

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 31 July, 2019 9:29 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: FOR YOUR MANDATEA PPROVAL : 18/18/19/VC05/021275 / YN 6794H ON 28/12/2018 (SG 98 FBK 7212C) [External Confidential]/LKK REF: CC4/LPC19000187/Dha3q2

Dear Gerald,

We refer further to your below email.

Please be informed that we had spoken to the TP witness Mr Chua and he confirmed to us his the entire incident as per his statement. He confirmed he didn't know both drivers and he told us that he saw the Insured Lorry reversed and collided to the parked TP motorcycle then drove off.

We asked if he is willing to do an affidavit if required for his statement but we were informed that he doesn't want to go to the hassle of doing it.

Kindly advise if we can proceed settlement and/or for your instructions.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 24 July, 2019 10:58 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Vic (LKKAUTO); Admin A
Subject: RE: FOR YOUR MANDATEA PPROVAL : 18/18/19/VC05/021275 / YN 6794H ON 28/12/2018 (SG 98 FBK 7212C) [External Confidential]/LKK REF: CC4/LPC19000187/Dha3q2

Hi Gerald,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Mr Vic.

Thank you.

Hi Vic

FYNA, CC4/LPC19000187/Dha3q2

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 24 July 2019 7:45 AM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: FOR YOUR MANDATEA PPROVAL : 18/18/19/VC05/021275 / YN 6794H ON 28/12/2018 (SG 98 FBK 7212C) [External Confidential]

Lonpac External - Confidential

Dear Irene,

Kindly proceed as proposed subject to verification from the witness.

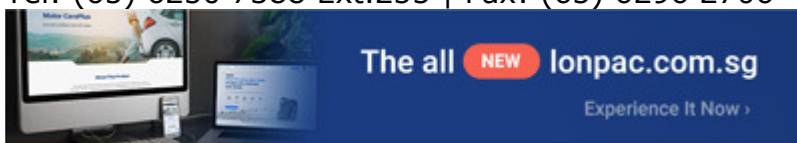
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]

Sent: Wednesday, 17 July, 2019 1:44 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: FOR YOUR MANDATEA PPROVAL : 18/18/19/VC05/021275 / YN 6794H ON 28/12/2018 (SG 98 FBK 7212C)

Ref: 18/18/19/VC05/021275

Dear Gerald,

We refer to the subject.

This is a head-to-rear collision where a witness (condo security officer) confirmed our insured driver reversed. Witness statement attached.

We called the witness several times however, his number is always in busy tone or unavailable. We will continue to contact the latter for verification/confirmation of his statement.

Summary to offer to repairer M/s **SG 98 MOTOR PTE LTD** is as follows:

	TP CLAIMED	OUR <u>REVISED</u> TO OFFER
Cost of Repairs	\$ 2,480.00 (per estimate)	\$ 1,050.00
Loss of Use	\$ 60.00 (\$30 x 2 days)	\$ 60.00 (\$30 x 2 days)
TOTAL	\$ 2,540.00	\$ 1,110.00

For your approval.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 15 January, 2019 6:29 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Plse arrange PRI on bike FBK 7212C as per attached.

**‘WITHOUT PREJUDICE’
SAVE AS TO COSTS**

**LPC ref: 18/18/19/VC05/021275
LKK REF: CC4/LPC19000187/Dja3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: FBK 7212C

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report
- Witness statement

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 4 January, 2019 9:43 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Plse arrange PRI on bike FBK 7212C as per attached.

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

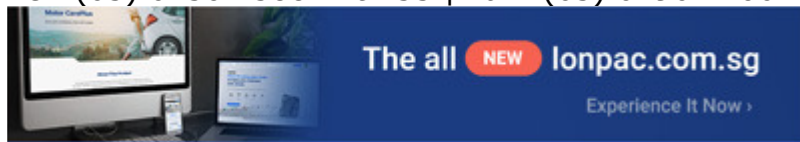
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 3 January, 2019 8:44 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; CS A Team; Joy Irene (LKKAuto)

Subject: RE: Plse arrange PRI on bike FBK 7212C as per attached.

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

LPC ref: 18/18/19/VC05/021275

LKK REF: CC4/LPC19000187/ja3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 2 January, 2019 2:29 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Plse arrange PRI on bike FBK 7212C as per attached.

Dear Mr Gerald,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Wednesday, 2 January, 2019 2:15 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: FW: Plse arrange PRI on bike FBK 7212C as per attached.

Dear Catherine,

Kindly proceed as proposed.

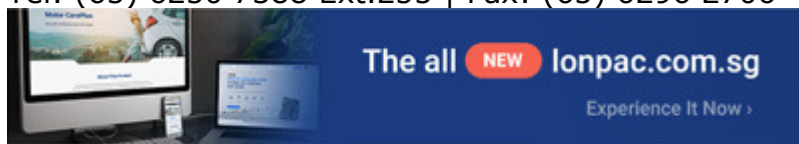
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Sg Motor [<mailto:sgmotor2000@yahoo.com.sg>]

Sent: Wednesday, 2 January, 2019 2:11 PM

To: GERALD POH WEE BIN

Subject: Re: Plse arrange PRI on bike FBK 7212C as per attached.

Plse arrange for Bryan Ang to survey bike FBK 7212C

Thank You

Regards
Leena

SG 98 Motor Pte Ltd

Blk 4001 #01-21
Ang Mo Kio Industrial Park 1
Singapore 569622
Tel: 64524898 Fax: 64526898

On Wednesday, 2 January 2019, 1:36:51 PM GMT+8, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Re-send

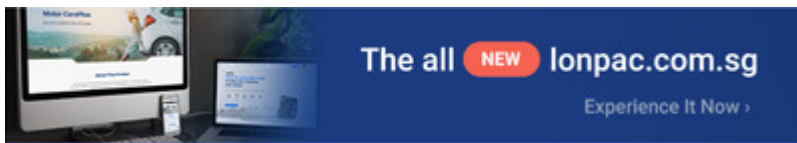
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: GERALD POH WEE BIN
Sent: Wednesday, 2 January, 2019 1:36 PM
To: 'Sg Motor'
Cc: 'mt_claim@lonpac.com'
Subject: RE: Plse arrange PRI on bike FBK 7212C as per attached.

WITHOUT PREJUDICE

Our Ref :18/18/19/VC05/021275

Dear Leena,

Please see attached and revert.

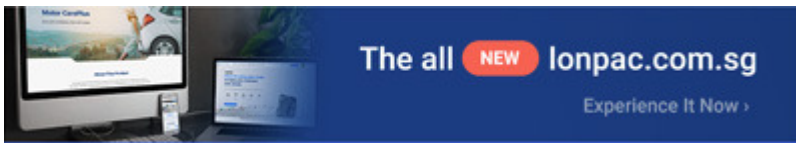
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Sg Motor [<mailto:sgmotor2000@yahoo.com.sg>]
Sent: Wednesday, 2 January, 2019 12:51 PM
To: GERALD POH WEE BIN
Subject: Plse arrange PRI on bike FBK 7212C as per attached.

Attn: Motor Claims Dept

Plse arrange PRI on bike FBK 7212C as per attached.

Thank You

Regards

Leena

SG 98 Motor Pte Ltd

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64526898