

Joy Irene (LKKAUTO)

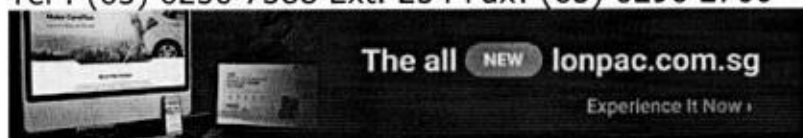
From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 13 June 2019 5:45 PM
To: Joy Irene (LKKAUTO); Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; CS A Team; Admin A
Subject: RE: URGENT: Our Ref: 18/19/19/VC05/021288 DIRECT SETTLEMENT OF VEHICLE NO. SKQ3682S AGAINST GBB8624M (LONPAC) [External General]

Lonpac External - General

Dear Joy

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]
Sent: Wednesday, 12 June, 2019 6:05 PM
To: ONG LI LI; Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; CS A Team; Admin A
Subject: URGENT: Our Ref: 18/19/19/VC05/021288 RE: DIRECT SETTLEMENT OF VEHICLE NO. SKQ3682S AGAINST GBB8624M (LONPAC)

Ref: 18/19/19/VC05/021288

Dear Li Li,

This is HEAD-TO-REAR scenario where our insured driver hit TP from the rear.

BOLA 27-Liability is not in our favour.

Summary to offer to repairer M/s **KAH MOTOR CO. SDN.BHD** is as follows:

	TP CLAIMED	OUR REVISED TO OFFER
Cost of Repairs	\$ 13,717.81 (estimate)	\$ 9,844.00 GST
Loss of Rental	\$ 963.00 (\$100 x 9 days) GST	\$ 963.00 (\$100 x 9 days) GST
TOTAL	\$ 14,680.81	\$ 10,807.00

Relevant supporting claim documents attached for your perusal and reference.

For your approval.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Friday, 4 January 2019 11:24 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: Our Ref: 18/19/19/VC05/021288 RE: DIRECT SETTLEMENT OF VEHICLE NO. SKQ3682S AGAINST GBB8624M (LONPAC)

Dear Mei Kwan

Please see attached for our Insured GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 4 January, 2019 11:16 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; CS A Team; Admin A; Joy Irene (LKKAuto)
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SKQ3682S AGAINST GBB8624M (LONPAC)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 18/19/19/VC05/021288
LKK REF: CC4/LPC19000200/ja3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 3 January, 2019 12:18 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SKQ3682S AGAINST GBB8624M (LONPAC)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 3 January 2019 11:55 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: DIRECT SETTLEMENT OF VEHICLE NO. SKQ3682S AGAINST GBB8624M (LONPAC)

Our Ref : 18/19/19/VC05/021288

Dear Catherine/Nivitha,

Please proceed with the survey.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Jeshurueben Rao Thomas [mailto:jeshurueben@honda.com.sg]

Sent: Thursday, 3 January, 2019 11:25 AM

To: MT_Claim_SG

Subject: DIRECT SETTLEMENT OF VEHICLE NO. SKQ3682S AGAINST GBB8624M (LONPAC)

To The Officer In Charge,

Please Refer The Above Attachment For Your Reference.

Kindly Help To Arrange Surveyor To Survey This Vehicle SKQ3682S.

Your Insured vehicle number is GBB8624M, Accident Date 02/01/2019.

Thank You

Warmest Regards

Jeshurueben Rao Thomas (Rueben)

Bodyshop Service Advisor

Kah Motor Body Repair Centre

15, Ubi Road 4

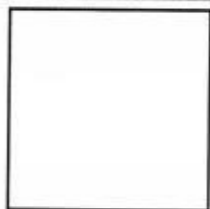
Singapore 408610

Tel : 68465672

Hp : 90721766



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www.avg.com



Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad)

15 Ubi Road 4

Singapore 408610

Tel : +65 6841 3838

Fax : +65 6748 0770

www.honda.com.sg

M/s Lonpac Insurance Bhd
100 Beach Road
#19-00 Shaw Tower
Singapore 189702

Date: 25/2/19

Your ref: CC4/LPC19000200/ja3

Attn: Motor Claims Department / Ong Li Li

Our ref: SKQ3682S

Dear Sir / Madam,

THIRD PARTY DIRECT SETTLEMENT

ACCIDENT INVOLVING SKQ3682S AND GBB8624M ON 02.01.19

We refer to the items(s) marked (✓) below:

- (✓) We refer to LKK- Joy Irene's email dated 08.01.19
- (✓) We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.
- (✓) Kindly forward the discharge voucher for our client's signature within 2 weeks via email to emillinliew@honda.com.sg or faeaz@honda.com.sg
- () We return your discharge voucher duly completed.
- (✓) Kindly expedite settlement the following:-

Repair Cost	S\$9,844.00 payable to Kah Motor Co Sdn Bhd
Loss of Use	NIL
Rental	S\$963.00 payable to Chang Tou En Kenneth(Zhang Dao'en Kenneth
Third Party Insurer Search	NIL
LTA Search	NIL
- (✓) Kindly let us have your cheque made in favour of the above mentioned names(s) for our transmission as soon as possible.
- (✓) Letter of Authority, Rental Bill

Thank you.

Yours faithfully,

Rueben

LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) SKQ 3682S

& (THIRD PARTY'S VEHICLE NO.) GGB 8624M

ON 2/1/19 ALONG Mountbatten Road

- I hereby authorize Kah Motor Co Sdn Bhd and its agents or any person authorized by Kah Motor to do all or any of the following.
- To submit, resolve and make any claims(s) which I may have against the 3rd party insurers.
- To execute, sign discharge voucher / indemnity forms and all necessary documents in connection with and arising out of the above claim

Any payment should be made in favour of my name / Kah Motor Co Sdn Bhd



Owner Signature

(Co stamp & authorized signature if it's Co. registered vehicle)

Name : Chang Tou Bi/Kenneth

NRIC No : S74209946

Vehicle No : SKQ 3 682S

Date : 2 January 2019



LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VC05/021288
DATE : 14 JUNE 2019


DISCHARGE VOUCHER

I/We, **CHANG TOU EN KENNETH** confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner of GBB 8624M the sum of Singapore Dollars **Ten Thousand Eight Hundred Seven Only (\$10,807.00)** in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my/our vehicle, **SKQ 3682S** on **02 JANUARY 2019** along **GUILLEMARD ROAD TO MOUNTBATTEN ROAD**

I /We hereby agree to indemnify and keep indemnify (**WENG SENG CHINESE MEDICAL HALL PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S KAH MOTOR CO. SDN. BHD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 *Chang Tou En* 21 June 2019
Signature of vehicle owner/Date

Chang Tou En Kenneth 21 June 2019
Name of vehicle owner/Date

WITHOUT PREJUDICE to:

Any Personal Injury Claims



Service Tax Invoice

Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad)

15 Ubi Road 4, SINGAPORE 408610

Ubi Parts Centre

Phone No. : +65 6841 3838 Fax No. :

GST Reg No. M200050223

Company Ref. No. S60FC1380G

LONPAC INSURANCE BHD
MOTOR CLAIMS DEPT
100 BEACH ROAD
#19-00 SHAW TOWERS
SINGAPORE, 189702

Customer No. : WZL009

Payment Term : 30 Days

Invoice No. : SINV-BS19000356
Invoice Date : 23/02/19
Order No. : SVO19002084
Reference :
Job Card No. : 71986
Date/Time Received : 03/01/19 / 8:34:45 AM
Licence No. : SKQ3682S
Model : JAZZ 1.5VTIR CVT 15YM
Car Chassis No. : JHMGK5850FX201561
Car Engine No. : L15B31000129
Mileage : 49772
Service Advisor : RUEBEN THOMAS 1831
Served By : JESHURUEBEN
Page : 1

No.	Description	Qty.	UoM	U. Price	Disc %	Amount	7% GST Amount incld	GST
	TP DIRECT SETTLEMENT (J/NO: 71986) OWNER: CHANG TOU EN KENNETH OWNER INSURER: TOKIO MARINE INSURANCE ACC DATE: 02/01/2019 SURVEYED BY: ADRIAN LING (LKK) DATE: 04/01/2019 REF NO: TP INSURER: LONPAC INSURANCE BHD TP VEH: GBB8624M							
BOSUN	0760 SUNDRIES	1	Hours	8.90		8.90	0.62	9.52
BML02I	EXT- YJ INSPECT RR LIGHTING MECHANISMS. PERFORM WATER TEST.(N)	1	Hours	80.00		80.00	5.60	85.60
BA02R	EXT- YJ REMOVE & RENEW REVERSE SENSORS-4 PCS (N)	1	Hours	100.00		100.00	7.00	107.00
BOJSE	0760 BODY JOINT SEALANT.	1	Hours	60.00		60.00	4.20	64.20
BOBC	0959 BODY UNDERSIDE COATING (N)	1	Hours	80.00		80.00	5.60	85.60
BP00R	EXT- YBH APPLY BODY UNDERSIDE COATING (N).	1	Hours	80.00		80.00	5.60	85.60
BG02D	EXT- YJ REMOVE & INSTALL RR. WINDSCREEN.(N)	1	Hours	300.00		300.00	21.00	321.00
BOMISC1	0760 RESET VEHICLE SMART ENTRY SYSTEM (N)	1	Hours	200.00		200.00	14.00	214.00
BOMISC1	EXT- YJ REMOVE, INSTALL & ADJUST REAR VIEW CAMERA (N)	1	Hours	200.00		200.00	14.00	214.00
BMI03D	EXT- YJ REMOVE & INSTALL REAR COMPARTMENT LININGS GARNISHES (N)	1	Hours	200.00		200.00	14.00	214.00
BKTG02R	EXT- YJ REMOVE & TRANSFER ITEMS TO NEW TAILGATE. ADJUST & ALIGN TAILGATE.(N)	1	Hours	350.00		350.00	24.50	374.50
BOMISC1	EXT- YJ PULL & ALIGN L REAR CHASSIS	1	Hours	250.00		250.00	17.50	267.50
BKRP21M	EXT- YJ CUT OFF & RENEW RR PANEL, RR L FENDER. STRAIGHTEN ALIGN RR CHASSIS & RENEW DAMAGE PARTS.	1	Hours	2,520.00		2,520.00	176.40	2,696.40
BP06R	EXT- YBH SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. (6P)	1	Hours	2,700.00		2,700.00	189.00	2,889.00
73127-TY0-000	RUBBER CWINDSHIELD DAMPER	1	Each	11.40	40	6.84	0.48	7.32
73214-T5A-013	RUBBERWINDSHIELD DAMPER	2	Each	6.50	40	7.80	0.55	8.35
73226-SZW-000	DAMPERSTD 5X5	1	Each	8.50	40	5.10	0.36	5.46
BO-WS-SEALANT	WINDSCREEN SEALANT (N)	1	Each	60.00		60.00	4.20	64.20
68100-T5B-Z50ZZ	TAILGATE COMP	1	Each	730.60	40	438.36	30.69	469.05
74440-T5A-003	WEATHERSTRIPTAILGATE	1	Each	92.30	40	55.38	3.88	59.26

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This is a computer generated invoice. No signature is required. Please review your bill and advise us of any errors or omissions.
Kah Motor reserves the right to deliver a subsequent bill for any charge omitted. GST Amount is calculated from individual line(s).

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms.
Interest will be charged at 2% per month on overdue amounts.

Please give us your
feedback by scanning
the QR Code using
mobile device.





