

Raisul

ASSIGNMENT (Office)

From (Person)

clara hi zi Rong

of

FWD

Date/Time

3/1/19 @ 2.17pm

Estimated Cost

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.

SFD 345M

Insured:

at Workshop in/

Ethoz proteet

Tel:

96248656

of

30 Bukit Batok Crescent

Policy No:

PNPV 2018-00013098

Claim No:

1201800019910

Sum Insured:

Excess:

\$500.00

Make of Veh:

D.O.A.

24/12/2018.

(Client's Record)

CA /

REV

/ REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

2.31pm @ 3/1/11

Person Contacted:

Sheeh

Vehicle

IN/OUT

Date/Time

Action/Instruction

(✓) Estimate

SFD 345M - CC4/FWD18023206/Urb3

JVA: 24/12/2018

04/01/19

@ 15:20 p.m. revised ZA to clara via merimen.

04/01/19

@ 15:54 p.m. mandau requested authorize repair to clara via merimen.

03/01/19

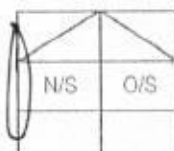
@ 12:29 p.m. vehicle recommended total loss by Insurance.

ASSIGNMENT

From: Date:
 Estimated Cost:
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: SFD 345M
 at Workshop m/s ET102
 of 30, Bukit Batak CRS
 Insured: FWJ
 Policy No:
 Claims No:
 Sum Insured: Excess: 500
 (Client's Record)
 Make of Veh:

(Policy Condition) Shah

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 483K
 IDAC Accident Rpt: Consistent? : Yes or No
 GIA / PR Seen: Consistent? : Yes or No
 Est. Repairs: days Res.: Yes or No
 Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted: Vehicle: IN / OUT

Veh No: SFD 345M Yr Regn: 2015 / OCT
 Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: FORD KUGATRENDI-SA cc 1498
 Colour: Brown Gold A/C: Insured / Std / NI / NA
 Sp.Reading: 054430 T/Radio: Insured / Std / NI / NA
 Eng/No:
 C/No: WFOAXXWPMFK 18941
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 235/55 R17
 R: "

BS / DUN / EXNOVA / GY / FS / LIZA / MIO / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front Rear
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. 24/12/18 D.O.I. 03/01/19

Survey held at ET102
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction
 Submit Total Loss As Constructive.

RECEIVED 09 JAN 2019

9/1/2019

Date/Time, File Pass to? 09/01/19
 1) Typist
 Date/Time, File Return to?

Days Of Repair: 9
 Resurvey No. of Trip: /

Report Format: Total Loss
 Lump Sum / I.B.I: (\$)

Add Fee:
☐ : Site Insp (\$
☐ : Interview (\$
☐ : Tech. Invs (\$
☐ : Weekend (\$

Survey Fee: 300
 Transportation:
) S + RS. \$
) Photos
) Other:
 10
 TOTAL

REF: 4982A
 ASSIGNMENT
 Date: 2015 OCT
 Vehicle No: SFO 345M
 Type: Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: FORD KUGATRON 1.5A 1498
 Colour: Brown
 Sp Reading: 054430
 Engine: WFOAXXWPMAFK18941
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Good / Jammed / Leaked / Burnt or
 Brake: Good / Jammed / Leaked / Burnt or
 Mod: NI / 5 Rim / STD A/Rim or
 Tyre Size: F 235/55 R17
 BS / DUN / EXNOVA / GY / FS / LIZA / MO / OHTSU / PIR / SUNI /
 TOYO / YOKO or
 Plant: 6 mm
 Ribs: 6 mm
 L/Rib: 6 mm
 D.O.A: 24/12/18
 Survey held at: ET102
 Date of Damages: Fit / Rear / O/S / UIC / Rooftop or
 The UIC / Chassis frame / Body Structure affected due to collision.
 Estimated Cost: 500
 To Inspect Vehicle No: SFO 345M
 at Workshop no: ET102
 of: 30, Bukit Bank CRBS
 Insured: FWG
 Policy No:
 Claims No:
 Sum Insured:
 (Client's Record)
 Make of Veh:
 (Policy Condition)
 Remarks: The veh had commenced its repair at the time of inspection.
 Bar or Marked Value:
 IDAC Accident Report: Consistent? Yes or No
 GVA / TPR / Seen: Consistent? Yes or No
 Est. Repairs: (days) Rep: Yes or No
 Linn Sum: % 3 Yrs: Yes or No
 CA / REV / REP / 24 HRS
 Date: Person Contacted: Vehicle IN / OUT
 Date / Time Action / Instruction

Date/Time File Pass to:
 Date/Time File Return to:
 Report Format
 Linn Sum / L.B.I. / \$
 Add Fee: ☐ Site Insp / \$
☐ Interview / \$
☐ Tech. Invs / \$
☐ Wholend / \$
 Days Of Repair:
 Resurvey No. of Trip:
 Survey Fee:
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 1951. 1952. 1953. 1954. 1955. 1956. 1957. 195

...CLAIM SUBFOLDER...(New Assignment)

THE REPAIRER HAS NOT SUBMITTED THEIR ESTIMATES

If you wish to work on the report, contact the repairer below to submit it.
You can authorize repairer submission after 5 days.

0 days have passed since assignment.
You can authorize the submission of the repairer's estimates in 120 HOURS.

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Jan 2019 12:29		03 Jan 2019 14:17 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

Insured:	LAU HIM YENG, ID: S1734982A, Tel: +6596891211, Email: NOEMAIL		
Vehicle Reg. No.:	SFD345M	Date of Loss:	24/12/2018 11:00 - :59 [37 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 1201800019910	Policy/Cover Note No.:	PNPV2018-00013098 (Comprehensive)
		Excess:	S\$500.00
Repairer:	ETHOZ Protect Pte Ltd (Bukit Batok) 30 Bukit Batok Crescent, 658075 Bukit Batok - Tel: 66547750/51		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 14/01/2019]		
Driver/Custodian:	LAU HIM YENG (51 / Male), NRIC: S1734982A, Tel: +6596891211		

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#) [Compose Case Mail](#)

ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Shirley Hiew (LKK Auto)

From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>
Sent: Wednesday, 9 January 2019 1:37 PM
To: Shirley Hiew (LKK Auto)
Cc: Lee Chen Sin; SUR; Hasbullah Bin Maspot
Subject: RE: SFD 345M OD (FWD)

Hi Shirley,

Noted with thanks.

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations

ETHOZ

ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Wednesday, January 9, 2019 1:27 PM
To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>
Cc: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; SUR <sur@lkkauto.com>
Subject: RE: SFD 345M OD (FWD)

Hi Zainal,

Kindly inform vehicle recommended total loss by insurance.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Selamatshahh Zainal [mailto:Selamatshahh.Zainal@ethozgroup.com]
Sent: Monday, 7 January 2019 10:01 AM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; SUR <sur@lkkauto.com>
Subject: RE: SFD 345M OD (FWD)

Hi

Ethoz is unable to accept and proceed with lump sum repair as no used parts is available.

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations

ETHOZ

ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Monday, January 7, 2019 10:00 AM
To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>
Cc: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; SUR <sur@lkkauto.com>
Subject: RE: SFD 345M OD (FWD)

Hi Chen Sin/Zainal,

Kindly check the repair cost limit whether you are able to repair the vehicle not exceeding \$ 25,000.00 on lump sum basis.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Selamatshahh Zainal [<mailto:Selamatshahh.Zainal@ethozgroup.com>]
Sent: Friday, 4 January 2019 3:18 PM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; SUR <sur@lkkauto.com>
Subject: RE: SFD 345M OD (FWD)

Hi Shirley,

Ethoz will only be able to commit the repair not exceeding \$30,000.00 on part by part basis.

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations

ETHOZ

ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Friday, January 4, 2019 2:14 PM

To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>

Cc: Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; SUR <sur@lkkauto.com>

Subject: SFD 345M OD (FWD)

Hi Chen Sin/Zainal,

Kindly check the repair cost limit whether you are able to repair the vehicle not exceeding \$ 25,000.00 on part by part basis.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/12/2018 15:01
Date Of Accident	24/12/2018 11:15
Exact Location Of Accident	JUNCTION IN FRONT OF ICA BLDG KALLANG RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFD345M
Insured/Policyholder	
Name Of Registered Owner	LAU HIM YENG
NRIC No	S1734982A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96891211
Alternative Phone No	HOME-96891211

Vehicle Particulars

Manufacturer	FORD
Model	KUGA TREND 1.5 GTDS A/T AWD
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2018-00013098
Cover Note Number	

Driver

Name of Driver	LAU HIM YENG
NRIC No	S1734982A
Date Of Birth	27/12/1966
Occupation	INDOOR
Date Of Driving Pass	09/03/1995
Driving Experience	23 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96891211
Fax Number	
Contact Number	HOME-96891211
Email Address	NOEMAIL

Address	894 UPPER BUKIT TIMAH ROAD #01-26 SINGAPORE 678188
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : PARENT GENDER: : FEMALE
Passenger 2	NAME: : PARENT GENDER: : MALE
Passenger 3	NAME: : HELPER GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

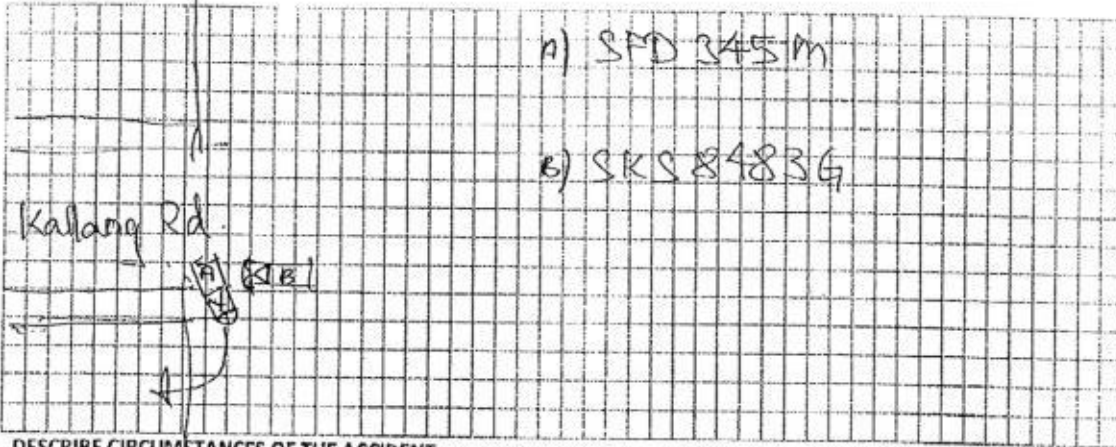
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	KIV
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKS8483G
Vehicle Make/Model/Colour	HONDA CIVIC
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TAN HOW WEE
NRIC/Passport Number	S7637282I

Contact Number	96612530
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was waiting to make a u-turn @ the junction of Kallang Road, next to the ICA building. when the car in front of mine make the u-turn, I follow and was hit by an approaching vehicle (SKS 8483G). The car hit the left side of my car & activated the side curtain.

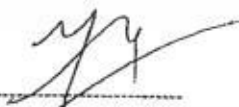
Important:

You have been advised by the workshop that in the event that you wish to claim against your own policy (OD CLAIM), There is a FOURTEEN (14) DAYS CLAUSE WHEREBY MUST BE MADE within the stipulated time frame from the day of the occurrence.

- | | |
|-------------------------------------|----------------------------------|
| ☒ | - Reporting Only |
| ☐ | - Claim OD |
| ☐ | - Claim TP |
| ☐ | - Claim OD/ TP at other workshop |

DECLARATION

I/WE declare the foregoing particulars are true in every respect.



Policyholder's signature
Date & Time

Driver's Signature
(If driver not the policyholder)
Date & Time



Reporting Centre Personnel's Signature
Name:
Nric/Fin No.

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


24 Dec 2018 / 2:10 pm
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/IN No.:

ETHOZ

INSURER

FWD Singapore Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type	OD (OWN DAMAGE)	Ref. No.	
Policy No.	PNPV2018-00013098	Date of Loss	24/12/2018
Vehicle Reg. No.	SFD345M	Driveable?	
Driver Age/Info	51 / MALE	Party At Fault	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant	LAU HIM YENG	Contact No.	+6596891211
Driver	LAU HIM YENG		

Make/Model	FORD KUGA TREND, 1.5 1.5	Vehicle Reg. Date	26/10/2015
Vehicle Colour	GTDI A/T AWD (A)		
Engine No.	ORANGE		
Odometer	FK18941	Chassis No.	WF0AXXWPMAPK18941
	54430 KM		

Paint Type	
Total Loss?	NO
Est. Duration of Repair (day)	12

Description of Accident/Loss	REFER TO SKETCH PLAN
Remarks	VEHICLE IN ETHOZ 30 BUKIT BATOK CRESCENT
Present Location	ETHOZ PROTECT PTE LTD (BUKIT BATOK)

COST OF CLAIMS

Parts	Amount
Miscellaneous Items	25,580.00
Labour	280.00
Paintwork Labour	5,430.00
Towing	0.00
	0.00
Gross Total (S\$)	31,290.00
+ GST 7.00% (S\$)	2,190.30
Nett Amount (S\$)	33,480.30

This claim is handled by HASBULLAH BIN MASPOU / SHAH

Generated using Motiman e-Claims Internal Estimation & Adjusting System

Approved by: ☐ Final Report ☐ Days of Repair: Estimating No. of Tdy:

Author	Appr	Appr	Appr

PAIR DETAILS

Reference

Part Source: MNC-00 Version: 1.0 (Last Synchronised: 03 Jan 2019)
 Parts: M1-00V FRONT RUGA TREND 1.5 1.6 375X AT AWD (A) (Catalogue Martini Singapore 1.0)
 Label: (Catalogue Martini Singapore Standard List)
 Print Code: ETRGZ Protect Pte Ltd/SFD345M/03/01/2019 14:34
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages - running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Some values (see in reference catalogue are prefixed with an asterisk *

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT BUMPER <i>before</i>			
2	1		*FRONT BUMPER RETAINER LH <i>X</i>	0.00	0.00	*1,080.00 F
3	1		*FRONT BUMPER GARNISH LH <i>cut</i>	0.00	0.00	*50.00 F
4	1		*FRONT BUMPER LOWER SPOILER LH <i>cut</i>	0.00	0.00	*50.00 F
5	1		*FRONT FENDER LH <i>cut</i>	0.00	0.00	*525.00 F
6	1		*FRONT FENDER INNER SHIELD LH <i>cut</i>	0.00	0.00	*465.00 F
7	1		*FRONT FENDER WHEEL ARC GARNISH LH <i>cut</i>	0.00	0.00	*170.00 F
8	1		*FRONT DOOR LH <i>cut</i>	0.00	0.00	*270.00 F
9	1		*FRONT DOOR WEATHERSTRIP LH <i>cut</i>	0.00	0.00	*1,615.00 F
10	1		*FRONT DOOR LOWER MOULDING GARNISH LH <i>cut</i>	0.00	0.00	*135.00 F
11	1		*FRONT DOOR TRIMBOARD LH	0.00	0.00	*150.00 F
12	1		*FRONT DOOR WINDOW REGULATOR LH	0.00	0.00	*1,640.00 F
13	1		*FRONT DOOR AIRBAG IMPACT SENSOR LH <i>cut</i>	0.00	0.00	*560.00 F
14	1		*ROCKER PANEL GARNISH LH <i>cut</i>	0.00	0.00	*50.00 F
15	1		*REAR DOOR LH <i>cut</i>	0.00	0.00	*135.00 F
16	1		*REAR DOOR WEATHERSTRIP LH <i>cut</i>	0.00	0.00	*1,470.00 F
17	1		*REAR DOOR LOWER MOULDING GARNISH LH <i>cut</i>	0.00	0.00	*95.00 F
18	1		*FRONT LH SIDE AIRBAG <i>cut</i>	0.00	0.00	*125.00 F
19	1		*FRONT LH SIDE AIRBAG IMPACT SENSOR (B PILLAR) <i>cut</i>	0.00	0.00	*1,500.00 F
20	1		*LH HEAD SIDE AIRBAG <i>cut</i>	0.00	0.00	*80.00 F
21	1		*AIRBAG CONTROL UNIT <i>cut</i>	0.00	0.00	*1,480.00 F
22	1		*ROOF LINING <i>cut</i>	0.00	0.00	*2,020.00 F
23	1		*FRONT SEAT BELT LH <i>cut</i>	0.00	0.00	*2,080.00 F
24	1		*FRONT SEAT BELT RH <i>cut</i>	0.00	0.00	*1,215.00 F
25	1		*FRONT SPORTS RIM LH <i>cut</i>	0.00	0.00	*1,215.00 F
26	1		*FRONT ABSORBER LH	0.00	0.00	*290.00 F
27	1		*FRONT LOWER ARM LH	0.00	0.00	*375.00 F
28	1		*FRONT KNUCKLE ARM LH	0.00	0.00	*415.00 F
29	1		*FRONT WHEEL HUB LH	0.00	0.00	*1,200.00 F
30	1		*FRONT WHEEL BEARING LH	0.00	0.00	*990.00 F
31	1		*FRONT TIE ROD LH	0.00	0.00	*150.00 F
32	1		*FRONT TIE ROD END LH	0.00	0.00	*100.00 F
33	1		*FRONT STABILIZER LINK LH	0.00	0.00	*90.00 F
34	1		*STEERING RACK AND PINION ASSY <i>cut</i>	0.00	0.00	*3,990.00 F
35	1		*A PILLAR LH	0.00	0.00	
36	1		*B PILLAR LH	0.00	0.00	

ETRZGZ Protect Pte Ltd/SFD345M/03/01/2019 14:34. Not valid without Reference number.
 Generated using Martini e-Claims IEAS

Add Page

☐ Page 1
☐ Page 2
☐ Page 3
☐ Page 4

Estimates on Miscellaneous Items

No. Particulars

Particulars

FRONT TYRE LH X

Amount

280.00

Sub Total (S\$)

280.00

Estimates on Labour

No. Particulars

Lab Type

Amount

GROUP 5000

- 1 LABOUR TO FACILITATE REPAIR
- 2 TO RESPRAY AFFECTED AREAS
- 3 TO REMOVE AND TRANSFER BOTH LH DOOR COMPONENTS
- 4 TO REMOVE AND REFIT FRONT UNDERCARRIAGE LH
- 5 TO CONDUCT WHEEL ALIGNMENT
- 6 TO REMOVE AND REFIT ROOF LINING
- 7 TO REUPHOLSTERY FRONT LH SEAT
- 8 TO CHECK AND RESET AIRBAG SYSTEM
- 9 TO CHECK AND RECONNECT ALL NECESSARY WIRINGS

New

1000

New

1000

New

1400

New

100

New

150

New

80

New

120

New

1000

New

300

New

30.00

Gross Labour Cost (S\$)

5,430.00

ETHOZ Protect Pte Ltd/SFD545M/03/01/2019 14:34. Not valid without Reference section.
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< END OF ESTIMATES >

ETHOZ PROTECT PTE LTD

Company Registration No. 199602722M

30 Buss Bank Crescent, SINGAPORE 658075. Website: <http://www.ethoz.com.sg>

> Back to OneMotoring

D.O.A. 24/12/2018
Bal: 6 yrs 10 months.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4982A
Vehicle Details	
Vehicle No.:	SFD345M
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Jan 2019
Vehicle Make:	FORD
Vehicle Model:	KUGA TREND 1.5 GTDI A/T AWD
Primary Colour:	Gold
Manufacturing Year:	2015
Engine No.:	FK18941
Chassis No.:	WFOAXXWPMFAK18941
Maximum Power Output:	134.0 kW (179 bhp)
Open Market Value:	\$21,976.00
Original Registration Date:	26 Oct 2015
First Registration Date:	26 Oct 2015
Transfer Count:	0
Actual ARF Paid:	\$22,767.00 11383
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Oct 2025
PARF Rebate Amount:	\$17,075.00 11,383
Intended COE Rebate Details	
COE Expiry Date:	25 Oct 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$58,190.00
COE Rebate Amount:	\$39,606.00
Total Rebate Amount:	\$56,681.00

The information contained herein is correct as at 04 Jan 2019

OK

6 yrs. 10 months
24/12/2018

View Received Message

This mail is associated with :

SFD345M (1201800019910)

OD

Dec 24 2018 11:00AM

[LAU HIM YENG]

ETHOZ Protect Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 08/01/2019 12:29 PM.

To LKK_HQ

Subject Alert - Adj Mandate Revoked - SFD345M - Claim Handler: Clara Li Zi Rong

Revoked:Hi Please submit your CTL report in Merimen

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Clara Li Zi Rong

Date: 04 Jan 2019

Preliminary Advice

Vehicle No	: SFD345M	Accident Date	: 24/12/2018
Make	: FORD KUGA TREND	Policy No.	: PNPV2018-00013098
Assignment Date	: 03/01/2019	Excess	: S\$500.00
Date of Inspection	: 03/01/2019	Est. Duration of Repair	: 9 days
Inspection At	: ETHOZ Protect Pte Ltd (Bukit Batok) 30 Bukit Batok Crescent Singapore 658075		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	31,290.00
Revised Amount	:S\$	21,090.00
Check Items (Estimated)	:S\$	6,750.00
Total	:S\$	27,840.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	83,000.00
COE / PARF Rebate	:S\$	56,681.00
Salvage Value	:S\$	
Margin for Repair	:S\$	26,319.00

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : WE ARE PENDING REPAIR COST FROM REPAIRER



INSURER: **FWD Singapore Pte. Ltd. (HQ)**

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	PNPV2018-00013098	Date of Loss:	24/12/2018
Vehicle Reg. No.:	SFD345M	Driveable?	
Driver Age/Info:	51 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	LAU HIM YENG	Contact No:	+6596891211
Driver:	LAU HIM YENG		

Make/Model:	FORD KUGA TREND, 1.5 1.5 GTDI A/T AWD (A)	Vehicle Reg. Date:	26/10/2015
Vehicle Colour:	ORANGE		
Engine No:	FK18941	Chassis No:	WF0AXXWPMFAFK18941
Odometer:	54430 KM		

Paint Type:	
Total Loss?	NO
Est. Duration of Repair (day)	12

Description of Accident/Loss	REFER TO SKETCH PLAN
Remarks:	VEHICLE IN ETHOZ 30 BUKIT BATOK CRESCENT.
Present Location:	ETHOZ PROTECT PTE LTD (BUKIT BATOK)

COST OF CLAIMS		Amount
Parts		25,580.00
Miscellaneous Items		280.00
Labour		5,430.00
Paintwork Labour		0.00
Towing		0.00
Gross Total (\$\$)		31,290.00
+ GST 7.00% (\$\$)		2,190.30
Nett Amount (\$\$)		33,480.30

This claim is handled by: **HASBULLAH BIN MASPOT / SHAH**

Generated using Merimen e-Claims Internet Estimation & Adjusting System

ETHOZ Protect Pte Ltd/SFD345M/03/01/2019 14:34

These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Items/values not in reference catalogue are prefixed with an asterisk *

on Parts

No. Particulars

%Disc %Depr Amount

*FRONT BUMPER <i>Repair</i>	0.00	0.00	*1,080.00 F
*FRONT BUMPER RETAINER LH <i>X</i>	0.00	0.00	*50.00 F
*FRONT BUMPER GARNISH LH <i>cut</i>	0.00	0.00	*50.00 F
*FRONT BUMPER LOWER SPOILER LH <i>cut</i>	0.00	0.00	*525.00 F
*FRONT FENDER LH <i>TH</i>	0.00	0.00	*465.00 F
*FRONT FENDER INNER SHIELD LH <i>DE</i>	0.00	0.00	*170.00 F
*FRONT FENDER WHEEL ARC GARNISH LH <i>DE</i>	0.00	0.00	*270.00 F
*FRONT DOOR LH <i>RM</i>	0.00	0.00	*1,615.00 F
*FRONT DOOR WEATHERSTRIP LH <i>RM</i>	0.00	0.00	*135.00 F
*FRONT DOOR LOWER MOULDING GARNISH LH <i>DE</i>	0.00	0.00	*180.00 F
*FRONT DOOR TRIMBOARD LH <i>?</i>	0.00	0.00	*1,640.00 F
*FRONT DOOR WINDOW REGULATOR LH <i>?</i>	0.00	0.00	*680.00 F
*FRONT DOOR AIRBAG IMPACT SENSOR LH <i>ACT</i>	0.00	0.00	*80.00 F
*ROCKER PANEL GARNISH LH <i>cut</i>	0.00	0.00	*135.00 F
*REAR DOOR LH <i>BT</i>	0.00	0.00	*1,470.00 F
*REAR DOOR WEATHERSTRIP LH <i>RM</i>	0.00	0.00	*90.00 F
*REAR DOOR LOWER MOULDING GARNISH LH <i>SCD</i>	0.00	0.00	*135.00 F
*FRONT LH SIDE AIRBAG <i>ACT</i>	0.00	0.00	*1,500.00 F
*FRONT LH SIDE AIRBAG IMPACT SENSOR (B PILLAR) <i>ACT</i>	0.00	0.00	*80.00 F
*LH HEAD SIDE AIRBAG <i>ACT</i>	0.00	0.00	*1,480.00 F
*AIRBAG CONTROL UNIT <i>ACT</i>	0.00	0.00	*1,020.00 F
*ROOF LINING <i>DE</i>	0.00	0.00	*2,090.00 F
*FRONT SEAT BELT LH <i>ACT</i>	0.00	0.00	*1,215.00 F
*FRONT SEAT BELT RH <i>ACT</i>	0.00	0.00	*1,215.00 F
*FRONT SPORTS RIM LH <i>54cm</i>	0.00	0.00	*790.00 F
*FRONT ABSORBER LH <i>?</i>	0.00	0.00	*375.00 F
*FRONT LOWER ARM LH <i>?</i>	0.00	0.00	*415.00 F
*FRONT KNUCKLE ARM LH <i>?</i>	0.00	0.00	*1,220.00 F
*FRONT WHEEL HUB LH <i>?</i>	0.00	0.00	*990.00 F
*FRONT WHEEL BEARING LH <i>?</i>	0.00	0.00	*150.00 F
*FRONT TIE ROD LH <i>?</i>	0.00	0.00	*100.00 F
*FRONT TIE ROD END LH <i>?</i>	0.00	0.00	*90.00 F
*FRONT STABILIZER LINK LH <i>?</i>	0.00	0.00	*90.00 F
*STEERING RACK AND PINION ASSY <i>RM</i>	0.00	0.00	*3,990.00 F
*A PILLAR LH	0.00	0.00	-
REPAIR	0.00	0.00	-
*B PILLAR LH	0.00	0.00	-
REPAIR	0.00	0.00	-

ETHOZ Protect Pte Ltd/SFD345M/03/01/2019 14:34. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

Qty Particulars

Amount

Miscellaneous Items

1 FRONT TYRE LH X

280.00

Sub Total (S\$) 280.00

Estimates on Labour

No Particulars

Lab.Type Amount

Labour Items

1	LABOUR TO FACILITATE REPAIR	New	1,600.00
2	TO RESPRAY AFFECTED AREAS	New	1,400.00
3	TO REMOVE AND TRANSFER BOTH LH DOOR COMPONENTS	New	100.00
4	TO REMOVE AND REFIT FRONT UNDERCARRIAGE LH	New	150.00
5	TO CONDUCT WHEEL ALIGNMENT	New	80.00
6	TO REMOVE AND REFIT ROOF LINING	New	120.00
7	TO REUPHOLSTERY FRONT LH SEAT	New	1,000.00
8	TO CHECK AND RESET AIRBAG SYSTEM	New	300.00
9	TO CHECK AND RECONNECT ALL NECESSARY WIRINGS	New	30.00

Gross Labour Cost (S\$) 5,430.00

ETHOZ Protect Pte Ltd/SFD345M/03/01/2019 14:34. Not valid without Reference section.

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< END OF ESTIMATES >

ETHOZ PROTECT PTE LTD

30 Bukit Batok Crescent, SINGAPORE 658075 . Website : <http://www.aria.com.sg>

Business Information

Particulars

WICKER PANEL LN

%Disc %Dgrt Amount

0.00 0.00

Total Parts (\$1)

25,586.00

Printed: Product Pte 1105/510545M/03/01/2019 14:34 Not valid without Reference number.
Generated using Merimen e-Claims IFA5

Parall

Hp 900/10063

9 days

p/p

03/01/19 @ 1710

EXCESS 500

REVERT

Reserving by print

Use this document to verify the accuracy of the following:

- To identify individual parts or parts
- To identify damaged parts, being returned
- To identify parts not subject to refund
- To identify parts subject to refund
- To identify parts not subject to refund

Administered by: [Signature]



INSURER: **FWD Singapore Pte. Ltd. (HQ)**

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	PNPV2018-00013098	Date of Loss:	24/12/2018
Vehicle Reg. No.:	SFD345M	Driveable?	
Driver Age/Info:	51 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	LAU HIM YENG	Contact No:	+6596891211
Driver:	LAU HIM YENG		

Make/Model:	FORD KUGA TREND, 1.5 1.5 GTDI A/T AWD (A)	Vehicle Reg. Date:	26/10/2015
Vehicle Colour:	ORANGE		
Engine No:	FK18941	Chassis No:	WF0AXXWPMAFK18941
Odometer:	54430 KM		

Paint Type:

Total Loss? **NO**

Est. Duration of Repair (day) 12

Description of Accident/Loss: REFER TO SKETCH PLAN

Remarks: VEHICLE IN ETHOZ 30 BUKIT BATOK CRESCENT.

Present Location: ETHOZ PROTECT PTE LTD (BUKIT BATOK)

COST OF CLAIMS

	Amount
Parts	25,580.00
Miscellaneous Items	280.00
Labour	5,430.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	31,290.00
+ GST 7.00% (S\$)	2,190.30
Nett Amount (S\$)	33,480.30

This claim is handled by: HASBULLAH BIN MASPOT / SHAH

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 03 Jan 2019)

Parts: M1-SUV FORD KUGA TREND 1.5 1.5 GTDI A/T AWD (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: ETHOZ Protect Pte Ltd/SFD345M/03/01/2019 14:34

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT BUMPER Repair	0.00	0.00	*1,080.00 F
2	1		*FRONT BUMPER RETAINER LH X SWL	0.00	0.00	*50.00 F
3	1		*FRONT BUMPER GARNISH LH cut	0.00	0.00	*50.00 F
4	1		*FRONT BUMPER LOWER SPOILER LH cut	0.00	0.00	*525.00 F
5	1		*FRONT FENDER LH H	0.00	0.00	*465.00 F
6	1		*FRONT FENDER INNER SHIELD LH DE	0.00	0.00	*170.00 F
7	1		*FRONT FENDER WHEEL ARC GARNISH LH DE	0.00	0.00	*270.00 F
8	1		*FRONT DOOR LH H	0.00	0.00	*1,615.00 F
9	1		*FRONT DOOR WEATHERSTRIP LH H	0.00	0.00	*135.00 F
10	1		*FRONT DOOR LOWER MOULDING GARNISH LH DE	0.00	0.00	*180.00 F
11	1		*FRONT DOOR TRIMBOARD LH ?	0.00	0.00	*1,640.00 F
12	1		*FRONT DOOR WINDOW REGULATOR LH ?	0.00	0.00	*680.00 F
13	1		*FRONT DOOR AIRBAG IMPACT SENSOR LH Act	0.00	0.00	*80.00 F
14	1		*ROCKER PANEL GARNISH LH cut	0.00	0.00	*135.00 F
15	1		*REAR DOOR LH H	0.00	0.00	*1,470.00 F
16	1		*REAR DOOR WEATHERSTRIP LH H	0.00	0.00	*90.00 F
17	1		*REAR DOOR LOWER MOULDING GARNISH LH SCH	0.00	0.00	*135.00 F
18	1		*FRONT LH SIDE AIRBAG Act	0.00	0.00	*1,500.00 F
19	1		*FRONT LH SIDE AIRBAG IMPACT SENSOR (B PILLAR) Act	0.00	0.00	*80.00 F
20	1		*LH HEAD SIDE AIRBAG Act	0.00	0.00	*1,480.00 F
21	1		*AIRBAG CONTROL UNIT Act	0.00	0.00	*1,020.00 F
22	1		*ROOF LINING DE	0.00	0.00	*2,090.00 F
23	1		*FRONT SEAT BELT LH Act	0.00	0.00	*1,215.00 F
24	1		*FRONT SEAT BELT RH Act	0.00	0.00	*1,215.00 F
25	1		*FRONT SPORTS RIM LH H	0.00	0.00	*790.00 F
26	1		*FRONT ABSORBER LH ?	0.00	0.00	*375.00 F
27	1		*FRONT LOWER ARM LH ?	0.00	0.00	*415.00 F
28	1		*FRONT KNUCKLE ARM LH ?	0.00	0.00	*1,220.00 F
29	1		*FRONT WHEEL HUB LH ?	0.00	0.00	*990.00 F
30	1		*FRONT WHEEL BEARING LH ?	0.00	0.00	*150.00 F
31	1		*FRONT TIE ROD LH ?	0.00	0.00	*100.00 F
32	1		*FRONT TIE ROD END LH ?	0.00	0.00	*90.00 F
33	1		*FRONT STABILIZER LINK LH ?	0.00	0.00	*90.00 F
34	1		*STEERING RACK AND PINION ASSY H	0.00	0.00	*3,990.00 F
35	1		*A PILLAR LH REPAIR	0.00	0.00	-
36	1		*B PILLAR LH REPAIR	0.00	0.00	-

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Generated using Merimen e-Claims IEAS

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
37	1		*ROCKER PANEL LH REPAIR	0.00	0.00	-
F=Franchise part.						
Total Parts (S\$)						25,580.00

ETHOZ Protect Pte Ltd/SFD345M/03/01/2019 14:34. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Issue
Hp 90010068
9 days
P/P
03/01/19 @ 1710
EXCESS: 500
REVERT
Resurvey by paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	FRONT TYRE LH X <i>GR</i>	280.00
Sub Total (S\$)			280.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	LABOUR TO FACILITATE REPAIR	New	<i>1000</i> 1,600.00
2	TO RESPRAY AFFECTED AREAS	New	<i>1400</i> 1,600.00
3	TO REMOVE AND TRANSFER BOTH LH DOOR COMPONENTS	New	<i>100</i> 200.00
4	TO REMOVE AND REFIT FRONT UNDERCARRIAGE LH	New	<i>150</i> 200.00
5	TO CONDUCT WHEEL ALIGNMENT	New	<i>80</i> 100.00
6	TO REMOVE AND REFIT ROOF LINING	New	<i>120</i> 200.00
7	TO REUPHOLSTERY FRONT LH SEAT	New	<i>?</i> 1,000.00
8	TO CHECK AND RESET AIRBAG SYSTEM	New	<i>300</i> 500.00
9	TO CHECK AND RECONNECT ALL NECESSARY WIRINGS	New	30.00
Gross Labour Cost (S\$)			5,430.00

ETHOZ Protect Pte Ltd/SFD345M/03/01/2019 14:34. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

ETHOZ PROTECT PTE LTD

Company Registration No. 199005791M

30 Bukit Batok Crescent, SINGAPORE 658075 . Website : <http://www.orix.com.sg>

...CLAIM SUBFOLDER...(Pending for Survey Report)

Total Loss

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Status
Main	03 Jan 2019 12:29	03 Jan 2019 14:34 S\$31,290.00	03 Jan 2019 14:17 Edit Adj Rpt	S\$21,090.00 Edit Estimates	S\$21,090.00 View Rpt	Pending for Survey Report

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:	LAU HIM YENG, ID: S1734982A, Tel: +6596891211, Email: NOEMAIL		
Vehicle Reg. No.:	SFD345M	Date of Loss:	24/12/2018 11:00 - :59 [37 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 1201800019910	Policy/Cover Note No.:	PNPV2018-00013098 (Comprehensive)
		Excess:	S\$500.00
Repairer:	ETHOZ Protect Pte Ltd (Bukit Batok) 30 Bukit Batok Crescent, 658075 Bukit Batok - Tel: 66547750/51		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 14/01/2019]		
Driver/Custodian:	LAU HIM YENG (51 / Male), NRIC: S1734982A, Tel: +6596891211		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- FWD_SG (08/01/2019): Alert - Adj Mandate Revoked - SFD345M - Claim Handler: Clara Li Zi Rong

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

No results.

Claim Documents

SFD345M (1201800019910)

OD

Dec 24 2018 11:00AM

[LAU HIM YENG]

ETHOZ Protect Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View

View in Browser ▼

Assessment Reports

No	Finalized On		1 per page ▼	Thumbnail	Print
1	03/01/19 14:34	ETHOZ Protect Pte Ltd (Bukit Batok)			
		Repairer Estimates	1	Load HTM	
No	Finalized On			Thumbnail	Print
1	04/01/19 15:20	LKK Auto Consultants Pte Ltd (HQ)			
		Adjuster Immediate Advice	1	Load HTM	

Photos/Images

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	3 per page ▼	Thumbnail	Print
1	07/01/19 14:37	Odometer Reading	1	Load JPG	✓
2	07/01/19 14:37	Chassis Number	1	Load JPG	✓
3	07/01/19 14:37	General View	1	Load JPG	✓
4	07/01/19 14:37	General View	1	Load JPG	✓
5	07/01/19 14:37	General View	1	Load JPG	✓
6	07/01/19 14:37	General View	1	Load JPG	✓
7	07/01/19 14:37	General View	1	Load JPG	✓
8	07/01/19 14:37	General View	1	Load JPG	✓
9	07/01/19 14:37	General View	1	Load JPG	✓
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15	07/01/19 14:37	General View	1	Load JPG	✓
16	07/01/19 14:37	General View	1	Load JPG	✓
17	07/01/19 14:37	General View	1	Load JPG	✓
18	07/01/19 14:37	General View	1	Load JPG	✓
19	07/01/19 14:37	General View	1	Load JPG	✓
20	07/01/19 14:37	General View	1	Load JPG	✓
21	07/01/19 14:37	General View	1	Load JPG	✓
22	07/01/19 14:37	General View	1	Load JPG	✓
23	07/01/19 14:37	General View	1	Load JPG	✓
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25	07/01/19 14:37	General View	1	Load JPG	✓
26	07/01/19 14:37	General View	1	Load JPG	✓
27	07/01/19 14:37	General View	1	Load JPG	✓
28	07/01/19 14:37	General View	1	Load JPG	✓
29	07/01/19 14:37	General View	1	Load JPG	✓
30	07/01/19 14:37	General View	1	Load JPG	✓
31	07/01/19 14:37	General View	1	Load JPG	✓
32	07/01/19 14:37	General View	1	Load JPG	✓

Assessment Reports			1 per page ▼	✓
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)	Thumbnail	Print
33	07/01/19 14:37	General View	 Load JPG	✓
34	07/01/19 14:37	General View	 Load JPG	✓
35	07/01/19 14:37	General View	 Load JPG	✓
36	07/01/19 14:37	General View	 Load JPG	✓
37	07/01/19 14:37	General View	 Load JPG	✓
38	07/01/19 14:37	General View	 Load JPG	✓
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40	07/01/19 14:37	General View	 Load JPG	✓
41	07/01/19 14:37	General View	 Load JPG	✓
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53	07/01/19 14:37	General View	 Load JPG	✓
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62	07/01/19 14:37	General View	 Load JPG	✓
63	07/01/19 14:37	General View	 Load JPG	✓
64	07/01/19 14:37	General View	 Load JPG	✓
65	07/01/19 14:37	General View	 Load JPG	✓
Documentation			1 per page ▼	✓
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)	Thumbnail	Print
1	03/01/19 12:30	Certificate of Insurance	 Load PDF	
2	03/01/19 12:30	E-filed GIA report	 Load PDF	
3	03/01/19 12:30	Claimant's NRIC	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/01/19 15:52	ESTIMATE .pdf	 Load PDF	
2	10/01/19 09:12	LTA REBATE	 Load PDF	

Linked Accident Report Documents

Assessment Reports			View View in Browser	
			1 per page	☒
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)		Thumbnail Print
1	24/12/18 15:14	Accident Statement	 Load HTM	

Assessment Reports			1 per page ▼	✓
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)	Thumbnail	Print
Photos/Images			3 per page ▼	✓
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)	Thumbnail	Print
1	24/12/18 15:09	Accident Photo	Load JPG	✓
2	24/12/18 15:09	Accident Photo	Load JPG	✓
3	24/12/18 15:09	Accident Photo	Load JPG	✓
4	24/12/18 15:09	Accident Photo	Load JPG	✓
5	24/12/18 15:09	Accident Photo	Load JPG	✓
6	24/12/18 15:09	Accident Photo	Load JPG	✓
7	24/12/18 15:09	Accident Photo	Load JPG	✓
8	24/12/18 15:09	Accident Photo	Load JPG	✓
9	24/12/18 15:09	Accident Photo	Load JPG	✓
10	24/12/18 15:09	Accident Photo	Load JPG	✓
11	24/12/18 15:09	Accident Photo	Load JPG	✓
12	24/12/18 15:09	Accident Photo	Load JPG	✓
13	24/12/18 15:09	Accident Photo	Load JPG	✓
14	24/12/18 15:09	Accident Photo	Load JPG	✓
15	24/12/18 15:09	Accident Photo	Load JPG	✓
16	24/12/18 15:09	Accident Photo	Load JPG	✓
17	24/12/18 15:09	Accident Photo	Load JPG	✓
18	24/12/18 15:09	Identification Card	Load JPG	✓
19	24/12/18 15:09	Identification Card	Load JPG	✓
Documentation			1 per page ▼	✓
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)	Thumbnail	Print
1	24/12/18 15:12	Sketch Plan	Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Repairer ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower 4
Singapore 038986

Our File No: CS/FWD19000122/R1SD3S2

Date: 10/01/2019

REFERENCE

Insured/Claimant: LAU HIM YENG Policy No: PNPV2018-00013098
Date of Loss: 24/12/2018 Nature of Claim: OD Claim No: 1201800019910

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SFD345M**
Make & Model: FORD KUGA TREND, 1.5 1.5 GTDI A/T AWD (A) Engine No: FK18941
Reg. Date: 26/10/2015 (Man. Year: 2015) Chassis No: WF0AXXWPMFAK18941
Colour: Gold Odometer: 54430 km
Engine Capacity: 1498 cc
Market Value/New Car Price: S\$83,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/55R17 Rear Tyre Size: 235/55R17
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	25,580.00	17,910.00	7,670.00	29.98
Miscellaneous Items	280.00	0.00	280.00	100.00
Labour	5,430.00	3,180.00	2,250.00	41.44
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	31,290.00	21,090.00	10,200.00	32.60
- Excess (S\$)	0.00	500.00	-500.00	
(S\$)	31,290.00	20,590.00	10,700.00	34.20
+ GST 7.00/7.00% (S\$)	2,190.30	1,441.30	749.00	34.20
Nett Amount (S\$)	33,480.30	22,031.30	11,449.00	34.20

INSPECTION

Date of Assignment: 03/01/2019

Date Inspected: 03/01/2019 Inspected At:

ETHOZ Protect Pte Ltd (Bukit Batok)
30 Bukit Batok Crescent
Singapore 658075

Estimated Period of Repair: 0.0 days

Adjuster: MOHD RASUL

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

TOTAL LOSS ASPECT

Market Value :	\$83,000.00
OMV :	\$21,976.00
PARF Rebate (1) :	\$17,075.00
Quota Premium Paid :	\$58,190.00
COE Rebate (2) :	\$39,606.00
Total Rebate (1) + (2) = :	\$56,681.00

The total amount incurred will be Market Value \$83,000.00 minus Total Rebate \$56,681.00 = \$26,319.00 before excess.

In view of the above, the vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 10 Jan 2019)
Parts:	M1-SUV	FORD KUGA TREND 1.5 1.5 GTDI A/T AWD (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SFD345M)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,080.00 F	*- F
2	1		*FRONT BUMPER RETAINER LH	Serviceable	50.00 F	*- F
3	1		*FRONT BUMPER GARNISH LH	Cut	50.00 F	*50.00 F
4	1		*FRONT BUMPER LOWER SPOILER LH	Cut	525.00 F	*525.00 F
5	1		*FRONT FENDER LH	Bent	465.00 F	*465.00 F
6	1		*FRONT FENDER INNER SHIELD LH	Deformed	170.00 F	*170.00 F
7	1		*FRONT FENDER WHEEL ARC GARNISH LH	Deformed	270.00 F	*270.00 F
8	1		*FRONT DOOR LH	Buckled	1,615.00 F	*1,615.00 F
9	1		*FRONT DOOR WEATHERSTRIP LH	Necessary	135.00 F	*135.00 F
10	1		*FRONT DOOR LOWER MOULDING GARNISH LH	Deformed	180.00 F	*180.00 F
11	1		*FRONT DOOR TRIMBOARD LH	*Check	1,640.00 F	*- F
12	1		*FRONT DOOR WINDOW REGULATOR LH	*Check	680.00 F	*- F
13	1		*FRONT DOOR AIRBAG IMPACT SENSOR LH	Activated	80.00 F	*80.00 F
14	1		*ROCKER PANEL GARNISH LH	Cut	135.00 F	*135.00 F
15	1		*REAR DOOR LH	Bent	1,470.00 F	*1,470.00 F
16	1		*REAR DOOR WEATHERSTRIP LH	Necessary	90.00 F	*90.00 F
17	1		*REAR DOOR LOWER MOULDING GARNISH LH	Scratched	135.00 F	*135.00 F
18	1		*FRONT LH SIDE AIRBAG	Activated	1,500.00 F	*1,500.00 F
19	1		*FRONT LH SIDE AIRBAG IMPACT SENSOR (B PILLAR)	Activated	80.00 F	*80.00 F
20	1		*LH HEAD SIDE AIRBAG	Activated	1,480.00 F	*1,480.00 F
21	1		*AIRBAG CONTROL UNIT	Activated	1,020.00 F	*1,020.00 F
22	1		*ROOF LINING	Deformed	2,090.00 F	*2,090.00 F
23	1		*FRONT SEAT BELT LH	Activated	1,215.00 F	*1,215.00 F
24	1		*FRONT SEAT BELT RH	Activated	1,215.00 F	*1,215.00 F
25	1		*FRONT SPORTS RIM LH	Repair	790.00 F	*- F
26	1		*FRONT ABSORBER LH	*Check	375.00 F	*- F
27	1		*FRONT LOWER ARM LH	*Check	415.00 F	*- F
28	1		*FRONT KNUCKLE ARM LH	*Check	1,220.00 F	*- F
29	1		*FRONT WHEEL HUB LH	*Check	990.00 F	*- F
30	1		*FRONT WHEEL BEARING LH	*Check	150.00 F	*- F
31	1		*FRONT TIE ROD LH	*Check	100.00 F	*- F
32	1		*FRONT TIE ROD END LH	*Check	90.00 F	*- F
33	1		*FRONT STABILIZER LINK LH	*Check	90.00 F	*- F
34	1		*STEERING RACK AND PINION ASSY	Broken	3,990.00 F	*3,990.00 F
35	1		*A PILLAR LH	Repair	-	*- F
			(NPA)			
36	1		*B PILLAR LH	Repair	-	*- F
			(NPA)			
37	1		*ROCKER PANEL LH	Repair	-	*- F
			(NPA)			

F=Franchise part.

Total Parts (\$\$)	25,580.00	17,910.00
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Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
Miscellaneous Items				
1	1	FRONT TYRE LH (SERVICEABLE)	280.00	0.00
Sub Total (S\$)			280.00	0.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR TO FACILITATE REPAIR	New	1,600.00	1,000.00
2	TO RESPRAY AFFECTED AREAS	New	1,600.00	1,400.00
3	TO REMOVE AND TRANSFER BOTH LH DOOR COMPONENTS	New	200.00	100.00
4	TO REMOVE AND REFIT FRONT UNDERCARRIAGE LH	New	200.00	150.00
5	TO CONDUCT WHEEL ALIGNMENT	New	100.00	80.00
6	TO REMOVE AND REFIT ROOF LINING	New	200.00	120.00
7	TO REUPHOLSTERY FRONT LH SEAT (*Check)	New	1,000.00	0.00
8	TO CHECK AND RESET AIRBAG SYSTEM	New	500.00	300.00
9	TO CHECK AND RECONNECT ALL NECESSARY WIRINGS	New	30.00	30.00
Gross Labour Cost (S\$)			5,430.00	3,180.00

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< END OF ESTIMATES >