

INS. CASE OWNER: Janel | CCY/EQ1900 0129, Upb39 LKK: 7/1/19 IDAC: 7/1/19

Surveyor: MARMS DOI: 7/1/19 Date / Time: 7/1/19  
Registered in Meriden: ---

Pre-assign / CCU / FTE: GBA 749X  
 Insured Vehicle No.: --- Claim No.: ---  
 Name of Insured: WILL TEST AIR-CONDITIONING & REFRIGERATION Policy No.: DMCPHKE-000Y01  
 Insured Tel No.: --- HP: --- Make / Model: OPEL  
 Excess Sec II :SS: --- D.O.A.: 7/1/19 Place of Accident: THE LARSEN LN  
 Is driver the owner?  YES / NO: --- Nature of Accident: ---  
 If NO, Driver Name / Age: --- OI GIA REPORT:  YES / NO: --- TP GIA REPORT:  YES / NO: ---  
 Driver Tel No.: --- (V/L)  YES / NO: --- Insured Liability: --- % Final ? Yes / No: ---

SLS 3/27/19 → → → → →  
 INSRs: Zoom Auto INSRs: --- INSRs: --- INSRs: ---  
 WSP: --- WSP: --- WSP: --- WSP: ---  
 Tel: --- Tel: --- Tel: --- Tel: ---  
 Liability: --- Liability: --- Liability: --- Liability: ---  
 RMKS: --- RMKS: --- RMKS: --- RMKS: ---

Date / Time	STAGE	DATE / PIC
7/1/19	Non-Reporting Itr (1st)	
7/1/19	Non-Reporting Itr (2nd)	
7/1/19	Non-Reporting Itr (Final)	
7/1/19	Notification Itr (if non-pickup)	
7/1/19	Call OI	<u>XCH 2/3/19</u>
7/1/19	After call Itr to OI	
7/1/19	Documentation Check List: Handler	Typist
7/1/19	Notification Itr (if non-pickup)	<input checked="" type="checkbox"/>
7/1/19	After call Itr to OI	<input checked="" type="checkbox"/>
7/1/19	Authorisation To Act	<input checked="" type="checkbox"/>
7/1/19	Release Voucher	<input checked="" type="checkbox"/>
7/1/19	Final Repair Bill	<input checked="" type="checkbox"/>
7/1/19	Car Rental Invoice	<input checked="" type="checkbox"/>
7/1/19	Towing Invoice	<input checked="" type="checkbox"/>
7/1/19	LTA / GIA	<input checked="" type="checkbox"/>
7/1/19	Medical Bill	<input checked="" type="checkbox"/>
7/1/19	PIR	<input checked="" type="checkbox"/>
7/1/19	Mandate/Reject Instruction	<input checked="" type="checkbox"/>
7/1/19	LOD	<input checked="" type="checkbox"/>
7/1/19	Payment Breakdown Form	<input checked="" type="checkbox"/>
7/1/19	Post-Repair Photos	<input checked="" type="checkbox"/>
7/1/19	Others	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE Date/Time: --- Sent By: ---

FINALIZATION Date/Time: --- Confirm with: --- Confirm by: ---

Repair Cost: \$5 (days) Reduction: % Email  Call

FINAL SETTLEMENT Date/Time: 10/4/19 Confirm with: Flin Email  Call   
 Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 26  
 Repair Cost: \$5 5050.00 (days) 26 (quarters)  
 Loss of Rental (LOR): \$5 500.00 (5 days) 26  
 Loss of Use (L/U): \$5 --- (5 x days)  
 Loss of Income (LOI): \$5 --- (5 x days)

LOR only  LOU only  LOR + LOU  LOR + LOU  [Tick only one]  
 GIALTA Search: \$5 ---  
 Medical: \$5 ---  
 Disbursement: \$5 --- (e.g. Tow/Independent)  
 Legal Cost: \$5 ---

Total: \$5 5550.00 Global Sum \$5: ---  
 1) Claim status: Normal/Reject/Private Settle  
 2) Report Format: GP  
 3) Survey fee: 500.00

FINAL PAYMENT Date/Time: --- Confirm with: --- Email  Call

Payee 1: \$5 5550.00 Name 1: Zoom Auto works P&L Ltd

Payee 2: (Strike if N.A.) \$5 Name 2: ---  
 Payee 3: (Strike if N.A.) \$5 Name 3: ---

COPY SENT 12/4/19 01/15/19

08/11/14 wef

REF:

541

ASS. REC. BY: MARCUS

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SL53133M

at Workshop m/s Zoom

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

		N/S	O/S

Bal. or Market Value: 105k

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

14825

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SL53133M Yr Regn: 9.15

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or FA

Make: Mer Benz GLA 180d.c 1595

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 69112 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WDC 1569422J058474

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: \_\_\_\_\_

R: 235/45ZR19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front 6 mm Rear 6 mm

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. \_\_\_\_\_ D.O.I. 3/1/19

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S R/L

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>LTA 58552</u>
	<u>U S\$ 5050 (Red # 12733.98 / 71%)</u>

Date/Time, File Pass to?  : Prel. Report  
 : Final Report

1) \_\_\_\_\_  
Date/Time, File Return to?  
2) \_\_\_\_\_

Days Of Repair: \_\_\_\_\_  
Resurvey No. of Trip: \_\_\_\_\_

Add Fee:  : Site Insp (\$ \_\_\_\_\_ )  
 : Interview (\$ \_\_\_\_\_ )  
 : Tech. Invs (\$ \_\_\_\_\_ )  
 : Weekend (\$ \_\_\_\_\_ )

Survey Fee:	_____
Transportation:	_____
\$ + RS_ Si	_____
Photos	_____
Others	_____
TOTAL	_____

Report Format : \_\_\_\_\_  
Lump Sum / I.B.I. (\$) \_\_\_\_\_ )



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC4/EQ119000129/Upb3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 03-01-2019	
		Code : EQI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	GBA 249X	Veh. Inspected	SLS 3133M
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	03/01/2019
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	31/12/2018	Inspection Date	03/01/2019
Survey held at	ZOOM AUTOWERKS PTE LTD 832 SIMS AVENUE #12-884 EUNOSVILLE SINGAPORE 400832		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



# ZOOM AUTOWERKS PTE LTD

130 Bedok Reservoir Road  
 #08-1339 Singapore 470130  
 Tel: 9450 7920  
 \* zoomautowerks@gmail.com

*Not Authorized  
 LHR  
 2/5 @ 50.00  
 Hdy.  
 3/1/19 Edu-jed. Mth (14/19)*

04 JANUARY 2019

D.O.A : 31 DECEMBER 2018  
 OWNER : AW LI YING MERYL  
 REG NO. : SLS 3133 M  
 MAKE/MODEL : MERCEDES BENZ GLA 180

**ESTIMATED REPAIR COST FOR THE VEHICLE MENTIONED ABOVE**

QTY	DESCRIPTION	AMT(S\$)
	<u>LIST ITEMS</u>	
1	Front headlamp -LH	\$ <i>CNR</i> 2,455.60
1	Front headlamp side garnish	\$ <i>11</i> 68.50 <i>X</i>
1	Front bumper <i>1415-32</i>	\$ <i>De/300</i> 1,655.30 <i>✓</i>
1	Front bumper badge	\$ <i>rec</i> 58.50 <i>✓</i>
1	Front bumper clip (1 set)	\$ <i>rec</i> 80.00 <i>✓</i>
1	Front bumper side grille	\$ <i>17</i> 89.60 <i>X</i>
1	Front bumper side retainer	\$ <i>Set</i> 35.00 <i>✓</i>
1	Front bumper side arch garnish	\$ <i>11</i> 180.90 <i>X</i>
1	Front bumper top seal	\$ <i>rec</i> 110.20 <i>✓</i>
1	Front fender -LH <i>1020.25</i>	\$ <i>DP/24</i> 1,050.00 <i>✓</i>
1	Front fender inner shield	\$ <i>300</i> 241.60 <i>✓</i>
1	Front fender inner shield clip (1 set)	\$ <i>rec</i> 90.00 <i>✓</i>
1	Front fender wheel arch garnish	\$ <i>garn</i> 285.00 <i>✓</i>
1	Front door -LH	\$ <i>1</i> 2,235.00 <i>X</i>
1	Front door rubber	\$ <i>17</i> 295.00 <i>X</i>
1	Front wheel hub bearing	\$ <i>17</i> 587.80 <i>X</i>
1	Front shock absorber	\$ <i>17</i> 781.60 <i>X</i>
1	Front knuckle arm	\$ <i>11</i> 1,027.10 <i>X</i>
1	Front lower arm	\$ <i>11</i> 705.50 <i>X</i>
1	Front wheel rim	\$ <i>1</i> 1,850.00 <i>X</i>
		\$ 13,882.20
	Less 10%	\$ 1,388.22
		\$ 12,493.98

*5791.47  
 102  
 5212.32*

**SPECIAL NETT ITEMS**

1	Front tyre	\$ 11	450.00 X
		\$	450.00

**S/N LABOUR CHARGES**

1	To check wiring and reset headlamps focusing.	\$	80.00 20
2	To remove and refit front undercarriage.	\$ 11	400.00 X
3	To conduct wheel alignment.	\$ 11	180.00 X
4	To remove, replace doors and damaged parts, transfer all fittings to new door.	\$ 11	180.00 X
5	To apply undercoating.	\$	150.00 30
6	Panel beating.	\$	1,600.00 400
7	To re-spray painting on the affected areas.	\$	1,500.00 600
8	To diagnose erase fault memory after repair.	\$	350.00 80
		\$	4,440.00

1130  
6342.32

**GRAND TOTAL : \$ 17,383.98**

WIP Area Contaminous hence notify the Transporter of the following:

- Three-wheel drive spray painting
- Two-wheel drive spray painting
- Polyurethane wheel spray application
- Steel wheel paint (known as "Painted Peppercorn" base)
- Steel wheel maintenance treatment
- Spraying wheel oil must be removed and rechecked for approval from Kvaerner Company

Acknowledged by Repaire  
 Name:  
 Date:

> **Back to OneMotoring**

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	1482B
<b>Vehicle Details</b>	
Vehicle No.:	SLS3133M
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Jan 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	GLA180 A
Primary Colour:	White
Manufacturing Year:	2014
Engine No.:	27091030505069
Chassis No.:	WDC1569422J058474
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$25,418.00
Original Registration Date:	29 Sep 2015
First Registration Date:	29 Sep 2015
Transfer Count:	1
Actual ARF Paid:	\$27,586.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Sep 2025
PARF Rebate Amount:	\$20,689.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	28 Sep 2025
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$57,885.00
COE Rebate Amount:	\$37,863.00
<b>Total Rebate Amount:</b>	<b>\$58,552.00</b>

The information contained herein is correct as at 03 Jan 2019

OK

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And Tear Replaced. Best Choice  
To Renew COE  
Direct Owner StarAd



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3 vehicles

Mercedes-Benz gla

Advanced Search  Submit

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
<b>Search Selection</b>	Mercedes-Benz gla		Any	Any	2015	Any	Any	Any	Available
	Mercedes-Benz GLA-Class GLA200		\$107,000	\$15,190 /yr	27-Apr-2015	1,595 cc	94,000 km	SUV	Available
	One And Only GT Grille GLA200, Non-Smoker, Park Under Shelter, No Track, 5 Years Warranty (Until 27 Apr 2020!), 210Bhp Stage 1 Plus Taobao Cushion (Rest Assure Original Seat Is Well Protected Not Like... Car Empire Automobiles Pte Ltd Posted: 03-Jan-2019 Tags: 2015 Mercedes-Benz GLA200, 2015 mercedes-benz gla200, Mercedes-Benz GLA200, mercedes-benz gla200, Mercedes-Benz, GLA200, gla200, Used Mercedes-Benz								
	Mercedes-Benz GLA-Class GLA200 Urban		\$100,000	\$14,730 /yr	29-Jan-2015	1,595 cc	46,050 km	SUV	Available
	Well Maintained (By Cycle & Carriage), Accident Free, Not Used Much As Owner Travels Overseas Often And Uses On Weekdays To Work (As 2nd Car), Price Is Negotiable. Posted: 02-Jan-2019 Tags: 2015 Mercedes-Benz GLA200, 2015 mercedes-benz gla200, Mercedes-Benz GLA200, mercedes-benz gla200, Mercedes-Benz, GLA200, gla200, Used Mercedes-Benz								
	Mercedes-Benz GLA-Class GLA180		\$110,000	\$14,310 /yr	25-Sep-2015	1,595 cc	60,000 km	SUV	Available
	Upgraded To AMG Body Kit & Resprayed To Porsche Dark Grey. Installed Turbo Muffler Delete And Dv+ Diverter For That Extra Kick When You Feel Like Punching It On The Road. Changed The Steering To A Squ... 360 VR Cars Posted: 16-Dec-2018 Tags: 2015 Mercedes-Benz GLA180, 2015 mercedes benz gla180, Mercedes-Benz GLA180, mercedes-benz gla180, Mercedes-Benz, GLA180, gla180, Used Mercedes-Benz								

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**Nivitha (LKK Auto)**

---

**From:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Sent:** Thursday, 3 January 2019 11:00 AM  
**To:** assignments  
**Cc:** 'Admin A'  
**Subject:** Pre-Repair Inspection for SLS 3133 M // Accident on 31/12/2018 @ 10:00HR at along Charlton Lane involving Vehicle Number SLS 3133 M & GBA 249 X SAS2529086 (1).pdf; SAS2528562.PDF  
**Attachments:**

Dear Catherine,

Attach both parties report.

Liability is clear, proceed to direct settle if possible.

Regards,

**Janet Tan**  
Senior Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citystate

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**From:** Zoom Autowerks [mailto:zoomautowerks@gmail.com]  
**Sent:** Thursday, January 3, 2019 10:05 AM  
**To:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Subject:** Re: Pre-Repair Inspection for SLS 3133 M // Accident on 31/12/2018 @ 10:00HR at along Charlton Lane involving Vehicle Number SLS 3133 M & GBA 249 X

Dear all,

Kindly arrange LKK for the survey.

On Thu, Jan 3, 2019, 10:03 Janet Tan <janet.tan@eqinsurance.com.sg> wrote:

***Without Prejudice***

***Save As To Costs***

Dear Elin

11:31am @ 3/1/19  
person @ Elin  
vehicle in  
sup @ Memus

For pre repair survey request, please email to [egiprs@eqinsurance.com.sg](mailto:egiprs@eqinsurance.com.sg)

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Fax: 6284 1539  Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> <b>L.B.S. Auto Consultants Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon
<b>5) RT Appraisal Pte Ltd</b>  Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b>  Tel: 81825263  Fax: 67461148  Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b>  Tel: 96623655  Fax: 67655662  Contact Person: Mr Chee
<b>9) JP Knights Pte Ltd</b>	<b>10) Appraisals Associates Pte Ltd</b>

Tel: 63450068 Fax: 63445328	Tel : 67472822 Fax: 67470070
<b>11) Infiniti Appraisal Service</b> Tel : 96684818/90099001 Fax: 64587432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

**Janet Tan**  
Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Zoom Autowerks [mailto:[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)]  
**Sent:** Thursday, January 3, 2019 9:19 AM  
**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>  
**Subject:** Pre-Repair Inspection for SLS 3133 M // Accident on 31/12/2018 @ 10:00HR at along Charlton Lane Involving Vehicle Number SLS 3133 M & GBA 249 X

Dear Sir/Madam,

We are instructed by Aw Li Ying Meryl to notify you of a road traffic accident on 31

/12/2018

at about 10:00HR at along Charlton Lane involving our client's vehicle registration number

SLS 3133 M

and vehicle registration number GBA 249 X driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

***Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178***

**08.**

Warmest Regards,

**Elin Cai**

**Zoom Autowerks Pte Ltd**

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

***- Please note our change in mailing/registered address with effect from 1st July 2018 -***

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Sunday, 31 March 2019 11:55 AM  
**To:** 'zoomautowerks@gmail.com'  
**Subject:** Your Ref: SLS 3133M \*Our Ref: CC4/EQI19000129/Upb3 [ACCIDENT INVOLVING GBA 249X(EQ) AND SLS 3133M ON 31/11/2018]

Your Ref: **SLS 3133M** **Without Prejudice**  
Our Ref: CC4/EQI19000129/Upb3

### **ACCIDENT INVOLVING GBA 249X(EQ) AND SLS 3133M ON 31/11/2018**

We refer to the above matter.

We propose settlement at a global sum of **\$5,550.00(all-in)**.

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

ARK  
No 2145

RECEIVED  
18 JAN 2019

BY: .....

To: **EQ Insurance Company Limited**  
5 Maxwell Road  
#17-00 Tower Block MND Complex  
Singapore 069110

Attn: **Motor Claims Department**

Date: 15<sup>th</sup> January 2019

Dear Sir/Madam,

Claimant: **Aw Li Ying Meryl**  
59 Charlton Lane  
Singapore 533997

<b>SEND TO FILE</b>
CLAIM NO. <i>DM19H0 000 30/ST</i>
DOCUMENT TYPE: <i>LOD</i>

**"WITHOUT PREJUDICE"**

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 31/12/2018 at along Charlton Lane PIE involving our client's vehicle registration number SLS 3133 M and vehicle registration number GBA 249 X driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs	\$5,050.00
2) Loss of Rental (SGD\$120.00 x 7Days)	\$840.00
<b>Total :</b>	<b><u>\$5,890.00</u></b>

A copy each of the following supporting documents is enclosed:

- Singapore Accident Statement
- Rental Invoice

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

**Elin Cai**

**Zoom Autowerks Pte Ltd**  
130 Bedok Reservoir Road, Eunost Spring  
#08-1339 Singapore 470130  
Mobile: 9450 7920 | E-mail: zoomautowerks@gmail.com



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQI19000129/Upb3

11 MARCH 2019

**WILL-TECH AIRCONDITIONING & REFRIGERATION ENGRG**

BLK 17 LORONG 7 TOA PAYOH

#13-226

SINGAPORE 310017

Attn: The Management

Dear Sir/Madam,

**ACCIDENT INVOLVING GBA 249X AND SLS 3133M ON 31/12/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from SLS 3133M against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. *EQ INSURANCE COMPANY LIMITED*  
*(Motor Claims Dept)*



## ZOOM AUTOWERKS PTE LTD

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

Tel: 9450 7920

zoomautowerks@gmail.com

### LETTER OF AUTHORIZATION

Accident on 31.12.2019 10:00 along CHARLTON LANE  
Involving vehicles SLS 3133M, GBA 249 X

In consideration of Zoom Autowerks Pte Ltd, 130 Bedok Reservoir Road, Eunos Spring, #08-1339 Singapore 470130, repairing my/our motor vehicle no SLS 3133M at my request, I/We, AW LI YING MERYL ("the claimant") of 59 CHARLTON LANE (S) 532997 (address) bearing NRIC No S 8944820 the owner of motor vehicle no SLS 3133M, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Zoom Autowerks Pte Ltd.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to Zoom Autowerks Pte Ltd the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into Zoom Autowerks Pte Ltd account. Upon clearance of the said cheque, I/we further authorize Zoom Autowerks Pte Ltd and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to Zoom Autowerks Pte Ltd shall amount to a good discharge of Zoom Autowerks Pte Ltd and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 31 day of 12 (month) 20 19 (year)

X   
Signed by "the claimant"

  
  
Signed by Zoom Autowerks Pte Ltd

Name: AW LI YING MERYL

Name: ROLAND TION G

NRIC No: S 8944820

**ZOOM AUTOWERKS PTE LTD**

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

**INVOICE**

To: **EQ Insurance Company Limited**  
5 Maxwell Road  
#17-00 Tower Block MND Complex  
Singapore 069110

Invoice No. : ZI0000162  
Date : 10/4/2019  
VRN : SLS 3133 M  
Make & Model : M. Benz GLA180  
DOA : 31/12/2018  
Terms : COD

S/N.	Description	Qty	U/P	Amt
1	Repair & Respray Accident Affected Portions			5,050.00

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**TOTAL :** **\$5,050.00**

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I agree to the price as listed above and confirm that goods are received in good condition.



**METRO CAR LEASING PTE LTD**

210 Turf Club Road Lot A8, The Grandstand Car Mall SINGAPORE 287995  
RDC: 201810490D

OFFICE : 81119294 / 83223162  
FAX :  
EMAIL : Metrocarleasing08@gmail.com

INVOICE : MCO0031  
DATE : 13-JAN-19

Company Name C/O ZOOM AUTOWERKS PTE LTD  
Company Address  
Hirer's Name **DIONG YAO**  
Hirer's Address **59 Charlton Lane S(533997)**  
NRIC/Passport No. **S6121590A** SIN DOB  
Driving License No. Issue By TP  
Local Contact **9996999**

Left Side



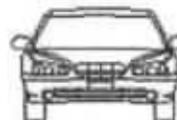
Back



Right Side



Front



Top

Model **SLH21J7X**  
Licence Plate **TOYOTA AHS**  
Colour **Blue**

\* Rates do not include Petrol.

**Taken**

E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

**Return**

E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

\* Every 1/8 of petrol used is chargeable @ \$20 nett.

Remarks : D = Dent S = Scratches C = Chips R = Rust M = Missing

**RENTAL DETAILS**

Start Date **31/12/2018** Start Time  
Return Date **07/01/2019** Return Time

	RATES	QTY	TOTAL
Rental Amount	\$120	7	\$840
Additional Driver			
Malaysia Usage *Destination : ( )			
Rental of GPS			
Rental of P-Plate			
<b>Total Cost Of Rental</b>			

Remarks:

Hirer's Signature

**Metro Car Leasing Pte Ltd**  
**("The Company")**

**Hirer / Authorized Driver ("Driver")**

Hirer / Driver must produce a valid Singapore Class 3 Driving License and NRIC or valid international Driving License and Passport and guarantees that he / she is not under any suspension order on the License.  
The driver should not be below 22 years old or with less than 2 years of driving experience. Singaporean Hirer and any additional driver have to produce Singapore NRIC and Singapore driving license at time of hire.  
That the Hirer will return the Vehicle, together with all the tyers, tools, accessories and equipment to Autobahn R-A-C station in the city where the vehicle was rented or otherwise specified, and on the date specified, or sooner upon demand by the Lessor.

**Rates**

All rates quoted are in Singapore Currency SGD & include insurance, maintenance

And unlimited mileage. Minimum charge is one-day's rate except weekend or public holiday packages. Each excess hour is charged at one-fifth of daily rate. Vehicle returned after office hours, the hirer will be charged till 10 am the next working morning day. Petrol is not included and is chargeable to the hirer should the vehicle be returned with less petrol than when it was taken by the hirer

Parking and Traffic Fines / Fees, ERP charges

Hirer / Driver are fully responsible for all traffic and parking violations including Cash Card for ERP gantries during the rental period.

**Damage to vehicle**

Hirer is also fully responsible for the full compensation / repair cost payable to the Company if the vehicle breakdown is due to lead to carelessness of the hirer or the driver. Hirer is also responsible for the full compensation / repair payable to the Company for any loss or damage to the vehicle during the hirer period and additional charges for loss earnings to the company while damaged vehicle is under repair if there is an accident that results or possibly results in any Third Party claim and the Company Third Party Insurance is involved, the hirer is responsible to pay the Company an excess of \$5000.00. Hirer is also to bear all tyre during rental period. Hirer should take note of the water temperature, should there be any event whereby vehicle is overheated due to negligent. Hirer will be hold liable for the repair cost.

**Rental Extension**

Hirer wishes to extend the hire period are to inform the Company immediately and is required to make advance payment for the extension provided the hire extension is acceptable by the company.

**Terms of Payment**

Hire charges for the hire period is payable by the hirer at the time of returning over the vehicle. A final adjustment will be made upon completion of the hire period. No part of such hire period charge shall in any circumstances be refundable except at the discretion of the company. For the removal of doubt, the hirer is to pay a \$300 refundable deposit that will be due back to the hirer 30 days from the end of the hiring Period, in order for the company to pay for any fines or summons incurred by the hirer or the Authorized driver during the rental period.

**Restriction on use**

Vehicle is restriction to Singapore use only. Hirer shall not take the said vehicle outside mainland of Singapore without the written consent of the Company. Failure to comply with this term may entail serious consequences and the hirer shall assume personal and fully responsibility and in event of the said vehicle being damaged, confiscated, forfeited or seized as a result thereof, the hirer shall indemnify the Company for all the loose incurred including the full value of the said vehicle.

The hirer / Authorized Driver covenants to use the vehicle only for Lawful and Legitimate purposes AND not to use the vehicle for any Unlawful purpose activity. It is with this express understanding that the Company leases the vehicle to the hirer.

The vehicle may only be driven by the Hirer or by person or persons who have been expressly designated and authorized herein (hereinafter called the "Authorized Driver") The Hirer and the Authorized Driver must be in possession of a valid-Driving license and shall all times drive the vehicle in a careful and skillful manner observing the traffic regulations and laws.

The Hirer / Authorized Driver shall refrain from smoking, eating or carrying pets in the vehicle. A deaning charge of \$530.00 will be levied for smoke odour and / or dirty vehicle.

**Other Conditions**

If for reason the vehicle described in the schedule of any other vehicle reserved by the hirer prior to the commencement of the period of rental is available at the time of such commencement, the Company shall have the right to replace the said vehicle with an alternative vehicle of similar seating capacity and performance and if no such alternative vehicle is available or the company shall decline to provide an alternative vehicle then the Hirer shall be repaid by the Hiring charge and deposit paid by him after offsetting any Hiring charge and costs incurred by the Company but shall have no other claim of any kind whatsoever against the Company

**Cancellation**

A fee of \$5100.00 will be charged with less than 24HRS prior notice of cancellation of any Hirer Period.

The Hirer is NOT ALLOWED to sublet or lend the hired vehicle to a third party, during or within the rental period. If the vehicle is found to be driven by anyone other than the hirer or the Authorized Driver named in the Hire Agreement, the vehicle will be seized by the Company without any refund. If the hirer lends the vehicle to a third party without notification to the Company, and the vehicle is involved in an accident the hirer will bear the whole cost of the claim and repair costs of the vehicle rented and other third party claims. If the vehicle is involved in an accident, the hirer has to inform the company immediately. No repair is to be done without the Company approval. If the Hirer is caught repairing the vehicle at any workshop unauthorized by the company, compensation of \$53000.00 is payable to the company. The vehicle must be refuel using unleaded 95/98 or V POWER only. The Hirer is REQUIRED to return the vehicle and key / key tag the same condition when he / she rented from the Company. Lost or damage of the key tag will be charge at \$10.00. Any damage of the vehicle will be charged to the hirer according to the renewable repair costs to make good the said damage to the same condition it was at the start of the rental. If the hirer driven the rental vehicle found that using for racing, exiting Singapore without written consent / undelcared location, sublet / or lend without authorize by the Company, Each causes will be payable as an "compensation" of \$53000.00 to the Company.

I / We have read and agree to the above-mentioned terms and conditions.

Hirer's signature

Metro Car Leasing Pte Ltd



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 17/04/2019

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	GBA 249X ✓ (Insd Veh)	Your Ref. No. : DMCPHQ18-000209 ✓
	SLS 3133M ✓ (TP Veh)	Our Ref. No. : CC4/EQ19000129/Upp3q2
Date of Accident	31/12/2018 ✓	

Liability	100% ✓	
Final Repair Cost	: \$ 5,050.00	
Loss of Use	: \$	days
Rental (If any) ✓	: \$ 500.00	5 days
Others:	: \$	
	: \$	
	5,550.00 ✓	
Final Settlement Sum	: \$ 5,550.00	
Remarks	:	

<b>Payment Instruction: Payee's Breakdown</b>		
1)	ZOOM AUTOWERKS PTE LTD ✓	: \$ 5,550.00
		: \$

JOANNE LEE  
LKK Auto Consultants Pte Ltd



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQ19000129/Upb3q2

5 MAXWELL ROAD  
#17-00 TOWER BLOCK  
MND COMPLEXSINGAPORE 069110

Date : 17-04-2019



Code : EQI

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBA 249X	Veh. Inspected	SLS 3133M
Policy No.	DMCPHQ18-000209	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	JANET	Assign Date	03/01/2019

## 2. Vehicle Particulars & Condition

Make & Model	MERCEDES BENZ GLA180 (A)	c.c	1595
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	WDC1569422J058474	Colour	WHITE
Odometer	69112	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/45Z R19	CONTINENTAL	6 mm
L/H Front Tyre	235/45Z R19	CONTINENTAL	6 mm
R/H Rear Tyre	235/45Z R19	CONTINENTAL	6 mm
L/H Rear Tyre	235/45Z R19	CONTINENTAL	6 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION.  
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	31/12/2018	Inspection Date	03/01/2019
Survey held at	ZOOM AUTOWERKS PTE LTD 832 SIMS AVENUE #12-884 EUNOSVILLE SINGAPORE 400832		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLS 3133M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT HEADLAMP -LH	CRACKED	2,455.60	2,455.60
1	FRONT HEADLAMP SIDE GARNISH	NOT NECESSARY	68.50	-
1	FRONT BUMPER	DEFORMED / TORN	1,655.30	1,415.32
1	FRONT BUMPER BADGE	NECESSARY	58.50	58.50
1	SET FRONT BUMPER CLIP	NECESSARY	80.00	80.00
1	FRONT BONNET SIDE GRILLE	NOT NECESSARY	89.60	-
1	FRONT BUMPER SIDE RETAINER	BENT	35.00	35.00
1	FRONT BUMPER SIDE ARCH GARNISH	NOT NECESSARY	180.90	-
1	FRONT BUMPER TOP SEAL	NECESSARY	110.20	110.20
1	FRONT FENDER -LH	DENTED / BENT	1,050.00	1,020.25
1	FRONT FENDER INNER SHIELD	TORN	241.60	241.60
1	SET FRONT FENDER INNER SHIELD CLIP	NECESSARY	90.00	90.00
1	FRONT FENDER WHEEL ARCH GARNISH	GRAZED	285.00	285.00
1	FRONT DOOR -LH	TO REPAIR SEE LABOUR	2,235.00	-
1	FRONT DOOR RUBBER	NOT NECESSARY	295.00	-
1	FRONT WHEL HUB BEARING	NOT NECESSARY	587.80	-
1	FRONT SHOCK ABSORBER	NOT NECESSARY	781.60	-
1	FRONT KNUCKLE ARM	NOT NECESSARY	1,027.10	-
1	FRONT LOWER ARM	NOT NECESSARY	705.50	-
1	FRONT WHEEL RIM	TO REPAIR SEE LABOUR	1,850.00	-
	LESS 10% DISCOUNT		-1,388.22	-579.15
			<b>12,493.98</b>	<b>5,212.32</b>
<b>SPECIAL NETT ITEMS</b>				
1	FRONT TYRE (SN)	NOT NECESSARY	450.00	-
			450.00	-
<b>LABOUR</b>				
	TO CHECK WIRING AND RESET HEADLAMPS FOCUSING.		80.00	20.00
	TO REMOVE AND REFIT FRONT UNDERCARRIAGE.	NOT NECESSARY	400.00	-
	TO CONDUCT WHEEL ALIGNMENT.	NOT NECESSARY	180.00	-

Report Ref No. CC4/EQ119000129/Upb3q2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE, REPLACE DOORS AND DAMAGED PARTS, TRANSFER ALL FITTINGS TO NEW DOOR.	NOT NECESSARY	180.00	-
	TO APPLY UNDERCOATING.		150.00	30.00
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF FRONT DOOR - LH AND FRONT WHEEL RIM.		1,600.00	400.00
	TO RE-SPRAY PAINTING ON THE AFFECTED AREAS.		1,500.00	600.00
	TO DIAGNOSE ERASE FAULT MEMORY AFTER REPAIR.		350.00	80.00
			4,440.00	1,130.00
<b>GRAND TOTAL</b>			<b>17,383.98</b>	<b>6,342.32</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>5,050.00</b>

Report Ref No. CC4/EQ19000129/Upb3q2

CHUA KANG SENG

Licensed Appraiser

**DISCLAIMER OF LIABILITY TO THIRD PARTIES:-** This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

## Joanne Lee (LKK Auto)

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**From:** Joanne Lee (LKK Auto) <report@lkkauto.com>  
**Sent:** Thursday, 18 April 2019 3:15 PM  
**To:** 'janet.tan@eqinsurance.com.sg'  
**Subject:** TP Direct Settlement - Accident Involving GBA 249X (OI) and SLS 3133M (TP) on 31/12/2018  
**Attachments:** TP DS SUPPORTING DOCUMENT.pdf; LKK REPORT & PHOTO.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

**JOANNE** | Reports

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933