

INS2010

INS. CASE OWNER:

CC4 / III1900

0162, R2p33

LKK:

IDAC:

Surveyor:

Khalil

DOI:

ASSIGNMENT

4/1/19

Date / Time:

2/1/19

Registered in Merimen:

2/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SH 6102FI

Name of Insured:

17pl

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Y/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

ML190100425

Policy No.:

M1000000

Make / Model:

TOYOTA

Place of Accident:

MARONROU HITEV

If NO, Driver Name / Age:

GOM LAMBA NAM

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

GHO 2702B



INSRS:

WSP:

Tel:

Liability:

RMKS:

Prime Auto



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

10/1/19
10/1/19

GHO 2702B - Y

SH 6102FI - Y

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If No or B 28. Ass. Lia:

Repair Cost:

S\$

963.00

Loss of Rental (LOR):

S\$

314.50

(5 days)

X \$65.90

Loss of Use (LOU):

S\$

20.00

(5 days)

X \$40.00

Loss of Income (LOI):

S\$

20.00

(5 days)

X \$40.00

LOR only

LOU only

LOR + LOU

LOR + LOI

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$ 1492.50

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

1492.50

Name 1:

Prime Auto Claims Service Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT

Signature

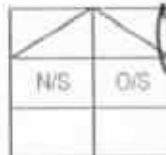
Form

REF:

62732
06 APR 2019

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To inspect Vehicle No: **SHD 2703B**
at Workshop n/s: **PRIME AUTO**
of: **6, HANON PLACE**
Insured: **III / TP**
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____



(Policy Condition)
Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____
IDAC Accident Rpt: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: **3** days Res: Yes or No
Lum Sum: **20.** % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: **SHD 2703B** Yr Regn: **2011 July**
Type: M.Car / M.Cycle / Bus / Van / Lorry / **TP** / Prime Mover /
Truck / Trailer or
Make: **HONDA FREDO 1.5 GA** CC: **1496**
Colour: **Black** A/C: _____ Insured / Std / NI / NA
Sp. Reading: **59087Y** T/Radio: Insured / Std / NI / NA
Eng/No: _____
CrNo: **6631195719**
Gen. Cond: Good / **Fair** / Poor / Burnt
Steering: **Order** / Jammed / Leaked / Burnt or
Brake: **Order** / Jammed / Leaked / Burnt or
Mod: **Nir** / S/Rim / STD A/Rim or
Tyre Size: F: **185/65R15**
R: _____
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or **GOODRIDE**
Front: _____ Rear: _____
R/Bal: **S** mm R/Bal: **S** mm
L/Bal: **S** mm L/Bal: **S** mm
D.O.A: **02/01/19** D.O.I: **04/01/19**
Survey held at: **PRIME AUTO**
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
o/s fxs
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

21 S \$ GW (Reel \$ 895.36/507)

Date/Time, File Pass to?

☐ : Prel. Report
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Date/Time, File Return to?

2

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech Invs (\$)
☐ Weekend (\$)

Transportation:

1. S + RS

1. Photos

1. Others

Report Format :

Lump Sum / I.B.I: (\$)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III19000162/R1pb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 03-01-2019	
		Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SH 6102H	Veh. Inspected	SHD 2703B
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	03/01/2019
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	02/01/2019	Inspection Date	04/01/2019
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date: 03.01.2019

India International Insurance Pte Ltd
64 Cecil Street #04/#05
IOB Building
Singapore 049711

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2703B HONDA FREED 1.5G (2010)

To Supply

1) 1pc	Right side mirror assy. <i>scr</i>	\$	564.20 ✓
2) 1pc	Front right door glass <i>repair</i>	\$	455.00 X
Sub total Parts		\$	1,019.20
Less: 20% discount		\$	(203.84)
		\$	815.36

To Supply S.Nett Parts

1) 1pc	Right front door advertisement sticker <i>na</i>	\$	180.00 ✓
Sub total S.Nett Parts		\$	180.00

L/charges

1)	To remove right side mirror. Knock & repair front right door. Replace the above parts.	\$	400.00 250
2)	To putty, respray painting right front door & right side mirror outer cover. To polish.	\$	400.00 300

Rasul

Hp 90010068

3 days

4/5

04/01/19 @ 0900

Resurvey after repair

Sub total L/charges	\$	800.00
Estimated Grand Total	\$	1,795.36

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Hsiao Tong (LKKAUTO)

From: Alice Leong <aliceleong@primeautoclaims.com>
Sent: Tuesday, 8 January 2019 12:18 PM
To: Hsiao Tong (LKKAUTO)
Cc: Rasul (LKKAUTO); Admin A
Subject: RE: FINALIZE TO SHD2703B **LKK REF: CC4/III19000162/R1pb3
Attachments: img-190108140913.pdf

Importance: High

Hi Hsiao Tong,

Enclosed our LOD with supporting documents for your retention.

For swift & amicable settlement, please let us have your offer.

Thank you

Alice Leong
Manager, Motor Claims

Prime Auto Claims Service Pte Ltd
6 Benoi Place Singapore 629927
T (65): 6861 0908 | F (65) 6515 2948
HP (65) 9818 4304

A member of the Prime Group

Disclaimer

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: 08 January, 2019 10:44 AM
To: Alice Leong <aliceleong@primeautoclaims.com>
Cc: Rasul (LKKAUTO) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: FINALIZE TO SHD2703B **LKK REF: CC4/III19000162/R1pb3

Without Prejudice

Dear Alice,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

By copy to Rasul,

Kindly assist to finalise COR & Repair days. Tq.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Tuesday, 8 January 2019 10:24 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Alice Leong' <aliceleong@primeautoclaims.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: FW: FINALIZE TO SHD2703B

Importance: High

Hi Hsiao Tong,

[CC4/III19000162/R1pb3](#)

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

Sent: Tuesday, 8 January 2019 9:55 AM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: sur@lkkauto.com

Subject: FINALIZE TO SHD2703B

Importance: High

Hi Rasul,

Enclosed our after repair photos & our calculation sheet for your retention. Shall we finalize at LS \$900/- and 3 days

Please let us have your confirmation within three days from our e-mail.

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

T (65): 6861 0908 | F (65) 6515 2948

HP (65) 9818 4304

A member of the Prime Group

Disclaimer

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Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Jan 2019 17:47	Cim Veh Model Changed	(202345) HONDA FREED 1.5 G (A).	[A] Lau Shu Pei
2	03 Jan 2019 17:47	Cim Created	Reg No: SHD2703B, Acct Date: 2019/01/02, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Prime Auto Claims Service Pte Ltd (HQ)	[A] Lau Shu Pei
3	03 Jan 2019 17:47	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	03 Jan 2019 17:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/14	[A] Lau Shu Pei
5	03 Jan 2019 17:47	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	03 Jan 2019 17:47	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	03 Jan 2019 17:47	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] Lau Shu Pei
8	07 Jan 2019 11:38	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured passenger opened door.	[A] CHEW HSIAO TONG
9	08 Jan 2019 10:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/14	[I] Lalitha Krishnan
10	08 Jan 2019 10:02	Adj Mandate Set	Approved:0.00.	[I] Lalitha Krishnan
11	10 Jan 2019 09:58	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
12	10 Jan 2019 09:58	Cim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Jan 2019 17:47	Cim Veh Model Changed	(202345) HONDA FREED 1.5 G (A).	[A] Lau Shu Pei
2	03 Jan 2019 17:47	Cim Created	Reg No: SHD2703B, Acct Date: 2019/01/02, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Prime Auto Claims Service Pte Ltd (HQ)	[A] Lau Shu Pei
3	03 Jan 2019 17:47	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	03 Jan 2019 17:47	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date: 2019/01/14	[A] Lau Shu Pei
5	03 Jan 2019 17:47	Adj Mandate Set	Approved: 0.00, Reinsp: Adj decides,	[A] Lau Shu Pei
6	03 Jan 2019 17:47	Label Added	(30653): Direct Settlement.	[A] Lau Shu Pei
7	03 Jan 2019 17:47	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] Lau Shu Pei
8	07 Jan 2019 11:38	Adj Mandate Request	Cur.Req: 0.00; PODS Liability: 100% Remarks: Insured passenger opened door.	[A] CHEW HSIAO TONG
9	08 Jan 2019 10:02	Adj Next Rpt Changed	Next Rpt: Final Rpt, Due Date: 2019/01/14	[I] Lalitha Krishnan
10	08 Jan 2019 10:02	Adj Mandate Set	Approved: 0.00.	[I] Lalitha Krishnan
11	10 Jan 2019 09:58	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
12	10 Jan 2019 09:58	Cim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
13	14 Jan 2019 12:40	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	14 Jan 2019 12:40	Cim Dtl Modified	Claimant's ID: -> -.	[A] JOANNE LEE KHANG MIN
15	14 Jan 2019 12:40	Cim Dtl Modified	JPJ Reg. Date: -> 2011/07/13.	[A] JOANNE LEE KHANG MIN
16	14 Jan 2019 12:40	Cim Details Notified		[A] JOANNE LEE KHANG MIN
17	31 Jan 2019 17:10	Adj Mandate Request	Cur.Req: 1492.50; PODS Liability: 100% Quantum; (a) CORw/GST: \$963.00 + (b) LOR(5 days x \$65.90): \$329.50 + (c) LOI(5 days x \$40.00): \$200.00 = Total: \$1,492.50 Vehicle Model: Honda Freed (1496cc) 3 recommendation repair days + 1PRS + 1Sunday = 5 days Fo	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2027969	14/01/2019 12:40	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD2703B	SH6102H	10.70

Print Received Message

This mail is associated with :

***SHD2703B (MCT19010025)**
[SH6102H]

TP

PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Jan 2 2019 2:00AM

[COMFORT TRANSPORTATION PTE LTD]

Prime Auto Claims Service Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 01/02/2019 14:09 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1492.50) - SHD2703B - Claim Handler: Sherini Pillai

Approved:1492.50.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 11 February 2019 2:47 PM
To: 'Alice Leong'
Cc: Rasul (LKKAUTO); Admin A
Subject: RE: FINALIZE TO SHD2703B **LKK REF: CC4/III19000162/R1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows :-

1. Cost of Repair (w/GST)	\$ 963.00
2. Loss of Rental (5days x \$65.90)	\$ 329.50
3. Loss of Income (5days x \$40.00)	\$ 200.00
Total	<u>\$ 1,492.50</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alice Leong <aliceleong@primeautoclaims.com>
Sent: Tuesday, 8 January 2019 12:18 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Rasul (LKKAUTO) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: FINALIZE TO SHD2703B **LKK REF: CC4/III19000162/R1pb3
Importance: High

Hi Hsiao Tong,

Enclosed our LOD with supporting documents for your retention.



PRIME GROUP

Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948



Date: 08.01.2019

Our Ref: SHD2703B
Your Ref: SH6102H

India International Insurance Pte Ltd
64 Cecil Street #04/#05
IOB Building
Singapore 049711

Without prejudice

Attn: Ms. Hsiao Tong (Motor Claims Dept)

Dear Madam,

ACCIDENT ON 02.01.2019 INVOLVING VEHICLE NO SHD2703B & SH6102H

We are on behalf of M/s Prime Car Rental & Taxi Services Pte Ltd the owner of vehicle SHD2703B in their third party claim against your insured / driver of SH6102H negligence caused the accident.

Appended below our client's claim:

1. Cost of repair	\$ 963.00
2. Loss of rental (pre-inspection arrangement) @\$65.90 x 2 days	\$ 131.80
3. Loss of rental @\$65.90 x 4 days (Incl. 1 Sun)	\$ 263.60
4. Loss of income @\$40.00 x 6 days	\$ 240.00
Total	<u>\$ 1,598.40</u>

We enclose herewith copy of our invoice no 3046, Letter of authority & Letter of Certification for your retention. Please acknowledge receipt.

For an amicable settlement, please let us have your offer.

Yours faithfully,

Alice Leong
e-mail: aliceleong@primeautoclaims.com

Encl.

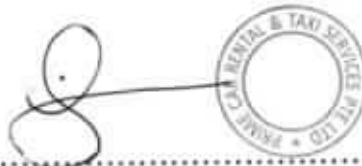
LETTER OF AUTHORITY

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 02.01.2019 INVOLVING SHD2703B & SH6102H
ALONG MANDARIN ORCHARD HOTEL TAXI STAND

I/ We, M/S Prime Car Rental & Taxi Services Pte Ltd hereby authorized you to carry out repairs of the damage caused to my / our vehicle no. SHD2703B in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you such sums of money recovered on my / our behalf.



.....
Signature (Company's stamp if applicable)

Name:

NRIC:

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT19010025
Claimant Ref: SHD2703B

We/I, Prime Auto Claims Service Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 963.00 (repair cost), S\$ 529.50 (loss of use/rental), S\$ (search fee), vehicle no. SHD 2703B that was damaged pursuant to the accident which occurred on 02/01/2019 (date) at Mandarin Orchard Hotel Taxi Stand (location) involving vehicle no. SH 6102H (insured vehicle). This is pursuant to the inspection conducted on 04/01/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner PRIME CAR RENTAL & TAXI SERVICES PTE LTD ("the third party claimant") of vehicle no. SHD 2703B to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHD 2703B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,492.50 to Prime Auto Claims Service Pte Ltd

Dated this 14th day of February 2019

CLAIMANT:

Signature: [Signature]

Name: Long Hui Ching

NRIC: S20152146

Address: c/o No. 6 bus: Plan
S' 629987

Nationality: P.R.

Occupation: Claims Manager



WITNESS:

Signature: [Signature]

Name: LKK Auto Consultants Pte Ltd

NRIC: 199607198R

Address: 51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



MPB

Signed by appointed Surveyor

TAX INVOICE

NO. : 3046

**Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

GST Reg. No: 201606560M

Reg No. 201606560M

MESSRS INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street
#04/05 10B Building
SINGAPORE 049711

DATE : 08/01/2019

WORKS ORDER NO : 3057

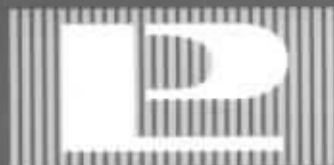
VEHICLE NO : SHD2703B

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
	Make/ Model : HONDA FREED Repair Date : 2/1/2019 Terms of Payment : COD		
	<u>THIRD PARTY CLAIMS</u>		
1	BEING LUMP SUM REPAIR TO THE ABOVE VEHICLE.	\$	900.00

Compound interests at the rate of 1% per month
will be charged on late payment.

SUB TOTAL	\$	900.00
GST 7%	\$	63.00
ROUNDING ADJ	\$	0.00
TOTAL	\$	963.00


PREPARED BY
PRIME AUTO CLAIMS SERVICE
Manager



PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Prime Taxi Office

5, Benoi Place

Singapore 629926

Tel : 6898 2000

Fax : 6862 2628

Email : primetaxi@singnet.com.sg

Website : www.primetaxi.com.sg

Co. Cert. No: 199606293Z

Gst Reg. No: 19-9606293-Z

Your Ref : Please advise

Our Ref: SHD2703B

Date : 07.01.2019

To : Whom It May Concern

From : Prime Car Rental & Taxi Services Pte Ltd


RE: LETTER OF CERTIFICATION FOR MR. QUEK POH TONG


This letter serves to confirm that Mr. Quek Poh Tong, Nric Number S7413169G is a Taxi Master for Prime Car Rental & Taxi Services Pte Ltd hiring the Vehicle Registration Number SHD2703B for Singapore Dollar Sixty Five and Cents Ninety (\$65.90) Only.

Should clarification require I can be contacted at 94524182.

Thank you with Best Regards

Yours Sincerely


Mr Chan Kong Loong
Workshop Manager


CHAN KONG LOONG
S76301061
WORKSHOP MANAGER
NO. 5 BENOI PLACE
SINGAPORE 629926

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement































CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Jan 2019 Edit Reg		03 Jan 2019 00:00 Edit Adj Rpt	\$900.00 Edit Estimates	\$900.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: -								
Main Claimant:	PRIME CAR RENTAL & TAXI SERVICES PTE LTD , Co. Reg. No.: 199606293Z								
Vehicle Reg. No.:	SHD2703B	Date of Loss:	02/01/2019 02:00 - :59 [89 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19010025	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SH6102H	Policy No. (Claimant):	5068045737-04						
		Excess:							
Repairer:	Prime Auto Claims Service Pte Ltd (HQ) 6 Benoi Place, 629927 Pioneer - Tel: 68610908								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 14/01/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (01/02/2019): Alert - Adj Mandate Approved (\$1492.50) - SHD2703B - Claim Handler: Sherini Pillai III_SG (08/01/2019): Alert - Adj Mandate Approved (\$0.00) - SHD2703B - Claim Handler: Sherini Pillai 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD2703B (MCT19010025)
[SH6102H]
TP
PRIME CAR RENTAL & TAXI SERVICES PTE LTD
Jan 2 2019 2:00AM
[COMFORT TRANSPORTATION PTE LTD]
Prime Auto Claims Service Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Photos/Images									3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	31/01/19 17:05	Odometer Reading							 Load JPG	<input checked="" type="checkbox"/>	
2	31/01/19 17:05	Chassis Number							 Load JPG	<input checked="" type="checkbox"/>	
3	31/01/19 17:05	General View							 Load JPG	<input checked="" type="checkbox"/>	
4	31/01/19 17:05	General View							 Load JPG	<input checked="" type="checkbox"/>	
5	31/01/19 17:05	General View							 Load JPG	<input checked="" type="checkbox"/>	
6	31/01/19 17:05	General View							 Load JPG	<input checked="" type="checkbox"/>	
7	31/01/19 17:05	General View							 Load JPG	<input checked="" type="checkbox"/>	
8	31/01/19 17:05	General View							 Load JPG	<input checked="" type="checkbox"/>	
9	31/01/19 17:05	General View							 Load JPG	<input checked="" type="checkbox"/>	
10	31/01/19 17:05	General View							 Load JPG	<input checked="" type="checkbox"/>	
11	31/01/19 17:05	General View							 Load JPG	<input checked="" type="checkbox"/>	
12	31/01/19 17:05	General View							 Load JPG	<input checked="" type="checkbox"/>	
13	31/01/19 17:05	General View							 Load JPG	<input checked="" type="checkbox"/>	
14	31/01/19 17:05	General View							 Load JPG	<input checked="" type="checkbox"/>	
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18	31/01/19 17:05	General View							 Load JPG	<input checked="" type="checkbox"/>	
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21	31/01/19 17:05	General View							 Load JPG	<input checked="" type="checkbox"/>	
22	31/01/19 17:05	General View							 Load JPG	<input checked="" type="checkbox"/>	
23	31/01/19 17:05	General View							 Load JPG	<input checked="" type="checkbox"/>	
24	31/01/19 17:05	General View							 Load JPG	<input checked="" type="checkbox"/>	
25	31/01/19 17:05	Reinspection Photo							 Load JPG	<input checked="" type="checkbox"/>	
26	31/01/19 17:05	Reinspection Photo							 Load JPG	<input checked="" type="checkbox"/>	
27	31/01/19 17:05	Reinspection Photo							 Load JPG	<input checked="" type="checkbox"/>	
28	31/01/19 17:05	Reinspection Photo							 Load JPG	<input checked="" type="checkbox"/>	
Documentation									1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	03/01/19 17:48	EMAIL FROM III DD 03012019							 Load PDF		
2	03/01/19 17:48	TP GIA REPORT							 Load PDF		
3	07/01/19 17:42	TP ESTIMATE- MARKED							 Load PDF		
4	14/01/19 12:45	WORKSHOP INVOICE							 Load PDF		
5	14/01/19 12:45	RENTAL RECEIPT							 Load PDF		
6	26/02/19 11:42	AUTHORISATION TO ACT FORM							 Load PDF		
7	26/02/19 11:42	DISCHARGE VOUCHER							Load PDF		
8	26/02/19 11:42	LOD							Load PDF		

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail Print
1	04/01/19 09:13	Singapore Accident Statement		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607188R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19000162/R1PB3Q2

Date: 26/02/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No : SHD2703B

Insured Vehicle No : SH6102H

Date of Loss: 02/01/2019

Nature of Claim:

TP

Claim No: MCT19010025

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD2703B

Make & Model: HONDA FREED, 1.5 G (A)

Engine No: L15A3446571

Reg. Date: 13/07/2011 (Man. Year: 2010)

Chassis No: GB31195719

Colour: Brown

Odometer: 590875 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/65 R15

Rear Tyre Size: 185/65 R15

Front Left Side: Goodride 5 mm

Rear Left Side: Goodride 5 mm

Front Right Side: Goodride 5 mm

Rear Right Side: Goodride 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	995.36	631.36	364.00	36.57
Miscellaneous Items	0.00	0.00	0.00	
Labour	800.00	550.00	250.00	31.25
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,795.36	1,181.36	614.00	34.20
Approved Total (Overridden) (S\$)		900.00		
(S\$)	1,795.36	900.00	895.36	49.87
+ GST 7.00/7.00% (S\$)	125.68	63.00	62.68	49.87
Nett Amount (S\$)	1,921.04	963.00	958.04	49.87
+ Car Rental (5.0 x S\$65.90/day) (S\$)		329.50		
+ Loss of Earnings (5.0 x S\$40.00/day) (S\$)		200.00		
Nett Liability (S\$)		1,492.50		

INSPECTION

Date of Assignment: 03/01/2019

Date Inspected: 04/01/2019 Inspected At:

Prime Auto Claims Service Pte Ltd (HQ)
6 Benoi Place
Singapore 629927

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 14 Jan 2019)
Parts:	M1-MPV	HONDA FREED 1.5 G (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHD2703B)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RIGHT SIDE MIRROR ASSY	Scratched	564.20 FL	*564.20 FL
2	1		*FRONT RIGHT DOOR GLASS	Repair	455.00 FL	*- FL
3	1		*RIGHT FRONT DOOR ADVERTISEMENT STICKER	Necessary	180.00 FS	*180.00 FS
					Sub Total (S\$)	1,199.20 744.20
					- List Item Discount on L Items 20.00/20.00% (S\$)	203.84 112.84
					Total Parts (S\$)	995.36 631.36

F=Franchise part. S=SpcNett. L=ListItemDisc

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE RIGHT SIDE MIRROR ,KNOCK & REPAIR FRONT RIGHT DOOR .REPLACE THE ABOVE PARTS	New	400.00	250.00
2	TO PUTTY,RESPRAY PAINTING RIGHT FRONT DOOR & RIGHT SIDE MIRROR OUTER COVER .TO POLISH	New	400.00	300.00
Gross Labour Cost (S\$)			800.00	550.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >