

REF:

CC3/ALG19000251/Atb02

ASSIGNMENT

Front:

Date:

Estimated Cost:

☒ OD TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured

Policy No.

1800144165

Claims No.

505506668356

Sum Insured

Excess:

600

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

125K

125K

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

13 1/2 days

Res.: Yes or No

Lump Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SM63230S

Yr Regn:

2018 Dec

Type:

☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3 Sedan.

cc 1395

Colour:

Blue

A/C

Insured / Std / NI / NA

Sp. Reading:

1002

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZ28V3K1012123

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size:

F:

205/55 R16.

R:

205/55 R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ RIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

27/12/18

D.O.I.

04/01/19

Survey held at

Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OP AIG.

7/1/19

Informed Tony cla ex TBC. If fender need to be replaced need get authorise from insurance.

RECEIVED 29 MAY 2019

RECEIVED 26 MAR 2019

22/3-

2nd mandate to AIG. final
Part by Part \$8,905.28

RECEIVED 20 MAR 2019

Date/Time, File Pass to?



: Prel. Report

29/5 Typast



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

13

Resurvey No. of Trip:

1

Survey Fee

Transportation

) \$ - RS \$

) Photos

) Other

Add Fee:



: Site Inap (\$



Interview (\$



Tech Invs (\$



Week-end (\$

Report Format :

OD

Lump Sum / I.B.I: (\$ 8905.28

TOTAL

200

10

210

SLJ2160M.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 7 January 2019 10:31 AM
To: 'Claims'; SUR
Subject: RE: SMG 3230S-DOA: 27/12/2018 (AIG OD)

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SMG 3230S (Excess TBA/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Note: If fender need to be replaced, kindly hold on the repair we need to get authorise from insurance.

Best Regards,

Veron Chen | Case Handler **on behalf of Denise**

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Monday, 7 January 2019 8:16 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: SMG 3230S-DOA: 27/12/2018 (AIG OD)

Dear Tony,

Kindly forward us a copy of LTA Rebate.

Best Regards,

Veron Chen | Case Handler **on behalf of Denise**

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Foreign Identification Number
Owner ID:	0434X
Vehicle Details	
Vehicle No.:	SMG32305
Vehicle to be Exported:	No
Intended Deregistration Date:	07 Jan 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.4 TFSI COD S TRONIC
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	CZE847980
Chassis No.:	WAUZZZ8V3K1012123
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$23,539.00
Original Registration Date:	14 Dec 2018
First Registration Date:	14 Dec 2018
Transfer Count:	0
Actual ARF Paid:	\$24,955.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Dec 2028
PARF Rebate Amount:	\$18,716.00
Intended COE Rebate Details	
COE Expiry Date:	13 Dec 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,001.00
COE Rebate Amount:	\$30,792.00
Total Rebate Amount:	\$49,508.00

The information contained herein is correct as at 07 Jan 2019

OK

AIG

COVER NOTE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

The following risk described on this Cover Note is hereby HELD COVERED on the terms and conditions of the policy issued to the Policyholder.

Name of Policyholder : ZHANG YING
 Period of Insurance : 14 Nov 2018 to 13 Nov 2019
 Engine No. : CZE 847980
 Chassis No. : WAUZZZ8V3K1012123



Vehicle No. : SMG3270S
 Cover Note No. : 1800144165
 Endorsement No. :
 Issued Date : 29 Nov 2018

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.4 TFSI
 Engine Capacity/Tonnage : 1,395.00 CC
 Driver Restriction : NA
 Person or Classes of Persons Entitled to Drive* :
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2018
 Insuring with COE/PARF : Yes

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition
 Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 168) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)
 ZHANG YING - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 50 Ubi Road 1 Singapore 408889 83662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES



Hire Purchase Company/Employer's Loan: DBS BANK LTD

If you do not receive your Certificate of Insurance and policy documents within 30 days from the inception date stated on this cover note, please contact AIG immediately.
 We hereby certify that this Cover Note is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 168), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia). For Corporate Policies, this Cover Note is valid for 60 days from the commencement date of the period of insurance.

0504125208
 PREMIUM LEASING - SLOH
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938
 Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Shirley Loh



S PASS
Employment of Foreign Manpower Act (Chapter 91A)
Republic of Singapore

Employer:
FAR EAST HOSPITALITY MANAGEMENT (S) PTE. LTD.



Name
ZHANG YING
S Pass No.
O 5T604632

Sector:
SERVICE



K0988322



REPUBLIC OF SINGAPORE DRIVING LICENCE



License Number **G8040434X**

ZHANG YING

Birth Date: **14 Oct 1964**

Issue Date: **26 Sep 2016**

Valid Till: **25/09/2026**



VISIT PASS
Immigration Regulations

28-11-2016

Name
ZHANG YING



FIN
G8040434X

Date of Birth: **14-10-1964** Sex: **F**

Nationality
CHINESE

MULTIPLE JOURNEY VISA ISSUED

YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.

Download SGWorkPass App to check status



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3A Motor cars without clutch pedals (Auto) with unladen weight $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of driver; and other motor vehicles without clutch pedals with unladen weight $\leq 2500\text{kg}$ **26 Sep 2016**

NP 426A



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	27/12/2018 20:17
Date Of Accident	27/12/2018 10:00
Exact Location Of Accident	TAKASHIMAYA CAR PARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMG3230S
Insured/Policyholder	
Name Of Registered Owner	ZHANG YING
Passport No/FIN	G8040434X
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97246918
Alternative Phone No	OFFICE-97246918

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800144165
Cover Note Number	

Driver

Name of Driver	ZHANG YING
Passport No/FIN	G8040434X
Date Of Birth	14/10/1984
Occupation	INDOOR
Date Of Driving Pass	26/09/2016
Driving Experience	2 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97246918
Fax Number	
Contact Number	OFFICE-97246918
EMail Address	NOEMAIL

Address	BLK 10 BEDOK RISE #01-32
Postcode	469601
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I HIT THE PILLAR WHEN I WAS REVERSING INTO THE CAR PARK SLOT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: LINDA WONG JENNIFER
NRIC/FIN No.: 97927163



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1474/2018/GW
Date : 29-Dec-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Motor Claims Dept

Tel: Fax 6338 1504

Owner's Name : Mr. Zhang Ying
Address : Blk 10 Bedok Rise
 #01-32
 Singapore 469601
Telephone : (HP) 97246918
Type of Claim : Own damage claims
Policy No. : 2100507392-01
Vehicle No : **SMG 3230 S**
Model Code : Audi A3 Sedan 1.4 TFSI
Model / Year : Dec-18
Engine No : CZE 847980
Chassis No : WAUZZZ8V3K1012123
Mileage :
Date In :
Liability :
Excess Cost :
Estimated By : Allan Wu / Johnny Boo
Accident Date : 27-Dec-18
Place of Accident : TAKASHIMAYA CAR PARK

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Ling
Surveyed Date : 04/01/19
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 05 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMG 3230 S

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid. Check function.	S/N	\$ 280.00 ✓	280
2	To renew lhs 1/4 glass and rear windscreen to facillitate fender renewal.	S/N	\$ 600.00 ✗	
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N	\$ 1,400.00 ✗	
5	To remove and reinstall rear seat assy, back rest, ABCD pillar trims, luggage compartment trims. Dislodge rood liner and disengage curtain airbag etc.	S/N	\$ 1,400.00 ✗	
TOTAL LABOUR CHARGES		:	<u>\$ 3,680.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMG 3230 S

S/N	Nature of Jobs	Estimated Charges
6	To dismantle rear bumper, rear lid. Cut out and weld lhs rear fender and end panelling. Renew rear bumper. Re-organize rear crash management components. Reinstall all parts removed.	\$ 7,200.00 1000
7	To respray rear bumper, lhs rear fender, lhs ill panel, door entrances, roof channel, drain panel and end panelling. To carry out stone chip treatment and joint sealer works.	\$ 3,900.00 1100
10	To carry out diagnostic check.	S/N \$ 192.00 192
TOTAL LABOUR CHARGES		: <u>\$ 14,972.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMG 3230 S

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>Distorted</i>	\$ 1,697.00	✓ 1397.60
2	REAR BUMPER STICKY PAD <i>new</i>	4	TBC ✓
3	REAR BUMPER FIXING PARTS <i>new</i>	\$ 166.00	+
4	ADAPTER WHEEL HOUSING LINER - LH <i>new</i>	\$ 32.00	+
5	REAR BUMPER UPPER GUIDE SECTION-LH <i>new</i>	\$ 14.00	10.72
6	REAR BUMER LOCKING MECHANISM <i>new</i>	\$ 25.00	19.92
7	REAR BUMPER SPOILER <i>new</i>	\$ 206.00	164.40
8	REAR LIGHT REFLECTOR-LH <i>new</i>	\$ 35.00	+
9	REAR BUMPER SIDE REINFORCEMENT <i>Not new</i>	\$ 501.00	X.
10	REAR BUMPER BRACKET-LH <i>new</i>	\$ 23.00	X
11	REAR BUMPER GUIDE SECTION-LH <i>new</i>	\$ 57.00	45.04
12	REAR SENSOR <i>new</i>	2 \$ 421.00	+
13	REAR SENSOR SEAL RING <i>new</i>	4 \$ 14.00	+
14	REAR VENT TRIM <i>Not new</i>	\$ 60.00	+
15	AERIAL FOR ACCESS AND START AUTHORISATION	\$ 65.00	X.
16	LED TAIL LIGHT-LH <i>crushed</i>	\$ 730.00	594
17	LED TAIL LIGHT TRIM-LH <i>new</i>	\$ 26.00	+
18	REAR SIDE PANEL-LH <i>Repair</i>	\$ 2,006.00	+
19	REAR WINDOW	\$ 704.00	+
20	PRIMER <i>new</i>	2 \$ 37.00	+
21	REAR SIDE WINDOW-LH	\$ 502.00	+
SUB-TOTAL SPARE PARTS		\$ 7,321.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMG 3230 S

S/N	Parts Description		Damage Paid	
			S/NETT	RE
21	REAR CROSS PANEL	Repair	\$ 317.00	*
22	REAR CROSS PANEL REINFORCEMENT	Repair	TBC	*
23	REAR CONNECTING PLATE-LH	Repair	\$ 126.00	+
24	ACRYLIC SEALANT	2 None New	S/N \$ 180.00	+
25	CAVITY WAX		S/N \$ 140.00	+
26	STONE CHIP		S/N \$ 180.00	*
27	METAL FILLER POWDER		S/N \$ 280.00	*
28	REAR WINDSCREEN SEALANT		S/N \$ 200.00	+
29	1/4 GLASS SEALANT		S/N \$ 100.00	+
30	SUNDRIES	New	\$ 800.00	1.60
TOTAL SPARE PARTS			\$ 9,644.00	
TOTAL LABOUR CHARGES			\$ 14,972.00	
GRAND TOTAL			\$ 24,616.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

29816

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. PA/OD/1474/2018/GW Date 15-Jan-19 Service Adviser CHANG Pages 1 Regn No SMG 3230 S Model No AUDI A3 SEDAN 1.4 TFSI		
Quantity	Description		Unit Price	Amount
<u>LABORS</u>				
1	To carry out first measurement on car-o-liner	S/N	\$ 800.00	\$ 800.00
2	To set up and place vehicle on car-o-liner	S/N	\$ 1,800.00	\$ 1,800.00
3	To repair LHS rear fender and align to position		\$ 1,800.00	\$ 1,000.00
4	To respray end panelling		\$ 800.00	\$ 550.00
TOTAL			\$ 5,200.00	\$ 4,150.00

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1474/2018/GW
Date : 29-Dec-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian
You recommended 5 days
We took 13 days and 2 Sundays
jb - 12 Mar 19

