

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Wednesday, 24 July 2019 3:27 PM  
**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Cc:** Admin A  
**Subject:** RE: Accident on 01/01/2019 involving SHC 4306G & SMA 1938A (AIG's insured) Our Ref: TAX/01/19/2008/lg \*\*\* LKK REF: CC3/AIG19000257/T1ka3  
**Attachments:** DV AIG.pdf; LOA.pdf

Tracking:	Recipient	Delivery
	Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 24/7/2019 3:27 PM
	shupeil@lkkauto.com	Delivered: 24/7/2019 3:27 PM
	olivialau@lkkauto.com	Delivered: 24/7/2019 3:27 PM

**Without Prejudice  
(save as to costs)**

Dear Sirs/Mdm,

Thank you for the acceptance.

We attach herewith a copy of the DV & LOA for your necessary action.

Thank you.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

**Sent:** Wednesday, 24 July 2019 11:01 AM

**To:** Khanchna (LKK Auto) <khanchna@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: Accident on 01/01/2019 involving SHC 4306G & SMA 1938A (AIG's insured) Our Ref: TAX/01/19/2008/lg \*\*\* LKK REF: CC3/AIG19000257/T1ka3

Dear Khanchna,

We agreed to accept your offer of \$4,309.50 for our own losses. Please let us have your DV and ATA. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



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**From:** Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

**Sent:** 22/07/2019 14:56

**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

**Cc:** Admin A

**Subject:** Re: Accident on 01/01/2019 involving SHC 4306G & SMA 1938A (AIG's insured) Our Ref: TAX/01/19/2008/lg

\*\*\* LKK REF: CC3/AIG19000257/T1ka3

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 3,500.00
2. Loss of Rental (6days x \$133.75)	\$ 802.50
3. LTA/GIA Search Fee	\$ 7.00
<b>TOTAL</b>	<b><u>\$ 4,309.50</u></b>

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** 05/07/2019 18:04

**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis); Khanchna (LKK Auto)

**Cc:** Admin A; Vic (LKKAUTO)

**Subject:** RE: URGENT / REMINDER Re: Accident on 01/01/2019 involving SHC 4306G & SMA 1938A (AIG's insured) Our Ref: TAX/01/19/2008/lg \*\*\* LKK REF: CC3/AIG19000257/T1ka3

Without Prejudice

Dear Lee Gek,

We refer to your below email.

Please be informed that this matter is now handled by Ms Khanchna and she will get back to you for an update/offer in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

**Sent:** Friday, 5 July, 2019 10:06 AM

**To:** Vic (LKKAUTO)

**Subject:** URGENT / REMINDER Re: Accident on 01/01/2019 involving SHC 4306G & SMA 1938A (AIG's insured) Our Ref: TAX/01/19/2008/lg \*\*\* LKK REF: CC3/AIG19000257/T1ha3

**URGENT  
REMINDER**

Dear Vic,

Please let us have your offer by **12<sup>th</sup> July 2019**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



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**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** 21/02/2019 13:54  
**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis); Vic (LKKAUTO)  
**Cc:** CS A Team; Admin A  
**Subject:** RE: LOD Re: Accident on 01/01/2019 involving SHC 4306G & SMA 1938A (AIG's insured) Our Ref: TAX/01/19/2008/lg \*\*\* LKK REF: CC3/AIG19000257/T1ha3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Lee Gek,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/AIG19000257/T1ha3	Vic - 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <[LeeGek@smrt.com.sg](mailto:LeeGek@smrt.com.sg)>  
**Sent:** Thursday, 21 February, 2019 1:41 PM  
**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** LOD Re: Accident on 01/01/2019 involving SHC 4306G & SMA 1938A (AIG's insured) Our Ref: TAX/01/19/2008/lg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$3500.00
Loss of Rental	\$1003.13 ( 7.5 days x \$133.75 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$4510.13</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

