

Hsiao Tong (LKKAuto)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Thursday, 6 June 2019 3:19 PM
To: Hsiao Tong (LKKAuto)
Cc: Cecilia Chong (LKK Auto)
Subject: RE: ref: 4641085675SG-005 II CDGE ref: TL CC18120720/ SHC7813P /KS (st)// LKK REF: CC4/AIG19000071/K1pb3

Please proceed.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, June 5, 2019 1:43 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: [EXTERNAL] RE: ref: 4641085675SG-005 II CDGE ref: TL CC18120720/ SHC7813P /KS (st)// LKK REF: CC4/AIG19000071/K1pb3

This message is from an external sender; be cautious with links and attachments.

Hi Saliha,

Further to the below email.

Kindly advise if we may proceed to close file and submit wp report to your good office.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Tuesday, 21 May 2019 3:39 PM
To: Kazali Haji Selahudin <kazali@cdge.com.sg>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: ref: 4641085675SG-005 II y/r ref: TL CC18120720/ SHC7813P /KS (st)

Dear Kazali,

As per request.

Thank you.

Kind Regards,
Saliha

Saliha Syed Yusoff

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
www.aig.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Kazali Haji Selahudin [<mailto:kazali@cdge.com.sg>]
Sent: Tuesday, May 14, 2019 10:08 AM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; chewht@lkkauto.com
Subject: [EXTERNAL] Re: ref: 4641085675SG-005 ll y/r ref: TL CC18120720/ SHC7813P /KS (st)
Importance: High

This message is from an external sender; be cautious with links and attachments.

Dear Saliha,

Kindly extend a copy of your insured's report for our record. We shall then send the LOD against the last vehicle. We will need to justify the reason as to why we are claiming against the last vehicle and not resolve as per the BOLA guideline. Your prompt response is greatly appreciated. Thank you.

Best Regards

Kazali Hj Selahudin

Claims Department / ComfortDelGro Engineering Pte Ltd
Off: 6214 8736 / Fax: 6214 1843

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Monday, 13 May 2019 3:59 PM
To: Kazali Haji Selahudin
Cc: Cecilia Chong (LKK Auto); chewht@lkkauto.com
Subject: ref: 4641085675SG-005 ll y/r ref: TL CC18120720/ SHC7813P /KS (st)

Dear Kazali,

I will take over conduct of the matter from LKK.

We enclosed herewith photo depicting frontal portion of our insured's vehicle taken during reporting (2 days after the accident). The taxi rear portion was severely damaged and it is deemed as total loss. Should our insured had collided onto the taxi, damage to our insured's frontal portion would be the same.

We regret to inform that we're unable to consider your client's claim and you may want to re-direct it to M/s AXA insurance being insurer of SJL8857K for their further review and settlement.

Thank you.

Kind Regards,
Saliha

Saliha Syed Yusoff

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
www.aig.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Kazali Haji Selahudin [<mailto:kazali@cdge.com.sg>]

Sent: Thursday, May 2, 2019 4:46 PM

To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; chewht@lkkauto.com

Subject: [EXTERNAL] Re: AIG ref: 4641085675SG-005 ll y/r ref: TL CC18120720/ SHC7813P /KS (st)

This message is from an external sender; be cautious with links and attachments.

Dear Saliha,

Kindly refer to attached email transmitted to Ms Hsiao Tong (LKK) acting on your firm's behalf. We attach the PIR for your easy reference. Please advise who will be handling our Property Damage claims. Thank you.

Best Regards

Kazali Hj Selahudin

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Sent: Tuesday, 30 April 2019 11:19 PM

To: Kazali Haji Selahudin

Cc: Cecilia Chong (LKK Auto)

Subject: AIG ref: 4641085675SG-005 ll y/r ref: TL CC18120720/ SHC7813P /KS (st)

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Kazali,

We refer to the above-captioned.

Please let us have the VF and PIR for our further review. Fyi, our insured adamant on no collision with the taxi at the material time.

Thank you.

Kind Regards,

Saliha

Saliha Syed Yusoff

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120

Tel +(65) 6419 1917 |

www.aig.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no

responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.