

INS. CASE OWNER:

CC 4, 11 1900 0189, 21 pa3

LKK:  
IDAC:

Surveyor:

RABUL

DOI:

ASSIGNMENT

4.1.19

Date / Time:

Registered in Merimen:

21/19

31/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SH 6494B

Name of Insured:

OTOL

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A.:

21/1900

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

VIVO DROP OF PRINT

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SH 6494B



INSRS:

WSP:

Tel:

Liability:

RMKS:

Dry Auto



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

15/1

CH

SH 6494B - 003/881/1004863/1004863; 003/12/3/18  
- 003/12/10/14765/1004863; 003/12/3/18  
SH 6494B - 003/11/1602012/1004863; 003/12/3/18

7/1/19 - File - typemaxdate

2/6/19 - FILE PM1 TO HANK TO LLO

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

15

Repair Cost: (w/ GST)

S\$

1799.19

Loss of Rental (LOR):

S\$

429.92

(

4 days) x \$107.48

Loss of Use (LOU):

S\$

-

(\$

x

days)

Loss of Income (LOI):

S\$

160.00

(\$

40

x

4 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

745

Medical:

S\$

-

Disbursement:

S\$

-

Legal Cost

S\$

-

Total:

S\$

2396.56

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2396.56

Name 1:

Dry Automotive Pte Ltd

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

-

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350

3/6/19

2/6/19

## DTM

The U/C / Chassis frame / Body Structure affected due to collision.

N/S	O/S

TO :

**ESTIMATE REPORT** 1ST Quotation**OWNER'S PARTICULARS**

NAME: CityCab PTE LTD (Fleet)

ADDRESS: 383 SIN MING DRIVE  
SINGAPORE 575717 0

CONTACT: 65533880

64739522

FAX NO:

03/01/2019 9:30

JOB-NO: 50111267

Page 1 of 2

**VEHICLE DETAILS**

LICENSE NO: SHC7084B

TRANS: AUTO

CHASSIS: KMHLB41UMGU086866

MAKE / MODEL: HYUNDAI / i40

ENGINE: D4DFU606554

OWNER'S INSURER: MS First Capital Insurance Limited

JOB-CODE: TP

SA: Ding Auto User 1

**CLAIM DETAILS**

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
<b>LABOUR</b>							
1 STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	1.00	800.00	0.00	<del>800.00</del> 300		Y	
2 R&R CONDENSOR AND RADIOCTR .AND REFILL AIRCON GAS	1.00	120.00	0.00	<del>120.00</del> X		Y	
3 R&R FRONT WHEEL RIM & TYRE	1.00	100.00	0.00	<del>100.00</del> X		Y	
4 FRONT WHEEL BALANCING AND ALIGNMENT	1.00	120.00	0.00	<del>120.00</del> 60		Y	
5 SPRAY PAINTING ON FRONT BUMPER, BONNET AND FRONT FENDER RHS	1.00	800.00	0.00	<del>800.00</del> 400		Y	
6 CHECK WIRING	1.00	80.00	0.00	<del>80.00</del> 30		Y	
7 RUSH PROOFING	1.00	80.00	0.00	<del>80.00</del> 40		Y	
TOTAL:		2,100.00	0.00	2,100.00			

**MATERIALS**

1 FRONT BUMPER <i>repair</i>	1.00	599.68	119.94	479.74	L	Y	
2 FRONT BUMPER RETAINER RH X	1.00	42.32	8.46	33.86	L	Y	
3 FRONT FENDER RH <i>repair line</i>	1.00	523.86	104.77	419.09	L	Y	
4 FRONT FENDER RH INNERSHIELD ?	1.00	175.00	35.00	140.00	L	Y	
5 HEAD LAMP RH ?	1.00	1,808.68	361.74	1,446.94	L	Y	
6 SUPPORT PANEL X	1.00	917.58	183.52	734.06	L	Y	
7 WHEEL CAP FRONT RH <i>see</i>	1.00	265.50	53.10	212.40	L	Y	
8 FRONT WHEEL BEARING RH X	1.00	362.50	72.50	290.00	L	Y	
9 FRONT LOWER ARM RH X	1.00	438.90	87.78	351.12	L	Y	
10 FRONT ABORBER RHS X	1.00	438.90	87.78	351.12	L	Y	
11 FRONT BUMPER CLIPS <i>new</i>	1.00	35.00	0.00	35.00	S	Y	
12 FRONT FENDER RH INNER SHIELD CLIP <i>new</i>	1.00	35.00	0.00	35.00	S	Y	
13 FRONT FENDER RH ADS STICKER <i>new</i>	1.00	180.00	0.00	<del>180.00</del> 150	S	Y	
14 FRONT TYRE RH X	1.00	250.00	0.00	250.00	S	Y	
TOTAL:		6,072.92	114.59	4,958.33			

TOTAL PARTS &amp; LABOUR : 8,172.92 1,114.59 7,058.33

EXCESS/LOADING-S\$ 0.00

No. Of Day:

3 days

RE-SURVEY BEFORE AFTER PAINTING

PART-BY-PART OR LUMP SUM: S\$

DATE OF SURVEY: 04 / 01 / 19 @

Rasul - Hp 90010068

P/p - Repairing 64 paint

Date: _____ Signature: _____ Acknowledged by Reparer: _____ * Supplementary Item(s) must be removed and subject to final approval from Insurance Company * The single quotation(s) is/are based on: _____ * Third party survey is on a "Without Prejudice" basis * Parts prices are subject to confirmation * To display damaged part(s) during survey * To remove/renew/recoat after spray painting The Reparer of the following: _____ CONTACT: 85533880 04738522		H2120 1-11 FAX NO: _____ 03/01/2019 9:30 JOB-NO: 50111267 Page 1 of 2
TO : <b>ESTIMATE REPORT</b> 1ST Quotation <b>OWNER'S PARTICULARS</b> NAME: CityCab PTE LTD (Fleet) ADDRESS: 383 SIN MING DRIVE SINGAPORE 575717 0		

