

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No \_\_\_\_\_  
 Claims No. 468565704556  
 Sum Insured \_\_\_\_\_ Excess: of 04/1/19  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 120K  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 03 wks days Res: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SLS9036X Yr Regn: 2017 / Oct  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: Audi A4 c.c. 1395  
 Colour: Blue A/C: Insured / Std / NI / NA  
 Sp. Reading: 16673 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: WAU222F46HA182527  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_  
 Tyre Size: F: 205/60R16  
 R: 205/60R16  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Continental  
 Front Rear  
 R/Bal: 06 mm R/Bal: 06 mm  
 L/Bal: 06 mm L/Bal: 06 mm  
 D.O.A. \_\_\_\_\_ D.O.I. 02/01/19  
 Survey held at Premium  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>OD AIG.</u>
<u>04/1/19 @ 11:07am</u>	<u>informed Lee Stacy the excess of by email.</u>
<u>04/3/19 @ 2:43pm</u>	<u>confirmed with Mr Row final Ag \$3300.40, 3 days. Cred \$3121.60, 49%.</u>

RECEIVED 29 March 2019

Date/Time, File Pass to? 17/1/19  : Preli. Report  : Final Report  
 Date/Time, File Return to? \_\_\_\_\_  
 Days Of Repair: 3  
 Resurvey No. of Trip: \_\_\_\_\_  
 Survey Fee: 200  
 Transportation: \_\_\_\_\_  
 Add Fee:  Site Insp (\$ )  Interview (\$ )  Tech. Invs (\$ )  Weekend (\$ )  
 Report Format: MEMO  
 Lump Sum / I.B.A. (\$ 3300.40)  
 TOTAL: 210

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Monday, 4 March 2019 7:43 PM  
**To:** 'Boo seng yak'; SUR; Carrine Leong; jiyee.yap@premiumauto.com.sg; Chang Chee Sing  
**Subject:** RE: FINAL REVISION - SLS9036X - OD AIG - SURVEYED 2 JAN 19

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$3,300.40 before excess \$0/- & GST and 3 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Saturday, 2 February 2019 4:22 PM  
**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiyee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>  
**Subject:** FINAL REVISION - SLS9036X - OD AIG - SURVEYED 2 JAN 19

Hi Adrian and all,

Revised attached.

Please confirm repair cost of \$3300.40 @ 3 days of repairs.

Your early closure is well appreciated.

Best regards - jb

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Friday, 4 January 2019 11:07 AM  
**To:** 'Claims'; SUR; Admin A  
**Subject:** RE: OD claim for SLS 9036 X

Dear Kee Siang,

Please be informed that the excess of above vehicle is \$0.00.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Friday, 4 January 2019 10:24 AM  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: OD claim for SLS 9036 X

Hi Shiau Chan,

Sorry, kindly advise excess amount.

Best Regards,

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No: 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

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**From:** Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]

**Sent:** Friday, 4 January, 2019 9:59 AM

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	4400F
<b>Vehicle Details</b>	
Vehicle No.:	SLS9036X
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Jan 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	CVN041185
Chassis No.:	WAUZZZF46HA182527
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,096.00
Original Registration Date:	10 Oct 2017
First Registration Date:	10 Oct 2017
Transfer Count:	0
Actual ARF Paid:	\$26,935.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	09 Oct 2027
PARF Rebate Amount:	\$20,201.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	09 Oct 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$48,109.00
COE Rebate Amount:	\$42,160.00
<b>Total Rebate Amount:</b>	<b>\$62,361.00</b>

The information contained herein is correct as at 04 Jan 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	26/12/2018 16:24
Date Of Accident	24/12/2018 12:15
Exact Location Of Accident	BRADDELL RD TOWARDS BERTLEY RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLS9036X
<b>Insured/Policyholder</b>	
Name Of Registered Owner	WAN WEI KIN (WEN WEIJIAN)
NRIC No	S7234400F
Email Address	BENY-ONE@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-96217165
Alternative Phone No	OFFICE-96217165

### Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

### Driver

Name of Driver	LAU WEI CHEN
NRIC No	S7771458H
Date Of Birth	06/05/1977
Occupation	INDOOR
Date Of Driving Pass	16/02/2011
Driving Experience	7 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93261181
Fax Number	
Contact Number	
EMail Address	LWECEN@YAHOO.COM.SG

Address	10 WHAMPOA EAST #08-27
Postcode	338521
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	YES
Foreign Vehicle Registration Number	JRV1154 (MOTORCYCLE)
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : WAN MUN SHYEN GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	10 UBI AVENUE 3
Police Station Address	ROAD: 10 UBI AVENUE 3 , POSTCODE: 408865 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO. - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO THE SKETCH PLAN & POLICE REPORT : T/20181224/2083

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	JRV1154
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	
NRIC/Passport Number	
Contact Number	

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### **2. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

*[Signature]* 20/12/18

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

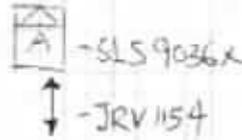
*[Signature]*

Reporting Centre Personnel's Signature  
Name: *[Signature]*  
NRIC/FIN No.: *[Signature]*



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please refer to the police report: 7/2018/224/2085

DECLARATION

I/We declare the foregoing particulars are true in every respect.

*M. [Signature]* 28/12/18

Policyholder's Signature  
Date & Time:

*[Signature]*

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

*[Signature]*

Reporting Centre Personnel's Signature  
Name: Wendy Estrella Sandoval  
NRIC/TIN No: 6278714x





## Police Report



**SINGAPORE  
POLICE FORCE**



T/20181224/2083

Police Station Of Origin:  
Traffic Police  
10 Ubi Avenue 3 SINGAPORE 408865  
Tel No. 65470000

2 of 3  
Report No. T/20181224/2083

## CONTINUATION OF REPORT

Rider			
Name	WONG YAU FUJ	ID No.	G7961861L
Related Vehicle	JRV1154 (Motorcycle)	Contact No.	91694649
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	LAU WEI CHEN	ID No.	S7771458H
Related Vehicle	SLS9036X (Car)	Contact No.	93261181
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

**Brief Details.**

ON THE ABOVE MENTIONED DATE & LOCATION, I WAS TRAVELLING AT THE SAID LOCATION. WHILE DRIVING, ON MY LEFT SIDE THERE WAS DOUBLE WHITE LINE. THEN A LORRY FROM MY LEFT KEEP SWERVED HIS VEHICLE TO HIS RIGHT INFRONT OF ME. I THOUGHT THE LORRY SHOULD NOT MAKE A LANE CHANGE ON DOUBLE WHITE LINE. SO I CONTINUED TO MOVE FORWARD. SUDDENLY, THE LORRY CONTINUED TO MAKE A LANE CHANGE AND CAUSE ME TO JAMMED BRAKE. I GAVE A WARNING BY HORNED AT THE VEHICLE. I THEN STOPPED AND TRIED TO AVOID FROM COLLIDED ONTO THE LORRY. ALL OF SUDDEN, I HEARD A LOUND 'BANG' SOUND ON MY BACK OF MY VEHICLE. I WAS SHOCKED. I CAME OUT FROM MY CAR AND APPROACHED TO THE RIDER AND ASK ABOUT HIS CONDITION.

Police Report



SINGAPORE  
POLICE FORCE



T/20181224/2063

3 of 3

Police Station Of Origin:  
Traffic Police  
10 Ubi Avenue 3 SINGAPORE 408865  
Tel No: 65470000

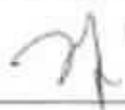
Report No: T/20181224/2060

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: TP / AHMAD JALALUDDIN BIN AHMAD	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 24/12/2018 15:43
Officer In Charge Of Case: TP / GIT /  Contact No.:	Classification Of Case:  SINGAPORE POLICE FORCE 
Authentication Stamp NP168	Signature: _____



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : WAN WEI KIN(WEN WEIJIAN)  
 Period of Insurance : 10 Oct 2018 To 09 Oct 2019  
 Engine No. : CVN041185  
 Chassis No. : WAUZZZF46HA182527

Vehicle No. : SLS9036X  
 Policy No. : 1700063688-01  
 Endorsement No. :  
 Issued Date : 11 Sep 2018

### ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic  
 Engine Capacity/Tonnage : 1,395.00 CC  
 Driver Restriction : NA  
 Person or Classes of Persons Entitled to Drive\* :  
 Sum Insured : Market Value  
 Off Peak Car : No  
 First Year of Registration : 2017  
 Insuring with COE/PARF : Yes

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

Section 1  
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2  
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

WAN WEI KIN(WEN WEIJIAN) - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408899 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1958 (Malaysia).

0504125200

PREMIUM LEASING - AP  
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Manile*

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

AIGSGMOBILEAPP

**IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Write/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7234400F



Name  
WAN WEI KIN  
(WEN WEIJIAN)  
温 维 坚

Race  
CHINESE

Date of Birth 26-09-1972 Sex M

Country of Birth  
SINGAPORE



REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: S7234400F

Name  
WAN WEI KIN  
(WEN WEIJIAN)

Birth Date: 26 Sep 1972

Valid Date: 28 Oct 2008




3332887



NRIC No. S7234400F



Blood Group: Date of issue  
11-08-2003

10 WHIAMPOA EAST #08-27  
SINGAPORE 338521

NRIC No: S7234400F Date: 20/07/2016

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

CLASS	DESCRIPTION	PAGE DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	15 Apr 1991

NP 428A

License No: S7234400F



BR48037



NRIC No. **S7771458H**



Nationality  
**MALAYSIAN**

Date of issue  
**16-05-2007**

**10 WHAMPOA EAST #08-27**  
**SINGAPORE 338521**

NRIC No: **S7771458H**      Date: **01/08/2016**

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)**

**EFFECTIVE DATE**

**Class 3A** Motor cars without clutch pedals (Auto) <= 3000kg      **16 Feb 2011**  
with <= 7 passengers, exclusive of the driver, and  
other motor vehicles without clutch pedals <= 3500kg

Licence No: **S7771458H**



**NP 426A**

**REPUBLIC OF SINGAPORE**  
**IDENTITY CARD NO. S7771458H**




Name  
**LAU WEI CHEN**

**刘 威 珍**

Race  
**CHINESE**

Date of birth      Sex  
**06-05-1977      F**

Country of birth  
**MALAYSIA**

**S7771458H**

**REPUBLIC OF SINGAPORE      DRIVING LICENCE**



Licence Number: **S7771458H**

**LAU WEI CHEN**

Date of issue: **06 May 1977**  
Issue Date: **16 Feb 2011**



**9901937815K**

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/1471/2018/GW  
**Date** : 29-Dec-18

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

**Owner's Name** : Mr. Wan Wei Kin (Wen Weijian)  
**Address** : 10 Whampoa East #08-27  
Singapore 338521  
**Telephone** : HP +65 96217165  
**Type of Claim** : Own Damage claims  
**Policy No.** :  
**Vehicle No** : **SLS 9036 X**  
**Model Code** : Audi A4 Sedan 1.4 TFSI  
**Model / Year** : Oct-17  
**Engine No** : CVN 041185  
**Chassis No** : WAUZZZF46HA182527  
**Mileage** :  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 24-Dec-18  
**Place of Accident** : Braddel Rd Towards Bertley Rd

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLS 9036 X

<u>S/n</u>	<u>Nature of Jobs</u>		<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and reinstall rear parkingaid and rear lid kick sensor. Check fuction.	S/N	\$ 360.00	✓
2	To dismantle and renew rear bumper. Re-organize crash management components. Reinstall all parts removed.		\$ <del>900.00</del> 500	
3	To respray rear bumper.		\$ <del>800.00</del> 550	
4	To carry out diagnostic check.	S/N	\$ 192.00	✓
<b>TOTAL LABOUR CHARGES</b>			<b>: \$ <u>2,252.00</u></b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLS 9036 X

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Rehond</i>	\$ 1,907.00	✓ 1525.60
2	REAR BUMPER FIXING PARTS	\$ 63.00	+
3	REAR BUMPER SECURING PLATE	4 \$ 56.00	✓
4	REAR BUMPER SEALING PLATE	4 \$ 9.00	✓
5	REAR BUMPER SECURING STRIP	\$ 191.00	+
6	REAR BUMPER SPOILER <i>Rehond</i>	\$ 216.00	✓ 172.80
7	REAR LIGHT REFLECTOR-LH/RH <i>new</i>	2 \$ 70.00	+
8	REAR BUMPER CARRIER <i>Not Nec.</i>	\$ 786.00	? X
9	REAR BUMPER SEAL <i>new</i>	2 \$ 24.00	+
10	REAR BUMPER GUIDE SECTION-LH	\$ 37.00	+
11	REAR BUMPER GUIDE SECTION-RH	\$ 38.00	✓
12	REAR BUMPER UPPER GUIDE SECTION-LH	\$ 19.00	+
13	REAR BUMPER UPPER GUIDE SECTION-RH	\$ 19.00	+
14	REAR SENSOR <i>new</i>	2 \$ 421.00	+
15	REAR SENSOR SEAL RING <i>new</i>	4 \$ 14.00	+
16	SUNDRIES <i>Not Nec</i>	\$ 300.00	? X
<b>TOTAL SPARE PARTS CHARGES</b>		<b>\$ 4,170.00</b>	
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 2,252.00</b>	
<b>GRAND TOTAL</b>		<b>\$ 6,422.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

**Name** : Adrian King  
**Surveyed Date** : 02/01/19.  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** : AER Authorised Repair, 030mgs

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/1471/2018/GW  
**Date** : 29-Dec-18

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

*Hi Adrian*

*3 days - ok - jb - 2 Feb 19*

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mr. Wan Wei Kin (Wen WeiJian)  
**Address** : 10 Whampoa East #08-27  
Singapore 338521  
**Telephone** : HP +65 96217165  
**Type of Claim** : Own Damage claims  
**Policy No.** :  
**Vehicle No** : **SLS 9036 X**  
**Model Code** : Audi A4 Sedan 1.4 TFSI  
**Model / Year** : Oct-17  
**Engine No** : CVN 041185  
**Chassis No** : WAUZZZF46HA182527  
**Mileage** :  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 24-Dec-18  
**Place of Accident** : Braddel Rd Towards Bertley Rd

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLS 9036 X

<u>S/n</u>	<u>Nature of Jobs</u>		<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and reinstall rear parkingaid and rear lid kick sensor. Check fuction.	S/N	\$ 360.00	\$ 360.00
2	To dismantle and renew rear bumper. Re-organize crash management components. Reinstall all parts removed.		\$ 900.00	\$ 500.00
3	To respray rear bumper.		\$ 800.00	\$ 550.00
4	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
<b>TOTAL LABOUR CHARGES</b>		<b>:</b>	<b>\$ 2,252.00</b>	<b>\$ 1,602.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLS 9036 X

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 1,907.00	\$ 1,525.60
2	REAR BUMPER FIXING PARTS	\$ 63.00	
3	REAR BUMPER SECURING PLATE	4 \$ 56.00	
4	REAR BUMPER SEALING PLATE	4 \$ 9.00	
5	REAR BUMPER SECURING STRIP	\$ 191.00	
6	REAR BUMPER SPOILER	\$ 216.00	\$ 172.80
7	REAR LIGHT REFLECTOR-LH/RH	2 \$ 70.00	
8	REAR BUMPER CARRIER	\$ 786.00	
9	REAR BUMPER SEAL	2 \$ 24.00	
10	REAR BUMPER GUIDE SECTION-LH	\$ 37.00	
11	REAR BUMPER GUIDE SECTION-RH	\$ 38.00	
12	REAR BUMPER UPPER GUIDE SECTION-LH	\$ 19.00	
13	REAR BUMPER UPPER GUIDE SECTION-RH	\$ 19.00	
14	REAR SENSOR	2 \$ 421.00	
15	REAR SENSOR SEAL RING	4 \$ 14.00	
16	SUNDRIES	\$ 300.00	
	<b>TOTAL SPARE PARTS CHARGES</b>	<b>\$ 4,170.00</b>	<b>\$ 1,698.40</b>
	<b>TOTAL LABOUR CHARGES</b>	<b>\$ 2,252.00</b>	<b>\$ 1,602.00</b>
	<b>GRAND TOTAL</b>	<b>\$ 6,422.00</b>	<b>\$ 3,300.40</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

**Name** :  
**Surveyed Date** :  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** :

**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SLS 9036 X**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1471/2018/MAS

25 March 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SLS 9036 X, Audi A4 Sedan 1.4 TFSI S-Tro**

With reference to the above-mentioned vehicle, no. **SLS 9036 X**, claimant, **Mr. Wan Wei Kin**, please find the related document per attached.

1. A copy of the Original invoice no. 85013574 – S\$3,531.43
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SLS 9036 X

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183



# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SLS 9036X**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/1471/2018/PH  
18<sup>TH</sup> January 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1

total pages

**RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi A4 Sedan 1.4TFSI  
**Vehicle Chassis No.** : WAUZZZF46HAJ82527  
**Vehicle Regn No.** : **SLS 9036 X**  
**Vehicle Mileage** : 17236 KM  
**Vehicle Owner** : Mr. Wan Wei Kin  
**Certificate No** : 1700063688-01  
**Own Damage Excess** : **NIL**  
**Accident Date** : 24/12/2018  
**Place** : Braddell Road towards Bartley  
**Repair Cost** : \$ 3,531.43  
**WIP No.** : 37689  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** : \_\_\_\_\_  
**Date** : \_\_\_\_\_

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7234400F



Name  
**WAN WEI KIN  
(WEN WEIJIAN)**  
**溫維堅**  
Race  
**CHINESE**  
Date of Birth Sex  
**26-09-1972 M**  
Country of Birth  
**SINGAPORE**

REPUBLIC OF SINGAPORE DRIVING LICENCE



License Number: **S7234400F**  
Name  
**WAN WEI KIN  
(WEN WEIJIAN)**  
Date of Issue: **26 Sep 1972**  
Expiry Date: **26 Oct 2003**



NRIC No. **S7234400F**

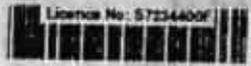
Blood Group:      Date of Issue  
**11-08-2003**

**10 WHAMPOA EAST #08-27  
SINGAPORE 338521**

NRIC No: **S7234400F**      Date: **20/07/2016**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class 3      Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms      15 Apr 1991



NP 428A

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : WAN WEI KIN(WEN WEIJIAN)  
**Period of Insurance** : 10 Oct 2018 To 09 Oct 2019  
**Engine No.** : CVN041185  
**Chassis No.** : WAUZZZF46HA182527

**Vehicle No.** : SLS9036X  
**Policy No.** : 1700063688-01  
**Endorsement No.** :  
**Issued Date** : 11 Sep 2018

### ABOUT THE COVER

**Make/Model** : AUDI A4 1.4 TFSI S tronic  
**Engine Capacity/Tonnage** : 1,395.00 CC  
**Driver Restriction** : NA  
**Person or Classes of Persons Entitled to Drive\*** :  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2017  
**Insuring with COE/PARF** : Yes

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition

**Limitation as to use\*** :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

**Section 1**  
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

**Section 2**  
 Property Damage - \$0

Windscreen : \$100

**Named Driver and Excess** (where applicable)

WAN WEI KIN(WEN WEIJIAN) - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 83662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 8338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**  
 AUTHORISED REPRESENTATIVE

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	31 Dec 2018		03 Jan 2019 17:20 <a href="#">Edit Adj Rpt</a>	<b>S\$3,300.40</b> <a href="#">Edit Estimates</a>	<b>S\$3,300.40</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>WAN WEI KIN (WEN WEIJIAN)</b> , ID: S7234400F								
Vehicle Reg. No.:	<b>SLS9036X</b>	Date of Loss:	24/12/2018 12:00 - :59 [14 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>OD / 4685657045SG</b>	Policy/Cover Note No.:	(Comprehensive)						
		Excess:	S\$0.00						
Repairer:	<b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Loo, Tong Shing</b> ] TongShing.Loo@aig.com								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 14/01/2019]								
Driver/Custodian:	LAU WEI CHEN (41 / Male), NRIC: S7771458H, Tel: +6593261181 Email: LWECEN@YAHOO.COM.SG								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• AIG_SG (04/01/2019): <b>SLS9036X / OD / 24/12/2018 / Coverage &amp; Excess update</b>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLS9036X (4685657045SG)  
 OD  
 Dec 24 2018 12:15PM  
 [WAN WEI KIN (WEN WEIJIAN)]  
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <span style="border: 1px solid black; padding: 2px;">View in Browser</span> <input type="checkbox"/>	
<b>Video</b>												1 per page <input type="checkbox"/>		<input checked="" type="checkbox"/>		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)										Thumbnail	Print			
1	26/12/18 18:10	<b>Video - Accident</b> <small>[Linked Accident Report Documents]</small>											Load MP4	<input type="checkbox"/>		
<b>Photos/Images</b>												3 per page <input type="checkbox"/>		<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	01/03/19 13:13	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
2	01/03/19 13:13	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
3	01/03/19 13:13	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
4	01/03/19 13:13	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
5	01/03/19 13:13	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
6	01/03/19 13:13	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
7	01/03/19 13:13	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
8	01/03/19 13:13	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
9	01/03/19 13:13	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
10	01/03/19 13:13	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
11	01/03/19 13:13	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
<b>Documentation</b>												1 per page <input type="checkbox"/>		<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	04/01/19 09:55	<b>Singapore Accident Statement</b>											Load PDF	<input type="checkbox"/>		
2	04/01/19 09:55	<b>Police Report</b>											Load PDF	<input type="checkbox"/>		
3	04/01/19 09:55	<b>Certificate of Insurance</b>											Load PDF	<input type="checkbox"/>		
4	04/01/19 09:55	<b>Insured Person's NRIC</b>											Load PDF	<input type="checkbox"/>		
5	04/01/19 09:55	<b>Driver's Driving License</b>											Load PDF	<input type="checkbox"/>		
6	04/01/19 09:57	<b>ESTIMATE</b>											Load PDF	<input type="checkbox"/>		
7	02/04/19 17:37	<b>Workshop Invoice</b>											Load PDF	<input type="checkbox"/>		
8	02/04/19 17:37	<b>Discharge Voucher</b>											Load PDF	<input type="checkbox"/>		

## Linked Accident Report Documents

												View <span style="border: 1px solid black; padding: 2px;">View in Browser</span> <input type="checkbox"/>			
<b>Video</b>												1 per page <input type="checkbox"/>		<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)										Thumbnail	Print		
1	26/12/18 18:10	<b>Video - Accident</b>											Load MP4	<input type="checkbox"/>	
<b>Assessment Reports</b>												1 per page <input type="checkbox"/>		<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)										Thumbnail	Print		
1	26/12/18 18:22	<b>Accident Statement</b>											Load HTM	<input type="checkbox"/>	
<b>Photos/Images</b>												3 per page <input type="checkbox"/>		<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)										Thumbnail	Print		
1	26/12/18 18:16	<b>Police Report</b>											Load JPG	<input checked="" type="checkbox"/>	
2	26/12/18 18:16	<b>Police Report</b>											Load JPG	<input type="checkbox"/>	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
				<input checked="" type="checkbox"/>
3	26/12/18 18:16	Police Report	 Load JPG	<input checked="" type="checkbox"/>
4	26/12/18 18:16	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	26/12/18 18:16	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	26/12/18 18:16	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	26/12/18 18:16	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	26/12/18 18:16	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	26/12/18 18:16	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
10	26/12/18 18:16	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
11	26/12/18 18:16	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
12	26/12/18 18:16	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	26/12/18 18:07	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	26/12/18 18:07	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

**Our File No:** CC3/AIG19000045/AQBE2

**Date:** 03/04/2019

#### REFERENCE

**Insured/Claimant:** WAN WEI KIN (WEN WEIJIAN)  
**Date of Loss:** 24/12/2018

**Policy No:**  
**Nature of Claim:** OD **Claim No:** 4685657045SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

<b>Reg No:</b>	<b>SLS9036X</b>	<b>Engine No:</b>	CVN041185
<b>Make &amp; Model:</b>	AUDI A4, 1.4 T (A)	<b>Chassis No:</b>	WAUZZZF46HA182527
<b>Reg. Date:</b>	10/10/2017 (Man. Year: 2017)	<b>Odometer:</b>	16673 km
<b>Colour:</b>	Blue		
<b>Engine Capacity:</b>	1395 cc		
<b>Market Value/New Car Price:</b>	S\$120,000.00		
<b>Sum Insured (S\$):</b>	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

<b>General Condition:</b>	<b>Steering (Serviceable):</b>	<b>Yes</b>	<b>Footbrake (Serviceable):</b>	<b>Yes</b>
<b>Handbrake (Serviceable):</b>	<b>Yes</b>	<b>Engine Modification:</b>	<b>No</b>	<b>Pre-accident Condition:</b>

#### CONDITION OF TYRES

<b>Front Tyre Size:</b>	205/60 R16	<b>Rear Tyre Size:</b>	205/60 R16
<b>Front Left Side:</b>	Continental 6 mm	<b>Rear Left Side:</b>	Continental 6 mm
<b>Front Right Side:</b>	Continental 6 mm	<b>Rear Right Side:</b>	Continental 6 mm

*The above values represent the remaining tyre treads depth*

<b>COST OF CLAIMS</b>	<b>Repairer's</b>	<b>Adjuster's</b>	<b>Difference</b>	<b>Diff %</b>
Parts	4,170.00	1,698.40	2,471.60	59.27
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,252.00	1,602.00	650.00	28.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>6,422.00</b>	<b>3,300.40</b>	<b>3,121.60</b>	<b>48.61</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>449.54</b>	<b>231.03</b>	<b>218.51</b>	<b>48.61</b>
<b>Nett Amount (S\$)</b>	<b>6,871.54</b>	<b>3,531.43</b>	<b>3,340.11</b>	<b>48.61</b>

#### INSPECTION

**Date of Assignment:** 03/01/2019

**Date Inspected:** 02/01/2019 **Inspected At:** Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

**Estimated Period of Repair:** 3.0 days

**Adjuster:** ADRIAN LING

**Manager:** SHIAU CHAN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,907.00 FS	*1,525.60 FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	63.00 FS	*- FS
3	4		*REAR BUMPER SECURING PLATE	Not Necessary	56.00 FS	*- FS
4	4		*REAR BUMPER SEALING PLATE	Not Necessary	9.00 FS	*- FS
5	1		*REAR BUMPER SECURING STRIP	Not Necessary	191.00 FS	*- FS
6	1		*REAR BUMPER SPOILER	Deformed	216.00 FS	*172.80 FS
7	2		*REAR LIGHT REFLECTOR - LH/RH	Not Necessary	70.00 FS	*- FS
8	1		*REAR BUMPER CARRIER	Not Necessary	786.00 FS	*- FS
9	2		*REAR BUMPER SEAL	Not Necessary	24.00 FS	*- FS
10	1		*REAR BUMPER GUIDE SECTION - LH	Not Necessary	37.00 FS	*- FS
11	1		*REAR BUMPER GUIDE SECTION - RH	Not Necessary	38.00 FS	*- FS
12	1		*REAR BUMPER UPPER GUIDE SECTION - LH	Not Necessary	19.00 FS	*- FS
13	1		*REAR BUMPER UPPER GUIDE SECTION - RH	Not Necessary	19.00 FS	*- FS
14	2		*REAR SENSOR	Not Necessary	421.00 FS	*- FS
15	4		*REAR SENSOR SEAL RING	Not Necessary	14.00 FS	*- FS
16	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS

F=Franchise part. S=SpcNett.

<b>Total Parts (\$\$)</b>	<b>4,170.00</b>	<b>1,698.40</b>
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR. CHECK FUNCTION	New	360.00	360.00
2	TO DISMANTLE AND RENEW REAR BUMPER. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	900.00	500.00
3	TO RESPRAY REAR BUMPER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>2,252.00</b>	<b>1,602.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >