NATIONAL Assessment Centre Services. Done by Date &Time Completed Date In: Jeb description SAS c-filing E-mail (Widda Shrs, AIC 2hrs) I-Motor Claim Form D.O A I-Motor W/O (Within: OD 2hrs, TP 4hrs) OD ! TP ! Reporting Only i-Photo Uploaded Assessment/Survey Report TP Insurer: Ass't Report by Fax / Hand to Owner/Wksp Fax: Preferred Wksp / INC Assign Wksp / QW: (Tol:)/Non-INC () Veh No: INC TP Particulars: Tcl: Owner / Driver: () Cover Type: (Policy No: (Period: (Time: Confirmed by : (Date: %) [Note-Est. Status (WO): N: 0-20%; P: 21-79%. Insured/Driver Liability: (Year of Registration: (Warranty: YES ()/NO(Loading: \$1,000 (Excess: (\$)/\$2,000 (General Reinhelers & Karin) Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.) Total Loss Case : to c-mall Insurer URGENTLY.) ; Towing Co: (Drive-In ()/Towed-In (); Invoice: YES () / NO (Remarks: (INC holdings 6788 6616) NS (2011) 1) Apply for Transport Allowance () / Courtesy Car (2) QC Check / Post Repair Inspection 3) Upload Resurvey Photo [Repair Cost > \$3000] Injury : Dute/Time ! Actions MOROOUSE 1) AR : Accident Reporting (530); INC (280) 2) DA : Damage Assessment \$40/\$45 3) TF : Towing Fee Driver/Owner: \$120 4) FT : Pollow-Through Survey 5) PT : Follow-Through Survey (Resurvey) For claiming against INC Only (wef 10 Jan 2005) Contact No: 375 6) TR : Re-inspection \$160 Damaged Portion: 7) N1 : Idao DA + SMRT Survey 8) NTUC Additional Services:-33 *NS: Courlesy Cer / Tpt Allowance QC Checked by (Engr-In-Charge): 510 *N6: Repair Co-ordination *N7; Post Repair Inspection Auditors Comments :-+NS: DV / Collect Excess Coordination 35 \$20 TP (NII): TP (Non INC) against INC at, 1; 9) N12: Idao Mobile Fee Charged Involve dated CARTY 2/3: Fee Charged Involce dated

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

100000000000000000000000000000000000000	
	ACCIDENT STATEMENT
Date Of Report	05/01/2019 10:08
Date Of Accident	04/01/2019 15:15
Exact Location Of Accident	JUNCTION OF BEDOK NORTH ST 1 TOWARDS CHAI CHEE ST
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	GBC8877U
Insured/Policyholder	
Name Of Registered Owner	JOYOUS PET CENTRE (2008)
Co Reg No	53086126K
Email Address	STEVEN.GOHHJ@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97631252
Alternative Phone No	OFFICE-97631252
Vehicle Particulars	
Manufacturer	SUZUKI
Model	EVERY GA 660 A
Exact Purpose for which vehicle was being used at time of accident	SENDING DOG FOOD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5092909366-01

-			
	•	a	

Cover Note Number

Name of Driver	MOK BEE ENG
NRIC No	S1452912H
Date Of Birth	15/08/1960
Occupation	INDOOR
Date Of Driving Pass	29/07/1993
Driving Experience	25 YEARS AND

D 5 MONTHS

Gender FEMALE

Mobile Number (LOCAL) +65-97631252

Fax Number

Contact Number OTHERS-97631252

EMail Address STEVEN.GOHHJ@GMAIL.COM

BLK 416 TAMPINES STREET 41 Address

#02-341

520416

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured SPOUSE

Vehicle Registration Number of Driver's Own

Vehicle

Postcode

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident SIDE SWIPE Weather Conditions CLEAR

Road Surface DRY

Other Information

NO

Was any foreign vehicle involved in this accident? Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

YES

Was any other material or property damaged? I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

NAME:

: HUSBAND

GENDER: : MALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

PLEASE REFER TO SKETCH

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SKM8882

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

TEO KHENG SOON DAVY

NRIC/Passport Number

S0158882F

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

Page 2 of 17

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Beporting Centre Pa Name:

NRIC/FIN No.:

Policyholder's Signature Date & Time: Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnells Signature

Name: NRIC/FIN No.:

Claim Handling Accident MT/1026482

Policy No.	5092909366-01	Vehicle No.	GBC8877U		GST Rec	gistration
Certificate No.						,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Policyholder Name	JOYOUS PET CENTRE (2008)				Policulo	ider NRIC
Product Code	COMMERCIAL VEHICLE INSURAL	Cover Type	Comprehensive		Loading	
Contact No.(Mobile)	97631252	Contact No.(Office)	Comprehensive		- 10 Juli	
Email Address		Special Remark				No.(Home
KFK	- No Yes	TCA	No Yes		eCode	
NCD Protection	No	NCD Entitlement(%)	15		eCode Ri	
			13		Private H	tire.
Report Date	05/01/2019 11:28	Accident Report Within 24 hrs	Yes		Accident	Tune
Date of Accident	04/01/2019	Time of Accident hh:mm	15:15			
Reporting Centre		Orange Force	25.25			of Acciden
Accident Location	JUNCTION OF BEDOK NORTH ST 1 TOWAR				ICM No.	
▽ Excess						
Own damage Excess	600.00	Additional Excess			Windson	een Excess
Unnamed Driver Excess		Outside Singapore DD Excess			THE STATE OF THE S	in ances
Third Party Excess	0.00	Outside Singapore TP Excess				
	tion					
GST Registered	No		GST Regi	istration Date		
GST Registration No.			GST Stat	us Verified		No
Modification History						
Policyholder Mailing Add	iress					
Address 1	BLK 416 #02-341	Address 2	TAMPINES STREET	T 41	Address 3	
Address 4		Address Type	Singapore address		Post Code	
Unit No.		Related Policy Number	5092909366-01		Post Code	50
OI Driver Info			3092909300-01			
Driver Name	Unnamed Driver	Driver Type	Unnamed Driver			
Unnamed driver Name	MOK BEE ENG	Driver NRIC	S1452912H		Driver DO	28
Register Date of Driver License	29/07/1993	Driver Age	58			
Contact No.(Mobile)	97631252	Contact No.(Office)	30		Driving Ex	
Address 1	BLK 416 #02-341	Address 2	TAMPINES STREET			No.(Home)
Address 4		Address Type		41	Address 3	
Unit No.	02-341	Address Type	Foreign address		Post Code	
Does he own a Singapore	Yes » No	B				
Registered car?		Driver Vehicle No.	GBC8877U		Driver Ins	surer Com
Peclaration						
Breathalyser or Blood Test Reading?	0 mg	Any injury?	⊖ Yes (a) No			
fodification History						
Claim 001 OD-MX New						
Claim Type *				OD-MX	▼ Insured Name	DOYOUS
Contact No.(Mobile)				94569847	Contact No.	
				21303017	(Home)	-
mail Address					OI Vehicle	GBC88:
Claim Description				GBC8877U / SKM8882 C	Number	
referred				(Social Serious C	N4 4 3411 2019	
Vorkshop	Insured Liability Not at Fa	GIA				
managed by a first	 Repair Preferred Workshop, 	Name unknown GIA report Received	•		Claim	
ontiet No. inalisation Yes					Clositi	
managed by a first	Option	No.		05/01/2019 11:39	Close Date	
inalisation Yes		20.0		05/01/2019 11:39 ROSLI WAHAB	Close	_

				Save Submit			
Attachment							
⊽							
Accident No.	MT/1026482		Claim No.		001		
Last Doc. Received	• Yes 🔾	¥o	Upload Date		05/01/2019 00:00		
		Path *			Category		Confidential
Choose File No	file chosen			Clear	Please Select	*	NO
Choose File No	file chosen			Clear	Please Select	•	NO
Choose File No				Clear	Please Select		NO:
Choose File No				Clear	Please Select	*	NO
Choose File No				Clear	Please Select	*	NO
Choose File No	file chosen			Clear	Please Select	٠	NO
Message Read							
	List						
Attachment	Up	oaded By/Date	Category	8	Urgency		Des
	NAC_BUKIT_MERAH_800676(S (BUKIT MER)	NATIONAL ASSESSMENT CENTRE SERVICE HH)) on 05 Jan 2019 11:37	Photos		Normal		Photos
	NAC_BUKIT_MERAH_800676(S (BUKIT MERA	NATIONAL ASSESSMENT CENTRE SERVICE WH)) on 05 Jan 2019 11:37	Photos		Normal		Photos
	NAC_BUKIT_MERAH_800676(S (BUKIT MERA	NATIONAL ASSESSMENT CENTRE SERVICE H)) on 05 Jan 2019 11:37	Photos		Normal		Photos
	NAC_BUKIT_MERAH_B00676(S (BUKIT MERA	NATIONAL ASSESSMENT CENTRE SERVICE H)) on 05 Jan 2019 11:37	Photos		Normal		Photos
	NAC_BUKIT_MERAH_800676(S (BUKIT MERA	NATIONAL ASSESSMENT CENTRE SERVICE H)) on 05 Jan 2019 11:37	Photos		Normal		Photos
0	NAC_BUKIT_MERAH_800676(I S (BUKIT MERA	NATIONAL ASSESSMENT CENTRE SERVICE H)) on 05 Jan 2019 11:37	Photos		Normal		Photos
	NAC_BUKIT_MERAH_800676(1 S (BUKIT MERA	NATIONAL ASSESSMENT CENTRE SERVICE H)) on 05 Jan 2019 11:37	Photos		Normal		Photos
	NAC_BUKIT_MERAH_800676(† S (BUKIT MERA	NATIONAL ASSESSMENT CENTRE SERVICE H)) on 05 Jan 2019 11:37	Photos		Normal		Photos
	NAC_BUKIT_MERAH_800676(N S (BUKIT MERA	IATIONAL ASSESSMENT CENTRE SERVICE H)) on 05 Jan 2019 11:36	Photos		Normal		Photos
	NAC_BUKIT_MERAH_800676(N S (BUKIT MERA	IATIONAL ASSESSMENT CENTRE SERVICE H)) on 05 Jan 2019 11:36	Photos		Normal		Photos
	NAC_BUKIT_MERAH_800676(N S (BUKIT MERA	IATIONAL ASSESSMENT CENTRE SERVICE H)) on 05 Jan 2019 11:36	Photos		Normal		Photos
	NAC_BUKIT_MERAH_800676(N S (BUKIT MERA)	ATIONAL ASSESSMENT CENTRE SERVICE H)) on 05 Jan 2019 11:36	Photos		Normal		Photos
1	NAC_BUKIT_MERAH_800676(N S (BUKIT MERA)	ATIONAL ASSESSMENT CENTRE SERVICE f)) on 05 Jan 2019 11:36	SAS		Normal		SAS 2
ALT SEE	NAC_BUKIT_MERAH_800676(N S (BUKIT MERA)	ATIONAL ASSESSMENT CENTRE SERVICE H)) on 05 Jan 2019 11:36	NRIC/ Driving License		Normal		NRIC/ Driving
	Uploaded By/Date	Folder Date	F	ile Name		9	
			Display in New Wir	ndow Scan	and uploading		

ACCIDENT STATEMENT

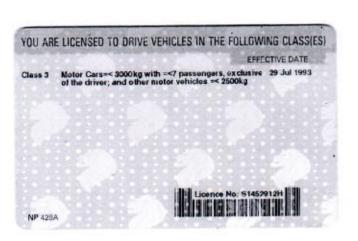
ACCIDENT DATE: (84) 01 12019 11	DD/MM/YYYY), TIME: (\$15: 15) (HH:MM
LOCATION: Bedok North st	(III ENIV
1. DETAILS OF VEHICLE	77.1
a) VEHICLE NUMBER: GBC88	
DINSURANCE COMPANY: NTU	
C)POLICY NUMBER: 5092909	
d)POLICY TYPE: (COMPREHENSIVE	/ THIRD PARTY / THIRD PARTY FIRE &THEFT)
e)MAKE & MODEL: SUZUKI	- The arriery
f)TYPE:(SALOON / COUPE / MPV /	YAN/LORRY/MOTORCYCLE/OTHERS)
g) VEHICLE CATEGORY; (PRIVATE /	COMMEDIAL (MOTORCYCLE)
h)PURPOSE OF USING AT ACCIDEN	NTTIME: SEND DOG FOOD
i) ARE YOU CLAIMING UNDER YOU	BOWN DON'T THE FOOD
IF NO, PLEASE STATE (THIRD PARTY	CLAIM (PEROPERIO CAMO)
2. INSURED / POLICY HOLDER	CLAIM / REPORTING ONLY)
AINAME: JOYOUS PET CE	NITOE ()ARE)
b) NRIC/FIN/PASSPORT: 53086	MALE (FEMALE)
CIADDRESS: BIK 416 Tampines	
CIADDRESS. MR-716 14mpines	st 41 # 02-341 5(520416
* CONTINUE TO 3.d IF DRIVER ALSO	POLICYLIQUES
Tho of passenge. DRIVER (Including driver) DINAME: MOK Bee Eng	POLICY HOLDER
Cindudina di a) a) NAME: MOK Bee Eng	
b)NRIC/FIN/PASSPORT: 5/4 9291	(MALE / FEMALE)
c)ADDRESS: BIK 416 Tampi	CONTACT:
3(520416)	ned St 4 # 02-341
*d)DATE OF BIRTH: (15/08/19	(A Va-
e)OCCUPATION: (INDOOR / OUTDO	CC (IDD/MM/YYYY)
FIDATE OF DRIVING PASC	OOR) 1-1 1902
4. WAS DRIVER AN EMPLOYER OF THE	<u> </u>
IF NO. RELATIONSHIP OF THE DO	HE INSURED'S COMPANY? (YES / NO)
IF NO, RELATIONSHIP OF THE DR	IVER WITH INSURED:
5. a) WEATHER CONDITION: (CLEAR / R	AINING / OTHERS
b)ROAD SURFACE: (DRY / WET / OTH	IERS
6. WAS ANYBODY INJURED (YES / NO)	
7. a) REPORTED TO POLICE (YES / NO)	TO THE STATE OF TH
IF YES, PLEASE STATE WHICH POLICE 8. THIRD PARTY VEHICLE	E STATION:
M 11- D	0511
Clad 2: DRIVERS NAME : SKM 88	824 MODEL: LEXBUS
(Including driver) b) DRIVER'S NAME: 501526	
() c) NRIC/FIN/PASSPORT: SO 15 88	SZF_CONTACT:
A L. A MEDICIE NUMBER	
(Including driver) f) VEHICLE NUMBER: O) VEHICLE NUMBER: O) DRIVER'S NAME: NRIC/FIN/PASSPORT:	MODEL:
(Including driver) 0 DRIVER'S NAME:	
NRIC/FIN/PASSPORT:	CONTACT:
	The second secon
The second secon	

email = steven. gohhj @ Gmail. com VIDBO











Joo Guan Leong Trading Co Blk 221 Boon Lay Place #02-180 Boon Lay Shopping Centre Singapore 640221 Tel: 6265 6577 Fax: 6261 0529

Certificate of Insurance

M	MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)						
M	OTOR VEHICLES (THIRD PARTY RISKS AND COMPENSAT	ION) RU	LES, 1960				
RC	DAD TRANSPORT ACT, 1987 (MALAYSIA)						
M	OTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MA	LAYSIA)					
Ce	ertificate Number ; 5092909366-01		Cover : Comprehensive				
1.	Index mark and Registration Number of Vehicle		GBC8877U				
	Chassis Number	1	DA64V209726				
2.	Name of Policyholder	:	JOYOUS PET CENTRE (2008)				

3. Effective Date of Insurance 4. Expiry Date of Insurance

5. Persons or Classes of Persons entitled to drive#

(a) The Policyholder. (b) Any other person who is driving on the Policyholder's order or with his/her permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

23 Aug 2018

: 22 Aug 2019

6. Limitations as to Use#

(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.

(b) Use for the carriage of passengers or goods in connection with the Policyholder's business.

This Policy does not cover

(a) Use for hire or reward.

(b) Use for racing, pace-making, reliability trial or speed-testing.

(c) Use whilst drawing a trailer except the towing of any one disabled mechanically propelled vehicle.

Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

: \$\$600 EXCESS (SECTION 1) : N/A EXCESS (SECTION 2) : \$\$100 WINDSCREEN EXCESS : YES INSURE WITH COE : GF MOTOR TRADING ENTERPRISE HIRE PURCHASE COMPANY

: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS SUM INSURED

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency

: JOO GUAN LEONG TRADING CO (00000613060)

Date of Issue

: 06 Aug 2018 18:09 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

Countersigned By:

Authorised Officer

Chief Executive

