

return

INS. CASE OWNER:

CC 3/AIG1900 0226, 124637

LKK  
IDAC

Surveyor:

Tanfick

DOI:

ASSIGNMENT

2/1/19

Date / Time:

2/1/19

Registered in Merimen:

4/1/19

Pre-assign / CCU / FTE

SJA 395AR



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :\$S

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

WOL UWA

MARQUAN STEPHAN

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

3650 849 6756

9AACA4641

Honda

LOR 2 car pnyon

OF GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SHC 4102A



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

SMART



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date / Time

10/1/19  
VR

SHC 4102A - 2  
9AACA4641 - NR / 11/1/19 12:00 - 6/1/19

| STAGE                                    | DATE / PIC                          |
|------------------------------------------|-------------------------------------|
| Non-Reporting ltr (1st):                 |                                     |
| Non-Reporting ltr (2nd):                 |                                     |
| Non-Reporting ltr (Final):               |                                     |
| Notification ltr (if non-pickups):       |                                     |
| Call Of:                                 |                                     |
| After call ltr to Of:                    | 11/4/19 - 321                       |
| Documentation Check List: Handler Typist |                                     |
| Notification ltr (if non-pickup)         | <input type="checkbox"/>            |
| After call ltr to Of:                    | <input checked="" type="checkbox"/> |
| Authorisation To Act:                    | <input checked="" type="checkbox"/> |
| Release Voucher:                         | <input checked="" type="checkbox"/> |
| Final Repair Bill:                       | <input checked="" type="checkbox"/> |
| Car Rental Invoice:                      | <input checked="" type="checkbox"/> |
| Towing Invoice:                          | <input type="checkbox"/>            |
| LTA / GIA:                               | <input checked="" type="checkbox"/> |
| Medical Bill:                            | <input type="checkbox"/>            |
| PIR:                                     | <input type="checkbox"/>            |
| Mandate/Reject Instruction:              | <input type="checkbox"/>            |
| LOD:                                     | <input type="checkbox"/>            |
| Payment Breakdown Form:                  | <input type="checkbox"/>            |
| Post-Repair Photos:                      | <input type="checkbox"/>            |
| Others:                                  | <input type="checkbox"/>            |

|                                              |                                   |                                    |                                   |
|----------------------------------------------|-----------------------------------|------------------------------------|-----------------------------------|
| <b>PRELIMINARY ADVICE</b>                    |                                   | Date/Time:                         | Sent By:                          |
| <b>FINALIZATION</b>                          |                                   | Date/Time:                         | Confirm with:                     |
| Repair Cost:                                 | PP \$5,451.08                     | ( 3 days) Reduction:               | 67%                               |
| <b>FINAL SETTLEMENT</b>                      |                                   | Date/Time: 11-09-19                | Confirm with: \$12,000            |
| Final Liability:                             | % 100                             | (Agreed / Assessed) BOLA S/N No.:  | 15                                |
| Repair Cost:                                 | \$5,451.08                        |                                    |                                   |
| Loss of Rental (LOR):                        | \$5,802.50                        | ( 6 days) x \$93.75                |                                   |
| Loss of Use (LOU):                           | \$5 -                             | (5 x days)                         |                                   |
| Loss of Income (LOI):                        | \$5 -                             | (5 x days)                         |                                   |
| LOR only <input checked="" type="checkbox"/> | LOU only <input type="checkbox"/> | LOR + LOU <input type="checkbox"/> | LOR + LO <input type="checkbox"/> |
| [Tick only one]                              |                                   |                                    |                                   |
| GIA/LTA Search:                              | \$51.00                           |                                    |                                   |
| Medical:                                     | \$5 -                             |                                    |                                   |
| Disbursement:                                | \$5 -                             | (e.g. Tow / Independent)           |                                   |
| Legal Cost:                                  | \$5 -                             |                                    |                                   |
| Total:                                       | \$5,340.58                        | Global Sum \$S:                    |                                   |
| <b>FINAL PAYMENT</b>                         |                                   | Date/Time: 10-09-19                | Confirm with: \$12,000            |
| Payee 1:                                     | \$5,340.58                        | Name 1:                            | SMART - PNL LTD                   |
| Payee 2: (Strike if N.A.)                    | \$5                               | Name 2:                            |                                   |
| Payee 3: (Strike if N.A.)                    | \$5                               | Name 3:                            |                                   |

Tanfer

REF:

ALG

ASSIGNMENT

From:

Date: 3/1/19

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SHC 4103A

at Workshop m/s

SMRT

of

Woodlands Depot

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Est. or Market Value:

IDAC Accident Report:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

3

days

Res:

Yes or No

Lum Sum:

-

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

4p

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No

SHC 4103A

or Regn:

2016 April.

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Hyundai

cc 1798

Colour:

Maroon

A/C Insured / Std / NI / NA

Sp/Reading:

263436

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

STDKN364505767805

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / SRM / STD A/Rim or

Tyre Size:

F:

195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Falken

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A.

D.O.I.

3/1/19 c/620

Survey held at

SMRT WL

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

F 3/5

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

01/19/2004  
ALG

FFP: \$2,451.08 (RED: +4,949.16 67%)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

1014

Report Format :

Lump Sum / L.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile                                                                      |                                                                                      |                             |                                                                                     |
|----------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|-----------------------------|-------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD                                                                                                     |                                                                                      | Ref : CC3/AIG19000226/T1fb3 |                                                                                     |
| 78 SHENTON WAY #08-16<br>CHARTIS BUILDING<br>SINGAPORE 079120                                                                          |                                                                                      | Date : 04-01-2019           |  |
|                                                                                                                                        |                                                                                      | Code : AIG                  |                                                                                     |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                      |                                                                                      |                             |                                                                                     |
| Insured Veh.                                                                                                                           | SJA 3959R                                                                            | Veh. Inspected              | SHC 4103A                                                                           |
| Policy No.                                                                                                                             |                                                                                      | Coverage (\$)               | 0.00                                                                                |
| Claim No.                                                                                                                              |                                                                                      | Excess (\$)                 | 0.00                                                                                |
| Assign From                                                                                                                            |                                                                                      | Assign Date                 | 04/01/2019                                                                          |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                          |                                                                                      |                             |                                                                                     |
| Make & Model                                                                                                                           |                                                                                      | c.c                         | 0                                                                                   |
| Engine No.                                                                                                                             | HIDDEN                                                                               | Year of Reg.                |                                                                                     |
| Chassis No.                                                                                                                            |                                                                                      | Colour                      |                                                                                     |
| Odometer                                                                                                                               | -                                                                                    | Steering                    |                                                                                     |
| Brakes                                                                                                                                 |                                                                                      | Modification                |                                                                                     |
| General                                                                                                                                |                                                                                      |                             |                                                                                     |
| <b>3. Conditions of Tyres</b>                                                                                                          |                                                                                      |                             |                                                                                     |
|                                                                                                                                        | Size                                                                                 | Make                        | Balance                                                                             |
| R/H Front Tyre                                                                                                                         |                                                                                      |                             | mm                                                                                  |
| L/H Front Tyre                                                                                                                         |                                                                                      |                             | mm                                                                                  |
| R/H Rear Tyre                                                                                                                          |                                                                                      |                             | mm                                                                                  |
| L/H Rear Tyre                                                                                                                          |                                                                                      |                             | mm                                                                                  |
| <b>4. Description of Damages</b>                                                                                                       |                                                                                      |                             |                                                                                     |
|                                                                                                                                        |                                                                                      |                             |                                                                                     |
| <b>5. General Information</b>                                                                                                          |                                                                                      |                             |                                                                                     |
| Accident Date                                                                                                                          | 02/01/2019                                                                           | Inspection Date             | 03/01/2019                                                                          |
| Survey held at                                                                                                                         | SMRT AUTOMOTIVE SERVICES PTE LTD<br>60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 |                             |                                                                                     |
| <b>5a. Remarks</b>                                                                                                                     |                                                                                      |                             |                                                                                     |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                                                      |                             |                                                                                     |

## Case Details

Case Reference Number : TAX/01/19/2004  
Type of Repair : Accident Repair  
Vehicle Registration Number : SHC4103A

Company Type : SMRT Taxis Pte Ltd  
Estimation ID : EST-5179-ID  
Assigned By : B. Thalyal Nayagi

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd  
Accident Date and Time : 02/01/2019 12:20 AM  
Vehicle Age(In Months) : 33

## Documents / Photographs

View Documents / Photographs

Total Documents: 1

## Estimation Details

### Spare Part's Cost Detail

| BOM Type              | Costing Type | Portion | Material Number | SMRT Recommendation           |     |                         |                |        |                 |                          | Surveyor Approval |                          |                |
|-----------------------|--------------|---------|-----------------|-------------------------------|-----|-------------------------|----------------|--------|-----------------|--------------------------|-------------------|--------------------------|----------------|
|                       |              |         |                 | Part Name                     | Qty | List Price Per Unit(\$) | List Price(\$) | Dis(%) | Final Price(\$) | Repair/ Replace          | Surveyor Quantity | Surveyor Final Price(\$) | Repair/Replace |
| One Time Key In       | Main         |         |                 | BUMPER FRT                    | 1   | 482.00                  | 482.00         | 25.00  | 361.50          | Replace                  | 1                 | 361.50                   | Replace *      |
| One Time Key In       | Main         |         |                 | BUMPER CLIPS                  | 10  | 1.61                    | 16.10          | 25.00  | 12.08           | Replace                  | 10                | 12.08                    | Replace *      |
| One Time Key In       | Main         |         |                 | BUMPER SUPPORT F/RH           | 1   | 76.40                   | 76.40          | 25.00  | 57.30           | Replace                  | 1                 | 57.30                    | Replace *      |
| One Time Key In       | Main         |         |                 | WIRE, ENGINE ROOM, NO.3       | 1   | 242.00                  | 242.00         | 10.00  | 217.80          | Replace                  | 0                 | 0                        | Not Give *     |
| One Time Key In       | Main         |         |                 | LENS & BODY, FR TURN RH       | 1   | 511.80                  | 511.80         | 10.00  | 460.62          | Replace                  | 1                 | 460.62                   | Replace *      |
| One Time Key In       | Main         |         |                 | BRACKET, FR TURN              | 1   | 58.20                   | 58.20          | 25.00  | 43.65           | Replace                  | 1                 | 43.65                    | Replace *      |
| One Time Key In       | Main         |         |                 | BRACKET, FR TURN UPPER RH     | 1   | 24.40                   | 24.40          | 25.00  | 18.30           | Replace                  | 0                 | 0                        | Check *        |
| One Time Key In       | Main         |         |                 | BRACKET, FR TURN LOWER RH     | 1   | 26.00                   | 26.00          | 25.00  | 19.50           | Replace                  | 0                 | 0                        | Check *        |
| One Time Key In       | Main         |         |                 | BUMPER GRILLE SUB-ASSY, LOWER | 1   | 311.10                  | 311.10         | 25.00  | 233.33          | Replace                  | 0                 | 0                        | Check *        |
| One Time Key In       | Main         |         |                 | BUMPER FRT ABSORBER LOWER     | 1   | 127.70                  | 127.70         | 25.00  | 95.78           | Replace                  | 0                 | 0                        | Not Give *     |
| Total Spare Part Cost |              |         |                 |                               |     |                         |                |        | 4,879.80        | Surveyor Total 1,237.91  |                   |                          |                |
| Lump Sum Discount (%) |              |         |                 |                               |     |                         |                |        | 0.00            | Lump Sum Dis (%) 0       |                   |                          |                |
| Final Spare Part Cost |              |         |                 |                               |     |                         |                |        | 4,879.80        | Final Sur Total 1,237.91 |                   |                          |                |

| SMRT Recommendation   |              |         |                 |                               |     |                         |                |        |                 |                 | Surveyor Approval |                          |                |
|-----------------------|--------------|---------|-----------------|-------------------------------|-----|-------------------------|----------------|--------|-----------------|-----------------|-------------------|--------------------------|----------------|
| BOM Type              | Costing Type | Portion | Material Number | Part Name                     | Qty | List Price Per Unit(\$) | List Price(\$) | Dis(%) | Final Price(\$) | Repair/ Replace | Surveyor Quantity | Surveyor Final Price(\$) | Repair/Replace |
| One Time Key In       | Main         |         |                 | BUMPER LIP FRT                | 1   | 139.60                  | 139.60         | 25.00  | 104.70          | Replace         | 0                 | 0                        | Check          |
| One Time Key In       | Main         |         |                 | COVER, FR BUMPER HOLE RH      | 1   | 16.50                   | 16.50          | 25.00  | 13.88           | Replace         | 0                 | 0                        | Not Give       |
| One Time Key In       | Main         |         |                 | WIPER WASHER JAR              | 1   | 180.10                  | 180.10         | 25.00  | 135.07          | Replace         | 1                 | 135.08<br>135.07         | Replace        |
| One Time Key In       | Main         |         |                 | MOTOR NO:2, WIPER WASHER JAR  | 1   | 240.00                  | 240.00         | 10.00  | 216.00          | Replace         | 0                 | 0                        | Check          |
| One Time Key In       | Main         |         |                 | MOTOR NO:1, WIPER WASHER JAR  | 1   | 239.00                  | 239.00         | 25.00  | 179.25          | Replace         | 0                 | 0                        | Check          |
| One Time Key In       | Main         |         |                 | HEAD LAMP RH                  | 1   | 945.20                  | 945.20         | 10.00  | 850.68          | Replace         | 0                 | 0                        | Check          |
| One Time Key In       | Main         |         |                 | FENDER LINER FRT/RH           | 1   | 171.79                  | 171.79         | 25.00  | 128.77          | Replace         | 1                 | 128.78<br>128.77         | Replace        |
| One Time Key In       | Main         |         |                 | FENDER LINER PAD, FR WHEEL RH | 1   | 49.30                   | 49.30          | 25.00  | 36.97           | Replace         | 0                 | 0                        | Check          |
| One Time Key In       | Main         |         |                 | FENDER FRT/RH                 | 1   | 723.40                  | 723.40         | 25.00  | 542.55          | Replace         | 1                 | 0                        | Repair         |
| One Time Key In       | Main         |         |                 | NAME PLATE (HYBRID)           | 1   | 51.90                   | 51.90          | 25.00  | 38.92           | Replace         | 1                 | 38.93<br>38.92           | Replace        |
| One Time Key In       | Main         |         |                 | WHEEL DISC, FRONT             | 1   | 1,484.20                | 1,484.20       | 25.00  | 1,113.15        | Replace         | 1                 | 0                        | Repair         |
| Total Spare Part Cost |              |         |                 |                               |     |                         |                |        | 4,879.80        |                 | Surveyor Total    | 1,237.91                 |                |
| Lump Sum Discount (%) |              |         |                 |                               |     |                         |                |        | 0.00            |                 | Lump Sum Dis (%)  | 0                        |                |
| Final Spare Part Cost |              |         |                 |                               |     |                         |                |        | 4,879.80        |                 | Final Sur Total   | 1,237.91                 |                |

## Labour's Cost Detail

| S.No.  | Job Scope                  | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|--------|----------------------------|-------------------------|-------------------------|---------|
| 1      | TO REPAIR RH FRONT PORTION | 676.00                  | 300                     |         |
| Total: |                            | 676.00                  | 300.00                  |         |

## Spray Cost Detail

| S.No.         | Job Scope                              | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|---------------|----------------------------------------|-------------------------|-------------------------|---------|
| 1             | TO REPSRAY FRONT BUMPER                | 378.00                  | 200 ✓                   |         |
| 2             | TO SPRAY FRONT BUMPER LOWER SUB GRILLE | 180.00                  | 0                       |         |
| 3             | TO RESPRAY FRONT FENDER RH             | 378.00                  | 200 ✓                   |         |
| 4             | TO RESPRAY RIM                         | 180.00                  | 100 ✓                   |         |
| <b>Total:</b> |                                        | <b>1,116.00</b>         | <b>500.00</b> ✓         |         |

**Other Cost Detail**

| S.No.         | Job Scope                                              | SMRT Recommendation(\$) | Surveyor Adjustment(\$) | Remarks |
|---------------|--------------------------------------------------------|-------------------------|-------------------------|---------|
| 1             | TO CHECK WIRING AND SYSTEM FUNCTION                    | 80.00                   | 30 ✓                    |         |
| 2             | TO APPLY RUST-PROOFING ON AFFECTED AREA                | 100.00                  | 0                       |         |
| 3             | TO DO WHEEL ALIGNMENT / TYRE BALANCING                 | 120.00                  | 80 ✓                    |         |
| 4             | TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)        | 120.00                  | 30 ✓                    |         |
| 5             | TO WASH AND VACUUM                                     | 60.00                   | 0                       |         |
| 6             | TO REPLACE SUNDRY PARTS                                | 100.00                  | 20 ✓                    |         |
| 7             | TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER | 148.44                  | 148.44 ✓                |         |
| <b>Total:</b> |                                                        | <b>728.44</b>           | <b>308.44</b> ✓         |         |

**Summary**

|                          | Estimator Assessment(\$) | Surveyor Assessment(\$) |
|--------------------------|--------------------------|-------------------------|
| Total Spare Part Detail  | 4,879.80                 | 1,237.91                |
| Total Labour Cost        | 676.00                   | 300.00                  |
| Total Spray Painting     | 1,116.00                 | 500.00                  |
| Other                    | 728.44                   | 308.44                  |
| Overall Total            | 7,400.24                 | 2,346.35                |
| Lump Sum Repair Option   |                          |                         |
| Lump Sum Total           | 0.00                     | 2,346.35                |
| Surveyor Approved Amount |                          | 2,346.35                |
| No of Repair Days*       | 5                        | 3                       |

Estimator Assessment(\$)

Surveyor Assessment(\$)

Remarks

Resurvey before paint

Surveyor Name

Taufik

Signature



Save

Clear

Survey Date

03/01/2019

Taufik 9749544  
WP  
3/1/19 1620  
Resurvey before paint  
sure the work was  
03 days

**LKK Auto Consultants** hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Section C - Quotation and Accident Invoice Details

|                  |              |                |  |
|------------------|--------------|----------------|--|
| Quotation Number | QN-1905-0022 | Invoice Number |  |
| Quotation Date   | 03.05.2019   | Invoice Date   |  |
| Invoice Amount   |              | Prepared Date  |  |

## Section D - Details of Repair Estimates

## Part 1 - Labour Works

| Job Scope                  | Quotation from AR | Adjusted by Surveyor, if applicable |
|----------------------------|-------------------|-------------------------------------|
| TO REPAIR RH FRONT PORTION | \$676.00          | \$300.00                            |
| Total Labour               | \$676.00          | \$300.00 ✓                          |

## Part 2 - Spray Painting &amp; Panel Beating Related Works

| Job Scope                              | Quotation from ARC | Adjusted by Surveyor, if applicable |
|----------------------------------------|--------------------|-------------------------------------|
| TO REPSRAY FRONT BUMPER                | \$378.00           | \$200.00                            |
| TO SPRAY FRONT BUMPER LOWER SUB GRILLE | \$180.00           | \$0.00                              |
| TO RESPRAY FRONT FENDER RH             | \$378.00           | \$200.00                            |
| TO RESPRAY RIM                         | \$180.00           | \$100.00                            |
| Total Spray Painting & Panel Beating   | \$1,116.00         | \$500.00 ✓                          |

## Part 3 - Other Costs - Accident and Accident Repair Related Expense

| Job Scope                                              | Quotation from ARC | Adjusted by Surveyor, if applicable |
|--------------------------------------------------------|--------------------|-------------------------------------|
| TO CHECK WIRING AND SYSTEM FUNCTION                    | \$80.00            | \$30.00                             |
| TO APPLY RUST-PROOFING ON AFFECTED AREA                | \$100.00           | \$0.00                              |
| TO DO WHEEL ALIGNMENT / TYRE BALANCING                 | \$120.00           | \$60.00                             |
| TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)        | \$120.00           | \$30.00                             |
| TO WASH AND VACUUM                                     | \$60.00            | \$0.00                              |
| TO REPLACE SUNDRY PARTS                                | \$100.00           | \$20.00                             |
| TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER | \$148.44           | \$148.44                            |
| Total Other Costs                                      | \$728.44           | \$308.44 ✓                          |

## Part 4 - Spare Parts / Material Usage

| Part Number | Portion | Stock Number | Part Name                     | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | Estimator Approved | Surveyor Approved |
|-------------|---------|--------------|-------------------------------|----------|-----------------|--------------|------------------|--------------------|-------------------|
|             |         | 52119-47930  | BUMPER FRT                    | 1.00     | \$482.00        | 25.00        | \$361.50         | Replace            | Replace ✓         |
|             |         | 52161-16010  | BUMPER CLIPS                  | 10.00    | \$1.81          | 25.00        | \$12.08          | Replace            | Replace ✓         |
|             |         | 52115-47040  | BUMPER SUPPORT FRH            | 1.00     | \$78.40         | 25.00        | \$57.30          | Replace            | Replace ✓         |
|             |         | 62113-47180  | WIRE, ENGINE ROOM, NO.3       | 0.00     | \$242.00        | 0.00         | \$0.00           | Replace            | Not Given X       |
|             |         | 81511-47050  | LENS & BODY, FR TURN RH       | 1.00     | \$511.80        | 10.00        | \$460.62         | Replace            | Replace ✓         |
|             |         | 81519-47060  | BRACKET, FR TURN              | 1.00     | \$55.20         | 25.00        | \$41.40          | Replace            | Replace ✓         |
|             |         | 81519-47060  | BRACKET, FR TURN UPPER RH     | 0.00     | \$24.40         | 0.00         | \$0.00           | Replace            | Check X           |
|             |         | 81519-47050  | BRACKET, FR TURN LOWER RH     | 0.00     | \$26.00         | 0.00         | \$0.00           | Replace            | Check X           |
|             |         | 53102-47020  | BUMPER GRILLE SUB-ASSY, LOWER | 0.00     | \$311.10        | 0.00         | \$0.00           | Replace            | Check X           |
|             |         | 52618-47050  | BUMPER FRT ABSORBER LOWER     | 0.00     | \$127.70        | 0.00         | \$0.00           | Replace            | Not Given X       |
|             |         | 76851-47020  | BUMPER LIP FRT                | 0.00     | \$139.80        | 0.00         | \$0.00           | Replace            | Check X           |

|       |                  |                                |      |            |        |            |         |           |      |
|-------|------------------|--------------------------------|------|------------|--------|------------|---------|-----------|------|
|       | 52127-47903      | COVER, FR BUMPER HOLE RH       | 0.00 | \$16.50    | 0.00   | \$0.00     | Replace | Not Given | NW   |
|       | 85315-47140      | WIPER WASHER JAR               | 1.00 | \$180.10   | 25.00  | \$135.08   | Replace | Replace   | df   |
|       | 85330-60180      | MOTOR NO:2, WIPER WASHER JAR   | 0.00 | \$240.00   | 0.00   | \$0.00     | Replace | Check     | X NW |
|       | 85330-47010      | MOTOR NO:1, WIPER WASHER JAR   | 0.00 | \$239.00   | 0.00   | \$0.00     | Replace | Check     | X NW |
|       | 81130-47500      | HEAD LAMP RH                   | 0.00 | \$945.20   | 0.00   | \$0.00     | Replace | Check     | X NW |
|       | 53875-47030      | FENDER LINER FRT/RH            | 1.00 | \$171.70   | 25.00  | \$128.78   | Replace | Replace   | Mis  |
|       | 53851-47040      | FENDER LINER PAD, FR WHEEL, RH | 0.00 | \$49.30    | 0.00   | \$0.00     | Replace | Check     | X NW |
|       | 53801-47050      | FENDER FRT/RH                  | 1.00 | \$723.40   | 100.00 | \$0.00     | Replace | Repair    | R    |
|       | 75374-47051      | NAME PLATE (HYBRID)            | 1.00 | \$51.90    | 25.00  | \$38.93    | Replace | Replace   | NW   |
|       | 42611-47140(Frt) | WHEEL DISC, FRONT              | 1.00 | \$1,484.20 | 100.00 | \$0.00     | Replace | Repair    | R    |
| Total |                  |                                |      | \$6,184.11 |        | \$1,237.94 |         |           |      |

## Added Spare Parts / Material Usage After Surveyor Signed off

| Part Number | Portion | Stock Number | Part Name      | Quantity | List Price \$ | Discount (%) | Final Price (\$) | ARC Check | Surveyor Check |
|-------------|---------|--------------|----------------|----------|---------------|--------------|------------------|-----------|----------------|
|             |         | 76551-47020  | BUMPER LIP FRT | 1.00     | \$139.60      | 25.00        | \$104.70         | Replace   | Replace        |
| Total       |         |              |                |          | 139.60        |              | 104.70           |           |                |

$$\begin{array}{r}
 1342.64 \\
 + 300.00 \\
 + 808.44 \\
 \hline
 2451.08 \\
 \#
 \end{array}$$

## Asher Sng (LKKAuto)

---

**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Thursday, 29 August 2019 1:56 PM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 2/1/2019 involving SHC 4103A & SJA 3959R (AIG's insured) Our Ref: TAX/01/19/2004/lg  
**Attachments:** TAX 01 19 2004.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear All,

We quantify our own losses as follows:-

|                |                                |
|----------------|--------------------------------|
| Cost of Repair | \$2451.08                      |
| Loss of Rental | \$802.50 ( 6 days x \$133.75 ) |
| LTA Search Fee | \$7.00                         |
| <b>Total</b>   | <b>\$3260.58</b>               |

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19000226/T1fb3

11 APRIL 2019

**I N H BUS TRANSPORT SERVICE**  
9 SIN MING INDUSTRIAL EST SECTOR C  
#01-44 SIN MING INDUSTRIAL ESTATE  
SINGAPORE 575644  
Attn: The Management

Dear Sir/Madam,

**ACCIDENT INVOLVING SJA 3959R & SHC 4103A ALONG/AT LORONG 2 TOA  
PAYOH NEAR METHODIST CHURCH ON 02/01/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 4103A against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle changed lane and resulted the accident. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

  
CHAN JIA LE  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, SMRT TAXIS PTE LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 (address), owner of SHC 4103A (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 4103A that was damaged pursuant to the accident which occurred on 02/01/2019 (date) along LORONG 2 TOA PAYOH (location) involving vehicle no/s SJA 3959R ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 11 (day) of Sept (month) 2019 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,451.08 (Repair Cost), S\$802.50 (Loss of Use/Rental), S\$7.00 (Disbursement) for vehicle no. SHC 4103A that was damaged pursuant to the accident which occurred on 02/01/2019 (date) along LORONG 2 TOA PAYOH (location) involving vehicle no/s SJA 3959R.

This is pursuant to the inspection conducted on 03/01/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHC 4103A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 4103A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and, that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of Sept (month) 2019 (year)



MTH

Signed by appointed surveyor



Signed by "the workshop" (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV190800175  
Date : 14.08.2019  
Vehicle No. : SHC4103A  
Your Ref No. : TAX/01/19/2004  
Our Ref No. : 24099482  
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



| Description                    | Qty   | Unit Cost | Add %    | (Discount) Amount | Amount     |
|--------------------------------|-------|-----------|----------|-------------------|------------|
| <b>Parts</b>                   |       |           |          |                   |            |
| BUMPER LIP FRT                 | 1.00  | \$ 139.60 | (25.00 ) | \$ 34.90          | \$ 104.70  |
| BUMPER FRT                     | 1.00  | \$ 482.00 | (25.00 ) | \$ 120.50         | \$ 361.50  |
| BUMPER CLIPS                   | 10.00 | \$ 1.61   | (25.00 ) | \$ 4.02           | \$ 12.08   |
| BUMPER SUPPORT F/RH            | 1.00  | \$ 76.40  | (25.00 ) | \$ 19.10          | \$ 57.30   |
| WIRE, ENGINE ROOM, NO.3        | 0.00  | \$ 242.00 | 0.00     | \$ 0.00           | \$ 0.00    |
| LENS & BODY, FR TURN RH        | 1.00  | \$ 511.80 | (10.00 ) | \$ 51.18          | \$ 460.62  |
| BRACKET, FR TURN               | 1.00  | \$ 58.20  | (25.00 ) | \$ 14.55          | \$ 43.65   |
| BRACKET, FR TURN UPPER RH      | 0.00  | \$ 24.40  | 0.00     | \$ 0.00           | \$ 0.00    |
| BRACKET, FR TURN LOWER RH      | 0.00  | \$ 26.00  | 0.00     | \$ 0.00           | \$ 0.00    |
| BUMPER GRILLE SUB-ASSY, LOWER  | 0.00  | \$ 311.10 | 0.00     | \$ 0.00           | \$ 0.00    |
| BUMPER FRT ABSORBER LOWER      | 0.00  | \$ 127.70 | 0.00     | \$ 0.00           | \$ 0.00    |
| BUMPER LIP FRT                 | 0.00  | \$ 139.60 | 0.00     | \$ 0.00           | \$ 0.00    |
| COVER, FR BUMPER HOLE RH       | 0.00  | \$ 18.50  | 0.00     | \$ 0.00           | \$ 0.00    |
| WIPER WASHER JAR               | 1.00  | \$ 180.10 | (25.00 ) | \$ 45.02          | \$ 135.08  |
| MOTOR NO:2, WIPER WASHER JAR   | 0.00  | \$ 240.00 | 0.00     | \$ 0.00           | \$ 0.00    |
| MOTOR NO:1, WIPER WASHER JAR   | 0.00  | \$ 239.00 | 0.00     | \$ 0.00           | \$ 0.00    |
| HEAD LAMP RH                   | 0.00  | \$ 945.20 | 0.00     | \$ 0.00           | \$ 0.00    |
| FENDER LINER FRT/RH            | 1.00  | \$ 171.70 | (25.00 ) | \$ 42.92          | \$ 128.78  |
| FENDER LINER PAD, FR WHEEL. RH | 0.00  | \$ 49.30  | 0.00     | \$ 0.00           | \$ 0.00    |
| FENDER FRT/RH                  | 1.00  | \$ 723.40 | (100.00) | \$ 723.40         | \$ 0.00    |
| NAME PLATE (HYBRID)            | 1.00  | \$ 51.90  | (25.00 ) | \$ 12.97          | \$ 38.93   |
| WHEEL DISC. FRONT              | 1.00  | \$1484.20 | (100.00) | \$1484.20         | \$ 0.00    |
| Sub-Total                      |       |           |          |                   | \$ 1342.64 |
| <b>Labour</b>                  |       |           |          |                   |            |
| TO REPAIR RH FRONT PORTION     | 1.00  | \$ 300.00 | 0.00     | \$ 0.00           | \$ 300.00  |

Authorised Signature  
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV190800175  
Date : 14.08.2019  
Vehicle No. : SHC4103A  
Your Ref No. : TAX/01/19/2004  
Our Ref No. : 24099482  
Terms : 30 Days

| Description                                            | Qty  | Unit Cost | Add \$ | / (Discount) Amount | Amount    |
|--------------------------------------------------------|------|-----------|--------|---------------------|-----------|
| <b>Others</b>                                          |      |           |        |                     |           |
| TO REPSRAY FRONT BUMPER                                | 1.00 | \$ 200.00 | 0.00   | \$ 0.00             | \$ 200.00 |
| TO SPRAY FRONT BUMPER LOWER SUB GRILLE                 | 0.00 | \$ 180.00 | 0.00   | \$ 0.00             | \$ 0.00   |
| TO RESPRAY FRONT FENDER RH                             | 1.00 | \$ 200.00 | 0.00   | \$ 0.00             | \$ 200.00 |
| TO RESPRAY RIM                                         | 1.00 | \$ 100.00 | 0.00   | \$ 0.00             | \$ 100.00 |
| TO CHECK WIRING AND SYSTEM FUNCTION                    | 1.00 | \$ 30.00  | 0.00   | \$ 0.00             | \$ 30.00  |
| TO APPLY RUST-PROOFING ON AFFECTED AREA                | 0.00 | \$ 100.00 | 0.00   | \$ 0.00             | \$ 0.00   |
| TO DO WHEEL ALIGNMENT / TYRE BALANCING                 | 1.00 | \$ 80.00  | 0.00   | \$ 0.00             | \$ 80.00  |
| TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)        | 1.00 | \$ 30.00  | 0.00   | \$ 0.00             | \$ 30.00  |
| TO WASH AND VACUUM                                     | 0.00 | \$ 60.00  | 0.00   | \$ 0.00             | \$ 0.00   |
| TO REPLACE SUNDRY PARTS                                | 1.00 | \$ 20.00  | 0.00   | \$ 0.00             | \$ 20.00  |
| TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER | 1.00 | \$ 148.44 | 0.00   | \$ 0.00             | \$ 148.44 |

**GRAND TOTAL** \$ 2,451.08

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 02.01.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd



**SMRT Taxis Pte Ltd**

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/01/19/2004

From: SMRT Taxis Pte Ltd

Date: 07/01/2019

**ACCIDENT INVOLVING SHC 4103A & SJA 3959R ON 02/01/2019 ALONG LORONG  
2 TOA PAYOH**

This is to confirm that the daily rental rate for SHC 4103A is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the  
above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



## Laid Up Report

Accident Start Date : 01/01/2019  
Accident End Date : 28/02/2019

Date Generated : 28/02/2019  
User Name : LeeGek

| Case Reference Number | Vehicle Registration Number | Company Type       | Vehicle Make | Vehicle Model | Job Card Number | Date and Time (Accident Repair) | Date and Time (Repair Completed) |
|-----------------------|-----------------------------|--------------------|--------------|---------------|-----------------|---------------------------------|----------------------------------|
| TAX001/19/2004        | SHC4103A                    | SMRT Taxis Pte Ltd | TOYOTA       | PRIUS         | 24009482        | 02/01/2019 10:03 AM             | 08/01/2019 8:59 AM               |

**Enquire Transaction History**

## Transaction History Details

|                   |                                        |                                     |                      |
|-------------------|----------------------------------------|-------------------------------------|----------------------|
| Log Date/Time:    | 03 Jan 2019 / 09:04:51                 | Transaction Amount:                 | \$7.49               |
| Asset Type:       | Vehicle                                |                                     |                      |
| Asset ID:         | SJA3959R                               |                                     |                      |
| Transaction Type: | 18.32 Insurance Enquiry (GIRO Payment) | Channel:                            | External Agency      |
| User ID:          | ESASBAH0 - BALQISH BINTE ABDUL HALIL   | Business Transaction Reference No.: | 20190103090451133936 |

Search Date / Time: 02 Jan 2019 08:20:00  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.  
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING

| Case | Notified                                | Est Submitted | Adj Assigned                                         | Adj Rpt                                              | Adj Submitted                                  | Ins Auth'd | Status                                                          |
|------|-----------------------------------------|---------------|------------------------------------------------------|------------------------------------------------------|------------------------------------------------|------------|-----------------------------------------------------------------|
| Main | 03 Jan 2019<br><a href="#">Edit Reg</a> |               | 03 Jan 2019<br>00:00<br><a href="#">Edit Adj Rpt</a> | <b>S\$2,451.08</b><br><a href="#">Edit Estimates</a> | <b>S\$2,451.08</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main                                                                                                                                                                          | Reference                                                                                                                                          | Claim Details          | Documents                                                                    | Show All |         |             |              |            |       |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|------------------------------------------------------------------------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>                                                                                       |                                                                                                                                                    |                        |                                                                              |          |         |             |              |            |       |
| Insured:                                                                                                                                                                      | <b>I N H BUS TRANSPORT SERVICE</b> , Co. Reg. No.: 532414613                                                                                       |                        |                                                                              |          |         |             |              |            |       |
| Main Claimant:                                                                                                                                                                | <b>SMRT TAXIS PTE LTD</b> , Co. Reg. No.: 198905369K                                                                                               |                        |                                                                              |          |         |             |              |            |       |
| Vehicle Reg. No.:                                                                                                                                                             | <b>SHC4103A</b>                                                                                                                                    | Date of Loss:          | 02/01/2019 08:00 - :59<br>[32 Months and 25 Days From LTA Reg Date (Man Yr)] |          |         |             |              |            |       |
| Claim Type:                                                                                                                                                                   | <b>TP / 3650849672SG</b>                                                                                                                           | Policy/Cover Note No.: | 0999994641 (TP, Fire & Theft)                                                |          |         |             |              |            |       |
| Vehicle Reg. No. (Insured):                                                                                                                                                   | <b>SJA3959R</b>                                                                                                                                    | Policy No. (Claimant): | D-18090213MFSH                                                               |          |         |             |              |            |       |
| Repairer:                                                                                                                                                                     | <b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628                              |                        |                                                                              |          |         |             |              |            |       |
| Handling Insurer:                                                                                                                                                             | <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Tan, Bennie-WZ</b> - 6419 1718] Bennie-WZ.Tan@aig.com |                        |                                                                              |          |         |             |              |            |       |
| Claimant's Insurer:                                                                                                                                                           | <b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311                                                                                         |                        |                                                                              |          |         |             |              |            |       |
| Adjuster:                                                                                                                                                                     | <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 15/01/2019]           |                        |                                                                              |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>                                                 |                                                                                                                                                    |                        |                                                                              |          |         |             |              |            |       |
| There are no mail for this case.                                                                                                                                              |                                                                                                                                                    |                        |                                                                              |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span> |                                                                                                                                                    |                        |                                                                              |          |         |             |              |            |       |
| Due Date                                                                                                                                                                      | Priority                                                                                                                                           | Type                   | Task Group                                                                   | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                                                                                   |                                                                                                                                                    |                        |                                                                              |          |         |             |              |            |       |

## Claim Documents

\*SHC4103A (3650849672SG)  
[SJA3959R]  
TP  
SMRT TAXIS PTE LTD  
Jan 2 2019 8:00AM  
[I N H BUS TRANSPORT SERVICE]  
SMRT Automotive Services Pte Ltd

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**View** View in Browser

| Letters/Correspondences |              |                                                    |  | 1 per page | <input checked="" type="checkbox"/> |
|-------------------------|--------------|----------------------------------------------------|--|------------|-------------------------------------|
| No                      | Finalized On | LKK Auto Consultants Pte Ltd (HQ)                  |  | Thumbnail  | Print                               |
| 1                       | [Draft]      | Third Party Express Settlement - Payment Breakdown |  | Edit       |                                     |

  

| Photos/Images |                 |                                   |  | 3 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|--|------------|-------------------------------------|
| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) |  | Thumbnail  | Print                               |
| 1             | 10/09/19 17:37  | Odometer Reading                  |  | Load JPG   | <input checked="" type="checkbox"/> |
| 2             | 10/09/19 17:37  | Chassis Number                    |  | Load JPG   | <input checked="" type="checkbox"/> |
| 3             | 10/09/19 17:37  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 4             | 10/09/19 17:37  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 5             | 10/09/19 17:37  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 6             | 10/09/19 17:37  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 7             | 10/09/19 17:37  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 8             | 10/09/19 17:37  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 9             | 10/09/19 17:37  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 10            | 10/09/19 17:37  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 11            | 10/09/19 17:37  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 12            | 10/09/19 17:37  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 13            | 10/09/19 17:37  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 14            | 10/09/19 17:37  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 15            | 10/09/19 17:37  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 16            | 10/09/19 17:37  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 17            | 10/09/19 17:37  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 18            | 10/09/19 17:37  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 19            | 10/09/19 17:37  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 20            | 10/09/19 17:37  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 21            | 10/09/19 17:37  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 22            | 10/09/19 17:37  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 23            | 10/09/19 17:37  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 24            | 10/09/19 17:37  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 25            | 10/09/19 17:37  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 26            | 10/09/19 17:38  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 27            | 10/09/19 17:38  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 28            | 10/09/19 17:38  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 29            | 10/09/19 17:38  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |

  

| Documentation |                 |                                   |  | 1 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|--|------------|-------------------------------------|
| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) |  | Thumbnail  | Print                               |
| 1             | 04/01/19 17:07  | TP ESTIMATE- MARKED               |  | Load PDF   |                                     |
| 2             | 04/01/19 17:07  | TP GIA REPORT                     |  | Load PDF   |                                     |
| 3             | 16/10/19 09:18  | WORKSHOP INVOICE                  |  | Load PDF   |                                     |
| 4             | 16/10/19 09:18  | AUTHORISATION TO ACT FORM         |  | Load PDF   |                                     |
| 5             | 16/10/19 09:18  | Release Voucher                   |  | Load PDF   |                                     |
| 6             | 16/10/19 09:18  | RENTAL RECEIPT                    |  | Load PDF   |                                     |
| 7             | 16/10/19 09:18  | RENTAL MILEAGE                    |  | Load PDF   |                                     |
| 8             | 16/10/19 09:18  | LTA SEARCH                        |  | Load PDF   |                                     |
| 9             | 16/10/19 09:18  | LOD                               |  | Load PDF   |                                     |
| 10            | 16/10/19 09:18  | LETTER TO OI                      |  | Load PDF   |                                     |

| Letters/Correspondences |                |                                           |   | 1 per page | <input checked="" type="checkbox"/> |
|-------------------------|----------------|-------------------------------------------|---|------------|-------------------------------------|
| No                      | Finalized On   | LKK Auto Consultants Pte Ltd (HQ)         |   | Thumbnail  | Print                               |
| No                      | Finalized On   | AIG Asia Pacific Insurance Pte. Ltd. (SG) |   | Thumbnail  | Print                               |
| 1                       | 07/01/19 09:46 | OI GIA REPORT                             | 1 | Load PDF   |                                     |

## Documents Checklist

| DOCUMENTS CHECKLIST                          | Reset | Save | Print |
|----------------------------------------------|-------|------|-------|
| There are no document checklists configured. |       |      |       |

|                                                                               |  |
|-------------------------------------------------------------------------------|--|
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)                     |  |
| <div></div>                                                                   |  |
| <b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer             |  |
| <small>Note: Remarks are private unless you show it to other parties.</small> |  |

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

|                   |                     |        |                           |
|-------------------|---------------------|--------|---------------------------|
| Vehicle No:       | SJA3959R (Insd veh) | Model: | TOYOTA PRIUS TAXI 1.8 (A) |
|                   | SHC4103A (TP veh)   |        |                           |
| Date of Accident: | 02/01/2019          |        |                           |

|                       |   |                              |                                        |                        |
|-----------------------|---|------------------------------|----------------------------------------|------------------------|
| Global Sum Settlement | : | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |                        |
| Repair Estimate       | : | \$                           |                                        | 8,778.64               |
| Final Repair Cost     | : | \$                           |                                        | 2,451.08               |
| Loss of Use           | : | \$                           |                                        | days at \$0.00 per day |
| Rental (if any)       | : | \$                           |                                        | 802.50      6 days     |
| LTA / GIA Search Fee  | : | \$                           |                                        | 7.00                   |
| Others:               | : | \$                           |                                        | 0.00                   |
|                       | : | \$                           |                                        |                        |
| Final Settlement Sum  | : | \$                           |                                        | 3,260.58               |

**Is Third Party Workshop GIA Registered?**      ☐ YES      ☒ NO      (Kindly indicate below)

**A) For Non GIA Registered Workshop:**      Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**      BOLA Applicable: Yes/ No      BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%)      Assessed Liability (\*): \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

| Payment Instruction: Payee's Breakdown |                    |   |             |
|----------------------------------------|--------------------|---|-------------|
| 1)                                     | SMRT Taxis Pte Ltd | : | \$ 3,260.58 |
| 2)                                     |                    | : | \$          |
| 3)                                     |                    | : | \$          |

\_\_\_\_\_  
JOANNE LEE KHANG MIN

\_\_\_\_\_  
16 Oct  
2019

\_\_\_\_\_  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19000226/T1EB3Q2

Date: 16/10/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994641  
 Claimant SHC4103A Insured Vehicle No : SJA3959R  
 Vehicle No : SHC4103A Date of Loss: 02/01/2019 Nature of Claim: TP Claim No: 3650849672SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHC4103A Engine No: 2ZR6589835  
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Chassis No: JTDKN36U505767805  
 Reg. Date: 08/04/2016 (Man. Year: 2015) Odometer: 263436 km  
 Colour: Maroon  
 Engine Capacity: 1798 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm  
 Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                           | Repairer's      | Adjuster's      | Difference      | Diff %       |
|------------------------------------------|-----------------|-----------------|-----------------|--------------|
| Parts                                    | 6,406.64        | 1,491.08        | 4,915.56        | 76.73        |
| Miscellaneous Items                      | 0.00            | 0.00            | 0.00            |              |
| Labour                                   | 2,372.00        | 960.00          | 1,412.00        | 59.53        |
| Paintwork Labour                         | 0.00            | 0.00            | 0.00            |              |
| Towing                                   | 0.00            | 0.00            | 0.00            |              |
| <b>Nett Amount (S\$)</b>                 | <b>8,778.64</b> | <b>2,451.08</b> | <b>6,327.56</b> | <b>72.08</b> |
| + Car Rental (6.0 x S\$133.75/day) (S\$) |                 | 802.50          |                 |              |
| + Doc/Search Fee (S\$)                   |                 | 7.00            |                 |              |
| <b>Nett Liability (S\$)</b>              |                 | <b>3,260.58</b> |                 |              |

## INSPECTION

Date of Assignment: 03/01/2019  
 Date Inspected: 03/01/2019 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)  
 60 Woodlands Industrial Park E4  
 Singapore 757705  
 Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

## Recommended Parts

| No.               | Qty | Part No. | Particulars                          | Condition     | Repairer's | Amount    |
|-------------------|-----|----------|--------------------------------------|---------------|------------|-----------|
| 1                 | 1   |          | *BUMPER FRT (DISC 25%)               | Deformed      | 482.00 F   | *361.50 F |
| 2                 | 1   |          | *BUMPER CLIPS (DISC 25%)<br>(10 PCS) | Necessary     | 16.10 F    | *12.08 F  |
| 3                 | 1   |          | *BUMPER SUPPORT F/RH<br>(DISC 25%)   | Necessary     | 76.40 F    | *57.30 F  |
| 4                 | 1   |          | *BRACKET ,FR TURN (DISC 25%)         | Necessary     | 58.20 F    | *43.65 F  |
| 5                 | 1   |          | *WIPER WASHER JAR (DISC 25%)         | Deformed      | 180.10 F   | *135.08 F |
| 6                 | 1   |          | *FENDER LINER FRT/RH (DISC 25%)      | Missing       | 171.70 F   | *128.78 F |
| 7                 | 1   |          | *NAME PLATE (HYBRID) (DISC 25%)      | Necessary     | 51.90 F    | *38.93 F  |
| 8                 | 1   |          | *BUMPER LIP FRT (DISC 25%)           | Deformed      | 139.60 F   | *104.70 F |
| 9                 | 1   |          | *LENS & BODY ,FR TURN RH (DISC 10%)  | Cracked       | 511.80 F   | *460.62 F |
| 10                | 1   |          | *WIRE ,ENGINE ROOM ,NO.3             | Not Necessary | 242.00 F   | *- F      |
| 11                | 1   |          | *BRACKET ,FR TURN UPPER RH           | Not Necessary | 24.40 F    | *- F      |
| 12                | 1   |          | *BRACKET ,FR TURN LOWER RH           | Not Necessary | 26.00 F    | *- F      |
| 13                | 1   |          | *BUMPER GRILLE SUB-ASSY ,LOWER       | Not Necessary | 311.10 F   | *- F      |
| 14                | 1   |          | *BUMPER FRT ABSORBER LOWER           | Not Necessary | 127.70 F   | *- F      |
| 15                | 1   |          | *BUMPER LIP FRT                      | Not Necessary | 139.60 F   | *- F      |
| 16                | 1   |          | *COVER ,FR BUMPER HOLE RH            | Not Necessary | 18.50 F    | *- F      |
| 17                | 1   |          | *MOTOR NO:2 ,WIPER WASHER JAR        | Not Necessary | 240.00 F   | *- F      |
| 18                | 1   |          | *MOTOR NO:1 ,WIPER WASHER JAR        | Not Necessary | 239.00 F   | *- F      |
| 19                | 1   |          | *HEAD LAMP RH                        | Not Necessary | 945.20 F   | *- F      |
| 20                | 1   |          | *FENDER LINER PAD ,FR WHEEL ,RH      | Not Necessary | 49.30 F    | *- F      |
| 21                | 1   |          | *FENDER FRT/RH                       | Repair        | 723.40 F   | *- F      |
| 22                | 1   |          | *WHEEL DISC.FRONT                    | Repair        | 1,484.20 F | *- F      |
| 23                | 1   |          | *ADVERTISEMENT STICKER (SN)          | Necessary     | 148.44 F   | *148.44 F |
| F=Franchise part. |     |          |                                      |               |            |           |
| Total Parts (S\$) |     |          |                                      |               | 6,406.64   | 1,491.08  |

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                      | Particulars                                     | Lab.Type | Repairer's | Amount |
|-------------------------|-------------------------------------------------|----------|------------|--------|
| <u>Labour Items</u>     |                                                 |          |            |        |
| 1                       | PANEL BEATING & BODY WORK                       | New      | 676.00     | 300.00 |
| 2                       | SPRAY PAINT                                     | New      | 1,116.00   | 500.00 |
| 3                       | TO CHECK WIRING AND SYSTEM FUNCTION             | New      | 80.00      | 30.00  |
| 4                       | TO APPLY RUST-PROOFING ON AFFECTED AREA         | New      | 100.00     | 0.00   |
| 5                       | TO DO WHEEL ALIGNMENT /TYRE BALANCING           | New      | 120.00     | 80.00  |
| 6                       | TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE) | New      | 120.00     | 30.00  |
| 7                       | TO WASH AND VACUUM                              | New      | 60.00      | 0.00   |
| 8                       | TO REPLACE SUNDRY PARTS                         | New      | 100.00     | 20.00  |
| Gross Labour Cost (S\$) |                                                 |          | 2,372.00   | 960.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >