

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 4 January 2019 4:29 PM
To: 'Claims'; SUR
Subject: RE: OWN DAMAGE SCZ 7228 S-DOA: 27/12/2018 (AIG OD)

Dear Kee Siang,

As instructed by our client, please proceed to repair the **insured vehicle SCZ 7228S (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Note: Before paint photo of rear fender required

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 3 January 2019 11:13 AM
To: SUR <sur@lkkauto.com>
Cc: Claims <claims@premiumauto.com.sg>
Subject: OWN DAMAGE SCZ 7228 S

Dear all,

Kindly assist on own damage approval. Vehicle survey by Adrian earlier just now.

Best Regards,

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

View Received Message

This mail is associated with :

***SCZ7228S (0202154477SG)**

OD

Dec 27 2018 9:45AM

[MEGAN LEE CHEOW ENG]

Premium Automobiles Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on **04/01/2019 16:16 PM**.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$10853.00) - SCZ7228S - Claim Handler: Mohd Zawaye, Norsazani

Approved:10853.00:B/F paint photo of rear fender required. Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Tan, Bennie-WZ	Date: 04 Jan 2019

Preliminary Advice

Vehicle No	: SCZ7228S	Accident Date	: 27/12/2018
Make	: AUDI A4	Policy No.	: 1800079813
Assignment Date	: 03/01/2019	Excess	: S\$0.00
Date of Inspection	: 03/01/2019	Est. Duration of Repair	: 7.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	23,949.00
Revised Amount	:S\$	10,853.00
Check Items (Estimated)	:S\$	1,402.00
Total	:S\$	12,255.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	160,000.00
COE / PARF Rebate	:S\$	58,631.00
Salvage Value	:S\$	
Margin for Repair	:S\$	101,369.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	28/12/2018 12:38
Date Of Accident	27/12/2018 09:45
Exact Location Of Accident	ICON @ PASIR PANJANG
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SCZ7228S
Insured/Policyholder	
Name Of Registered Owner	MEGAN LEE CHEOW ENG
NRIC No	S1640744E
Email Address	ICESASORI@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96619698
Alternative Phone No	OTHERS-96619698

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI 8W
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800079813
Cover Note Number	

Driver

Name of Driver	NICOLE OON SIEW SIEN
NRIC No	S8929981J
Date Of Birth	31/08/1989
Occupation	INDOOR
Date Of Driving Pass	15/06/2009
Driving Experience	9 YEARS AND 6 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96619698
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	31 MOUNT SINAI RISE, #19-07, THE MARBELLA,
Postcode	276953
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

NEGOTIATING ON TIGHT CAR PARK WHILE WAITING FOR CAR PARK LIFT WHICH FAILED TO OPERATE AT THAT TIME.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
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4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 28/12/18
11:30 am

Driver's Signature

(If driver is not the policyholder)
Date & Time: 28/12/18
11:30 am



Reporting Centre Personnel's Signature

Name: Amy Fong
NRIC/FIN No: 620401024

SKETCH PLAN



Negotiating on tight car park while ~~awaiting~~ waiting for car park lift which failed to operate at that time.

I/We declare the foregoing particulars are true in every respect.

11:50 am

11 30 am

NRIC/FIN No.: 6F2040/07X



1/4/2019

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 0744E

Vehicle Details

Vehicle No.: SCZ72285

Vehicle to be Exported: No

Intended Deregistration Date: 04 Jan 2019

Vehicle Make: AUDI

Vehicle Model: A4 SEDAN 2.0 TFSI S TRONIC (NAV)

Primary Colour: Black

Manufacturing Year: 2018

Engine No.: CVK063922

Chassis No.: WAUZZZF43JA187996

Maximum Power Output: 140.0 kW (187 bhp)

Open Market Value: \$33,419.00

Original Registration Date: 16 Jul 2018

First Registration Date: 16 Jul 2018

Transfer Count: 0

Actual ARF Paid: \$38,787.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 15 Jul 2028

PARF Rebate Amount: \$29,090.00

Intended COE Rebate Details

COE Expiry Date: 15 Jul 2028

COE Category: B - Car above 1600cc or 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$31,000.00

COE Rebate Amount: \$29,541.00

Total Rebate Amount: \$58,631.00

The information contained herein is correct as at 04 Jan 2019

OK



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : MEGAN LEE CHEOW ENG
Period of Insurance : 16 Jul 2018 To 15 Jul 2019
Engine No. : CVK063922
Chassis No. : WAUZZF43JA187996

Vehicle No. : SCZ7228S
Policy No. : 1800079813
Endorsement No. :
Issued Date : 18 Jul 2018

ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PARF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$500 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

MEGAN LEE CHEOW ENG - \$500 (Own Damage), NICOLE OON SIEW SIEN - \$500 (Own Damage), RACHEL OON SIEW TJION - \$500 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).


0504125208

PREMIUM LEASING - SLOH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.


AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Cheng Cheng Chee

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1640744E



Name

MEGAN LEE CHEOW ENG

李昭英

Race
CHINESE

Date of birth
18-11-1964

Country/Place of birth
SINGAPORE

Sex
F

S1640744E



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S1640744E

MEGAN LEE CHEOW ENG

Birth Date: 18 Nov 1964

Issue Date: 17 Aug 2015



002462506G

SG
50

SCZ 72285

DDA : 27/12/18

5505592



NRIC No. S1640744E



Date of issue
31-07-2015

Address

31 MOUNT SINAI RISE
#19-07
SINGAPORE 276953

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars \leq 3000kg with \leq 7 passengers, exclusive of the driver; and other motor vehicles \leq 2500kg 23 Jul 1999

NP 428A



Licence No: S1640744E

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8929981J



Name

NICOLE OON SIEW SIEM

温秀嫻

Race

CHINESE

Date of birth

31-08-1989

Country of birth

SINGAPORE

Sex

F



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S8929981J

Name

NICOLE OON SIEW SIEM

Birth Date: 31 Aug 1989

Issue Date: 29 Jul 2011



001986634H



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

15 Jun 2009

Class 3A Motor cars without clutch pedals (Auto) \leq 3000kg
with \leq 7 passengers, exclusive of the driver, and
other motor vehicles without clutch pedals \leq 2500kg



Licence No: S8929981J

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1640744E



Name

MEGAN LEE CHEOW ENG

李 昭 英

Race

CHINESE

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Country/Place of birth

SINGAPORE

Sex

F

S1640744E



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002462506G

SG

5505592



NRIC No. S1640744E



Date of issue

31-07-2015

Address

31 MOUNT SINAI RISE
#19-07
SINGAPORE 276953

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars =< 3000kg with =<7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg 23 Jul 1999

NP 428A



Licence No: S1640744E

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8929981J



Name: NICOLE OON SIEW SIEN



溫秀嫻

Race: CHINESE

Date of birth: 31-08-1989

Sex: F

Country of birth: SINGAPORE




REPUBLIC OF SINGAPORE **DRIVING LICENCE**

License Number: S8929981J

Name: NICOLE OON SIEW SIEN



Birth Date: 31 Aug 1989

Issue Date: 29 Jul 2011



001986634H

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

EFFECTIVE DATE

Class 3A Motor cars without clutch pedals (Auto) \leq 3000kg
 with \leq 7 passengers, exclusive of the driver; and
 other motor vehicles without clutch pedals \leq 2500kg

15 Jun 2009



License No: S8929981J



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : MEGAN LEE CHEOW ENG
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Engine No. : CVK063922
Chassis No. : WAUZZF43JA187996

Vehicle No. : SCZ7228S
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Endorsement No. :
Issued Date : 18 Jul 2018

ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

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Named Driver and Excess (where applicable)

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APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA


I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125208

PREMIUM LEASING - SLOH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.


AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Chang Cheng Chee

Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1465/2018/GW
Date	:	28-Dec-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mdm Megan Lee Cheow Eng
Address	:	31 Mount Sinai Rise #19-07 Singapore 276953
Telephone	:	HP +65 96619698
Type of Claim	:	Own Damage Claims
Policy No.	:	1800079813
Vehicle No	:	SCZ 7728 G
Model Code	:	Audi A4 Sedan 2.0 TFSI S-tronic
Model / Year	:	Jul-18
Engine No	:	CVX 063922
Chassis No	:	WAUZZZF43JA187996
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	27-Dec-18
Place of Accident	:	ICON @ Pasir Pangjang

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SCZ 7228 G

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function.	S/N \$	360.00	X
2	To remove and transfer rhs rear door's multi-lock system and power window devices.	S/N \$	280.00	✓ ✓
3	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims. Lugage compartment trims. Dislodge roof liner and disengage curtain air bag etc.	S/N \$	1,400.00	✓ ✓
4	To remove and renew rhs 1/4 glass and rear windscreen for fender renewal.	S/N \$	600.00	X
5	To dislodge and reinstall rear wire harness for tail lights, fuse units, battery manager, fuse and relay trays, and electrical components.	S/N \$	1,400.00	X
SUB = TOTAL LABOUR CHARGES		:	\$ 4,040.00	

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Estimated Labour Charges for Accident Vehicle SCZ 7228 G

S/n	Nature of Jobs	Estimated Charges
6	To dismantle rear bumper, rear lid and rhs rear door. Cut out and reweld rhs rear fender. Renew rhs rear door. Reorganise crash management components. Reinstall all parts removed.	\$ 5,400.00 2000 ✓
7	To respray rhs rear door, door handle, rhs rear fender, rhs sill panel, door entrances, roof channel, drain channel and end panelling. To carry out joint works and stone chip treatment.	\$ 4,100.00 1750 ✓ 550x3=1650 Hackle = 100.
8	To renew rhs rear rim and carry out wheel alignment.	S/N \$ 280.00 X
9	To carry out diagnostic check.	S/N \$ 192.00 ✓ ✓
TOTAL LABOUR CHARGES		: <u>\$ 14,012.00</u>

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Material List for Accident Vehicle Regn No. SCZ 7228 S

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR DOOR-RH <i>Dented</i>	\$ 1,928.00	✓ 1543.40
2	REAR DOOR OUTER SEAL-RH <i>new</i>	\$ 176.00	✓ 140.40
3	BONDING AGENT <i>?</i>	\$ 43.00	? X
4	CLEANING SOLUTION <i>Not new</i>	\$ 64.00	? X
5	APPLICATOR	\$ 7.00	? X
6	REAR DOOR SEALING STRIP-RH <i>new</i>	\$ 14.00	✓
7	REAR DOOR ATTACHMENT PARTS-RH <i>Not new</i>	\$ 488.00	? X
8	REAR DOOR CATCH-RH <i>new</i>	\$ 105.00	X, 84
9	REAR DOOR CATCH COVER-RH <i>new</i>	\$ 12.00	X,
10	REAR DOOR HANDLE TRIM PLATE-RH <i>?</i>	\$ 22.00	+
11	REAR DOOR HANDLE HOUSING-RH <i>new</i>	\$ 7.00	X
12	REAR DOOR HANDLE EXTERIOR-RH <i>Regis</i>	\$ 33.00	✓
13	REAR DOOR MOUNTING BAR-RH <i>new</i>	\$ 143.00	X,
14	REAR SIDE PANEL-RH <i>Dented</i>	\$ 2,347.00	1555.60
15	REAR WINDOW <i>?</i>	\$ 1,014.00	+
16	REAR WINDOW PRIMER <i>new</i>	2 \$ 37.00	X
17	REAR SIDE WINDOW-RH	\$ 541.00	X
18	REAR SIDE WINDOW TRIM STRIPS CHROME-RH <i>MT</i>	\$ 426.00	✓
19	REAR ALUMINIUM-RH <i>Not new</i>	\$ 645.00	X
20	RUBBER VALVE <i>Not new</i>	4 \$ 12.00	X.
SUB-TOTAL SPARE PARTS CHARGES		\$ 8,064.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

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Material List for Accident Vehicle Regn No. SCZ 7228 S

		<u>Damaged Pa</u>	
		<u>S/Nett</u>	
<u>S/N</u>	<u>Parts Description</u>		
21	REAR WHEEL HOUSING LINER-RH <i>see new</i>	\$	215.00 *
22	REAR WHEEL HOUSING LINER ATTACHMENT PARTS-RH <i>see new</i>	\$	78.00 +,
23	ACRYLIC SEALANT	S/N \$	180.00 ✓ 180
24	CAVITY WAX	S/N \$	140.00 ✓ 140
25	STONE CHIP	S/N \$	180.00 ✓ 180
26	METAL FILLER POWDER	S/N \$	280.00 ✓ 280
27	SUNDRIES <i>new</i>	\$	800.00 ? 300
TOTAL SPARE PARTS CHARGES		:	\$ 9,937.00
TOTAL LABOUR CHARGES			\$ 14,012.00
GRAND TOTAL			<u>\$ 23,949.00</u>

All charges are not inclusive of GST.

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Name : Adrian Lij
Surveyed Date : 03/01/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, op Ryn.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant