

ASS. REC. BY:

REF: CS/EHL19000234/Kobn2

Special Instruction:

Surveyor

ASSIGNMENT (Office)

From (Person): Steve Lim of EHL Date/Time: 04012019 323pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SFJ 8875R Insured: GZ 6851B

at Workshop m/s Loh Heng Tel:

of 176 Sin Ming Drive #03-08

Policy No: Claim No:

Sum Insured: Excess:

Make of Veh: D.O.A. 24.12.2018
(Client's Record)

CA / REV / REP. / REV 24 HRS Wp 07012019 H.O.D. Endorsement:

Date/Time: 04012019 346pm Person Contacted: Danny Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SFJ 8875R - X
	GZ 6851B - NAI / INC08014509 / CI DA: 30042008
08/01/19	@ 12:29 p.m. revised PN to Steve via email
	LI Lim 84000 ena7

REF: EGI

ASSIGNMENT

From: Date: 07/01/2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: 8FJ 8875R

at Workshop m/s

of 176 Sin Ming Drive # 03-08

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

05

days

Res:

Yes or No

Lum Sum:

20

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS ^{1 up}

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SFJ 8875R

Vt Regn:

03, 14

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen

A) Terra C.C.

1390

Colour:

M. Grey

A/C:

Insured / Std / NI / NA

Sp Reading:

87365

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/N:

WVWZZZ168EM 011629

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / M/Rim or

Tyre Size:

F:

205/55R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

29/12/18

D.O.I.

7/1/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

8/1 File pass to Car

22/02/19

Confirmed HS \$ 4,000/- @ 5 days with Kenneth.
(\$ 2,184.00 Red - 35%)

RECEIVED 20 FEB 2019

Date/Time, File Pass to?

22/02/19

1)

Date/Time, File Return to?

2)



Prel. Report



Final Report

Days Of Repair:

5

Resurvey No. of Trip:

1

Survey Fee:

Transportation:

Add Fee:



Site Insp (\$

\$ + RS. \$



Interview (\$

) Photos



Tech. Invs (\$

) Others



Weekend (\$

) TOTAL

Report Format :

Lump Sum / I.B.I. (\$) 4,000/- HS

250



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: TBA

Date: 08 January 2019

Our Ref: CS/EGI19000234/Ksb

The Motor Claims Department
ERGO INSURANCE PTE LTD

Dear Sir/Madam,

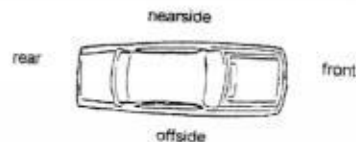
PRELIMINARY ADVICE OF VEHICLE NO. SFJ 8875R .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 07/01/2019 at the premises of M/s Loh Heng and have the following to report:-

Workshop Estimate Amount	: S\$ 6,184.00 .
Revised Estimate Amount	: S\$ 4,032.20 .
"Check" Items Amount	: S\$ 1,951.80 .
Market Value	: S\$ - .
LTA Reimbursement Value	: S\$ - .
Nett Value	: S\$ - .

Description of Damage:

The vehicle sustained damages at the n/s front portion.



Comments/ Present Status:

Damages Consistent.
Repair days: 5 Days

Yours faithfully,
Kenneth Kong
Automotive Assessor

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 8 January 2019 5:29 PM
To: 'Steve Lim'
Cc: 'Siti Rahman'; assignments; SUR
Subject: RE: 3rd party claim attachment (Our insured: GZ6851B)
Attachments: SFJ 8875R - Preli Advise.pdf

Dear Steve,

Enclosed preliminary revised of vehicle SFJ 8875R.

Kindly provide us claim no.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Friday, 4 January, 2019 3:47 PM
To: 'Steve Lim' <steve.lim@ergo.com.sg>; SUR <sur@lkkauto.com>
Cc: 'Siti Rahman' <Siti.Rahman@ergo.com.sg>; assignments <assignments@lkkauto.com>
Subject: RE: 3rd party claim attachment (Our insured: GZ6851B)

Dear Steve,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer arrange survey on 07.01.2019.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Lim [<mailto:steve.lim@ergo.com.sg>]
Sent: Friday, 4 January, 2019 3:23 PM
To: SUR (sur@lkkauto.com) <sur@lkkauto.com>; Admin-D (LKKAuto) (admin-d@lkkauto.com) <admin-d@lkkauto.com>

Catherine Chong (LKK Auto)

From: Steve Lim <steve.lim@ergo.com.sg>
Sent: Friday, 4 January, 2019 3:23 PM
To: SUR (sur@lkkauto.com); Admin-D (LKKAuto) (admin-d@lkkauto.com)
Cc: Siti Rahman
Subject: FW: 3rd party claim attachment (Our insured: GZ6851B)
Attachments: CCI01032019.pdf; OI report.pdf

Dear LKK,

Please assist to conduct TP survey.

Steve Lim
Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID: +65 6829 9197
Fax: +65 6829 9247
steve.lim@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: Danny Loh [mailto:loh heng0308@yahoo.com.sg]
Sent: Friday, 4 January, 2019 3:19 PM
To: Steve Lim
Subject: Re: 3rd party claim attachment

Hi Steve,

thanks for the reply. We prefer LKK
to survey at our workshop.

Thank you
Danny

Sent from Yahoo Mail on Android

On Fri, 4 Jan 2019 at 9:55, Steve Lim
<steve.lim@ergo.com.sg> wrote:
Hi Danny,

Our panel on below. Please select

LKK, LBS, AIS, IAS, JPK, AJAX, FORMTEAM, VAC and Priority

Steve Lim

Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985

DDD: +65 6829 9197

Fax: +65 6829 9247

steve.lim@ergo.com.sg

www.ergo.com.sg

ERGO

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From: ERGO Insurance Pte. Ltd.
Sent: Thursday, 3 January, 2019 4:03 PM
To: Steve Lim
Cc: Charlie Neo
Subject: FW: 3rd party claim attachment

Dear Steve,

Please assist. Thanks.

Warmest Regards,

Eileen

From: Danny Loh [mailto:loh heng0308@yahoo.com.sg]
Sent: Thursday, 3 January, 2019 10:09 AM
To: ERGO Insurance Pte. Ltd.
Subject: 3rd party claim attachment

Hi,

we are submitting a 3rd party claim attachment for your perusal.

Kind regards,

Loh Heng

Danny

Work Order: R052019
 License: SFJ8875R
 Year: 13
 Date: 9.1.19 16:23

Volkswagen : Jetta : 2011- (A6) : with Independent Rear Suspension : Standard Suspension (2UA)

Front : Left

Actual	Before	Specified Range
-0°37'	-0°44'	-1°00' 0°00'
7°04'	7°04'	7°07' 8°07'
0°02'	0°30'	0°00' 0°10'
15°08'	15°16'	
14°31'	14°31'	
		-1°39' -0°59'

Camber
 Caster
 Toe
 SAI
 Included Angle
 Turning Angle Diff.

Front : Right

Actual	Before	Specified Range
-0°46'	-0°45'	-1°00' 0°00'
7°06'	7°06'	7°07' 8°07'
0°01'	0°18'	0°00' 0°10'
14°54'	14°53'	
14°08'	14°08'	
		-1°39' -0°59'

Front

Cross Camber
 Cross Caster
 Cross SAI
 Total Toe
 Cross Turn Diff.

Actual	Before	Specified Range
0°10'	0°00'	-0°30' 0°30'
-0°02'	-0°02'	-0°30' 0°30'
0°14'	0°23'	
0°04'	0°49'	0°00' 0°20'

Rear : Left

Actual	Before	Specified Range
-1°29'	-1°32'	-1°50' -0°50'
0°05'	0°03'	0°00' 0°10'

Camber
 Toe

Rear : Right

Actual	Before	Specified Range
-1°31'	-1°26'	-1°50' -0°50'
0°03'	0°13'	0°00' 0°10'

Rear

Cross Camber
 Total Toe
 Thrust Angle

Actual	Before	Specified Range
0°02'	-0°07'	-0°30' 0°30'
0°08'	0°16'	0°00' 0°20'
0°01'	-0°05'	-0°20' 0°20'

Automotive Repair Services
Accident Insurance Claims

1-Feb-19

ERGO Insurance Co.

Singapore

Attn. : Motor Claim Department

Re : Estimated Quotation

Vehicle No. SFJ8875R VW Jetta

S/N		Amount (\$\$)
A	PART REPLACEMENT	
	Front bumper	790.00
	Front left mudguard	497.00
	Retainer bumper	117.00
	Front right shock Absorber	570.00
	Front wheel cowling	198.00
	Road rim	879.00
	Front left headlamp	793.00
	Front knuckle	749.00
	Front bearing	327.00
	Sub-total	\$ 4,920.00
	Less: 5%	
	Total	\$ 4,674.00
B	LABOUR CHARGES	
	To repair damaged on front left accident area. Knocking panel beating, and readjustment.	\$ 500.00
	Remove front suspension and replace new parts.	\$ 200.00
	Readjust front wheel alingment	\$ 60.00
	Respraying front accident area	\$ 750.00
	GRAND TOTAL OF A & B	\$ 6,184.00

Not Authorial
L1 Lys & 4000k
Mercury After Painting
5 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Block 176 #03-08 Sin Ming Autocare

Sin Ming Drive

Singapore 575721

Tel : 64532237 / 64530797

Fax : 64556384



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ERGO INSURANCE PTE LTD		Ref : CS/EG19000234/Ksbn2		
5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985		Date : 01-03-2019		
		Code : EGI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GZ 6851B	Veh. Inspected	SFJ 8875R	
Policy No.		Coverage (\$)	0.00	
Claim No.	GZ6851B	Excess (\$)	0.00	
Assign From	STEVE LIM	Assign Date	04/01/2019	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN JETTA TSI (A)	c.c	1390	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	WWWZZZ16ZEM011629	Colour	METALLIC GREY	
Odometer	87365	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	PIRELLI	6 mm	
L/H Front Tyre	205/55 R16	PIRELLI	6 mm	
R/H Rear Tyre	205/55 R16	PIRELLI	6 mm	
L/H Rear Tyre	205/55 R16	PIRELLI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	29/12/2018	Inspection Date	07/01/2019	
Survey held at	LOH HENG BLK 176 #03-08 SIN MING DRIVE SINGAPORE 575721			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFJ 8875R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT BUMPER	BUCKLED / CUT	790.00	790.00
1	FRONT LEFT MUDGUARD	BENT	497.00	497.00
1	RETAINER BUMPER	DISTORTED	117.00	117.00
1	FRONT RIGHT SHOCK ABSORBER	BENT	570.00	488.20
1	FRONT WHEEL COWLING	SERVICEABLE	198.00	-
1	ROAD RIM	DENTED	879.00	705.00
1	FRONT LEFT HEADLAMP	CUT	793.00	684.00
1	FRONT KNUCKLE	BENT	749.00	425.11
1	FRONT BEARING	NECESSARY	327.00	327.00
	LESS 5% DISCOUNT		-246.00	-201.67
			4,674.00	3,831.64
	<u>LABOUR</u>			
	TO REPAIR DAMAGED ON FRONT LEFT ACCIDENT AREA KNOCKING PANEL BEATING,AND READJUSTMENT.		500.00	450.00
	REMOVE FRONT SUSPENSION AND REPLACE NEW PARTS.		200.00	160.00
	READJUST FRONT WHEEL ALIGNMENT.		60.00	60.00
	RESPRAYING FRONT ACCIDENT AREA.		750.00	600.00
			1,510.00	1,270.00
	GRAND TOTAL		6,184.00	5,101.64
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			4,000.00

Report Ref No. CS/EGI19000234/Ksbn2

KONG SENG CHEONG

Licensed Appraiser

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