

INS. CASE OWNER:

Kim May

CC 3/AIG1900 0167, N8634

LKK:

IDAC:

Surveyor:

Nat

DOI:

ASSIGNMENT

Date / Time:

2/1/19

Registered in Merimen:

2/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKF 89900

Claim No.:

61937202056

Name of Insured:

MATHEW D FAGUNDA

Policy No.:

Insured Tel No.:

HP:

26/1/18

Make / Model:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKB 857A



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMKT



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SKB 857A - Y

SKB 89900 - Y

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI: 15/4/2019

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others: INCOME TAX

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: NAT

Repair Cost:

PP \$5998.75

(2 days) Reduction:

84 %

Email:

Call:

FINAL SETTLEMENT

Date/Time:

Confirm with: LEE GEN

Email:

Call:

Final Liability:

\$ 100

(Agreed / Assessed) BOLA S/N No.:

21

If NO or B 28, Ass. Lia:

Repair Cost:

\$5998.75

Loss of Rental (LOR):

\$514.65

(6.5 days) x \$ 78.10

Loss of Use (LOU):

\$ -

(\$ x 6.5 days)

Loss of Income (LOI):

\$50.00

(\$80 x 6.5 days)

LOI only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

\$51.00

Medical:

\$ -

1) Claim status: Normal/Reject/Private Settle

Disbursement:

\$ -

(e.g. Tow/ Independent)

2) Report Format:

TP

Legal Cost

\$ -

3) Survey fee:

\$50

Total:

\$5,280.38

Global Sum \$5,280.38

FINAL PAYMENT

Date/Time:

Confirm with:

LEE GEN

Email:

Call:

Payee 1:

\$5,280.00

Name 1:

SINGAPORE TRANS PTE LTD

Payee 2: (Strike if N.A.)

\$ -

Name 2:

Payee 3: (Strike if N.A.)

\$ -

Name 3:




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

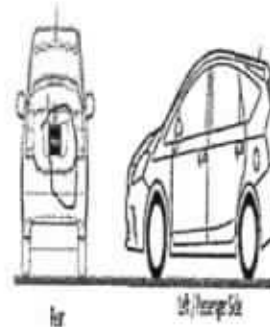
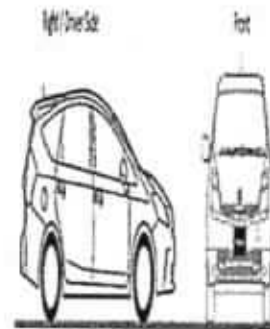
TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG19000167/Nfb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 03-01-2019		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKF 8990C	Veh. Inspected	SHB 853A	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	03/01/2019	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	28/12/2018	Inspection Date	02/01/2019	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Section A - Accident Details



Registration Number	SHB853A
Case Reference Number	TAX/12/16/2119
Registration Date	10/10/2017
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	YEO TIONG GUAN
Type of Accident	Head to Rear
Accident Date and Time	28/12/2018 5:25 PM
Accident Reported Date and Time	29/12/2018 11:17 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	Yes
Towed Back Date and Time	28/12/2018 7:25 PM
Replacement Vehicle issued?	No
Job Card Number	24099460
Special Instruction to ARC, if any	TOWED \$40
Prepared Date and Time	01/01/2019 8:35 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Top View

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$676.00	\$200.00
Total Spray Cost	\$738.00	\$200.00
Total Spare Part Cost	\$4,231.15	\$536.73
Total Other Cost	\$416.00	\$60.00
TOTAL COST	\$5,061.15	\$998.73 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	6.0	2.0
Prepared / Adjusted By	Kim Ming Chin	Naz (LKK) / AIG
ARC / Surveyor Sign Off Date	01/01/2019 8:50 PM	02/01/2019 6:00 PM
Signature		
Remarks	Initial estimate = 5 days Request number of days to extend 1 day	PART BY PART REPAIR 2 DAYS CHECK ITEMS PHOTOS AFTER REPAIR PHOTOS

