

INS. CASE OWNER:

Wang/Peter

CC 4 / Asm 1900 0188 /

ga3

LKK:

IDAC:

90921

ASSIGNMENT

7/12/2019

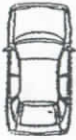
Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SPU 903M

Claim No.:

SPM 018PH

Name of Insured:

Wang Eney Lien

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :S\$

D.O.A.:

27/12/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SLB 2612 T



INSRS:

WSP:

Tel:

Liability:

RMKS:

ON



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SLB 2612 T. X.

SPU 903M - on 1/18/13/08/18 : 06A: -

* 3/1/2018 - DINK sent out 1st letter

20-06-19

U

CANCEL NO SURVEY DONE

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SLB2612T

Yeoh Meng Yau

Blk 50 Bukit Batok Street 31
#17-02
Singapore 659442

Vehicle & Document Information

WIP No 29710
Reg No/Reg Date SLB2612T / 31/03/2016
Date In/Mileage
Chassis No WDD1179432N312663
Engine No 27091030856902
Make/Model MB/MB CLA 200 SHOOTING BRAKE (X117) "URB
Colour/Trim 027 787 Mountain Gr/ 041 151-Leather Twi

Account No	Terms	Date/Time Printed	CSE	Operator
WCV24446	CRDVCH	28/12/2018/ 16:26	K0	301 / Kerlyn Ong

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
7 REQUEST Customer Request A BPILAB DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.				1920.00
A BPIRES RESpray FRONT BUMPER				1200.00
A BPILAB USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT			0.10	380.00
A BPILAB TO REMOVE, REPLACE HEADLAMP WITH FOCUS . NETT				120.00
M RH/ HEADLAMP CLEANING COVER	1.00	61.38	00.00	61.38
M RH/ HEADLAMP CLEANING COVER SPRING NUT	1.00	3.08	00.00	3.08
M RH/ HEADLAMP CLEANING COVER SPRING	1.00	4.54	00.00	4.54
M RH/ FOG LAMP GRILLE	1.00	41.96	00.00	41.96
M FRONT BUMPER COMPANY SIGN	1.00	59.73	00.00	59.73
M RH/ HEADLAMP	1.00	2457.56	00.00	2457.56
M BPNSUN POLICY NO/ACC DATE : 2100457970-02 // 27/12/2018 DRIVE IN/EXCESS : 28/12/2018 // SFU903M - AXA DATE IN/DATE SURVEY: BY/AUTHORIZED ON :				
M FRONT BUMPER	1.00	1327.24	00.00	1327.24

Kerlyn Ong Kai Li
DID : 6771 4420 HP : 9186 5113
Email : kerlyn.ong@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Confirmed & accepted by

Nett 7,575.49
7% GST on 7575.49 530.28
Total Payable 8,105.77

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Service Request Details

Claim

S8M018FH

Reference

None 

Loss Date

27 December 2018

Request Date

2 January 2019

Due Date

9 January 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Direct settlement

02012019 @ 529pm

Kerlyn veh nfin

check liability.

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLB2612T

Make

TPVD

Service Address

...

Primary Contact/Insured

WOONG DUEY LIAN

50 BUKIT BATOK STREET 31, #21-03 MADEIRA, THE, 659442, Singapore

cassandrawoong@hotmail.com

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

Wkshop: C&C @ Pandan

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

2/1/19 4:45 PM

FROM

WANG Peter

SUBJECT

OI did not report accident

BODY



Catherine Chong (LKK Auto)

From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>
Sent: Friday, 28 December, 2018 5:30 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: Accident involving motor vehicle nos. SLB2612T & SFU903M along 50 BUKIT BATOK ST 34 THE MADEIRA CARPARK, Accident date: 27/12/2018
Attachments: img-Z28172404-0001.pdf
Categories: Shailendra

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SLB2612T), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SFU903M) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at kerlyn.ong@cyclecarriage.com.sg.

Your Sincerely,

Kerlyn Ong
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 91865113 | DID: 67714420 | Fax: 68721272
Website: www.mercedes-benz.com.sg

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

03 January, 2019

WOONG DUEY LIAN

50 BUKIT BATOK STREET 31
#21-03 THE MADEIRA
SINGAPORE 659442

Dear Sir,

OUR REF : CC4/ASM19000188/ja3 // S8M018FH

YOUR REF : SJS 8928C

ACCIDENT INVOLVING SFU 903M & SLB 2612T ON 27/12/2018 ALONG/AT 50 BUKIT BATOK STREET 34 THE MADEIRA CARPARK

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1571X/GS

WITHOUT PREJUDICE

18th August 2017

(By Email Only)

Attn: The Motor Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

Dear Sir/Madam

ACCIDENT INVOLVING SHD1571X & XD7480X ALONG SLIP ROAD OF TAMPINES AVE 10 INTO TPE / SLE ON 07.06.17

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHD1571X, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: XD7480X at the material time of the accident with the driver of our client's vehicle, Mr Jozanrioh Bin Johari

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: XD7480X, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$ 1075.35 (Incl. GST)
(2) Loss of Rental - 3Days @\$102.53per day	\$ 307.59
(3) Loss of Income – 3Days @\$100.00per day	\$ 300.00
(4) GIA Search fee	\$ 2.00
	<u>\$ 1684.94</u>

A copy of each of the following supporting documents is enclosed:

- (1) Final Repair Bill, GIA report & sketch plan of SHD1571X
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance
- (4) Check In/Out Voucher, GIA search