

## Vic (LKKAUTO)

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 17 September, 2019 10:56 AM  
**To:** Vic (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: <SEEK MANDATE> Direct Settlement - Accident Involving SDY7830X (OI : LPC - 18/18/19/VP05/021267) AND GBG6172L (TP : LKK REF - CC6/LPC19000185/Aha3) on 28.12.2018 [External Confidential]

## Lonpac External - Confidential

Dear Vic,

Kindly proceed as proposed.

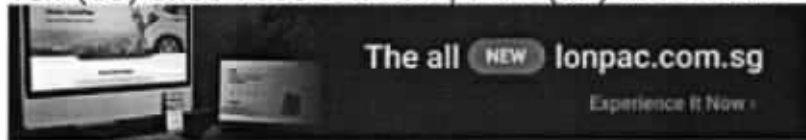
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Thursday, 12 September, 2019 3:17 PM  
**To:** GERALD POH WEE BIN  
**Cc:** Admin A; Vic (LKKAUTO); MT\_Claim\_SG  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving SDY7830X (OI : LPC - 18/18/19/VP05/021267) AND GBG6172L (TP : LKK REF - CC6/LPC19000185/Aha3) on 28.12.2018

**Your Ref:** 18/18/19/VP05/021267

**Our Ref:** CC6/LPC19000185/Aha3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES SDY 7830X (OI) AND GBG 6172L (TP) ON 28/12/2018

We refer to the subject matter and to the assignment dated 11<sup>th</sup> January 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle had rear-ended the TP vehicle.

As such, under MCF and BOLA scenario 27 for rear-ended collision, we have to settle the claim from the front vehicle.

We propose to offer to TP repairer "**MG SOLUTION PTE LTD**" as below:

TP CLAIMED	REVISED - TO OFFER
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Cost of Repair (w/gst)	\$ 1,835.79	\$ 820.60
Loss of Use (\$150 x 8 days)	\$ 1,200.00	\$ 600.00 (\$150 x 4 days)
LTA Search Fee	\$ 7.45	\$ 7.45
<b>TOTAL</b>	<b>\$ 3,043.24</b>	<b>\$ 1,428.05</b>

**Breakdown of days is as follows:**

Our surveyor's recommended days to repair	2 days
Weekends / Downtime	2 days
<b>TOTAL</b>	<b>4 days</b>

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Joy Irene (LKKAuto)

**Sent:** Wednesday, 3 July, 2019 10:35 AM

**To:** Mei Kwan (LKKAuto); 'MT\_Claim\_SG'

**Cc:** 'GERALD POH WEE BIN'; LLONG@LONPAC.COM; 'ERIC WOO JUN KIAT'; Vic (LKKAuto); Admin A

**Subject:** RE: Direct Settlement - Accident Involving SDY7830X (OI : LPC - TBA) AND GBG6172L (TP : LKK REF - CC6/LPC19000185/Aja3) on 28.12.2018

REF: 18/18/19/VP05/021267

Dear Sirs,

We attach herewith our PA and marked estimate for your records.

We will be requesting for mandate shortly.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Friday, 11 January 2019 4:12 PM  
**To:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; [LLONG@LONPAC.COM](mailto:LLONG@LONPAC.COM); 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SDY7830X (OI : LPC - TBA) AND GBG6172L (TP : LKK REF - CC6/LPC19000185/Aja3) on 28.12.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBG 6172L at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## MG SOLUTION PTE LTD

Vic

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 20/03/2019  
Your Ref : SDY7830X  
To : LONPAC INSURANCE BHD  
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE GBG6172L & SDY7830X ON 28/12/2018 AT  
SLIP ROAD FROM PIE (TUAS) TOWARDS UPPER JURONG ROAD.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.198069 @ S\$820.60 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$1,200.00 (8 Days x S\$150)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : Deliver on Time Singapore  
Address : 1 Yishun Street 25 #06-36  
YS-One Singapore 768441  
Contact No : \_\_\_\_\_  
TO: Lompac Insurance BHD

Dear Sirs,

ACCIDENT INVOLVING GBG 6172L AND SDY 7P30X ON 28/12/2018  
AT/ ALONG Slip Road from PTE (Tuas) towards Upper Jurong Road.

I/We, deliver on time singapore, am/are the registered owner of  
motor car no. GBG 6172L

Please note that I have assigned all compensations monies due to me/us in the above said accident  
to **M/S MG SOLUTION PTE LTD.**

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned  
accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION  
PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you



Signature of Claimant

Witness By



# LONPAC INSURANCE BHD

CLAIM NO : 18/18/19/VP05/021267  
DATE : 17 SEPTEMBER 2019

## DISCHARGE VOUCHER

I/We, **DELIVER ON TIME SINGAPORE** confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner of **SDY 7830X** the sum of **Singapore Dollars One Thousand Four Hundred Twenty Eight and Cents Five Only (\$1,428.05)** in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **GBG 6172L** on **28 DECEMBER 2018** along **PIE TOWARDS UPPER JURONG ROAD.**

I /We hereby agree to indemnify and keep indemnify (**JOHARI BIN MOHD SALLEH / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S MG SOLUTION PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



Signature of Vehicle owner/Date 18/11/2020

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

DELIVER ON TIME SINGAPORE  
Name of vehicle owner/Date



## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

# TAX INVOICE

Bill To:

**LONPAC INSURANCE BHD**

NO.100 BEACH ROAD

#19-00 SHAW TOWER

SINGAPORE 189702

INVOICE No : TI 199389

PB No : 198069

Date : 30-December-2019

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : GBG 6172L

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 766.92
BEFORE GST		766.92
7% GST		53.68
TOTAL		\$ 820.60

Cheque should be made payable to **MG Solution Pte Ltd**



Co's stamp & Authorized Signature



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 28 Dec 2018 / 17:55:46

Receipt Date/Time : 28 Dec 2018 / 17:55:46

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-181228-003235

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SDY7830X As at 28 Dec 2018/14:15:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - SDY7830X Enquiry Fee 20181228175458852768	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20181228175508710	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.