

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 5 March, 2020 4:03 PM
To: Shafawati
Cc: AccReport; Admin A; Vic (LKKAUTO)
Subject: RE: (Reminder) (AXA case) LOD / Accident Involving SHC6233U and SFW3263X on 28.12.2018 - LKK REF CC4/ASM19000134/Nhb3
Attachments: DV.pdf; ATA.pdf

Without Prejudice

Dear Shafawati,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, our principal is prepared to improve and increase our offer to a global sum of **\$1,250.00 (all in)** to settle your client's claim.

If agreeable, kindly chop and sign the attached **DV and ATA** then forward back to us a copy for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shafawati [mailto:shafawati.rabu@premierauto.com.sg]

Sent: Tuesday, 18 February, 2020 2:47 PM

To: Vic (LKKAUTO)

Cc: AccReport; Admin A

Subject: RE: (Reminder) (AXA case) LOD / Accident Involving SHC6233U and SFW3263X on 28.12.2018 - LKK REF CC4/ASM19000134/Nhb3

WITHOUT PREJUDICE

Dear Vic,

Any updates on our email below?

Appreciate your early reply.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

NOTE: Please be informed that we have changed our email from Shafawati.rabu@premiertaxi.com to Shafawati.rabu@premierauto.com.sg

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From: Shafawati
Sent: Tuesday, 24 December, 2019 11:30 AM
To: Vic (LKKAuto)
Cc: AccReport; Admin A
Subject: RE: (Reminder) (AXA case) LOD / Accident Involving SHC6233U and SFW3263X on 28.12.2018 - LKK REF CC4/ASM19000134/Nhb3

WITHOUT PREJUDICE

Dear Vic,

Thank you for your reply.

Based on both reports, it stated your insured was reversing and our client's vehicle was stationary/no one in the vehicle. The position of the vehicles is consistent based on both reports.

We in view our client is not the proximate cause of the accident.

Solely for swift and amicable settlement, we counter propose global settlement at \$1,280.00 (all-in)

Please consider and looking forward to your acceptance.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Tuesday, 24 December, 2019 11:06 AM
To: Shafawati
Cc: AccReport; Admin A; Vic (LKKAuto)
Subject: RE: (Reminder) (AXA case) LOD / Accident Involving SHC6233U and SFW3263X on 28.12.2018 - LKK REF CC4/ASM19000134/Nhb3

Without Prejudice

Dear Shafawati,

Please find attached reporting photos as requested.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Shafawati [<mailto:shafawati.rabu@premierauto.com.sg>]
Sent: Tuesday, 24 December, 2019 10:58 AM
To: Vic (LKKAuto)
Cc: AccReport; Admin A
Subject: RE: (Reminder) (AXA case) LOD / Accident Involving SHC6233U and SFW3263X on 28.12.2018 - LKK REF CC4/ASM19000134/Nhb3

WITHOUT PREJUDICE

Hi Vic,

Could you forward us your insured damage photos?

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Monday, 23 December, 2019 5:47 PM
To: Shafawati
Cc: AccReport; Admin A; Vic (LKKAUTO)
Subject: RE: (Reminder) (AXA case) LOD / Accident Involving SHC6233U and SFW3263X on 28.12.2018 - LKK REF CC4/ASM19000134/Nhb3

Without Prejudice

Dear Shafawati,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, in view of conflicting versions and without conclusive evidence available, we have our principal's instruction and we offer a 50/50 settlement on a global sum of **\$670.00 (all in)** to settle your client's claim.

If agreeable, kindly chop and sign the attached **DV and ATA** then forward back to us a copy for payment processing.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Shafawati [<mailto:shafawati.rabu@premierauto.com.sg>]

Sent: Monday, 23 December, 2019 3:19 PM

To: Vic (LKKAuto)

Cc: AccReport; Admin A

Subject: RE: (Reminder) (AXA case) LOD / Accident Involving SHC6233U and SFW3263X on 28.12.2018 - LKK REF CC4/ASM19000134/Nhb3

WITHOUT PREJUDICE

Dear Vic,

We refer to your email below.

No scene video/photos for this case.

Please let us have your insured scene video if available.

Thank you

Regards

Shafawati Md Rabu

Claims Settlement Assistant

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, 23 December, 2019 3:10 PM

To: Shafawati

Cc: AccReport; Admin A; Vic (LKKAuto)

Subject: RE: (Reminder) (AXA case) LOD / Accident Involving SHC6233U and SFW3263X on 28.12.2018 - LKK REF CC4/ASM19000134/Nhb3

WITHOUT PREJUDICE

Dear Shafawati,

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Suwanna (LKK Auto)

Sent: Friday, 29 November, 2019 8:48 AM

To: Foong Shiuh Jye

Cc: AccReport; CS A Team; Admin A; Vic (LKKAuto)

Subject: RE: (Reminder) (AXA case) LOD / Accident Involving SHC6233U and SFW3263X on 28.12.2018

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Mr. Vic.

Hi Vic,

FYNA, our ref CC4/ASM19000134/Nhb3

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foong Shiuh Jye <shiuhjye.foong@premiertaxi.com>

Sent: Thursday, 28 November 2019 5:21 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: AccReport <AccReport@Premier-Corp.net>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: (Reminder) (AXA case) LOD / Accident Involving SHC6233U and SFW3263X on 28.12.2018

Importance: High

Without Prejudice

Dear Vivian,

Wish to follow up the case.

Appreciate your reply.

Thank you.

Regards,

(Mr) Foong Shiuh Jye

Claims Settlement Assistant

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]

Sent: Friday, 19 July, 2019 3:05 PM

To: Foong Shiuh Jye <shiuhjye.foong@premiertaxi.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: AccReport <AccReport@Premier-Corp.net>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: (Reminder) (AXA case) LOD / Accident Involving SHC6233U and SFW3263X on 28.12.2018

Dear Foong,

This is now handled by Ms. Vivian.

She will revert to you soon.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Foong Shiuh Jye [<mailto:shiuhjye.foong@premiertaxi.com>]
Sent: Friday, 19 July 2019 2:31 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: AccReport <AccReport@Premier-Corp.net>; CS A Team <cs-a@lkkauto.com>
Subject: (Reminder) (AXA case) LOD / Accident Involving SHC6233U and SFW3263X on 28.12.2018

Without Prejudice

Dear all,

Wish to follow up the case.

Appreciate your reply.

LOD is attached, no scene video captured.

Thank you.

Regards,

Foong Shiuh Jye
Claims Settlement Assistant
Premier Automotive Services Pte Ltd
Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511