

Surveyor

YHL

REF:

A/G CC3/AIG19000079/Avd3 14850

ASSIGNMENT

From: _____ Date: _____

Estimated Cost:

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s *Premium Auto*

Insured: *94850149*

Policy No:

Claims No: *88560 53938 SG*

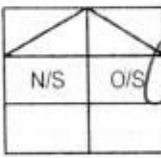
Sum Insured: _____ Excess: *1600*

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: *\$130K*

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: *11/3/19* Consistent? : Yes or No

Est. Repairs: *10A* days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: *SLC3139G* Yr Regn: *28 May 2018*

Type: ☒ M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: *Audi A4* C.C. *1984*

Colour: *Black* A/C: Insured / Std / NI / NA

Sp. Reading: *6144* T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: *WAUZZZF43JA 138605*

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size: F: *245/40 R18*
R: *11*

☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front	Rear
R/Bal. <i>9</i> mm	R/Bal. <i>9</i> mm
L/Bal. <i>9</i> mm	L/Bal. <i>9</i> mm
D.O.A. <i>2/1/19</i>	D.O.I. <i>07-01-19</i>

Survey held at *W/S*

Des. of Damages: ☒ Frt / Rear / ☒ O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<i>14/1/19</i>	<i>Revert via merimen</i>
<i>15/1/19</i>	<i>Rece approved \$11,328 from Victor by merimen</i>
<i>15/1/19</i>	<i>Informed Nora c/a ex \$1600 by email</i>
<i>11/3/19</i>	<i>final fig \$10,567.12 confirmed by email (Re: 11,327.88, 529)</i>

Date/Time, File Pass to? ☐ : Preli. Report

1) ☐ : Final Report

Date/Time, File Return to?

2) *29/3 - typist*

Report Format: *merimen*

Lump Sum / I.B.I: (\$ *10,567.12*)

Days Of Repair: *10*

Resurvey No. of Trip: *1*

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech. Invs (\$)
☐ Weekend (\$)

Survey Fee: _____

Transportation: _____

S + RS, SI _____

Photos _____

Others _____

TOTAL _____

CC3/AIG1900079/Gvd3

15092/00

INS. CASE OWNEP:

CC 3 /AIG1900

0079, 6 f63

LKK:

IDAC:

Surveyor:

vba

DOI:

ASSIGNMENT

2/1/19

Date / Time:

2/1/19

Registered in Merimen:

2/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLC 31396

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLC 31396



INSRS:

WSP:

Tel:

Liability:

RMKS:

premium



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SLC 31396 - 4

Gvd 31396 - 4

- convert on

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

(S x days)

Loss of Income (LOI):

SS

(S x days)

LOR only ☐ LOU only ☐LOR + LOU ☐ LOR + LO ☐ [Tick only one]

GLA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Veron Chen (LKKAUTO)

From: Zawaye, Norsazani <Norsazani.Zawaye@aig.com>
Sent: Wednesday, 16 January 2019 11:51 AM
To: Mastura; claims@premiumauto.com.sg
Cc: Veron Chen (LKKAUTO)
Subject: OD / 8856053928SG / SLC3139G - Activation courtesy car

Hi Mastura,

OI called in and ask on the activation courtesy car.

Please be inform that AIG already confirm coverage this case yesterday around 11am.

Kindly assist to do activation courtesy car and advise OI accordingly.

LEE MING SHU, ID: S8821485D, Tel: +6590238134, Email: GLENNLEEMS@GMAIL.COM

Thanks & Regards,

Norsazani Zawaye
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 15 January 2019 3:59 PM
To: 'NORA ' ; 'Claims Dept'; Admin A; Poh Kin (LKKAUTO)
Cc: Adrian Ling (LKKAUTO); SUR
Subject: RE: OD CLAIM SLC 3139 G

Dear Nora,

As instructed by our client , please proceed to repair the **insured vehicle SLC 3139G (Excess S1600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 15 January 2019 7:46 AM
To: 'NORA ' <nora.khai@premiumauto.com.sg>; 'Claims Dept' <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Cc: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM SLC 3139 G

Dear Nora,

Pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: NORA <nora.khai@premiumauto.com.sg>
Sent: Monday, 14 January 2019 7:41 PM

To: 'Claims Dept' <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM SLC 3139 G

Importance: High

Urgent

Dear Poh Kin and Veron,

Please update what's happening to the approval? This case is revert from TP claim to Own damage (AIG insured). Previously under TP claim the vehicle has been surveyed by Guo Xiang dated 7/1/19. Therefore we assume there is no need to do another round of OD survey right? Attached is a copy of the marked estimate previously surveyed by Guo Xiang.

In any case, please give us instructions should you require a resurvey. Otherwise please help to chase for approval as owner is rushing for repairs before CNY.

Thanking you all for your kind understanding.

Many Thanks.

Kind Regards,
Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sq/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Monday, 14 January 2019 5:57 PM

To: 'Admin A'; 'assignments'; 'Poh Kin (LKKAuto)'

Cc: 'Claims Dept'; 'Adrian Ling (LKKAuto)'; 'SUR'

Subject: RE: OD CLAIM SLC 3139 G

Dear Poh Kin,

Please kindly assist.

Thank you.

Best Regards,
Justin Ee
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 14 January 2019 2:55 PM

To: 'Admin A'; 'assignments'; 'SUR'; 'Adrian Ling (LKKAUTO)'

Cc: 'Claims Dept'

Subject: RE: OD CLAIM SLC 3139 G

Importance: High

Dear All,

Any update of approval repair? Owner is chasing us as vehicle is in our workshop.

Please kindly assist ASAP.

Thank you.

Best Regards,
Justin Ee
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 10 January 2019 6:59 PM
To: 'Admin A'; 'assignments'; 'SUR'; 'Adrian Ling (LKKAUTO)'
Cc: 'Claims Dept'
Subject: OD CLAIM SLC 3139 G
Importance: High

Dear All,

Please to inform that this car number SLC 3139 G TP claims had convert OD claims, kindly refer to our attach file of GIA Report Addendum.

Kindly assist.

Thank you.

Best Regards,
Justin Ee
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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This mail is associated with :

***SLC3139G (8856053928SG)**

OD

Jan 2 2019 8:40AM

[LEE MING SHU]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 15/01/2019 15:46 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$11328.00) - SLC3139G - Claim Handler: Mohd Zawaye, Norsazani

Approved:11328.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 14 Jan 2019

Preliminary Advice

Vehicle No	: SLC3139G	Accident Date	: 02/01/2019
Make	: AUDI A4	Policy No.	:
Assignment Date	: 14/01/2019	Excess	: S\$0.00
Date of Inspection	: 07/01/2019	Est. Duration of Repair	: 8.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	21,895.00
Revised Amount	:S\$	11,328.00
Check Items (Estimated)	:S\$	3,755.00
Total	:S\$	15,083.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	130,000.00
COE / PARF Rebate	:S\$	64,709.00
Salvage Value	:S\$	
Margin for Repair	:S\$	65,291.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	02/01/2019 16:58
Date Of Accident	02/01/2019 08:40
Exact Location Of Accident	JUNCTION OF FINLAYSON GREEN & RAFFLE QUAY
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLC3139G
Insured/Policyholder	
Name Of Registered Owner	LEE MING SHU
NRIC No	S8821485D
Email Address	GLENNLEEMS@GMAIL.COM
Mobile Phone No	(LOCAL) +65-90238134
Alternative Phone No	HOME-67325486

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI 8W
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	LEE MING SHU
NRIC No	S8821485D
Date Of Birth	29/06/1988
Occupation	INDOOR
Date Of Driving Pass	18/09/2006
Driving Experience	12 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90238134
Fax Number	
Contact Number	HOME-67325486
Email Address	GLENNLEEMS@GMAIL.COM

Address	5 FERNVALE CLOSE #19-10
Postcode	797487
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : LEE JIA HUI GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING ALONG FINLAYSON GREEN WITH THE INTENTION TO TURN RIGHT INTO RAFFLES QUAY. I WAS ON THE LEFT MOST LANE THAT COULD TURN RIGHT (FOR CLARIFY PURPOSES: THIS WAS THE LANE THAT COULD GO STRAIGHT AND TURN RIGHT). I HAD MY RIGHT TURN SIGNAL SWITCHED ON. I WAS TURNING LEFT MOST LANE ON RAFFLES QUAY THAT IS NEXT TO THE BUS LANE (FOR BENEFIT OF CLARIFY, THIS WAS THE LANE 5 AS THE BUS LANE WAS IN , EFFECT AT THAT TIME). AS I WAS MAKING THE TURN, I HEARD A CRASH ON MY RIGHT. THE OTHER VEHICLE HAD CRASHED INTO RIGHT SIDE OF THE VEHICLE. FOR BENEFIT OF CLARITY, I WAS UNABLE TO GET OUT OF THE VEHICLE AS THE CAR WAS BLOCKING MY DOOR. WHEN WE GOT DOWN TO THE CAR, BOTH PARTIES (THE DRIVER OF THE OTHER CAR AND I) TOOK PHOTOS OF MY CAR AND WE EXCHANGED PARTICULARS. THE OTHER DRIVER VERBALLY ADMITTED THAT HE THOUGHT THE LANE THAT HE WAS ON (ON FINLAYSON GREEN), WAS THE LAST LANE THAT COULD TURN RIGHT AND THAT HE THOUGHT THE LANE THAT I WAS ON, WAS ONLY FOR PURPOSES OF GOING STRAIGHT TO MARINA BOULEVARD AND NOT FOR PURPOSES OF GOING STRAIGHT AND TURNING RIGHT TO RAFFLES QUAY. SUBSEQUENTLY, WE BOTH DROVE TO THE RIGHT SIDE OF MARINA BOULEVARD TO AVOID IMPENDING THE FLOW WHERE I WAITED FOR THE TOW TRUCK TO COME. I CALLED FOR A TOW TRUCK BECAUSE MY RIGHT MIRROR WAS FACING ME WRONG WAY AND THEREFORE WAS NOT SAFE TO OPERATE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLQ232R
Vehicle Make/Model/Colour	MERCEDES S320 / BLACK
Details Of Properties	

Vehicle Category	PRIVATE CAR
Name of Driver	MOHAMAD ASHIK BIN AMAL
NRIC/Passport Number	S7917186G
Contact Number	92298590
Address	BLK 427 WOODLANDS STREET 41 #11-220
Postcode	730427
Insurance Company Name	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

2 January 2019
11 AM

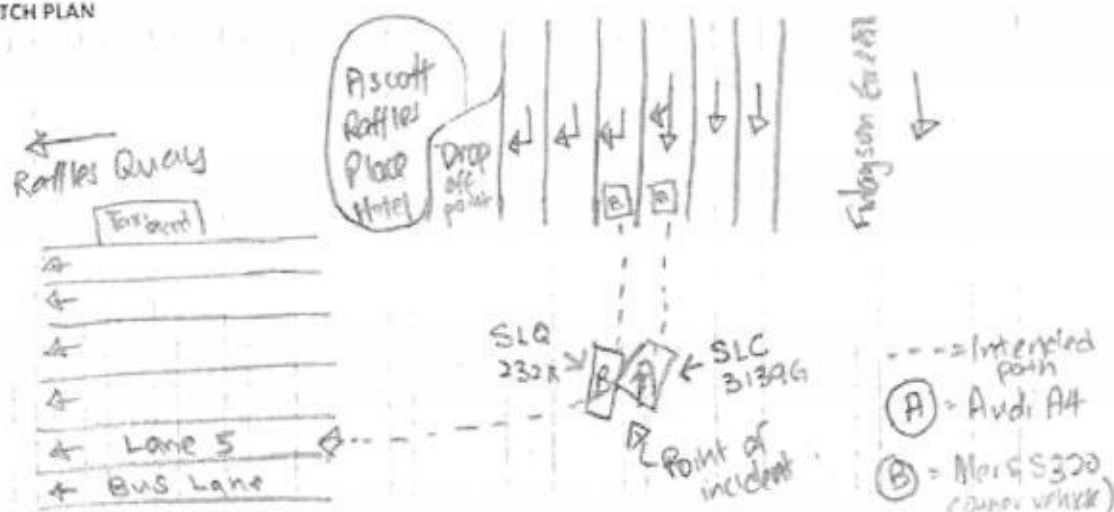
Not applicable
Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: JGUF
NRIC/FIN No.:



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along Finlayson Green with the intention to turn right into Raffles Quay. I was on the left most lane that could turn right (for clarity purposes this was the lane that could go straight and turn right). I had my right turn signal switched on. I was turning to the left most lane on Raffles Quay that is next to the Bus lane (for benefit of clarity, this was the lane 5 as the Bus Lane was in effect at that time). As I was making the turn, I heard a crash on my right → the other vehicle had crashed into right side of the vehicle. For benefit of the clarity, I was unable to get out of the vehicle as the car was blocking my door. When we got down to the car, both parties (the driver of the other car and I) took photos of the car and we exchanged particulars. The other driver verbally admitted that he thought the lane that he was ~~on~~ on (on Finlayson Green) was the lane that could turn right and that he ~~was~~ thought the lane that I was on, was only for purposes of going straight to Marina Boulevard and not for purposes of going straight + turning right to Raffles Quay. ~~Subsequently~~ Subsequently, we both drove to the right side of Marina Boulevard to avoid impeding the traffic flow where I waited for the Tow Truck to come. I called for a Tow Truck because my right mirror was facing the wrong way and therefore was not safe to operate.

DECLARATION

(We declare the foregoing particulars are true in every respect.)

Policyholder's Signature

Date & Time:

2 January 2019
11am

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: *John G.*

NRIC/FIN No.:

> Back to OneMotoring

D.O.A. 2/1/2019
Bal: 9 yrs 4.1 mths
M.V. \$130,000

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 1485D

Vehicle Details

Vehicle No.: SLC3139G
Vehicle to be Exported: No
Intended Deregistration Date: 08 Jan 2019
Vehicle Make: AUDI
Vehicle Model: A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Primary Colour: Blue
Manufacturing Year: 2018
Engine No.: CVK057897
Chassis No.: WAUZZZF43JA138605
Maximum Power Output: 140.0 kW (187 bhp)
Open Market Value: \$33,419.00
Original Registration Date: 25 May 2018
First Registration Date: 25 May 2018
Transfer Count: 0
Actual ARF Paid: \$38,787.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 24 May 2028 ✓
PARF Rebate Amount: \$29,090.00

19,393

Intended COE Rebate Details

COE Expiry Date: 24 May 2028
COE Category: B - Car above 1600cc or 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$37,989.00
COE Rebate Amount: \$35,619.00
Total Rebate Amount: \$64,709.00

The information contained herein is correct as at 08 Jan 2019

OK

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8821485D



LEE MING SHU

李明恕

Race:

CHINESE

Date of Birth

29-06-1988

Sex:

M

Country of Birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S8821485D

Name

LEE MING SHU

Birth Date 29 Jun 1988

Issue Date 18 Sep 2006



NRIC No. S8821485D



Blood Group: Date of issue:

27-06-2003

5 FERNVALE CLOSE #10-10
SINGAPORE 797487

NRIC No: S8821485D

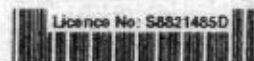
Date: 06/06/2018 (R)

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3A Motor cars without clutch pedals (Auto) <= 3000kg
with <= 7 passengers, exclusive of the driver; and
other motor vehicles without clutch pedals <= 2500kg

18 Sep 2006



NP 428A

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8821485D



LEE MING SHU

李明恕

Race
CHINESE

Date of Birth Sex
29-06-1988 M

Country of Birth
SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: S8821485D
Name:
LEE MING SHU

Birth Date: 29 Jun 1988
Issue Date: 18 Sep 2006

001446163K

A0643571



NRIC No. S8821485D



Blood Group Date of Issue
27-06-2003

5 FERNVALE CLOSE #19-10
SINGAPORE 797487

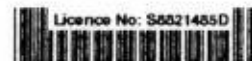
NRIC No: S8821485D Date: 06/08/2018 (R)

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3A Motor cars without clutch pedals (Auto) <= 3000kg
with <= 7 passengers, exclusive of the driver; and
other motor vehicles without clutch pedals <= 2500kg

18 Sep 2006



NP 428A



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LEE MING SHU
Period of Insurance : 25 May 2018 To 24 May 2019
Engine No. : CVK057897
Chassis No. : WAUZZZF43JA138605

Vehicle No. : SLC3139G
Policy No. : 1800057584
Endorsement No. :
Issued Date : 28 May 2018

ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.
You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LEE MING SHU - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63862323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MALAYAN BANKING BERHAD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125259

PREMIUM LEASING -PSHS

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Cheng Cheng Chee

Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0009/2019/JE
Date	:	3-Jan-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Lee Ming Shu
Address	:	5 Fernvale Close
	:	#19-10
	:	Singapore 797487
Telephone	:	HP +65 9023 8134
Type of Claim	:	Third Party Claims
Policy No.	:	
Vehicle No	:	SLC 3139 G
Model Code	:	Audi A4 2.0 SEDAN TFSI
Model / Year	:	25/5/2018
Engine No	:	CVK 057897
Chassis No	:	WAUZZZF43JA138605
Mileage	:	6144 KM
Date In	:	2-Jan-19
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	2-Jan-19
Place of Accident	:	Junction of Finlayson Green & raffle Quay

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLC 3139 G.

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00 X <i>nn</i>
2	To remove and transfer RHS front door's multi-lock system and power window devices.	\$ 280.00 / ✓
3	To dismantle front bumper, RHS front fender, RHS front door. Cut out and reweld RHS sill panel and RHS lower A Pillar. To Renew RHS front fender, RHS wing mirror assy and RHS front door. Re-orgnise crash management components. Reinstall all parts removed.	\$ 5,100.00 <i>2000 3000 2500</i>
4	To respray front bumper, <i>X</i> RHS front fender, <i>550 /</i> RHS wing mirror cover, <i>550</i> RHS front door, <i>550</i> RHS sill panel and RHS lower A Pillar. <i>550</i>	\$ 3,800.00 <i>150 1950 1800 1950</i>
5	To renew RHS front rims and carry out wheel alignment.	S/N \$ 280.00 X X <i>nn</i>
6	To carry out diagnostic check.	S/N \$ 192.00 / ✓
TOTAL LABOUR CHARGES		: \$ 10,132.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLC 3139 G.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	Front fender - RH <i>Repair</i> X	\$	700.00
2	Front fender attachment parts X	\$	48.00
3	Front fender end plate - RH X	\$	45.00
4	Front fender bracket - RH X	\$	32.00
5	Front fender retaining bracket - RH X	\$	45.00
6	Front fender center bracket - RH X	\$	29.00
7	Front fender end support - RH X	\$	107.00
8	Front wheel housing liner - RH X	\$	220.00
9	Front wheel housing liner attachment parts X	\$	82.00
10	Front wheel arc spoiler trim-RH X	\$	66.00
11	Front fender end plate-RH X	\$	33.00
12	Front stone chip guard-RH <i>MC</i>	\$	46.00 <i>36.64</i>
13	Front fender ledge cover-RH X	\$	28.00
14	Front fender ledge top cover-RH X <i>NN</i>	\$	21.00
15	Front door-RH <i>Bul</i>	\$	2,152.00 <i>1751.60</i>
16	Front outer door seal-RH <i>MC</i>	\$	185.00 <i>147.60</i>
17	Bonding agent X	<i>NN</i> \$	43.00
18	Cleaning solution <i>MC</i>	\$	64.00 <i>34.16</i>
19	Applicator X <i>NN</i>	\$	7.00
20	Front door attachment parts-RH <i>NN</i>	\$	488.00 X
SUB - TOTAL SPARE PARTS		\$	4,441.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLC 3139 G

		Damage Parts & Prices	
S/N	Parts Description	S/NETT	REMARKS
21	Front door catch-RH ? X	\$	96.00
22	Front door catch cover-RH ? X	\$	13.00
23	Front window regulator without motor-RH ? X	\$	250.00
24	Front exterior mirror mounting-RH BT	\$	824.00 658.80
25	Front mirror cap-RH MS	\$	220.00 175.60
26	Front mirror glass-RH ? X NN	\$	1,553.00
27	Data plate for tyre pressure ML	\$	35.00 27.36
28	Data tag ? X	\$	423.00
29	Sticker with pictogram for air bag ? X	\$	23.00
30	Front door trim-RH X NN	\$	41.00
31	Front window Slot seal with trim strip chrome-RH Cut	\$	280.00 224
32	Front window trim strip guide-RH X NN	\$	235.00
33	Front sectional part -side member-RH Bnc.	\$	1,907.00 1525.50
34	Front sill trim strip-RH ? X NN	\$	109.00
35	Rubber valve X NN	4 \$	13.00
36	Acrylic sealant ML	S/N \$	180.00 180
37	Cavity wax	S/N \$	140.00 140
38	Stone chip	S/N \$	180.00 180
39	Front rim-RH Cut		TBC X
40	Sundries ? ✓ ML	\$	800.00 93.86
TOTAL SPARE PARTS		:	\$ 11,763.00
TOTAL LABOUR CHARGES		:	\$ 10,132.00
GRAND TOTAL		:	\$ 21,895.00

All charges are not inclusive of GST.

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Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Eno Qi up.

108 Days.

before paint photos.

07/1/2019

[Handwritten signature]
5/1/19

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant