

Poh Kin (LKKAuto)

From: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses)
<eileenbay@smrt.com.sg>
Sent: Tuesday, 26 March 2019 5:54 PM
To: Admin A; CS A Team
Subject: LOD - ACCIDENT INVOLVING SG1703L AND SKN8677R ON 30/12/2018 ALONG
BUKIT PANJANG RING RD
Attachments: img-326165654-0001.pdf; SG1703L.PDF

Our Ref: **BUS/12/18/5059/EB**

Dear Sir / Madam,

We claim on behalf of **SMRT BUSES LTD**, owner of the vehicle Reg. No.: **SG1703L**.
Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

Cost of Repair	\$19,640.70
Loss of Use	\$1,925.00 (7 days x \$275.00)
LTA Search Fee	\$7.00
Total	\$21,572.70

We enclose the following documents:

- 1) Repair Invoice
- 2) LTA Search
- 3) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.
Kindly issue payment in favour to **SMRT BUSES LTD**.

Thanks and regards,

Eileen Bay

Claims and Insurance Agency
DID: +65 6556 3549 | E: eileenbay@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG19000230/T1fb3

20th February 2019

LEE AH BAH

Block 418 Fajar Road,
#08-425,
Singapore 670418.

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING NOS. SKN 8677R AND SG 1703L ALONG
BUKIT PANJANG RING ROAD ON 30.12.2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong

Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: pohkin@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT BUSES LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705** (address), owner of **SG 1703L** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SG 1703L** that was damaged pursuant to the accident which occurred on **30/12/2018** (date) along **BT PANJANG RING RD - BEF BS: 44641 (BLK 602)** (location) involving vehicle no/s **SKN 8677R** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT BUSES LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 04 (day) of Dec (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

BUS/12/18/5059

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$19,640.70 (Repair Cost), S\$1,750.00 (Loss of Use/Rental), S\$7.00 (Disbursement) for vehicle no. SG 1703L that was damaged pursuant to the accident which occurred on 30/12/2018 (date) along BT PANJANG RING RD - BEF BS: 44641 (BLK 602) (location) involving vehicle no/s SKN 8677R ✓

This is pursuant to the inspection conducted on 03/01/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT Buses Ltd ("the third party claimant") of vehicle no. SG 1703L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SG 1703L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 04 (day) of Dec (month) 2019 (year)



MTH

Signed by appointed surveyor



Signed by "the workshop" (with chop)



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190300369
Date : 22.03.2019
Vehicle No. : SG1703L
Your Ref No. : BUS/12/18/5059
Our Ref No. : 24099560
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$	Amount	Amount
Parts					
RADIATOR ASSY:FOR MAN A22 & A24 BUS	1.00	\$3485.78	(10.00)	\$ 348.58	\$ 3137.20
HOSE:50MM ID X 62MM OD X 1M LG,MB O405/G	1.00	\$ 350.00	(10.00)	\$ 35.00	\$ 315.00
COOLANT:20 LTRS/PAIL,ANTIFREEZE,MAN BUS	1.00	\$ 275.00	(10.00)	\$ 27.50	\$ 247.50
LOCK,CAM:SQUARE,35MM,FOR MAN A22 BUS	1.00	\$ 47.50	10.00	\$ 4.75	\$ 42.75
BUMPER:REAR,CENTRE,MAN A22 'C' SERIES	1.00	\$1625.00	10.00	\$ 162.50	\$ 1462.50
COVER:REAR TAIL LAMP,RH,FOR MAN A22 BUS	1.00	\$ 974.70	10.00	\$ 97.47	\$ 877.23
FRAME,REAR BUMPER:FOR MAN A22 BUS	1.00	\$1423.20	100.00	\$1423.20	\$ 0.00
LAMP,STOP:LED (MAN BUS)	2.00	\$1141.70	10.00	\$ 228.34	\$ 2055.06
LAMP,INDICATOR:LED (MAN BUS)	1.00	\$1274.10	10.00	\$ 127.41	\$ 1146.69
PANEL,SIDE:R10,FOR MAN A22 BUS	1.00	\$ 192.70	10.00	\$ 19.27	\$ 173.43
PANEL,SIDE:R11,FOR MAN A22 BUS	1.00	\$1782.50	10.00	\$ 178.25	\$ 1604.25
PANEL,SIDE:R9 WITH FRAME,FOR MAN A22 BUS	1.00	\$ 710.70	10.00	\$ 71.07	\$ 639.63
COOLING AIR DUCT	1.00	\$1856.23	(10.00)	\$ 185.62	\$ 1670.61
LOCK,LEVER LATCH:WITH KEY,FOR MAN A22	1.00	\$ 27.50	(10.00)	\$ 2.75	\$ 24.75
ADHESIVE:DIRECT GLAZING	6.00	\$ 37.00	0.00	\$ 0.00	\$ 222.00
CH62464 100 PILLAR 5MM (2282) DIMENSION	1.00	\$1119.00	(10.00)	\$ 111.90	\$ 1007.10
Sub-Total					\$ 14625.70

Labour


Authorised Signature
for SMRT Automotive Services Pte Ltd



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140

SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190300369
Date : 22.03.2019
Vehicle No. : SG1703L
Your Ref No. : BUS/12/18/5059
Our Ref No. : 24099560
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$2650.00	0.00	\$ 0.00	\$ 2650.00
Others					
CHASSIS ALIGNMENT	1.00	\$ 500.00	0.00	\$ 0.00	\$ 500.00
TOWING CHARGE	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
REMOVE AND REFIT INNER COOLER AND FAN SHROUD ASSY	1.00	\$ 265.00	0.00	\$ 0.00	\$ 265.00
TO PUTTY & RESPRAY	1.00	\$1400.00	0.00	\$ 0.00	\$ 1400.00
GRAND TOTAL					\$ 19,640.70

Remark :

Make/Model : MAN A22
Accident Date : 30.12.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

BUC | 12 | 18 | 5059

SG1703L

Transaction History Details

Log Date/Time:	31 Dec 2018 / 09:57:14	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SKN8677R		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20181231095714425465
Search Date / Time:	30 Dec 2018 09:35:00		
Insurance Company:	AIG ASIA PACIFIC INSURANCE PTE. LTD.		

Information displayed is correct as at the log date and time.

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