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1901-0334	Invoice Number	
Quotation Date	15.01.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$676.00	\$200.00
Total Labour	\$676.00	\$200.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	\$180.00	\$0.00
Total Spray Painting & Panel Beating	\$738.00	\$200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	\$56.00	\$40.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$416.00	\$60.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159479 13	COVER, RR BUMPER ASSY	1.00	\$423.90	100.00	\$0.00	Replace	Repair
		52462470 30	PAD, RR BUMPER, RH &	0.00	\$3.80	0.00	\$0.00	Replace	Not Given
		52462470 20	PAD, RR BUMPER, RH &	0.00	\$3.80	0.00	\$0.00	Replace	Not Given
		52462470 10	PAD, RR BUMPER, RH &	0.00	\$3.80	0.00	\$0.00	Replace	Not Given
		52191470 30	SEAL, RR BUMPER ARM	0.00	\$11.00	0.00	\$0.00	Replace	Not Given
		52161160 10	CLIPS PIECE, FRT & RR	0.00	\$1.50	0.00	\$0.00	Replace	Not Given
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace
		81581470 10	LENS & BODY ASSY, RR	0.00	\$486.80	0.00	\$0.00	Replace	Not Given
		81551472 61	LENS & BODY, REAR	0.00	\$438.10	0.00	\$0.00	Replace	Not Given
		81591470 10	LENS & BODY ASSY, RR	0.00	\$486.80	0.00	\$0.00	Replace	Not Given
		81561471 51	LENS & BODY, REAR	0.00	\$438.10	0.00	\$0.00	Replace	Not Given
		52453470 10	GUARD, RR BUMPER	0.00	\$558.30	0.00	\$0.00	Replace	Check
		52169470 20	COVER, GUARD RR BUMPER	0.00	\$14.80	0.00	\$0.00	Replace	Check
		52461470 10	PAD, RR BUMPER CTR	0.00	\$2.20	0.00	\$0.00	Replace	Not Given

		SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Check	X	SVC
	52023470 30	REAR BUMPER REINFORCEME	0.00	\$318.80	0.00	\$0.00	Replace	Check	X	SVC
	76801471 10A1	TAIL GATE BACK DOOR OUTSIDE	0.00	\$691.20	0.00	\$0.00	Replace	Not Given	X	SVC
		STICKER SMRT LOGO	0.00	\$7.80	0.00	\$0.00	Replace	Not Given	X	NN
		STICKER DECAL 6555 8888	0.00	\$21.60	0.00	\$0.00	Replace	Not Given	X	NN
	75441470 90	NAME PLATE (HYBRID)	0.00	\$52.30	0.00	\$0.00	Replace	Not Given	X	NN
	75442471 30	NAME PLATE (PRIUS)	0.00	\$52.30	0.00	\$0.00	Replace	Not Given	X	NN
	75403480 10	EMBLEM SUB-ASSY REAR	0.00	\$46.30	0.00	\$0.00	Replace	Not Given	X	NN
Total				\$4,503.20		\$120.00				

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
	(SUPP)	52453470 10	GUARD, RR BUMPER	1.00	\$558.30	25.00	\$418.73	Replace	Replace
Total					\$558.30		\$418.73		

$$\begin{array}{r}
 538.73 \\
 + 200.00 \\
 + 260.00 \\
 \hline
 998.73
 \end{array}$$

FINALIZED PART BY PART REPAIR \$998.73 / 2 DAYS

NM2 LXX
HJ
23/1/19

REQUEST FOR SUPPLEMENT PARTS

Contractor:			
Accident Case Number	TAX 1218/2119	Date of Collection	1 / 1
Vehicle No	SHB 853 A	Date of Request	03/01/2019
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (If any)	1 X

S/N	Part Number	Part Description	Quantity	Unit Price
		GUARD, REAR BUMPER LOWER Lwr		DEF

◀Please submit photographs for damaged parts▶

I, (Name)

(Position)

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

Signature of person making this declaration
(to be signed in front of an authorised witness)

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission



Case Details

Case Reference Number : TAX/12/162119
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHB653A

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-5150-ID
 Assigned By : Tan Lee Ge #

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
 Accident Date and Time : 28/12/2018 09:25 AM
 Vehicle Age(In Months) : 14

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spares Part's Cost Detail

BOM Type	Coating Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval		
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			COVER, RR BUMPER ASSY	1	423.90	423.90	25.00	317.92	Replace	0	0	Not Give * XNN
One Time Key In	Main			PAD, RR BUMPER, RH & LH, 1	2	3.80	7.60	25.00	5.70	Replace	0	0	Not Give * XNN
One Time Key In	Main			PAD, RR BUMPER, RH & LH, 2	2	3.80	7.60	25.00	5.70	Replace	0	0	Not Give * XNN
One Time Key In	Main			PAD, RR BUMPER, RH & LH, 3	2	3.80	7.60	25.00	5.70	Replace	0	0	Not Give * XNN
One Time Key In	Main			SEAL, RR BUMPER ARM, RH & LH	2	11.00	22.00	25.00	16.50	Replace	0	0	Not Give * XNN
One Time Key In	Main			CLIPS PIECE, FRT & RR BUMPER	10	1.50	15.00	25.00	11.25	Replace	0	0	Not Give * XNN
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace * NGC
One Time Key In	Main			LENS & BODY ASSY, RR BUMPER, RH	1	486.80	486.80	10.00	438.12	Replace	0	0	Not Give * ASVL
One Time Key In	Main			LENS & BODY, REAR COMBINATION LAMP, RH	1	438.10	438.10	10.00	394.29	Replace	0	0	Not Give * ASVL
One Time Key In	Main			LENS & BODY ASSY, RR BUMPER, LH	1	486.80	486.80	10.00	438.12	Replace	0	0	Not Give * ASVL
One Time Key In	Main			LENS & BODY, REAR COMBINATION LAMP, LH	1	438.10	438.10	10.00	394.29	Replace	0	0	Not Give * ASVL
One Time Key In	Main			GUARD, RR BUMPER, LOWER	1	558.30	558.30	25.00	418.73	Replace	0	0	Check * ?

Total Spares Part Cost 3,812.42

Surveyor Total 120.00

Lump Sum Discount (%) 0.00

Lump Sum Dis (%) 0

Final Spares Part Cost 3,812.42

Final Sur Total 120.00

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			COVER, GUARD RR BUMPER LOWER	1	14.80	14.80	25.00	11.10	Replace	0	0	Check	?
One Time Key In	Main			PAD, RR BUMPER, CTR	3	2.20	6.60	25.00	4.95	Replace	0	0	Not Give	RSVL
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	0	0	Not Give	?
One Time Key In	Main			REAR BUMPER REINFORCEMENT	1	318.80	318.80	25.00	239.10	Replace	0	0	Check	?
One Time Key In	Main			TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1	891.20	891.20	25.00	668.40	Replace	0	0	Not Give	RSVL
One Time Key In	Main			STICKER SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	0	0	Not Give	NN
One Time Key In	Main			STICKER DECAL 8555 8888	1	21.60	21.60	0.00	21.60	Replace	0	0	Not Give	NN
One Time Key In	Main			NAME PLATE (HYBRID), LUGGAGE COMPARTMENT DOOR	1	52.30	52.30	25.00	39.22	Replace	0	0	Not Give	NN
One Time Key In	Main			NAME PLATE (PHEV), LUGGAGE COMPARTMENT DOOR	1	52.30	52.30	25.00	39.22	Replace	0	0	Not Give	NN
One Time Key In	Main			EMBLEM SUB-ASSY REAR	1	46.30	46.30	25.00	34.72	Replace	0	0	Not Give	NN
Total Spare Part Cost									3,812.42		Surveyor Total	120.00		
Lump Sum Discount (%)									0.00		Lump Sum Dis (%)	0		
Final Spare Part Cost									3,812.42		Final Sur Total	120.00		

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR REAR PORTION	676.00	200	
Total:		676.00	200.00	

Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO RESPRAY REAR BUMPER	378.00	200	
2	TO RESPRAY BUMPER BEAM	180.00	0	CHECK
3	TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	0	NN
Total:		738.00	200.00	

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TOWING CHARGE	56.00	0	
2	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0	NN
3	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20	
4	TO WASH AND VACUUM	60.00	0	NN
5	TO REPLACE SUNDRY PARTS	100.00	0	NN
Total:		416.00	20.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	3,812.42	120.00
Total Labour Cost	676.00	200.00
Total Spray Painting	738.00	200.00
Other	416.00	20.00
Overall Total	5,642.42	540.00
Lump Sum Repair Option		
Lump Sum Total	0.00	540.00
Surveyor Approved Amount		540.00
No of Repair Days*	5	2
Remarks	-	PART BY PART REPAIR 2 DAYS CHECK ITEMS PHOTOS AFTER REPAIR PHOTOS
Surveyor Name		NAZ
Signature		

Survey Date 02/01/2019

Save Clear

NAZ LKK

2/1/19 1700

P/P

2 DAYS

CHECK ITEMS PHOTOS

AFTER REPAIR PHOTOS

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary work must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

REC



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19000167/Nfb3

08 January, 2019

Matthew D Rajkumar
Blk 214 Pasir Ris St 21 #07-262
SINGAPORE 510214

Dear Sirs,

**ACCIDENT INVOLVING SHB 853A AND SKF 8990C ON 28/12/2018 ALONG/
AT BEACH ROAD (BESIDE SHAW CENTRE)**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Poh Kin, Chong
Claims
Tel : 6841 2132
Fax: 6741 4108
Email : pohkin@lkkauto.com

*c.c. Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Poh Kin (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Wednesday, 29 May 2019 10:57 AM
To: Poh Kin (LKKAUTO)
Cc: Admin A
Subject: Re: Accident on 28/12/2018 involving SHB 853A & SKF 8990C (AIG's insured) Our Ref: TAX/12/18/2119/lg

Dear Poh Kin,

Your revised offer of \$2,060.00 is unacceptable.

In a final attempt to resolve the matter, we are only prepared to accept a global minimum sum of \$2,280.00 (6.5 days, LOI at \$80 per day). If this is not acceptable, we shall let the Court decide the quantum. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: 29/05/2019 10:39
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: Accident on 28/12/2018 involving SHB 853A & SKF 8990C (AIG's insured) Our Ref: TAX/12/18/2119/lg
Importance: High

WITHOUT PREJUDICE

SAVE AS TO COSTS

Our Ref: CC4/AIG19000167/Nfb3
Your Ref: TAX/12/18/2119/lg

Dear Lee Gek,

We refer to above matter.

In order not prolong the matter, purely towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$2,060.00**(all in) on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 29 May 2019 10:39 AM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: Accident on 28/12/2018 involving SHB 853A & SKF 8990C (AIG's insured) Our Ref: TAX/12/18/2119/lg

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/AIG19000167/Nfb3
Your Ref: TAX/12/18/2119/lg

Dear Lee Gek,

We refer to above matter.

In order not prolong the matter, purely towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$2,060.00**(all in) on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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Poh Kin (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 23 May 2019 3:11 PM
To: Poh Kin (LKKAuto)
Cc: Admin A
Subject: RE: Accident on 28/12/2018 involving SHB 853A & SKF 8990C (AIG's insured) Our Ref: TAX/12/18/2119/lg

Dear Poh Kin,

Your revised offer of \$1,940.00 is unacceptable.

We are prepared to accept a global sum of \$2,330.00 (all in, LOU at 6.5 days). Kindly revert. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]
Sent: 23/05/2019 15:00
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: Accident on 28/12/2018 involving SHB 853A & SKF 8990C (AIG's insured) Our Ref: TAX/12/18/2119/lg

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/AIG19000167/Nfb3
Your Ref: TAX/12/18/2119/lg

Dear Lee Gek,

We refer to above matter.

Purely towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$1,940.00**(all in) on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Thursday, 23 May 2019 3:00 PM
To: 'Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)'
Cc: Admin A
Subject: RE: Accident on 28/12/2018 involving SHB 853A & SKF 8990C (AIG's insured) Our Ref: TAX/12/18/2119/lg

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/AIG19000167/Nfb3
Your Ref: TAX/12/18/2119/lg

Dear Lee Gek,

We refer to above matter.

Purely towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$1,940.00**(all in) on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]
Sent: Wednesday, 22 May 2019 6:12 PM
To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Poh Kin (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Wednesday, 22 May 2019 6:12 PM
To: Poh Kin (LKKAUTO)
Cc: Admin A
Subject: Re: Accident on 28/12/2018 involving SHB 853A & SKF 8990C (AIG's insured) Our Ref: TAX/12/18/2119/lg
Attachments: breakdown of no. of days.xlsx
Categories: clear

Dear Poh Kin,

Your offer of \$1,530.00 is unacceptable.

We are prepared to accept a global sum of \$2,440.00 (LOU at 7 days - please refer to the attached breakdown).

Kindly reconsider your offer and let us hear from you soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: 22/05/2019 17:28
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: LOD Re: Accident on 28/12/2018 involving SHB 853A & SKF 8990C (AIG's insured) Our Ref: TAX/12/18/2119/lg
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/AIG19000167/Nfb3

Your Ref: TAX/12/18/2119/lg

Dear Lee Gek,

We refer to above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$1,530.00**(all in) on this matter.

Kindly confirm acceptance on this matter.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Wednesday, 22 May 2019 5:28 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: LOD Re: Accident on 28/12/2018 involving SHB 853A & SKF 8990C (AIG's insured) Our Ref: TAX/12/18/2119/lg

Importance: High

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref: CC4/AIG19000167/Nfb3
Your Ref: TAX/12/18/2119/lg

Dear Lee Gek,

We refer to above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$1,530.00**(all in) on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Date	Day	Taxi at workshop	
28/12/2018	Fri	0 day	Accident occurred at 5.25pm & our taxi was towed back at 7.25pm.
29/12/2018	Sat	1 day	Driver reported
30/12/2018	Sun	1 day	
31/12/2018	Mon	1 day	notified your office of PRS at 1.58pm
1/1/2019	Tues	1 day	PH - New Year
2/1/2019	Wed	1 day	our taxi was surveyed at 6.00pm
3/1/2019	Thurs	1 day	
4/1/2019	Fri	1 day	
		7 days	

Asher Sng (LKKAuto)

From: Chan, Kian-Meng <Kianmeng.Chan1@aig.com>
Sent: Wednesday, 14 August 2019 7:00 PM
To: Asher Sng (LKKAuto)
Subject: RE: Your Ref: 6193930210SG, ACCIDENT INVOLVING SHB 853A AND SKF 8990C ON 28/12/2018

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

In view of income tax assessment is provided, you may offer LOI at \$80 per day.
Kindly settle at best. Thank you.

Best regards,
Chan Kian Meng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1678
KianMeng.Chan1@aig.com | www.aig.sg

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AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more.](#)

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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Wednesday, August 14, 2019 11:40 AM
To: Chan, Kian-Meng
Subject: [EXTERNAL] Your Ref: 6193930210SG, ACCIDENT INVOLVING SHB 853A AND SKF 8990C ON 28/12/2018

This message is from an external sender; be cautious with links and attachments.

Hi Kian Meng,

We refer to the above matter.

ACCIDENT INVOLVING SHB 853A (TP) AND SKF 8990C (OI) ON 28/12/2018

We have try to offer third party at LOI @ \$50 per day, however third party requested for higher LOI.

Enclosed the Income Tax from third party.

We seek your advise if we can settle with third party based on the income tax at LOI \$80 Per day.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Poh Kin (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 21 February 2019 1:31 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 28/12/2018 involving SHB 853A & SKF 8990C (AIG's insured)
Our Ref: TAX/12/18/2119/lg
Attachments: TAX 12 18 2119.pdf
Categories: clear

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$998.73
Loss of Rental	\$1161.00 (10 days x \$116.10)
Loss of Income	\$889.60 (10 days x \$88.96)
LTA Search Fee	\$7.00
Total	\$3056.33

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's Notice of Assessment

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG19000167/Nfb3

15th April 2019

MATTHEW D RAJKUMAR
Block 214 Pasir Ris Street 21,
#07-262,
Singapore 510214.

BY POST

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKF 8990C AND SHB 853A
ALONG BEACH ROAD ON 28.12.2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 (address), owner of SHB 853A (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 853A that was damaged pursuant to the accident which occurred on 28/12/2018 (date) along BEACH ROAD (BESIDE SHAW CENTRE) (location) involving vehicle no/s SKF 8990C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 19 (day) of August (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,280.00 (Global Sum) for vehicle no. SHB 853A that was damaged pursuant to the accident which occurred on 28/12/2018 (date) along BEACH ROAD (BESIDE SHAW CENTRE) involving vehicle no/s SKF 8990C.

This is pursuant to the inspection conducted on 02/01/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 853A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 853A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of August (month) 2019 (year)



NAZ

Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190100446
Date : 25.01.2019
Vehicle No. : SHB853A
Your Ref No. : TAX/12/18/2119
Our Ref No. : 24099460
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(25.00)	\$ 139.57	\$ 418.73
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(100.00)	\$ 423.90	\$ 0.00
PAD, RR BUMPER, RH & LH , 1	0.00	\$ 3.80	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 2	0.00	\$ 3.80	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 3	0.00	\$ 3.80	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.00	0.00	\$ 0.00	\$ 0.00
CLIPS PIECE, FRT & RR BUMPER	0.00	\$ 1.50	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
LENS & BODY ASSY , RR BUMPER , RH	0.00	\$ 486.80	0.00	\$ 0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP , RH	0.00	\$ 438.10	0.00	\$ 0.00	\$ 0.00
LENS & BODY ASSY , RR BUMPER , LH	0.00	\$ 486.80	0.00	\$ 0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP , LH	0.00	\$ 438.10	0.00	\$ 0.00	\$ 0.00
GUARD, RR BUMPER, LOWER	0.00	\$ 558.30	0.00	\$ 0.00	\$ 0.00
COVER, GUARD RR BUMPER LOWER	0.00	\$ 14.80	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, CTR	0.00	\$ 2.20	0.00	\$ 0.00	\$ 0.00
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
REAR BUMPER REINFORCEMENT	0.00	\$ 318.80	0.00	\$ 0.00	\$ 0.00
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	0.00	\$ 891.20	0.00	\$ 0.00	\$ 0.00
STICKER SMRT LOGO	0.00	\$ 7.80	0.00	\$ 0.00	\$ 0.00
STICKER DECAL 6555 8888	0.00	\$ 21.60	0.00	\$ 0.00	\$ 0.00
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	0.00	\$ 52.30	0.00	\$ 0.00	\$ 0.00
NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	0.00	\$ 52.30	0.00	\$ 0.00	\$ 0.00

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190100446
Date : 25.01.2019
Vehicle No. : SHB853A
Your Ref No. : TAX/12/18/2119
Our Ref No. : 24099460
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
EMBLEM SUB-ASSY REAR	0.00	\$ 46.30	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 538.73
Labour					
TO REPAIR REAR PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
Others					
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TOWING CHARGE	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 998.73

Remark :

Make/Model : PRIUS4
Accident Date : 28.12.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.


Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/12/18/2119

From: SMRT Taxis Pte Ltd

Date: 07/01/2019

ACCIDENT INVOLVING SHB 853A & SKF 8990C ON 28/12/2018 ALONG BEACH ROAD (BESIDE SHAW CENTRE)

This is to confirm that the daily rental rate for SHB 853A is \$116.10 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/12/2018
Accident End Date : 09/01/2019

Date Generated : 09/01/2019
User Name : LeeCek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/12/18/2119	SHB85JA	SMRT Taxis Pte Ltd	TOYOTA	PROUSA	24059460	28/12/2018 7:25 PM	09/01/2019 10:24 AM

Enquire Transaction History

Transaction History Details

Log Date/Time: 31 Dec 2018 / 08:58:33

Asset Type: Vehicle

Transaction Amount: \$7.49

Asset ID: SKF8990C

Transaction Type: 18.32 Insurance Enquiry (GIRO Payment)

Channel: External Agency

User ID: ESASBAHO - BALQISH BINTE ABDUL HALIL

Business Transaction Reference No.: 20181231085833153605

Search Date / Time: 28 Dec 2018 17:25:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Tax Reference No : SXXXXB42D
Year of Assessment : 2018
Income Tax
Date : 08 May 2018

NOTICE OF ASSESSMENT
ORIGINAL



INLAND REVENUE
AUTHORITY OF
SINGAPORE

Please quote the Tax Reference Number (eg. NRIC, FIN, etc) in full when corresponding with us.

MR YEO TIONG GUAN
421 BT BATAK WEST AVE 2
#08-153
SINGAPORE 650421



55 Newton Road
Revenue House
Singapore 307987
Tel: 1800-358 8300
Website: <http://www.iras.gov.sg>
e-Services: <https://mytax.iras.gov.sg>

	S'PORE (\$)	OTHER COUNTRIES (\$)	TOTAL (\$)
TRADE	32,470.00		32,470.00
DIVIDENDS	1.00		1.00
TOTAL INCOME	32,471.00		32,471.00
ASSESSABLE INCOME			32,471.00
LESS: PERSONAL RELIEFS			
Earned Income		1,000.00	
NSman-self/wife/parent		750.00	
Provident Fund/Life Insurance		675.00	
TOTAL PERSONAL RELIEFS			2,426.00
CHARGEABLE INCOME			30,045.00
FIRST 30,000.00		200.00	
NEXT 45.00 @ 3.50%		1.58	201.58
TAX PAYABLE BY 08 JUN 2018			201.58 DR

Thank you for your contribution towards nation building

1. Your tax assessment is based on information given by you through e-Filing on 20 Mar 2018.

2. Pay your income tax by GIRO to enjoy up to 12-month interest free instalments. If you prefer other modes of payment, please pay the amount stated in this Notice by the due date, even if you object to the assessment.

Your total outstanding income tax balance is shown in the Statement of Account which is attached / will be sent to you shortly.

3. If you have any objection, please submit your objection online within 30 days via the Object to Assessment e-service or email us at myTax Portal.

@ \$88.96

NG WAI CHOONG
COMPTROLLER OF INCOME TAX

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Jan 2019 Edit Reg		02 Jan 2019 00:00 Edit Adj Rpt	S\$998.73 Edit Estimates	S\$998.73 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: Matthew D Rajkumar , ID: S1711789J									
Main Claimant: SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K									
Vehicle Reg. No.: SHB853A		Date of Loss: 28/12/2018 17:00 - :59 [14 Months and 18 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 6193930210SG		Policy/Cover Note No.: 1800118866 (Comprehensive)							
Vehicle Reg. No. (Insured): SKF8990C		Policy No. (Claimant): D-18090213MFSH							
		Excess:							
Repairer: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com									
Claimant's Insurer: MS First Capital Insurance Ltd (HQ) - Tel: 62222311									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 14/01/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (04/01/2019): No OI GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB853A (6193930210SG)
[SKF8990C]
TP
SMRT TAXIS PTE LTD
Dec 28 2018 5:00PM
[Matthew D Rajkumar]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit
Assessment Reports			1 per page <input type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	30/01/19 16:03	Accident Statement <small>From: SC - Reg. No: SKF8990C, Claimant: D RAJKUMAR</small>		Load HTM
Photos/Images			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/01/19 18:31	General View		Load JPG
2	23/01/19 18:31	General View		Load JPG
3	23/01/19 18:31	General View		Load JPG
4	23/01/19 18:31	General View		Load JPG
5	23/01/19 18:31	General View		Load JPG
6	23/01/19 18:31	General View		Load JPG
7	23/01/19 18:31	General View		Load JPG
8	23/01/19 18:31	General View		Load JPG
9	23/01/19 18:31	General View		Load JPG
10	23/01/19 18:31	General View		Load JPG
11	23/01/19 18:31	General View		Load JPG
12	23/01/19 18:31	General View		Load JPG
13	23/01/19 18:31	General View		Load JPG
14	23/01/19 18:31	General View		Load JPG
15	23/01/19 18:31	General View		Load JPG
16	23/01/19 18:31	General View		Load JPG
17	23/01/19 18:31	General View		Load JPG
18	23/01/19 18:31	General View		Load JPG
19	23/01/19 18:32	Dismantled Parts		Load JPG
20	23/01/19 18:32	Dismantled Parts		Load JPG
21	23/01/19 18:32	Dismantled Parts		Load JPG
22	23/01/19 18:32	Dismantled Parts		Load JPG
23	23/01/19 18:32	Dismantled Parts		Load JPG
24	23/01/19 18:32	Dismantled Parts		Load JPG
25	23/01/19 18:32	Dismantled Parts		Load JPG
26	23/01/19 18:32	Dismantled Parts		Load JPG
Documentation			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/01/19 08:58	TP ESTIMATE- MARKED		Load PDF
2	04/01/19 08:58	TP GIA REPORT		Load PDF

Letters/Correspondences			1 per page	<input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
3	08/01/19 19:41	Non reporting letter	Load PDF	
4	29/05/19 11:07	OI scene photo	Load JPG	<input checked="" type="checkbox"/>
5	29/05/19 11:10	TP scene photo 01	Load JPG	<input checked="" type="checkbox"/>
6	29/05/19 11:10	TP scene photo 02	Load JPG	<input checked="" type="checkbox"/>
7	29/05/19 11:14	LETTER TO OI	Load PDF	
8	29/05/19 11:16	TP income tax statement for year 2018	Load PDF	
9	29/08/19 08:28	WORKSHOP INVOICE	Load PDF	
10	29/08/19 08:28	AUTHORISATION TO ACT FORM	Load PDF	
11	29/08/19 08:28	Release Voucher	Load PDF	
12	29/08/19 08:28	RENTAL RECEIPT	Load PDF	
13	29/08/19 08:28	RENTAL MILEAGE	Load PDF	
14	29/08/19 08:28	LTA SEARCH	Load PDF	
15	29/08/19 08:28	LOD	Load PDF	
16	29/08/19 08:28	INCOME TAX	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKF8990C (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHB853A (TP veh)		
Date of Accident:	28/12/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	6,871.50
Final Repair Cost	:	\$	2,280.00
Loss of Use	:	\$	6.50 days at \$80.00 per day
Rental (if any)	:	\$	6.50 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,280.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability 100 (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 2,280.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

29 Aug
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607195R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19000167/NEB3Q2

Date: 29/08/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800118866
Claimant Vehicle No : SHB853A **Insured Vehicle No :** SKF8990C
 Date of Loss: 28/12/2018 Nature of Claim: TP Claim No: 6193930210SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHB853A**
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZRS096093
 Reg. Date: 10/10/2017 (Man. Year: 2017) Chassis No: JTDKB3FU903572536
 Colour: Maroon Odometer: 0 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Falken 5 mm Rear Left Side: Falken 6 mm
 Front Right Side: Falken 5 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,121.50	538.73	4,582.77	89.48
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,750.00	460.00	1,290.00	73.71
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	6,871.50	998.73	5,872.77	85.47
+ Loss of Use (6.5 x S\$80.00/day) (S\$)		520.00		
+ Car Rental (6.5 x S\$116.10/day) (S\$)		754.65		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		2,280.38		
Global Sum Settlement (S\$)		2,280.00		

INSPECTION

Date of Assignment: 02/01/2019
 Date Inspected: 02/01/2019 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705
 Estimated Period of Repair: 2.0 days

Adjuster: Muhammad Nazril Bin Abdullah**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*GUARD ,RR BUMPER (DISC 25%)	Deformed	558.30 F	*418.73 F
2	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
3	1		*COVER ,RR BUMPER ASSY	Repair	423.90 F	*- F
4	1		*PAD ,RR BUMPER ,RH &	Not Necessary	3.80 F	*- F
5	1		*PAD ,RR BUMPER ,RH &	Not Necessary	3.80 F	*- F
6	1		*PAD ,RR BUMPER ,RH &	Not Necessary	3.80 F	*- F
7	1		*SEAL ,RR BUMPER ARM	Not Necessary	11.00 F	*- F
8	1		*CLIPS PIECE ,FRT & RR	Not Necessary	1.50 F	*- F
9	1		*PAD ,RR BUMPER ,CTR	Not Necessary	2.20 F	*- F
10	1		*STICKER SMRT LOGO	Not Necessary	7.80 F	*- F
11	1		*STICKER DECAL 6555 8888	Not Necessary	21.60 F	*- F
12	1		*NAME PLATE (HYBRID)	Not Necessary	52.30 F	*- F
13	1		*NAME PLATE (PRIUS)	Not Necessary	52.30 F	*- F
14	1		*EMBLEM SUB-ASSY REAR	Not Necessary	46.30 F	*- F
15	1		*LENS & BODY ASSY ,RR	Serviceable	486.80 F	*- F
16	1		*LENS & BODY ,REAR	Serviceable	438.10 F	*- F
17	1		*LENS & BODY ASSY ,RR	Serviceable	486.80 F	*- F
18	1		*LENS & BODY ,REAR	Serviceable	438.10 F	*- F
19	1		*GUARD ,RR BUMPER	Serviceable	558.30 F	*- F
20	1		*COVER ,GUARD RR BUMPER	Serviceable	14.80 F	*- F
21	1		*SENSOR REVERSE	Serviceable	180.00 F	*- F
22	1		*REAR BUMPER REINFORCEMENT	Serviceable	318.80 F	*- F
23	1		*TAIL GATE BACK DOOR OUTSIDE	Serviceable	891.20 F	*- F

F=Franchise part.

Total Parts (S\$)	5,121.50	538.73
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	676.00	200.00
2	SPRAY PAINT	New	738.00	200.00
3	TOWING CHARGE	New	56.00	40.00
4	TO CHECK WIRING AND SYSTEM FUNCTION	New	120.00	20.00
5	TO WASH AND VACUUM	New	60.00	0.00
6	TO REPLACE SUNDRY PARTS	New	100.00	0.00
Gross Labour Cost (\$\$)			1,750.00	460.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >