

Jia Le (LKK Auto)

From: Colin Lim <colin@chongseng.com.sg>
Sent: Wednesday, 12 June 2019 4:04 PM
To: Jia Le (LKK Auto)
Cc: ops@chongseng.com.sg; claimsdept@sg.cntaiping.com
Subject: Re: ACCIDENT INVOLVING XE 4443T & SHB 9998G ON 28/12/2018

Hi Jia Le,
Please refer to the picture show, it's clearly showed that the taxi hit on the back of trailer.
You can see from the picture the Conner hit mark on the taxi.





Rdgs,
Colin Lim
Mobile: +65 94875673

On 12 Jun 2019, at 3:50 PM, Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

Dear Sir/Madam,

ACCIDENT INVOLVING XE 4443T & SHB 9998G ON 28/12/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 23/03/2015, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jaslin Kok (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 19 January 2021 2:57 PM
To: Claims Dept of CTI; Jaslin Kok (LKK Auto); Admin A
Subject: RE: SNM19D200269/C02/XE4443T/CHNGPW/ RE: Direct Settlement - Accident Involving XE4443T (OI : CTI - TBA) and SHB9998G (TP : LKK REF - CC3/CTI19000191/Kea3) on 28/12/2018 / our ref: SNM19D200269

Without Prejudice

Dear Jaslin

Please proceed to reject based on BOLA S15.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 15 January 2021 3:13 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM19D200269/C02/XE4443T/CHNGPW/ RE: Direct Settlement - Accident Involving XE4443T (OI : CTI - TBA) and SHB9998G (TP : LKK REF - CC3/CTI19000191/Kea3) on 28/12/2018 / our ref: SNM19D200269

Dear Sir,

Kindly note case handler is Adeline Chng.

Dear Adeline,

Fya.

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, 15 January 2021 3:02 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE4443T (OI : CTI - TBA) and SHB9998G (TP : LKK REF - CC3/CTI19000191/Kea3) on 28/12/2018 / our ref: SNM19D200269

Dear Sirs/Madam,

We refer to the further below email.

We have seek your rejection on 06/01/2020.

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Wednesday, 4 March 2020 3:47 PM

To: Chong Boon Sen; Claims Dept of CTI

Cc: Alfred Toh

Subject: RE: Direct Settlement - Accident Involving XE4443T (OI : CTI - TBA) and SHB9998G (TP : LKK REF - CC3/CTI19000191/Kea3)
on 28/12/2018 / our ref: SNM19D200269

Dear Sirs/Madam,

We refer to the further below email.

We have seek your rejection on 06/01/2020.

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Tuesday, 21 January 2020 12:05 PM

To: Chong Boon Sen; Claims Dept of CTI

Cc: Alfred Toh

Subject: RE: Direct Settlement - Accident Involving XE4443T (OI : CTI - TBA) and SHB9998G (TP : LKK REF - CC3/CTI19000191/Kea3)
on 28/12/2018 / our ref: SNM19D200269

Dear Sirs/Madam,

We refer to the below email dated on 06/01/2020.

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Monday, 6 January 2020 5:30 PM

To: Chong Boon Sen; Claims Dept of CTI

Cc: Alfred Toh

Subject: RE: Direct Settlement - Accident Involving XE4443T (OI : CTI - TBA) and SHB9998G (TP : LKK REF - CC3/CTI19000191/Kea3) on 28/12/2018 / our ref: SNM19D200269

Dear Boon Sen,

We refer to the above matter.

There is no any video footage or evidence from third party.

Attached the scene photos provided by OI and it shows that our trailer's rear portion was hit by taxi from behind.

Kindly let us have your instruction.

"Wishing you a Happiness and Prosperity New Year"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Thursday, 3 October 2019 11:25 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE4443T (OI : CTI - TBA) and SHB9998G (TP : LKK REF - CC3/CTI19000191/Kea3) on 28/12/2018 / our ref: SNM19D200269

Dear Asher,

Appreciate your earliest update on matter so that can update agent.

Kindly let me know if you have any mandate to seek or it is direct settlement at your end.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road
#16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Chong Boon Sen

Sent: Thursday, October 3, 2019 11:15 AM

To: 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE4443T (OI : CTI - TBA) and SHB9998G (TP : LKK REF - CC3/CTI19000191/Kea3) on 28/12/2018 / our ref: SNM19D200269

Dear Asher,

Pls find insured report.

Chong Boon Sen
Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road
#16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, March 4, 2019 10:33 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XE4443T (OI : CTI - TBA) and SHB9998G (TP : LKK REF - CC3/CTI19000191/Kea3) on 28/12/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.H

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Friday, 11 January, 2019 4:21 PM
To: claimsdept@sg.cntaiping.com
Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving XE4443T (OI : CTI - TBA) and SHB9998G (TP : LKK REF - CC3/CTI19000191/Kea3) on 28/12/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 9998G at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Tuesday, 19 January 2021 3:10 PM
To: Wai Yin Ng
Cc: Admin A
Subject: Accident Involving XE4443T and SHB9998G on 28/12/2018***LKK REF : CC3/CTI19000191/Kra3
Attachments: Photo..pdf; Photo.pdf

WITHOUT PREJUDICE

Dear Wai Yin

We Attached the scene photos provided by Our insured and it shows that our trailer's rear portion was hit by taxi from behind

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)