

ISSUE CASE OWNER:

KC CC 4, Assn 1900 0196, Upasyl

LKK: 40256
IDAC:

ASSIGNMENT

Driver: Bryan DOI: 3/1/18 Date / Time: 28/12/2018
Registered in Merimen: _____

Pre-assign / CCU / FTE



Insured Vehicle No.: SJR5441P
Name of Insured: Kent Auto Ins
Insured Tel No.: _____ HP: _____
Excess Sec II :SS 1,500.00 D.O.A: 26/1/18
Is driver the owner? (YES / NO) (NO) Nature of Accident: _____

Claim No.: SGM07844
Policy No.: _____
Make / Model: _____
Place of Accident: _____

If NO, Driver Name / Age: _____ OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
Driver Tel No.: _____ (V/L: YES / NO) Insured Liability: % Final ? Yes / No

JTX1334K



INRS: _____
WSP: CH Motor repairs
Tel: _____
Liability: _____
RMKS: _____



INRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/ Time	STAGE	DATE / PIC
10/1	Non-Reporting ltr (1st):	
08/1	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	<u>16/1/19</u>
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
22/01/2019	After call ltr to OI:	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
11/5/19	Release Voucher:	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
15/5/19	Car Rental Invoice:	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
	PIR:	<input type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
	Others:	<input type="checkbox"/> <input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$S _____ (_____ days) Reduction: % _____ Email Call

FINAL SETTLEMENT Date/Time: 11/5/19 Confirm with: Sivan Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27

Repair Cost: 2400.00

Loss of Rental (LOR): \$S 600.00 (6 days) X#100

Loss of Use (LOU): \$S _____ (5 x days)

Loss of Income (LOI): \$S _____ (5 x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: \$S 2.45

Medical: \$S _____

Disbursement: \$S _____ (e.g. Tow/ Independent)

Legal Cost: \$S _____

Total: \$S 2,002.45 Global Sum \$S: _____

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: \$S 2007.45 Name 1: CH Motor Repairs And Services

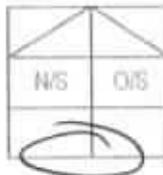
Payee 2: (Strike if N.A.) \$S _____ Name 2: _____

Payee 3: (Strike if N.A.) \$S _____ Name 3: _____

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop no: _____
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____
 (Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent? Yes or No
 GIA / PR Seen: _____ Consistent? Yes or No
 Est. Repairs: 4 days Res: Yes or No
 Lum Sum: 20 % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT



Veh No: **85X 1334^K** Yr Regn: **2010 May**
 Type: **M. Car** / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: **Honda Fit** CC: **1399**
 Colour: **Red** A/C: Insured / Std / NI / NA
 Sp. Reading: **121137** T/Faxi: Insured / Std / NI / NA
 Eng/No: **L13A4176491**
 C/No: **GE61161216**
 Gen. Cond: **Good** / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or _____
 Brake: **In order** / Jammed / Leaked / Burnt or _____
 Mod: Nil / S/Rim / STD A/Rim or _____
 Tyre Size: F: **175/65 R14**
 R: **— " —**
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or **Nexen**
 Front: _____ Rear: _____
 R/Bal: **S** mm R/Bal: **S** mm
 L/Bal: **S** mm L/Bal: **S** mm
 D.O.A: **26/12/2018** D.O.I: **31/12/2018**
 Survey held at **CH Motor AMK Autopoint.**
 Des. of Damages: Frt / **Rear** / O/S / N/S / U/C / Rooftop or
Rev
 The U/C / Chassis frame / Body Structure affected due to collision

Date / Time: _____ Action / Instruction:
AXA SJR 5441P
MV 201K
LIA 11.8K
HL 8.2K -
22/01/2019 Insured 4S 24051 - with 4 days of repair.

(Red of 26.5% by 53%)

Date/Time: File Pass In? : Prol. Report
 : Final Report
 Date/Time: File Return In? _____
 Days Of Repair: _____
 Resurvey No. of Trip: _____
 Survey Fee: _____
 Transport: _____
 Add Fee: Site Insp (\$) Interview (\$) Tech. Invs (\$) Weekend (\$)
 Report Format: _____
 Lump Sum / I.B.f: (\$)
 TOTAL: _____

CH MOTOR REPAIRS AND SERVICES

Blk 10 Ang Mo Kio Industrial Park 2A AMK Autopoint #05-19
Singapore 568047 HP 91004390/HP 91254449 Fax 64841482

ROC No: 53030817K

Email: chmotoramk@gmail.com

M/s AXA Insurance Singapore Pte Ltd

No 8 Shenton Way #27-02 AXA Tower

S068811 Tel 63387288 Fax 68804838

Use Repairer of the following:

- To rectify before/after spray painting
- To disassemble and part(s) during repair
- Parts prices are subject to confirmation

Third party survey is on a "Without Prejudice" basis

No other work order(s) is allowed

Supplementary work(s) must be requested and

is subject to approval from Insurer

DATE 27.12.2018

CAR NO SJX 1334 X

MAKE Honda Fit

ESTIMATE COST OF REPAIR FOR THE ABOVE MENTIONED VEHICLE.
YOUR INSURED : SJR 5441 P

Pc	Pcs	Description	UNIT PRICE	AMOUNT	
1	pc	Tail gate <i>Dental</i>		\$771.50	L
1	pc	Tailgate "FIT" emblem <i>NF</i>		\$25.20	same
1	pc	Tailgate outer garnish <i>HW</i>		\$114.60	X
1	pc	Tailgate upper lock <i>svc</i>		\$186.20	X
1	pc	Tailgate lock striker <i>svc</i>		\$25.70	X
1	pc	Tailgate "H" logo <i>NF</i>		\$23.10	same X
1	pc	Rear wind screen upper moulding <i>Hcc</i>		\$32.00	L
1	pc	Rear wind screen lower moulding <i>Hcc</i>		\$42.00	L
1	pc	Tail end panel <i>Dental</i>		\$276.50	L
1	pc	Tail end panel inner lining <i>mainly replaced</i>		\$60.80	L
1	pc	Rear bumper face <i>distrubed</i>		\$497.40	L
10	pcs	Rear bumper clip <i>Hcc</i>	\$3.70	\$37.00	L
2	pcs	Rear bumper side retainer <i>svc</i>	\$12.70	\$25.40	X
1	pc	Rear bumper tow cover <i>distrubed</i>		\$22.00	L
1	set	Reverse sensor set <i>Dm</i>	1702.20	\$300.00	220/-
1	pc	Right Side tail lamp <i>work NC</i>	20% 1361.76	\$206.20	X
		To spray anti-rust coating on new and affected panels.		\$200.00	40/-
		Straightening, repairing and realigning onto rear left/right side mudguard, cutting rear end panel, dismantle & replace the above mentioned parts		\$1,000.00	600/-
		To spray painting on rear boot lid cover, rear end panel, rear bumper & rear left/right side mudguard.	1400.00	\$1,200.00	600/-
		To apply silicon onto rear wind screen.		\$60.00	40/-
		To dismantle & refix rear wind screen.		\$160.00	120/-
				\$5,059.40	

[Signature]
CH MOTOR REPAIRS AND SERVICES

31/12/2018 @ 1000 hrs

NA Amount

4/5mm 4 days.

Photo after repair.

[Signature]

2KK Auto

3018.76

4/5 2400/-

◀ Service Request Details

Claim

S8M0184U

ReferenceNone **Loss Date**

26 December 2018

Request Date

28 December 2018

Due Date

4 January 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

31.12.2018 @ 9:22am
Susan veh in.
Byan

Actions

Next Step

Agree to perform service

Vehicle Information

Incident Vehicle Registration #SJX133K *SJX 1334K***Make**

TPVD HONDA

Service Address

Primary Contact/Insured

KENT AUTO SERVICES
2 KAKI BUKIT AVE 2, #01-21 KAKI BUKIT AUTOHUB, 417921, Singapore
67412539
HONGYEN.CHONG@ALLINK.COM.SG

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

New Message

TYPE



SENT

28/12/18 3:56 PM

FROM

CHAN Kian Chuan

SUBJECT

TP EXCESS

BODY

@ \$1,500.00, PLS REQ FOR HIRING AGREEMENT



Catherine Chong (LKK Auto)

From: Susan Fion <chmotoramk@gmail.com>
Sent: Thursday, 27 December, 2018 4:03 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: Request for Surveyor: Accident between SJX1334X & SJR5441P on 26.12.18

Categories: Shailendra

Dear Officer,

Kindly arrange your surveyor to do an inspection for the following accident claim:

PLEASE DO NOT ASSIGN US LKK AUTO CONSULTANTS PL

Our Vehicle: SJX 1334 X
Your Insured: SJR 5441 P (AXA Insured)
Subject: Accident involving SJX 1334 X & SJR 5441 P on 26.12.2018

Workshop: CH Motor Repairs And Services
Address: Blk 10 Ang Mo Kio Autopoint #03-08
Ang Mo Kio Industrial Park 2A Singapore 568047

An Estimate will be provided to your surveyor upon his arrival. We will forward you our client's GIA report once we obtain it.

Kindly be informed that our vehicle is in the workshop now.

Please confirm with us via email, phone (91004390) or fax (64841482) upon receiving this email.

PLEASE DO NOT ASSIGN US LKK AUTO CONSULTANTS PL

Thank you for your kind attention.

Best Regards,
Susan
91004390
CH Motor Repairs And Services

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 25 March 2019 11:51 AM
To: 'kentkh530@gmail.com'
Subject: ACCIDENT INVOLVING SJR 5441P(AXA) AND SJX 1334K ALONG/ AT GEYLANG TWDS PIE ON 26/12/2018

25 March 2019

M/s KENT AUTO SERVICES

Dear Sir/Madam,

Your Ref: **SJR5441P**

Our Ref: CC4/ASM19000196/Dpa3

ACCIDENT INVOLVING SJR 5441P(AXA) AND SJX 1334K ALONG/ AT GEYLANG TWDS PIE ON 26/12/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJX 1334K against your motor insurance policy.

As per AXA instruction, kindly assist to forward a copy of **hirer's agreement** for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

KENT AUTO SERVICES

REG NO : 52974332M

TEL : 6741 2539

CAR RENTAL AGREEMENT

Between KENT AUTO SERVICES and MR NG TECK LYE (RELIEF DRIVER), NRIC NO : S7836644C, the car rental of SJR5441P, on the date of 21/12/18 for the duration of one(1) year effective on the date of agreement for the amount of \$500 which is paid by cash upon receiving the car keys.

During the rental period, the hirer is responsible to abide by the below rules :-

1. All traffic violations and offences committed during the car rental period shall deem to be the responsibility of the hirer.
2. The hirer shall ensure that :-
 - a) all reasonable care is taken when driving and parking the vehicle;
 - b) the water in the vehicle's radiator and battery is maintained at the proper level;
 - c) the oil in the vehicle is maintained at proper level;
 - d) the tyres are maintained at their proper pressure;
 - e) the vehicle is locked and secure at all times when it is not in use;
 - f) the distance recorder or speedometer are not interfered with;
 - g) no part of the engine, transmission, braking or suspension systems are interfered with;
 - h) all drivers authorized to use this vehicle during the term of hire are aware of any comply with the terms outlined in the Rental Agreement; and
 - i) any authorized driver carries their driver's licence with them in the vehicle at all the times and will produce it on demand to any enforcement officer;
3. All vehicles are insured under Insurance. Hirer must pay excess in full amount in any case of an accident. (Excess Singapore - \$2500, Outside Singapore Excess - \$4000)
4. The hirer acknowledges that they shall be liable at the end of the term to pay to the owner any applicable additional charges payable at the end of the term for:
 - i) charges for cleaning the vehicle's interior if the vehicle is returned in an excessively dirty condition that requires extra cleaning or deodorizing. This includes but is not limited to, spillage of fluids, food, vomit, other stains and unpleasant odours;
 - ii) charges for late return of the vehicles;
 - iii) charges for damage to or repair of the vehicle (subject to the other terms of the Rental Agreement); and any enforcement charges relating to such damage or repairs (including legal costs);
 - iv) traffic and/or parking offence infringement fees;
5. The said car should be returned to KENT AUTO SERVICES on ... before 11.30AM

For KENT AUTO SERVICES,

KENT AUTO SERVICES

2 KAKI BUKIT AVE 2 #01-01

KAKI BUKIT AUTOHUB

SINGAPORE 417527

TEL: 6741 2539

For HIRER



CH MOTOR REPAIRS AND SERVICES

Blk 10 Ang Mo Kio Industrial Park 2A AMK Autopoint #05-19
Singapore 568047 HP 91004390/HP 91254449 Fax 64841482
ROC No: 53030817K Email: chmotoramk@gmail.com

SATISFACTION & DISCHARGE VOUCHER

I, Ting Hui Ling, owner of vehicle number SJX 1334 K declare that my vehicle have been completed to my satisfaction and was discharged from CH MOTOR REPAIRS AND SERVICES at Block 10 Ang Mo Kio Industrial Park 2A, AMK Autopoint #05-19 Singapore 568047 on the 5 day of JAN 2019.

Signature of Assured,

x 

Ting Hui Ling

Accident Date : 26.12.2018.

Name : Ting Hui Ling

Address : Blk 251 Choa Chu Kang Ave 2 #04-282 S(680251)

 **<MANDATE IA> - S8M0184U [ACCIDENT INVOLVING
SJR 5441P(OI) & SJX 1334K(TP) ON 26/12/2018]**

Type

 Question

Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,007.45(all-in). Hirer Agreement & Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 06 April 2019

[Reply](#)



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 6/4/2019

Survey Details:

Date of loss	26-Dec-18
Date of appointment	28-Dec-18
Date of survey	31-Dec-18
Location of survey	CH MOTOR VEHICLE REPAIR TRADING

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SJX1334K
Make and Model	HONDA FIT 1.3G A
Date of registration	18-May-10
Parf Rebate	
Market Value	\$ 20,000.00
Parf Rebate	\$ 11,843.00
Nett Loss	\$ 8,157.00

Repair details:

Initial Estimate	5,265.60
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 1,618.76
Check items (estimate)	\$ -
Labour	\$ 1,400.00
Total	\$ 3,018.76
Lump Sum(if applicable)	\$ 2,400.00

Number of days for repair	<u>4 days</u>
---------------------------	---------------



Remarks:

Hirer agreement had been uploaded in SC

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	2,400.00	
Loss of use		NIL	no. of days
Loss of rental	\$	600.00	(6 days x \$100.00)
Loss of income		NIL	no. of days
LTA search fees	\$	7.45	
Others		NIL	
Proposed Total	\$	3,007.45	



Re:<MANDATE IA> - S8M0184U [ACCIDENT INVOLVING SJR 5441P(OI) & SJX 1334K(TP) ON 26/12/2018]

Type

🔍 Question

Message

PLS PROCEED AS PROPOSED

Reply

MANDATE IA - S8M0184U [ACCIDENT INVOLVING SJR 5441P(OI) & SJX 1334K(TP) ON 26/12/2018]

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 13 April 2019 2:14 PM
To: 'Susan Fion'
Cc: Bryan Ang (LKKAuto); Admin A; Olivia Lau (LKKAuto)
Subject: RE: SJX1334K (Claims against AXA): After repair photo for finalisation// LKK REF: CC4/ASM19000196/Dpa3

**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to offer at a global sum of \$2,900.00(all-in) to resolve the matter.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Susan Fion <chmotoramk@gmail.com>
Sent: Thursday, 4 April 2019 12:35 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: Re: SJX1334K (Claims against AXA): After repair photo for finalisation// LKK REF: CC4/ASM19000196/Dpa3

Dear Hsiao Tong

Thanks for your email,

Kindly assist to chase after your insured and expedite the case as it had been dragged for 4 months.

We will be deeply grateful to you in assisting us to solve this case as soon as possible.

Thank You

Hsiao Tong (LKKAuto)

From: Susan Fion <chmotoramk@gmail.com>
Sent: Monday, 15 April 2019 10:15 AM
To: Hsiao Tong (LKKAuto)
Cc: Bryan Ang (LKKAuto); Admin A; Olivia Lau (LKKAuto)
Subject: Re: SJX1334K (Claims against AXA): After repair photo for finalisation// LKK REF: CC4/ASM19000196/Dpa3

Dear Hsiao Tong

We regret that we cannot accept your settlement offer.

This is because

1. Our vehicle involved in the accident on 26.12.2018 and the vehicle in the workshop on 27.12.2018.
2. On 27.12.2018 we had requested surveyor through AXA. (P/S:Rental started)
3. Your surveyor came to survey on 31.12.2018. (27-31 Dec 2018, 5 days already wasted yet vehicle cannot start repairing)
4. After survey 01.01.2019 is happy new year holiday, so the repair works only can starts on the 02.01.2019.
5. Surveyor given 4 repair days, so the repair ended on 05.01.2019.

Kindly reconsider our re-propose settlement request as below.

COR	\$2,400.00
Loss of Rental	\$1,080.00 (9 days x \$120)
LTA Search	\$7.45
Total	\$3,487.45

Thank You
Best Regards
Susan

CH MOTOR REPAIRS AND SERVICES

On Sat, Apr 13, 2019 at 2:13 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to offer at a global sum of \$2,900.00(all-in) to resolve the matter.

Hsiao Tong (LKKAuto)

From: Susan Fion <chmotoramk@gmail.com>
Sent: Thursday, 2 May 2019 2:52 PM
To: Hsiao Tong (LKKAuto)
Cc: Bryan Ang (LKKAuto); Admin A; Olivia Lau (LKKAuto)
Subject: Re: SJX1334K (Claims against AXA): After repair photo for finalisation// LKK REF: CC4/ASM19000196/Dpa3

Sorry I meant we will wait for your discharge voucher.

Thank you
Kane

On Thu, May 2, 2019 at 2:47 PM Susan Fion <chmotoramk@gmail.com> wrote:
Dear Hsiao Tong

We accept \$3007.45.

The LOD will be prepared and submitted soon.

Thank you
Kane
CH Motor Repairs and Services.

On Sat, Apr 27, 2019 at 9:25 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to revise our offer as follows: -

1. Cost of Repair	\$ 2,400.00
2. Loss of Rental(6days x \$100.00)	\$ 600.00
3. LTA/ GIA Search Fee	\$ 7.45
Total	<u>\$ 3,007.45</u>

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Susan Fion <chmotoramk@gmail.com>

Sent: Monday, 15 April 2019 10:15 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: Re: SJX1334K (Claims against AXA): After repair photo for finalisation// LKK REF: CC4/ASM19000196/Dpa3

Dear Hsiao Tong

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Total	\$3,487.45

Thank You

Best Regards

Susan

CH MOTOR REPAIRS AND SERVICES

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From: Susan Fion <chmotoramk@gmail.com>

Sent: Thursday, 4 April 2019 12:35 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: Re: SJX1334K (Claims against AXA): After repair photo for finalisation// LKK REF: CC4/ASM19000196/Dpa3

Dear Hsiao Tong

Thanks for your email,

Kindly assist to chase after your insured and expedite the case as it had been dragged for 4 months.

We will be deeply grateful to you in assisting us to solve this case as soon as possible.

Thank You

Best Regards

Susan

CH MOTOR REPAIRS AND SERVICES

On Thu, Apr 4, 2019 at 11:21 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Susan,

We refer to your below email.

We are pending for documents from our insured before we can proceed on this case.

We will get back to you asap.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Susan Fion <chmotoramk@gmail.com>
Sent: Thursday, 4 April 2019 11:16 AM
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: SJX1334K (Claims against AXA): After repair photo for finalisation

Dear Hsiao Tong

Appreciate you can help look into this matter soon.

We are awaiting for your settlement offer, the LOD was mailed out to LKK on 24 Jan 2019.

Thank you

Kane

CH Motor Repairs and Services.

On Fri, Mar 22, 2019 at 11:51 AM Susan Fion <chmotoramk@gmail.com> wrote:

Dear Hsiao Tong

Kindly provide us the settlement offer at your earliest convenience so that we can proceed further in closing the claim.

Thank you

Best Regards

Susan

CH MOTOR REPAIRS AND SERVICES

On Thu, Mar 21, 2019 at 1:39 PM Bryan Ang (LKKAuto) <bryanang@lkkauto.com> wrote:

Dear Hsiao Tong

Please follow up.

Our ref: CC4/ASM19000196/Dpa3

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Susan Fion <chmotoramk@gmail.com>

Sent: Wednesday, 20 March 2019 6:12 PM

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: Re: SJX1334K (Claims against AXA): After repair photo for finalisation

Dear Bryan

Regarding to the email on 22 Jan 2019, the LOD report had been mailed out to your office on 24 Jan 2019. We are still waiting for the settlement offer from your colleague in order for us to proceed further.

Kindly help to inform your colleague (as we do not know who is the officer in charge) to contact us regarding to the settlement offer. Appreciate that your side to provide us the settlement offer at your earliest convenience.

Thank you

Best regards

Susan

CH Motor Repairs And Services

On Tue, Jan 22, 2019 at 5:39 PM Bryan Ang (LKKAuto) <bryanang@lkkauto.com> wrote:

Dear Susan

COR and number of days confirm as per your email below.

Please note that all finalization is subject to insurer's approval.

LOD to forward to our office for further handling.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Susan Fion <chmotoramk@gmail.com>

Sent: Tuesday, 22 January 2019 12:10 PM

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: Re: SJX1334K (Claims against AXA): After repair photo for finalisation

Dear Bryan

Offer accepted. Lump sum COR \$2400 at 4 working repair days.

Thank you.

Best Regards,

Susan / Fion

91004390 / 64846016

CH Motor Repairs And Services

On Tue, Jan 22, 2019 at 10:31 AM Bryan Ang (LKKAuto) <bryanang@lkkauto.com> wrote:

Dear Susan

H logo and Fit emblem remove as originally the vehicle is not fitted with these emblem.

2 SN items which is the rear bumper clip and reverse sensor.

List	1702.20
Less 20%	1361.76
SN	257.00
Labour	1400.00
Total	3018.76
Lump sum	2400/- with 4 days of repair.

Please check

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Susan Fion <chmotoramk@gmail.com>
Sent: Wednesday, 9 January 2019 11:08 AM
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: SJX1334K (Claims against AXA): After repair photo for finalisation

Dear Bryan,

We enclosed herewith the after repair photo of vehicle SJX1334K for your kind perusal.

Kindly finalise for this vehicle upon receiving the needful.

Thank you.

Best Regards,

Susan / Fion

91004390 / 64846016

CH Motor Repairs And Services

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CH MOTOR REPAIRS AND SERVICES

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CH MOTOR REPAIRS AND SERVICES

CH MOTOR REPAIRS AND SERVICES

Blk 10 Ang Mo Kio Industrial Park 2A AMK Autopoint #05-19

Singapore 568047 HP 91004390/HP 91254449 Fax 64841482

ROC No: 53030817K Email: chmotoramk@gmail.com

Our Ref : SJX 1334 K

Your Ref : SJR 5441 P

24.01.2019

Ting Hui Ling
C/O CH MOTOR REPAIRS AND SERVICES

Attn: Motor Claims Department
AXA Insurance Singapore Pte Ltd
8 Shenton Way #27-01 AXA Tower
Singapore 068811

Dear Sir/Mdm,

RE: ACCIDENT INVOLVING SJX 1334 K & SJR 5441 P ON 26.12.2018.

We are repairer of vehicle no. SJX 1334 K which was involved in an accident with vehicle no. SJR 5441 P which is insured with you.

The accident was clearly caused by your insurer's negligence. We are therefore seeking compensation from you for our client's financial losses as itemized below:-

Cost of Repair				\$2,400.00
Rental Fee	09	Days	\$120.00	\$1,080.00
LTA Search Fee				\$7.45
Total				<u>\$3,487.45</u>

We enclose copies of the relevant documents to support our claim.

Your prompt settlement of our claim would be much appreciated.

You may contact Susan (HP:91004390) or Fion (HP:91254449) should you have any queries.

Thank you for your kind attention.

Yours faithfully,



CH MOTOR REPAIRS AND SERVICES.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

25 FEB 2019

KENT AUTO SERVICES

2 Kaki Bukit Ave 2

#01-21

Singapore 417921

ATTN: THE MANAGEMENT

Dear Sir/ Mdm

OUR REF : CC4/ASM19000196/Dpa3

YOUR REF : SJR 5441P

**ACCIDENT INVOLVING SJR 5441P AND SJX 1334K ALONG/AT GEYLANG TOWARDS
PIE ON 26/12/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CH MOTOR VEHICLE REPAIR TRADING acting on behalf of the owner of SJX 1334K against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to advise that there is an excess of S\$1,500.00 attached with Third Party Claims.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- **Hiring Agreement**
- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc *AXA Insurance Pte Ltd
(Motor Claims Dept)*

CH MOTOR REPAIRS AND SERVICES

Blk 10 Ang Mo Kio Industrial Park 2A AMK Autopoint #05-19

Singapore 568047 HP 91004390/HP 91254449 Fax 64841482

ROC No: 53030817K

Email: chmotoramk@gmail.com

27.12.2018

Our Ref : SJX 1334 K

Your Ref : SJR 5441 P

Ting Hui Ling

C/o CH MOTOR REPAIRS AND SERVICES

Attn: Motor Claims Department
AXA Insurance Singapore Pte Ltd
8 Shenton Way #27-01 AXA Tower
Singapore 068811

Dear Sir/Mdm,

LETTER OF AUTHORITY

RE: ACCIDENT INVOLVING SJX 1334 K & SJR 5441 P ON 26.12.2018.

I, Ting Hui Ling, owner of vehicle no. SJX 1334 K hereby authorize M/s CH MOTOR REPAIRS AND SERVICES as my authorized representative to write, negotiate and settle claim on my behalf in my claim against the owner and / or driver of vehicle no. SJR 5441 P in respect of the above mentioned accident.

Kindly make payment directly to CH MOTOR REPAIRS AND SERVICES.

Kindly contact Susan (HP:91004390) or Fion (HP:91254449) should you have any queries regarding the above.

Yours faithfully,



Ting Hui Ling



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJR 5441P (Insd veh)	Model: Honda Fit (1399cc)
	SJX 1334K (TP veh)	
Date of Accident/ Time:	26/12/2018	

Repair Estimate	: \$	5,265.60	
Final Repair Cost	: \$	2,400.00	
Loss of Use	: \$	-	days at \$ per day
Rental (if any)	: \$	600.00	6 days at \$100.00 per day
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$	-	
	: \$		
Final Settlement Sum	: \$	3,007.45	

Payee Name : CH MOTOR REPAIRS AND SERVICES

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability: _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority to settle all in this accident.

Signature of Workshop Representative / Workshop stamp (if applicable) Signature of Witness

Name of Representative: Name of Witness: Lim Kah Noi

Date: 16/5/19 Date: 16/5/19

Signature of AXA's surveyor / Representative: ART.

Name of AXA's surveyor / Representative:

Date: 16/5/19



WITHOUT PREJUDICE to:
 (a) Insurance Subrogated Claim and/or
 (b) Any Personal Injury Claims
 (Note: This Notice supersedes any inconsistencies found in this Discharge Voucher)

CH MOTOR REPAIRS AND SERVICES

Blk 10 Ang Mo Kio Industrial Park 2A AMK Autopoint #05-19
 Singapore 568047 HP 91004390/HP 91254449 Fax 64841482
 ROC No: 53030817K Email: chmotoramk@gmail.com

Invoice No : CH1039

M/s	AXA Insurance Singapore Pte Ltd	DATE	24.01.2019
	8 Shenton Way #27-01 AXA Tower	CAR NO	SJX 1334 X
	Singapore 068811	MAKE	Honda Fit

FINAL COST OF REPAIR FOR THE ABOVE MENTIONED VEHICLE.
 YOUR INSURED : SJR 5441 P

Pc	Pcs	Chassis no: GE61161216	UNIT PRICE	AMOUNT
		<u>Recommended Parts</u>		
1	pcs	Tail gate		
1	pcs	Rear wind screen upper moulding		
1	pcs	Rear wind screen lower moulding		
1	pcs	Tail end panel		
1	pcs	Tail end panel inner lining		
1	pcs	Rear bumper face		
10	pcs	Rear bumper clips (S/Nett)		
1	pcs	Rear bumper tow cover		
1	set	Reverse sensor set (S/Nett)		
		<u>Recommended Labour</u>		
		To spray anti-rust coating on new and affected panels.		
		Straightening, repairing and realigning onto rear left/right side mudguard, cutting rear end panel, dismantle & replace the above mentioned parts.		
		To spray painting on rear boot lid cover, rear end panel, rear bumper & rear left/right side mudguard.		
		To apply silicon onto rear wind screen.		
		To dismantle & refix rear wind screen.		
		Lump Sum Cost of Repair:		\$2,400.00
			Total	\$2,400.00

Page 1 of 1





CHARLIE AUTOMOBILE

Blk 10 Ang Mo Kio Industrial Park 2A #05-26 AMK Autopoint Singapore

Tel : 6755 4411 Fax : 6754 7723

UEN : 53229902K

Bill To:

CH MOTOR REPAIRS AND SERVICES
10 Ang Mo Kio Industrial Park 2A
#05-19 AMK AutoPoint
Singapore 568047

Invoice No. : 19000574 ✓

For the Account :

TING HUI LING
BLK 251 CHOA CHU KANG AVENUE 2#04-292 SINGAPORE
680251

Date : 10/1/2019

Customer PO.: SGP3708E

Description	Amount
MAKE/MODEL : TOYOTA COROLLA ALTIS 1.6 AUTO VEHICLE NO. : SGP3708E ✓ OUR REF : VEHICLE RENTAL PRICE AGREED : DAILY @ S\$120.00 ✓ PETROL TANK : N/A TANK BEING RENTAL FOR THE ABOVE MENTION VEHICLE RENTAL FROM 27 DEC 2018, 1530HRS - 05 JAN 2019, 1700HRS	\$1,080.00 ✓

Memo:

Total \$1,080.00 ✓

Balance Due \$1,080.00

CHARLIE AUTOMOBILE
For and on behalf of

SOX 13341K



Chuy

長
利
車

CHARLIE AUTOMOBILE

Block 10 Ang Mo Kio Industrial Park 2A #05-26 Ang Mo Kio Auto-Point Singapore 568047
Tel: 6755 4411 Fax: 6754 7723

Co. Reg. No.: 53229902K

Date: 27 DEC 2018

VEHICLE RENTAL AGREEMENT

Agreement No.: INV 10000574

Customer Details

Handled By:

Name: CH MOTOR REPAIRS AND SERVICES
 Address: Blk 10 Ang Mo Kio Industrial Park 2A #05-14 S (568047)
 For the Account of: TINH HU LINH
 Customer ID No.: S8873330D
 Address: Blk 251 Choa Chu Kang Avenue 2 #04-292 Singapore 80251
 Contact No. (Hp) X 9768 3032 (O) (R)

By this agreement (hereinafter called the "Hirer") hereby agreed to rent from **Charlie Automobile** (hereinafter called the "Owner") the under mentioned vehicle at the prices and on the terms and conditions hereinafter appearing and subject to the **Condition of Rental** printed on the back hereof.

Particulars of vehicle(s) as detailed in the schedule below.

Make / Model: TOYOTA COROLLA ALTIS 1.6 AUTO	Vehicle No. SJX1334K SGP3708E
---	----------------------------------

Price Agreed Daily / Weekly / Monthly / Package @ \$120.00

Rental from: 27 DEC 2018 to 05 JAN 2019 \$

Refundable Deposit - One week \$ Total Amount Paid \$ 1080.00

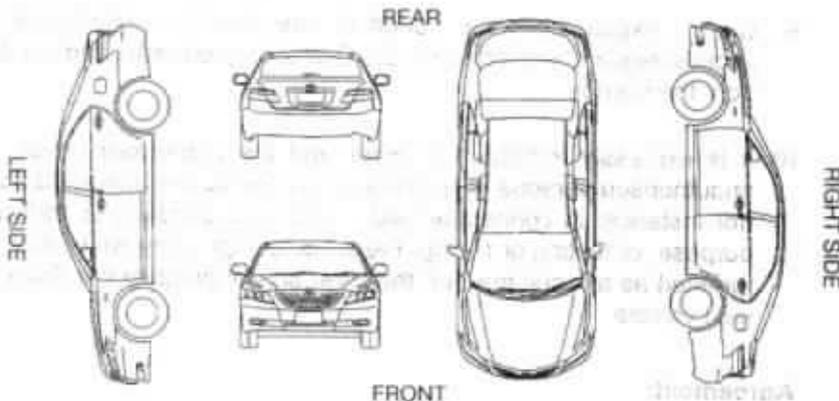
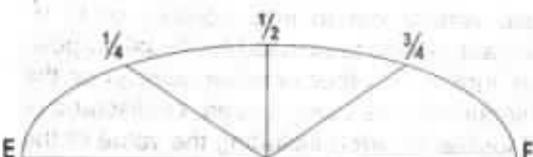
Vehicle Handing Taking over Date / Time: 1530 HRS

The above-mentioned vehicle **Must** be returned to **Charlie Automobile** by

Date / Time: 1700 HRS

Vehicle Check List

Petrol Level



Important notes

- Hirer is liable to pay first \$3000.00 under section I & II in any accident plus loss of earning while damaged vehicle is under repair.
- This rental vehicle is used within **Singapore only**.
- This vehicle insurance policy does not cover any driver who is below **23 years old** or with less than **2 years** driving experience.
- Insurance coverage: Comprehensive / Third party, Fire and Theft / Third party only.
- Breakdown service does not cover battery flat, puncture tyres and lack of fuel.
- Replacement of vehicle subject to stock availability.

Remarks:

Agreement:
I/we hereby agree to hire from you the abovementioned vehicle and ACCEPT the terms and conditions printed on the back here.

Sign for and on behalf of
Charlie Automobile



Ching

Authorised Signature

X
[Signature]

Hirer's Signature

> Back to OneMotoring


Land Transport Authority

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 27 Dec 2018 / 15:43:05

Receipt Date/Time : 27 Dec 2018 / 15:43:05

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181227-002475

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJR5441P				
As at 26 Dec 2018/15:50:00				
Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SJR5441P Enquiry Fee 20181227154128681478	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20181227154201714	Debit eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SJR 5441P ✓ (Insd veh)	Model:	HONDA FIT ✓
	SJX 1334K (TP veh)		
Date of Accident:	26/12/2018 ✓		

Global Sum Settlement	:	[] Yes	[X] No
Repair Estimate	:	\$	5,265.60
Final Repair Cost	:	\$	2,400.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	600.00 6 days
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00

	:	\$	
Final Settlement Sum	:	\$	3,007.45

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ___ 100 ___ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown		
1)	CH MOTOR REPAIRS AND SERVICES	\$ 3,007.45

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

24/05/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19000196/Dpa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:KIAN CHUAN

Date : 24-05-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJR 5441P	Veh. Inspected	SJX 1334K
Policy No.	P2167709	Coverage (\$)	0.00
Claim No.	S8M0184U	Excess (\$)	0.00
Assign From		Assign Date	28/12/2018

2. Vehicle Particulars & Condition

Make & Model	HONDA FIT	c.c	1399
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	GE61161216	Colour	RED
Odometer	121137	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	175/65 R14	NEXEN	5 mm
L/H Front Tyre	175/65 R14	NEXEN	5 mm
R/H Rear Tyre	175/65 R14	NEXEN	5 mm
L/H Rear Tyre	175/65 R14	NEXEN	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	26/12/2018	Inspection Date	31/12/2018
Survey held at	CH MOTOR VEHICLE REPAIR TRADING BLK 3019A #01-30 UBI ROAD 1 SINGAPORE 408713		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJX 1334K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	TAIL GATE (CONSISTENT)	DENTED	771.50	771.50
1	TAILGATE 'FIT' EMBLEM (CONSISTENT)	NOT FITTED	25.20	-
1	TAILGATE OUTER GARNISH(CONSISTENT)	NOT NECESSARY	114.60	-
1	TAILGATE UPPER LOCK(CONSISTENT)	SERVICEABLE	186.20	-
1	TAILGATE LOCK STRIKER(CONSISTENT)	SERVICEABLE	25.70	-
1	TAILGATE 'H' LOGO(CONSISTENT)	NOT FITTED	23.10	-
1	REAR WINDSCREEN UPPER MOULDING(CONSISTENT)	NECESSARY	32.00	32.00
1	REAR WINDSCREEN LOWER MOULDING(CONSISTENT)	NECESSARY	42.00	42.00
1	TAIL END PANEL(CONSISTENT)	DENTED	276.50	276.50
1	TAIL END PANEL INNER LINING (CONSISTENT)	MTG DEFORMED	60.80	60.80
1	REAR BUMPER FACE (CONSISTENT)	DISTORTED	497.40	497.40
2	REAR BUMPER SIDE RETAINER @\$12.70(CONSISTENT)	SERVICEABLE	25.40	-
1	REAR BUMPER TOW COVER (CONSISTENT)	DISTORTED	22.00	22.00
1	RIGHT SIDE TAIL LAMP (CRACKED)	NOT CONSISTENT WITH THE IMPACT	206.20	-
	LESS 20% DISCOUNT		-	-340.44
			2,308.60	1,361.76
SPECIAL NETT ITEMS				
10	REAR BUMPER CLIP @\$3.70(CONSISTENT)(SN)	NECESSARY	37.00	37.00
1	SET REVERSE SENSOR (CONSISTENT) (SN)	DAMAGED	300.00	220.00
			337.00	257.00
LABOUR				
	TO SPRAY ANTI-RUST COATING ON NEW AND AFFECTED PANELS.		200.00	40.00
	STRAIGHTENING ,REPAIRING AND REALIGNING ONTO REAR LEFT /RIGHT SIDE MUDGUARD ,CUTTING REAR END PANEL,DISMANTLE & REPLACE THE ABOVE MENTIONED PARTS.		1,000.00	600.00
	TO SPRAY PAINTING ON REAR BOOT LID COVER ,REAR END PANEL,REAR BUMPER& REAR LEFT /RIGHT SIDE MUDGUARD.		1,200.00	600.00
	TO APPLY SILICON ONTO REAR WINDSCREEN.		60.00	40.00

Report Ref No. CC4/ASM19000196/Dpa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO DISMANTLE & REFIX REAR WINDSCREEN.		160.00	120.00
			2,620.00	1,400.00
GRAND TOTAL			5,265.60	3,018.76
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,400.00

Report Ref No. CC4/ASM19000196/Dpa3q2

ANG BRYAN TANI

Automotive Assessor / Investigator

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted by any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SBRM0184U
Reference	CC4/ASH419000196/Dpa3q2
Loss Date	26 December 2018
Report Date	27 Dec 2018 12:00:00 AM
Request Date	28 December 2018
Due Date	

Actions

Next Step Wait for Approve Invoice

[Next Step](#)

Vehicle Information

Incident Vehicle Registration #	SJK1334K
Make	TRUCK HONDA
Model	FT 1.3G A
Service Address	

Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Primary Contact/Insured

KENT AUTO SERVICES
 3 KAMI BUKIT AVE 2, #01-21 KAMI BUKIT AUTOHUB, 417921, Singapore
 67412539
 HOHGYEN.CHONG@ALLINK.COM.SG

Claim Handler

CHAN Kian Chuan
 6568804269
 kianchuan.chan@axa.com.sg

Additional Instructions

- Messages
- Invoice
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

[Upload Documents](#)

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Merimen	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
■ LKKInvoice1 (2).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
■ RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
■ payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
■ LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
■ LKKinspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
■ LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
■ DS FOIR4.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
■ AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	PCA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
■ WORKSHOP INVOICE.pdf	Invoice	Repairs	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
■ LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
■ LTA.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2019
■ RENTAL RECEIPT & AGREEMENT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2019
■ TP ESTIMATE_MARKED.pdf	Reports & Statements*	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2019
■ PART_COE_Rebate_Enquiry.pdf	Reports & Statements	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	6 April 2019