Service Tax Invoice

Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad)

15 Ubi Road 4, SINGAPORE 408610

Ubi Parts Centre

Phone No. : +65 6841 3838 Fax No. :

GST Reg No. M200050223

Company Ref. No. S60FC1380G

LONPAC INSURANCE BHD

MOTOR CLAIMS DEPT

100 BEACH ROAD

#19-00 SHAW TOWERS

SINGAPORE, 189702

Customer No. : WZL009

Payment Term : 30 Days

Invoice No. : SINV-BS19000356
Invoice Date : 23/02/19
Order No. : SVO19002084
Reference :
Job Card No. : 71986
Date/Time Received : 03/01/19 / 8:34:45 AM
Licence No. : SKQ3682S
Model : JAZZ 1.5VTIR CVT 15YM
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Service Advisor : RUEBEN THOMAS 1831
Served By : JESHURUEBEN
Page : 2

No.	Description	Qty.	UoM	U. Price	Disc %	7% GST Amount incld	
						Amount	GST
74800-T5S-K61	LOCK ASSY.TAILGATE	1	Each	78.90	40	47.34	3.31
75722-T5L-T01	EMBLEMRR.	1	Each	10.90	40	6.54	0.46
34155-T5A-J01	LIGHT ASSYL.LID	1	Each	81.70	40	49.02	3.43
33550-T5A-J02	TAILLIGHT ASSYL.	1	Each	223.90	40	134.34	9.40
66100-TAR-T10ZZ	PANEL COMPRR.	1	Each	320.40	40	192.24	13.46
84521-T5A-901ZA	LID ASSYSPARE TIRE	1	Each	189.80	40	113.88	7.97
84550-T5S-M10	BOX ASSYCARGO FLOOR	1	Each	107.00	40	64.20	4.49
84640-T5A-003ZA	LINING ASSYRR.PANEL	1	Each	60.80	40	36.48	2.55
84651-TAR-Z03ZA	LINING ASSYL.TRUNK	1	Each	169.00	40	101.40	7.10
84601-TAR-Z03ZA	LINING ASSYR.TRUNK	1	Each	169.00	40	101.40	7.10
04715-T5B-000ZZ	FACERR.BUMPER	1	Each	502.50	40	301.50	21.11
71598-T5A-000	SPACERL.RR.BUMPER	1	Each	11.50	40	6.90	0.48
71593-T5A-000	SPACERR.RR.BUMPER	1	Each	11.50	40	6.90	0.48
91505-TM8-003	CLIP,BUMPER	5	Each	2.30	40	6.90	0.48
71507-T5A-000	GARNISHL.RR.BUMPER	1	Each	14.30	40	8.58	0.60
NMRS-4P-TM3040L	4PCS ACT RR.SENSOR	1	Each	320.00		320.00	22.40

Sum Labor	7,128.90	499.02	7,627.92
Sum Item	2,071.10	144.98	2,216.08
Total SGD	9,200.00	644.00	9,844.00
Total Payable (SGD)			9,844.00

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Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms.
Interest will be charged at 2% per month on overdue amounts.

Please give us your
feedback by scanning
the QR Code using
mobile device.





Kah Motor Co. Sdn. Bhd.
(A Member of Oriental Holdings Berhad)

Rental & Leasing Department
370 Ubi Road 3 Singapore 408651
Tel: +65 6513 0645 | Fax: +65 6841 2611 | www.honda.com.sg
GST Reg. No.: M200030223 Company Reg. No.: S40FC1380G

CHANG TOU EN KENNETH
38 PENNEFATHER ROAD
S(424458)

Tax Invoice
Invoice No. : CRINV/19/00076
Invoice Date : 19 Jan 2019
Customer No. : *****994G
Ref :
Currency : SGD
Terms : COD
RA No. : 05742

Customer Information

Customer Name : CHANG TOU EN KENNETH
Customer Ref No. : SKQ3682S

Rental Information

Date/Time Out : 09/01/2019 15:40
Date/Time Return : 18/01/2019 08:46

Car Information

Registration No. : SJL8517S
Car Model : JAZZ 1.3L AT
Car Color : PINK

Starting Mileage : 76122
Ending Mileage : 76725
Mileage Travelled : 603

Billing Detail

#	Description	Amt
1	9 Days @ 100.00	900.00

Remarks:

UBI/BS - SA: RUEBEN

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms. Interest will be charged at 2% per month on overdue amounts.

Printed by Jeshurueben Rao Thomas at 23/02/2019 08:21

Subtotal : S\$ 900.00
GST 7.0% : S\$ 63.00
Total : S\$ 963.00
Paid : S\$ 963.00
Outstanding : S\$ 0.00

RENTAL AGREEMENT

No. 05742

Date: 09 Jan 2019

VEHICLE PARTICULAR

Vehicle No. : SJL8517S
Make : HONDA
Model : JAZZ 1.3L AT
Out (Date & Time) : 09 Jan 2019 | 1540
In (Date & Time) : 18 Jan 2019 | 0846

HIRER PARTICULAR

Name : CHANG TOU EN KENNETH
Address (Res) : 38 PENNEFATHER ROAD S(424458)
Tel : 92386952
Name on Credit Card : ESTHER LAM
Credit Card No. : XXXX-XXXX-XXXX-3573
Payment Mode : Cash

MAIN DRIVER PARTICULAR

Name : CHANG TOU EN KENNETH
Address (Res) : 38 PENNEFATHER ROAD S(424458)
Driving License No. : S7420994G
Passing Date : 01/10/1992
Date of Birth : 10/06/1974
NRIC/FIN/Passport No : S7420994G

ADDITIONAL DRIVER PARTICULAR

Name : ESTHER LAM SIAN JOO
Address (Res) : 38 PENNEFATHER ROAD S(424458)
Driving License No. : S7711206E
Passing Date : 10/10/2014
Date of Birth : 25/04/1977
NRIC/FIN/Passport No : S7711206E

18 JAN 2019

BY: _____

PAYMENT

	AMOUNT
Day: 9 days x 100.00	900.00
Week	0.00
Month	0.00
Add HRS	0.00
SUB TOTAL	900.00
GST	63.00
NETT AMOUNT	963.00
SECURITY DEPOSIT	0.00

REMARKS

SA: RUEBEN
TPDS-LONPAC

TERMS & CONDITIONS

- **Malaysia Drive Surcharge**
 - Normal days \$20/day + 7% GST
 - Blackout dates, Eve of PH & PH \$40/day + 7% GST
 - **Insurance Excess**
 - S'pore Drive Excess - \$1500 + 7% GST
 - Malaysia Drive Excess - \$2500 + 7% GST (Excluding towing & custome fees)
 - Vehicle is rented to hirer upon terms and conditions on the front and back of this agreement.
 - Vehicle is to be driven only by hirer and any additional hirer listed above.
 - Hirer is responsible for all parking, fines and ERP charges.
 - Hirer must report all accidents to Kah Motor within 24 hours of occurrence.
 - Violation of the terms of this agreement makes the hirer responsible for the full loss or damage to the vehicle whether insurance is accepted or not.
 - Vehicle is strictly for Singapore use, unless covered by insurance for Malaysia use.
 - Return of rental car beyond the stated duration will incur the following charges:
 1. Less than or equal to 5 hours, a **0.5 day** charge will apply
 2. More than 5 hours, a **FULL DAY** charge will apply
 - Unpaid rental bookings will not be confirmed, and will subsequently be released after 10 mins.
 - **Rental Deposit**
 - A rental deposit will be collected upon confirmation of rental booking.
 - Rental deposit & rental fees will be forfeited if cancellation of rental booking is made less than 7 working days from intended start date of rental.
 - Rental deposit will be refunded after the end of the rental period.
 - Refund process will take approx 2-3 weeks via respective payment mode used at point of initial payment.
- **Kindly top up the petrol before you return us the rental car. Otherwise, there will be charges added to your final bill. ****

I have read and agree to the terms and conditions on both sides of this agreement.

I authorize Kah Motor Co. Sdn. Bhd. to process a credit card voucher if any for charges under this agreement including any miscellaneous charges.

All information i have given Kah Motor Co. Sdn. Bhd. in connection with this agreement is true.

Hirer's Signature

Main Driver's Signature
(if not hirer)

Credit Card Holder's
Signature (if not hirer)

Rented out by