

## Mei Kwan (LKKAuto)

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**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Wednesday, 23 January, 2019 4:14 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Poh Kin (LKKAuto); CS A Team; Admin A; Janet Tan  
**Subject:** RE: Checking Liability and Request For Survey - Our Client : SJN1030P Your Insured : SJQ7465M D.O.A : 29/12/2018 (DM19HO00031-JT)  
**Attachments:** SJQ7465M.PDF  
**Categories:** HMK

Dear Mei Kwan

Attached our insured's accident report for your attention.

Best Regards,

Joel Goh  
Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

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**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
**Sent:** Wednesday, January 23, 2019 9:22 AM  
**To:** Janet Tan; Joel Goh  
**Cc:** EQI PRS; Poh Kin (LKKAuto); CS A Team; Admin A  
**Subject:** RE: Checking Liability and Request For Survey - Our Client : SJN1030P Your Insured : SJQ7465M D.O.A : 29/12/2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**EQI REF: TBA**  
**LKK REF: CC4/EQI19000194/Kfa3**

Dear Sir / Madam,

We refer to the above matter.

**Kindly let us have a copy of your insured's GIA report for our necessary action.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Tuesday, 15 January, 2019 7:34 PM

**To:** 'Janet Tan' <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>; Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Cc:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>; Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Checking Liability and Request For Survey - Our Client : SJN1030P Your Insured : SJQ7465M D.O.A : 29/12/2018

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

**EQI REF: TBA**

**LKK REF: CC4/EQI19000194/Kfa3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SJN 1030P

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Wednesday, 2 January, 2019 11:50 AM

**To:** 'Janet Tan' <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Checking Liability and Request For Survey - Our Client : SJN1030P Your Insured : SJQ7465M D.O.A : 29/12/2018

Dear Janet,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

**Sent:** Wednesday, 2 January, 2019 11:44 AM

**To:** [richard@ltm.sg](mailto:richard@ltm.sg); assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** FW: Checking Liability and Request For Survey - Our Client : SJN1030P Your Insured : SJQ7465M D.O.A : 29/12/2018

**Importance:** High

***Without Prejudice***

***Save As To Costs***

Dear Richard,

Our insured driver has reported. We can proceed with direct settlement.

Aside to Catherine of LKK, please arrange to attend to the PRS as direct settlement, if possible.

Thank you.

Regards,

**Janet Tan**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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**From:** [richard@ltm.sg](mailto:richard@ltm.sg) [<mailto:richard@ltm.sg>]

**Sent:** Wednesday, January 2, 2019 10:55 AM

To: Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

Subject: RE: Checking Liability and Request For Survey - Our Client : SJN1030P Your Insured : SJQ7465M D.O.A : 29/12/2018

Importance: High

**WITHOUT PREJUDICE**

Our ref : **LTP122018/102 (SJN 1030 P)**

Dear Janet,

In reference to your email dated 31<sup>st</sup> December 2018, we select **LKK Auto Consultants Pte Ltd** to conduct the survey to our client's vehicle.

Please advised if this is a direct settlement case or otherwise.

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

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+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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**LIM TAN MOTOR PTE LTD 林陈摩珍私人有限公司**

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

**MAIN OFFICE / WORKSHOP**

BLK 176 SIN MING DRIVE  
SIN MING AUTOCARE #01-09/10/06  
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: [SALES@LTM.SG](mailto:SALES@LTM.SG)

Operating Hours: Mon – Fri 9am – 6 pm

Sat 9am – 5pm

24hrs Helpline: +65 64520893

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**BRANCH**

BLK 9 SECTOR C #01-38/40/42  
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From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Monday, 31 December 2018 2:41 PM

To: [richard@ltm.sg](mailto:richard@ltm.sg)

Subject: FW: Checking Liability and Request For Survey - Our Client : SJN1030P Your Insured : SJQ7465M D.O.A :

29/12/2018

Importance: High

**Without Prejudice**  
**Save As To Costs**

Dear Richard,

For pre repair survey request, please email to [egiprs@eginsurance.com.sg](mailto:egiprs@eginsurance.com.sg)

We are awaiting our insured's report. Unable to comment on liability as yet.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1. AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2. Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3. LBS Automotive Appraisal Pte Ltd</b> <b>L.B.S. Auto Consultants Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4. Priority Services</b> <b>Tel: 62934822</b> <b>Fax: 62963283</b> <b>Contact Person: Sharon</b>
<b>5. RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	<b>6. LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
<b>7. Kelvin Automotive Appraising Services</b> Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	<b>8. Automotive Appraiser &amp; Surveying Services</b> Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
<b>9. JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328	<b>10. Appraisals Associates Pte Ltd</b> Tel : 67472822 Fax: 67470070
<b>11. Infiniti Appraisal Service</b> Tel : 96684818/90099001 Fax: 64587432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

**Janet Tan**  
Senior Executive | Claims



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**From:** [richard@ltm.sg](mailto:richard@ltm.sg) [<mailto:richard@ltm.sg>]  
**Sent:** Monday, December 31, 2018 12:36 PM  
**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>  
**Subject:** RE: Checking Liability and Request For Survey - Our Client : SJN1030P Your Insured : SJQ7465M D.O.A : 29/12/2018  
**Importance:** High

**WITHOUT PREJUDICE**

Our ref : **LTP122018/102 (SJN 1030 P)**

Dear Sir,

We are assisting our client, SJN1030P to file a claim against your insured, SJQ7465M in connection to the above accident.

We hereby now enclosed the repair estimate and GIA report for your necessary action.

Please advised liability before we arrange survey as instructed by our client.

Please let us your list of panel surveyor to choose.

Thank you and regards,

*Richard Ang*  
Claims Executive  
Lim Tan Motor Pte Ltd

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+65 8484 5418 (Mobile)

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COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

**MAIN OFFICE / WORKSHOP**

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SIN MING AUTOCARE #03-09/10/06  
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