

INSURANCE

INS. CASE OWNER

Peter

CC V. Agm AXA 1900

0044

Kep

LKK
IDAC

Surveyor:

KSC

DOI:

ASSIGNMENT
21/12/2019

Date / Time :

21/1/19.

Registered in Meritex:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKW 2260B

Name of Insured:

YANNI YANNI JAMIE

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

24/1/18

Is driver the owner?

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO . TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No

SLZ 7610P



INSRS:
WSP:
Tel :
Liability :
RMKS:

Estern



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/Time

SLZ 7610P - X

SKW 2260B - X

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI: 18/1/2019

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

18/1/2019

Spoke to Corren, e-mail liability, unclear.

18/1/2019

Spoke to OI, he no evidence, he is counter claim against TP, request his attention for his counter claim status.

21/1

SEK AXA instruction in OI counter claim status.

4/1

AXA instruct to reject TP claim.

5/1

Rejection email send TP.

7/1

File pass MK to OI.

PRELIMINARY ADVICE Date/Time:

Sent By:

25-01-20

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

\$5

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

\$

(Agreed / Assessed) BOLA S/N No. :

If NO or B 28, Ass. Lin :

Repair Cost:

\$5

Loss of Rental (LOR):

\$5

(days)

Loss of Use (LOU):

\$5

(5 x days)

Loss of Income (LOI):

\$5

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOU

[Tick only one]

GIA/LTA Search:

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost:

\$5

Total:

\$5

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

Name 1:

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT
4/3/2020

FILED
5/3/2020

ASM(AxA)

f

212/119

SLZ 7610P

05 18

① WS/F/RES/OD/RES/VA/INV/MV

Insurance/Model/Type

SLZ 7610P
Esteem Performance

Insurance/Model/Type

Blk 5033, Amk Ind-park 2 #01-259

Insurance

Policy No.

Claim No.

Date Insured

Excess

Policy/Policy/Policy

Make of Vehicle

Policy Condition

Remarks: The veh had commenced its repair at the time of inspection.



Est. of Market Value

88 3/4

RAC Accident Report

Consistent? Yes or No

GIA/EP/Seen

Consistent? Yes or No

Est. Impairment

02 days

Res: Yes or No

Duration

1.81 %

3 Val: Yes or No

CA / REV / REP / 24 HRS

Vehicle IN / OUT

Date

Person Contacted

Vehicle

SLZ 7610P

Type: Car / Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer

Make

Toy Prius

Colour

h. p. white

Tip/Heading

84511

Engine

CNO

ZVW 50

8034364

Car Cond: Good / Fair / Poor / Damd

Steering: Inorder / Jammed / Leaked / Burnt /

Brake: Inorder / Jammed / Leaked / Burnt /

Mod: Nil / SRim / STD /

Tyre Size

F:

R:

195/65R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIG / ONTSU / PIR / SUMI /

TOYO / YOKO /

Front

R/Bol

9 mm

Rear

R/Bol

6 mm

L/Bol

9 mm

L/Bol

6 mm

D.O.A.

24/12/18

D.O.I

21/12/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooflap /

Acc. N/S

The UIC / Chassis frame / Body Structure affected due to collision.

P/P \$1473.62 (Red: \$3457.44 / 70%)

Underline: File Photo

☐

Preli. Report

File

☐

Final Report

Date/Time: File Return to

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

File Photo

File Photo

File Photo

File Photo

File Photo

Report Format

Lump Sum / L.P.C. /

Add Fee:

☐

Date Insp: \$

☐

Interview: \$

☐

Travel: \$

☐

Witness: \$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM19000044/fb3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 02-01-2019		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKW 2260B	Veh. Inspected	SLZ 7610P	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	02/01/2019	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	24/12/2018	Inspection Date		
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



**ESTEEM
PERFORMANCE**

Bik 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221, Fax: +65-6484 7829 Website: www.esteemparf.com.sg

Repair Estimates

SLZ 7610 P

Finalised

Parts (a) Cost / List Price Items	\$	4,054.75
Plus/Less 25%	\$	1,013.69
Total of Cost / List	\$	3,041.06
(b) Nett Price Items		
Less		
Total of Nett Item		
(c) Special Nett Items	\$	200.00
Total Parts Cost	\$	3,241.06
Labour	\$	1,690.00
Total	\$	4,931.06

1311.50

327.88

983.62

*Not Authorized
1-B-1
Rehmy Bepant*

490

1473.62 ✓ ok

The above total will be subjected to 7% G.S.T.

Name of Surveyor

:

Mennerb

Company

:

CICL

Survey conducted on

:

21/2/19

at

Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : *02* day(s)

(c) Resurvey : Required / ~~Not Required~~

(d) Excess : \$

(e) Signature of surveyor

:

Sc

Date:

21/2/19



**ESTEEM
PERFORMANCE**

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. :
Make & Model :
Chassis No. :

SLZ 7610 P

TOYOTA PRIUS

ZVW508034364

Submit By :
Year Manufacture :
Engine No. :

Carmen Lim
2016

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Reverse sensor	1	\$200.00	S.N	X
2	Rear bumper	1	\$497.50	✓	✓
3	Rear bumper clip	10	\$40.00	✓	✓
4	Rear bumper side retainer LH	1	\$112.70	✓	✓
5	Rear bumper side retainer RH	1	\$112.70		X
6	Rear bumper reinforcement	1	\$398.90		X
7	Rear bumper lower garnish centre	1	\$582.60		X
8	Rear bumper lower garnish LH	1	\$149.70	✓	✓
9	Tail end panel	1	\$596.60		X
10	Tail end panel garnish	1	\$151.60		✓
11	Tail end panel garnish clip	10	\$35.00		X
12	Boot weatherstrip	1	\$353.10		X
13	Tail lamp LH - UPPER	1	\$498.75		X
14	Tail lamp LH - LOWER	1	\$511.60	✓	(?)
15	Taillamp clip	4	\$14.00		X
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Blk 5033 Ang Mo Kio Industrial Park 2 #01-259 Singapore 569536 Tel: 64841221 Fax: 64847829
Company Reg No. 200005485N / GST No. 20-0005485-N

1311-50



ESTEEM PERFORMANCE PTE LTD

Bik 6033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 689536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : **SLZ 7610 P** Submit By : **Carmen Lim**
Make & Model : **TOYOTA PRIUS** Year of Manufacture : **2016**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER,END PANEL)	\$600.00	2001
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER,END PANEL)	\$600.00	2201
3	To check wiring	\$50.00	201
4	To remove & refit reverse sensor	\$120.00	501
5	To tuff coat <i>nn</i>	\$50.00	X
6	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load. <i>nn</i>	\$150.00	X
7	To conduct water leakage tests to ensure proper air and sealing <i>nn</i>	\$120.00	X

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.



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Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLZ 7610 P

Parts	(a) Cost / List Price Items	\$	4,054.75
	Plus/Less 25%	\$	1,013.69
	Total of Cost / List	\$	3,041.06
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	200.00
Total Parts Cost		\$	3,241.06
Labour		\$	1,690.00
Total		\$	4,931.06

The above total will be subjected to 7% G.S.T.

Not Authorized
1-B-1
The honey B4 print

LKIC Auto Consultants hence notify the Repairer of the following:

- To resurvey further after some working
- To provide full report within 7 days of survey
- Parts prices are subject to change
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary costs must be resurveyed and is subject to final approval from Insurance Company

Name of Surveyor : Hennerth

Company : CKIC

Survey conducted on : 21/2/19 at _____

Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 02 day(s)

(c) Resurvey : Required / ~~Not Required~~

(d) Excess : \$ _____

(e) Signature of surveyor : Le Date: 21/2/19



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

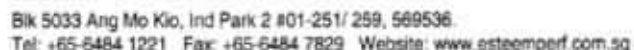
Spare Parts

Vehicle No. : SLZ 7610 P
Make & Model : TOYOTA PRIUS
Chassis No. : ZVW508034364

Submit By : Carmen Lim
Year Manufacture : 2016
Engine No. :
Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Reverse sensor	1	\$200.00	S.N	
2	Rear bumper <i>CR1</i>	1	\$497.50		✓
3	Rear bumper clip <i>me</i>	10	\$40.00		✓
4	Rear bumper side retainer LH <i>P.18</i>	1	\$112.70		✓
5	Rear bumper side retainer RH <i>su</i>	1	\$112.70		X
6	Rear bumper reinforcement <i>me</i>	1	\$398.90		X
7	Rear bumper lower garnish centre <i>su</i>	1	\$582.60		X
8	Rear bumper lower garnish LH <i>me, me</i>	1	\$149.70		✓
9	Tail end panel <i>me</i>	1	\$596.60		X
10	Tail end panel garnish <i>su</i>	1	\$151.60		✓
11	Tail end panel garnish clip <i>me</i>	10	\$35.00		X
12	Boot weatherstrip <i>su</i>	1	\$353.10		X
13	Tail lamp LH - UPPER	1	\$498.75		?
14	Tail lamp LH - LOWER	1	\$511.60		?
15	Taillamp clip	4	\$14.00		?
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



Vehicle No. : SLZ 7610 P Submit By : Carmen Lim
Make & Model : TOYOTA PRIUS Year of Manufacture : 2016

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

02 January, 2019

YANG YANG JAMIE
25 LORONG 25A GEYLANG, #06-00,
Singapore 388230

Dear Sir,

OUR REF : CC4/ASM19000044/tb3
YOUR REF : SKW 2260B
ACCIDENT INVOLVING SKW 2260B & SLZ 7610P on 24/12/2018 ALONG/AT
TANGLIN ROAD

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to pohkin@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2132 if you have any further enquiries.

Yours sincerely,
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Monday, 18 February 2019 5:52 PM
To: 'Carmen Lim'
Cc: Admin A
Subject: RTA involving vehicle nos. SLZ 7610P and SKW 2260B on 24/12/2018

Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Our Ref: CC4/ASM19000044/fb3
Your Ref: SLZ 7610P

Dear Carmen,

We refer to the above matter.

Please be informed that we are in the midst of engaging our Insured on this matter. Below is a copy of our insured's accident report statement for your perusal.

SKETCH PLAN

Tonglin Road

Legend:

A: SKW2260B

B: JLZ7610P



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Date: 24th December 2018

Time: 18:03

On Christmas Eve we and my wife were driving along Tonglin Road heading to Takashimaya @ Orchard Road. We were cruising leisurely at 40-50 km/h and out of a sudden car B (JLZ7610P) made a move to cut from lane 4 to lane 2 however as my car (SKW2260B) was in his blindspot, he missed and proceeded to jump lanes. As such, I did not manage to have sufficient reaction time to hit the brakes and ended due to his reckless move in switching lanes. It was so sudden that even the car's safety proximity sensor did not beep (which usually works even the approaching proximity).

We both stopped in the middle to assess our damaged vehicles, take snapshots and exchange driving licences. I also understood that car B driver was driving on Grab services and may have been exhausted from driving.

or any other persons.

There was no injury to both drivers and my passenger (wife). There was no damages to public property.

I wanted to make this report for safeguard.





We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

◀ Service Request Details

Claim

S8M0187U

Reference

None ✎

Loss Date

24 December 2018

Request Date

28 December 2018

Due Date

4 January 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLZ7610P

Make

TPVD TOYOTA

31-12-2018 @ Pitbam
Carmen veh in
Kenneth



Service Address

...

Primary Contact/Insured

YANG YANG JAMIE

25 LORONG 25A GEYLANG, #06-00, 388230, Singapore

ADMIN@ALFACREDIT.COM.SG

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

GIA NOT REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Thursday, 27 December, 2018 4:33 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: serence ctc
Subject: Request for PRI survey SLZ7610P
Attachments: 20181227162953915.pdf

Categories: Shekhar

Dear AXA,

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES
(NIMA)**

We act for Index Credit Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.=SLZ 7610 P.

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385, Sin Ming Drive (Inside Vicom) S 575718

Tel : 8799 0066

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We are prefer LKK to survey the car

Thank you

Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



6566 2112



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

18th February 2019

JAMIE YANG YANG

15 Ghim Moh Road,
#14-19,
Singapore 270015.

Dear Sir/Madam,

OUR REF : CC4/ASM19000044/fb3

YOUR REF : SKW 2260B

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKW 2260B AND SLZ 7610P
ON 24.12.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s Esteem Performance Pte Ltd, acting on behalf of the owner of SLZ 7610P against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Poh Kin Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)



Re:RE: CLAIM STATUS

Type:

🔔 Question

Message

please reject TP claim and close your file. TP may proceed to GIA for deliberation.

Reply

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 5 September 2019 9:21 AM
To: 'Carmen Lim'
Subject: YOUR REF: SLZ 7610P (OUR REF: CC4/ASM19000044/Kgb3) *** ACCIDENT INVOLVING SKW 2260B & SLZ 7610P ON 24/12/2018 ***
Attachments: OI GIA REPORT.pdf

Your Ref: **SLZ 7610P** Without Prejudice
Our Ref: CC4/ASM19000044/Kgb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SKW 2260B & SLZ 7610P ON 24/12/2018

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We have reviewed the matter and we are of the view that our driver is not liable for the accident. Base on the damages on your client's vehicle, the damage extent is more consistent with OI's statement.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM19000044/Kga3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:PETER		Date : 05-03-2020		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKW 2260B	Veh. Inspected	SLZ 7610P	
Policy No.	GA404731/1	Coverage (\$)	0.00	
Claim No.	S8M0187U	Excess (\$)	0.00	
Assign From		Assign Date	02/01/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS (A)	c.c	1797	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	ZVW508034364	Colour	METALLIC PEARL WHITE	
Odometer	84511	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	YOKOHAMA	9 mm	
L/H Front Tyre	195/65 R15	YOKOHAMA	9 mm	
R/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm	
L/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	24/12/2018	Inspection Date	21/02/2019	
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLZ 7610P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER (CONSISTENT)	CRACKED	497.50	497.50
10	REAR BUMPER CLIP (CONSISTENT)	NECESSARY	40.00	40.00
1	REAR BUMPER SIDE RETAINER LH (CONSISTENT)	DISTORTED	112.70	112.70
1	REAR BUMPER SIDE RETAINER RH (CONSISTENT)	SERVICEABLE	112.70	-
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	TO REPAIR SEE LABOUR	398.90	-
1	REAR BUMPER LOWER GARNISH CENTRE (CONSISTENT)	SERVICEABLE	582.60	-
1	REAR BUMPER LOWER GARNISH LH (CONSISTENT)	MTG CRACKED	149.70	149.70
1	TAIL END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	596.60	-
1	TAIL END PANEL GARNISH (CONSISTENT)	SERVICEABLE	151.60	-
10	TAIL END PANEL GARNISH CLIP (CONSISTENT)	NOT NECESSARY	35.00	-
1	BOOT WEATHERSTRIP (CONSISTENT)	SERVICEABLE	353.10	-
1	TAIL LAMP LH -UPPER (CONSISTENT)	SERVICEABLE	498.75	-
1	TAIL LAMP LH-LOWER (CONSISTENT)	CRACKED	511.60	511.60
4	TAILLAMP CLIP (CONSISTENT)	NOT NECESSARY	14.00	-
	LESS 25% DISCOUNT		-1,013.69	-327.88
			3,041.06	983.62
<u>SPECIAL NETT ITEMS</u>				
1	REVERSE SENSOR (CONSISTENT) (SN)	SERVICEABLE	200.00	-
			200.00	-
<u>LABOUR</u>				
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA .(REAR BUMPER ,END PANEL).INCLUSIVE OF THE REPAIR OF TAIL END PANEL AND REAR BUMPER REINFORCEMENT.		600.00	200.00
	TO PUTTY,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER,END PANEL).		600.00	220.00
	TO CHECK WIRING .		50.00	20.00
	TO REMOVE & REFIT REVERSE SENSOR .		120.00	50.00
	TO TUFF COAT.	NOT NECESSARY	50.00	-

Report Ref No. CC4/ASM19000044/Kga3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE & REFIT SPARE TYRE ,SPARE TYRE BOARD ,CARPET TRIM TO ASSIST WORK LOAD.	NOT NECESSARY	150.00	-
	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING.	NOT NECESSARY	120.00	-
			1,690.00	490.00
GRAND TOTAL			4,931.06	1,473.62
RECOMMENDED COST OF REPAIRS				1,473.62

Report Ref No. CC4/ASM19000044/Kga3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

« Service Request Details

Claim	SBM01B7U
Reference	CC4/ASM19000044/Kga3a2 
Loss Date	24 December 2018
Report Date	28 Dec 2018 8:46:43 AM
Request Date	30 May 2019
Due Date	

Vendor Name	L&K AUTO CONSULTANTS PTE LTD (TPP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SLZ7610P
Make	TPND TOYOTA
Model	PRIUS HYBRID
Service Address	
...	

Primary Contact/Insured	
YANG YANG JAMIE	
25 LORONG 25A GEYLANG, #06-00, 388230, Singapore	
ADMIN@ALFACREDIT.COM.SG	

Claim Handler	
TAN Jia	
6568804044	
jia.tan@axa.com.sg	

Additional Instructions: CIA NOT REPORTED








- 1
- MessagesInvoicesHistoryDocumentsAssessmentMetricsNotes

Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
📄 Accident Statement	Reports & Statement		Mettimes	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1 (7).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 LKKInquestian (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 LKKAdjustment1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 March 2020
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 March 2020
 LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 March 2020
 REJECTION EMAIL TO TP.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 March 2020
 TP ESTEEM PERFORMANCE-EMAIL TP PRI msg	Letters and Correspondence	Workshop	VISHNU BATHAM Shabbir	28 December 2018