

REF:

CC3 / ALH19000147 / Avbe2

ASSIGNMENT

From:

Date:

Estimated Cost:

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To Inspect Vehicle No:

at Workshop n/s

of

Insured:

Policy No.

1800 151 451

Claims No:

Sum Insured

Excess:

0

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

12512

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No

SDR53886.

Yr Regn: 2018 Dec.

Type: ☒ M.CSV / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3

C.C

1395

Colour

Blue

A/C: Insured / Std / NI / NA

Sp. Reading

478

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAU228V6K1008521

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size:

F: 205/55R16.

R: 205/55R16.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal

06

mm

Rear

R/Bal

06

mm

L/Bal

06

mm

L/Bal

06

mm

D.O.A.

23/12/18

D.O.I.

03/01/19.

Survey held at

Premium.

Des. of Damages: Frt / ☒ Rear / ☒ O/S / N/S / U/C / Rooftop or

Rear o/s.

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

07/11/19.

SDR53886 - CCE/ALH19015534/Dph

DIP: 10/12/19

4/1/19

Reg in merimen

11/3/19

final fig \$3044 (Red 7996, 759) confirmed by email

Date/Time. File Pass to?



: Prel. Report

11



: Final Report

Date/Time. File Return to?

3)

29/3 - typst

Report Format:

merimen

Lump Sum / I.B.I: (\$

3044/-

Days Of Repair:

3

Resurvey No. of Trip:

-

Add Fee:



Site Insp (\$



Interview (\$



Tech Invs (\$



Weekend (\$

Survey Fee

200

Transportation

) \$ + BS: \$

) Photos

) Others

10

TOTAL

210

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 21 January 2019 8:48 AM
To: 'Dally Amri, Mimi Zarina'; Veron Chen (LKKAUTO); SUR
Cc: 'Zawaye, Norsazani'; 'PRDSG.DFILE'; claims@premiumauto.com.sg
Subject: RE: #5238609675SG001#027#OWN DAMAGE CLAIM SDR 5388 G-DOA: 23/12/2018
| AIG Ref : 5238609675SG-001
Attachments: WhatsApp Image 2019-01-21 at 08.32.22.jpeg

Dear Mimi,

Attached police report for your kind reference.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 399902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Dally Amri, Mimi Zarina [mailto:MimiZarina.DallyAmri@aig.com]
Sent: Thursday, 17 January, 2019 9:03 AM
To: Claims Department (claims@premiumauto.com.sg) <claims@premiumauto.com.sg>; 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: Zawaye, Norsazani <Norsazani.Zawaye@aig.com>; PRDSG.DFILE <PRDSG.DFILE@aig.com>
Subject: #5238609675SG001#027#OWN DAMAGE CLAIM SDR 5388 G-DOA: 23/12/2018 | AIG Ref : 5238609675SG-001

Dear Tony/LKK

Coverage confirmed \$0.00

Please assist to forward the Malaysia Police report for our record purposes.

Thank you.

Regards,

Mimi Zarina @ Mimi
AIG
Express Claims Adjuster
Claims Operations | AIG Shared Services

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MimiZarina.DallyAmri@aig.com | www.AIG.com

From: Lee, Ming-Yao
Sent: Tuesday, January 15, 2019 9:16 AM
To: Claims
Cc: Dally Amri, Mimi Zarina; 'Veron Chen (LKKAUTO)'; 'SUR'
Subject: RE: OWN DAMAGE CLAIM SDR 5388 G-DOA: 23/12/2018 | AIG Ref : 5238609675SG-001

Hi Tony,

My Colleague, Ms. Mimi will be the person-in-charge of said case.

Please hold and she will reply you soonest.

By copy to Mimi,

Our Ref : 5238609675SG-001

For your handling please.

Regards,
George Lee
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16 Singapore 079120
Tel +(65) 6419 1769

Ming-Yao.Lee@aig.com | www.aig.sg

From: Claims [mailto:claims@premiumauto.com.sg]

Sent: 14 January 2019 18:24

To: 'Veron Chen (LKKAuto)'; 'SUR'; Lee, Ming-Yao

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM SDR 5388 G-DOA: 23/12/2018 | AIG Ref : 5238609675SG-001

Dear MingYao,

Still no update on excess amount?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Saturday, 12 January, 2019 2:31 PM

To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>; MingYao.Lee@aig.com

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM SDR 5388 G-DOA: 23/12/2018

Dear MingYao,

Still no update on excess amount?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Wednesday, 9 January, 2019 3:27 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; MingYao.Lee@aig.com
Subject: RE: OWN DAMAGE CLAIM SDR 5388 G-DOA: 23/12/2018

Dear Kee Siang,

We already informed you approval on 4/1/2019.

Now only pending policy excess from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 9 January 2019 3:20 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; MingYao.Lee@aig.com
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OWN DAMAGE CLAIM SDR 5388 G-DOA: 23/12/2018

Dear all,

Kindly advise repair approval and excess amount for above mention case ?

Best Regards,
Kee Siang
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 1999022719W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sq/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Tuesday, 8 January 2019 4:34 PM

To: Claims; SUR; MingYao.Lee@aig.com

Subject: RE: OWN DAMAGE CLAIM SDR 5388 G-DOA: 23/12/2018

Dear Ming Yao,

Kindly advised policy excess.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 8 January 2019 4:26 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM SDR 5388 G

Dear Veron,

Any update on excess amount?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 8 January, 2019 12:55 PM

To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM SDR 5388 G

Dear Veron,

Any update on excess amount?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 7 January, 2019 10:18 AM
To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM SDR 5388 G

Dear Veron,

Noted and help follow up excess amount.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 39902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Friday, 4 January, 2019 9:28 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM SDR 5388 G

Dear Kee Siang,

As instructed by our client , please proceed to repair the **insured vehicle SDR 5388G (Excess TBC-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 3 January 2019 10:46 AM

To: SUR <sur@lkkauto.com>

Cc: Claims <claims@premiumauto.com.sg>

Subject: OWN DAMAGE CLAIM SDR 5388 G

Dear all,

Kindly assist on approval urgently. Surveyed by Adrian earlier just now.

Best Regards,

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Singapore NRIC
Owner ID:	0412A

Vehicle Details

Vehicle No.:	SDR5388G
Vehicle to be Exported:	No
Intended Deregistration Date:	27 Dec 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.4 TFSI COD S TRONIC
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	CZE846873
Chassis No.:	WAUZZZ8V6K1008521
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$23,544.00
Original Registration Date:	18 Dec 2018
First Registration Date:	18 Dec 2018
Transfer Count:	0
Actual ARF Paid:	\$24,962.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Dec 2028
PARF Rebate Amount:	\$18,721.00

Intended COE Rebate Details

COE Expiry Date:	17 Dec 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,001.00
COE Rebate Amount:	\$30,910.00
Total Rebate Amount:	\$49,631.00

The information contained herein is correct as at 27 Dec 2018

OK

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 9 January 2019 3:27 PM
To: 'Claims'; SUR; MingYao.Lee@aig.com
Subject: RE: OWN DAMAGE CLAIM SDR 5388 G-DOA: 23/12/2018
Attachments: RE: OWN DAMAGE CLAIM SDR 5388 G

Dear Kee Siang,

We already informed you approval on 4/1/2019.

Now only pending policy excess from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 9 January 2019 3:20 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; MingYao.Lee@aig.com
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OWN DAMAGE CLAIM SDR 5388 G-DOA: 23/12/2018

Dear all,

Kindly advise repair approval and excess amount for above mention case ?

Best Regards,

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 138902771W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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To: Claims; SUR; MingYao.Lee@aig.com
Subject: RE: OWN DAMAGE CLAIM SDR 5388 G-DOA: 23/12/2018

Dear Ming Yao,

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Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 8 January 2019 4:26 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM SDR 5388 G

Dear Veron,

Any update on excess amount?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Tuesday, 8 January, 2019 12:55 PM

To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM SDR 5388 G

Dear Veron,

Any update on excess amount?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Monday, 7 January, 2019 10:18 AM
To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM SDR 5388 G

Dear Veron,

Noted and help follow up excess amount.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Friday, 4 January, 2019 9:28 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM SDR 5388 G

Dear Kee Siang,

As instructed by our client , please proceed to repair the **insured vehicle SDR 5388G (Excess TBC-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 3 January 2019 10:46 AM

To: SUR <sur@lkkauto.com>

Cc: Claims <claims@premiumauto.com.sg>

Subject: OWN DAMAGE CLAIM SDR 5388 G

Dear all,

Kindly assist on approval urgently. Surveyed by Adrian earlier just now.

Best Regards,

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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e. claims@premiumauto.com.sg w. www.audi.com.sg

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COVER NOTE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

The following risk described on this Cover Note is hereby HELD COVERED on the terms and conditions of the policy issued to the Policyholder.

Name of Policyholder : GONG XIAOZHEN
Period of Insurance : 18 Dec 2018 to 17 Dec 2020
Engine No. : CZE 846873
Chassis No. : WAUZZZ8V6K1006521



Vehicle No. : SDR 5388G
Cover Note No. : 1800151451
Endorsement No. :
Issued Date : 17 Dec 2018

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.4 TFSI
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PAF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

*You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition
Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 2 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 148) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)
GONG XIAOZHEN - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 88 Ubi Road 1 Singapore 408699 65062323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

If you do not receive your Certificate of Insurance and policy documents within 30 days from the inception date stated on this Cover Note, please contact AIG immediately.
We hereby certify that this Cover Note is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 148), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia). For Corporate Policies, this Cover Note is valid for the entire period of the period of insurance.

0904125276

PREMIUM LEASING -SCS

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159338

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.



AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Shafiq Loh

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/12/2018 16:43
Date Of Accident	23/12/2018 16:20
Exact Location Of Accident	JUNCTION OF JALAN SUNGAI CHAT TO MAIN ROAD
Country/State of Loss	MALAYSIA/JOHOR DARUL TAKZIM

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDR5388G
Insured/Policyholder	
Name Of Registered Owner	GONG XIAOZHEN
NRIC No	S2700412A
Email Address	JUSTIN880203@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96659708
Alternative Phone No	HOME-68756586

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800151451
Cover Note Number	

Driver

Name of Driver	CHEN JIANPING
NRIC No	S2700411C
Date Of Birth	03/12/1963
Occupation	INDOOR
Date Of Driving Pass	11/07/2002
Driving Experience	16 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97810822
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	57 YISHUN AVENUE 1 #16-01
Postcode	769133
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	YES
Foreign Vehicle Registration Number	JRQ7110 (PRIVATE CAR)
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (including Driver)	2
Passenger 1	NAME: : GONG XIAOZHEN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 23 DEC 2018 AROUND 16:16 PM, I DRIVED FROM LARKIN M-CONDO TO ZAHARA NOTANIC GARDEN AYER MOLEK IN JOHOR BAHRU. WHEN I ARRIVED JALAN SINGAI CHAT TO MAIN ROAD JALAN KOLAM AYER, SUDDENLY ONE MALAYSIA CAR (REGISTER NO: JRQ7110), COME FROM BEHIND AND HIT MY CAR. MY CAR DAMAGE IS REAR BUMPER AND OTHER UNKNOWN IS REAR IF ANY. REMARKS: THE ACCIDENT REPORT WAS MADE ON DATE 23 DEC 18, 17:43 PM IN JOHOR BAHRU TRAFFIC POLICE STATION. THE POLICE REPORT DRAFT AS ATTACHED. THE FINAL POLICE REPORT AND OTHER SKETCH PLAN AND PHOTO WILL BE READY FOR COLLECTION EARLY OF JAN 2019.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	JRQ7110
Vehicle Make/Model/Colour	PROTON / RED
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	FATIN JUWAINI BINTI JUNID
NRIC/Passport Number	960120016284
Contact Number	+6010-9529673

Address:

NO 2 JALAN PERMATA 6/4

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

- 1 Please report correctly the details of the accident to speed up the claims process.
- 2 This Form must be completed by the Policyholder and/or the Authorised Driver
- 3 Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4 The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5 Any false reporting may be referred to the Police for investigation.
- 6 The report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7 By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

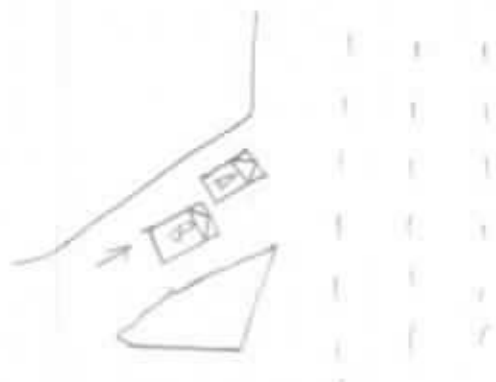
I understand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the **"Personal Information"**) and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the **"Insurers"**), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the **"Purposes"**)
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders

Reporting Centre Personnel's Signature
Name: Way Fong
NRIC/ID No: 620101000000

Sketch Plan #2

SKETCH PLAN



A : SDR53886

B : J R Q 7110

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 23/Dec/18 around 16:15 pm, I drove from Larkin M-Combo to Zahara Botanic Garden Ayer molek in Johor Bahru. When I arrived Jalan Sungai Chat to main Road Jalan Kolam Ayer. Suddenly one Malaysia Car (Register no TRQ7110) come from behind and hit my car. My car damage is rear bumper and other unknown in car if any.

Remark: The accident report was made on the date 23/Dec/18 17:45 pm in Johor Bahru traffic police station. The police Report Draft is attached. The final police Report and other sketch plan and photo will be ready collection early of Jan 2019.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Tan Fong
NRIC/FIN No: 620421072



Accident Photo





POLIS DIRAJA MALAYSIA REPOT POLIS

Balai : TRAFIK JOHOR BAHRU(S)
Daerah : J/BAHRU SELATAN
Kontinjen : JOHOR
No Repot : TRAFIK JOHOR BAHRU(S)/030748/18
Tarikh : 23/12/2018
Waktu : 1743 PM
Bahasa Diterima : B. Malaysia

Pegawai Penyiasat : R164906
No Repot Bersangkut : TRAFIK JOHOR BAHRU
(S)/030747/18

Butir-butir Penerima Repot

Nama : MOHAMMAD HARRIS BIN HARNAIN
Butir-butir Jurubahasa (Jika Ada)
Nama : —
No Pasport : —
Alamat : —

No Personel : R193183

Pangkat : KONST

No K/P (Baru) : —
Bahasa Asal : —

No Polis/Tentera : —

Butir-butir Pengadu

Nama : CHEN JIANPING

No K/P (Baru) : —

No Polis/Tentera : —

No Pasport : E4841347N

No Sijil Beranak : —

Jantina : Lelaki

Tarikh Lahir : 03/12/1963

Umur : 55 tahun 0 bulan

Keturunan : Cina

Warganegara : Singapore

Pekerjaan : SWASTA

Alamat Tempat Tinggal : 87 YI SHUN AVE 1 #18-01 SINGAPORE, 769133

Alamat Ibu/Bapa : —

Alamat Pejabat : —

No Tel (Rumah) : —

No Tel (Pejabat) : —

No Tel (HP) : 97810622

Pengadu Menyatakan:-

ON 23 DISEMBER 2018 AROUND 1616HRS, I DRIVE MY CAR PLATE NO SDR5388G FROM LARKIN GOING TO ZAHARA BOTANIC GARDEN AYER MOLEK. ON THE TIME WHEN I ARRIVE JALAN SUNGAI CHAT I GO STRAIGHT TO MAIN ROAD JALAN KOLAM AYER. SURDENLY ONE CAR PLATE NO JRG7110 COME FROM BEHIND AND HIT MY CAR. MY CAR DAMAGE IS REAR BUMPER, REAR MUDGUARD RIGHT. OTHER DAMAGE NOT YET CONFIRM. THAT IS MY REPOTS.

Tandatangan Pengadu:

Tandatangan Jurubahasa (Jika ada):

Tandatangan Penerima Repot:

ID Pencetak | Tarikh @ Masa Cetak : R5190818 | 20/01/2019 08:11:16 AM

PEJ. SALINAN REPOT
TRAFIK JOHOR BAHRU (S,
SALINAN YANG DIBAHAKAN BENAR
HANYA UNTUK TUNTUTAN SIVIL)

ETUISA TRAFIK DAERAH JOHOR BAHRU (S) JOHOR

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1455/2018/GW
Date	:	26-Dec-18

Vehicle not IN Our Workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Gong XiaoZhen
Address	:	87 Yishun Avenue 1 #16-01 Singapore 769133
Telephone	:	HP +65 96659708
Type of Claim	:	Own Damage Claims
Policy No.	:	1800151451
Vehicle No	:	SDR 5388 G
Model Code	:	A3 Sedan 1.4 TFSI
Model / Year	:	Dec-18
Engine No	:	CZE 846873
Chassis No	:	WAUZZZ8V6K1008521
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	23-Dec-18
Place of Accident	:	Junction Of Jalan Sungai Chat To main Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SDR 5388 G

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N \$ 280.00 ✓
2	To dislodge and reinstall rear wire harness for tailights, battery manager, fuse and relays, electrical and audio components.	S/N \$ 480.00 ? x
3	To dismantle and renew rear bumper. Cut out and reweld end panelling. Re-organise rear crash management components. Reinstall all parts removed.	\$ 3,000.00 500 ✓
4	To respray rear bumper and end panelling. To carry out joint sealer works and stone chip treatment.	\$ 1,500.00 550 ✓
5	To carry out diagnostic checks.	S/N \$ 192.00 ✓
TOTAL LABOUR CHARGES		: \$ <u>5,452.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDR 5388 G

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>Rehnd</i>	\$	1,697.00 ✓ 1357.60
2	REAR BUMPER STICKY PAD <i>Rehnd</i>	4	TBC X
3	REAR BUMPER FIXING PARTS <i>Rehnd</i>	\$	166.00 X
4	REAR BUMPER UPPER GUIDE SECTION-RH <i>Rehnd</i>	\$	14.00 ? X
5	REAR ADAPTER WHEEL HOUSING LINER-RH <i>Rehnd</i>	\$	32.00 X
6	REAR BUMPER LOCKING MECHANISM <i>Rehnd</i>	\$	25.00 X
7	REAR BUMPER SPOILER <i>ht</i>	\$	206.00 ✓ 164.40
8	REAR LIGHT REFLECTOR-RH <i>Rehnd</i>	\$	35.00 ? X
9	REAR BUMPER SIDE REINFORCEMENT <i>Rehnd</i>	\$	501.00 ? X
10	REAR BUMPER BRACKET-LH <i>Rehnd</i>	\$	23.00 X
11	REAR BUMPER BRACKET-RH <i>Rehnd</i>	\$	24.00 X
12	REAR BUMPER GUIDE SECTION-RH <i>Rehnd</i>	\$	57.00 ? X
14	REAR SENSOR <i>Rehnd</i>	2 \$	421.00 ? X
15	REAR SENSOR SEAL RING <i>Rehnd</i>	4 \$	14.00 ? X
16	LED TAILLIGHT-RH <i>Rehnd</i>	\$	730.00 X
17	LED TAILLIGHT TRIM-RH <i>Rehnd</i>	\$	26.00 X
18	REAR CROSS PANEL <i>Rehnd</i>	\$	317.00 ? X
19	REAR REINFORCEMENT CROSS PANEL <i>Rehnd</i>		TBC ? X
20	ACRYLIC SEALANT <i>Rehnd</i>	S/N \$	180.00 ? X
SUB - TOTAL SPARE PARTS		:	\$ 4,468.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDR 5388 G

S/N	Parts Description	Damage Pa	
		S/N	NETT
21	CAVITY WAX <i>NE NE</i>	S/N	\$ 140.00 ? X
22	STONE CHIP <i>NE NE</i>	S/N	\$ 180.00 ? X
23	SUNDRIES <i>NE NE</i>	\$	800.00 ? X
TOTAL SPARE PARTS		:	\$ 5,588.00
TOTAL LABOUR CHARGES		:	\$ 5,452.00
GRAND TOTAL		:	\$ 11,040.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lj
Surveyed Date : 03/01/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : ~~Not~~ Authorised, 03 days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1455/2018/GW
Date	:	26-Dec-18

Vehicle not IN Our Workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

3 days - ok - jb - 10 Mar 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Gong XiaoZhen
Address	:	87 Yishun Avenue 1 #16-01 Singapore 769133
Telephone	:	HP +65 96659708
Type of Claim	:	Own Damage Claims
Policy No.	:	1800151451
Vehicle No	:	SDR 5388 G
Model Code	:	A3 Sedan 1.4 TFSI
Model / Year	:	Dec-18
Engine No	:	CZE 846873
Chassis No	:	WAUZZZ8V6K1008521
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	23-Dec-18
Place of Accident	:	Junction Of Jalan Sungai Chat To main Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SDR 5388 G

S/N	Nature of Jobs	Estimated Charges			
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N	\$	280.00	\$ 280.00
2	To dislodge and reinstall rear wire harness for taillights, battery manager, fuse and relays, electrical and audio components.	S/N	\$	480.00	
3	To dismantle and renew rear bumper. Cut out and reweld end panelling. Re-organise rear crash management components. Reinstall all parts removed.		\$	3,000.00	\$ 500.00
4	To respray rear bumper and end panelling. To carry out joint sealer works and stone chip treatment.		\$	1,500.00	\$ 550.00
5	To carry out diagnostic checks.	S/N	\$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$	5,452.00	\$ 1,522.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDR 5388 G

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER	\$ 1,697.00	\$ 1,357.60
2	REAR BUMPER STICKY PAD	4 TBC	
3	REAR BUMPER FIXING PARTS	\$ 166.00	
4	REAR BUMPER UPPER GUIDE SECTION-RH	\$ 14.00	
5	REAR ADAPTER WHEEL HOUSING LINER-RH	\$ 32.00	
6	REAR BUMPER LOCKING MECHANISM	\$ 25.00	
7	REAR BUMPER SPOILER	\$ 206.00	\$ 164.40
8	REAR LIGHT REFLECTOR-RH	\$ 35.00	
9	REAR BUMPER SIDE REINFORCEMENT	\$ 501.00	
10	REAR BUMPER BRACKET-LH	\$ 23.00	
11	REAR BUMPER BRACKET-RH	\$ 24.00	
12	REAR BUMPER GUIDE SECTION-RH	\$ 57.00	
14	REAR SENSOR	2 \$ 421.00	
15	REAR SENSOR SEAL RING	4 \$ 14.00	
16	LED TAILLIGHT-RH	\$ 730.00	
17	LED TAILLIGHT TRIM-RH	\$ 26.00	
18	REAR CROSS PANEL	\$ 317.00	
19	REAR REINFORCEMENT CROSS PANEL	TBC	
20	ACRYLIC SEALANT	S/N \$ 180.00	
SUB - TOTAL SPARE PARTS		\$ 4,468.00	\$ 1,522.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDR 5388 G

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
		<i>c/f</i>	\$ 1,522.00
21	CAVITY WAX	S/N \$ 140.00	
22	STONE CHIP	S/N \$ 180.00	
23	SUNDRIES	\$ 800.00	
	TOTAL SPARE PARTS	: \$ 5,588.00	\$ 1,522.00
	TOTAL LABOUR CHARGES	: \$ 5,452.00	\$ 1,522.00
	GRAND TOTAL	: \$ 11,040.00	\$ 3,044.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 11 March 2019 5:20 PM
To: 'Boo seng yak'; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing; SUR
Subject: RE: FINAL REVISION - SDR5388G - OD AIG - SURVEYED 3 JAN 19

Dear Mr Boo,

Confirm repair cost of \$3044.00 before GST @ 3 days

Kindly send us invoice and discharge voucher for us to close file

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Monday, 11 March 2019 3:31 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SDR5388G - OD AIG - SURVEYED 3 JAN 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$3044.00 @ 3 days

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SDR 5388 G

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1455/2018/MAS

28 March 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SDR 5388 G, Audi A3 Sedan 1.4 TFSI COD

With reference to the above-mentioned vehicle, no. **SDR 5388 G**, claimant, **Ms. Gong Xiaozhen**, please find the related document per attached.

1. A copy of the Original invoice no. 85013587 – S\$3,257.08
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SDR 5388 G

total pages:

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Raffles Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6896 1223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6896 1223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408999
Telephone: 6886 2223

Customer Service
Service Appointment
24 Hour Breakdown Service
Email: customer.care@premiumauto.com.sg

6896 1223
6828 1223

INSURANCE INVOICE
Company No. 599902271W
GST Reg. No. 199902271W

Page 1 15:13

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013587 Date : 13/03/2019 Order : SDR53886 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SDR53886 (V 40232)	Regn Date: 18/12/2018	Mileage: 1044	WIP No.: 37202
Model: A3 SEDAN 1.4 TFSI COD 8VWACB	Chassis: WAUZZZ8V6K1000521	Engine: CZE 846873	Dept: U
USB No.:			
You have been assisted by :- US-Jiayee (33)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	N: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	280.00	1.00	280.00
S	BODYWORK	N: TO DISMANTLE AND RENEW REAR BUMPER, CUT OUT AND REMELD END PANNELLING, REORGANISE REAR CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	N: TO RESPRAY REAR BUMPER, TO CARRY OUT JOINT SEALER WORK AND STONE CHIP TREATMENT	550.00	1.00	550.00
S	BODYWORK	N: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A845807521N 989	SPOILER	1.00	205.50	164.40
X	A845807067B GRU	COVER	1.00	1597.00	1,357.60
		Less 820%			
		Less 820%			

Parts 1,522.00
Labour 0.00
Sublet 1,522.00
Menus 0.00
Lubricant 0.00

Sub-Total 3,044.00
7% GST 213.06
Grand Total 3,257.06



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SDR 5388 G

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1455/2018/GW
25 January 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 Sedan 1.4 TFSI
Vehicle Chassis No. : WAUZZZ8V6K1008521
Vehicle Regn No. : **SDR 5388 G**
Vehicle Mileage : 1044 Km
Vehicle Owner : Ms. Gong XiaoZhen
Certificate No : 1800151451
Own Damage Excess : Waived
Accident Date : 23/12/2018
Place : Junction of Jalan Sungai Chat to Main Road
Repair Cost : \$3,257.08
WIP No. : 37202
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :

Jane
9.30 am
26/1/19

REPUBLIC OF SINGAPORE DRIVING LICENCES

License Number: **S2700411C**

Name: **CHEN JIANPING**

Birth Date: **03 Dec 1963**

Issue Date: **06 May 2003**

1000462491J




REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S2700411C**



Name: **CHEN JIANPING**

陈建平

Race: **CHINESE**

Date of birth: **03-12-1963**

Country of birth: **CHINA**

Sex: **M**

S2700411C

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE: **11 Jul 2002**

NP 428A

License No: **S2700411C**



37020



NRIC No: **S2700411C**



Date of issue: **15-04-2005**

**87 YISHUN AVENUE 1 #16-01
SINGAPORE 768133**

NRIC No: **S2700411C**

Date: **02/08/2018**



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : GONG XIAOZHEN
Period of Insurance : 18 Dec 2018 To 17 Dec 2020
Engine No. : CZE846873
Chassis No. : WAUZZZ8V6K1008521

Vehicle No. : SDR5388G
Policy No. : 1800151451
Endorsement No. : 000000000250911
Issued Date : 11 Jan 2019

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.4 TFSI
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PARF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition:

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$500 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

GONG XIAOZHEN - \$500 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download 'AIG SG' from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125276

PREMIUM LEASING -SCS

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

(SICP/)

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	29 Dec 2018		03 Jan 2019 16:31 Edit Adj Rpt	\$3,044.00 Edit Estimates	\$3,044.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: GONG XIAOZHEN , ID: S2700412A, Tel: +6596659708									
Vehicle Reg. No.: SDR5388G		Date of Loss: 23/12/2018 16:00 - :59 [5 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 5238609675SG		Policy/Cover Note No.: 1800151451 (Comprehensive)							
		Excess: S\$0.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 14/01/2019]									
Driver/Custodian: CHEN JIANPING (55 / Male) , NRIC: S2700411C, Tel: +6597810822 Email: NOEMAIL									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
AIG_SG (15/01/2019): SDR5388G / OD / 23/12/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SDR5388G (5238609675SG)
OD
Dec 23 2018 4:20PM
[GONG XIAOZHEN]
Premium Automobiles Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
[Upload Video](#)
[Upload Audio](#)

View View in Browser

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	24/12/18 17:03	Video - Other [Linked Accident Report Documents]	Load MP4	
2	24/12/18 17:03	Video - Accident [Linked Accident Report Documents]	Load MP4	

Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/01/19 09:01	General View	Load JPG	☒
2	04/01/19 09:01	General View	Load JPG	☒
3	04/01/19 09:01	General View	Load JPG	☒
4	04/01/19 09:01	General View	Load JPG	☒
5	04/01/19 09:01	General View	Load JPG	☒
6	04/01/19 09:01	General View	Load JPG	☒
7	04/01/19 09:01	General View	Load JPG	☒
8	04/01/19 09:01	General View	Load JPG	☒
9	04/01/19 09:01	General View	Load JPG	☒
10	04/01/19 09:01	General View	Load JPG	☒
11	04/01/19 09:01	General View	Load JPG	☒
12	04/01/19 09:01	General View	Load JPG	☒

Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/01/19 09:14	Singapore Accident Statement	Load PDF	
2	04/01/19 09:14	Certificate of Insurance	Load PDF	
3	04/01/19 09:14	Driver's Driving License	Load PDF	
4	04/01/19 09:14	MARK ESTIMATE	Load PDF	
5	21/01/19 09:01	MALAYSIA POLICE REPORT	Load JPG	☒
6	03/04/19 08:58	Workshop Invoice	Load PDF	
7	03/04/19 08:58	Discharge Voucher	Load PDF	

Linked Accident Report Documents

View View in Browser

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	24/12/18 17:03	Video - Other	Load MP4	
2	24/12/18 17:03	Video - Accident	Load MP4	

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	24/12/18 17:13	Accident Statement	Load HTM	

Photos/Images			3 per page	☒
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Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	24/12/18 17:08	Accident Photo	 Load JPG	☒
2	24/12/18 17:08	Accident Photo	 Load JPG	☒
3	24/12/18 17:08	Accident Photo	 Load JPG	☒
4	24/12/18 17:08	Accident Photo	 Load JPG	☒
5	24/12/18 17:08	Accident Photo	 Load JPG	☒
6	24/12/18 17:08	Accident Photo	 Load JPG	☒
7	24/12/18 17:08	Accident Photo	 Load JPG	☒
8	24/12/18 17:08	Accident Photo	 Load JPG	☒
9	24/12/18 17:08	Accident Photo	 Load JPG	☒
10	24/12/18 17:08	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	24/12/18 17:00	Sketch Plan	 Load JPG	☒
2	24/12/18 17:00	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19000147/AVBE2

Date: 03/04/2019

REFERENCE

Insured/Claimant: GONG XIAOZHEN Policy No: 1800151451
Date of Loss: 23/12/2018 Nature of Claim: OD Claim No: 5238609675SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SDR5388G**
Make & Model: AUDI A3, 1.4 SEDAN TFSI (AMBIENTE) (A) Engine No: CZE846873
Reg. Date: 18/12/2018 (Man. Year: 2018) Chassis No: WAUZZZ8V6K1008521
Colour: Blue Odometer: 478 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$125,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,588.00	1,522.00	4,066.00	72.76
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,452.00	1,522.00	3,930.00	72.08
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	11,040.00	3,044.00	7,996.00	72.43
+ GST 7.00/7.00% (S\$)	772.80	213.08	559.72	72.43
Nett Amount (S\$)	11,812.80	3,257.08	8,555.72	72.43

INSPECTION

Date of Assignment: 03/01/2019
Date Inspected: 03/01/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,697.00 FS	*1,357.60 FS
2	4		*REAR BUMPER STICKY PAD (NPA)	Not Necessary	0.00 FS	*- FS
3	1		*REAR BUMPER FIXING PARTS	Not Necessary	166.00 FS	*- FS
4	1		*REAR BUMPER UPPER GUIDE SECTION - RH	Not Necessary	14.00 FS	*- FS
5	1		*REAR ADAPTER WHEEL HOUSING LINER - RH	Not Necessary	32.00 FS	*- FS
6	1		*REAR BUMPER LOCKING MECHANISM	Not Necessary	25.00 FS	*- FS
7	1		*REAR BUMPER SPOILER	Cut	206.00 FS	*164.40 FS
8	1		*REAR LIGHT REFLECTOR - RH	Not Necessary	35.00 FS	*- FS
9	1		*REAR BUMPER SIDE REINFORCEMENT	Not Necessary	501.00 FS	*- FS
10	1		*REAR BUMPER BRACKET - LH	Not Necessary	23.00 FS	*- FS
11	1		*REAR BUMPER BRACKET - RH	Not Necessary	24.00 FS	*- FS
12	1		*REAR BUMPER GUIDE SECTION - RH	Not Necessary	57.00 FS	*- FS
13	2		*REAR SENSOR	Not Necessary	421.00 FS	*- FS
14	4		*REAR SENSOR SEAL RING	Not Necessary	14.00 FS	*- FS
15	1		*LED TAILLIGHT - RH	Not Necessary	730.00 FS	*- FS
16	1		*LED TAILLIGHT TRIM - RH	Not Necessary	26.00 FS	*- FS
17	1		*REAR CROSS PANEL	Repair	317.00 FS	*- FS
18	1		*REAR REINFORCEMENT CROSS PANEL (NPA)	Not Necessary	0.00 FS	*- FS
19	1		*ACRYLIC SEALANT	Not Necessary	180.00 FS	*- FS
20	1		*CAVITY WAX	Not Necessary	140.00 FS	*- FS
21	1		*STONE CHIP	Not Necessary	180.00 FS	*- FS
22	1		*SUNDRIES	Not Necessary	800.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	5,588.00	1,522.00
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	280.00	280.00
2	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR TAILLIGHTS, BATTERY MANAGER, FUSE AND RELAYS ELECTRICAL AND AUDIO COMPONENTS	New	480.00	0.00
3	TO DISMANTLE AND RENEW REAR BUMPER. CUT OUT AND REWELD END PANELLING. RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	3,000.00	500.00
4	TO RESPRAY REAR BUMPER AND END PANELLING. TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENT	New	1,500.00	550.00
5	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (S\$)			5,452.00	1,522.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >