

INS CASE OWNER: Junet

CC 4/EQ1 1900 0194, Kfa3%

LKK:
IDAC:

Surveyor: Ksc

DOI: 3119

Date / Time: 21/2/2019

Registered in Merimen: 21/2/2019

Pre-assign / CCU / FTE



Insured Vehicle No. : SJA 7465M

Claim No. : _____

Name of Insured : Ng Hin Hoang

Policy No. : _____

Insured Tel No. : _____

HP: _____

Make / Model : _____

Excess Sec II : SS _____

D.O.A: 29/12/2018

Place of Accident : _____

Is driver the owner? (YES / NO) YES

Nature of Accident : _____

If NO, Driver Name / Age : _____

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : _____

(V/L: YES / NO) NO

Insured Liability: 2 % Final? Yes / No NO

SJN 1030P →



INSRS:
WSP: Lim Tan
Tel: _____
Liability: _____
RMKS: _____



INSRS:
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS:
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS:
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/Time		STAGE	DATE / PIC
<u>21/2/19</u>	<u>SJN 1030P. X ; SJA 7465M. X</u>	Non-Reporting ltr (1st):	
		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
<u>18/2/2019</u>	<u>no body pick-up</u>	Notification ltr (if non-pickup):	
<u>19/2/2019</u>	<u>no body pick-up</u>	Call OI:	
<u>21/2/2019</u>	<u>e-mail to OI, BOLA 27.</u>	After call ltr to OI: <u>20/2/2019 e-mail</u>	
	<u>pending LOD</u>	Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	<input type="checkbox"/>
		After call ltr to OI:	<input checked="" type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		Towing Invoice	<input type="checkbox"/>
		LTA / GIA :	<input type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input type="checkbox"/>
		LOD	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: 15/1/2019 Sent By: MHK

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: S\$ 5,552.50 (6 days) Reduction: 15.70 % Email Call

FINAL SETTLEMENT Date/Time: _____ Confirm with: Mandy Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 27

Repair Cost: (w/ GST) S\$ 5,942.25 If NO or B 28, Ass. Lin : OI case closed into TP

Loss of Rental (LOR): S\$ 600.00 (4 days) x \$150.00

Loss of Use (LOU): S\$ - (\$ x days)

Loss of Income (LOI): S\$ - (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search S\$ -

Medical: S\$ -

Disbursement: S\$ - (e.g. Tow/ Independent)

Legal Cost S\$ -

Total: S\$ 6,542.25 Global Sum S\$ 6,540.00

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: S\$ 6,540.00 Name 1: Lim Tan Motor Pte Ltd

Payee 2: (Strike if N.A.) S\$ Name 2: _____

Payee 3: (Strike if N.A.) S\$ Name 3: _____

REF: EQ1

ASSIGNMENT

From _____ Date: 03012019

Estimated Cost _____

OD TR / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SJN 1030P

at Workshop n/s: Kim Tan

of: 176 Sm Ming Drive #03-09

Insured: _____

Policy No: _____

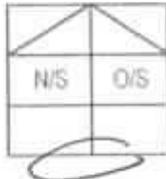
Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

after 1:30pm



Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? Yes or No

GIA / PR Seen: _____ Consistent? Yes or No

Est. Repairs: 06 days Res.: Yes or No

Lum Sum: 1.B.1 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SJN1030P Yr Regn: 08 17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Toy Esquire CC: 1986

Colour: M.P. white A/C: Insured / Std / NI / NA

Sp. Reading: 18876 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/N: ZRR 80 0234592

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / R/Rim or

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front		Rear
R/Bal: 4 mm		R/Bal: 7 mm
L/Bal: 4 mm		L/Bal: 7 mm
D.O.A: 29/12/18		D.O.I: 3/1/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
4/1	File notes to Customer

PLP: \$5,553.50 (Red: \$1,034.00 / 15.70%)

Date/Time: File Pass to? Prel. Report

1) Final Report

Date/Time: File Return to?

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: Site Insp (\$)

Interview (\$)

Tech. Invs (\$)

Weekend (\$)

Survey Fee: _____

Transportation: _____

) \$ + RS. \$ _____

) Photo _____

) Other: _____

TOTAL: _____

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Not Authorized
Resurvey B4paint 1-B1 @5553.50
6 days

LTM
 LIM TAN MOTOR

ESTIMATE TO REPAIR

Signature: _____
 VEHICLE NO: *SJN 1030 P*
 MAKE : TOYOTA
 MODEL : ESQUIRE 2.0XI A
 YEAR : 2017
 CHASSIS NO : ZRR800234592

SURVEYOR NAME : _____
 DATE OF SURVEY : 03 JAN 2019
 TIME OF SURVEY : 1.45pm

DATE : 31-Dec-18
 DATE OF ACCIDENT : 29-Dec-18
 THIRD PARTY REF : SJQ 7465 M / EQ INSURANCE

No.	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 1 pc ✓	Rear Bumper				\$ <i>Rt</i> 664.00 ✓
2 2 pcs	Rear Bumper Bracket		\$ 107.00		\$ <i>R</i> 214.00 ✓
3 2 pcs	Rear Bumper Retainer		\$ 131.00		\$ <i>Sen</i> 262.00 ✓
4 1 pc	Rear End Panel				\$ <i>Rt</i> 918.00 ✓
5 1 pc ✓	Rear End Panel Garnish				\$ <i>Rt</i> 258.00 ✓
6 1 pc ✓	Rear Spare Tyre Top Cover				\$ <i>cm</i> 818.00 ✓
7 1 pc ✓	Tailgate				\$ <i>Rt</i> 1,685.00 ✓
8 1 pc	Tailgate Rubber				\$ <i>Sen</i> 356.00 ✓
9 1 pc	Tailgate Lock				\$ <i>Rd</i> 498.00 ✓
10 1 pc	Tailgate Emblem				\$ <i>Ma</i> 57.00 ✓
11 1 set ✓	Rear Windscreen Moulding				\$ <i>Ma</i> 160.00 ✓
	Less 25%				\$ 5,890.00
					\$ 1,472.50
					\$ 4,417.50
1 tube	Rear Windscreen Sealant	S.Nett	<i>Paint</i>	\$5058.00	\$ <i>Ma</i> 40.00 ✓
1 set	Rear Bumper Sensor	S.Nett	<i>-25%</i>	\$1264.50	\$ <i>short</i> 300.00 ✓
	To putty and spray painting			\$3793.50	\$ 800.00 ✓
	To transfer tailgate fittings		<i>SH</i>	\$340.00	\$ 80.00 ✓
	To remove and refix rear windscreen glass		<i>labour</i>	\$1500.00	\$ 120.00 ✓
	To anti-rust		<i>ppp</i>	\$5000.00	\$ 80.00 ✓
	Labour Charges		<i>OG</i>	<i>days</i>	\$ 750.00 ✓
TG/RA-					\$ 6,587.50

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8364B
Vehicle Details	
Vehicle No.:	SJN1030P
Vehicle to be Exported:	No
Intended Deregistration Date:	31 Dec 2018
Vehicle Make:	TOYOTA
Vehicle Model:	ESQUIRE 2.0XI A
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	3ZRB861277
Chassis No.:	ZRR800234592
Maximum Power Output:	112.0 kW (150 bhp)
Open Market Value:	\$29,560.00
Original Registration Date:	18 Aug 2017
First Registration Date:	18 Aug 2017
Transfer Count:	0
Actual ARF Paid:	\$33,384.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Aug 2027
PARF Rebate Amount:	\$25,038.00
Intended COE Rebate Details	
COE Expiry Date:	17 Aug 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,711.00
COE Rebate Amount:	\$46,347.00
Total Rebate Amount:	\$71,385.00

The information contained herein is correct as at 31 Dec 2018

OK

Not Attached
 Put my Bluprint 1-B1

6 days



ESTIMATE TO REPAIR

VEHICLE NO. : SJN 1030 P
 MAKE : TOYOTA
 MODEL : ESQUIRE 2.0XI A
 YEAR : 2017
 CHASSIS NO : ZRR800234592

SURVEYOR NAME :	
DATE OF SURVEY :	03 JAN 2018
TIME OF SURVEY :	1- 4.5pm

DATE : 31-Dec-18
 DATE OF ACCIDENT : 29-Dec-18
 THIRD PARTY REF : SJQ 7465 M / EQ INSURANCE

No.	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	Rear Bumper				\$ ^{B1} 664.00 ✓
2 pcs	Rear Bumper Bracket		\$ 107.00		\$ 214.00 ?
2 pcs	Rear Bumper Retainer		\$ 131.00		\$ 262.00 x
1 pc	Rear End Panel				\$ 918.00 7
1 pc	Rear End Panel Garnish				\$ 258.00 7
1 pc	Rear Spare Tyre Top Cover				\$ 818.00 7
1 pc	Tailgate				\$ ^{B1} 1,685.00 7
1 pc	Tailgate Rubber				\$ 356.00 7
1 pc	Tailgate Lock				\$ 498.00 7
1 pc	Tailgate Emblem				\$ 57.00 7
1 set	Rear Windscreen Moulding				\$ 160.00 7
					\$ 5,890.00
	Less 25%				\$ 1,472.50
					\$ 4,417.50
1 tube	Rear Windscreen Sealant	S.Nett			\$ 40.00 ✓
1 set	Rear Bumper Sensor	S.Nett			\$ 300.00 ?
	To putty and spray painting				\$ 800.00 600
	To transfer tailgate fittings				\$ 80.00 600
	To remove and refix rear windscreen glass				\$ 120.00 ✓
	To anti-rust				\$ 80.00 600
	Labour Charges				\$ 750.00 600
TG/RA-					\$ 6,587.50

Lim Tan Motor Pte Ltd

Blok 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel:65-64520893 Fax:65-64589127 Email: edmund@LTM.sg Website: www.LTM.sg

Co.Reg No.199307277D

GST Reg No M2-0019086-0

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Catherine Chong (LKK Auto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Wednesday, 2 January, 2019 11:44 AM
To: richard@ltm.sg; assignments
Subject: FW: Checking Liability and Request For Survey - Our Client : SJN1030P Your Insured : SJQ7465M D.O.A : 29/12/2018
Attachments: SJN1030P-29122018-GIA REPORT.PDF; ESTIMATE.PDF
Importance: High

Without Prejudice
Save As To Costs

Dear Richard,

Our insured driver has reported. We can proceed with direct settlement.

Aside to Catherine of LKK, please arrange to attend to the PRS as direct settlement, if possible.

Thank you.

Regards,

02/01/2019 @ 11:46am
Richard via mail in

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: richard@ltm.sg [mailto:richard@ltm.sg]
Sent: Wednesday, January 2, 2019 10:55 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: RE: Checking Liability and Request For Survey - Our Client : SJN1030P Your Insured : SJQ7465M D.O.A : 29/12/2018
Importance: High

WITHOUT PREJUDICE

Our ref : LTP122018/102 (SJN 1030 P)

Dear Janet,

In reference to your email dated 31st December 2018, we select LKK Auto Consultants Pte Ltd to conduct the survey to our client's vehicle.

Please advised if this is a direct settlement case or otherwise.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林添摩私人有限公司

COMPANY REGISTRATION NO: 199307270 GST REGISTRATION NO: M2-0113086-0

MAIN OFFICE / WORKSHOP

BLK 179 SIN MANG DRIVE
SIN MANG INDUSTRIAL ESTATE #01-08/10/06
SINGAPORE 571721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: sales@ltm.sg

Operating Hours: Mon - Fri 9am - 8 pm

Sat 9am - 3pm

24hrs Helpline: +65 64520893

WWW.LTM.SG

BRANCH

BLK 9 SECTOR C #01-28/30/32
SIN MANG INDUSTRIAL ESTATE
SINGAPORE 571644

TEL: +65 6452 2185 FAX: +65 6452 2159



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Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Monday, 31 December 2018 2:41 PM

To: richard@ltm.sg

Subject: FW: Checking Liability and Request For Survey - Our Client : SJN1030P Your Insured : SJQ7465M D.O.A : 29/12/2018

Importance: High

Without Prejudice

Save As To Costs

Dear Richard,

For pre repair survey request, please email to eqiprs@eqinsurance.com.sg

We are awaiting our insured's report. Unable to comment on liability as yet.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
11) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg

A Member of Citigate



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From: richard@ltm.sg [mailto:richard@ltm.sg]

Sent: Monday, December 31, 2018 12:36 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: RE: Checking Liability and Request For Survey - Our Client : SJN1030P Your Insured : SJQ7465M D.O.A : 29/12/2018

Importance: High

WITHOUT PREJUDICE

Our ref : LTP122018/102 (SJN 1030 P)

Dear Sir,

We are assisting our client, SJN1030P to file a claim against your insured, SJQ7465M in connection to the above accident.

We hereby now enclosed the repair estimate and GIA report for your necessary action.

Please advised liability before we arrange survey as instructed by our client.

Please let us your list of panel surveyor to choose.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林添摩私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0123086-0

MAIN OFFICE / WORKSHOP

BLK 276 SIN MING DRIVE
SIN MING AUTO CARE #01-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: sales@ltna.sg

Operating Hours: Mon – Fri 9am – 6 pm Sat 9am – 5pm

24hrs helpline: +65 64520893

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2137 FAX: +65 6452 2139



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Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.

Mei Kwan (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 23 January, 2019 4:14 PM
To: Mei Kwan (LKKAuto)
Cc: Poh Kin (LKKAuto); CS A Team; Admin A; Janet Tan
Subject: RE: Checking Liability and Request For Survey - Our Client : SJN1030P Your Insured : SJQ7465M D.O.A : 29/12/2018 (DM19HO00031-JT)
Attachments: SJQ7465M.PDF
Categories: HMK

Dear Mei Kwan

Attached our insured's accident report for your attention.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Wednesday, January 23, 2019 9:22 AM
To: Janet Tan; Joel Goh
Cc: EQI PRS; Poh Kin (LKKAuto); CS A Team; Admin A
Subject: RE: Checking Liability and Request For Survey - Our Client : SJN1030P Your Insured : SJQ7465M D.O.A : 29/12/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EQI REF: TBA
LKK REF: CC4/EQI19000194/Kfa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Subject: RE: Checking Liability and Request For Survey - Our Client : SJN1030P Your Insured : SJQ7465M D.O.A : 29/12/2018

Dear Janet,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Wednesday, 2 January, 2019 11:44 AM

To: richard@ltm.sg; assignments <assignments@lkkauto.com>

Subject: FW: Checking Liability and Request For Survey - Our Client : SJN1030P Your Insured : SJQ7465M D.O.A : 29/12/2018

Importance: High

Without Prejudice
Save As To Costs

Dear Richard,

Our insured driver has reported. We can proceed with direct settlement.

Aside to Catherine of LKK, please arrange to attend to the PRS as direct settlement, if possible.

Thank you.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

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did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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From: richard@ltm.sg [<mailto:richard@ltm.sg>]

Sent: Wednesday, January 2, 2019 10:55 AM

29/12/2018

Importance: High

Without Prejudice
Save As To Costs

Dear Richard,

For pre repair survey request, please email to egiprs@eqinsurance.com.sg

We are awaiting our insured's report. Unable to comment on liability as yet.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

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3. LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4. Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5. RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6. LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7. Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8. Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9. JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10. Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
11. Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	

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LIM TAN MOTOR PTE LTD 林添厚球私人有限公司

COMPANY REGISTRATION NO: 199807277D GET REGISTRATION NO: M2-0119086-G

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-08/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating hours: Mon - Fri 9am - 6 pm

24hrs Helpline: +65 64520893

BRANCH

BLK 9 SECTOR C #01-08/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2125 FAX: +65 6452 2159

Sat 9am - 5pm

WWW.LTM.SG



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Poh Kin (LKKAuto)

From: Mandy <mandy@lrm.sg>
Sent: Thursday, 14 March 2019 5:25 PM
To: Poh Kin (LKKAuto); richard@lrm.sg
Cc: Admin A
Subject: RE: Claim Submission - Our Client : SJN1030P Your Insured : SJQ7465M D.O.A : 29/12/2018 *** LKK REF: CC4/EQI19000194/Kfa3

Importance: High

WITHOUT PREJUDICE (Save As To Costs)

Dear Poh Kin,

Thank you for your offer.

Our client is agreeable to the offer and please let us have the usual DV (if any) for his signature.

We hope to hear from you soon.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

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www.facebook.com/LTMsg

www.facebook.com/LTM.Performance.Singapore

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Thursday, 14 March 2019 3:24 PM
To: 'richard@ltm.sg'; Mandy
Cc: Admin A
Subject: RE: Claim Submission - Our Client : SJN1030P Your Insured : SJQ7465M D.O.A : 29/12/2018 *** LKK REF: CC4/EQ19000194/Kfa3

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/EQ19000194/Kfa3
Your Ref: SJN 1030P

Dear Sir/Madam,

We refer to above matter.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$6,540.00(all in)** on this matter.

kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto
Consultants
Pte Ltd *Save the Earth. Print only when necessary.*

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Date: 18 JAN 2019

Your Ref: CC4/EQ19000194/Kpa3
Our ref: LTP122018/102 (SJM 1030 P)

(WITHOUT PREJUDICE)

Attention To : MS CHEW HSIAO TONG (From LKK Auto Consultants Pte Ltd)

Insurance Company : EQ INSURANCE COMPANY LIMITED

Dear Sir/Mdm,

IN THE MATTER OF ACCIDENT INVOLVING SJN1030P & SJQ7465M ON 29.12.2018

We refer to the above matter.

We are instructed and authorised by our client to quantify, to act and negotiate settlement in related to the above road traffic accident that was caused by your insured.

All supporting documents are enclosed herewith:-

<input checked="" type="checkbox"/> Authorization To Act	<input checked="" type="checkbox"/> Original Tax Invoice no. INV38132
<input checked="" type="checkbox"/> Original Rental Receipt and Agreement	<input type="checkbox"/> LTA search receipt
<input type="checkbox"/> Letter Of Discharge	<input type="checkbox"/> _____

Survey was done by Insurance instruction and was surveyed by Mr Kenneth on 3-Jan-19

As a result of the accident, our client's vehicle was damaged and has been put to loss and Expenses, particulars of which are as follows:-

1] Cost of repair (inclusive of 7% GST)	\$ 5,942.25
2] Rental fees	\$ 960.00
	<u>\$ 6,902.25</u>

Please acknowledge receipt of this letter within 14 days. If you agreeable to the above, please forward your payment. Payment to be issued directly to LIM TAN MOTOR PTE LTD within 4 weeks. Should there be any injury related to this matter, any settlement agreed is WITHOUT PREJUDICE to the related injury claim.

Your faithfully

Mandy Lim

Email: mandy@ltm.sg

Lim Tan Motor Pte Ltd
Blk 178 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721
Tel:65-64520893 Fax:65-64589127 Email: edmund@LTM.sg Website : www.LTM.sg
Co.Reg No.199307277D GST Reg No.M2-0019086-0

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Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Wednesday, 20 February 2019 8:51 AM
To: 'NHH32@YAHOO.COM'
Cc: Admin A
Subject: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJQ 7465M AND SJN 1030P ALONG PIE ON 29.12.2018.

Importance: High

Our Ref: CC4/EQI19000194/Kfa3
Your Veh: SJQ 7465M

NG HAI HUANG
Policy Holder

Dear Mr Ng Hai Huang,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJQ 7465M AND SJN 1030P ALONG PIE ON 29.12.2018.

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

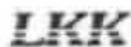
Please call us if you have further queries.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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To Whom It May Concern

AUTHORIZATION TO ACT

I/We, CHIA DE CAI, JUSTIN ('the third party Claimant') of BLK 268 BISHAN STREET 24 #03-178 SINGAPORE 570268 (Address) owner of SJN1030P (vehicle number) hereby authorize LIM TAN MOTOR PTE LTD ('the workshop') to act for me with respect to my/our claim for repair costs and/or rental and/or Loss of use ('claim') for my/our vehicle number SJN1030P that was damaged pursuant to the accident which occurred on 29-Dec-18 (date) along PIE TOWARDS CTE (SLE/TPE) (locate on) involving vehicle number SJQ7465M (the accident').

I/We further authorize the workshop to settle my above mentioned claim in a Manner that they deem fit and the workshop is further authorized to receive Payment further to settlement of my claim with payment cheque/s being made In favour of the workshop.

Dated this 31st (day) of December (month) 2018 (year)



Signed By ' the third party claimant '

Signed By ' the workshop'



LIM TAN MOTOR PTE LTD
林陳摩哆私人有限公司

Company's Registration No.: 199707277D
 GST Registration No.: M2-0119096-0

Branch
 (Warranty and Performance) Blk 9 Sector C #01-38/40/42
 Sin Ming Industrial Estate, Singapore 575644
 Tel: +65 6452 2135 Fax: +65 6452 2159

Blk 17 Sector A #01-65
 Sin Ming Industrial Estate, Singapore 575675

Main Office / Workshop
 Blk 176 Sin Ming Drive #03-09/10/06
 Sin Ming Autocare Singapore 575721

Tel: +65 6452 0893 (24Hrs)
 Fax: +65 6458 9127
 Email: sales@LTM.sg

WWW.LTMSG

CHIA DE CAI, JUSTIN
 BLK 268 BISHAN STREET 24
 #03-178
 SINGAPORE 570268

ATTN : MOTOR CLAIMS DEPT
 TEL :
 FAX :
 C NO. : 30C0/847

MILEAGE :
 W.O NO. : SO38883
 CAR NO. : SJN1030P
 MAKE : TOYOTA
 MODEL : ESQUIRE

TAX INVOICE

NO : INV38132
 DATE : 08-01-2019
 TERMS : COD
 PAGE : 1

DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
1 TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR	1 UNIT			5,553.50

SINGAPORE DOLLARS : FIVE THOUSAND NINE HUNDRED FORTY TWO AND TWENTY FIVE CENTS ONLY

REMARKS: D.O.A : 29.12.2018
 LKK REF : CC4/EQ119000194/Kpa3

TOTAL QTY: 1.00

SUBTOTAL	5,553.50
DISCOUNT	0.00
TOTAL	5,553.50
GST 7 %	388.75
NET	5,942.25
Deposit	0.00
Balance	5,942.25



(Handwritten Signature)

AUTHORISED SIGNATURE(S)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer. I/We declare the repair for the above vehicle have been completed to my/our satisfaction

HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125,
SINGAPORE 575636. TEL: 6453 1473
REGN. NO.: 53013461J

VRA NO:

16951

VEHICLE RENTAL AGREEMENT

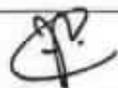
HIRER'S PARTICULAR		Vehicle No: <u>SGN 0606L</u>		Mileage Out: <u>006791</u>			
Hirer: <u>Chia De Cai, Justin</u>		Make & Model: <u>TOYOTA ESTIMA</u>		<input checked="" type="radio"/> Auto / <input type="radio"/> Manual <small>Group:</small>			
NRIC / Passport No: <u>S 913836L B</u>		Date of Birth: <u>12.12.81</u>		OUT : Date <u>03/01/19</u>			
Address: <u>Blk 208 Bishan St 24</u> <u>#03-17B Singapore 570228</u>		Driving Licence No: <u>S 913836L B</u>		Pass Date: <u>20.05.02</u>			
Contact Number: <u>96114367</u>		Replace Veh No:		Mileage Out:			
		OUT : Date		OUT : Time			
DRIVERS PARTICULARS <small>(if different from Hirer)</small>		CHARGES					
Appointed Driver: _____		Daily	<u>4</u> @ <u>\$240/-</u>	per day	<u>960.00</u>		
NRIC / Passport No: _____		Weekly	@ \$ _____	per week			
Date of Birth: _____		Monthly	@ \$ _____	per month			
Address: _____		Hours	@ \$ _____	per hour			
Driving Licence No: _____		Others	@ \$ _____				
Pass Date: _____							
Contact Number: _____							
		SUB-TOTAL \$ <u>960.00</u>					
New Insurance Policy Terms & Conditions as at 08-12-2010 1. NOT PERMITTED TO DRIVE - Not Covered Driver Age 22 years old and below Driver above Age 70 years old Driver less than 2 years Driving Experience 2. ADDITIONAL EXCESS - S\$3000.00 Driver Age 23 to 25 years old with 2 years driving experience Driver Age 65 to 70 years old with 2 years driving experience		PETROL LEVEL					
		Out	E	1/4	1/2	3/4	F
		In	E	1/4	1/2	3/4	F
		TOTAL CHARGES \$ <u>960.00</u>					
		IMPORTANT! FOR SINGAPORE USE ONLY					
		Excess Liability: S\$2500.00					
		Malaysia Excess (With Prior Consent): <u>NOT ALLOWED</u>					
REMARKS							
		Hirer's Signature: _____ Addition Driver's Signature: _____					
<u>LP 122018 / 102 (SGN 1030 P)</u>							

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given HUI SHOON CAR RENTAL in connection with this agreement is true.

*** IMPORTANT**

- ONLY PERSONS ABOVE 25 TO BE BELOW 65 YEARS OLD WITH MORE THAN 3 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE. OTHERWISE ADDITIONAL S\$3000.00 EXCESS IS APPLICABLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF COW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY HUI SHOON CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO HUI SHOON CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER	
<u>03/01</u>	<u>2:50pm</u>	<u>206005</u>			



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 28/03/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SJQ 7465M (Insd Veh)	Your Ref. No. : DM19HO00031-JT
	SJN 1030P (TP Veh)	Our Ref. No. : CC4/EQI19000194/Kfa3q2
Date of Accident	29/12/2018	

Liability	100%	
Final Repair Cost	: \$ 5,942.25	
Loss of Use	: \$	days
Rental (If any)	: \$ 600.00	4 days
Others:	: \$	
	: \$	
	6,542.25	
Final Settlement Sum	: \$ 6,540.00	GLOBAL SUM
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	LIM TAN MOTOR PTE LTD	: \$ 6,540.00
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC4/EQ19000194/Kfa3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 28-03-2019	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SJQ 7465M	Veh. Inspected	SJN 1030P
Policy No.	DMPPHQ18-007799	Coverage (\$)	0.00
Claim No.	DM19HO00031-JT	Excess (\$)	0.00
Assign From	JANET	Assign Date	02/01/2019
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA ESQUIRE (A)	c.c	1986
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	ZRR800234592	Colour	METALLIC PEARL WHITE
Odometer	18876	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/65R15	YOKOHAMA	4 mm
L/H Front Tyre	195/65R15	YOKOHAMA	4 mm
R/H Rear Tyre	195/65R15	YOKOHAMA	7 mm
L/H Rear Tyre	195/65R15	YOKOHAMA	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	29/12/2018	Inspection Date	03/01/2019
Survey held at	LIM TAN MOTOR PTE LTD BLK 176 SIN MING DRIVE #03-09 SIN MING AUTOCARE SINGAPORE 575721		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJN 1030P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	BENT	664.00	664.00
2	REAR BUMPER BRACKET @\$107.00	TO REPAIR SEE LABOUR	214.00	-
2	REAR BUMPER RETAINER @\$131.00	SERVICEABLE	262.00	-
1	REAR END PANEL	BENT	918.00	918.00
1	REAR END PANEL GARNISH	DENTED	258.00	258.00
1	REAR SPARE TYRE TOP COVER	CRACKED	818.00	818.00
1	TAILGATE	BENT	1,685.00	1,685.00
1	TAILGATE RUBBER	SERVICEABLE	356.00	-
1	TAILGATE LOCK	DENTED	498.00	498.00
1	TAILGATE EMBLEM	NECESSARY	57.00	57.00
1	SET REAR WINDSCREEN MOULDING	NECESSARY	160.00	160.00
	LESS 25% DISCOUNT		-1,472.50	-1,284.50
			4,417.50	3,793.50
SPECIAL NETT ITEMS				
1	TUBE REAR WINDSCREEN SEALANT (SN)	NECESSARY	40.00	40.00
1	SET REAR BUMPER SENSOR (SN)	SHORTED	300.00	220.00
			340.00	260.00
LABOUR				
	TO PUTTY AND SPRAY PAINTING.		800.00	660.00
	TO TRANSFER TAILGATE FITTINGS.		80.00	60.00
	TO REMOVE AND REFIX REAR WINDSCREEN GLASS.		120.00	120.00
	TO ANTI-RUST.		80.00	60.00
	LABOUR CHARGES. INCLUSIVE OF THE REPAIR OF REAR BUMPER BRACKET.		750.00	600.00
			-	-
			-	-
			-	-
			1,830.00	1,500.00
GRAND TOTAL			6,587.50	5,553.50



RECOMMENDED COST OF REPAIRS			5,553.50 ✓
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Report Ref No. CC4/EQ119000194/Kfa3q2

KONG SENG CHEONG

Licensed Appraiser

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Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Friday, 29 March 2019 2:23 PM
To: 'janet.tan@eqinsurance.com.sg'
Subject: TP Direct Settlement - Accident Involving SJQ 7465M (OI) and SJN 1030P (TP) on 29/12/2018
Attachments: LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933