#### VEHICLE DETAILS

LICENSE NO: SHC7084B      TRANS: AUTO      CHASSIS: KMHLB41UMGU086866  
 MAKE / MODEL: HYUNDAI / i40      ENGINE: D4DFDU606554  
 OWNER'S INSURER: MS First Capital Insurance Limited  
 JOB-CODE: TP      SA: Ding Auto User 1

#### CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
<b>LABOUR</b>							
1 STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	1.00	800.00	0.00	<del>800.00</del> 300		Y	
2 R&R CONDENSOR AND RADIOTR AND REFILL AIRCON GAS	1.00	120.00	0.00	<del>120.00</del> X		Y	
3 R&R FRONT WHEEL RIM & TYRE	1.00	100.00	0.00	<del>100.00</del> X		Y	
4 FRONT WHEEL BALANCING AND ALIGNMENT	1.00	120.00	0.00	<del>120.00</del> 60		Y	
5 SPRAY PAINTING ON FRONT BUMPER, BONNET AND FRONT FENDER RHS	1.00	800.00	0.00	<del>800.00</del> 400		Y	
6 CHECK WIRING	1.00	80.00	0.00	<del>80.00</del> 30		Y	
7 RUSH PROOFING	1.00	80.00	0.00	<del>80.00</del> 40		Y	
TOTAL:		2,100.00	0.00	2,100.00			

#### MATERIALS

1 FRONT BUMPER repair X	1.00	599.88	119.94	479.74	L	Y	
2 FRONT BUMPER RETAINER RH Xnn	1.00	42.32	8.46	33.86	L	Y	
3 FRONT FENDER RH repair base Xnn	1.00	523.86	104.77	419.09	L	Y	
4 FRONT FENDER RH INNERSHIELD Xnn	1.00	175.00	35.00	140.00	L	Y	
5 HEAD LAMP RH Xnn	1.00	1,808.68	361.74	1,446.94	L	Y	
6 SUPPORT PANEL Xnn	1.00	917.58	183.52	734.06	L	Y	
7 WHEEL CAP FRONT RH see	1.00	295.50	53.10	212.40	L	Y	
8 FRONT WHEEL BEARING RH Xnn	1.00	362.50	72.50	290.00	L	Y	
9 FRONT LOWER ARM RH Xnn	1.00	438.90	87.78	351.12	L	Y	
10 FRONT ABORBER RHS Xnn	1.00	438.90	87.78	351.12	L	Y	
11 FRONT BUMPER CLIPS repair	1.00	35.00	0.00	35.00	S	Y	
12 FRONT FENDER RH INNER SHIELD CLIP repair	1.00	35.00	0.00	35.00	S	Y	
13 FRONT FENDER RH ADS STICKER repair	1.00	180.00	0.00	<del>180.00</del> 150	S	Y	
14 FRONT TYRE RH Xnn	1.00	250.00	0.00	250.00	S	Y	
TOTAL:		8,072.92	114.59	4,958.33			

TOTAL PARTS & LABOUR: 8,172.92      1,114.59      7,058.33

EXCESS/LOADING: S\$ 0.00

No. Of Day: 3 days

RE-SURVEY BEFORE AFTER PAINTING

PART-BY-PART OR LUMP SUM: S\$

DATE OF SURVEY: 04 / 01 / 19 @

Rasul - Hp 90010068  
 P/p - Repairing 64 panel

**Catherine Chong (LKK Auto)**

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Wednesday, 2 January, 2019 3:28 PM  
**To:** taxiscs@stengg.com; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)  
**Cc:** Pooi Chin Han Daniel  
**Subject:** RE: ACCIDENT INVOLVING SHC7084B AND SH6494B ON 29/12/2018 ARRANGE SURVEY  
**Attachments:** SAS2527545.pdf; receipt-20181229-143754.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SHC7084B and let us have your report urgently.

This claim will be handled by Daniel.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

02012019 @ 357pm  
Jing Feng veh in

**From:** taxiscs@stengg.com [mailto:taxiscs@stengg.com]  
**Sent:** 02 January, 2019 2:26 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Cc:** ACCOUNTS@DINGAUTO.SG; ADMIN@DINGAUTOMOTIVE.COM.SG; carlor.chan@dingauto.sg; Dd hashim <dd.hashim@dingauto.sg>  
**Subject:** RE: ACCIDENT INVOLVING SHC7084B AND SH6494B ON 29/12/2018 ARRANGE SURVEY

Dear Officer

Please arrange LKK to survey

Thanks  
Jing Feng  
62657130  
97335832

**From:** "Motor Claim - III" <motorclaim@iii.com.sg>  
**To:** Taxis Customer Service/KAS/CBG/ST Kinetics@ST Engineering  
**Cc:** "ACCOUNTS@DINGAUTO.SG" <ACCOUNTS@DINGAUTO.SG>, "ADMIN@DINGAUTOMOTIVE.COM.SG" <ADMIN@DINGAUTOMOTIVE.COM.SG>, "carlor.chan@dingauto.sg" <carlor.chan@dingauto.sg>, "Dd hashim" <dd.hashim@dingauto.sg>  
**Date:** Wed 02 Jan 2019 02:13 PM

**\*\*\*WARNING! THIS EMAIL ORIGINATES FROM OUTSIDE ST ENGINEERING.\*\*\***

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

**From:** [taxiscs@stengg.com](mailto:taxiscs@stengg.com) [mailto:[taxiscs@stengg.com](mailto:taxiscs@stengg.com)]

**Sent:** 02 January, 2019 1:53 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** [ACCOUNTS@DINGAUTO.SG](mailto:ACCOUNTS@DINGAUTO.SG); [ADMIN@DINGAUTOMOTIVE.COM.SG](mailto:ADMIN@DINGAUTOMOTIVE.COM.SG); [carlor.chan@dingauto.sg](mailto:carlor.chan@dingauto.sg); Dd hashim <[dd.hashim@dingauto.sg](mailto:dd.hashim@dingauto.sg)>

**Subject:** ACCIDENT INVOLVING SHC7084B AND SH6494B ON 29/12/2018 ARRANGE SURVEY

Dear Officer,

Please arrange Surveyor to Survey SHC7084B ASAP

The vehicle SHC7084B at 31 Corporation Road 649825.