Attn: Motor Claims Dept
Tel: Fax 6338 1504

Owner's Name : Mr. Zhang Ying
Address : Blk 10 Bedok Rise
#01-32
Singapore 469601
Telephone : (HP) 97246918
Type of Claim : Own damage claims
Policy No. : 2100507392-01
Vehicle No : **SMG 3230 S**
Model Code : Audi A3 Sedan 1.4 TFSI
Model / Year : Dec-18
Engine No : CZE 847980
Chassis No : WAUZZZ8V3K1012123
Mileage :
Date In :
Liability :
Excess Cost :
Estimated By : Allan Wu / Johnny Boo
Accident Date : 27-Dec-18
Place of Accident : TAKASHIMAYA CAR PARK

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMG 3230 S

S/N	Nature of Jobs		Estimated Charges	Surveyor's recommendation
1	To remove and reinstall rear parking aid. Check function.	S/N	\$ 280.00	\$ 280.00
2	To renew lhs 1/4 glass and rear windscreen to facilitate fender renewal.	S/N	\$ 600.00	
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N	\$ 1,400.00	
5	To remove and reinstall rear seat assy, back rest, ABCD pillar trims, luggage compartment trims. Dislodge rood liner and disengage curtain airbag etc.	S/N	\$ 1,400.00	
TOTAL LABOUR CHARGES		:	<u>\$ 3,680.00</u>	<u>\$ 280.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMG 3230 S

S/N	Nature of Jobs	Estimated Charges
	<i>c/f</i>	
6	To dismantle rear bumper, rear lid. Cut out and weld lhs rear fender and end panelling. Renew rear bumper. Re-organize rear crash management components. Reinstall all parts removed.	\$ 7,200.00
7	To respray rear bumper, lhs rear fender, lhs ill panel, door entrances, roof channel, drain panel and end panelling. To carry out stone chip treatment and joint sealer works.	\$ 3,900.00
10	<i>Added labour charges - see attached</i>	\$ 5,200.00
11	To carry out diagnostic check.	S/N \$ 192.00
TOTAL LABOUR CHARGES		: <u>\$ 20,172.00</u>

**Surveyor's
Recommendation**

\$ 280.00

\$ 1,000.00

\$ 1,100.00

\$ 4,150.00

\$ 192.00

\$ 6,722.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMG 3230 S

S/N	Parts Description	<u>Damage Parts & Prices</u>	
		<u>S/NETT</u>	<u>REMARKS</u>
1	REAR BUMPER	\$ 1,697.00	\$ 1,357.60
2	REAR BUMPER STICKY PAD	4 TBC	
3	REAR BUMPER FIXING PARTS	\$ 166.00	
4	ADAPTER WHEEL HOUSING LIUNER - LH	\$ 32.00	
5	REAR BUMPER UPPER GUIDE SECTION-LH	\$ 14.00	\$ 10.72
6	REAR BUMER LOCKING MECHANISM	\$ 25.00	\$ 19.92
7	REAR BUMPER SPOILER	\$ 206.00	\$ 164.40
8	REAR LIGHT REFLECTOR-LH	\$ 35.00	
9	REAR BUMPER SIDE REINFORCEMENT	\$ 501.00	
10	REAR BUMPER BRACKET-LH	\$ 23.00	
11	REAR BUMPER GUIDE SECTION-LH	\$ 57.00	\$ 45.04
12	REAR SENSOR	2 \$ 421.00	
13	REAR SENSOR SEAL RING	4 \$ 14.00	
14	REAR VENT TRIM	\$ 60.00	
15	AERIAL FOR ACCESS AND START AUTHORISATIO	\$ 65.00	
16	LED TAIL LIGHT-LH	\$ 730.00	\$ 584.00
17	LED TAIL LIGHT TRIM-LH	\$ 26.00	
18	REAR SIDE PANEL-LH	\$ 2,006.00	
19	REAR WINDOW	\$ 704.00	
20	PRIMER	2 \$ 37.00	
21	REAR SIDE WINDOW-LH	\$ 502.00	
SUB-TOTAL SPARE PARTS		\$ 7,321.00	\$ 2,181.68

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMG 3230 S

S/N	Parts Description		Damage Paid	
			S/NETT	RI
		<i>c/f</i>		
21	REAR CROSS PANEL		\$	317.00
22	REAR CROSS PANEL REINFORCEMENT			TBC
23	REAR CONNECTING PLATE-LH		\$	126.00
24	ACRYLIC SEALANT	S/N	\$	180.00
25	CAVITY WAX	S/N	\$	140.00
26	STONE CHIP	S/N	\$	180.00
27	METAL FILLER POWDER	S/N	\$	280.00
28	REAR WINDSCREEN SEALANT	S/N	\$	200.00
29	1/4 GLASS SEALANT	S/N	\$	100.00
30	SUNDRIES		\$	800.00
	TOTAL SPARE PARTS		\$	9,644.00
	TOTAL LABOUR CHARGES		\$	20,172.00
	GRAND TOTAL		\$	29,816.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

ts & Prices

EMARKS

\$ 2,181.68

\$ 1.60

\$ 2,183.28

\$ 6,722.00

\$ 8,905.28

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMG 3230 S

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1474/2018/MAS

23 May 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SMG 3230 S, Audi A3 Sedan 1.4 TFSI Cod

With reference to the above-mentioned vehicle, no. **SMG 3230 G**, claimant, **Ms. Zhang Ying**, please find the related document per attached.

1. A copy of the Original invoice no. 85013764 – S\$8,886.65
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SMG 3230 S

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159538
Main Telephone: 6346 2223
Main Telex: 6471 2233

Alexandra Service Centre
281 Alexandra Road
Singapore 159538
Telephone: 6346 2223
Telex: 6475 1025

Ubi Service Centre
55 Ubi Road 1
Singapore 408721
Telephone: 6346 2223
Telex: 6475 1025

Customer Service
Service Appointment
Singapore Breakdown Service
Email: customer.care@premiumauto.com.sg
6346 2223
6328 1233

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 18:07

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85013764
Date : 13/05/2019
Order : SMG32305
Term : 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SMG32305 (U 40428) Regn Date: 14/12/2018 Mileage: 1344 WIP No.: 37685
Model: A3 SEDAN 1.4 TFSI COD 8VMACG Chassis: WAUZZZ8V3K1012123 Engine: CZE 847980 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-500.00	1.00	-500.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE REAR BUMPER AND REAR LID.CUT OUT AND WELD LHS REAR FENDER AND END PANNELLING. RENEW REAR BUMPER.REORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND LHS REAR FENDER. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M:	800.00	1.00	800.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
261 Alexandra Road
Singapore 159938
Main Telephone: 6388 2223
Main Telefax: 6471 3733

Alexandra Service Centre
261 Alexandra Road
Singapore 159938
Telephone: 6388 2223
Telefax: 6471 3733

Ubi Service Centre
35 Ubi Road 1
Singapore 408723
Telephone: 6388 7333

Customer Service
Service Appointment
Your Breakdown Service
Email: customer.care@premiumauto.com.sg

6346 2323
9838 1233

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 2 18:07

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85013764
Date : 13/05/2019
Order : SMG32305
Term : 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SMG32305 (V 40426) Regn Date: 14/12/2018 Mileage: 1344 WIP No.: 37685
Model: A3 SEDAN 1.4 TFSI COD 8VMACB Chassis: WAUZZZ8V3K1012123 Engine: CZE 847980 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO CARRY OUT FIRST MEASUREMENT ON CAR-O-LINER M:	1000.00	1.00	1,000.00
S	BODYWORK	TO SET UP AND PLACE VEHICLE ON CAR-O-LINER M:	1000.00	1.00	1,000.00
S	BODYWORK	TO REPAIR LHS REAR FENDER AND ALIGN TO POSITION M:	550.00	1.00	550.00
X	ABV5345091	TO RESPRAY END PANNELLING TAIL LIGHT	1.00	730.00	584.00
X	ABV5807521N 989	(A) (SK) SPOILER (10/01)	1.00	205.50	164.40
X	ABV58070676 GRU	COVER	1.00	1697.00	1,357.60
X	ABV5807975A	CATCH	1.00	24.90	19.92
X	ABV5807571A	GUIDE	1.00	13.40	10.72
X	ABV5807377A	GUIDE	1.00	56.30	45.04
X	AN 91233601	NUT	2.00	1.00	1.60

Parts 2,183.28
Labour 0.00
Sublet 6,722.00
Menus 0.00
Lubricant 0.00

Sub-Total 8,305.28
7% GST 581.37
Grand Total 8,886.65

Signature 13/5

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMG 3230 S

Norah Khai
6768 9828
6841 1183

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref.
Our Ref
Date

Body Repair
PA/00/1434/2019/BW
24TH January 2019

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 SEDAN 1.4 TFSI
Vehicle Chassis No. : WAUZZZ8V3K1012123
Vehicle Regn No. : SMG 3230 S
Vehicle Mileage : 1344 KM
Vehicle Owner : Ms. Zhang Ying
Certificate No : 1800144165
Own Damage Excess : \$642.00 (inclusive of 7% GST)
Accident Date : 27/12/2018
Place : Takashimaya Car Park
Repair Cost : \$ 8,886.65
WIP No. : 37685
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6386 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

zhang ying 

Time :

Date :

25/1/19

S PASS
Employment of Foreign Manpower Act (Chapter 91A)
Republic of Singapore

Employer
FAR EAST HOSPITALITY MANAGEMENT (S) PTE. LTD.



Name
ZHANG YING

S Pass No.
O 57604832

Sector
SERVICE



K088322



REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number **G8040434X**

Name
ZHANG YING

Date of Birth **14 Oct 1984**

Issue Date **26 Sep 2016**

Valid Till **25 Sep 2026**

0026132760

VISIT PASS
Immigration Regulations

28-11-2016

Name
ZHANG YING



FIN
G8040434X

Date of Birth
14-10-1984 Sex
F

Nationality
CHINESE

MULTIPLE JOURNEY VISA ISSUED

YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.

Download SGWorkPass App to check status



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3A Motor cars without clutch pedals (Auto) with unladen weight $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of driver; and other motor vehicles without clutch pedals with unladen weight $\leq 2500\text{kg}$ 26 Sep 2016

NP 428A





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : ZHANG YING
Period of Insurance : 14 Dec 2018 To 13 Dec 2019
Engine No. : CZE 847980
Chassis No. : WAUZZZ8V3K1012123

Vehicle No. : SMG3230S
Policy No. : 1800144165
Endorsement No. :
Issued Date : 05 Jan 2019

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.4 TFSI
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

ZHANG YING - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 6362323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 8338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125208

PREMIUM LEASING - SLOH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Monik

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Shafiqul Lat

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Jan 2019		04 Jan 2019 17:08 Edit Adj Rpt	S\$8,905.28 Edit Estimates	S\$8,905.28 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	ZHANG YING , ID: G8040434X, Tel: +6597246918, Email: NOEMAIL								
Vehicle Reg. No.:	SMG3230S	Date of Loss:	27/12/2018 10:00 - :59 [13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 5055066683SG	Policy/Cover Note No.:	1800144165 (Comprehensive)						
		Excess:	S\$600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Azlan, Syazairdina] syazairdina.azlan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 15/01/2019]								
Driver/Custodian:	ZHANG YING (34 / Female), NRIC: G8040434X, Tel: +6597246918 Email: NOEMAIL								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
- AIG_SG (08/05/2019): Alert - Adj Mandate Approved (S\$8905.28) - SMG3230S - Claim Handler: Azlan, Syaz... - AIG_SG (08/04/2019): Alert - Adj Mandate Maintained - SMG3230S - Claim Handler: Mohd Zawaye, Norsazan... - AIG_SG (10/01/2019): SMG3230S / OD / 27/12/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMG3230S (5055066683SG)
OD
Dec 27 2018 10:00AM
[ZHANG YING]
Premium Automobiles Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
[Upload Video](#)
[Upload Audio](#)

View View in Browser

Assessment Reports				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	22/03/19 11:49	Adjuster Immediate Advice	Load HTML		

Photos/Images				3 per page	☒
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Assessment Reports			1 per page	☒
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50	09/04/19 09:20	Reinspection Photo		☒
51	09/04/19 09:20	Reinspection Photo		☒
52	09/04/19 09:20	Reinspection Photo		☒
53	09/04/19 09:20	Reinspection Photo		☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/01/19 10:20	Singapore Accident Statement		☒
2	07/01/19 10:21	Certificate of Insurance		☒
3	07/01/19 10:21	Insured's Driving License		☒
4	07/01/19 10:21	MARK ESTIMATE		☒
5	17/01/19 08:41	supplementary		☒
6	22/03/19 11:51	ESTIMATE		☒
7	09/04/19 09:27	Chassis Report		☒
8	30/05/19 12:20	Workshop Invoice		☒
9	30/05/19 12:20	Discharge Voucher		☒

Linked Accident Report Documents

Assessment Reports			View	View in Browser	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
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Photos/Images			3 per page	☒	
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2	28/12/18 09:01	Accident Photo		Load JPG	☒
3	28/12/18 09:01	Accident Photo		Load JPG	☒
4	28/12/18 09:01	Accident Photo		Load JPG	☒
5	28/12/18 09:01	Accident Photo		Load JPG	☒
6	28/12/18 09:01	Accident Photo		Load JPG	☒
7	28/12/18 09:01	Driving License		Load JPG	☒
8	28/12/18 09:01	Accident Photo		Load JPG	☒
9	28/12/18 09:01	Accident Photo		Load JPG	☒
10	28/12/18 09:01	Accident Photo		Load JPG	☒
11	28/12/18 09:01	Accident Photo		Load JPG	☒
Documentation			1 per page	☒	

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	28/12/18 08:56	Sketch Plan	 Load JPG	☒
2	28/12/18 08:56	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19000251/ATBE2

Date: 30/05/2019

REFERENCE

Insured/Claimant: ZHANG YING Policy No: 1800144165
Date of Loss: 27/12/2018 Nature of Claim: OD Claim No: 505506683SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMG3230S**
Make & Model: AUDI A3, 1.4 SEDAN TFSI (AMBIENTE) (A) Engine No: CZE847980
Reg. Date: 14/12/2018 (Man. Year: 2018) Chassis No: WAUZZZ8V3K1012123
Colour: Blue Odometer: 1002 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$125,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,644.00	2,183.28	7,460.72	77.36
Miscellaneous Items	0.00	0.00	0.00	
Labour	20,172.00	6,722.00	13,450.00	66.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	29,816.00	8,905.28	20,910.72	70.13
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	29,216.00	8,305.28	20,910.72	71.57
+ GST 7.00/7.00% (S\$)	2,045.12	581.37	1,463.75	71.57
Nett Amount (S\$)	31,261.12	8,886.65	22,374.47	71.57

INSPECTION

Date of Assignment: 04/01/2019
Date Inspected: 04/01/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 13.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR BUMPER	Distorted	1,697.00 FS	*1,357.60 FS
2	4	*REAR BUMPER STICKY PAD (NPA)	Not Necessary	0.00 FS	*- FS
3	1	*REAR BUMPER FIXING PARTS	Not Necessary	166.00 FS	*- FS
4	1	*ADAPTER WHEEL HOUSING LINER - LH	Not Necessary	32.00 FS	*- FS
5	1	*REAR BUMPER UPPER GUIDE SECTION - LH	Necessary	14.00 FS	*10.72 FS
6	1	*REAR BUMPER LOCKING MECHANISM	Necessary	25.00 FS	*19.92 FS
7	1	*REAR BUMPER SPOILER	Cut	206.00 FS	*164.40 FS
8	1	*REAR LIGHT REFLECTOR - LH	Not Necessary	35.00 FS	*- FS
9	1	*REAR BUMPER SIDE REINFORCEMENT	Not Necessary	501.00 FS	*- FS
10	1	*REAR BUMPER BRACKET - LH	Not Necessary	23.00 FS	*- FS
11	1	*REAR BUMPER GUIDE SECTION - LH	Necessary	57.00 FS	*45.04 FS
12	2	*REAR SENSOR	Not Necessary	421.00 FS	*- FS
13	4	*REAR SENSOR SEAL RING	Not Necessary	14.00 FS	*- FS
14	1	*REAR VENT TRIM	Not Necessary	60.00 FS	*- FS
15	1	*AERIAL FOR ACCESS AND START AUTHORISATION	Not Necessary	65.00 FS	*- FS
16	1	*LED TAIL LIGHT - LH	Cracked	730.00 FS	*584.00 FS
17	1	*LED TAIL LIGHT TRIM - LH	Not Necessary	26.00 FS	*- FS
18	1	*REAR SIDE PANEL - LH	Repair	2,006.00 FS	*- FS
19	1	*REAR WINDOW	Not Necessary	704.00 FS	*- FS
20	2	*PRIMER	Not Necessary	37.00 FS	*- FS
21	1	*REAR SIDE WINDOW - LH	Not Necessary	502.00 FS	*- FS
22	1	*REAR CROSS PANEL	Repair	317.00 FS	*- FS
23	1	*REAR CROSS PANEL REINFORCEMENT (NPA)	Repair	0.00 FS	*- FS
24	1	*REAR CONNECTING PLATE - LH	Repair	126.00 FS	*- FS
25	1	*ACRYLIC SEALANT	Not Necessary	180.00 FS	*- FS
26	1	*CAVITY WAX	Not Necessary	140.00 FS	*- FS
27	1	*STONE CHIP	Not Necessary	180.00 FS	*- FS
28	1	*METAL FILLER POWDER	Not Necessary	280.00 FS	*- FS
29	1	*REAR WINDSCREEN SEALANT	Not Necessary	200.00 FS	*- FS
30	1	*1/4 GLASS SEALANT	Not Necessary	100.00 FS	*- FS
31	1	*SUNDRIES	Necessary	800.00 FS	*1.60 FS
Total Parts (S\$)				9,644.00	2,183.28

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION	New	280.00	280.00
2	TO RENEW LHS 1/4 GLASS AND REAR WINDSCREEN TO FACILITATE FENDER RENEWAL	New	600.00	0.00
3	TO DISLodge AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT	New	1,400.00	0.00
4	TO REMOVE AND REINSTALL REAR SEAT ASSY, BACK REST, ABCD, PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS. DISLodge ROOD LINER AND DISENGAGE CURTAIN AIRBAG ETC	New	1,400.00	0.00
5	TO DISMANTLE REAR BUMPER, REAR LID. CUT OUT AND WELD LHS REAR FENDER AND END PANELLING. RENEW REAR BUMPER. RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	7,200.00	1,000.00
6	TO RESPRAY REAR BUMPER, LHS REAR FENDER, LHS ILL PANEL, DOOR ENTRANCES, ROOF CHANNEL, DRAIN PANEL AND END PANELLING. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS	New	3,900.00	1,100.00
7	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
8	TO CARRY OUT FIRST MEASUREMENT ON CAR-O-LINER	New	800.00	800.00
9	TO SET UP AND PLACE VEHICLE ON CAR-O-LINER	New	1,800.00	1,800.00
10	TO REPAIR LHS REAR FENDER AND ALIGN TO POSITION	New	1,800.00	1,000.00
11	TO RESPRAY END PANELLING	New	800.00	550.00
Gross Labour Cost (S\$)			20,172.00	6,722.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >