# **Shirley Hiew (LKK Auto)**

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Monday, 7 January 2019 5:41 PM

To: 'Joanne Yong Lai fong'; assignments

Cc: SUR; Admin-D (LKKAuto); 'Teo Swee Keong'

Subject: RE: NEW SURVEY ASSIGNMENT OUR REF: SHA6237U DOA 02-01-2019

YR REF: SLU1003H

Hi Joanne,

Kindly provide us the claim no.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Monday, 7 January 2019 5:38 PM

To: 'Joanne Yong Lai fong' <Joanneyong@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Teo Swee Keong'

<TeoSweeKeong@msfirstcapital.com.sg>

Subject: RE: NEW SURVEY ASSIGNMENT OUR REF: SHA6237U DOA 02-01-2019 YR REF: SLU1003H

Dear Joanne,

Enclosed preliminary revised of vehicle SLU 1003H.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Friday, 4 January 2019 10:05 AM

**To:** 'Teo Swee Keong' < <a href="mailto:TeoSweeKeong@msfirstcapital.com.sg">TeoSweeKeong@msfirstcapital.com.sg</a>; assignments < <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>

Cc: 'Joanne Yong Lai fong' < <u>Joanneyong@msfirstcapital.com.sg</u>>; SUR < <u>sur@lkkauto.com</u>>

Subject: RE: NEW SURVEY ASSIGNMENT OUR REF: SHA6237U DOA 02-01-2019 YR REF: SLU1003H

Dear Sir/Mdm,

# Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo Swee Keong [mailto:TeoSweeKeong@msfirstcapital.com.sg]

Sent: Friday, 4 January 2019 9:56 AM

**To:** 'assignments@lkkauto.com' <<u>assignments@lkkauto.com</u>> **Cc:** Joanne Yong Lai fong <<u>Joanneyong@msfirstcapital.com.sg</u>>

Subject: NEW SURVEY ASSIGNMENT OUR REF: SHA6237U DOA 02-01-2019 YR REF: SLU1003H

Dear Sirs

New survey request for your handling.

#### Thanks and Regards,

SK Teo

**Motor Claims Dept** 

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3848 | Fax No.: 6507 3849 |

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From: Teo Swee Keong

Sent: Friday, January 04, 2019 9:54 AM
To: 'Gan Li Hui' < lihui@completevms.com.sg>

Cc: Joanne Yong Lai fong <Joanneyong@msfirstcapital.com.sg>; 'assignments@lkkauto.com'

<assignments@lkkauto.com>

Subject: OUR REF: SHA6237U DOA 02-01-2019 YR REF: SLU1003H

Dear Sir

Thank you for informing us of your choice, the surveyor will be appointed within 2 working days of your email.

Thank you.

#### Thanks and Regards,

## SK Teo Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3848 | Fax No.: 6507 3849 |

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From: Gan Li Hui < <a href="mailto:lihui@completevms.com.sg">lihui@completevms.com.sg</a> Sent: Thursday, January 03, 2019 5:30 PM

**To:** Teo Swee Keong < <a href="mailto:TeoSweeKeong@msfirstcapital.com.sg">TeoSweeKeong@msfirstcapital.com.sg</a></a>
<a href="mailto:Cc:Joanneyong@msfirstcapital.com.sg">Cc:Joanneyong@msfirstcapital.com.sg</a>

Subject: Re: OUR REF: SHA6237U DOA 02-01-2019

## Without Prejudice

Dear OIC,

Please arrange LKK Auto Consultants Pte Ltd to conduct survey.

Thank you & Best Regards, Gan Li Hui (Ms)

Complete VMS PTE LTD

Tel: 6455 0012 Fax: 6554 0012

Block 176 Sin Ming Drive, #03-14

Sin Ming Autograp Complex Singapore

Sin Ming Autocare Complex, Singapore 575721

On Thu, 3 Jan 2019 at 17:27, Teo Swee Keong < <a href="mailto:TeoSweeKeong@msfirstcapital.com.sg">TeoSweeKeong@msfirstcapital.com.sg</a>> wrote:

Dear Sirs,

We refer to your survey request dated 03/01/2019.

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

- 1. LKK Auto Consultants Pte Ltd
- 2. Vicom Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank you.

Thanks and Regards,

SK Teo

Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

Personal Data Protection Act 2012 ("PDPA"):

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-----Original Message-----From: Nandu Kumar

Sent: Thursday, January 03, 2019 11:16 AM

To: Teo Swee Keong < <a href="mailto:TeoSweeKeong@msfirstcapital.com.sg">TeoSweeKeong@msfirstcapital.com.sg</a> Subject: FW: Fax data from <a href="mailto:cwsmotorclaims@msfirstcapital.com.sg">cwsmotorclaims@msfirstcapital.com.sg</a>

-----Original Message-----From: CWS Motor Claims

Sent: Thursday, 3 January, 2019 11:05 AM To: CLFax < CLFax@msfirstcapital.com.sg>

Subject: Fax data from <a href="mailto:cwsmotorclaims@msfirstcapital.com.sg">cwsmotorclaims@msfirstcapital.com.sg</a>

