

 Reply all   Delete  Junk  Block ...

RE: LOD; BUS/12/18/5062/KC; ACCIDENT INVOLVING SMB1557P AND PA9828A ON 31.12.2018 ALONG RIVER VALLEY ROAD

TT

Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>

    ...

Wed 6/5/2020 3:12 PM

Admin A; Mei Kwan (LKKAuto); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <Ch

20200505_170221 (1).mp4

2 MB

WITHOUT PREJUDICE

Dear officers

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SMB1557P. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$1,150.00
Loss of Use (2 days x \$275.00 day)	\$550.00
LTA search fee	\$7.00
Total	\$1,707.00

We enclose the following documents,

- 1) Repair Invoice
- 2) GIA Report
- 3) LTA search
- 4) Video Footage

We look forward to your confirmation to settle our claims within 15 days from the date of this email.

Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Regards,

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522 | tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV191200397
Date : 18.12.2019
Vehicle No. : SMB1557P
Your Ref No. : BUS/12/18/5062
Our Ref No. : 24103558
Terms : 30 Days



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 1,150.00
GRAND TOTAL					\$ 1,150.00

Remark :

Make/Model : MAN A22
Accident Date : 31.12.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.


Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time:	02 Jan 2019 / 11:21:35		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	PA9828A		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20190102112135816773

Search Date / Time: 31 Dec 2018 17:39:00

Insurance Company: AXA INSURANCE PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	PA 9828A (Insd veh)	Model: MAN N320 (10518cc)
	SMB 1557P (TP veh)	
Date of Accident/ Time:	31/12/2018	

Repair Estimate	: \$	1,551.00	
Final Repair Cost	: \$	1,150.00	
Loss of Use	: \$	275.00	1 days at \$275.00 per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$	7.00	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	1,432.00	

Payee Name : SMRT BUSES LTD

Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes No BOLA Scenario No: <u>NIL</u>
	BOLA Liability: _____ (%)	Assessed Liability (*): <u>100</u> (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: <u>Patrick Tan</u> Date: <u>02.07.2020</u>  <u>LKK</u> <u>MTH</u>	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>Jimmy Foo</u> Date: <u>02/07/20</u> 
------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Signature of AXA's surveyor/representative:
Name of AXA's surveyor /Representative:
Date: 15/07/2020


AUTHORIZATION TO ACT


I, SMRT BUSES LTD (the third party claimant") of 6 ANG MO KIO STREET 62 (S)569140 (address), owner of SMB 1557P (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMB 1557P that was damaged pursuant to the accident which occurred on 31/12/2018 (date) along RIVER VALLEY RD (BS13062-STELLAR RV) (location) involving vehicle no/s PA 9828A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 02 (day) of 07 (month) 2020 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 25 April 2019 2:21 PM
To: mysupremecoach@yahoo.com.sg
Cc: Vic (LKKAuto)
Subject: ACCIDENT INVOLVING PA9828A AND SMB1557P ALONG RIVER VALLEY ROAD ON 31/12/2018 [DRIVER: CHUAN CHIN THIN]
Attachments: ADDENDUM.pdf

SUPREME HOLIDAYS PTE. LTD
Attn: Mr. Tang Siew Boon

Dear Sir/Madam,

OUR REF : CC4/ASM19000141/T1hb

YOUR REF : PA9828A

ACCIDENT INVOLVING PA9828A [AXA] AND SMB1557P ALONG RIVER VALLEY ROAD ON 31/12/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s SMRT AUTOMOTIVE SERVICES PTE LTD acting on behalf of the owner of SMB1557P against your motor insurance policy.

Based on the accident report and accident, it was reported that your vehicle had collided to the Third Party vehicle SMB1557P. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to khanchna@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre.** The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license
- Driver's work permit/pass
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at khanchna@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Kindly submit the completed Addendum form to the same authorised reporting Centre with whom you submitted the Original report.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)