Thanks

Best Regards

Ding Automotive Pte Ltd  
JING FENG  
Hp : 62657130

NOTE !!!

All mailed letter & cheque payment is to be mailed to our main office address :  
BLOCK 10 #01-20  
SIN MING INDUSTRIAL EST. SEC C  
SINGAPORE 575645

[This e-mail is confidential and may also be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you]

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

- Print this email only if it is absolutely necessary and help in preservation of environment.
- India International Insurance Pte Ltd.
- Registration No. 198703792-K

## Jia Le (LKK Auto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 1 May 2019 11:55 AM  
**To:** Jia Le (LKK Auto)  
**Subject:** FW: BILLING FOR SHC7084B TP CLAIMS AGAINST SH6494B ON 29/12/2018  
**Attachments:** SHC7084B.PDF

**Categories:** Blue Category

---

**From:** Admin@Ding Automotive <admin@dingautomotive.com.sg>  
**Sent:** Saturday, 6 April 2019 3:25 PM  
**To:** 'Chan Carlor' <carlor.chan@dingauto.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** 'Kelly Ding' <kelly.ding@dingauto.sg>; 'Ding Ding Auto' <ding@dingauto.sg>; 'Dd hashim' <dd.hashim@dingauto.sg>; Admin A <admin-a@lkkauto.com>; claims@dingautomotive.com.sg  
**Subject:** RE: BILLING FOR SHC7084B TP CLAIMS AGAINST SH6494B ON 29/12/2018

Dear Hsiao Tong,

Good day to you and hope this email serve you well.

We would like to check and follow up on the status and offer for this case as we have not hear from you.

Kindly provide us your offer or status for us to close this case on our end.

We sincerely look forward to receive your offer for our claims.

Thank you so much.

Best Regards,  
Kenneth Ding  
HP: 92313123  
Fax: 6452 0614

---

**From:** Chan Carlor [<mailto:carlor.chan@dingauto.sg>]  
**Sent:** Monday, March 11, 2019 10:13 AM  
**To:** 'Hsiao Tong (LKKAuto)'  
**Cc:** 'Kenneth Ding'; 'Kelly Ding'; 'Ding Ding Auto'; 'Dd hashim'; 'Admin A'  
**Subject:** RE: BILLING FOR SHC7084B TP CLAIMS AGAINST SH6494B ON 29/12/2018

Dear Hsiao Tong,

Please see attached supporting document to claims against your insured .

We have completed the repair, driver has collected the vehicle and your surveyor has finalize the repair at \$1681.49 - total 3 days repair job.

We would like to claim for our insured as per following :

Total Number of days : 4  
Repair Cost : \$1681.49 + 7% = \$1799.19  
Loss of Rental : \$107.48 x 4 = \$429.92  
Loss of Income : \$80 x 4 = \$320  
LTA Search Fee : \$6.96 + 7% = \$7.45

Total : \$2556.56

Kindly revert back with an offer so that we can close the case as soon as possible.

Thanks and Best Regards,

Chan Jia Le (Carlor)  
***Ding Automotive Pte Ltd***  
**Office Hp: 9239 4128**

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Sunday, 10 March 2019 12:19 PM  
**To:** Chan Carlor  
**Cc:** 'Kenneth Ding'; 'Kelly Ding'; 'Ding Ding Auto'; 'Dd hashim'; Admin A  
**Subject:** RE: BILLING FOR SHC7084B TP CLAIMS AGAINST SH6494B ON 29/12/2018

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly assist to re-send the attached documents as stated in your email dated 18/01/2019.

We will get back to you once we hear from you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Chan Carlor <carlor.chan@dingauto.sg>  
**Sent:** Friday, 22 February 2019 12:24 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** 'Kenneth Ding' <kenneth.ding@dingauto.sg>; 'Kelly Ding' <kelly.ding@dingauto.sg>; 'Ding Ding Auto' <ding@dingauto.sg>; 'Dd hashim' <dd.hashim@dingauto.sg>  
**Subject:** RE: BILLING FOR SHC7084B TP CLAIMS AGAINST SH6494B ON 29/12/2018

Dear Hsiao Tong,

Good day to you and hope this email serve you well.

We would like to check and follow up on the status and offer for this case as we have not hear from you.

Kindly provide us your offer or status for us to close this case on our end.

We sincerely look forward to receive your offer for our claims.

Thank you so much.

Thanks and Best Regards,

Chan Jia Le (Carlor)  
***Ding Automotive Pte Ltd***  
**Office Hp: 9239 4128**

---

**From:** Michelle [mailto:accounts@dingauto.sg]  
**Sent:** Tuesday, 29 January 2019 4:33 PM  
**To:** 'CS A Team'; Admin(LKK)  
**Cc:** Kenneth Ding; Kelly Ding; Ding Ding Auto; Alex; Ah Soon; Dd hashim; Chan Carlor; You jingfeng  
**Subject:** Re: BILLING FOR SHC7084B TP CLAIMS AGAINST SH6494B ON 29/12/2018

Dear LKK Claims officer,

Good day to you and hope this email serve you well.

We would like to check and follow up on the status and offer for this case as we have not hear from you.

Kindly please provide us your offer or status for us to close this case on our end.

We sincerely look forward to receive your offer for our claims.

Thank you so much.

Your sincerely  
Michelle Fang  
92394128  
Ding Automotive Pte Ltd

On 18/1/2019 3:03 PM, Michelle wrote:

## AUDIT TRAIL

No.	On	Audit	Remarks	By
22	15 Apr 2019 08:54	<b>Video Downloaded</b>	Downloaded Video - Accident IV	[I] Pool Chin Han Daniel
23	02 May 2019 09:55	<b>Video Downloaded</b>	Downloaded Video - Accident IV	[A] CHAN JIA LE
24	02 May 2019 09:56	<b>Video Downloaded</b>	Downloaded Video - Accident TP	[A] CHAN JIA LE
25	02 May 2019 10:15	<b>Adj Mandate Request</b>	Cur.Req:2396.56;PODS Liability: 100% Quantum: (a)CORw/GST: \$1,799.19 + (b)LOR (4days x \$107.48): \$429.92 + (c)LTA/GIA search fee: \$7.45 + (d)LOE(4days x \$40.00) = Total: \$2,396.56 Vehicle Model: Hyundai I40 (1685cc) 3 recommendation repair days +	[A] CHAN JIA LE

Date From



Date To



Audit Type

None



Go

## ACTIVITY

No record

## Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2050376	08/02/2019 08:46	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHC7084B	Pool Chin Han Daniel	xx.xx
2051738	11/02/2019 09:11	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC7084B	SH6494B	10.70
2115888	15/04/2019 08:51	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHC7084B	Pool Chin Han Daniel	xx.xx
2115909	15/04/2019 09:02	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHC7084B	Pool Chin Han Daniel	xx.xx

## Claim Audit

### AUDIT TRAIL

No.	On	Audit	Remarks	By
1	03 Jan 2019 21:09	<b>Cim Veh Model Changed</b>	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] HOW MEI KWAN
2	03 Jan 2019 21:09	<b>Cim Created</b>	Reg No: SHC7084B. Acct Date: 2018/12/29. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Ding Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
3	03 Jan 2019 21:09	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	03 Jan 2019 21:09	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/01/14	[A] HOW MEI KWAN
5	03 Jan 2019 21:09	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	03 Jan 2019 21:10	<b>Label Added</b>	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
7	03 Jan 2019 21:10	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
8	07 Jan 2019 20:47	<b>Label Removed</b>	(30651):Vehicle Not In.	[A] HOW MEI KWAN
9	07 Jan 2019 20:47	<b>Adj Adjuster Assigned</b>	KENNETH KONG -> MOHD RASUL	[A] HOW MEI KWAN
10	04 Feb 2019 13:06	<b>Adj Mandate Request</b>	CurReq:0.00:PODS Liability: 100% Remarks: Insured driver encroached third party lane.	[A] CHEW HSIAO TONG
11	08 Feb 2019 09:09	<b>Cim Registration Modified</b>	Setl.Type:0->1.	[I] Pool Chin Han Daniel
12	08 Feb 2019 14:25	<b>Video Downloaded</b>	Downloaded Video - Accident IV	[I] Sundari Nagarajan
13	08 Feb 2019 14:27	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/01/14. Mandate Remarks: Please request TP to forward us the video of the accident	[I] Sundari Nagarajan
14	08 Feb 2019 14:27	<b>Adj Mandate Set</b>	Approved:0.00:Please request TP to forward us the video of the accident	[I] Sundari Nagarajan
15	11 Feb 2019 09:11	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
16	11 Feb 2019 09:11	<b>Cim Dtl Modified</b>	JPJ Reg. Date: -> 2016/04/07.	[A] JOANNE LEE KHANG MIN
17	11 Feb 2019 09:11	<b>Cim Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	11 Feb 2019 15:21	<b>Video Downloaded</b>	Downloaded Video - Accident IV	[I] Pool Chin Han Daniel
19	11 Feb 2019 15:32	<b>Video Downloaded</b>	Downloaded Video - Accident IV	[I] Sundari Nagarajan
20	10 Apr 2019 16:32	<b>Video Downloaded</b>	Downloaded Video - Accident IV	[I] Pool Chin Han Daniel
21	10 Apr 2019 16:37	<b>Video Downloaded</b>	Downloaded Video - Accident IV	[A] CHEW HSIAO TONG

## AUDIT TRAIL

No.	On	Audit	Remarks	By
22	15 Apr 2019 08:54	Video Downloaded	Downloaded Video - Accident IV	[I] Pool Chin Han Daniel
23	02 May 2019 09:55	Video Downloaded	Downloaded Video - Accident IV	[A] CHAN JIA LE
24	02 May 2019 09:56	Video Downloaded	Downloaded Video - Accident TP	[A] CHAN JIA LE
25	02 May 2019 10:15	Adj Mandate Request	Cur.Req:2396.56;PODS Liability: 100% Quantum: (a)CORw/GST: \$1,799.19 + (b)LOR (4days x \$107.48): \$429.92 + (c)LTA/GIA search fee: \$7.45 + (d)LOE(4days x \$40.00) = Total: \$2,396.56 Vehicle Model: Hyundai I40 (1685cc) 3 recommendation repair days +	[A] CHAN JIA LE
26	03 May 2019 09:46	Video Downloaded	Downloaded Video - Accident TP	[I] Pool Chin Han Daniel
27	03 May 2019 10:18	Video Downloaded	Downloaded Video - Accident TP	[I] Sundari Nagarajan
28	03 May 2019 10:20	Adj Mandate Set	Approved:2396.56.	[I] Sundari Nagarajan
29	09 May 2019 14:52	Video Downloaded	Downloaded Video - Accident TP	[I] Pool Chin Han Daniel

Date From



Date To



Audit Type

None



Go

## ACTIVITY

No record

## Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2050376	08/02/2019 08:46	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHC7084B	Pool Chin Han Daniel	xx.xx
2051738	11/02/2019 09:11	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC7084B	SH6494B	10.70
2115888	15/04/2019 08:51	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHC7084B	Pool Chin Han Daniel	xx.xx
2115909	15/04/2019 09:02	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHC7084B	Pool Chin Han Daniel	xx.xx

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Jan 2019 21:09	<b>Clim Veh Model Changed</b>	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] HOW MEI KWAN
2	03 Jan 2019 21:09	<b>Clim Created</b>	Reg No: SHC7084B, Acct Date: 2018/12/29, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: MS First Capital Insurance Ltd (HQ), Workshop: Ding Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
3	03 Jan 2019 21:09	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	03 Jan 2019 21:09	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/01/14	[A] HOW MEI KWAN
5	03 Jan 2019 21:09	<b>Adj Mandate Set</b>	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
6	03 Jan 2019 21:10	<b>Label Added</b>	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
7	03 Jan 2019 21:10	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
8	07 Jan 2019 20:47	<b>Label Removed</b>	(30651):Vehicle Not In.	[A] HOW MEI KWAN
9	07 Jan 2019 20:47	<b>Adj Adjuster Assigned</b>	KENNETH KONG -> MOHD RASUL	[A] HOW MEI KWAN
10	04 Feb 2019 13:06	<b>Adj Mandate Request</b>	Cur.Reg:0.00;PODS Liability: 100% Remarks: Insured driver encroached third party lane.	[A] CHEW HSIAO TONG
11	08 Feb 2019 09:09	<b>Clim Registration Modified</b>	Setl.Type:0->1.	[I] Pooi Chin Han Daniel
12	08 Feb 2019 14:25	<b>Video Downloaded</b>	Downloaded Video - Accident IV	[I] Sundari Nagarajan
13	08 Feb 2019 14:27	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/01/14. Mandate Remarks: Please request TP to forward us the video of the accident	[I] Sundari Nagarajan
14	08 Feb 2019 14:27	<b>Adj Mandate Set</b>	Approved:0.00:Please request TP to forward us the video of the accident	[I] Sundari Nagarajan
15	11 Feb 2019 09:11	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
16	11 Feb 2019 09:11	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2016/04/07.	[A] JOANNE LEE KHANG MIN
17	11 Feb 2019 09:11	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	11 Feb 2019 15:21	<b>Video Downloaded</b>	Downloaded Video - Accident IV	[I] Pooi Chin Han Daniel
19	11 Feb 2019 15:32	<b>Video Downloaded</b>	Downloaded Video - Accident IV	[I] Sundari Nagarajan
20	10 Apr 2019 16:32	<b>Video Downloaded</b>	Downloaded Video - Accident IV	[I] Pooi Chin Han Daniel
21	10 Apr 2019 16:37	<b>Video Downloaded</b>	Downloaded Video - Accident IV	[A] CHEW HSIAO TONG

**Jia Le (LKK Auto)**

---

**From:** claims@dingautomotive.com.sg  
**Sent:** Wednesday, 22 May 2019 10:01 AM  
**To:** Jia Le (LKK Auto)  
**Cc:** Hsiao Tong (LKKAuto); 'Kenneth Ding'; 'Kelly Ding'; ADMIN@DINGAUTOMOTIVE.COM.SG; 'Dd hashim'  
**Subject:** RE: BILLING FOR SHC7084B TP CLAIMS AGAINST SH6494B ON 29/12/2018  
**Attachments:** CCF22052019\_0001.pdf

Dear Carlor,

Kindly refer signed DV and tax invoice for payment process.

Please ignore the previous attachment which DV is without company chop.

We will mail the original DV to you and look forward receive cheque from you soon.

Thank you.

Best Regards,  
Hailey  
Motor Claims Department  
Ding Automotive Pte Ltd  
BID: 81203490

---

**From:** Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]  
**Sent:** Tuesday, 21 May 2019 10:01 AM  
**To:** claims@dingautomotive.com.sg  
**Cc:** Hsiao Tong (LKKAuto); 'Kenneth Ding'; 'Kelly Ding'; ADMIN@DINGAUTOMOTIVE.COM.SG; 'Dd hashim'  
**Subject:** RE: BILLING FOR SHC7084B TP CLAIMS AGAINST SH6494B ON 29/12/2018

'WITHOUT PREJUDICE'

Dear Hailey,

Please sign the DV with your company chop and re-send the original DV to us.

Thank you.

Best Regards,  
**Carlor Chan** | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [claims@dingautomotive.com.sg](mailto:claims@dingautomotive.com.sg) [mailto:[claims@dingautomotive.com.sg](mailto:claims@dingautomotive.com.sg)]  
**Sent:** Monday, 13 May 2019 3:47 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Hsiao Tong (LKKAuto); 'Kenneth Ding'; 'Kelly Ding'; [ADMIN@DINGAUTOMOTIVE.COM.SG](mailto:ADMIN@DINGAUTOMOTIVE.COM.SG); 'Dd hashim'  
**Subject:** RE: BILLING FOR SHC7084B TP CLAIMS AGAINST SH6494B ON 29/12/2018

Dear Carlor,

Kindly refer signed DV and tax invoice for payment process.

We will mail original documents to you.

We look forward receive cheque soon.

Thank you.

Best Regards,  
Hailey  
Motor Claims Department  
Ding Automotive Pte Ltd  
DID: 81203490

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**From:** Jia Le (LKK Auto) [mailto:[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)]  
**Sent:** Monday, 13 May 2019 8:41 AM  
**To:** [claims@dingautomotive.com.sg](mailto:claims@dingautomotive.com.sg)  
**Cc:** Hsiao Tong (LKKAuto); 'Kenneth Ding'; 'Kelly Ding'; [ADMIN@DINGAUTOMOTIVE.COM.SG](mailto:ADMIN@DINGAUTOMOTIVE.COM.SG); 'Dd hashim'  
**Subject:** RE: BILLING FOR SHC7084B TP CLAIMS AGAINST SH6494B ON 29/12/2018

‘WITHOUT PREJUDICE’

Dear Hailey,

Attached herewith the DV and return the original DV, Tax Invoice and LOD to us.

Thank you.

Best Regards,  
**Carlor Chan** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [claims@dingautomotive.com.sg](mailto:claims@dingautomotive.com.sg) [mailto:[claims@dingautomotive.com.sg](mailto:claims@dingautomotive.com.sg)]  
**Sent:** Friday, 10 May 2019 1:24 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Hsiao Tong (LKKAuto); 'Kenneth Ding'; 'Kelly Ding'; [ADMIN@DINGAUTOMOTIVE.COM.SG](mailto:ADMIN@DINGAUTOMOTIVE.COM.SG); 'Dd

hashim

**Subject:** RE: BILLING FOR SHC7084B TP CLAIMS AGAINST SH6494B ON 29/12/2018

Dear Carlor,

Thank you for your email.

We accept this offer, kindly send us DV for payment process.

We look forward from you soon.

Thank you.

Best Regards,

Hailey

Motor Claims Department

Ding Automotive Pte Ltd

DID: 81203490

---

**From:** Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

**Sent:** Friday, 10 May 2019 11:47 AM

**To:** [claims@dingautomotive.com.sg](mailto:claims@dingautomotive.com.sg)

**Cc:** Hsiao Tong (LKKAuto)

**Subject:** RE: BILLING FOR SHC7084B TP CLAIMS AGAINST SH6494B ON 29/12/2018

Without Prejudice

Dear Sirs/Madam,

We refer to the above matter.

On a without prejudice basis, our principal propose settlement as follow:

1. Cost of Repair (w/GST)	\$ 1,799.19
2. Loss of Rental (4days x \$107.48)	\$ 429.92
3. Loss of Income (4days x \$40)	\$ 160.00
4. GIA Search Fee	\$ 7.45
<b>TOTAL</b>	<b>\$ 2,396.56</b>

Kindly confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com) | fax: 6741-4108

---

**From:** Admin@Ding Automotive <[admin@dingautomotive.com.sg](mailto:admin@dingautomotive.com.sg)>  
**Sent:** Saturday, 6 April 2019 3:25 PM  
**To:** 'Chan Carlor' <[carlor.chan@dingauto.sg](mailto:carlor.chan@dingauto.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'Kelly Ding' <[kelly.ding@dingauto.sg](mailto:kelly.ding@dingauto.sg)>; 'Ding Ding Auto' <[ding@dingauto.sg](mailto:ding@dingauto.sg)>; 'Dd hashim' <[dd.hashim@dingauto.sg](mailto:dd.hashim@dingauto.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claims@dingautomotive.com.sg](mailto:claims@dingautomotive.com.sg)  
**Subject:** RE: BILLING FOR SHC7084B TP CLAIMS AGAINST SH6494B ON 29/12/2018

Dear Hsiao Tong,

Good day to you and hope this email serve you well.

We would like to check and follow up on the status and offer for this case as we have not hear from you.

Kindly provide us your offer or status for us to close this case on our end.

We sincerely look forward to receive your offer for our claims.

Thank you so much.

Best Regards,  
Kenneth Ding  
HP: 92313123  
Fax: 6452 0614

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**From:** Chan Carlor [<mailto:carlor.chan@dingauto.sg>]  
**Sent:** Monday, March 11, 2019 10:13 AM  
**To:** 'Hsiao Tong (LKKAuto)'  
**Cc:** 'Kenneth Ding'; 'Kelly Ding'; 'Ding Ding Auto'; 'Dd hashim'; 'Admin A'  
**Subject:** RE: BILLING FOR SHC7084B TP CLAIMS AGAINST SH6494B ON 29/12/2018

Dear Hsiao Tong,

Please see attached supporting document to claims against your insured .

We have completed the repair, driver has collected the vehicle and your surveyor has finalize the repair at \$1681.49 – total 3 days repair job.

We would like to claim for our insured as per following :

Total Number of days : 4  
Repair Cost : \$1681.49 + 7% = \$1799.19  
Loss of Rental : \$107.48 x 4 = \$429.92  
Loss of Income : \$80 x 4 = \$320  
LTA Search Fee : \$6.96 + 7% = \$7.45

Total : \$2556.56

Kindly revert back with an offer so that we can close the case as soon as possible.

Thanks and Best Regards,

Date Issued : 12/10/2017

CERTIFICATE REF : MZ400A

**CERTIFICATE OF INSURANCE  
(MASTER)**

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1969 (MALAYSIA)

CERTIFICATE NO.	D-18088937MFSH
Index Mark and Registration Number of Vehicle	All CityCab taxis operating in the Republic of Singapore.
Name of Insured	CityCab Pte Ltd
Coverage	Third Party Fire and Theft
Effective date of the Commencement of Insurance for the purpose of the Act	01/01/2018
Date of Expiry of Insurance	31/12/2020

**Persons or Classes of Persons entitled to drive**

- a) Any licensed tax driver driving on the Insured's order or with their permission.  
b) Any person provided he is in the Insured's employ and is driving on their order or with their permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

**Limitations as to use :**

- Use as a taxi.  
Use for social, domestic and pleasure purposes.

**The Policy does not cover**

- (1) Use for racing, pace-making, reliability trial or speed-testing.  
(2) Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle.

Excess : All Claims \$2,000.00 each and every accident

\*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

A/C NO. : B0101

First Capital Insurance Limited  
(Approved Insurers)  
Authorized Signature

## Satisfaction Voucher

Date: 05/01/2019

MS First Capital Insurance Limited

Attention: MOTOR CLAIMS DEPT

Dear Sir/Madam

Akbari Maw

I/We hereby acknowledge having received from Singapore Technologies Kinetics

Ltd., 249 Jalan Boon Lay, Singapore 619523, my/our vehicle number SHC7084B

which has been repaired to my/our satisfaction and acceptance. I/We admit that

the payment of SGD \_\_\_\_\_ account for such repairs is in full discharge

of my/our claim upon the corporation under the policy number D-18088937MFSH

reference claim number 50111257 in respect of the damage caused to the

said vehicle in an accident that occurred thereto or about the 29/01/2019

at vivacity dropoff point

Dated this day of \_\_\_\_\_, 201 \_\_\_\_\_

Signature: [Signature]

NRIC No: S0392743 A

Name: CityCab PTE LTD (Fleet)

Address: 383 SIN MING DRIVE  
SINGAPORE 575717 0

Company Stamp if applicable

Dear LKK Claims Officer,

Please see attached supporting document to claims against your insured .

We have completed the repair, driver has collected the vehicle and your surveyor has finalize the repair at \$1681.49 - total 3 days repair job.

We would like to claim for our insured as per following :

Total Number of days : 4

Repair Cost :  $\$1681.49 + 7\% = \$1799.19$

Loss of Rental :  $\$107.48 \times 4 = \$429.92$

Loss of Income :  $\$80 \times 4 = \$320$

LTA Search Fee :  $\$6.96 + 7\% = \$7.45$

Total : \$2556.56

Kindly revert back with an offer so that we can close the case as soon as possible.

--

Yours Sincerely,  
Michelle Fang  
92394128  
Ding Automotive Pte Ltd

NOTE !!!

All mailed letter & cheque payment is to be mailed to our main office address :

BLOCK 10 #01-20  
SIN MING INDUSTRIAL EST. SEC C  
SINGAPORE 575645



Virus-free. [www.avast.com](http://www.avast.com)

--

Yours Sincerely,  
Michelle Fang  
92394128

NOTE !!!

