

# Premium Automobiles

**AXA Insurance Pte Ltd**  
 No 8 Shenton Way  
 #27-01 AXA Tower  
 Singapore 068811  
**Attn: Motor Claims Dept**  
**Yr Ref: CC4/ASM19000143/hb3**

Norah Khai  
 6768 9911  
 6841 1183  
 Nora.khai@premiumauto.com.sg  
 Body & Paint Dept  
 PA/TP/0008/2019/MAS

3 May 2019

from  
 Telephone +65-  
 Telefax +65-  
 EMail  
 Our department  
 Our Ref  
 Your Ref  
 Date

Dear Sir,

**RE: INSURANCE CLAIM FOR S 9917 CD, Audi A4 Sedan 2.0 TFSI**

With reference to the above-mentioned vehicle, no. **S 9917 CD**, claimant, **Mr. Jun Hansung**, please find the related document as per attached.

1. A copy of the Original invoice no. 85013731 – S\$4,537.01
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. Loss of Use – S\$300.00 (S\$100.00 x 3 working days)
5. A copy of LTA Search fee – S\$7.45

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
 Claims Dept

Encls  
 AXA – S 9917 CD

total pages

Premium Automobiles Pte Ltd  
 Showroom  
 9 Leng Kee Road  
 Singapore 159090  
 Telephone (65) 6566 1111  
 Telefax (65) 6471 3733

Service & Parts Centres  
 55 Ubi Rd 1  
 Singapore 408699  
 Telephone (65) 6336 2323  
 Telefax (65) 684 11183

## **Letter of Authorization**

**Your ref: SHC5187B**

**Our ref:** PA/TP/0008/2019/TF

22 February, 2019

**Mr. Jun HanSung**  
967 Bukit Timah Road  
#12-11  
Singapore 589663

**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811  
Attn: Motor Claims Dept

Dear Sir/ Mdm,

**Accident involving S9917CD / SHC5187B  
Along Lower Delta Road on 1 January 2019.**

I am the registered owner of S9917CD.

I confirm that I will be claiming for Rental Charges / Loss of Use and hereby authorize your esteemed company to settle Rental Charges / Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Jun HanSung

Copy to Norah Khai, Premium Automobiles Pte Ltd



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159938  
Telephone 6388 2223  
Telefax 6475 1023

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408699  
Telephone 6388 1888  
Telefax 6841 1888

Customer Service  
Service Appointment  
24-hour Breakdown Service

6366 2323  
9828 1233

customer.care@premiumauto.com.sg

## INSURANCE TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

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AXA INSURANCE PTE LTD  
MOTOR CLAIM DEPT  
8 SHENTON WAY,  
#27-01 AXA TOWER,  
SINGAPORE 068811 068811

Invoice: 85013731  
Date : 03/05/2019  
Order : 59917CD  
Term : 30

Account: A0008 (T 0)  
AXA INSURANCE PTE LTD  
MOTOR CLAIM DEPT  
8 SHENTON WAY,  
#27-01 AXA TOWER,  
SINGAPORE 068811

Regn No.: 59917CD (V 38218) Regn Date: 14/06/2018 Mileage: 7899 WIP No.: 38043  
Model: A4 SEDAN 2.0 TFSI 8W2ADG (NAV, Chassis: WAUZZZF43JA163696 Engine: CVK 061090 Dept: U  
VSB No.:  
You have been assisted by :- UB-Jiayee ( 33 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR ASSY. CHECK FUNCTION	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	600.00	1.00	600.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	600.00	1.00	600.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W5807067A GRU	COVER	1.00	2015.00	2,015.00
X	A5Q0919275B GRU	SENSOR	2.00	231.00	462.00
X	A5Q0919133 704	WASHER	4.00	2.80	11.20

Parts 2,488.20  
Labour 0.00  
Sublet 1,752.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 4,240.20  
7% GST 296.81  
Grand Total 4,537.01



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

Customer

1/2/2019

Receipt

Search  
TP n GW

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 02 Jan 2019 / 08:59:56  
Receipt Date/Time : 02 Jan 2019 / 08:59:56

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-190102-000838  
Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - SHC5187B As at 01 Jan 2019/12:50:00 Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SHC5187B Enquiry Fee 20190102085836044909	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	xxxxxxxxxxxx2781		Credit Card: Visa/MasterCard	7.45
Total				0.00
Cash Change				7.45
Tendered Amount				0.00
Excess Refundable Amount				

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : JUN HANSUNG  
**Period of Insurance** : 14 Jun 2018 To 13 Jun 2019  
**Engine No.** : CVK061090  
**Chassis No.** : WAUZZZF43JA163696

**Vehicle No.** : S9917CD  
**Policy No.** : 1800060456  
**Endorsement No.** : 000000000219189  
**Issued Date** : 02 Aug 2018

### ABOUT THE COVER

**Make/Model** : AUDI A4 Sedan 2.0 TFSI S tronic  
**Engine Capacity/Tonnage** : 1,984.00 CC  
**Driver Restriction** : NA  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2018  
**Insuring with COE/PARF** : No

#### Person or Classes of Persons Entitled to Drive\* :

- a) The Policyholder
  - b) Any other person who is driving on the Policyholder's order or with his/her permission.
- This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition

#### Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

**Loss of Use 1800cc - 2000cc Optional**

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

**Section 1**  
 Fire - \$0 Own Damage - \$500 Theft - \$0 Flood Cover - \$0

**Section 2**  
 Property Damage - \$0

**Windscreen** : \$100

#### Named Driver and Excess (where applicable)

JUN HANSUNG - \$500 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

**Hire Purchase Company/Employer's Loan:** NA

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125221

PREMIUM LEASING - SHE  
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Manik*

**AIG Asia Pacific Insurance Pte. Ltd.**  
 AUTHORISED REPRESENTATIVE

SSCSAN

**IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

# Premium Automobiles

**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811  
**Attn: Motor Claims Dept**  
**Your ref: SHC5187B**

Norah Khai From  
6768 9828 Telephone +65-  
6841 1183 Telefax +65-  
Body Repair Our department  
Your Claim Ref  
PA/TP/0008/2019/TF Our Ref  
22-Feb-19 Date  
1 total pages

## RE : CLAIM-OWNER'S SATISFACTION/DISCHARGE VOUCHER

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733  
Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

**Make & Model** : Audi A4 Sedan 2.0 TFSI  
**Vehicle Chassis No** : WAUZZZF43JA163696  
**Vehicle Regn No.** : **S 9917 CD**  
**Vehicle Mileage** : 19911KM  
**Vehicle Owner** : Mr. Jun HanSung  
**Certificate No** : 1800060456  
**Liability** : **Direct Settlement by Vic of LKK via email**  
**Dated 1/2/2019 with LOU/LOR**  
**Accident Date** : 1 January, 2019  
**Location** : Lower Delta Road  
**Repair Cost** : S\$ 4,537.01  
**WIP No.** : 38043  
**Repairer's Name** : Premium Automobiles Pte Ltd

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner/Insured Signature**

**Time**

**Date**

  
5:20 pm  
22/2/19