#### Jia Le (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) < LeeGek@smrt.com.sg>

Sent: Thursday, 21 February, 2019 10:55 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 30/12/2018 involvig SHD 6278K & SLV 3550B (AIG's insured) Our Ref:

TAX/12/18/2126/lg

Dear All,

We quantify our claim as follows:-

Total	\$3238.58					
LTA Search Fee	\$7.00					
Loss of Income	\$738.64	(	7	days x	\$105.52	)
Loss of Rental	\$797.72	(	7	days x	\$113.96	)
Cost of Repair	\$1695.22					_

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's Notice of Assessment

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



#### Khanchna (LKK Auto)

From:

Khanchna (LKK Auto)

Sent:

Monday, 13 May 2019 2:08 PM

To:

'RINA@MKMCARLEASING.COM.SG'

Subject:

ACCIDENT INVOLVING SLV3550B & SHD6278K ALONG/AT JUNCTION OF SHENTON

WAY TOWARDS MAXWELL ROAD ON 30/12/2018

Our Ref: CC3/AIG19000126/Nha3

Your Ref: SLV3550B [Driver: GIAN CHIN CHOON ]

#### MKM CAR LEASING PTE LTD

176 SIN MING DRIVE #04-08 SIN MING AUTO CARE SINGAPORE 575721

Attn: Ms. Rina

Dear Sir/Madam,

### ACCIDENT INVOLVING SLV3550B [AIG] & SHD6278K ALONG/AT JUNCTION OF SHENTON WAY TOWARDS MAXWELL ROAD ON 30/12/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHD6278K against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 24/05/2019, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards, Khanchna| Case Handler LKK Auto Consultants Pte Ltd

DID: 6841 2360 email: Khanchna@lkkauto.com Fax: 6741-4108

#### AUTHORIZATION TO ACT

#### (AIG Asia Pacific - Express Third Party Claim)

INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHD 6278K (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHD 6278K that was damaged pursuant to the accident which occurred on 30/12/2018 (date) along SHENTON WAY JUNCTION MAXWELL ROAD (location) involving vehicle no/s SLV 3550B ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this \_\_\_\_\_ (day) of 10 ev \_\_\_\_ (month) 2019 (year)

SMRT CONTROL OF THE PARTY OF TH

Signed by "the third party claimant" (with chop if applicable)



Signed by "the workshop" (with chop)

This Oscharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date.

Further, the settlement terms herein should not be used as an evidence to projudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

## RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for <a href="SS2.580.00">SS2.580.00</a> (Global Sum) for vehicle no. <a href="SHD 6278K">SHD 6278K</a> that was damaged pursuant to the accident which occurred on <a href="30/12/2018">30/12/2018</a> (date) along <a href="SHENTON WAY JUNCTION MAXWELL">SHENTON WAY JUNCTION MAXWELL</a> ROAD involving vehicle no/s <a href="SLV 3550B">SLV 3550B</a>.

This is pursuant to the inspection conducted on 02/01/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>SMRT TAXIS PTE LTD</u> ("the third party claimant") of vehicle no. <u>SHD 6278K</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 6278K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_\_ (day) of \_\_\_\_\_\_ (month) 20 [9] (year)

| Signed by appointed surveyor | Signed by "the workshop" (with chop)



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705



SMRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102 Tel: 65 63311000 Fax: 65 63340247

#### Tax Invoice

GST Reg No. : MR-8500001-7 CRN : 1990042802 Invoice No. : IV190100470 Date : 25.01.2019 Vehicle No. : SHD6278K Your Ref No. : TAX/12/18/2126

Our Ref No. : 24099468 Terms : 30 Days

Description	Qty		Unit	Add	1	(Di	scount)		Amount
			Cost	4		_	mount		2001200
Parts									
BUMPER REAR	1.00	ş	458.60	(25.00	)	\$	114.65	\$	343.95
BUMPER CLIPS	10.00	S	1.61	(25.00	3	5	4.02	8	12.08
PIXEL STICKER	2.00	s	60.00	0.00		s	0.00	5	120.00
BUMPER REINFORCEMENT REAR	0.00	\$	205.70	0.00		5	0.00	5	0.00
ARM SUB-ASSY, RR BUMPER LH	0.00	5	139.60	0.00		S	0.00	s	0.00
SENSOR REVERSE	0.00	\$	180.00	0.00		\$	0.00	\$	0.00
BUMPER SIDE RETAINER RR/LH	0.00	\$	94.80	0.00		\$	0.00	5	0.00
BUMPER SEAL, RR LH	1.00	\$	88.90	125.00	)	5	22.22	S	66.68
BUMPER LIP COVER RR/LH	1.00	5	72.20	(25.00	>	5	18.05	\$	54.15
BUMPER LIP REAR	0.00	\$	228.90	0.00		s	0.00	\$	0.00
END PANEL	0.00	\$	602.10	0.00		s	0.00	s	0.00
SEALANT SIKAFLEX	1.00	\$	37.00	0.00		5	0.00	5	37.00
FENDER RR/LH	0.00	\$	766.80	0.00		s	0.00	s	0.00
STICKER DECAL SMRT	1.00	5	7.80	0.00		\$	0.00	\$	7.80
STICKER DECAL 6555 8888	0.00	s	21.60	0.00		s	0.00	\$	0.00
TAIL LAMP BRACKET, LH	0.00	\$	30.70	0.00		s	0.00	\$	0.00
FAIL LAMP LH	1.00	\$	548.40	(10.00	1	5	54.84	\$	493.56
DUCT ASSY, QUARTER	0.00	\$	70.40	0.00		s	0.00	\$	0.00
					Sui	o-To	tal	\$	1135.22
Labour									
TO REPAIR LEFT REAR PORTION	1.00	\$	200.00	0.00		\$	0.00	\$	200.00
Others									
O REPSRAY REAR BUMPER	1.00	\$	200.00	0.00		\$	0.00	\$	200.00
TO RESPRAY BUMPER BEAM			180.00	0.00		\$	0.00	5	0.00
	17.75			1.50.00		1		36.7	2.00

Authorised Signature

for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705

SMRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102 Tel: 65 63311000 Fax: 65 63340247

#### Tax Invoice

GST Reg No. : MR-8500001-7 CRN : 199004280Z Invoice No. : IV190100470 Date : 25.01.2019 Vehicle No. : SHD6278K

Your Ref No. : TAX/12/18/2126

Our Ref No. : 24099468 Terms : 30 Days

Description	Qty		Unit	Add	1	(Disc		Amount
		_	Cost		_	Amo	unt	
TO RESPRAY REAR PANEL	0.00	\$	180.00	0.00		S	0.00	\$ 0.00
TO RESPRAY REAR FENDER LH	0.00	\$	378.00	0.00		\$	0.00	\$ 0.00
TOWING CHARGE	1.00	\$	40.00	0.00		5	0.00	\$ 40.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	S	40.00	0.00		\$	0.00	\$ 40.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$	30.00	0.00		\$	0.00	\$ 30.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$	20.00	0.00		\$	0.00	\$ 20.00
TO INSPECT RR LIGHTING, MECHANISMS WATER TEST RR LIGHTING FOR LEAKAGE	1.00	\$	30.00	0.00		5	0.00	\$ 30.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	0.00	\$	120.00	0.00		\$	0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$	60.00	0.00		S	0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$	100.00	0.00		\$	0.00	\$ 0.00
				GRA	ND	TOTAL		\$ 1,695.2

#### Remark :

Make/Model : TOYOTA PRIUS Accident Date : 30.12.2018

H.B. Payment by cheque should be crossed and made payable to 'SHRT Automotive Services Pte Ltd'. No receipt will be issued unless requested.

Authorised Signature

for SMRT Automotive Services Pte Ltd



#### **SMRT Taxis Pte Ltd**

#### MEMORANDUM

To:

Claims Dept

Our Ref:

TAX/12/18/2126

From: SMRT Taxis Pte Ltd

Date:

07/01/2019

ACCIDENT INVOLVING SHD 6278K & SLV 3550B ON 30/12/2018 AT THE JUNCTION OF SHENTON WAY & MAXWELL RD

This is to confirm that the daily rental rate for SHD 6278K is \$113.96 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely SMRT TAXIS PTE LTD

for Manager



# Laid Up Report

Date Generated: 06/01/2019 User Name : LeeGek

Accident Start Date: 01/12/2018 Accident End Date: 09/01/2019

se Raference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	(Repair Cempleted)
TAXC12/18/2126	SHD6278K	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24099468	30/12/2018 9:15 PM	07/01/2019 8:45 AM

Wahirlin High 1/2/2019

#### **Enquire Transaction History**

Transaction History Details

Log Date/Time:

02 Jan 2019 / 08:11:40

Asset Type:

Vehicle

Transaction Amount:

\$7.49

Asset ID:

SLV3550B

Transaction Type:

18.32 Insurance Enquiry (GIRO Payment) Channel:

External Agency

User ID:

ESASBAHO - BALQISH BINTE ABDUL

**Business Transaction** Reference No.:

20190102081140476600

Search Date / Time:

30 Dec 2018 20:45:00

Insurance Company:

AIG ASIA PACIFIC INSURANCE PTE. LTD.

information displayed is correct as at the log date and time.

**Enquire Related Logs** 

OK

NOTICE OF ASSESSMENT ORIGINAL HALFPRESSINGEVINAL hittellallallelelallallall SPORE (S) TOTAL(S) 38.517.00 38,517.00 TOTAL NOOME 38,517,00 38,517.00 ASSESSABLE INCOME 38,317.26 LESS PERSONAL RELIEFS Earned locaire N5man self-wifesparent 1,000,00 Churiocau 4.000.00 4.500.00 4.143.00 Parent/Handscapped Parent Provident Fund/Life Insurance TOTAL PERSONAL RELIEFS CHARGEABLEINCOME 13,374.00