

000000

INS. CASE OWNER:

Out you

CC 3/AIG1900 0230, T2863

LKK

IDAC

Surveyor:

TunTun

DOE

ASSIGNMENT

h/2/19

Date / Time

26/19

Registered in Merimen:

4/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.

SKN 8677R

Name of Insured

LEE AM BAN

Insured Tel No.

HP:

70/1/18

Excess Sec II :SS

D.O.A:

Is driver the owner?

(YES / NO)

Nature of Accident :

Claim No.

4255456554

Policy No.

Make / Model :

Place of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability :

% Final ? Yes / No

SG 17036



INSRS:

WSP:

Tel :

Liability :

RMKS:

SMET



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Of:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA :

Medical Bill

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

8/1/19
PK

15/1/19

Spoke to OI, OI advised that TR has due to health issue, informed to claim and MID issue. If agree to settle, and owner MID will be affected send letter to OI.

14/08/19

File back to typist to response report.

PRELIMINARY ADVICE

Date/Time:

4/1/19

Sent By:

LSP

FINALIZATION

Date/Time:

Confirm with:

Confirm by: PTP

Repair Cost:

FFP \$519,490.70

(7 days) Reduction:

13 %

Email

Call

FINAL SETTLEMENT

Date/Time:

04/12/19

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOIA S/N No. :

If NO or B 28, Ass. Lia :

Repair Cost:

\$519,490.70

LOSS CONTROL UNIT

Loss of Rental (LOR):

\$5

(days)

Loss of Use (LOU):

\$5 (1/12/19)

(\$250 x 7 days)

Loss of Income (LOI):

\$5

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOU

[Tick only one]

GIA/LTA Search

\$51.00

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

Total:

\$520,397.70

Global Sum \$5:

FINAL PAYMENT

Date/Time:

04/12/19

Confirm with:

Email

Call

Payee 1:

\$520,397.70

Name 1:

SMET BASIS LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

7500

COPY SENT
21/1/19



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG19000230/T1fb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 04-01-2019		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKN 8677R	Veh. Inspected	SG 1703L	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	04/01/2019	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer		Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	30/12/2018	Inspection Date	03/01/2019	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
80 Woodlands Industrial Park E4, Singapore 757705
FAX Number 63685692
Estimate Telephone Number 68962623
Accident Reporting Number 88962673

Date Generated : 22/01/2019

User ID : CatherineLee

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH REAR PORTION	\$3,710.00	\$2,850.00
Total Labour	\$3,710.00	\$2,850.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO PUTTY & RESPRAY	\$1,514.00	\$1,400.00
Total Spray Painting & Panel Beating	\$1,514.00	\$1,400.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
CHASSIS ALIGNMENT	\$2,000.00	\$500.00
TOWING CHARGE	\$200.00	\$200.00
REMOVE AND REFIT INNER COOLER AND FAN SHROUD ASSY	\$530.00	\$265.00
Total Other Costs	\$2,730.00	\$965.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6010316	Body	4001409-LOCK2555	LOCK CAM SQUARE 35 MM FOR MAN A22 BUS	1.00	\$42.50	10.00	\$37.75	Replace	Replace <i>bt</i>
6011408	Body		BUMPER REAR CENTR E-MAN A22 C-SERIES	1.00	\$1,462.50	10.00	\$1,316.25	Replace	Replace <i>cm</i>
6010062	Body	F01001-CW273	COVER REAR TAIL LAMP, RH FOR MAN A22 BUS	1.00	\$674.70	10.00	\$607.23	Replace	Replace <i>one</i>
6010463	Body	S01001-CW008	FRAME, REAR BUMPER FOR MAN A22 BUS	1.00	\$1,433.20	100.00	\$0.00	Repair	Repair <i>bt</i>
6010298	VE	86-25225-8038	LAMP, STOP LED (MAN BUS)	2.00	\$1,141.70	10.00	\$2,055.06	Replace	Replace <i>cm</i>
6010298	VE	86-35320-8008	LAMP, INDICATOR LED (MAN BUS)	1.00	\$1,274.10	10.00	\$1,146.69	Replace	Replace <i>one</i>
6009991	BODY RH	4000F08-ACCE4528	PANEL SIDE R10 FOR MAN A22 BUS	1.00	\$192.70	10.00	\$173.43	Replace	Replace <i>bt</i>
6009992	BODY RH	A01001-CW564	PANEL SIDE R11 FOR MAN A22 BUS	1.00	\$1,782.50	10.00	\$1,604.25	Replace	Replace <i>bt</i>
6009990	BODY RH	A01001-CW685	PANEL SIDE R9 WITH FRAME FOR MAN A22 BUS	1.00	\$710.70	10.00	\$639.63	Replace	Replace <i>bt</i>
		26-72441-4084	COOLING AIR DUCT	1.00	\$1,896.23	10.00	\$1,706.61	Replace	Replace <i>bt</i>
Total					\$11,826.33		\$9,872.18		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
006011301			RADIATOR ASSY FOR MAN A22 & A24 BUS	1.00	\$3,486.78	10.00	\$3,137.20	Replace	Replace <i>bt</i>
006004817			HOSE 50MM ID X 62MM OD X 1M LG, MB 0408UG	1.00	\$350.00	10.00	\$315.00	Replace	Replace <i>de</i>
006011353			COOLANT 20 LTRS/PAIL, ANTIFREEZE, MAN BUS	1.00	\$278.00	10.00	\$249.50	Replace	Replace <i>de</i>
		S04004-CW286	CH2464 100 PILLAR 3MM (2282) Dimension	1.00	\$1,119.00	10.00	\$1,007.10	Replace	Replace <i>bt</i>
6011477			LOCK, LEVER LATCH WITH KEY FOR MAN A22	1.00	\$27.50	10.00	\$24.75	Replace	Replace <i>bt</i>
4009314			ADHESIVE DIRECT GLAZING	6.00	\$37.00	0.00	\$222.00	Replace	Replace <i>de</i>
Total					\$2,264.28		\$4,653.65		



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
50 Woodlands Industrial Park E4, Singapore 757705
FAX Number 63955592
Estimator Telephone Number 6862623
Accident Reporting Number 8862672

Date Generated : 22/01/2019

User ID : CatherineLee

Section A - Accident Details

Registration Number	SG1703L
Case Reference Number	BUS/12/18/5059
Registration Date	1/3/2018
Company Type	SMRT Buses Ltd
Make	MAN
Model	A22
Name of Driver	Mohammad NorAzman Bin Kasimul
Type of Accident	Head to Rear
Accident Date and Time	30/12/2018 9:35 AM
Accident Reported Date and Time	30/12/2018 11:15 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24089560
Special Instruction to ARC, if any	SG1703L - REAR RIGHT PORTION SIXM577R (TP) - INSURED WITH AIS
Prepared Date and Time	2/1/2019 10:35 AM
Chassis Number	WMAA322Z1F7002788
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$3,710.00	\$2,650.00
Total Spray Cost	\$1,514.00	\$1,400.00
Total Spare Part Cost	\$14,825.70	\$14,825.70
Total Other Cost	\$2,730.00	\$965.00
TOTAL COST	\$22,879.70	\$19,840.70
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	7.0	7.0
Prepared / Adjusted By	Jeseng Choon Hase	Taufah
ARC / Surveyor Sign Off Date	07/01/2019 4:20 PM	08/01/2019 10:43 AM
Signature		
Remarks		Resurvey before paint

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd	
60 Woodlands Industrial Park E4, Singapore 757705	
FAX Number : 63685592	
Estimator Telephone Number : 65682623	
Accident Reporting Number : 68682072	

Date Generated : 03/01/2019

User ID : JeongCH

Section A - Accident Details

Registration Number	SG1703L
Case Reference Number	BUS-12-18-5059
Registration Date	2/1/2018
Company Type	SMRT Buses Ltd
Make	MAN
Model	A22
Name of Driver	Muhammad NurAzman Bin Kasimul
Type of Accident	Head to Rear
Accident Date and Time	12/30/2018 9:30 AM
Accident Reported Date and Time	12/30/2018 11:15 AM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	
Special Instruction to ARC, if any	SG1703L - REAR RIGHT PORTION SKN8577R (TP) - INSURED WITH AIG.
Prepared Date and Time	1/2/2019 10:35 AM
Chassis Number	WMAA2ZZ1F7002788
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,590.00	\$0.00
Total Spray Cost	\$1,514.00	\$0.00
Total Spare Part Cost	\$10,625.40	\$0.00
Total Other Cost	\$730.00	\$0.00
TOTAL COST	\$14,460.40	\$0.00
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	5.0	4
Prepared / Adjusted By	Jeong Choon Hwee	
ARC / Surveyor Sign Off Date	02/01/2019 5:10 PM	
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

Case Details

Case Reference Number : BUS/12/18/5059
Type of Repair : Accident Repair
Vehicle Registration Number : SG1703L

Company Type : SMRT Buses Ltd
Estimation ID : EST-5160-ID
Assigned By : Eileen Bay Yee Ling

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
Accident Date and Time : 30/12/2018 01:35 AM
Vehicle Age(In Months) : 34

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	SMRT Recommendation				Repair/ Replace	Surveyor Approval		
						List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)		Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
Standard	Main	Body	6011408	BUMPER:REAR,CENTRE,MAN A22 'C' SERIES	1	1,625.00	1,625.00	10.00	1,462.50	Replace	1	1,462.50	Replace * <i>acc</i>
Standard	Main	Body	6010062	COVER:REAR TAIL LAMP,RH,FOR MAN A22 BUS	1	874.70	874.70	10.00	877.23	Replace	1	877.23	Replace * <i>acc</i>
Standard	Main	Body	6010463	FRAME,REAR BUMPER:FOR MAN A22 BUS	1	1,423.20	1,423.20	10.00	1,280.88	Replace	1	1,280.88	Replace * <i>bt</i>
Standard	Main	VE	6010298	LAMP,STOP:LED (MAN BUS)	2	1,141.70	2,283.40	0.00	2,283.40	Replace	2	2,283.40	Replace * <i>acc</i>
Standard	Main	VE	6010299	LAMP,INDICATOR:LED (MAN BUS)	1	1,274.10	1,274.10	0.00	1,274.10	Replace	1	1,274.10	Replace * <i>acc</i>
Standard	Main	BODY RH	6009991	PANEL,SIDE:R10,FOR MAN A22 BUS	1	192.70	192.70	10.00	173.43	Replace	1	173.43	Replace * <i>bt</i>
Standard	Main	BODY RH	6009992	PANEL,SIDE:R11,FOR MAN A22 BUS	1	1,762.50	1,762.50	10.00	1,604.25	Replace	1	1,604.25	Replace * <i>bt</i>
Standard	Main	BODY RH	6009990	PANEL,SIDE:R8 WITH FRAME,FOR MAN A22 BUS	1	710.70	710.70	100.00	0.00	Repair	1	0.00	Repair *

One Time Key In	Main	COOLING AIR DUCT	1	1,856.23	1,856.23	10.00	1,670.61	Replace	1	1,670.61	* <i>acc</i>
-----------------	------	------------------	---	----------	----------	-------	----------	---------	---	----------	--------------

Total Spare Part Cost 10,626.40

Surveyor Total 10,626.40

Lump Sum Discount (%) 0.00

Lump Sum Dis (%) 0

Final Spare Part Cost 10,626.40

Final Sur Total 10,626.40

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR RH REAR PORTION	1,590.00	1,060	
Total:		1,590.00	1,060.00	

Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO PUTTY & RESPRAY	1,514.00	1,400	
Total:		1,514.00	1,400.00	

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TOWING CHARGE	200.00	200.00	request for towing receipt
2	REMOVE AND REFIT INNER COOLER AND FAN SHROUD ASSY	530.00	265	
Total:		730.00	465.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	10,626.40	10,626.40
Total Labour Cost	1,590.00	1,060.00
Total Spray Painting	1,514.00	1,400.00
Other	730.00	465.00
Overall Total	14,460.40	13,551.40
Lump Sum Repair Option		
Lump Sum Total	0.00	13,551.40
Surveyor Approved Amount		13,551.40
No of Repair Days*	5	4
Remarks	-	Resurvey before paint
Surveyor Name:		Taufik

Estimator Assessment(\$)

Surveyor Assessment(\$)

Signature

18

|

Save

Clear

Survey Date

03/01/2019

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary damage must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature

Tayfer 97495749
wp
3/1/19
Resurvey before paint
sur@lkkauto.com
4 days



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19000230/T1fb3

08 January, 2019

Lee Ah Bah

Blk 418 Fajar Road #08-425
SINGAPORE 670418

Dear Sirs,

**ACCIDENT INVOLVING SG 1703L AND SKN 8677R ON 30/12/2018 ALONG/
AT BT PANJANG RING ROAD -BEF BS:44641 (BLK 602)**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Poh Kin, Chong
Claims
Tel : 6841 2132
Fax: 6741 4108
Email : pohkin@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Jan 2019 15:45	Cim Veh Model Changed	(205176) MAN NL320F (A22) 10.5 D ABS TURBO (A).	[A] Lau Shu Pei
2	04 Jan 2019 15:45	Cim Created	Reg No: SG1703L. Acct Date: 2018/12/30. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: SMRT Automotive Services Pte Ltd (Woodlands)	[A] Lau Shu Pei
3	04 Jan 2019 15:45	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	04 Jan 2019 15:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/15	[A] Lau Shu Pei
5	04 Jan 2019 15:45	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	04 Jan 2019 15:45	Cim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[1] Merimen Administrator
7	04 Jan 2019 15:46	Label Added	(23):Express.	[A] Lau Shu Pei
8	04 Jan 2019 15:46	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
9	22 Aug 2019 14:14	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
10	22 Aug 2019 14:14	Cim Dtl Modified	JPJ Reg. Date: -> 2016/02/01.	[A] JOANNE LEE KHANG MIN
11	22 Aug 2019 14:14	Cim Details Notified		[A] JOANNE LEE KHANG MIN
12	27 Aug 2019 11:06	Adj Mandate Request	Cur.Reg:21397.70:LIABILITY: 100% B:36 LOST CONTROL AND HIT TP	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type

None

Go

ACTIVITY

[20/02/2019 20:19] Chong Poh Kin:
 15/02/2019, spoke to OI (Mr Lee), confirmed accident details. collided into TP bus due to health issue. Informed TP claim and NCD issue. OI agreed to settle, aware NCD issue. send letter to OI.
 [08/01/2019 19:44] Lau Shu Pei :
 SENT NON REPORTING LETTER TO OI

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2254048	22/08/2019 14:14	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SG1703L	SKN8677R	11.77

12/4/2019

Merimen e-Claims

Print Received Message

This mail is associated with :

***SG1703L (4735569565SG)**

[SKN8677R]

TP

SMRT BUSES LTD

Dec 30 2018 9:00AM

[LEE AH BAH]

SMRT Automotive Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 02/12/2019 18:08 PM
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$21397.70) - SG1703L - Claim Handler: Foo, Chit Yan

Approved:21397.70:Subject to Final Repair Bill, LTA Search Bill and investigation review in order

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Jan 2019 Edit Reg		03 Jan 2019 00:00 Edit Adj Rpt	S\$19,640.70 Edit Estimates	S\$19,640.70 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LEE AH BAH, ID: S0910247G								
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 198202292D								
Vehicle Reg. No.:	SG1703L	Date of Loss:	30/12/2018 09:00 - :59 [34 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 4735569565SG	Policy/Cover Note No.:	2100370975 (Comprehensive) Coverage: 23/04/2018 - 22/04/2019						
Vehicle Reg. No. (Insured):	SKN8677R	Policy No. (Claimant):	D-18090224MFBP						
	Excess:								
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 15/01/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG_EXPRESS (02/12/2019): Alert - Adj Mandate Approved (S\$21397.70) - SG1703L - Claim Handler: Foo, Chit Y... - AIG_SG_EXPRESS (16/10/2019): Alert - Adj Mandate Maintained - SG1703L - Claim Handler: Foo, Chit Yan - AIG_SG (07/01/2019): No OI GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SG1703L (4735569565SG)**
[SKN8677R]
TP
SMRT BUSES LTD
Dec 30 2018 9:00AM
[LEE AH BAH]
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			☒		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	(Draft)		Third Party Express Settlement – Payment Breakdown															Edit		
Assessment Reports															1 per page			☒		
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1	30/01/19 16:29		Accident Statement From: OD - Reg. No: SKN8677R, Claimant: LEE AH BAH															Load HTM		
Photos/Images															3 per page			☒		
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2	04/01/19 17:33	TP GIA REPORT	 Load PDF	
3	08/01/19 19:47	Non reporting letter	 Load PDF	
4	20/02/19 20:22	LETTER TO OI	 Load PDF	
5	22/08/19 14:24	LTA SEARCH	 Load PDF	
6	10/12/19 08:51	WORKSHOP INVOICE	 Load PDF	
7	10/12/19 08:51	AUTHORISATION TO ACT FORM	 Load PDF	
8	10/12/19 08:51	Release Voucher	 Load PDF	
9	10/12/19 08:51	LOD	 Load PDF	
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1	19/09/19 16:56	IHS Adjustment	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKN8677R (Insd veh)	Model:	MAN NL320F (A22) 10.5 D
	SG1703L (TP veh)		ABS TURBO (A)
Date of Accident:	30/12/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	25,603.31
Final Repair Cost	:	\$	19,640.70
Loss of Use	:	\$	1,750.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	21,397.70

7.00 days at \$250.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability ____ 100 ____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Buses Ltd	:	\$ 21,397.70
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

10 Dec
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19000230/T1EB3Q2

Date: 10/12/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100370975
 Claimant: SG1703L Insured Vehicle No: SKN8677R
 Vehicle No: SG1703L
 Date of Loss: 30/12/2018 Nature of Claim: TP Claim No: 4735569565SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SG1703L
 Make & Model: MAN NL320F (A22), 10.5 D ABS TURBO (A) Engine No: 50340302434024
 Reg. Date: 01/02/2016 (Man. Year: 2014) Chassis No: WMAA22ZZ1F7002788
 Colour: Multi-colour Odometer: 0 km
 Engine Capacity: 10518 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5 Rear Tyre Size: 275/70 R22.5 (D)
 Front Left Side: Bridgestone 8 mm Rear Left Side: Bridgestone 8/8 mm
 Front Right Side: Bridgestone 8 mm Rear Right Side: Bridgestone 8/8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	17,649.31	14,625.70	3,023.61	17.13
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,954.00	5,015.00	2,939.00	36.95
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	25,603.31	19,640.70	5,962.61	23.29
+ Loss of Use (7.0 x S\$250.00/day) (S\$)		1,750.00		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		21,397.70		

INSPECTION

Date of Assignment: 03/01/2019
 Date Inspected: 03/01/2019 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705
 Estimated Period of Repair: 7.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LOCK CAM SQUARE,35 MM,FOR MAN A22 BUS	Bent	47.50 F	*47.50 FL
2	1		*BUMPER REAR ,CENTR E.MAN A22 C SERIES	Cracked	1,625.00 F	*1,625.00 FL
3	1		*COVER ,REAR TAIL LAMP ,RH FOR MAN A22 BUS	Cracked	974.70 F	*974.70 FL
4	2		*LAMP ,STOP LED (MAN BUS)	Cracked	2,283.40 F	*2,283.40 FL
5	1		*LAMP ,INDICATOR LED (MAN BUS)	Cracked	1,274.10 F	*1,274.10 FL
6	1		*PANEL ,SIDE R10 FOR MAN A22 BUS	Bent	192.70 F	*192.70 FL
7	1		*PANEL SIDE R11,FOR MAN A22 BUS	Bent	1,782.50 F	*1,782.50 FL
8	1		*PANEL SIDE R9 WITH FRAME ,FOR MAN A22 BUS	Bent	710.70 F	*710.70 FL
9	1		*COOLING AIR DUCT	Deformed	1,856.23 F	*1,856.23 FL
10	1		*RADIATOR ASSY FOR MAN A22 & A24 BUS	Bent	3,485.78 F	*3,485.78 FL
11	1		*HOSE 50MM ID X 62MM OD X 1M LG,MB O405/G	Deformed	350.00 F	*350.00 FL
12	1		*COOLANT 20 LTRS/PAIL ANTIFREEZE,MAN BUS	Necessary	275.00 F	*275.00 FL
13	1		*CH62 464 100 PILLAR 5MM (2282) DIMENSION	Bent	1,119.00 F	*1,119.00 FL
14	1		*LOCK ,LEVER LATCH WITH KEY FOR MAN A22	Bent	27.50 F	*27.50 FL
15	6		*ADHESIVE DIRECT GLAZING	Necessary	222.00 FS	*222.00 FS
16	1		*FRAME ,REAR BUMPER FOR MAN A22 BUS	Repair	1,423.20 F	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	17,649.31	16,226.11
- List Item Discount on L Items 0.00/10.00% (\$\$)	0.00	1,600.41
Total Parts (\$\$)	17,649.31	14,625.70

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REPAIR RH REAR PORTION	New	3,710.00	2,650.00
2	TO PUTTY & RESPRAY	New	1,514.00	1,400.00
3	CHASSIS ALIGNMENT	New	2,000.00	500.00
4	TOWING CHARGE	New	200.00	200.00
5	REMOVE AND REFIT INNER COOLER AND FAN SHROUD ASSY	New	530.00	265.00
Gross Labour Cost (S\$)			7,954.00	5,015.00

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< END OF ESTIMATES >