

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MY
 To inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: \$600/-
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

92k.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 04/188 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLF481SR. Yr Regn: 2017 June
 Type: M.Ca / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 cc 999
 Colour: Grey. A/C: Insured / Std / NI / NA
 Sp. Reading: 40633. T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU2228V0H1074717.

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/45R17.
 R: 225/45R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / DHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 02/01/19

Survey held at: Premium.

Des. of Damages: Frt / Rear / O/S (N/S) / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

ODAIG.

11/03/19 Confirmed P/P \$ 7,328.24 @ 4 days with Adrian
 (\$ 3,474.76 Red. - 32%)

RECEIVED 29 MAR 2019

Date/Time, File Pass to/

29/03/19

1) Typist

Date/Time, File Return to/

2) _____

Report Format :

Lump Sum / I.B.I: (\$ 7,328.24 P/P)

Days Of Repair: 4

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech Invs (\$

☐ Weekend (\$

Survey Fee:

Transportation:

☐ S + RS \$

☐ Photos

☐ Others

TOTAL

200

10

210

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8781D
Vehicle Details	
Vehicle No.:	SLF4815R
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Jan 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.0 TFSI S TRONIC (LED)
Primary Colour:	Grey
Manufacturing Year:	2017
Engine No.:	CHZ374904
Chassis No.:	WAUZZZ8V0H1074717
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$24,463.00
Original Registration Date:	19 Jun 2017
First Registration Date:	19 Jun 2017
Transfer Count:	0
Actual ARF Paid:	\$16,249.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	18 Jun 2027
PARF Rebate Amount:	\$12,186.00
Intended COE Rebate Details	
COE Expiry Date:	18 Jun 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$46,489.00
COE Rebate Amount:	\$39,321.00
Total Rebate Amount:	\$51,507.00

The information contained herein is correct as at 03 Jan 2019

OK

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Monday, 11 March 2019 3:59 PM
To: 'Boo seng yak'
Cc: Adrian Ling (LKKAuto); SUR; 'Carrine Leong'; jiajee.yap@premiumauto.com.sg; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SLF4815R - OD AIG - SURVEYED 2 JAN 19

Dear Mr Boo,

Confirmed final fig \$7,328.24 @ 4 days of repairs before excess \$600/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]
Sent: Saturday, 2 February 2019 5:09 PM
To: Adrian Ling <adrianling@lkkauto.com>; shirleyHiew@lkkauto.com; sur@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SLF4815R - OD AIG - SURVEYED 2 JAN 19

Hi Adrian and all

Revised estimate is attached.

Please confirm repair cost of \$7328.24 @ 4 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 4 January 2019 1:20 PM
To: 'Claims Dept'
Cc: SUR; assignments; Adrian Ling (LKKAuto); Admin A
Subject: RE: OD CLAIM FOR SLF 4815 R
Attachments: ESTIMATE.pdf

Dear Justin,

As instructed by our client, please proceed to repair the insured vehicle **SLF 4815R (Excess \$ 600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Friday, 4 January 2019 12:12 PM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SLF 4815 R
Importance: High

Dear All,

Please kindly update us for repairing approval.

Thank you.

Best Regards,

Justin Ee
Claims Advisor

Premium Automobiles Pte Ltd (Reg No: 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	28/12/2018 16:03
Date Of Accident	28/12/2018 12:00
Exact Location Of Accident	BUKIT BATOK RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLF4815R
Insured/Policyholder	
Name Of Registered Owner	CHU FONG NGAH
NRIC No	S0278781D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-93673573
Alternative Phone No	OTHERS-93673573

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI 8V
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700018078-01
Cover Note Number	

Driver

Name of Driver	QUEK ZHEN HAO
NRIC No	S8913614H
Date Of Birth	18/04/1989
Occupation	INDOOR
Date Of Driving Pass	19/07/2016
Driving Experience	2 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97662122
Fax Number	
Contact Number	
EMail Address	QUEK.ZH@GMAIL.COM

Address	BLK 210 PETIR ROAD #05-481
Postcode	670210
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

CAR A (BBDC L-PLATE), CAR B: (ME), CAR C: (HONDA CIVIC). I WAS TRAVELLING ALONG BUKIT BATOK RD WHEN I NOTICED SOMETHING ON MY LEFT. WHILE TRYING TO AVOID IT, I CHANGE LANE AND AT THE SAME TIME, (CAR C) CHANGED LANE AS WELL. TO PREVENT A MAJOR ACCIDENT, I TRY TO FILTER BACK LEFT BUT WAS TOO LATE AS (CAR A) WAS RIGHT BESIDE ME AND I HIT THE SIDE MIRROR OF (CAR A), RESULTING ON MY LEFT SIDE MIRROR BEING DAMAGE. (CAR C) IS NOT DAMAGED. AND ALSO WHEN AFTER I HIT (CAR A), I SWERVED TO THE LEFT, HITTING THE KERB RESULTING IN PUNCTURED TYRE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLB1208J
Vehicle Make/Model/Colour	
Details Of Properties	BBDC PROPERTIES
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

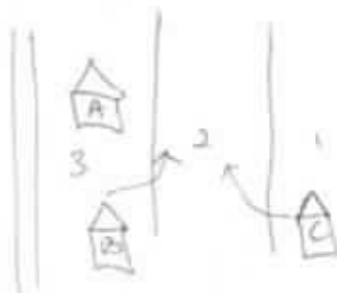
Driver's Signature
(If driver is not the policyholder)

Date & Time: 28/12/18 15:50:12

Reporting Centre Personnel's Signature
Name: John Q
NRIC/FIN No.:

Sketch Plan #2

SKETCH PLAN



A: SLB 12093
B: SLF 4815R
C: Unknown

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Car A (BMW L-Plate), Car B (me), Car C (Honda Civic X)

I was travelling along Bushy Road when I notice something on my left. While trying to avoid it, I change lane and at the same time, car C change lane as well. To prevent a major accident, I try to filter back left but was too late as car A was right beside me and I hit the side mirror of car A resulting in my left side mirror being damaged. Car C is ~~is~~ not damaged and also when ~~I~~ after I hit car A, I swerve to the left, hitting the kerb resulting in punctured tyre.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 28/1/18 15:30hrs

Reporting Centre Personnel's Signature
Name: J. J. J.
NRCC/PA No.

Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00 Singapore 048580
Tel (65) 6224 0010 Fax (65) 6224 0030
Operating Hours: Monday to Friday, 09:00 - 17:00
UEN: S665500206 / GST Reg. No.: M420017735

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No: MPA 131 06850-01 Vehicle Registration No: SLF4815R
Name (as shown in NRIC): QUEK ZHEN HAO NRIC/FIN/Passport No: _____
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address: _____ Singapore()
Contact (Tel): _____ Mobile No.: 97667122
Email Address: _____
Date of Accident: 08/12/2018 Time of Accident: 1200
Place of Accident: BUKIT BATOK ROAD
Insurance Company: _____

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

To convert to on claim

Policyholder / Driver's Signature
Date: _____



Reporting Centre Personnel's Signature
Name: WASTURU
NRIC/FIN No.: 826036254
Date: _____

Accident Photo



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8913614H



Name

QUEK ZHEN HAO
(GUO ZHENHAO)

郭 镇 豪

Race
CHINESE

Date of birth
16-04-1989

Sex
M

Signature

Country of birth
SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S8913614H

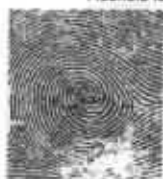
QUEK ZHEN HAO
(GUO ZHENHAO)

Birth Date: 16 Apr 1989

Issue Date: 19 Jul 2016



NRIC No. S8913614H



Date of Issue
20-04-2004

Address

APT BLK 210 PETIR ROAD
#05-481
SINGAPORE 670210

3816302

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor cars with unladen weight $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq$ 2500kg 19 Jul 2016

NP 42SA



5301685



NRIC No. S0278781D



Date of issue
14-04-2014

Address
APT BLK 210 PETIR ROAD
#05-481
SINGAPORE 670210



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S0278781D

Name

CHU FONG NGAH



Race

CHINESE

Date of birth

17-09-1954

Country/Place of birth

SINGAPORE

Sex

F

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHU FONG NGAH
Period of Insurance : 19 Jun 2018 To 18 Jun 2019
Engine No. : CHZ374904
Chassis No. : WAUZZZ8V0H1074717

Vehicle No. : SLF4815R
Policy No. : 1700018078-01
Endorsement No. :
Issued Date : 23 May 2018

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic
Engine Capacity/Tonnage : 999.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2017
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CHU FONG NGAH - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 406699 63682323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App: Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125219

PREMIUM LEASING - KATL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

83CMFY

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1476/2018/GW
Date	:	31-Dec-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Chu Fong Ngah
Address	:	Blk 210 Petir Road #05-481 Singapore 670210
Telephone	:	HP +65 93673573
Type of Claim	:	Own Damage Claims
Policy No.	:	1700018078-01
Vehicle No	:	SLF 4815 R
Model Code	:	A3 Sedan 1.0 TFSI
Model / Year	:	Jun-17
Engine No	:	CHZ 374904
Chassis No	:	WAUZZZ8V0H1074717
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	28-Dec-18
Place of Accident	:	Bukit Batok Rd

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLF 4815 R

S/N	Nature of Jobs	Estimated Charges
1	To remove and renew lhs wing mirror assy.	\$ 600.00 360.
2	To respray lhs front door, lhs wing mirror cover, lhs front fender and lhs sill panel trim.	\$ 2,300.00 150.
3	To renew lhs front rim and trye. To carry out wheel alignment.	S/N \$ 280.00 ✓
4	Tinted on lhs fornt window glass.	S/N TBC ✓ 400.00
5	To carry out diagnostic check.	S/N \$ 192.00 ✓
TOTAL LABOUR CHARGES		: <u>\$ 3,372.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 4815 R

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT EXTERIOR MIRRO MOUNTING-LH <i>Ry d</i>	\$ 892.00 ✓	713.60
2	FRONT MIRROR CAP-LH <i>missy</i>	\$ 132.00 ✓	103.60
3	FRONT MIRROR GLASS-LH <i>missing</i>	\$ 1,094.00 ✓	875.20
4	FRONT WINDOW SLOT SEAL WITH TRIM STRIP-LH <i>cut</i>	\$ 268.00 ✓	214.00
5	FRONT WINDOW TRIM STRIP GUIDE-LH <i>cut</i>	\$ 222.00 ✓	177.60
6	FRONT OUTER DOOR B-PILLAR TRIM-LH <i>cut</i>	\$ 40.00 ✓	31.44
7	FRONT DOOR WINDOW-LH <i>cut</i>	\$ 204.00 ✓	162.80
8	RUBBER VALVE <i>new</i>	4 \$ 12.00 X	
9	FRONT TYRE-LH <i>involved</i>	TBC ✓	310.00
10	FRONT RIM-LH <i>cut</i>	TBC ✓	330.00
11	SUNDRIES <i>New</i>	\$ 300.00	? 84.80
TOTAL SPARE PARTS		:	\$ 3,164.00
TOTAL LABOUR		:	\$ 3,372.00
GRAND TOTAL		:	\$ 6,536.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

10517-2*

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Ling
Surveyed Date : 02/01/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : ~~Not~~ Authorised Repairs, 04 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1476/2018/GW 15-Jan-19 Kee Siang 1 of 1 SLF 4815 R A3 Sedan 1.0 TFSI
Quantity	Description	Unit Price	Amount
Parts			
1	Front Lower Arm LH <i>Bed</i>	\$ 336.00	<i>✓ 268.80</i>
2	Front wheel Bearing Housing LH <i>Ref</i>	\$ 532.00	<i>✓ 425.60</i>
3	Front Lower Arm Ball Joint <i>Bed</i>	\$ 117.00	<i>✓ 93.20</i>
4	Front wheel bearing <i>Damaged</i>	\$ 442.00	<i>✓ 353.60</i>
		\$ 1,427.00	
LABORS			
1	To remove and renew lhs front suspension. To inspect further damages. S/N	\$ 1,800.00	<i>✓</i>
TOTAL		\$ 3,227.00	

For Premium Automobiles Pte Ltd



Authorised Signature

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

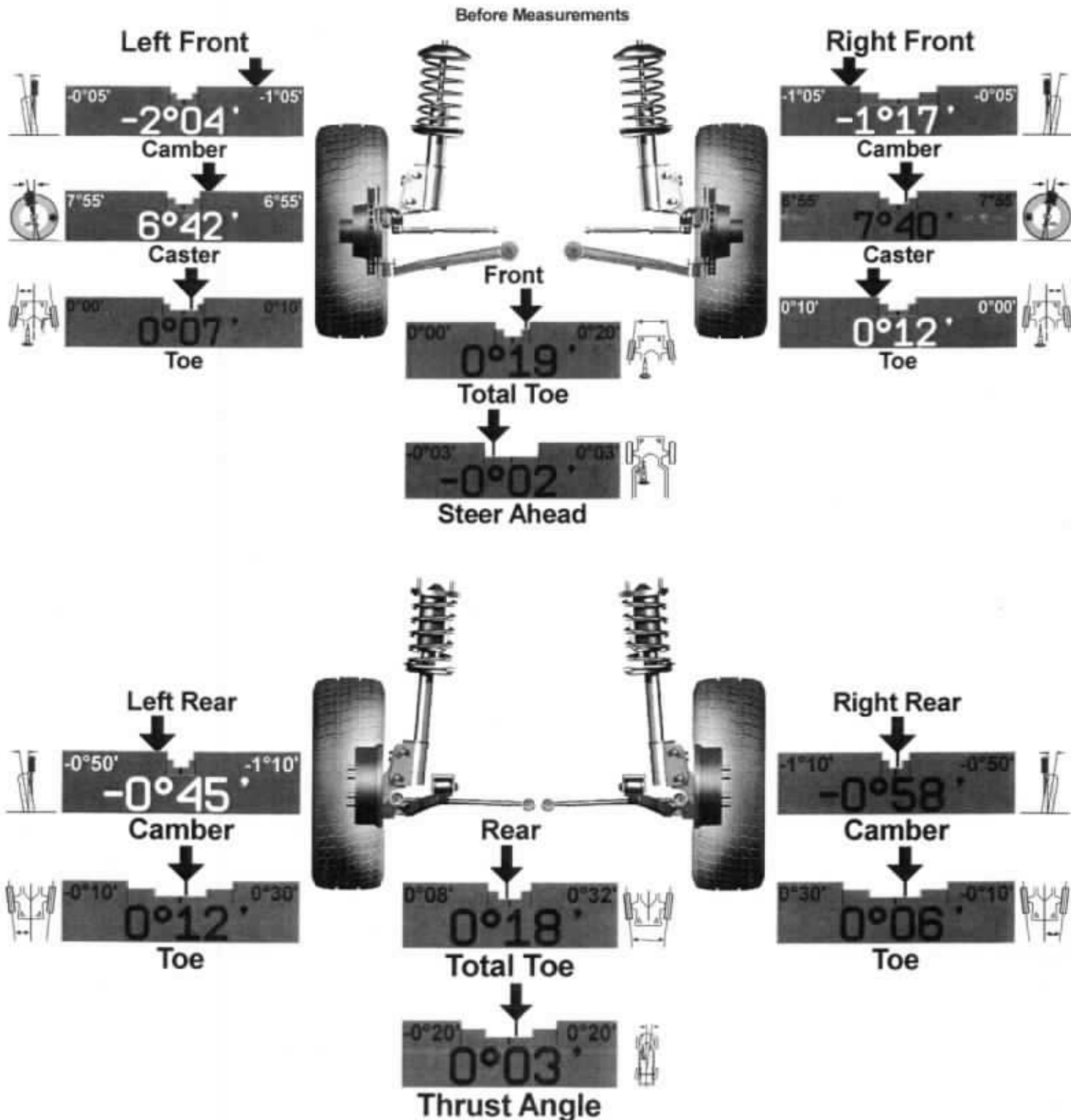
Date:

Adrian Ling
17/01/19
[Signature]

Premium Automobile Pte Ltd
55 UBI Road 1, Singapore 408699

Work Order: 1234
License: SLF4815R
Technician: DNS
Odometer: 41169
Year: 17
Date: 15.1.19 11:25

Audi : A3 : 2013- (MQB - 8V) : Standard Suspension (2UA) + (G01 G02 G03 G04 G05 G14 G15 G16 G21 G22 G23 G24 G41 G42 G43 G44 G51) : without Independent Rear Suspension



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1476/2018/GW
Date : 31-Dec-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

4 days - ok - jb - 2 Feb 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Chu Fong Ngah
Address : Blk 210 Petir Road
#05-481
Singapore 670210
Telephone : HP +65 93673573
Type of Claim : Own Damage Claims
Policy No. : 1700018078-01
Vehicle No : **SLF 4815 R**
Model Code : A3 Sedan 1.0 TFSi
Model / Year : Jun-17
Engine No : CHZ 374904
Chassis No : WAUZZZ8V0H1074717
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 28-Dec-18
Place of Accident : Bukit Batok Rd

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLF 4815 R

S/N	Nature of Jobs	Estimated Charges	
1	To remove and renew lhs wing mirror assy.	\$ 600.00	\$ 360.00
2	To respray lhs front door, lhs wing mirror cover, lhs front fender and lhs sill panel trim.	\$ 2,300.00	\$ 150.00
3	To renew lhs front rim and trye. To carry out wheel alignment.	S/N \$ 280.00	\$ 280.00
4	Tinted on lhs fornt window glass.	S/N \$ 400.00	\$ 400.00
5	<i>Added labour - see attached</i>	\$ 1,800.00	\$ 1,800.00
6	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 5,572.00	\$ 3,182.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 4815 R

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT EXTERIOR MIRRO MOUNTING-LH	\$ 892.00	\$ 713.60
2	FRONT MIRROR CAP-LH	\$ 132.00	\$ 105.60
3	FRONT MIRROR GLASS-LH	\$ 1,094.00	\$ 875.20
4	FRONT WINDOW SLOT SEAL WITH TRIM STRIP-LH	\$ 268.00	\$ 214.00
5	FRONT WINDOW TRIM STRIP GUIDE-LH	\$ 222.00	\$ 177.60
6	FRONT OUTER DOOR B-PILLAR TRIM-LH	\$ 40.00	\$ 31.44
7	FRONT DOOR WINDOW-LH	\$ 204.00	\$ 162.80
8	RUBBER VALVE	4 \$ 12.00	
9	FRONT TYRE-LH	\$ 310.00	\$ 310.00
10	FRONT RIM-LH	\$ 330.00	\$ 330.00
11	<i>Added parts - see attached</i>	\$ 1,427.00	\$ 1,141.20
12	SUNDRIES	\$ 300.00	\$ 84.80
TOTAL SPARE PARTS		\$ 5,231.00	\$ 4,146.24
TOTAL LABOUR		\$ 5,572.00	\$ 3,182.00
GRAND TOTAL		\$ 10,803.00	\$ 7,328.24

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1476/2018/GW 15-Jan-19 Kee Siang 1 of 1 SLF 4815 R A3 Sedan 1.0 TFSI
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Front Lower Arm LH	\$ 336.00	\$ 268.80
2	Front wheel Bearing Housing LH	\$ 532.00	\$ 425.60
3	Front Lower Arm Ball Joint	\$ 117.00	\$ 93.20
4	Front wheel bearing	\$ 442.00	\$ 353.60
		\$ 1,427.00	\$ 1,141.20
<u>LABORS</u>			
1	To remove and renew lhs front suspension. To inspect further damages. S/N	\$ 1,800.00	\$ 1,800.00
TOTAL		\$ 3,227.00	\$ 2,941.20

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLF 4815 R

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1476/2019/MAS

28 March 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLF 4815 R, Audi A3 Sedan 1.0 TFSI

With reference to the above-mentioned vehicle, no. **SLF 4815 R**, claimant, **Ms. Chu Fong Ngah**, please find the related document per attached.

1. A copy of the Original invoice no. 85013588 – S\$7,199.22
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLF 4815 R

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6888 2222
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6888 2222
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408868
Telephone: 6388 2222

Customer Service
Service Appointment
24 Hour Breakdown Service
Email: customer.care@premiumauto.com.sg

6368 2323
6628 1233

INSURANCE INVOICE
Company Reg. No: 099902271M
GST Reg. No. 199902271M

Page 1 17:00

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013588 Date : 13/03/2019 Order : SLF4815R Term : 30	Account: 00005 IT 01 AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLF4815R IV 34030	Regn Date: 19/06/2017	Mileage: 40633	WIP No.: 37681
Model: A3 SEDAN 1.0 TFSI 8VMANG	Chassis: WAUZZZ8V0M1074717	Engine: CHZ 374904	Dept: U
USB No.:			
You have been assisted by :- UB-Jiayee (46)			

		Details	Qty	Unit Price	Amount
G	EXC	M: 6888 Insurance Excess/Liability	-500.00	1.00	-500.00
S	SUBLET	M: INSTALL LH FRONT WINDOW FILM	400.00	1.00	400.00
C	01500000	M: IKKH To remove and renew lhs front suspension. To inspect further damages.	12.00	150.00	1,800.00
S	BODYWORK	M: TO REMOVE AND RENEW LHS WING MIRROR ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO RESPRAY LHS WING MIRROR COVER	150.00	1.00	150.00
S	BODYWORK	M: TO RENEW LHS FRONT RIM AND TYRE. TO CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
G	OTHERS	M: TO SUPPLY LHS FRONT RIM (BY OWNER)	330.00	1.00	330.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119538
Main Telephone: 6386 2223
Main Telefax: 6471 3753

Alexandra Service Centre
281 Alexandra Road
Singapore 119538
Telephone: 6386 2223
Telefax: 6471 3753

Ubi Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 6386 1121

Customer Service
Service Appointment
Your Breakdown Service
Email: customer.care@premiumauto.com.sg

6366 2327
9628 1238

INSURANCE INVOICE
Company Reg. No. 05982271M
GST Reg. No. 199902271M

Page 2 17:00

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoices: 85013588 Date: 13/03/2019 Order: SLF4815R Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLF4815R (V 34030) Regn Date: 19/06/2017 Mileage: 40633 WIP No.: 37681
Model: A3 SEDAN 1.8 TFSI 8VWANG Chassis: WAUZZZ8V0H1074717 Engine: CHZ 374904 Dept: U
VSB No.:
You have been assisted by :- LB-Jiayee (46)

		Details	Qty	Unit Price	Amount
X	ZM225/45Z817PS4	MICHELIN PILOT SPORT	1.00	318.00	318.00
X	A8V5845201	WINDOW	1.00	283.50	162.80
X	A8V5837637A 5F2	TRIM	1.00	39.38	31.44
X	A500487151R	CONTR ARM	1.00	336.00	268.80
X	A500487255Q	(A) (SK) HOUSING 15.01	1.00	532.00	425.60
X	A500487365A	JOINT	1.00	116.58	93.20
X	A8V0857535G	MIRROR	1.00	1094.00	875.20
X	A8V0857527D 8RU	CAP	1.00	132.00	105.60
X	A8V5857409N 9B9	MOUNTING	1.00	892.00	713.60
X	A8V0498625B	BEARING	1.00	442.00	353.60
X	AWHT005437	12 POINTS	2.00	13.00	22.00
X	AWHT000237	BALL GREW	3.00	10.40	24.96
X	AN 10106402	NUT	1.00	2.00	2.24
X	AN 90942902	NUT	1.00	2.50	2.00
X	AN 90942902	NUT	1.00	2.50	2.00
X	AN 10332002	NUT	3.00	2.20	5.28
X	AN 10332002	NUT	3.00	2.20	5.28
X	AN 10635901	BOLT	1.00	18.00	14.40

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6386 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6386 2223
Telefax: 6475 1023

UBI Service Centre
55 Ubi Road 1
Singapore 408699
Telephone: 6386 2223

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumauto.com.sg

6386 2223
9828 1235

INSURANCE INVOICE
Company Reg. No. 699902271M
GST Reg. No. 199902271M

Page 3 17:00

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013588 Date : 13/03/2019 Order : SLF4815R Term : 30	Account: A0006 IT 01 AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLF4815R IV 34030	Regn Date: 19/06/2017	Mileage: 40633	WIP No.: 37681
Model: A3 SEDAN 1.0 TFSI 8VWMB	Chassis: WAUZZZ19V0H1074717	Engine: CHZ 374904	Dept: U
VSB No.:			
You have been assisted by :- UB-Jiayee (46)			

		Details	Qty	Unit Price	Amount
X	RM 90954802	BOLT	1.00	8.20	8.20
X	ABV58532838 222	WINDOW GLO	1.00	267.50	267.50
X	ABV5837643 222	TRIM	1.00	222.00	222.00

Parts 3,816.24	Sub-Total	6,728.24
Labour 2,138.00	7% GST	470.98
Sublet 1,382.00	Grand Total	7,199.22
Menus 0.00		
Lubricant 0.00		



14/3

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

10 AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLF 4815 R

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1476/2019/JE
9TH January 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 Sedan 1.0 TFSI
Vehicle Chassis No. : WAUZZZ8V0H1074717
Vehicle Regn No. : SLF 4815 R
Vehicle Mileage : 40633KM
Vehicle Owner : Ms. Chu Fong Ngah
Certificate No : 1700018078-01
Own Damage Excess : S\$642.00 (Inclusive 7% GST)
Accident Date : 28/12/2018
Place : Bukit Batok Rd
Repair Cost : S 7,199.22
WIP No. : 37681
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 1500
Date : 9/1/2019

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8913614H



Name

QUEK ZHEN HAO
(GUO ZHENHAO)

郭 镇 豪

Race
CHINESE

Date of birth 18-04-1989 Sex M

Country of birth
SINGAPORE

S8913614H

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S8913614H

Name

QUEK ZHEN HAO
(GUO ZHENHAO)

Birth Date: 18 Apr 1989

Issue Date: 19 Jul 2016

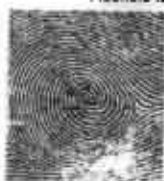


002589964E

3818302



NRIC No. S8913614H



Date of issue
20-04-2004

Address

APT BLK 210 PETIR ROAD
#05-481
SINGAPORE 670210

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor cars with unladen weight $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq$ 2500kg 19 Jul 2016

NP 428A



Licence No: S8913614H

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S0278781D



Name

CHU FONG NGAH

Race

CHINESE

Date of birth

17-09-1954

Country of birth

SINGAPORE

Sex

F



Card No. S0278781D



Date of issue

14-09-2014

Address

APT BLK 210 PETER ROAD

#05-031

SINGAPORE 670210



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHU FONG NGAH
Period of Insurance : 19 Jun 2017 To 18 Jun 2018
Engine No. : CHZ374904
Chassis No. : WAUZZZ8V0H1074717

Vehicle No. : SLF4815R
Policy No. : 1700018078
Endorsement No. : 000000000124891
Issued Date : 14 Jul 2017

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic
Engine Capacity/Tonnage : 999.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2017
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDE") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use (15 days)

* Limitations rendered inoperative by Section 6 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CHU FONG NGAH - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125219

PREMIUM LEASING - KATL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.


AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Dec 2018		02 Jan 2019 15:34 Edit Adj Rpt	\$57,328.24 Edit Estimates	\$57,328.24 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: CHU FONG NGAH , ID: S0278781D									
Vehicle Reg. No.: SLF4815R		Date of Loss: 28/12/2018 12:00 - :59 [18 Months and 9 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 5699697777SG		Policy/Cover Note No.: 1700018078 (Comprehensive)							
		Excess: S\$600.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 11/01/2019]									
Driver/Custodian: QUEK ZHEN HAO (29 / Male), NRIC: S8913614H, Tel: +6597662122 Email: QUEK.ZH@GMAIL.COM									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
AIG_SG (03/01/2019): SLF4815R / OD / 28/12/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLF4815R (5699697777SG)
 OD
 Dec 28 2018 12:00PM
 [CHU FONG NGAH]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Photos/Images															3 per page		☒			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	03/01/19 14:24	General View													Load JPG	☒				
2	03/01/19 14:24	Chassis Number													Load JPG	☒				
3	03/01/19 14:24	General View													Load JPG	☒				
4	03/01/19 14:24	General View													Load JPG	☒				
5	03/01/19 14:24	General View													Load JPG	☒				
6	03/01/19 14:24	General View													Load JPG	☒				
7	03/01/19 14:24	General View													Load JPG	☒				
8	03/01/19 14:24	General View													Load JPG	☒				
9	03/01/19 14:24	General View													Load JPG	☒				
10	03/01/19 14:24	General View													Load JPG	☒				
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14	03/01/19 14:24	General View													Load JPG	☒				
15	03/01/19 14:24	General View													Load JPG	☒				
16	01/03/19 13:20	Reinspection Photo													Load JPG	☒				
17	01/03/19 13:20	Reinspection Photo													Load JPG	☒				
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32	01/03/19 13:20	Reinspection Photo													Load JPG	☒				
33	01/03/19 13:20	Reinspection Photo													Load JPG	☒				
34	01/03/19 13:20	Reinspection Photo													Load JPG	☒				
Documentation															1 per page		☒			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	03/01/19 14:22	DRIVING & INS. CERT.pdf													Load PDF					
2	03/01/19 14:22	ESTIMATE MARKED.pdf													Load PDF					

Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
3	11/03/19 15:55	ESTIMATE & SUPPLEMENTARY MARKED.pdf		Load PDF
4	29/03/19 12:12	SLF 4815R GIA.pdf		Load PDF
5	02/04/19 17:08	Workshop Invoice		Load PDF
6	02/04/19 17:08	Discharge Voucher		Load PDF

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	28/12/18 16:38	Accident Statement		Load HTM
2	28/12/18 18:11	Addendum Sheet		Load JPG ☒
3	28/12/18 18:12	Accident Statement Addm. #1		Load HTM

Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	28/12/18 16:34	Accident Photo		Load JPG ☒
2	28/12/18 16:34	Accident Photo		Load JPG ☒
3	28/12/18 16:34	Accident Photo		Load JPG ☒
4	28/12/18 16:34	Accident Photo		Load JPG ☒
5	28/12/18 16:34	Accident Photo		Load JPG ☒
6	28/12/18 16:34	Accident Photo		Load JPG ☒
7	28/12/18 16:34	Accident Photo		Load JPG ☒
8	28/12/18 16:34	Accident Photo		Load JPG ☒
9	28/12/18 16:34	Accident Photo		Load JPG ☒
10	28/12/18 16:34	Accident Photo		Load JPG ☒
11	28/12/18 16:34	Accident Photo		Load JPG ☒

Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	28/12/18 16:29	Sketch Plan		Load JPG ☒
2	28/12/18 16:29	Sketch Plan #2		Load JPG ☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) 			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3581 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19000046/ASBE2

Date: 03/04/2019

REFERENCE

Insured/Claimant: CHU FONG NGAH Policy No: 1700018078
Date of Loss: 28/12/2018 Nature of Claim: OD Claim No: 5699697777SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLF4815R
Make & Model: AUDI A3, 999cc SEDAN TFSI (A) Engine No: CHZ374904
Reg. Date: 19/06/2017 (Man. Year: 2017) Chassis No: WAUZZZ8V0H1074717
Colour: Grey Odometer: 40633 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$92,000.00
Sum Insured (\$\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,945.20	4,146.24	798.96	16.16
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,572.00	3,182.00	2,390.00	42.89
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	10,517.20	7,328.24	3,188.96	30.32
- Excess (\$\$)	600.00	600.00	0.00	0.00
(\$\$)	9,917.20	6,728.24	3,188.96	32.16
+ GST 7.00/7.00% (\$\$)	694.20	470.98	223.22	32.15
Nett Amount (\$\$)	10,611.40	7,199.22	3,412.18	32.16

INSPECTION

Date of Assignment: 02/01/2019
Date Inspected: 02/01/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT EXTERIOR MIRRO MOUNTING - LH	Damaged	892.00 FS	*713.60 FS
2	1		*FRONT MIRROR CAP - LH	Missing	132.00 FS	*105.60 FS
3	1		*FRONT MIRROR GLASS - LH	Missing	1,094.00 FS	*875.20 FS
4	1		*FRONT WINDOW SLOT SEAL WITH TRIM STRIP - LH	Cut	268.00 FS	*214.00 FS
5	1		*FRONT WINDOW TRIM STRIP GUIDE - LH	Cut	222.00 FS	*177.60 FS
6	1		*FRONT OUTER DOOR B-PILLAR TRIM - LH	Cut	40.00 FS	*31.44 FS
7	1		*FRONT DOOR WINDOW - LH	Cut	204.00 FS	*162.80 FS
8	4		*RUBBER VALVE	Not Necessary	12.00 FS	*- FS
9	1		*FRONT TYRE - LH	Punctured	310.00 FS	*310.00 FS
10	1		*FRONT RIM - LH	Cut	330.00 FS	*330.00 FS
11	1		*SUNDRIES	Necessary	300.00 FS	*84.80 FS
12	1		*FRONT LOWER ARM LH	Bent	268.80 FS	*268.80 FS
13	1		*FRONT WHEEL BEARING HOUSING LH	Damaged	425.60 FS	*425.60 FS
14	1		*FRONT LOWER ARM BALL JOINT	Bent	93.20 FS	*93.20 FS
15	1		*FRONT WHEEL BEARING	Damaged	353.60 FS	*353.60 FS

F=Franchise part. S=SpcNett

Total Parts (\$\$) **4,945.20** **4,146.24**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND RENEW LHS WING MIRROR ASSY	New	600.00	360.00
2	TO RESPRAY LHS FRONT DOOR, LHS WING MIRROR COVER, LHS FRONT FENDER AND LHS SILL PANEL TRIM	New	2,300.00	150.00
3	TO RENEW LHS FRONT RIM AND TYRE. TO CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
4	TINTED ON LHS FRONT WINDOW GLASS	New	400.00	400.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
6	TO REMOVE AND RENEW LHS FRONT SUSPENSION. TO INSPECT FURTHER DAMAGES	New	1,800.00	1,800.00
Gross Labour Cost (S\$)			5,572.00	3,182.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >