

## Vic (LKKAUTO)

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**From:** Boyogan, Joane <Joane.Boyogan@aig.com>  
**Sent:** Thursday, 23 January, 2020 1:27 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: AIG Ref: 7907271841SG \*LKK REF: CC3/LCR19000138/Kha3 [ACCIDENT INVOLVING SLC 5849C(OI) & SHC 5812E(TP)]

Dear Vic,

With reference to above matter an our telephone conversation earlier on

Kindly proceed to negotiate on 50/50 liability on the reason that both vehicles were merging/converging into a single lane

We shall wait for your update of the negotiation with third party

Thank you

Regards,

**Joane Boyogan**

**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +65 64191898

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Thursday, September 05, 2019 10:33 AM  
**To:** Boyogan, Joane  
**Cc:** Admin A; Vic (LKKAUTO)

**Subject:** [EXTERNAL] RE: AIG Ref: 7907271841SG \*LKK REF: CC3/LCR19000138/Kha3 [ACCIDENT INVOLVING SLC 5849C(OI) & SHC 5812E(TP)]

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Dear Joane,

We refer to the below email.

Please be informed that TP video footage has been uploaded in merimen.

Based on both video footage, TP was within its lane when the collision occurred.

Kindly advise I we can proceed to settle the matter at best.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Boyogan, Joane <[Joane.Boyogan@aig.com](mailto:Joane.Boyogan@aig.com)>

**Sent:** Wednesday, 22 May 2019 2:18 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: AIG Ref: 7907271841SG \*LKK REF: CC3/LCR19000138/Kpa3 [ACCIDENT INVOLVING SLC 5849C(OI) & SHC 5812E(TP)]

Dear Hsiao Tong,

Do you have a longer version of third party's video footage?

Thanks

Regards,

**Joane Boyogan**

**AIG**

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Wednesday, May 15, 2019 2:35 PM

**To:** Boyogan, Joane

**Subject:** [EXTERNAL] RE: AIG Ref: 7907271841SG \*LKK REF: CC3/LCR19000138/Kpa3 [ACCIDENT INVOLVING SLC 5849C(OI) & SHC 5812E(TP)]

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Hi Joane,

We refer to our below email.

Kindly let us have your view/ instrucion after reviewing the matter.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Saturday, 13 April 2019 11:37 AM

**To:** Boyogan, Joane <[Joane.Boyogan@aig.com](mailto:Joane.Boyogan@aig.com)>

**Subject:** RE: AIG Ref: 7907271841SG \*LKK REF: CC3/LCR19000138/Kpa3 [ACCIDENT INVOLVING SLC 5849C(OI) & SHC 5812E(TP)]

Hi Joane,

Attached is a copy of third party video for your easy reference.

We are of the view that liability is not in OID's favour as it is likely that OID had encroached into third party's lane while he was crossing the junction.

Kindly let us have your view after reviewing the matter.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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**From:** Boyogan, Joane <[Joane.Boyogan@aig.com](mailto:Joane.Boyogan@aig.com)>

**Sent:** Monday, 4 March 2019 9:13 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: AIG Ref: 7907271841SG \*LKK REF: CC3/LCR19000138/Kpa3 [ACCIDENT INVOLVING SLC 5849C(OI) & SHC 5812E(TP)]

Dear Hsiao Tong,

With reference to above matter

Enclosed is OI's video which has also been uploaded in Merimen

From OI's video footage, it is more likely that liability is in OI's favour. Having said that, please request for 3P's video footage for further review before making our final decision

Thank you

Regards,

**Joane Boyogan**

**AIG**

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Monday, March 04, 2019 8:51 AM  
**To:** Boyogan, Joane  
**Subject:** AIG Ref: 7907271841SG \*LKK REF: CC3/LCR19000138/Kpa3 [ACCIDENT INVOLVING SLC 5849C(OI) & SHC 5812E(TP)]

Dear Joane,

We refer to the above matter.

Kindly assist to upload a copy of OI's video footage in Merimen for our viewing.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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