All mailed letter & cheque payment is to be mailed to our main office address :

BLOCK 10 #01-20  
SIN MING INDUSTRIAL EST. SEC C  
SINGAPORE 575645

# LETTER OF AUTHORITY

---

ACCIDENT

INVOLVING SHC7084B & SH6494B ON 29/12/2018.

I, Akbari Bin Mawoi NRIC NO. 50292743A of  
citycab pte ltd owner/ hirer of the Vehicle Registration  
No. SHC7084B hereby authorize **Ding Automotive Pte  
Ltd** to submit, correspond, negotiate and settle my claim for  
cost of repair and uninsured losses arising from the above  
accident.

I further authorize that agreed settlement sum for cost of  
repair, loss of income and rental, survey report fee, third  
party vehicle insurance particulars enquiry fee etc. Be made  
in favour of the **Ding Automotive Pte Ltd** and that the said  
payment be forwarded to them as full and final discharge of  
my claim.

SIGNED BY:



DATE:

29/12/18.

Tia Le

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

Without Prejudice  
to our driver's Injury claim

India Ref: TP / MCT18120901  
Claimant Ref: SHC 7084B

We/I, Ding Automotive Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,799.19 (repair cost), S\$ 589.92 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SHC 7084B that was damaged pursuant to the accident which occurred on 29/12/2018 (date) at VivoCity Drop Off Point (location) involving vehicle no. SH 6494B (insured vehicle). This is pursuant to the inspection conducted on 04/01/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CityCab Pte Ltd ("the third party claimant") of vehicle no. SHC 7084B to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHC 7084B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,396.56 to Ding Automotive Pte Ltd

Dated this 22 day of May 2019

#### CLAIMANT:

Signature:


Name:

NRIC:

Address:

Nationality:

Occupation:

  
Signed by "the workshop" (with chop)

Kelly Ding  
S7907355E  
Blk 10, SM MIND Ind.  
Est-8cc L, #01-20557864  
Singapore  
Manager

#### WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

**DING AUTOMOTIVE PTE LTD**

Business Reg. No. 201610222G

BLK 10, #01-20 SIN MING IND EST, SEC C, SINGAPORE 575645

Tel: 6452 1208 Fax: 6452 0614

**TAX INVOICE****INDIA INTERNATIONAL INSURANCE PTE LTD**

108 BUILDING

64 CECIL STREET #04-05

SINGAPORE 049711

ATTN:

TEL:

FAX:

INVOICE : 1-000630

DATE : 13/05/2018

GST REG NO : 201610222G

TERMS : C.O.D.

PO NO : SH6434E

OUR REF : SH6434E

PAGE : 1 of 1

ITEM NO.	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1	Cost Of Repair - SHC1564E	1	1,681.40	1,681.40
2	LTA Search Fee	1	6.00	6.00
3	Cost Of Rental (w/o GST)	10	102.00	1,020.00
4	Cost Of Insuranc (w/o GST)	1	40.00	160.00

**REMARKS :**

Job No: 20111267

Job Ref: SH6434E

DOA: 26/12/2018

DUE: MS CARLOS CHAN

SUB TOTAL : 2,278.37

GST : 118.19

TOTAL SGD : 2,396.56

DEPOSIT :

O/S BALANCE :

FOR DING AUTOMOTIVE

Authorized Signature



Customer Signature

I have checked and hereby confirm that  
the job done and the amount due (total)  
are entire to my satisfaction

Our Ref: CC18120817



Date: 29 December 2018

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	29/12/2018 @ 12:55 hrs
ALONG	ALONG VIVOCITY DROP OFF POINT
INVOLVING	SH6494B

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7084B** (the "Taxi"). The Taxi was hired to **AKBARI BIN MAWI IC NO S0392743A** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



# Land Transport Authority

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 29 Dec 2018 / 14:37:54

Receipt Date/Time : 29 Dec 2018 / 14:37:44

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-181229-001144

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SH6494B As at 29 Dec 2018/12:55:00 Insurance Co: INDIA INTL INS PTE LTD			
1	Insurance Enquiry - SH6494B Enquiry Fee 20181229143859071140	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx1322		Credit Card: Visa /MasterCard	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Jan 2019 <a href="#">Edit Reg</a>		02 Jan 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,681.49</b> <a href="#">Edit Estimates</a>	<b>S\$1,681.49</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

## CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	CITYCAB PTE LTD, Co. Reg. No.: 199502839G		
Vehicle Reg. No.:	SHC7084B	Date of Loss:	29/12/2018 12:00 - :59 [32 Months and 22 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT18120901	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SH6494B	Policy No. (Claimant):	D-18088937MFSH
		Excess:	
Repairer:	Ding Automotive Pte Ltd (HQ) 31 CORPORATION ROAD, 649825 Boon Lay - Tel: 96992878		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Pool Chin Han Daniel]		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 14/01/2019]		

## ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- III\_SG (03/05/2019): Alert - Adj Mandate Approved (S\$2396.56) - SHC7084B - Claim Handler: Pool Chin H...
- III\_SG (08/02/2019): Alert - Adj Mandate Approved (S\$0.00) - SHC7084B - Claim Handler: Pool Chin Han ...

## ALL ASSOCIATED TASKS

























[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHC7084B (MCT18120901)  
 [SH6494B]  
 TP  
 CITYCAB PTE LTD  
 Dec 29 2018 12:00PM  
 [COMFORT TRANSPORTATION PTE LTD]  
 Ding Automotive Pte Ltd

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Video</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail Print
1	08/02/19 08:46	Video - Accident IV		Load MP4
2	15/04/19 08:51	Video - Accident TP		Load MP4
3	15/04/19 09:02	Video - Accident IV longer cut		Load MP4
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	10/03/19 12:15	Odometer Reading		Load JPG
2	10/03/19 12:15	Chassis Number		Load JPG
3	10/03/19 12:15	General View		Load JPG
4	10/03/19 12:15	General View		Load JPG
5	10/03/19 12:15	General View		Load JPG
6	10/03/19 12:15	General View		Load JPG
7	10/03/19 12:15	General View		Load JPG
8	10/03/19 12:15	General View		Load JPG
9	10/03/19 12:15	General View		Load JPG
10	10/03/19 12:15	General View		Load JPG
11	10/03/19 12:15	General View		Load JPG
12	10/03/19 12:15	General View		Load JPG
13	10/03/19 12:15	General View		Load JPG
14	10/03/19 12:15	General View		Load JPG
15	10/03/19 12:15	General View		Load JPG
16	10/03/19 12:15	General View		Load JPG
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19	10/03/19 12:15	General View		Load JPG
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28	10/03/19 12:15	General View		Load JPG
29	10/03/19 12:15	General View		Load JPG
30	10/03/19 12:15	General View		Load JPG
31	10/03/19 12:15	General View		Load JPG
32	10/03/19 12:15	General View		Load JPG

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
33	10/03/19 12:15	General View	 Load JPG	<input checked="" type="checkbox"/>
34	10/03/19 12:15	General View	 Load JPG	<input checked="" type="checkbox"/>
35	10/03/19 12:15	General View	 Load JPG	<input checked="" type="checkbox"/>
36	10/03/19 12:15	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	10/03/19 12:15	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	10/03/19 12:15	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	10/03/19 12:15	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
40	10/03/19 12:15	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
41	10/03/19 12:15	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
42	10/03/19 12:15	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
43	10/03/19 12:15	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
44	10/03/19 12:15	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
45	10/03/19 12:15	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
46	10/03/19 12:15	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/01/19 21:11	LTA receipt	 Load PDF	
2	03/01/19 21:11	TP GIA REPORT	 Load PDF	
3	03/01/19 21:11	ACKNOWLEDGEMENT EMAIL TO III DD 02.01.2019	 Load PDF	
4	10/01/19 14:13	TP ESTIMATE - MARKED	 Load PDF	
5	02/05/19 10:06	ATA	 Load PDF	
6	02/05/19 10:06	LOD	 Load PDF	
7	02/05/19 10:06	RENTAL & MILEAGE	 Load PDF	
8	12/06/19 13:37	WORKSHOP INVOICE	 Load PDF	
9	12/06/19 13:37	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	10/01/19 11:54	Singapore Accident Statement	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19000189/R1PA3Q2

Date: 12/06/2019

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No: MCOM0015

Claimant Vehicle No: SHC7084B

Insured Vehicle No: SH6494B

Date of Loss: 29/12/2018

Nature of Claim: TP

Claim No: MCT18120901

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHC7084B

Make &amp; Model: HYUNDAI I40, 1.7 D CRDI F/L ABS AIRBAG 4DR (A)

Engine No: D4DFU606554

Reg. Date: 07/04/2016 (Man. Year: 2015)

Chassis No: KMHLB41UMGU086866

Colour: Yellow

Odometer: 434292 km

Engine Capacity: 1685 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: Triangle 6 mm

Rear Left Side: Triangle 6 mm

Front Right Side: Triangle 6 mm

Rear Right Side: Triangle 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,958.34	851.49	4,106.85	82.83
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,100.00	830.00	1,270.00	60.48
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>7,058.34</b>	<b>1,681.49</b>	<b>5,376.85</b>	<b>76.18</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>494.08</b>	<b>117.70</b>	<b>376.38</b>	<b>76.18</b>
<b>Nett Amount (S\$)</b>	<b>7,552.42</b>	<b>1,799.19</b>	<b>5,753.23</b>	<b>76.18</b>
<b>+ Car Rental (4.0 x S\$107.48/day) (S\$)</b>		<b>429.92</b>		
<b>+ Loss of Earnings (4.0 x S\$40.00/day) (S\$)</b>		<b>160.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.45</b>		
<b>Nett Liability (S\$)</b>		<b>2,396.56</b>		

## INSPECTION

Date of Assignment: 02/01/2019

Date Inspected: 04/01/2019 Inspected At:

31 CORPORATION RD  
Repairer:Ding Automotive Pte Ltd

Estimated Period of Repair: 3.0 days

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**Adjuster:** MOHD RASUL**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 11 Feb 2019)
<b>Parts:</b>	143	HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SHC7084B)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	599.68 FL	*- FL
2	1		*FRONT BUMPER RETAINER RH	Not Necessary	42.32 FL	*- FL
3	1		*FRONT FENDER RH	Buckled	523.86 FL	*523.86 FL
4	1		*FRONT FENDER RH INNERSHIELD	Not Necessary	175.00 FL	*- FL
5	1		*HEAD LAMP RH	Not Necessary	1,808.68 FL	*- FL
6	1		*SUPPORT PANEL	Not Necessary	917.58 FL	*- FL
7	1		*WHEEL CAP FRONT RH	Scratched	265.50 FL	*265.50 FL
8	1		*FRONT WHEEL BEARING RH	Not Necessary	362.50 FL	*- FL
9	1		*FRONT LOWER ARM RH	Not Necessary	438.90 FL	*- FL
10	1		*FRONT ABSORBER RHS	Not Necessary	438.90 FL	*- FL
11	1		*FRONT BUMPER CLIPS	Necessary	35.00 FS	*35.00 FS
12	1		*FRONT FENDER RH INNER SHIELD CLIP	Necessary	35.00 FS	*35.00 FS
13	1		*FRONT FENDER RH ADS STICKER	Necessary	180.00 FS	*150.00 FS
14	1		*FRONT TYRE RH	Not Necessary	250.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>6,072.92</b>	<b>1,009.36</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>1,114.58</b>	<b>157.87</b>
<b>Total Parts (\$\$)</b>	<b>4,958.34</b>	<b>851.49</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	New	800.00	300.00
2	R&R CONDENSOR AND RADIATOR AND REFILL AIRCON GAS	New	120.00	0.00
3	R&R FRONT WHEEL RIM & TYRE	New	100.00	0.00
4	FRONT WHEEL BALANCING AND ALIGNMENT	New	120.00	60.00
5	SPRAY PAINTING ON FRONT BUMPER BONNET AND FRONT FENDER RHS	New	800.00	400.00
6	CHECK WIRING	New	80.00	30.00
7	RUSH PROOFING	New	80.00	40.00
Gross Labour Cost (\$\$)			<b>2,100.00</b>	<b>830.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >