

INS. CASE OWNER:

CC

4, III, 1900075, Uda34

LKK:  
IDAC:

Surveyor:

MARINS

DOI:

ASSIGNMENT

11/19

Date / Time:

11/19

Registered in Merimen:

3/1/19

Pre-assign / CCU / FTE

SHD 4914 X



Insured Vehicle No.

Name of Insured

Insured Tel No.

HP:

Excess Sec II :SS

D.O.A:

15/1/18

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

Is driver the owner?

( YES (NO) )

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No

PP 8708 J



INSRS:

WSP:

Tel:

Liability:

RMKS:

Grafia



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

10/1  
After

PP 8708 J - X : SHD 4914 X - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Make/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

26.1.19

SEE REPORTS FOR LIABILITY.

30.1.19

MANAGE APPROVE LIABILITY.

30.4.19

FILE PASS TO TYPST TO PREPARE REPORT.

15/2/19

DV cert

22/2/19

File -> MK +

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: (C/S)

Repair Cost:

SS 4,700

( 4 days)

Reduction:

52 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time:

15/2/19

Confirm with

Ledee

Email ☒ Call ☐

Final Liability:

% 100

(Assessed / Assessed) BOLA S/N No. : 27

If NO or B 28, Ass. Lia :

Repair Cost:

SS 4,700.00

0-0 REP. ENDED TP.

Loss of Rental (LOR):

SS -

( days)

Loss of Use (LOU):

SS 120.00

(300 x 6 days)

Loss of Income (LOI):

SS -

(3 x days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

SS -

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

4820.00

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Payee 1:

SS

4820.00

Name 1:

Enrica Motor Tooling Pte Ltd.

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT 22/2/19



# EROFIA MOTOR TRADING PTE LTD

No 1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883

Tel : 67527740 Fax : 67528669

Co. Reg No. 201202259N

Vehicle No : FP 8708 J

Vehicle Model : Honda CB400

## Estimated Repair Costs

Qty	Description	Amount S(\$)
	<u>List Items</u>	
1	Front fender	S R 196.00 X
1	Headlamp	1/1 S SCR 380.00 X
2	Fork inner tubes	S Q 620.00 X
2	Fork outer tubes	S R 640.00 X
1	Fork under bracket	S 11 335.00 X
2	Front brake discs	S 11 910.00 X
1	Front rim shaft	S 11 68.00 X
1	Front sport rim	S R 850.00 X
1	Meter	S CRQ 880.00
1	Handle bar	S Suf 145.00
1	Hand grip (1 set)	S Cuf 95.00
1	Side mirror -R/H	S Cuf 95.00
1	Brake lever	S Cuf 65.00
1	Front signal -R/H	S Suf 85.00 X
1	Fuel tank	S 20 950.00
1	Front footrest -R/H	S Cuf 75.00
1	Front footrest bracket -R/H	S Suf 245.00
1	Brake pedal	S 11 98.00 X
1	Rear footrest -R/H	S Cuf 70.00
1	Exhaust pipe	S 10 865.00
1	Exhaust pipe bracket	S Suf 55.00
1	Rear signal -R/H	S 11 85.00 X
1	Rear tailboard	S R 335.00 X
1	Rear fender	S mgt 95.00
1	Rear taillamp	S 11 280.00 X
		S 8,517.00
	Less 10%	S 851.70
		S 7,665.30

not added  
4700  
to the above  
4700  
2/11/19

c/t: S 7,665.30

Special Nett Items

1	Number plate (1 set)	S	28.00	10
2	Fork oils	S	30.00	X
2	Fork oil seals	S	56.00	X
1	Steering cone (1 set)	S	80.00	X
1	Helmet	S	150.00	X
1	Rear box	S	780.00	—
1	Rear box bracket	S	150.00	—
1	Crash bar (1 set)	S	250.00	—
		S	1,524.00	

<u>S/No.</u>	<u>Labour</u>			
1	To provide towing service.	S	50.00	35
2	To check wiring and reset headlamp focusing.	S	80.00	X
3	To provide labour.	S	480.00	280
		S	610.00	

Grand Total \$ 9,799.30

Dollars: Nine Thousand Seven Hundred Ninety-Nine And Thirty Cents Only.

  
EROFIA MOTOR TRADING PTE LTD

# EROFIA MOTOR TRADING PTE LTD

No 1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883

Tel : 67527740 Fax : 67528669

Co. Reg No. 201202259N

Name : Ng Kwan (Wu Jun)

Accident Date : 15-Dec-18

Vehicle No : FT8708J

Vehicle Model : Honda CB400

## Supplementary items

<u>Qty</u>	<u>Description</u> <u>List Items</u>	<u>Amount S(\$)</u>
1	Rear Mudguard	<i>de</i> \$ 245.00 ✓
1	Exhaust header	<i>cur/page</i> \$ 985.00 ✓
Grand Total		<u>\$ 1,230.00</u>

DOLLARS: One Thousand Two Hundred and Thirty only



EROFIA MOTOR TRADING PTE LTD

[> Back to OneMotoring](#)

## Enquire Transfer Fee

### Vehicle Details

Vehicle No.:	FP8708J
Vehicle Type:	P00 - Passenger Motorcycle/Autocycle/Moped
Vehicle Attachment 1:	No Attachment
Vehicle Scheme:	Normal
Vehicle Make:	HONDA
Vehicle Model:	CB 400 F3VJ
Chassis No.:	NC311555130
Propellant:	Petrol
Engine No.:	NC23E1855131
Engine Capacity:	399 cc
Maximum Power Output:	-
Maximum Laden Weight:	-
Unladen Weight:	-
Year Of Manufacture:	1997
Original Registration Date:	22 Jan 1998
Lifespan Expiry Date:	30 Jun 2028
COE Category:	D - Motorcycle
PQP Paid:	\$1,856.00
COE Expiry Date:	31 Dec 2022
Road Tax Expiry Date:	22 Jul 2019
Inspection Due Date:	22 Jul 2019
Intended Transfer Date:	02 Jan 2019
CO2 Emission:	-
CO Emission:	-
HC Emission:	-
NOx Emission:	-
PM Emission:	-

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

### Amount Payable

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
<b>Total Amount Payable:</b>			<b>25.00</b>

### Message

Please note that the National Environment Agency (NEA) is offering an incentive for the owner of this motorcycle to deregister the motorcycle on or before 5 April 2023.

This motorcycle is currently eligible for an incentive of \$3,500 from NEA. If the COE is renewed from now till its deregistration on or before 5 April 2023, the incentive will be reduced to \$2,000. The last registered owner of this motorcycle will receive the incentive from NEA.

This motorcycle will no longer be allowed for use on Singapore's roads after 30 June 2028.

For more information, please visit <http://www.nea.gov.sg/mtcincentive> or contact NEA at 1800-2255-632.

You may print this page for reference.

OK

Print

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	0919G

### Vehicle Details

Vehicle No.:	FP8708J
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Jan 2019
Vehicle Make:	HONDA
Vehicle Model:	CB 400 F3VJ
Primary Colour:	Black
Manufacturing Year:	1997
Engine No.:	NC23E1855131
Chassis No.:	NC311555130
Maximum Power Output:	-
Open Market Value:	\$7,565.00
Original Registration Date:	22 Jan 1998
First Registration Date:	22 Jan 1998
Transfer Count:	3
Actual ARF Paid:	\$1,135.00

### Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

### Intended COE Rebate Details

COE Expiry Date:	31 Dec 2022
COE Category:	D - Motorcycle
COE Period(Years):	10
PQP Paid:	\$1,856.00
COE Rebate Amount:	\$740.00
<b>Total Rebate Amount:</b>	<b>\$740.00</b>

### Message

Please note that the National Environment Agency (NEA) is offering an incentive for the owner of this motorcycle to deregister the motorcycle on or before 5 April 2023.

This motorcycle is currently eligible for an incentive of \$3,500 from NEA. If the COE is renewed from now till its deregistration on or before 5 April 2023, the incentive will be reduced to \$2,000. The last registered owner of this motorcycle will receive the incentive from NEA.

This motorcycle will no longer be allowed for use on Singapore's roads after 30 June 2028.

For more information, please visit <http://www.nea.gov.sg/mtcincentive> or contact NEA at 1800-2255-632.

The information contained herein is correct as at 03 Jan 2019

# Honda CB400 Super 4 Spec 1

Listing Type	Paid Ad
Brand	Honda (/listing/usedbike/brand/honda/)
Model	Honda CB400 Super 4 Spec 1 (/listing/usedbike/model/honda-cb400-super-4-spec-1/)
Engine Capacity	399cc
Classification	2A
Registration Date	06/12/2000
COE Expiry Date	31/03/2020 (1 years 2 months left)
Mileage	-
No. of owners	-
Type of Vehicle	Street Bikes (/listing/usedbikes/listing/?bike_type=7)

**Price: SGD\$6000**

## DETAILS

Eligible for NEA Cash Incentive of \$3500. Honda CB400 Super 4 Spec 1 for Sale. Interested parties are welcome to Neg. Trade/Loan available. Do visit us at Wing Fuat @ Sims Place! No Early Settlement Fee.

## SIMILAR BIKES

[VIEW ALL \(/LISTING/USEDBIKES/LISTING/\)](/listing/usedbikes/listing/)



Honda CB400 Super 4 Spec 1



Honda CB400 Super 4 Spec 1



# EROFIA MOTOR TRADING PTE LTD

No 1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883

Tel : 67527740 Fax : 67528669

Co. Reg No. 201202259N

Vehicle No : FP 8708 J

Vehicle Model : Honda CB400

## Estimated Repair Costs

Qty	Description	Amount S(\$)
	<u>List Items</u>	
1	Front fender	S 1 196.00 X
1	Headlamp	1/1 S 500 380.00 X
2	Fork inner tubes	S 2 620.00 X
2	Fork outer tubes	S 2 640.00 X
1	Fork under bracket	S 1 335.00 X
2	Front brake discs	S 1 910.00 X
1	Front rim shaft	S 1 68.00 X
1	Front sport rim	S 2 850.00 X
1	Meter	S 800 880.00
1	Handle bar	S 145.00
1	Hand grip (1 set)	S 95.00
1	Side mirror -R/H	S 95.00
1	Brake lever	S 65.00
1	Front signal -R/H	S 85.00 X
1	Fuel tank	S 950.00
1	Front footrest -R/H	S 75.00
1	Front footrest bracket -R/H	S 245.00
1	Brake pedal	S 98.00 X
1	Rear footrest -R/H	S 70.00
1	Exhaust pipe	S 865.00
1	Exhaust pipe bracket	S 55.00
1	Rear signal -R/H	S 85.00 X
1	Rear tailboard	S 335.00 X
1	Rear fender	S 95.00
1	Rear taillamp	S 1 280.00 X
		S 8,517.00
	Less 10%	S 851.70
		S 7,665.30

Not Added  
Labor

W/S  
To be paid After repair  
Hdy,  
2/11/19

c/f: \$ 7,665.30

**Special Nett Items**

1	Number plate (1 set)	\$ 34	28.00	10
2	Fork oils	\$ 11	30.00	x
2	Fork oil seals	\$ 11	56.00	x
1	Steering cone (1 set)	\$ 11	80.00	x
1	Helmet	\$ 2	150.00	x
1	Rear box	\$ 60	780.00	—
1	Rear box bracket	\$ 41	150.00	—
1	Crash bar (1 set)	\$ 50	250.00	—
		\$	1,524.00	

<u>S/No.</u>	<u>Labour</u>			
1	To provide towing service.	\$	50.00	35
2	To check wiring and reset headlamp focusing.	\$ 11	80.00	x
3	To provide labour.	\$	480.00	280
		\$	610.00	

Grand Total \$ 9,799.30

Dollars: Nine Thousand Seven Hundred Ninety-Nine And Thirty Cents Only.

  
EROFIA MOTOR TRADING PTE LTD

## Hsiao Tong (LKKAuto)

---

**From:** Erofia Motor - LeeLee Tan <erofia@singnet.com.sg>  
**Sent:** Wednesday, 26 June 2019 4:16 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** accident involving SHD4914X and FP8708X on 15 December 2018

Dear Hsiao Tong

With reference to the above mentioned

Kindly advise status of our claim

Thank you

Regards  
LeeLee Tan  
Erofia Motor Trading Pte Ltd  
Tel: 67527740  
Fax: 67528669

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Jan 2019 19:28	<b>Clim Veh Model Changed</b>	(204200) HONDA CB400 399cc F3V.	[A] HOW MEI KWAN
2	03 Jan 2019 19:28	<b>Clim Created</b>	Reg No: FP8708J, Acct Date: 2018/12/15, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Erofla Motor Trading Pte Ltd (KAKI BUKIT)	[A] HOW MEI KWAN
3	03 Jan 2019 19:28	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	03 Jan 2019 19:28	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/01/14	[A] HOW MEI KWAN
5	03 Jan 2019 19:28	<b>Adj Mandate Set</b>	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
6	03 Jan 2019 19:29	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
7	03 Jan 2019 19:29	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
8	26 Jan 2019 21:27	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS: LIABILITY: 100% REMARK: B:27 OID REAR ENDED TP	[A] Asher Sng Rong Yi
9	28 Jan 2019 16:51	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/01/14, Mandate Remarks: Agreed to do direct settlment. Please revert with your quantum advic	[I] Sundari Nagarajan
10	28 Jan 2019 16:51	<b>Adj Mandate Set</b>	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advic	[I] Sundari Nagarajan
11	09 Apr 2019 09:14	<b>Video Downloaded</b>	Downloaded Video - Accident IV	[I] Sundari Nagarajan
12	25 Apr 2019 08:45	<b>Video Downloaded</b>	Downloaded Video - Accident IV	[I] Pool Chin Han Daniel
13	25 Apr 2019 09:09	<b>Video Downloaded</b>	Downloaded Video - Accident IV	[I] Sundari Nagarajan
14	06 May 2019 17:09	<b>Video Downloaded</b>	Downloaded Video - Accident IV	[I] Sundari Nagarajan
15	28 May 2019 15:50	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
16	28 May 2019 15:50	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 1998/01/22.	[A] JOANNE LEE KHANG MIN
17	28 May 2019 15:50	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	28 Jun 2019 08:01	<b>Adj Mandate Request</b>	Cur.Req:4820.00:PODS Liability: 100% Quantum: (a)COR: \$4,700.00 + (b)LOU(6days x \$20.00): \$120.00 = Total: \$4,820.00 Vehicle Model: Honda CB 400 (399cc) 4 reco mmendation repair days + 1Sunday + 1PRS = 6days For your approval please.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
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## Print Received Message

This mail is associated with :

**\*FP8708J (MCT18120447)  
[SHD4914X]**

TP

NG KWAN (WU JUN)

Dec 15 2018 9:00PM

[COMFORT TRANSPORTATION PTE LTD]

Erofia Motor Trading Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 28/06/2019 11:31 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$0.00) - FP8708J - Claim Handler: Pooi Chin Han Daniel

Approved:0.00:Is it economical to repair

## Print Sent Message

This mail is associated with :

**\*FP8708J (MCT18120447)  
[SHD4914X]**

TP

NG KWAN (WU JUN)

Dec 15 2018 9:00PM

[COMFORT TRANSPORTATION PTE LTD]

Erofia Motor Trading Pte Ltd

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 04/07/2019 10:03 AM.  
**To** danielpool@iii.com.sg  
**CC** III\_SG; chewht@lkkauto.com; admin-a@lkkauto.com  
**Subject** RE: Alert - Adj Mandate Approved (S\$0.00) - FP8708J - Claim Handler: Pooi Chin Han Daniel

Dear Sirs/Mdm,

Yes. Detail as follows: -

Market Value	: \$6,000.00 (est)
LTA Rebate	: \$ 740.00 (est)
Nett Vale	: \$5,260.00 (est)

Thank you.

Hsiao Tong

<-- Original Message -->

From: III\_SG

To: LKK\_HQ

Sent On: 28/06/2019 11:31 AM

Subject: Alert - Adj Mandate Approved (S\$0.00) - FP8708J - Claim Handler: Pooi Chin Han Daniel

Approved:0.00:Is it economical to repair

## Print Received Message

This mail is associated with :

**\*FP8708J (MCT18120447)**  
**[SHD4914X]**

TP

NG KWAN (WU JUN)

Dec 15 2018 9:00PM

[COMFORT TRANSPORTATION PTE LTD]

Erofia Motor Trading Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 04/07/2019 14:47 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4820.00) - FP8708J - Claim Handler: Pooi Chin Han Daniel

Approved:4820.00.

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Thursday, 11 July 2019 3:54 PM  
**To:** 'erofia@singnet.com.sg'  
**Cc:** Admin A  
**Subject:** RE: accident involving SHD4914X and FP8708X on 15 December 2018 \*LKK REF: CC4/III19000075/Upa3

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 4,700.00
2. Loss of Use (5days x \$20.00)	\$ 100.00
<b>Total</b>	<b>\$ 4,800.00</b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Erofia Motor - LeeLee Tan <[erofia@singnet.com.sg](mailto:erofia@singnet.com.sg)>  
**Sent:** Wednesday, 26 June 2019 4:16 PM  
**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** accident involving SHD4914X and FP8708X on 15 December 2018

Dear Hsiao Tong

With reference to the above mentioned

Kindly advise status of our claim

Thank you



## Hsiao Tong (LKKAUTO)

---

**From:** Erofia Motor - LeeLee Tan <erofia@singnet.com.sg>  
**Sent:** Thursday, 11 July 2019 4:36 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: accident involving SHD4914X and FP8708X on 15 December 2018 \*LKK REF: CC4/III19000075/Upa3

Without Prejudice

Dear Hsiao Tong

We confirm accept your offer of S\$4,700.00 being cost of repair for FP8708X

BUT my client does not agreed to the offer on loss of use

For an amicable settlement, we propose close case at S\$4,820.00 All-In for both cost of repair and loss of use

Kindly confirm acceptance and issue DV for payment to Erofia Motor Trading Pte Ltd

Thank you

Regards  
LeeLee Tan  
Erofia Motor Trading Pte Ltd  
Tel: 67527740  
Fax: 67528669

---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** 11 July, 2019 3:54 PM  
**To:** erofia@singnet.com.sg  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: accident involving SHD4914X and FP8708X on 15 December 2018 \*LKK REF: CC4/III19000075/Upa3

Without Prejudice

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Subject:** accident involving SHD4914X and FP8708X on 15 December 2018

Dear Hsiao Tong

With reference to the above mentioned

Kindly advise status of our claim

Thank you

Regards

LeeLee Tan

Erofia Motor Trading Pte Ltd

Tel: 67527740

Fax: 67528669

# Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62  
AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 67527740 Fax: 67528669  
E-Mail: [erofia@singnet.com.sg](mailto:erofia@singnet.com.sg)  
Co Registration No: 201202259N

Our Ref: EMT1462/19/lt/FT8708J

WITHOUT PREJUDICE

Your reference: TO BE ADVISED

BY HAND TO INDIA

20 April 2019

India International Insurance Pte Ltd  
64 Cecil Street #04-00 & #06-00  
IOB Building  
Singapore 049711

Attn: Officer-In-Charge (Motor Claims Department)

Dear Sir

Re: **ACCIDENT INVOLVING SHD4914X AND FP8708X ON 15 DECEMBER 2018**

We are instructed by our client Ng Kwan (Wu Jun) to claim damages against your insured SHD4914X in connection with a road traffic accident on 15 December 2018 at about 21.20hrs along Junction of Ang Mo Kio Street 24 / Ang Mo Kio Street 22 with our client's motorcycle registration number FP8708X

As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1.	Final Repair Bill as per Surveyor's Recommendation	S\$ 4,700.00
2.	Loss of Use (6days x S\$20.00/day) repair day	S\$ 120.00
Total to Claim		<u>S\$ 4,820.00</u>

Attached final repair bill for your early process of our claim

Thank you

Yours faithfully  
Erofia Motor Trading Pte Ltd

Teo Hwa Heng



# Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62  
AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 67527740 Fax: 67528669  
Co Registration No: 201202259N


## AUTHORISATION TO ACT



I/We, NG KUAN ("the third party claimant") of  
BK 212 Ang mo Kio Ave 3 #08-1488 S 560212 (address), owner of  
FP 8708J (vehicle no.) hereby authorize Erofia Motor Trading Pte Ltd ("the  
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of  
use ("claim") for my vehicle no. FP 8708J That was damaged pursuant to the  
accident which occurred on 15-12-2018 (date)  
along Junction Angmo Kio st 24/st 22 (location) involving vehicle no/s  
SHD 4914 X ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they  
deemed fit and the workshop is further authorized to receive payment further to settlement of my  
claim with payment cheque/s being made in favour of the workshop - **EROFIA MOTOR  
TRADING PTE LTD**

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the  
other vehicle/s is concerned.

Dated this 26 (day) of 12 (month) 20 18 (year)

  
Signed by "the third party claimant"  
(With company stamp if applicable)

  
  
Signed by "the workshop"  
(With company stamp)

Provide always that this discharge of my  
claim for damages relating to the damage to  
my vehicle shall not prejudice or affect or  
preclude me from making a further claim for  
general and special damages for my personal  
injuries sustained in the same accident.

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT18120447  
Claimant Ref: FP8708J

We/I, Erofia Motor Trading Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,700.00 (repair cost), S\$ 120.00 (loss of use), S\$ — (search fee), vehicle no. FP8708J that was damaged pursuant to the accident which occurred on 15/12/2018 (date) at Ang Mo Kio St 24/ Ang Mo Ko St 22 (location) involving vehicle no. SHD4914X (insured vehicle). This is pursuant to the inspection conducted on 02/01/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Ng Kwan (Wu Jun) ("the third party claimant") of vehicle no. FP8708J to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to FP8708J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,820.00 to Erofia Motor Trading Pte Ltd

Dated this 24 day of 7 2019

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by Ng Kwan (Wu Jun) (with chop)

EROFIA MOTOR TRADING PTE LTD

201202259N

1 KAM BUKIT MENJANG 6

202-62 Anthony @KAM BUKIT SUI8883

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Provide always that this discharge claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

# **EROFIA MOTOR TRADING PTE LTD** ( 201202259N)

1 Kaki Bukit Ave 6 #02-62  
Singapore 417883  
Tel: 67527740 Fax: 67528669  
H/P: 90696165 (Mr Teo)

## **INVOICE**

Number	Date	Page
FP8708X	20-Apr-19	1

VEHICLE NO: FP8708X  
MAKE/MODEL: HONDA CB400  
NAME: INDIA INTERNATIONAL INSURANCE PTE LTD  
ADDRESS: 64 CECIL STREET #04/#05  
IOB BUILDING  
SINGAPORE 049711

**ACCIDENT INVOLVING SHD4914X AND FP8708X ON 15 DECEMBER 2018**

FINAL REPAIR BILL AS PER SURVEYOR'S RECOMMENDATION	S\$	4,700.00
LOSS OF USE (6 DAYS X S\$20.00/DAY) REPAIR & PRI	S\$	120.00
		<hr/>

**SUB-TOTAL: S\$ 4,820.00**

SINGAPORE DOLLARS: FOUR THOUSAND EIGHT HUNDRED AND TWENTY ONLY

**TOTAL : S\$ 4,820.00**

**EROFIA MOTOR TRADING PTE LTD**

  
.....

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

Direct Settlement

**CLAIM SUBFOLDER TRACKING**

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Jan 2019 <a href="#">Edit Reg</a>		02 Jan 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$4,700.00</b> <a href="#">Edit Estimates</a>	<b>S\$4,700.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>COMFORT TRANSPORTATION PTE LTD.</b> Co. Reg. No.: 199303821R								
Main Claimant:	<b>NG KWAN (WU JUN).</b> ID: S7870919G								
Vehicle Reg. No.:	<b>FP8708J</b>	Date of Loss:	15/12/2018 21:00 - :59 [250 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / MCT18120447</b>	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	<b>SHD4914X</b>	Policy No. (Claimant):	S028852669-10(TP)						
		Excess:							
Repairer:	<b>Erofia Motor Trading Pte Ltd (KAKI BUKIT)</b> 1 KAKI BUKIT AVE 6 #02-62, 417883 Kaki Bukit - Tel:								
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Pooi Chin Han Daniel</b> ]								
Claimant's Insurer:	<b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... [Final Rpt due 14/01/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (04/07/2019): Alert - Adj Mandate Approved (S\$4820.00) - FP8708J - Claim Handler: Pooi Chin Ha...</li> <li>III_SG (28/06/2019): Alert - Adj Mandate Approved (S\$0.00) - FP8708J - Claim Handler: Pooi Chin Han D...</li> <li>III_SG (28/01/2019): Alert - Adj Mandate Approved (S\$0.00) - FP8708J - Claim Handler: Pooi Chin Han D...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*FP8708J (MCT18120447)  
[SHD4914X]  
TP  
NG KWAN (WU JUN)  
Dec 15 2018 9:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Erofia Motor Trading Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View <div>View in Browser</div>		
Video									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)						Thumbnail	Print		
1	28/01/19 09:01	Video - Accident IV							Load MP4		
Photos/Images									3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	28/06/19 07:59	General View							Load JPG	<input checked="" type="checkbox"/>	
2	28/06/19 07:59	General View							Load JPG	<input checked="" type="checkbox"/>	
3	28/06/19 07:59	General View							Load JPG	<input checked="" type="checkbox"/>	
4	28/06/19 07:59	General View							Load JPG	<input checked="" type="checkbox"/>	
5	28/06/19 07:59	General View							Load JPG	<input checked="" type="checkbox"/>	
6	28/06/19 07:59	General View							Load JPG	<input checked="" type="checkbox"/>	
7	28/06/19 07:59	General View							Load JPG	<input checked="" type="checkbox"/>	
8	28/06/19 07:59	General View							Load JPG	<input checked="" type="checkbox"/>	
9	28/06/19 07:59	General View							Load JPG	<input checked="" type="checkbox"/>	
10	28/06/19 07:59	General View							Load JPG	<input checked="" type="checkbox"/>	
11	28/06/19 07:59	General View							Load JPG	<input checked="" type="checkbox"/>	
12	28/06/19 07:59	General View							Load JPG	<input checked="" type="checkbox"/>	
13	28/06/19 07:59	General View							Load JPG	<input checked="" type="checkbox"/>	
14	28/06/19 07:59	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
15	28/06/19 07:59	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
16	28/06/19 07:59	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
17	28/06/19 07:59	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
18	28/06/19 07:59	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
19	28/06/19 07:59	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
20	28/06/19 07:59	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
21	28/06/19 07:59	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
22	28/06/19 07:59	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
23	28/06/19 07:59	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
24	28/06/19 07:59	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
25	28/06/19 07:59	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
26	28/06/19 07:59	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
27	28/06/19 07:59	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
28	28/06/19 07:59	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
29	28/06/19 07:59	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
30	28/06/19 07:59	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
31	28/06/19 07:59	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
32	28/06/19 07:59	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
33	28/06/19 07:59	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
34	28/06/19 07:59	Reinspection Photo							Load JPG		



Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	28/06/19 07:59	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/01/19 19:29	ACKNOWLEDGEMENT EMAIL TO III DD 02.01.2019	Load PDF	
2	03/01/19 19:29	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	Load PDF	
3	10/01/19 14:23	TP ESTIMATE - MARKED	Load PDF	
4	28/05/19 15:58	WORKSHOP INVOICE	Load PDF	
5	28/05/19 15:58	LOD	Load PDF	
6	04/07/19 10:02	PARF_COE REBATE	Load PDF	
7	30/07/19 11:01	AUTHORISATION TO ACT FORM	Load PDF	
8	30/07/19 11:01	DISCHARGE VOUCHER	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	04/01/19 09:12	Singapore Accident Statement	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd

(Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19000075/UPA3Q2

Date: 30/07/2019

### REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No : FP8708J

Insured Vehicle No :

SHD4914X

Date of Loss: 15/12/2018

Nature of Claim:

TP

Claim No: MCT18120447

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: FP8708J

Make &amp; Model: HONDA CB400, 399cc F3V

Engine No: NC23E1855131

Reg. Date: 22/01/1998 (Man. Year: 1997)

Chassis No: NC311555130

Colour: Black

Odometer: 78385 km

Engine Capacity: 399 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 120/60Z R17

Rear Tyre Size: 160/60Z R17

Front Left Side: Shinko 6 mm

Rear Left Side: Shinko 6 mm

Front Right Side: 0 mm

Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,296.30	5,568.50	4,727.80	45.92
Miscellaneous Items	0.00	0.00	0.00	
Labour	610.00	315.00	295.00	48.36
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>10,906.30</b>	<b>5,883.50</b>	<b>5,022.80</b>	<b>46.05</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>4,700.00</b>		
<b>Nett Amount (S\$)</b>	<b>10,906.30</b>	<b>4,700.00</b>	<b>6,206.30</b>	<b>56.91</b>
<b>+ Loss of Use (6.0 x S\$20.00/day) (S\$)</b>		120.00		
<b>Nett Liability (S\$)</b>		<b>4,820.00</b>		

### INSPECTION

Date of Assignment: 02/01/2019

Date Inspected: 02/01/2019 Inspected At:

Erofia Motor Trading Pte Ltd (KAKI BUKIT)  
1 KAKI BUKIT AVE 6 #02-62  
Singapore 417883

Estimated Period of Repair: 4.0 days

**Adjuster:** MARCUS CHUA**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

<b>Part Source:</b>	(Last Synchronised: 28 May 2019)	
<b>Parts:</b>	N/A	HONDA CB400 399cc F3V (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for FP8708J)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER	Repair	196.00 FL	*- FL
2	1		*HEADLAMP (Scratched)	Not Consistent With The Impact	380.00 FL	*- FL
3	2		*FORK INNER TUBES	Repair	620.00 FL	*- FL
4	2		*FORK OUTER TUBES	Repair	640.00 FL	*- FL
5	1		*FORK UNDER BRACKET	Not Necessary	335.00 FL	*- FL
6	2		*FRONT BRAKE DISCS	Not Necessary	910.00 FL	*- FL
7	1		*FRONT RIM SHAFT	Not Necessary	68.00 FL	*- FL
8	1		*FRONT SPORT RIM	Repair	850.00 FL	*- FL
9	1		*METER	Cracked	880.00 FL	*880.00 FL
10	1		*HANDLE BAR	Bent	145.00 FL	*145.00 FL
11	1		*SET HAND GRIP	Cut	95.00 FL	*95.00 FL
12	1		*SIDE MIRROR -R/H	Cut	95.00 FL	*95.00 FL
13	1		*BRAKE LEVER	Cracked	65.00 FL	*65.00 FL
14	1		*FRONT SIGNAL -R/H	Serviceable	85.00 FL	*- FL
15	1		*FUEL TANK	Dented	950.00 FL	*950.00 FL
16	1		*FRONT FOOTREST -R/H	Cut	75.00 FL	*75.00 FL
17	1		*FRONT FOOTREST BRACKET-R/H	Bent	245.00 FL	*245.00 FL
18	1		*BRAKE PEDAL	Not Necessary	98.00 FL	*- FL
19	1		*REAR FOOTREST -R/H	Cut	70.00 FL	*70.00 FL
20	1		*EXHAUST PIPE	Dented	865.00 FL	*865.00 FL
21	1		*EXHAUST PIPE BRACKET	Bent	55.00 FL	*55.00 FL
22	1		*REAR SIGNAL -R/H	Not Necessary	85.00 FL	*- FL
23	1		*REAR TAILBOARD	Repair	335.00 FL	*- FL
24	1		*REAR FENDER	Warped	95.00 FL	*95.00 FL
25	1		*REAR TAILLAMP	Not Necessary	280.00 FL	*- FL
26	1		*SET NUMBER PLATE	Bent	28.00 FS	*10.00 FS
27	2		*FORK OILS	Not Necessary	30.00 FS	*- FS
28	2		*FORK OIL SEALS	Not Necessary	56.00 FS	*- FS
29	1		*SET STEERING CONE	Not Necessary	80.00 FS	*- FS
30	1		*HELMET	Repair	150.00 FS	*- FS
31	1		*REAR BOX	Cracked	780.00 FS	*780.00 FS
32	1		*REAR BOX BRACKET	Bent	150.00 FS	*150.00 FS
33	1		*SET CRASH BAR	Scratched	250.00 FS	*250.00 FS
34	1		*REAR MUDGUARD	Deformed	245.00 FL	*245.00 FL
35	1		*EXHAUST HEADER	Cut / Damaged	985.00 FL	*985.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) 11,271.00 6,055.00  
 - List Item Discount on L Items 10.00/10.00% (\$\$) 974.70 486.50

Total Parts (\$\$) 10,296.30 5,568.50

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
Report was unsubmitted during this print-out.						

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO PROVIDE TOWING SERVICE	New	50.00	35.00
2	TO CHECK WIRING AND RESET HEADLAMP FOCUSING	New	80.00	0.00
3	TO PROVIDE LABOUR	New	480.00	280.00
Gross Labour Cost (S\$)			<b>610.00</b>	<b>315.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >