

15/7/2019 RA CC 4 / Asm 1900 0287 / U pa39 / LKK: 90996
S CASE OWNER: HEC:

Surveyor: narys DOI: 16/1/9 Date/Time: 31/2019
Registered in Merimen:

Pre-assign / CCU / FTE
Insured Vehicle No.: SFZ 19945 Claim No.: 99m 018 X1
Name of Insured: Teo Poh Lai Policy No.:
Insured Tel No.: HP: Make / Model: 199m Level 1 C/P
Excess Sec II :S\$ D.O.A: 28/1/2018 Place of Accident:
Is driver the owner? (YES / NO) Nature of Accident:
If NO, Driver Name / Age: OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
Driver Tel No.: (V/L: YES / NO) Insured Liability: % Final ? Yes / No

643 8654 X
INSRS: WSP: Tel: 2 one. Liability: RMKS:
INSRS: WSP: Tel: Liability: RMKS:
INSRS: WSP: Tel: Liability: RMKS:
INSRS: WSP: Tel: Liability: RMKS:

Date/Time	STAGE	DATE / PIC
643 8654 X - X ; SFZ 19945 - X	Non-Reporting ltr (1st):	
n/i OMR sent out let letter.	Non-Reporting ltr (2nd):	
8/2/19 - ✓ OI GIA	Non-Reporting ltr (Final):	
9/2/19 - OI round x hit y. (slightly)	Notification ltr (if non-pickup):	
12/2/19 - AXD Pika sub	Call OI: 17/1/19	
15/5/19 - K6 → MC tractor	After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice	
	LTA / GIA :	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	S\$	(days) Reduction:	%
FINAL SETTLEMENT		Date/Time: 27/1/19	Confirm with: Name
Final Liability:	%	(Agreed / Assessed)	BOLA S/N No.: N/A
Repair Cost:	S\$ 256.80		
Loss of Rental (LOR):	S\$	(days)	
Loss of Use (LOU):	S\$ 60.00 (S\$ 60 x 1 days)		
Loss of Income (LOI):	S\$	(S x days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
ILA/LTA Search	S\$ 36.45		
Medical:	S\$		
Disbursement:	S\$	(e.g. Tow/ Independent)	
Legal Cost	S\$		
Total:	S\$ 352.25	Global Sum S\$:	350.00
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	S\$ 350.00	Name 1:	Z-one Automotive PR Ltd
Payee 2: (Strike if N.A.)	S\$	Name 2:	
Payee 3: (Strike if N.A.)	S\$	Name 3:	

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No. SGY8654X

At Workshop m/s 2-0 he 11.15

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

Veh No: SGY8654X Yr Regt: 10.07

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prima Mover /

Truck / Trailer or LM

Make: Daihatsu motor o.o 1495

Color: Green A/C: Insured / Std / Nil / NA

Sp. Reading: 364190 T/Factor: Insured / Std / Nil / NA

Eng/No: _____

Chassis: JDAM4025001004490

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Good / Jammed / Leaked / Burnt or

Brake: Good / Jammed / Leaked / Burnt or

Mod: Nil / S/S / STD A/Rim or

Tyre Size: F: 185-55R15

R: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 45

IDAC Accident Report: _____ Consistent? : Yes or No

G/L PR Seal: _____ Consistent? : Yes or No

Est. Repairs: 1 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front 6 mm Rear 6 mm

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 28/12/18 D.O.A. 16/1/19

Survey held at: _____

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: LYA37452

9/10/2021

Des. of Damages : Frt / Rear / O/S / N/S / W/C / Rooftop or

LP

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>License plate Damage, bumper repair</u>
	<u>PIP \$ 240 (Red # 1153 / 83%</u>

Date/Time, File Pass to? ☐ : Prel. Report

1) ☐ : Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Photo: _____

Other: _____

TOTAL: _____

Add Fee: ☐ Site Insp (\$ _____)

☐ Interview (\$ _____)

☐ Tech. Invs (\$ _____)

☐ Weekend (\$ _____)

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 8673E

Vehicle Details

Vehicle No.: SGY8654X

Vehicle to be Exported: No

Intended Deregistration Date: 16 Jan 2019

Vehicle Make: DAIHATSU

Vehicle Model: MATERIA 1.5 MANUAL ABS AIRBAG
2WD

Primary Colour: Green

Manufacturing Year: 2007

Engine No.: 1817495

Chassis No.: JDAM402S001004490

Maximum Power Output: 76.0 kW (101 bhp)

Open Market Value: \$14,443.00

Original Registration Date: 10 Oct 2007

First Registration Date: 10 Oct 2007

Transfer Count: 1

Actual ARF Paid: \$15,888.00

Intended PARF Rebate Details

PARF Eligibility: Forfeited

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 09 Oct 2027

COE Category: A - Car (1600cc & below)

COE Period(Years): 10

PQP Paid: \$42,564.00

COE Rebate Amount: \$37,157.00

Total Rebate Amount: \$37,157.00

The information contained herein is correct as at 16 Jan 2019

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Ho Bee Group

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Posted: 14-Jan-2018 Tags: 2007 Daihatsu Materia, 2007 daihatsu materia, Daihatsu Materia, daihatsu materia, Daihatsu, Materia, materia, Used Daihatsu



Available

100% Cheapest In The Market, CDE Specialist, No Gimmicks, Honest Dealing, Low Mileage, Superb Condition, High Loan, 100% Approval. Bank Loan Available. Call Us For An Appointment At Our Showroom Today...

Posted: 12-Jan-2019 Tags: 2007 Daihatsu Materia, 2007 daihatsu materia, Daihatsu Materia, daihatsu materia, Daihatsu, Materia, materia, Used Daihatsu



Available

Evaluated By Vicom, Free 6 Months Maintenance And 1 Grooming.

Yong Lee Seng Motor

Posted: 07-Jan-2019

Save this search criteria, to get email alerts whenever a match is found.

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
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Compare

Hsiao Tong (LKKAUTO)

From: Yvonne Yong <service@z-one.com.sg>
Sent: Friday, 5 April 2019 12:04 PM
To: Mei Kwan (LKKAUTO); Hsiao Tong (LKKAUTO)
Cc: CS A Team; Admin A; assignments
Subject: Re: YOUR REF: SGY8654X OUR REF: S9M018X1MC/RA *** LKK REF: CC4/ASM19000287/pa3
Attachments: SGY8654X LOD DOCUMENTS.pdf

Dear Hsiao Tong,

Attached LOD documents for your kind attention.

We shall post out all original document and video footage to you today and look forwards to receiving your DV soonest .

Thank you .

Best Regards,
Yvonne Yong

Z-One Automotive Pte Ltd

1 Kaki Bukit Ave 6, #01-87/85 Autobay @ Kaki Bukit Singapore 417883

Tel: 66342112 Fax: 6634 2122

From: Mei Kwan (LKKAUTO)
Sent: Monday, January 7, 2019 10:04 AM
To: Yvonne Yong
Cc: CS A Team ; Admin A ; Hsiao Tong (LKKAUTO) ; assignments
Subject: RE: YOUR REF: SGY8654X OUR REF: S9M018X1MC/RA *** LKK REF: CC4/ASM19000287/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Please provide us the following and arrange for TP survey.

- **GIA report**
- **evidence i.e. video/ scene photo**
- **estimated cost of repair**

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yvonne Yong <service@z-one.com.sg>

Sent: Thursday, 3 January, 2019 2:07 PM

To: KUMAR Shailendra <shailendra.kumar@axa.com.sg>

Subject: Re: YOUR REF: SGY8654X OUR REF: S9M018X1MC/RA

Dear Shailendra,

Kindly appoint ADRIAN LING (LKK Auto Consultants Pte Ltd) .

Thank you!

Best Regards,

Yvonne Yong

Z-One Automotive Pte Ltd

1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883

Tel: 66342112 / 62502115 Fax: 6634 2122

From: KUMAR Shailendra

Sent: Thursday, January 3, 2019 1:30 PM

To: Yvonne Yong

Subject: YOUR REF: SGY8654X OUR REF: S9M018X1MC/RA

Dear Sir,

Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:-

1. Mohd Fadhilah Bin Osman/ Chris Ang (LBS Automotive Appraisal Pte Ltd)
2. Stan See Chee Seng/ T. Thiyagarajan (LBS Automotive Appraisal Pte Ltd)
3. Sebastian Kong Wei Siang (LBS Automotive Appraisal Pte Ltd)
4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
5. Michael Chong/ Elson Teng (RT Appraisal Pte Ltd)
6. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
7. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
8. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
9. Philip Phoong/ Victor Seng (A-Pac Adjuster & Surveyors Pte Ltd)
10. AXA in house surveyors

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Best Regards
Shailendra

From: Yvonne Yong [mailto:service@z-one.com.sg]
Sent: Thursday, January 03, 2019 1:05 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING SGY8654X & SFZ1994S ON 28/12/2018 AT 1025HRS

Dear Sir/Mdm,

Attached PRS for your kind attention.

Please send us your list of 10 surveyor for us to choose.

Do contact Yvonne Yong @ 97552115 for any necessary.

Thank you!

Best Regards,
Yvonne Yong

Z-One Automotive Pte Ltd

1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883

Tel: 66342112 / 62502115 Fax: 6634 2122

-----Disclaimer-----

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**MSIG**

MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
 Tel: +65 6827 7888, Fax: +65 6827 7800
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
 (REPUBLIC OF SINGAPORE)
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1
 Individual Ownership

ULTIMATE CAR PROTECTOR-PREMIER Comprehensive

Certificate No. S 29033775 SMP

Excess: SGD500

1. Index Mark and Registration Number of Vehicle

8GY8654X

2. Name of Policyholder

Loh Beng Keong

3. Effective Date of the Commencement of Insurance for the purposes of the Act

10/10/2018

4. Date of Expiry of Insurance

09/10/2019

5. Persons or Classes of Persons entitled to drive*

Loh Beng Keong

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.
 The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR CAN BE CARRIED OUT AT ANY WORKSHOP OF YOUR CHOICE OR AT ANY MSIG AUTHORISED WORKSHOP LISTED IN THE ATTACHED.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
 Approved Insurers

for Chief Executive Officer

[> Back to OneMotoring](#)**Enquire Transfer Fee****Vehicle Details**

Vehicle No.:	SGY8654X
Vehicle Type:	P10 - Passenger Motor Car
Vehicle Attachment 1:	No Attachment
Vehicle Scheme:	Normal
Vehicle Make:	DAIHATSU
Vehicle Model:	MATERIA 1.5 MANUAL ABS AIRBAG 2WD
Chassis No.:	JDAM4025001004490
Propellant:	Petrol
Engine No.:	1B17495
Engine Capacity:	1495 cc
Maximum Power Output:	76.0 kW (101 bhp)
Maximum Laden Weight:	1600 kg
Unladen Weight:	1035 kg
Year Of Manufacture:	2007
Original Registration Date:	10 Oct 2007
Lifespan Expiry Date:	-
COE Category:	A - Car (1600cc & below)
PQP Paid:	\$42,564.00
COE Expiry Date:	09 Oct 2027
Road Tax Expiry Date:	09 Apr 2019
Inspection Due Date:	09 Oct 2019
Intended Transfer Date:	19 Mar 2019
CO2 Emission:	-
CO Emission:	-
HC Emission:	-
NOx Emission:	-
PM Emission:	-

The current road tax expiry is 09 Apr 2019. You may renew the road tax from 10 Jan 2019 with all pre-requisite(s) fulfilled. If the road tax is renewed after 09 Apr 2019, late renewal fee(s) will be imposed. Please use [Enquire Road Tax Payable](#) to check on the late fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable (From 10 Apr 2019 to 09 Oct 2019)

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
Sub Total:			25.00
Nett Road Tax Amount (After Offsetting Over Payment):	410.00	-	410.00
Total Amount Payable:			435.00

Amount Payable (From 10 Apr 2019 to 09 Apr 2020)

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
Sub Total:			25.00
Nett Road Tax Amount (After Offsetting Over Payment):	853.00	-	853.00
Total Amount Payable:			878.00

You may print this page for reference.

[OK](#)[Print](#)

**MSIG****MSIG Insurance (Singapore) Pte. Ltd.**

4 Shenton Way, #21-01, SGX Centre 2, Singapore 068807

Tel +65 6827 7888, Fax +65 6827 7800

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Comprehensive

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MSIG Insurance (Singapore) Pte. Ltd.

Approved Insurers

for Chief Executive Officer

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Enquire Transfer Fee

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Engine Capacity:	1495 cc
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Total Amount Payable:			878.00

You may print this page for reference.

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 <MANDATE IA> - S9M018X1 [ACCIDENT INVOLVING
SFZ 1994S(OI) & SGY 8654X(TP) ON 28/12/2018]

Type

 Question

Message

Liability: 100%. Insured reversed and hit third party vehicle. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$368.25(all-in). Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 06 April 2019

[Reply](#)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 06/04/2019

Survey Details:

Date of loss	28.12.2018
Date of appointment	03.01.2019
Date of survey	16.01.2019
Location of survey	Z-ONE AUTOMOTIVE PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SGY 8654X
Make and Model	DAIHATSU MATERIA (1495cc)
Date of registration	10.10.2007
Excess	
Market Value/ Book Value	\$ 45,000.00 (est)
Parf/COE Rebate	\$ 37,157.00 (est)
Nett Value/ ERV	\$ 7,843.00 (est)

Repair details:

Initial Estimate	\$ 1,393.00
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 40.00
Check items (estimate)	NIL
Labour	\$ 200.00
Supplementary	NIL
Total	\$ 240.00
Lump Sum(if applicable)	

Number of days for repair	<u>1</u>
---------------------------	----------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 256.80	
Loss of use	\$ 60.00	(1day x \$60.00)
Loss of rental	NIL	
Loss of income	NIL	
LTA/GIA search fees	\$ 51.45	
Others	NIL	
Proposed Total	\$ 368.25	



Re:<MANDATE IA> - S9M018X1 [ACCIDENT INVOLVING SFZ 1994S(OI) & SGY 8654X(TP) ON 28/12/2018]

Type

🔔 Question

Message

Hi, pls proceed as per mandate but do check on the LTA/GIA fees, how the fee arrived to \$51,45. TY.

Reply



RE: Re:<MANDATE IA> - S9M018X1 [ACCIDENT INVOLVING SFZ 1994S(OI) & SGY 8654X(TP) ON 28/12/2018]

Type

🔗 Question

Message

Hi, LTA/GIA fees uploaded, LTA fees - \$7.45 + GIA fees - \$14 +15 + 15 = \$51.45. Kindly advise it may proceed to settle. TY - Jia Le (08 April 2019)

Reply



Re:RE: Re:<MANDATE IA> - S9M018X1 [ACCIDENT INVOLVING SFZ 1994S(OI) & SGY 8654X(TP) ON 28/12/2018]

Type

🔍 Question

Message

Hi, we will pay the LTA & GIA fees at \$36.45. We will not pay for the additional search of \$15/- incurred by the TP under the ref number: GR-19-000293 . TY

Reply

Hsiao Tong (LKKAuto)

From: Yvonne Yong <service@z-one.com.sg>
Sent: Monday, 15 April 2019 12:20 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: YOUR REF: SGY8654X OUR REF: S9M018X1MC/RA *** LKK REF: CC4/ASM19000287/Upa3

Hi Hsiao Tong,

Accepted and look forwards to receiving your DV soonest .

Thank you!

Best Regards,

Yvonne Yong

Z-One Automotive Pte Ltd

1 Kaki Bukit Ave 6, #01-87/85 Autobay @ Kaki Bukit Singapore 417883

Tel: 66342112 Fax: 6634 2122

From: Hsiao Tong (LKKAuto)
Sent: Saturday, April 13, 2019 2:12 PM
To: Yvonne Yong
Subject: RE: YOUR REF: SGY8654X OUR REF: S9M018X1MC/RA *** LKK REF: CC4/ASM19000287/Upa3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to offer at a global sum of \$350.00(all-in) to resolve the matter.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yvonne Yong <service@z-one.com.sg>
Sent: Friday, 5 April 2019 12:04 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: Re: YOUR REF: SGY8654X OUR REF: S9M018X1MC/RA *** LKK REF: CC4/ASM19000287/pa3

Dear Hsiao Tong,

Attached LOD documents for your kind attention.

We shall post out all original document and video footage to you today and look forwards to receiving your DV soonest .

Thank you .

Best Regards,

Yvonne Yong

Z-One Automotive Pte Ltd

1 Kaki Bukit Ave 6, #01-87/85 Autobay @ Kaki Bukit Singapore 417883

Tel: 66342112 Fax: 6634 2122

From: Mei Kwan (LKKAuto)

Sent: Monday, January 7, 2019 10:04 AM

To: Yvonne Yong

Cc: CS A Team ; Admin A ; Hsiao Tong (LKKAuto) ; assignments

Subject: RE: YOUR REF: SGY8654X OUR REF: S9M018X1MC/RA *** LKK REF: CC4/ASM19000287/pa3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Please provide us the following and arrange for TP survey.

- ***GIA report***
- ***evidence i.e. video/ scene photo***
- ***estimated cost of repair***

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yvonne Yong <service@z-one.com.sg>
Sent: Thursday, 3 January, 2019 2:07 PM
To: KUMAR Shailendra <shailendra.kumar@axa.com.sg>
Subject: Re: YOUR REF: SGY8654X OUR REF: S9M018X1MC/RA

Dear Shailendra,

Kindly appoint ADRIAN LING (LKK Auto Consultants Pte Ltd) .

Thank you!

Best Regards,

Yvonne Yong

Z-One Automotive Pte Ltd

1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883

Tel: 66342112 / 62502115 Fax: 6634 2122

From: KUMAR Shailendra
Sent: Thursday, January 3, 2019 1:30 PM
To: Yvonne Yong
Subject: YOUR REF: SGY8654X OUR REF: S9M018X1MC/RA

Dear Sir,

Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:-

1. Mohd Fadhilah Bin Osman/ Chris Ang (LBS Automotive Appraisal Pte Ltd)
2. Stan See Chee Seng/ T. Thiyagarajan (LBS Automotive Appraisal Pte Ltd)
3. Sebastian Kong Wei Siang (LBS Automotive Appraisal Pte Ltd)
4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
5. Michael Chong/ Elson Teng (RT Appraisal Pte Ltd)
6. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
7. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
8. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
9. Philip Phoong/ Victor Seng (A-Pac Adjuster & Surveyors Pte Ltd)
10. AXA in house surveyors

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Best Regards
Shailendra

From: Yvonne Yong [mailto:service@z-one.com.sg]

Sent: Thursday, January 03, 2019 1:05 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING SGY8654X & SFZ1994S ON 28/12/2018 AT 1025HRS

Dear Sir/Mdm,

Attached PRS for your kind attention.

Please send us your list of 10 surveyor for us to choose.

Do contact Yvonne Yong @ 97552115 for any necessary.

Thank you!

Best Regards,

Yvonne Yong

Z-One Automotive Pte Ltd

1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883

Tel: 66342112 / 62502115 Fax: 6634 2122

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.



Z-ONE AUTOMOTIVE PTE LTD

1 Kaki Bukit Ave 6, Blk D #01-85/87, Autobay@Kaki Bukit Singapore 417883

Tel: 62502115/66342112 Fax: 66342122

Email: service@z-one.com.sg; enquiry@z-one.com.sg

AUTOMOTIVE • PERFORMANCE Company Registration No. 201118055N

Our Ref : SGY8654X

Your Ref : S9M018X1MC/RA

05th April 2019

BY EMAIL & POST
WITHOUT PREJUDICE

AXA Insurance Pte Ltd

8 Shenton Way #24-01
Singapore 068811

Attention: Shailendra – Motor Claims Dept.

Dear Shailendra,

CLAIMANT: LOH BENG KEONG

ACCIDENT INVOLVING SGY8654X & SFZ1994S AT IMM LEVEL 1 CARPARK ON 28/12/2018 AT 1025HRS

We refer to the above matter.

As the quantum was agreed between your surveyor and our Ms Yvonne, we are submitting our claims as follows:

1. Cost of Repair (7% GST)	\$ 256.80
2. Loss of Use For 1 Days x \$100	\$ 100.00
3. LTA & GIA search fee	\$ 51.45

\$ 408.25

Total:

=====

A copy each of the following supporting documents is enclosed:

- (1) GIA Report
- (2) Final Repair Bill
- (3) LTA search
- (4) GIA Receipt
- (5) Letter of Authority
- (6) Certificate of Insurance
- (7) Vehicle Registration Card

Yours faithfully



Z-one Automotive Pte Ltd
Ecls



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

25 FEB 2019

TEO POH LAI
320 JURONG EAST ST 31
#10-80
SINGAPORE 600320

Dear Sir/ Mdm

OUR REF : CC4/ASM19000287/Upa3
YOUR REF : SFZ 1994S
ACCIDENT INVOLVING SFZ 1994S AND SGY 8654X ALONG/AT IMM LEVEL 1
CARPARK ON 28/12/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Z-ONE AUTOMOTIVE PTE LTD acting on behalf of the owner of SGY 8654X against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as you reversed and collided onto third party vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc *AXA Insurance Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORITY

RE: ACCIDENT INVOLVING VEHICLE NOS SG4 8654XC

& SFL 1994 3 ALONG

mm	level	1	Car park
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ON 28/12/2018 at 1025hrs

1. I/ We, hereby appoint Z-ONE AUTOMOTIVE PTE LTD to be my agent and I/We authorize my said agent to give you all instructions pertaining to the conduct of my claim including instructions to commence legal proceedings in court in my name against the third party driver/or his employers, if applicable.
2. **** My said agent also has my authority to decide on my behalf whether to accept any offer of settlement from the third party and/or his insurers.**
3. I understand and accept that until I revoke my said agent's authority in writing to you, I am bound by all instructions given by my said agent to you
4. **** Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/We undertake to pay you and my/our Solicitor the cost of repair settled and related expenses and disbursement incurred.**
5. My vehicle is repaired on my own will without any inducement, threat or promise.

Signature _____

(Company's stamp if applicable)

Name: John Beng. Kiong

NRIC No: 27718673 E

Address B1K 805C Keat Hong Close

814-78 Singapore 683805



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SFZ 1994S (Insd veh)	Model: Daihatsu Materia (1495cc)
	SGY 8654X (TP veh)	
Date of Accident/ Time:	28/12/2018	

Repair Estimate	: \$	1,490.51	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	350.00	

Payee Name: Z-ONE AUTOMOTIVE PTE LTD

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability 100 (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/i confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: YONG JOE FONG Date: 17/5/19 	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: Nur Syafiah Date: 17/5/19
Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date: 17/5/19	



Z-ONE AUTOMOTIVE PTE LTD

1 Kaki Bukit Ave 6, Blk D #01-85/87, Autobay@Kaki Bukit Singapore 417883

Tel: 62502115/66342112 Fax: 66342122

Email: service@z-one.com.sg ; enquiry@z-one.com.sg

AUTOMOTIVE PERFORMANCE

Company Registration No. 201118055N

Loh Beng Keong
Blk805C Keat Hong Close
#14-78
Singapore 683805

Contact : 96610104

TAX INVOICE

Date : 05/04/2019
Date in : 18/03/2019
Vehicle Num. : SGY8654X
Make/Model : DAIHATSU MATERIA 1.5 MANUAL ABS AIRBAG 2WD-2007
Chassis/Eng# : JDAM402S001004490/1817495
Accident Date : 28/12/2018
Claim No : C101890
Reference :
Policy No. : S 29033775 SMF (09/10/2019)

PART BY PART REPAIR
AS PER SURVEYOR REPORT
DATED 28/03/2019
BY LKK Auto Consultants Pte Ltd

Amount \$
240.00

E. & O.E.	Sub \$:	240.00
Add GST (7%) \$:		16.80
Total Amount \$:		256.80



Z-ONE AUTOMOTIVE PTE LTD

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 03 Jan 2019 / 12:54:18

Receipt Date/Time : 03 Jan 2019 / 12:53:45

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190103-002053

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SFZ1994S As at 28 Dec 2018/10:25:00 Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SFZ1994S Enquiry Fee 20190103125232105558	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx6479	Credit Card: Visa /MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

TAX INVOICE

Our Ref No: GR-19-017194

Date of Request: 30/01/2019

Your Ref No: AJ.TK.Z (SGY8654X)

CROSSBORDERS LLC
133 New Bridge Road #23-03/04/05
Chinatown Point
Singapore 059413

Dear Sir/Madam,

Date of Accident: 28/12/2018

Vehicle No: SGY8654X

Place of Accident: IMM LEVEL 1 C/PARK

Involving Vehicle No: SFZ1994S

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SFZ1994S	IMM LEVEL 1 C/PARK	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-000293
Date of Request: 02/01/2019

Your Ref No: AJ.TK.Z (SGY8654X)

CROSSBORDERS LLC
133 New Bridge Road #23-03/04/05
Chinatown Point
Singapore 059413

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 28/12/2018
Place of Accident: IMM LEVEL 1 CARPARK
Client Vehicle No: SGY8654X

DESCRIPTION	AMOUNT (\$\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

SEARCH RESULTS

Our Ref No: GR-19-000293

Date of Request: 02/01/2019

Your Ref No: AJ.TK.Z (SGY8654X)

CROSSBORDERS LLC
133 New Bridge Road #23-03/04/05
Chinatown Point
Singapore 059413

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 28/12/2018

Place of Accident: IMM LEVEL 1 CARPARK

Client Vehicle No: SGY8654X

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

REQ. VEHICLE	ACCIDENT LOCATION	ACCIDENT DATE
SFZ1994S	No match found.	

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-017140

Date of Request: 30/01/2019

Your Ref No: AJ.TK.Z (SGY8654X)

CROSSBORDERS LLC
133 New Bridge Road #23-03/04/05
Chinatown Point
Singapore 059413

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 28/12/2018

Place of Accident: IMM LEVEL 1 CARPARK

Client Vehicle No: SGY8654X

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

SEARCH RESULTS

Our Ref No: GR-19-017140

Date of Request: 30/01/2019

Your Ref No: AJ.TK.Z (SGY8654X)

CROSSBORDERS LLC
133 New Bridge Road #23-03/04/05
Chinatown Point
Singapore 059413

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 28/12/2018

Place of Accident: IMM LEVEL 1 CARPARK

Client Vehicle No: SGY8654X

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

REQ. VEHICLE	ACCIDENT LOCATION	ACCIDENT DATE
SFZ1994S	IMM LEVEL 1 CARPARK	28/12/2018 13:30

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SFZ 1994S (Insd veh)	Model:	DAIHATSU MATERIA (M)
	SGY 8654X (TP veh)		
Date of Accident:	28/12/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	1,490.51
Final Repair Cost	:	\$	256.80
Loss of Use	:	\$	60.00
Rental (if any)	:	\$	
LTA / GIA Search Fee	:	\$	36.45

Others:	:	\$	0.00
---------	---	----	------

	:	\$	
Final Settlement Sum (Global Sum)	:	\$	350.00

Is Third Party Workshop GIA Registered?		<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:		Agreed Liability <u>100</u> (%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No:		
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____ _____				

Payment Instruction: Payee's Breakdown			
1)	Z-ONE AUTOMOTIVE PTE LTD	:	\$ 350.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

24/05/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM19000287/Upa3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:RICHARD ANG		Date : 24-05-2019 ✓		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SFZ 1994S	Veh. Inspected	SGY 8654X ✓	
Policy No.	GA067230	Coverage (\$)	0.00	
Claim No.	S9M018X1	Excess (\$)	0.00	
Assign From		Assign Date	03/01/2019	
2. Vehicle Particulars & Condition				
Make & Model	DAIHATSU MATERIA (M)	c.c	1495	
Engine No.	HIDDEN	Year of Reg.	2007	
Chassis No.	JDAM402S001004490	Colour	GREEN	
Odometer	364190	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/55 R15	YOKOHAMA	6 mm	
L/H Front Tyre	185/55 R15	YOKOHAMA	6 mm	
R/H Rear Tyre	185/55 R15	YOKOHAMA	6 mm	
L/H Rear Tyre	185/55 R15	YOKOHAMA	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	28/12/2018	Inspection Date	16/01/2019	
Survey held at	Z-ONE AUTOMOTIVE PTE LTD 1 KAKI BUKIT AVE 6, BLK C,#01-52 AUTOBAY SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		1 Working Days		

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Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGY 8654X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	1,080.00	-
	LESS 15% DISCOUNT		-162.00	-
			918.00	-
	SPECIAL NETT ITEMS			
1	FRONT BUMPER NO.PLATE (SN) (CONSISTENT))	DAMAGED	25.00	40.00
1	FRONT BUMPER NO.PLATE GARNISH (SN) (CONSISTENT))	DAMAGED	50.00	-
			75.00	40.00
	LABOUR			
	TO RE-SPRAY PAINTING ON THE CHARGE BODYPARTS ,REPAIR PORTION ,AND WHERE CONSISTENT TO THE ACCIDENT.)		200.00	200.00
	TO PROVIDE LABOUR ,WORKMANSHIP TO CHARGE THE ABOVE DAMAGED BODYPARTS ,REPAIR,RECONSTRUCT AND RE-ALIGN BODY STRUCTURE ,BODY ALIGNMENTS AND DAMAGED CONSISTENT TO THE ACCIDENT.INCLUSIVE OF THE REPAIR OF FRONT BUMPER.)		200.00	-
			400.00	200.00
GRAND TOTAL			1,393.00	240.00
RECOMMENDED COST OF REPAIRS				240.00

Report Ref.No. CC4/ASM19000287/Upa3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	S94M018X1
Reference	CCA/ASM19000267/Upsa2a2
Loss Date	28 December 2018
Report Date	3 Jan 2019 1:24:57 PM
Request Date	3 January 2019
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Get Invoice

Vehicle Information	
Incident Vehicle Registration #	SGY8654X
Make	TRUCK
Model	DARUATSU
Service Address	

Primary Contact/Insured
TED POH LAI
BLK 320 JURONG EAST STREET 31, #10-80, 600320, Singapore
HONGYEN CHONG@ALLINK.COM.SG
Claim Handler
ANG Richard
richard.ang@axa.com.sg

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes


Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Meinman	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (1).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
LKKInspection (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
LKKAdjustmentLa (5).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
US FOI84.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
LTA GIA Search Fee.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 April 2019
Mandate 16.dtl 060419.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2019
PAIRF_COE_Retaine_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UNLOADED
 LKK Survey Photon.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2019
 LKK Recovery Photon.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2019
 TP ESTIMATE_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2019
 Lr to Insured -non reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	21 January 2019
 TP GUA REPORT.pdf	Reports & Statement	Accident statement	LKK AUTO CONSULTANTS PTE LTD (TP)	18 January 2019
 REPLY FROM WORKSHOP.mng	Forms / Claim Documents	Others	KUMAR Shalendra	3 January 2019
 Service appointment in Vendor Portal claim SYM01EX1 for vehicle SGY8LSAX.html	[getDocumentType_AjItem.documentType]]		KUMAR Shalendra	3 January 2019
 SURVEY LIST.mng	Forms / Claim Documents	Others	KUMAR Shalendra	3 January 2019