

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Wednesday, 4 March 2020 3:47 PM
To: Chong Boon Sen; Claims Dept of CTI
Cc: Alfred Toh
Subject: RE: Direct Settlement - Accident Involving XE4443T (OI : CTI - TBA) and SHB9998G (TP : LKK REF - CC3/CTI19000191/Kea3) on 28/12/2018 / our ref: SNM19D200269

Dear Sirs/Madam,

We refer to the further below email.

We have seek your rejection on 06/01/2020.

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)
Sent: Tuesday, 21 January 2020 12:05 PM
To: Chong Boon Sen; Claims Dept of CTI
Cc: Alfred Toh
Subject: RE: Direct Settlement - Accident Involving XE4443T (OI : CTI - TBA) and SHB9998G (TP : LKK REF - CC3/CTI19000191/Kea3) on 28/12/2018 / our ref: SNM19D200269

Dear Sirs/Madam,

We refer to the below email dated on 06/01/2020.

Kindly let us have your approval/instruction as Third Party is chasing.

Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)
Sent: Monday, 6 January 2020 5:30 PM
To: Chong Boon Sen; Claims Dept of CTI
Cc: Alfred Toh

Subject: RE: Direct Settlement - Accident Involving XE4443T (OI : CTI - TBA) and SHB9998G (TP : LKK REF - CC3/CTI19000191/Kea3) on 28/12/2018 / our ref: SNM19D200269

Dear Boon Sen,

We refer to the above matter.

There is no any video footage or evidence from third party.

Attached the scene photos provided by OI and it shows that our trailer's rear portion was hit by taxi from behind.

Kindly let us have your instruction.

“Wishing you a Happiness and Prosperity New Year”

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Thursday, 3 October 2019 11:25 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE4443T (OI : CTI - TBA) and SHB9998G (TP : LKK REF - CC3/CTI19000191/Kea3) on 28/12/2018 / our ref: SNM19D200269

Dear Asher,

Appreciate your earliest update on matter so that can update agent.

Kindly let me know if you have any mandate to seek or it is direct settlement at your end.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Chong Boon Sen

Sent: Thursday, October 3, 2019 11:15 AM

To: 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE4443T (OI : CTI - TBA) and SHB9998G (TP : LKK REF - CC3/CTI19000191/Kea3) on 28/12/2018 / our ref: SNM19D200269

Dear Asher,

Pls find insured report.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, March 4, 2019 10:33 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE4443T (OI : CTI - TBA) and SHB9998G (TP : LKK REF - CC3/CTI19000191/Kea3) on 28/12/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.H

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 11 January, 2019 4:21 PM

To: claimsdept@sg.cntaiping.com

Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving XE4443T (OI : CTI - TBA) and SHB9998G (TP : LKK REF - CC3/CTI19000191/Kea3) on 28/12/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 9998G at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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