

Stacyng CC 4, Assn, 9000142, K233/4 LKK: 40489 IDAC:

Surveyor:

CSL

DOI:

ASSIGNMENT

2/1/19

Date / Time:

31/1/18

Registered in Merimen.

Pre-assign / CCU / FTE

SHB 9837m

the 803 plc

Claim No.:

58m01314

Policy No.:

Make / Model:

Place of Accident:

NE

Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

( YES / NO )

HP:

D.O.A: 13/11/2018

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SCT 1698U



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

CMO  
pmdde



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date / Time

15/1

Am

21/8/19

PU seen WWS

2/8/19

file -> Summary to send to en

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

29/1/19  
Byeman

Documentation Check List:

Handler

Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

21/8/19

Confirm with: Cedia

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

27

If No or B 28, Ass. Lin:

Repair Cost: W/GH

SS 876.46

Loss of Rental (LOR):

SS

—

(days)

Loss of Use (LOU):

SS

40.00

(S 100 x 4 days)

Loss of Income (LOI):

SS

—

(S x days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

SS

7.45

Medical:

SS

—

Disbursement:

SS

—

(e.g. Tow/ Independent)

Legal Cost

SS

—

Total:

SS 1283.91

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 1283.91

Name 1:

Cum-Adelgo Engineering He Ltd.

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

1750

31/8/19

REF: ASM(AxA)

## ASSIGNMENT

From Date: 02012019

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKT 1698U

at Workshop m/s

of

Comfort Delgro  
205 Bouldett Rd

Insured

Policy No:

Claims No

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

874k

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

2(3) days

Res.: Yes or No

Lum Sum:

1-B1 %

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date

Person Contacted

Vehicle: IN / OUT

Veh No: SKT 1698U Yr Regn: 05 15

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mercedes CX-5 C.C. 1998

Colour: M. Gray A/C Insured / Std / NI / NA

Sp Reading: 35547 T/Radio: Insured / Std / NI / NA

Eng/No:

ChNo: JMBKE1072G03-14P01

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/85R17

R: Yokohama

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Kin forest

Front

Rear

R/Bal. 9 mm

R/Bal. 2 mm

L/Bal. P mm

L/Bal. 7 mm

D.O.A. 13/11/18

D.O.I. 2/1/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

3/1 File pass to Caravan

PIP # 819.12 (Red # 101.94 5742

Date/Time: File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) \$ + RE \$

) Photos

) Others

Report Format :

Lump Sum / I.B.I: (\$

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Invs (\$☐ Weekend (\$

TOTAL

COMFORTDELGRO  
ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE  
579701

Claim Reference:  
Assessment Number: TW000949  
Version: COM-DGRO/1  
Date Calculated: 29/12/2018 01:47

Full Report - V1  
Registration: SKT1698U  
Printed: 29/12/2018 09:47

### Summary Information

#### Claim

Location:	Singapore (SG)	Currency:	SGD
Printed by:	Andrew CDGE	Date of Incident:	
Authorisation Status:	Interim	Able to Authorise Repairs:	TBA
Work Provider:	AXA Insurance S'pore Pte Ltd	Repairs Authorised:	TBA
Claim Reference:		Estimated Repair Time:	
Policy Number:		Quote Due Date:	
Other Reference:	TP CLAIM	Actual Repair Days:	
Third Party:		Parts Ordered Date:	
Insured Amount:		Hire Car Start:	
Under Warranty:		Hire Car End:	
Warranty Expired:		Vehicle Collected:	

### Vehicle Details

#### Vehicle

Manufacturer:	MAZDA
Model:	CX-5
Sub Model:	BASE MODEL
Model Sheet Number:	IB6 01
Registration:	SKT1698U
Registration Month:	
Registration Year:	
VIN Number:	
Odometer:	Not Known
Colour:	
Engine Number:	
Fuel Level:	%

#### Model Specs

FROM 02/2015	2.0 LTR 114/18/21KW
TWO COAT METALLIC	PREPARE OFF VEHICLE

*Not Authorised*  
*Runny B&Paint*  
*2-3 days*

### Vehicle Condition

#### Vehicle Status

Pre-Accident Condition:	Severity of Impact:	Light Panel
Steering:	Vehicle Status on Inspection:	
Brakes Pedal Travel:	Date of Inspection:	28/12/2018
Place of Inspection:		
Pre-Accident Damage:		

Tyres Condition:  
Tread Depth LHF:  
Tread Depth LHR:  
Damage Areas:

Tread Depth RHF:  
Tread Depth RHR:  
Direction of Impact:

LKK Auto Consultants hence notify the Repairer of the following:

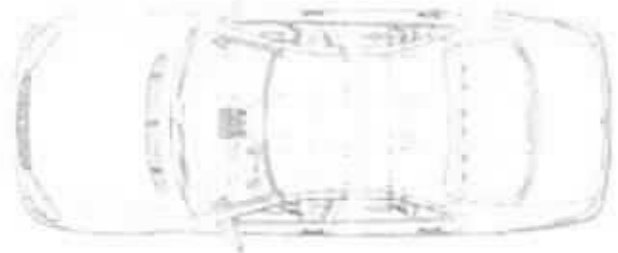
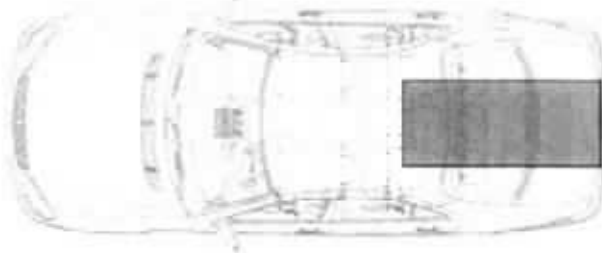
- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- This party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

# COMFORTDELGRO ENGINEERING PTE LTD

Claim Reference:  
 Assessment Number: TW000949  
 Version: COM-DGRO/1  
 Date Calculated: 29/12/2018 01:47

Full Report - V1  
 Registration: SKT1698U  
 Printed: 29/12/2018 09:47



## Addresses

## Cost Summary

Total Labour	\$571.50
Total Paint/Material	\$105.72
Total Parts	\$933.80
Total of Additional Costs	\$280.00
Excess:	- \$0.00
Grand Total Exc GST:	\$1,891.02
7 % GST:	\$132.37
Grand Total Inc GST:	\$2,023.39

## Repair Information

### LABOUR

Time Basis 10 WU = 1 HR. Price/CL 1 = \$45.00/HR  
 Price/Dent = \$45.00/HR

### Repair /

Guide Number	Repair Details	WU	Cost Price (\$)
S0206X-R-X	RENEW REAR BUMPER INCLUDES: BUMPER AND ALL REQUIRED ATTACHED PARTS R + R	6.0	27.00
NO NUMBER	R + R REAR BUMPER CARRIER	4.0	18.00
S1709X-R-X	R + R REAR END PANEL TRIM	2.0	9.00
2711	REPAIR REAR PANEL	25.0* ?	112.50
2741	REPAIR INNER REAR PANEL	25.0* ?	112.50
2931	REPAIR BOOTLID/TAILGATE	10.0* X	45.00
<b>LABOUR COST</b>			
	Total Work Units	72.0	
	Corrosion Protection External Labour	0.0HRS	0.00
	Corrosion Protection Internal Labour	0.0HRS	0.00
	Sub Total	7.2HRS	\$324.00
	Paint Labour	5.5HRS	\$247.50
	Total Labour	12.7HRS	\$571.50

### PAINT WORK

Time Basis 10 WU = 1 HR. Price = \$45.00/HR

Guide Number	Description	WU	Cost Price (\$)
	- TWO COAT METALLIC - PREPARE OFF VEHICLE		
2581	REAR BUMPER NEW PART PAINT K1R	8.0	
2711	REAR PANEL REPAIR PAINTING <50%	8.0	
2931	BOOTLID/TAILGATE SURFACE PAINT	9.0	
<b>LABOUR COST - PAINT</b>			
	TIME(PAINT)	25.0	

## COMFORTDELGRO ENGINEERING PTE LTD

Claim Reference:

Assessment Number: TW000949

Version: COM-DGRO/1

Date Calculated: 29/12/2018 01:47

Full Report - V1

Registration: SKT1698U

Printed: 29/12/2018 09:47

Preparation Main Work Plastic	5.0	
Preparation Main Work Metal	25.0	
Preparation Work Multi Layer Paint	0.0	
Total Work Units (10WU/HR)	55.0	
Total Paintwork Labour	5.5HRS	\$247.50
<b>MATERIAL COST - PAINT</b>		<b>Cost Price</b>
New Part Painting - Plastic K1R		\$35.92
Material-Constant Main Work Metal		\$28.60
Surface-/Blend Paint		\$26.39
Repair Painting		\$5.81
Material-Const Main Work Plastic		\$9.00
Total Excluding Pearlescent Uplift		\$105.72
Pearlescent Uplift @ 0.0%		\$0.00
Total Paint Material Cost		\$105.72

## PARTS

				Price Valid: 01/06/2015	
Guide No.	Qty	Description	Part Number	Supplier	Bet. Price (\$)
2581	1	REAR BUMPER	KDY75022XDBB	500	0% 380.00+L
2585	1	L/BUMPER COVER	KD5350EL1A	1-30	0% 3.50+L
2586	1	R/BUMPER COVER	KD5350EK1A		0% 3.50+X
2617	1	L/BUMPER BRACKET	KD53502J1A		0% 20.00+X
2618	1	R/BUMPER BRACKET	KD53502H1A		0% 20.00+X
2640	1	REAR BUMPER SUPPORT	KD5350260B		0% 350.00+X
2650	1	RR BUMPER CLAMP KIT	USE SINGLE PARTS	14.00	0% 35.00+L
f: OEM Parts			Sub Total		\$812.00
g: Original			Mark Up From Cost	(15 %)	\$121.80
h: Secondhand			Sundry Parts	(Fixed)	\$0.00
p: Parallel			<b>Total Parts</b>		<b>\$933.80</b>
x: Exchange					

## NB - COLOUR CODED ITEMS/TRIM - PART NUMBERS MAY DIFFER

## Extras

Description	Betterment	Price
REVERSE SENSOR SPECIALIST	0%	\$280.00 X
<b>Total Extras</b>		<b>\$280.00</b>

## Final Calculation

<b>Total Parts</b>		<b>\$933.80</b>
<b>Labour</b>		
Total Panel/Mechanical	\$324.00	58.50
Total Paintwork	\$247.50	103.50
<b>Total Labour</b>		<b>\$571.50</b>
<b>Additional Costs</b>		
Corr Prot Materials External	\$0.00	
Corr Prot Materials Internal	\$0.00	
Cost of Specialist	\$280.00	
<b>Total of Additional Costs</b>		<b>\$280.00</b>
<b>Total Paint/Material Costs</b>		<b>\$105.72</b>
<b>Grand Total Excludes GST</b>		<b>\$1,891.02</b>
GST @ 7 %		\$132.37
<b>Grand Total Includes GST</b>		<b>\$2,023.39</b>

**COMFORTDELGRO ENGINEERING PTE LTD**

**Claim Reference:**

**Full Report - V1**

**Assessment Number: TW000949**

**Registration: SKT1698U**

**Version: COM-DGRO/1**

**Printed: 29/12/2018 09:47**

**Date Calculated: 29/12/2018 01:47**

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**Assessment Notes**

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COMFORTDELGRO  
ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE  
579701

Claim Reference:  
Assessment Number: TW000949  
Version: COM-DGRO/1  
Date Calculated: 25/01/2019 02:45

Full Report - V1  
Registration: SKT1698U  
Printed: 25/01/2019 10:45

### Summary Information

#### Claim

Location:	Singapore (SG)	Currency:	SGD
Printed by:	Andrew CDGE	Date of Incident:	
Authorisation Status:	Interim	Able to Authorise Repairs:	TBA
Work Provider:	AXA Insurance S'pore Pte Ltd	Repairs Authorised:	TBA
Claim Reference:		Estimated Repair Time:	
Policy Number:		Quote Due Date:	
Other Reference:	TP CLAIM	Actual Repair Days:	
Third Party:		Parts Ordered Date:	
Insured Amount:		Hire Car Start:	
Under Warranty:		Hire Car End:	
Warranty Expired:		Vehicle Collected:	

### Vehicle Details

#### Vehicle

Manufacturer:	MAZDA
Model:	CX-5
Sub Model:	BASE MODEL
Model Sheet Number:	IB6 01
Registration:	SKT1698U
Registration Month:	
Registration Year:	
VIN Number:	
Odometer:	Not Known
Colour:	
Engine Number:	
Fuel Level:	%

#### Model Specs

FROM 02/2015	2.0 LTR 114/18/21KW
TWO COAT METALLIC	PREPARE OFF VEHICLE

### Vehicle Condition

#### Vehicle Status

Pre-Accident Condition:	Severity of Impact:	Light Panel
Steering:	Vehicle Status on Inspection:	
Brakes Pedal Travel:	Date of Inspection:	28/12/2018
Place of Inspection:		
Pre-Accident Damage:		
Tyres Condition:		
Tread Depth LHF:	Tread Depth RHF:	
Tread Depth LHR:	Tread Depth RHR:	
Damage Areas:	Direction of Impact:	



## COMFORTDELGRO ENGINEERING PTE LTD

Claim Reference:

Assessment Number: TW000949

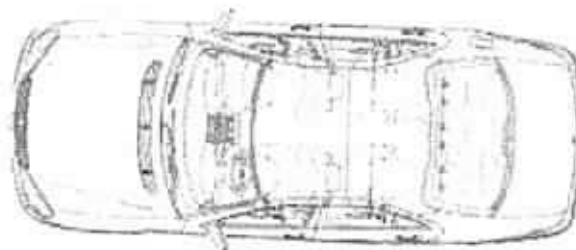
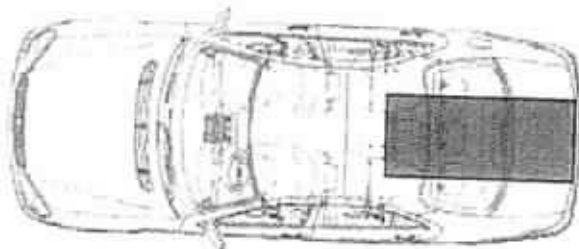
Version: COM-DGRO/1

Date Calculated: 25/01/2019 02:45

Full Report - V1

Registration: SKT1698U

Printed: 25/01/2019 10:45



## Addresses

## Cost Summary

Total Labour	\$162.00
Total Paint/Material	\$64.52
Total Parts	\$592.60
Excess:	- \$0.00
Grand Total Exc GST:	\$819.12
7 % GST:	\$57.34
Grand Total Inc GST:	\$876.46

## Repair Information

## LABOUR

Time Basis 10 WU = 1 HR. Price/CL 1 = \$45.00/HR  
Price/Dent = \$45.00/HR

## Repair /

## Guide Number Repair Details

	WU	Cost Price (\$)
S0206X-R-X RENEW REAR BUMPER	6.0	27.00
INCLUDES: BUMPER AND ALL		
REQUIRED ATTACHED PARTS R + R		
S1709X-R-X R + R REAR END PANEL TRIM	2.0	9.00
1000 REMOVE&REFIT REVERSE SENSOR	5.0*	22.50
<b>LABOUR COST</b>		
Total Work Units	13.0	
Corrosion Protection External Labour	0.0HRS	0.00
Corrosion Protection Internal Labour	0.0HRS	0.00
Sub Total	1.3HRS	\$58.50
Paint Labour	2.3HRS	\$103.50
Total Labour	3.6HRS	\$162.00

## PAINT WORK

## Guide Number Description

Time Basis 10 WU = 1 HR. Price = \$45.00/HR

	WU	Cost Price (\$)
- TWO COAT METALLIC		
- PREPARE OFF VEHICLE		
2581 REAR BUMPER NEW PART PAINT K1R	8.0	
<b>LABOUR COST - PAINT</b>		
TIME(PAINT)		
Preparation Main Work Plastic	8.0	
Preparation Work Multi Layer Paint	15.0	
Total Work Units (10WU/HR)	0.0	
Total Paintwork Labour	23.0	
<b>MATERIAL COST - PAINT</b>	2.3HRS	\$103.50
New Part Painting - Plastic K1R		Cost Price
		\$35.92



# COMFORTDELGRO ENGINEERING PTE LTD

Claim Reference:

Assessment Number: TW000949

Version: COM-DGRO/1

Date Calculated: 25/01/2019 02:45

Full Report - V1

Registration: SKT1698U

Printed: 25/01/2019 10:45

Material-Const Main Work Plastic	\$28.60
Total Excluding Pearlescent Uplift	\$64.52
Pearlescent Uplift @ 0.0%	\$0.00
Total Paint Material Cost	\$64.52

## PARTS

Guide No.	Qty	Description	Part Number	Supplier	Price Valid: 01/06/2015	Bet.	Price (\$)
2581	1	REAR BUMPER	KDY75022XDDB		0%		500.00*
2585	1	L/BUMPER COVER	KD5350EL1A		0%		1.30*
2650	1	RR BUMPER CLAMP KIT	USE SINGLE PARTS		0%		14.00*
f: OEM Parts			Sub Total				\$515.30
g: Original			Mark Up From Cost	(15 %)			\$77.30
h: Secondhand			Sundry Parts	(Fixed)			\$0.00
p: Parallel			Total Parts				\$592.60
x: Exchange							

NB - COLOUR CODED ITEMS/TRIM - PART NUMBERS MAY DIFFER

Total Extras \$0.00

## Final Calculation

Total Parts	
Labour	\$592.60
Total Panel/Mechanical	
Total Paintwork	\$58.50
Total Labour	\$103.50
Total Paint/Material Costs	\$162.00
Grand Total Excludes GST	\$64.52
GST @ 7 %	\$819.12
Grand Total Includes GST	\$57.34
	\$876.46

## Assessment Notes





## Service Request Details

Claim

S8M0131Y

Reference

None 

Loss Date

13 November 2018

Request Date

31 December 2018

Due Date

8 January 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

*Kenneth*

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SKT1698U

Make

TPVD MAZDA

## Service Address

...

## Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD

No.2 ANG MO KIO STREET 63, 569111, Singapore

## Claim Handler

NG Stacey

6568804351

stacey.ng@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

**Catherine Chong (LKK Auto)**

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**From:** CDGE Braddell Private Cars Crash Repair Operation  
<braddell\_operation@sparkcarcare.com>  
**Sent:** Saturday, 29 December, 2018 9:53 AM  
**To:** LOW Garnet; NGUETTE Kadi; SG AXA Insurance SM AXA SGP - Motor Survey  
**Cc:** Denis Teo Chin Chye; CDGE Braddell Private Cars Crash Repair Operation  
**Subject:** SKT1698U claim against SHB9837M \_ DOA 13.11.2018 \_ (III / AXA)  
**Attachments:** SKT1698U.pdf  
  
**Categories:** Mateen

Dear Sir / Madam

Please arrange to survey the car at CDGE, Braddell.

And to advice on the liability of the accident.

Your insured vehicle number SHB9837M.

***\*\*Car in workshop ready for survey.***

AG

Best Regards  
External Business | ComfortDelGro Engineering Pte Ltd  
Off: 6383 7656 (Ngo - Supervisor) / Off: 6383 8115 (William) / Off: 6383 7362 (Andrew)

Fax: 6281 5767  
[www.SPARKcarcare.com](http://www.SPARKcarcare.com)

## Report Remarks Entry - CC4/ASM19000142/Kpa3

Remarks

Remarks

Add

Remarks 1	By	On
<input type="checkbox"/> SKT 1698U ; SHB 9837M	HMK	3/1/2019 3:55:05 PM
<input type="checkbox"/> EST : \$1891.02 --- SUR : KSC --- WKSP : CDGE BRADDELL	HMK	3/1/2019 3:55:38 PM
<input type="checkbox"/> S8M0131Y // 90489 // NG Stacey	HMK	3/1/2019 3:55:47 PM
<input type="checkbox"/> Services Pending verification - Direct Settlement	HMK	3/1/2019 3:55:51 PM
<input type="checkbox"/> File Review: 100% B:27 OLD REAR ENDED TP	SRY	4/1/2019 3:36:24 PM
<input type="checkbox"/> Email wsp liability clear.	SRY	4/1/2019 3:36:30 PM
<input type="checkbox"/> 7/1/19 2:02 PM *** PROCEED DS *** Message Insured changed lane and c/w TP. - NG Stacey	HMK	7/1/2019 2:09:05 PM
<input type="checkbox"/> FILE PASS TO ASHER	HMK	15/1/2019 10:34:56 AM
<input type="checkbox"/> FILE TRANSFER TO HT	SRY	30/5/2019 3:18:39 PM



## <TP - Mandate IA> - S8M0131Y [ACCIDENT INVOLVING SHB 9837M(OI) & SKT 1698U(TP) ON 13/11/2018]

Type

🔗 Question

Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best. We seek your mandate at \$1,328.85(if claim LOU) - \$1,570.85(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 01 July 2019

Reply





Auto  
Consultants  
Pte Ltd

Company Registration No. 199807198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 1/7/2019

### Survey Details:

Date of loss	13-Nov-18
Date of appointment	31-Dec-18
Date of survey	2-Jan-19
Location of survey	CDGE BRADDELL

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SKT1698U
Make and Model	MAZDA CX-5 5-DOOR MAGNA
Date of registration	26-May-15
Parf Rebate	
Market Value	\$ 74,000.00
Parf Rebate	\$ 60,762.00
Nett Loss	\$ 13,238.00

### Repair details:

Initial Estimate	1,891.02
------------------	----------

### Proposed/Revised repair cost:

Parts	\$ 592.60
Check items (estimate)	NIL
Labour	\$ 226.52
Total	\$ 819.12
Lump Sum(if applicable)	\$ -

Number of days for repair	\$ 3.00
---------------------------	---------



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

--

**Mandate:**

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 876.46	\$ 876.46
Loss of use (4days x \$100.00)	\$ 400.00	NIL
Loss of rental (w/GST)(4days x \$150.00)	NIL	\$ 642.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others (Audatex Fee)	\$ 44.94	\$ 44.94
Proposed Total	\$ 1,328.85	\$ 1,570.85



Re:<TP - Mandate IA> - S8M0131Y [ACCIDENT INVOLVING SHB 9837M(OI) & SKT 1698U(TP) ON 13/11/2018]

Type

Question

Message

Please proceed

Reply



## Hsiao Tong (LKKAUTO)

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**From:** Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>  
**Sent:** Tuesday, 20 August 2019 1:56 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: 2nd Reminder to LKK for offer : LOD AGAINST AXA/LKK - SKT1698U (CRAC) / SHB9837M DOA 13/11/18 \*\*\* LKK REF: CC4/ASM19000142/Kpb3

Without Prejudice

Dear Sir/Madam

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at **\$1,283.91** for property damage only. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Please forward Direct Settlement Form for execution and your cheque made payable to : COMFORTDELGRO ENGINEERING PTE LTD

Thank you.

Best Regards  
Cecilia Lee  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8354 | Fax: 6214 1843

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Tuesday, 20 August 2019 12:17 PM  
**To:** Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>  
**Subject:** RE: 2nd Reminder to LKK for offer : LOD AGAINST AXA/LKK - SKT1698U (CRAC) / SHB9837M DOA 13/11/18 \*\*\* LKK REF: CC4/ASM19000142/Kpb3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 876.46
2. Loss of Use (4days x \$100.00)	\$ 400.00
3. LTA/GIA Search Fee	\$ 7.45
<b>Total</b>	<b>\$1,283.91</b>

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,  
**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Tuesday, 20 August 2019 11:26 AM  
**To:** Cecilia Lee Peng Geok <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>  
**Subject:** RE: 2nd Reminder to LKK for offer : LOD AGAINST AXA/LKK - SKT1698U (CRAC) / SHB9837M DOA 13/11/18 \*\*\* LKK REF: CC4/ASM19000142/Kea3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Hsiao Tong,**

**Kindly assist.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Lee Peng Geok <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>  
**Sent:** Tuesday, 20 August 2019 11:18 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>  
**Subject:** 2nd Reminder to LKK for offer : LOD AGAINST AXA/LKK - SKT1698U (CRAC) / SHB9837M DOA 13/11/18 \*\*\* LKK REF: CC4/ASM19000142/Kea3  
**Importance:** High

2nd Reminder

Without Prejudice

Dear Sir/Madam

It has been almost 6 months since we sent out our LOD. Please look into the matter and revert with your offer without further delay.

Thank you.

Best Regards  
Cecilia Lee  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8354 | Fax: 6214 1843

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**From:** Cecilia Lee Peng Geok  
**Sent:** Wednesday, 8 May 2019 12:09 PM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** Reminder to LKK for offer : LOD AGAINST AXA/LKK - SKT1698U (CRAC) / SHB9837M DOA 13/11/18  
\*\*\* LKK REF: CC4/ASM19000142/Kea3

Reminder

Without Prejudice

Dear Sir/Madam

Please look into the matter and revert with your settlement offer within the next seven (7) days.

Thank you.

Best Regards  
Cecilia Lee  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8354 | Fax: 6214 1843

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Tuesday, 5 March 2019 10:09 AM  
**To:** Cecilia Lee Peng Geok; Asher Sng (LKKAuto)  
**Cc:** Admin A; CS A Team  
**Subject:** RE: LOD AGAINST AXA/LKK - SKT1698U (CRAC) / SHB9837M DOA 13/11/18 \*\*\* LKK REF: CC4/ASM19000142/Kea3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/ASM19000142/Kea3	Asher - 6841 6051

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Lee Peng Geok <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>

**Sent:** Tuesday, 5 March, 2019 10:07 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** LOD AGAINST AXA/LKK - SKT1698U (CRAC) / SHB9837M DOA 13/11/18

Without Prejudice

Dear Sir/Madam

Attached herewith our LOD of 05/03/2019 for your attention and early settlement.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843





ComfortDelGro Engineering

Our Ref: PTE/SKT1698U/20181113/DS-CL

05/03/2019

AXA Insurance Singapore Pte Ltd  
C/o LKK Auto Consultants Pte Ltd  
51 Ubi Avenue 1, #02-25  
Singapore 408933  
Attn: Motor Claims Department

Without Prejudice

Dear Sirs

**ACCIDENT ON 13/11/2018 INVOLVING SKT1698U & SHB9837M ALONG PIE TOWARDS AIRPORT BEFORE AIRPORT BOULEVARD**

We are the authorised repair workshop for the owner of vehicle, SKT1698U, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorized us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, SHB9837M, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repairs	876.46
2. 7.0 days Loss of Rental Income @ \$168	1,176.00
3. LTA Fee	7.49
	<hr/>
(E&OE)	2,059.95

We enclose the following documents to support the claims: -

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Repair/Excess Bill | <input checked="" type="checkbox"/> Insurance Certificate |
| <input type="checkbox"/> Surveyor Report               | <input checked="" type="checkbox"/> Power of Attorney     |
| <input type="checkbox"/> Coloured Photographs          | <input type="checkbox"/> Car Rental Bill                  |
| <input type="checkbox"/> GIA/Police Report(s)          | <input type="checkbox"/> Medical Bill                     |
| <input checked="" type="checkbox"/> GIA/TP Search      | <input type="checkbox"/> Witness Statement                |
| <input type="checkbox"/> Others:                       |   |

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully

Cecilia Lee

CDGE Claims Department

DID: 6214 8354 FAX: 6214 1843 Email: cecilialee@sparkcarcare.com

ComfortDelGro Engineering Pte Ltd

Corporate Office

205 Braddell Road Singapore 579701

Mainline +65 6383 6288

Facsimile +65 6286 9755

E-mailing Department: [axa@sparkcarcare.com](mailto:axa@sparkcarcare.com)

Car Care Centres

Braddell

205 Braddell Road

Singapore 579701

Tel 6383 8110

Loyang

59 Loyang Drive

Singapore 508909

Tel 6214 8300

Pandan

45 Pandan Road

Singapore 609286

Tel 6358 8778

Sin Ming

383 Sin Ming Drive

Singapore 575717

Tel 6553 0400

Sungei Kadut

7 Sungei Kadut Way

Singapore 728791

Tel 6389 7888

Ubi

320 Ubi Road 3

Singapore 408649

Tel 6848 5721

[www.SPARKcarcare.com](http://www.SPARKcarcare.com)

A member of

**COMFORTDELGRO**



ISO 9001  
CERTIFIED

## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960 ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1999 (MALAYSIA)

This certificate is not transferable to a new owner of the vehicle. If for any reason the insurance is terminated during its currency, the Certificate must be returned to the insurer, or if the Certificate has been lost or destroyed a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the legislation relating to compulsory insurance. The Certificate must be returned if the insurance is suspended during its currency.

Agency Code: 10827SE  
Comprehensive

Excess: As per Policy Schedule

### CERTIFICATE NO.

M495128/R1/761

1. Index Mark and Registration  
Number of Vehicle

SKT1688U

2. Name of Policy Holder

COMFORTDELGRO RENT-A-CAR PTE LTD

3. Effective date of the commencement of  
insurance for the purposes of the Act

01 January 2018

4. Date of Expiry of insurance

31 December 2019

5. Persons or Classes of Persons entitled to drive\*

Any person who is driving on the Policyholder's order or with their permission.  
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use\*

Use only for social domestic and pleasure purposes in connection with the Policyholder's business.

The Policy does not cover

- (1) Use for hire or reward
- (2) Use for racing, pace-making, reliability trial or speed-testing.
- (3) Use for the carriage of goods (other than samples) in connection with any trade or business.
- (4) Use for any purposes in connection with the Motor Trade.

\*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Date of Issue: RL/08.01.2018

for India International Insurance Pte. Ltd.  
(APPROVED INSURERS)

MZ-406 (HIRE CAR)  
HIRE DRIVING

Authorized Signatory:

### IMPORTANT NOTICE

Policyholders are hereby warned that under the Motor Vehicle (Third Party Risks and Compensation) Act (Cap. 189), it shall be unlawful for any person to use or to cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

Policyholders are further warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act, (Cap. 189).

The Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agree to cover the new owner they will endorse the policy accordingly and will issue a new Certificate of Insurance in the new owner's name.

IN THE EVENT OF AN ACCIDENT NOTIFICATION SHOULD BE GIVEN IMMEDIATELY TO THE COMPANY. FAILURE TO DO SO WILL RESULT IN UNDERWRITERS DECLINING LIABILITY.

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Saturday, 29 June 2019 12:17 PM  
**To:** claims@transcab.com.sg  
**Cc:** transcab\_avaclaims@ava-ins.com  
**Subject:** ACCIDENT INVOLVING SHB 9837M(AXA) AND SKT 1698U ALONG/AT PIE TOWARDS CHANGI AIRPORT ON 13/11/2018

29 JUNE 2019

Transcab Taxi  
Singapore

Dear Sir,

**OUR REF : CC4/ASM19000142/Kpa3**

**YOUR REF : P1680520 (SHB 9837M)**

**ACCIDENT INVOLVING SHB 9837M(AXA) AND SKT 1698U ALONG/AT PIE TOWARDS CHANGI AIRPORT ON 13/11/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SKT 1698U against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [chewht@lkkauto.com](mailto:chewht@lkkauto.com) or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**COMFORTDELGRO ENGINEERING PTE LTD**

A member of COMFORTDELGRO

**POWER OF ATTORNEY**

ACCIDENT INVOLVING (Owner's Vehicle No.) SKT16984 and (Third Party's Vehicle No.)  
SHR 9837M on 13/11/2018 along PIE Towards Airport  
Before Airport Boulevard

Policy No. M460802

BY THIS POWER OF ATTORNEY, \*I/We, ComfortDelGro Rent A Car Pte Ltd \*NRIC/Passport  
No. 198105775H (Address)\* \_\_\_\_\_

\_\_\_\_\_ a company

incorporate in Singapore and having its registered office at (Address)\* \_\_\_\_\_

\_\_\_\_\_ owner of Vehicle Registered No. SKT16984

\_\_\_\_\_ hereby irrevocably appoint ComfortDelGro Engineering Pte Ltd (CDGE), a

company incorporated in Singapore and having its registered office at \_\_\_\_\_

its agents or any person authorized by CDGE to be \*my/our Attorney and in \*my/our name(s) and on \*my/our behalf  
to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or alternatively under Insurance Policy No. M460802 taken up by \*me/us in respect of the cost of repairs, loss of use and at all other costs and expenses, etc. suffered by \*me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on \*my/our behalf as \* my/our Attorney shall in his absolute discretion, deem fit.
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of ComfortDelGro Engineering Pte Ltd, CDGE and to give a valid receipt and discharge therefor.
4. For any of the purposes aforesaid, to execute, sign, seal and deliver all documents whatsoever in relation thereto.
5. Generally do all such acts as it shall deem necessary for the purpose of settling such claim(s) and
6. To agree to any settlement at the absolute discretion of CDGE.

\*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on \*my/our behalf by the Attorney, its agents or any person authorized by CDGE in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/We hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that the powers and authority hereby conferred shall remain irrevocable.

\*I/We further confirm that the acceptance by CDGE of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

\*IN WITNESS WHEREOF \*I/We have hereunto to set \*my/our hand and seal this day 2 of the month of

\_\_\_\_\_  
Year Two Thousand - (2019)

Signed, Sealed &amp; Delivered By

Customers Name:  
NRIC No.:  
Co's rubber Stamp

delete as appropriate. Insurance



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHB 9837M (Insd veh)	Model: MAZDA : CXCX-5
	SKT 1698U (TP veh)	
Date of Accident/ Time:	13/11/2018	

Repair Estimate	\$ 2,023.39	
Final Repair Cost (WGST)	\$ 876.46	
Loss of Use	\$ 400.00	4 days at \$100.00 per day
Rental (if any)	\$	days at \$ per day
LTA / GIA Search Fee	\$ 7.45	
Others:	\$	
Final Settlement Sum	\$ 1,283.91	

Payee Name: COMFORTDELGRO ENGINEERING PTE LTD

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability (%)
B)	For GIA Registered Workshop:	BOLA Applicable: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No BOLA Scenario No: 27
	BOLA Liability: 100 (%)	Assessed Liability (*): (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
Signature of workshop representative/Workshop stamp  
Name of Representative: KSC  
Date: 29/11/2019  
205 BRADDELL ROAD  
SINGAPORE 579701  
LKK

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
Signature of Witness/Workshop stamp (if applicable)  
Name of Witness: KSC  
Date: 26 AUG 2019  
205 BRADDELL ROAD  
SINGAPORE 579701

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD



# ComfortDelGro Engineering Pte Ltd

Corporate Office  
205 Braddell Road  
Singapore 579701  
Mainline + 65 6383 6280  
Facsimile + 65 6380 9753  
www.cdge.com.sg

Car Care Centres  
205 Braddell Road Singapore 579701  
59 Loyang Drive Singapore 508669  
45 Pandan Road Singapore 609286  
383 Sin Ming Drive Singapore 575717  
7 Sungei Kadut Way Singapore 728791  
120 Ubi Road 3 Singapore 408665  
www.SPD@carcare.com

Tel: 6383 8110  
Tel: 6214 8300  
Tel: 6338 8778  
Tel: 6553 0400  
Tel: 6369 7369  
Tel: 6848 5721



ComfortDelGro Engineering  
COMPANY REG. NO: 199506048W  
GST REG. NO. M2-8921817

## TAX INVOICE

8010010  
AXA INSURANCE PTE LTD  
8 SHENTON WAY AXA TOWER #24-01  
SINGAPORE SG 068811  
CONTACT NO: 63387288

VEHICLE NO  
SKT1698U  
MAKE  
MAZDA  
MODEL  
CX-5  
INVOICE NO. / DATE  
91428816 28.02.2019  
JOB NO.  
305255208  
ODOMETER READING  
DATE OF REG  
26.05.2015  
CHASSIS CODE  
JM6KB1072G0314901

Description : TP - INDIA - AXA

S/No	Part No. Description	Qty	Unit Price	Net
01	20-501 LABOUR CHARGES	1 EAC	226.52 SGD	226.52
02	M COST PLUS 15%	1 EAC	77.30 SGD	77.30
03	1979 REAR BUMPER	1 PC	500.00 SGD	500.00
04	1979 REAR BUMPER CLIPS	10 PC	1.40 SGD	14.00
05	1979 REAR BUMPER TOW COVER LH	1 PC	1.30 SGD	1.30
Items total				819.12
Add GST @			7.000 %	57.34
Invoice amount				876.46

Issued by : SIEWHWA 28.02.2019 15:18:23  
Repair type : CESO/52/5T

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY ( NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE CORRECT AND BINDING.

Cheque should be crossed and made payable to "ComfortDelGro Engineering Pte Ltd"

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Blk C Ext 1 Level 2  
Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N
8010010	91428816	876.46	



**ComfortDelGro Engineering Pte Ltd**

Corporate Office  
205 Braddell Road  
Singapore 579701  
Mainline + 65 6383 6280  
Facsimile + 65 6280 9755  
www.cdge.com.sg

Car Care Centres  
205 Braddell Road Singapore 579701  
59 Layong Drive Singapore 508668  
45 Pandan Road Singapore 605286  
383 Sin Ming Drive Singapore 575717  
7 Sungei Kadut Way Singapore 728791  
330 Ubi Road 3 Singapore 408648  
www.SPARKcarcare.com

Tel: 6383 8110  
Tel: 6214 8300  
Tel: 6338 8778  
Tel: 6353 0400  
Tel: 6388 7369  
Tel: 6848 5721



ComfortDelGro Engineering

COMPANY REG. NO: 199506048W  
GST REG. NO. M2-892187

**TAX INVOICE**

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01

SINGAPORE SG 068811

VEHICLE NO  
SKT1698U

MAKE  
MAZDA

MODEL  
CX-5

DATE OF REG  
26.05.2015

CHASSIS CODE  
JM6KE1072G0314901

INVOICE NO./DATE  
91428816 28.02.2019

JOB NO.  
305255208

ODOMETER READING

Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
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205 Braddell Road  
Blk C Ext 1 Level 2  
Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO N



# Thank you

Teo Chin Chye has successfully logged out.

Your last login date and time was 28 Dec 2018, 16:29:10.

To return to ONE.MOTORING, please [click here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

## Session Transaction History

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount (\$)	Log Date/Time
1	Vehicle	SHB9837M	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	28 Dec 2018 / 16:29:34

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SHB9837M	13 Nov 2018 / 16:00:00	Successful	A12	AXA INSURANCE PTE LTD

[Previous](#)[OK](#)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19000142/Kpa3q2

8 SHENTON WAY #24-01

AXA TOWERSINGAPORE 068811

Date : 10-09-2019



ATTN:STACEY NG

Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SHB 9837M	Veh. Inspected	SKT 1698U
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S8M0131Y	Excess (\$)	0.00
Assign From		Assign Date	31/12/2018

**2. Vehicle Particulars & Condition**

Make & Model	MAZDA CX-5 (A)	c.c	1998
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	JM6KE1072G0314901	Colour	METALLIC GREY
Odometer	35547	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	225/65 R17	KINFOREST	9 mm
L/H Front Tyre	225/65 R17	KINFOREST	9 mm
R/H Rear Tyre	225/65 R17	YOKOHAMA	7 mm
L/H Rear Tyre	225/65 R17	YOKOHAMA	7 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

**5. General Information**

Accident Date	13/11/2018	Inspection Date	02/01/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 205 BRADDELL ROAD BLK C, 3RD FLOOR SINGAPORE 579701.		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKT 1698U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER (WCP) (CONSISTENT)	BENT	380.00	500.00
1	L/BUMPER COVER (WCP) (CONSISTENT)	MISSING	3.50	1.30
1	R/BUMPER COVER (WCP) (CONSISTENT)	SERVICEABLE	3.50	-
1	L/BUMPER BRACKET (WCP) (CONSISTENT)	NOT NECESSARY	20.00	-
1	R/BUMPER BRACKET (WCP) (CONSISTENT)	NOT NECESSARY	20.00	-
1	REAR BUMPER SUPPORT (WCP) (CONSISTENT)	NOT NECESSARY	350.00	-
1	RR BUMPER CLAMP KIT (WCP) (CONSISTENT)	NECESSARY	35.00	14.00
	COST PLUS 15%		121.80	77.30
			933.80	592.60
<b>SPECIAL NETT ITEMS</b>				
1	REVERSE SENSOR (SN)(CONSISTENT)	SERVICEABLE	280.00	-
			280.00	-
<b>LABOUR</b>				
	PANEL /MECHANICAL		324.00	58.50
	PAINTWORK.		247.50	103.50
	PAINT/MATERIAL COSTS.		105.72	64.52
			677.22	226.52
<b>GRAND TOTAL</b>			<b>1,891.02</b>	<b>819.12</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>819.12</b>

Report Ref No. CC4/ASM19000142/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SIM0131V
Reference	CC4/ASM19000142/K/pa3a2
Loss Date	13 November 2018
Report Date	31 Dec 2018 9:44:00 AM
Request Date	31 December 2018
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SKT1698U
Make	TRND MAZDA
Model	CXK-5
Service Address	

Primary Contact/Insured
TRANS-CAB SERVICES PTE LTD No.2 ANG MO KIO STREET 63, 569111, Singapore
Claim Handler
NG Stacey 6568B04351 stacey.ng@aaa.com.sg

Additional Instructions

- 3
- MessagesInvoicesHistoryDocumentsAssessmentMetricsNotes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoices1 (6).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019

DATA SEARCH PAGE	Forms / Claim Documents	OTHER SUB-TYPE	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019 (2019) UNLOADED
LKK Inspection (5).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
LKKAdjustment1a (6).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
TP-Mandate IA dt 010719.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	1 July 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	1 July 2019
LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	1 July 2019
PARF_COE_Rebate_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	1 July 2019
Auditeax Report-SKT1698U.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	1 July 2019
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	14 January 2019
EMAIL FROM WORKSHOP (THIRD PARTY PRU).msg	Letters and Correspondence	Workshop	KADRI Matreen	31 December 2018



NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 GIA REPORT OF 54103637M (RNSD).PDF	Reports & Statement	GIA Report	KADRI Mateen	31 December 2018
 GIA REPORT OF 5KT1A9BU (TTP).PDF	Reports & Statement	GIA Report	KADRI Mateen	31 December 2018