

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 15 January 2019 4:09 PM
To: 'NORA '
Cc: 'Claims Dept'
Subject: RE: OD claim for SKS 7085 D

Dear Nora,

As instructed by our client, please proceed at repair cost not exceeding \$14,000.00 (inclusive supplementary) to repair the insured vehicle **SKS 7085D** (Excess \$ 800/-) on part by part basis.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: NORA [mailto:nora.khai@premiumauto.com.sg]
Sent: Friday, 11 January 2019 6:20 PM
To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD claim for SKS 7085 D

Hi Shirley,

We can undertake the repair. Owner will come in for repair ASAP. Please chase for approval.

Kind Regards,

Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Friday, 11 January 2019 11:43 AM

To: 'NORA '

Subject: FW: OD claim for SKS 7085 D

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Friday, 11 January 2019 11:42 AM

To: 'Claims' <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD claim for SKS 7085 D

Hi Nora,

According to our conversation yesterday, any update for this case?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, 7 January 2019 9:43 AM

To: 'Claims' <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD claim for SKS 7085 D

Dear Sir/Madam

kindly check the repair cost limit whether you are able to repair the vehicle not exceeding \$ 14,000.00 on part by part basis.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 31 December 2018 9:01 AM
To: 'SUR' <[sur@lkkauto.com](mailto:Sur@lkkauto.com)>; 'Admin A' <admin-a@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: FW: OD claim for SKS 7085 D

Good morning all,

Here is the attached estimate for your kind reference .

Thank you .

Best Regards,

Phua

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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http://www.audi.com.sg/sea/brand/sq/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 31 December 2018 8:59 AM
To: 'SUR'; 'Admin A'
Cc: 'Claims Dept'
Subject: OD claim for SKS 7085 D

Hoo dmorning all ,

Here is the attached estimate for your kind reference .

Note : There is a survey arranged on 04/10/2018 @ 2pm (owner waiting) . Kindly assist for the survey .

Thank you.

Best Regards,
Phua
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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