

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Thursday, 4 April, 2019 9:42 AM
To: Mars Ler
Cc: Renemer Bagang; Chris Bulaclac; Admin A; Vic (LKKAuto)
Subject: RE: Accident On 28/12/2018 Involving Our Insured SJU667Y And Your Insured SGQ1542Z LKK REF CC4/ASM19000132/Uhb3

Without Prejudice

Dear Mars Ler,

We refer to your below email.

Based on conflicting versions, we are in view that liability should be shared equally by both parties.

As such, we will proceed to close file in our end.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mars Ler [mailto:mars.ler@ccfulco.com.sg]

Sent: Thursday, 4 April, 2019 9:27 AM

To: Vic (LKKAuto)

Cc: Renemer Bagang; Chris Bulaclac

Subject: RE: Accident On 28/12/2018 Involving Our Insured SJU667Y And Your Insured SGQ1542Z LKK REF CC4/ASM19000132/hb3

Dear Vic ,

Good morning , may I know this case before you got mention it's 50/50 case right ? Please kindly confirm on liability , if confirmed 50/50 case , my customer decide withdraw claims & will close at our end , please kindly reply .

Thank You,

Best regards

Mars Ler
B & P Service Advisor
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

From: Chris Bulaclac
Sent: Friday, 8 March, 2019 2:40 PM
To: Vic (LKKAUTO)
Cc: Renemer Bagang; assignments; Admin A; Mars Ler
Subject: RE: Accident On 28/12/2018 Involving Our Insured SJU667Y And Your Insured SGQ1542Z LKK REF CC4/ASM19000132/hb3

Dear Vic,

As spoken, please advice.

Thank you,

Best Regards,

Christopher L. Bulaclac
Assistant Manager – Customer Service
H/P 96552177 D/D 65949160
email : chris.bulaclac@ccfulco.com.sg
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 UBI Road 3 Singapore 408650
Tel : 67461000 Fax : 64875857

From: Chris Bulaclac
Sent: Wednesday, 6 March 2019 08:47
To: 'Vic (LKKAUTO)'
Cc: Renemer Bagang; 'assignments'; 'Admin A'; Mars Ler
Subject: RE: Accident On 28/12/2018 Involving Our Insured SJU667Y And Your Insured SGQ1542Z LKK REF CC4/ASM19000132/hb3

Dear Vic,

Good morning, Still waiting for your reply on this case.

Thank you,

Best Regards,

Christopher L. Bulaclac
Assistant Manager – Customer Service
H/P 96552177 D/D 65949160
email : chris.bulaclac@ccfulco.com.sg
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 UBI Road 3 Singapore 408650
Tel : 67461000 Fax : 64875857

From: Chris Bulaclac
Sent: Friday, 22 February 2019 12:01
To: Vic (LKKAUTO)
Cc: Renemer Bagang; assignments; Admin A; Mars Ler

Subject: RE: Accident On 28/12/2018 Involving Our Insured SJU667Y And Your Insured SGQ1542Z LKK REF CC4/ASM19000132/hb3

Dear Vic,

Good afternoon, Please advice if we can do Direct Settlement for the above mentioned accident.

Thank you,

Best Regards,

Christopher L. Bulaclac
Assistant Manager – Customer Service
H/P 96552177 D/D 65949160
email : chris.bulaclac@ccfulco.com.sg
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 UBI Road 3 Singapore 408650
Tel : 67461000 Fax : 64875857

From: Mars Ler
Sent: Monday, 14 January 2019 11:59
To: Vic (LKKAUTO)
Cc: Chris Bulaclac; Renemer Bagang; assignments; Admin A
Subject: RE: Accident On 28/12/2018 Involving Our Insured SJU667Y And Your Insured SGQ1542Z LKK REF CC4/ASM19000132/hb3

Dear Vic ,

As per attach photo your reference , awaiting your side investigation result .

Thank You,

Best regards

Mars Ler
B & P Service Advisor
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Monday, 14 January, 2019 11:41 AM
To: Mars Ler
Cc: Chris Bulaclac; Renemer Bagang; assignments; Admin A; Vic (LKKAUTO)
Subject: RE: Accident On 28/12/2018 Involving Our Insured SJU667Y And Your Insured SGQ1542Z LKK REF CC4/ASM19000132/hb3

WITHOUT PREJUDICE

Dear Mars Ler,

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mars Ler [<mailto:mars.ler@ccfulco.com.sg>]

Sent: Monday, 14 January, 2019 11:22 AM

To: Vic (LKKAuto)

Cc: Chris Bulaclac; Renemer Bagang; assignments

Subject: Re:Accident On 28/12/2018 Involving Our Insured SJU667Y And Your Insured SGQ1542Z

Dear Vic ,

Good morning , please advise liability if we can do Direct Settlement on this case .

Thank You,

Best regards

Mars Ler

B & P Service Advisor

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 Ubi Road 3 Singapore 408650

D/D 65949163 H/P 91792566

From: Mars Ler

Sent: Thursday, 3 January, 2019 8:41 AM

To: 'cst@axa.com.sg'; 'motor.survey@axa.com.sg'; motor.doc@axa.com.sg

Cc: Chris Bulaclac; Renemer Bagang

Subject: Re:Accident On 28/12/2018 Involving Our Insured SJU667Y And Your Insured SGQ1542Z

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)

Thank You,

Best regards

Mars Ler
B & P Service Advisor
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566