

Jia Le (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 12 September 2019 6:15 PM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG
Subject: [External Confidential]
Attachments: 12092019181324.pdf

Lonpac External - Confidential

Dear Jia Le,

Kindly proceed as proposed.

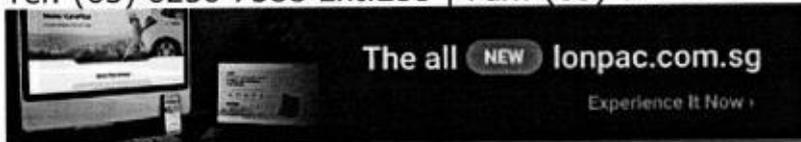
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Monday, 2 September 2019 5:43 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: Our Ref: 18/18/19/VP05/021253 ARRANGE FOR SURVEY / YOUR REF: SLA9372U / OUR REF: SLN5470C [External Confidential]
Attachments: TP GIA REPORT.pdf

Dear Gerald,

Noted. Attached herewith the TP GIA report for your reference.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]
Sent: Monday, 2 September 2019 5:38 PM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Our Ref: 18/18/19/VP05/021253 ARRANGE FOR SURVEY / YOUR REF: SLA9372U / OUR REF: SLN5470C [External Confidential]

Lonpac External - Confidential

Dear Jia Le,

For future emails seeking our mandate ,please enclose the third party's GIA report.

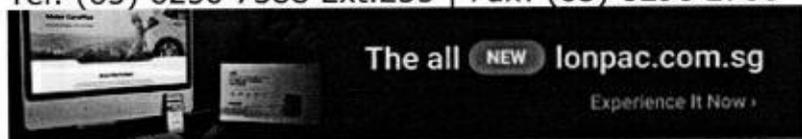
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Friday, 30 August, 2019 4:26 PM
To: MT_Claim_SG
Cc: ONG LI LI
Subject: RE: Our Ref: 18/18/19/VP05/021253 RE: ARRANGE FOR SURVEY / YOUR REF: SLA9372U / OUR REF: SLN5470C

Lonpac Ref: **18/18/19/VP05/021253**

LKK Ref: CC4/LPC19000039/R1db3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 07/01/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

Summary to offer to third party repairer, "**TRANS EUROKARS PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 21,475.86	\$ 9,557.55
2. Loss of Rental (8days x \$100.00)(w/GST)	\$ 856.00	\$ 856.00 (8days x \$100.00)(w/GST)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 22,333.86	\$10,415.55

**08days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 7 January 2019 6:02 PM

To: 'ONG LI LI' <long@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: RE: Our Ref: 18/18/19/VP05/021253 RE: ARRANGE FOR SURVEY / YOUR REF: SLA9372U / OUR REF: SLN5470C

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLN 5470C at M/s Trans Eurokars Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 31 December 2018 9:24 AM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 18/18/19/VP05/021253 RE: ARRANGE FOR SURVEY / YOUR REF: SLA9372U / OUR REF: SLN5470C

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 31 December 2018 8:48 AM

To: ronald.yap@eurokars.com.sg; tommywoon@eurokars.com.sg; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: jess.francis@eurokars.com.sg; samuel.ng@eurokars.com.sg; catherinechua@eurokars.com.sg

Subject: Our Ref: 18/18/19/VP05/021253 RE: ARRANGE FOR SURVEY / YOUR REF: SLA9372U / OUR REF: SLN5470C

Without Prejudice

Dear Ronald

Please liaise with LKK Auto Consultants Pte Ltd for survey and liability.

Dear Catherine/Nivitha

Please arrange.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: ronald.yap@eurokars.com.sg [mailto:ronald.yap@eurokars.com.sg]

Sent: Saturday, 29 December, 2018 2:37 PM

To: ONG LI LI; tommywoon@eurokars.com.sg

Cc: jess.francis@eurokars.com.sg; samuel.ng@eurokars.com.sg; catherinechua@eurokars.com.sg

Subject: ARRANGE FOR SURVEY / YOUR REF: SLA9372U / OUR REF: SLN5470C

Dear Li Li,

As per subject / attached, let us have your appointed surveyor for arrangements.

Thank You,

Ronald Yap

Insurance Claims

Trans Eurokars Pte Ltd

5 Ubi Close, Singapore 408605

T: 6395 8899 H: 9127 7928

ronald.yap@eurokars.com.sg

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From: mazdacanon@mazda.com.sg <transeurokars@eurokars.com.sg>

Sent: 29 December 2018 14:45

To: Ronald Yap <ronald.yap@eurokars.com.sg>

Subject: Attached Image

This email has been checked for viruses by AVG antivirus software.

www.avg.com



LONPAC INSURANCE BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

ATTN : MOTOR CLAIMS DEPARTMENT

DATE : 30/05/2019

Your Ref : **SLA9372U**

Car Regn No: **SLN5470C**

Accident involving SLN5470C, SLA9372U & SLL4481M on 23/12/2018

Direct Settlement Claim

Dear Sirs

The repairs have been completed for **SLN5470C**. We submit the following documents for your perusal:-

1) Invoice No 30057805	\$	9,557.55
2) GIA Search Fees	\$	2.00
3) Car Rental Invoice No 18035	\$	856.00
4) PRI (2 days x \$80.00)	\$	160.00
5) Letter of Authorisation		
6) Discharge Voucher signed by customer		
TOTAL	\$	<u>10,575.55</u>

Please pay **Trans Eurokars Pte Ltd** the sum of **\$10,575.55** as soon as possible and mail your cheque to **12 Sungei Kadut Avenue Singapore 729648**.

Yours faithfully,

Tommy Woon
Assistant Manager - Body & Paint Division
DID :63310681
FAX:63310690
e-mail : tommywoon@eurokars.com.sg



Corporate Head Office : Trans Eurokars Pte Ltd, 12 Sungei Kadut Ave Singapore 729648
Tel : 6363 3003 Fax : 6369 3003 BRN.199103859N

zoom-zoom

Showrooms & Service Centres :

5 Ubi Close Singapore 408605

Sales Tel : 6395 8888 Service Tel : 6395 8899
Sales Fax : 6846 1700 Service Fax : 6744 9402

23 Leng Kee Road Singapore 159095

Sales Tel : 6603 6118 Service Tel : 6603 6128
Sales Fax : 6476 7073 Service Fax : 6476 7417

Eurokars Aftersales Centre :

27A Tanjong Penjuru Singapore 609042
Service Tel : 6331 0606
Service Fax : 6331 0620

LETTER OF AUTHORIZATION

To: Name: Trans Eurocars Pte Ltd.

From: Name: Lau Aik Cheng

Address: _____

In the matter of an accident involving motor vehicles SLN5470C & SLA9372W
ON 23/12/18

I/We Lau Aik Cheng the owner of vehicle registration no: SLN 5470C

hereby authorize you to commence repairs to my above-mentioned vehicle.

I/We confirm that you are hereby authorized to handle the repair and /or to negotiate and settle any claims relating to the above accident which I /we may have against other third party /parties or insurers and /or to instruct lawyer on my /our behalf to facilitate the third party claim for me /us.

You are hereby authorized as my attorney to execute and /or sign any documents /discharge vouchers /discharge agreement regarding my /our claim for my convenience.

I confirm that in the event of an unsuccessful claim against the negligent party and /or my own insurer for the damages caused to my vehicle, I agree to pay for all repair cost and /or any incidental expenses incurred by you.

Dated the 3 day of 1 2019

Lau Aik Cheng


Owner (name /signature)

NRIC No. 57933255J



Witness (name /signature)

NRIC No. _____



LONPAC INSURANCE BHD

CLAIM NO : 18/18/19/VP05/021253
DATE : 13 SEPTEMBER 2019

Without Prejudice
to Injury Claim

DISCHARGE VOUCHER

I/We, LAU AIK CHENG confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SLA 9372U the sum of Singapore Dollar Ten Thousand Four Hundred Fifteen and Cents Fifty-Five Only (\$10,415.55) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLN 5470C and SLA 9372U on 23 Decemner 2018 along NEAR CROSS JUNCTION @ PUNGGOL WAY & PUNGGOL FIELD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD AND/OR TAY SEOW TUCK (ZHENG SHAODA)**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **TRANS EUROKARS PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 22/9/2019

.....
Signature of vehicle owner/Date

LAU AIK CHENG 22/9/2019
.....
Name of vehicle owner /Date



Trans Eurokars

TAX INVOICE

GST Reg No: M90364005A

Mazda (UB)

PAGE NO : 1
 INVOICE NO: J 30057805
 DEPT/POS ID: J / MU
 DATE IN: 25/03/2019
 DATE PRINTED: 14/05/2019
 JOB NO : 38885
 CSO/OP CODE: Catherine Chua
 REGN NO : 5LN5470C
 REGN DATE : 08/05/2017
 MILEAGE : 44720
 REQUISITION NO: TOMMY/JESS

LOGO2 INS-COM
 CUSTOMER ADDRESS: LOMPAC INSURANCE BHD
 100 BEACH ROAD
 #17-04/07 THE CONCOURSE
 SINGAPORE 199555
 TEL NO: 6750 7388
 MODEL: MAZDA3 1.5L SDN DELUXE BLACK L
 CHASSIS NO: JM6BN22A8H0149003
 ENGINE NO: P520439430
 DESCRIPTION: Body repair

CODE	DESCRIPTION	AMOUNT
NOTES	INSURANCE CLAIMS: THIRD PARTY DATE OF ACCIDENT: 23/12/2018	0.00
MZ-BR-FR	TO REPLACE GRILLE TOP, REPAIR FRONT BUMPER AND AREAS AFFECTED BY THE ACCIDENT.	990.00
MZ-SP-SF	TO RESPRAY FRONT BUMPER AND GRILLE TOP.	945.00
MZ-BR-RE	TO REPLACE REAR BUMPER AND BOOTLID, REPAIR END PANEL AND AREAS AFFECTED BY THE ACCIDENT.	1,650.00
MZ-SP-SR	TO RESPRAY REAR BUMPER, REINFORCEMENT, END PANEL AND BOOTLID.	1,890.00
MZ-BR-RE	TO TRANSFER REVERSE SENSORS.	330.00
MZ-BR-CA	TO CARRY-OUT BODY CAVITY PRESERVATION.	150.00
MZ-BR-EL	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONIN	150.00
MZ-BR-RE	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS,	180.00
MZ-BR-SU	SUNDRIES	30.00
C274-50-103	NUT, CLIP	12 3.50
B45A-56-116A	FASTENER	2 2.80
GHP9-50-025	GROMMET, SCREW	2 2.70
B638-50-033A54	GRILLE, UP. RADIATOR B	1 338.50

ORIGINAL COPY

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

TRANS EUROKARS PTE LTD

CASH / NETS / AMEX / VISA / MASTER
NO:

Customer Signature

Authorized Signature



Corporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungai Kadut Ave Singapore 729648
Tel: 6363 3003 Fax: 6369 3003 BRN.199103859N

Showrooms & Service Centres :

5 Ubi Close Singapore 408605

Sales Tel.: 6395 8888 Service Tel.: 6395 8899

Sales Fax: 6846 1700 Service Fax: 6744 9402

23 Leng Kee Road Singapore 159095

Sales Tel.: 6603 6118 Service Tel.: 6603 6128

Sales Fax: 6476 7073 Service Fax: 6476 7417

Eurokars Aftersales Centre :

27A Tanjong Penjuru Singapore 609042

Service Tel.: 6331 0606

Service Fax: 6331 0620

ZOOM-ZOOM



Trans Eurokars

TAX INVOICE

GST Reg No: M90364005A

Mazda (UB)

PAGE NO : 2
INVOICE NO: I 30057805
DEPT/POS ID: I / MU
DATE IN: 25/01/2019
DATE PRINTED: 14/05/2019
JOB NO: 38885
CSO/OP CODE: Catherine Chua
REGN NO: SLN5470C
REGN DATE: 08/05/2017
MILEAGE: 44726
REQUISITION NO: TOMMY/JESS

CUSTOMER: LONPAC INSURANCE BHD
ADDRESS: 300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555
TEL NO: 6250 7388
MODEL: MAZDA3 1.5L SDN DELUXE BLACK L
CHASSIS NO: JM6BN22A8H0149003
ENGINE NO: P020439430
DESCRIPTION: Body repair

Table with 3 columns: CODE, DESCRIPTION, AMOUNT. Lists various car parts like RIVET, BUMPER, and GASKET with their respective quantities and prices.

ORIGINAL COPY

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first.

TRANS EUROKARS PTE LTD

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

CASH / NETS / AMEX / VISA / MASTER
NO:

Handwritten signature of an authorized representative.

Customer Signature

Authorised Signature



Corporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungai Kadut Ave Singapore 729648
Tel: 6363 3003 Fax: 6369 3003 BRN.199103859N
Showrooms & Service Centres :
5 Ubi Close Singapore 408605
23 Leng Kee Road Singapore 159095
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27A Tanjong Penjuru Singapore 609042
Service Tel.: 6331 0606
Service Fax: 6331 0620



Trans Eurokars

TAX INVOICE GST Reg No: M90364005A Mazda (UB)

PAGE NO : 3
 INVOICE NO: I 30057805
 DEPT/POS ID: I / MU
 DATE IN: 25/01/2019
 DATE PRINTED: 14/05/2019
 JOB NO: 38885
 CSO/OP CODE: Catherine Chua
 REGN NO: SLN5470C
 REGN DATE: 08/05/2017
 MILEAGE: 44720
 REQUISITION NO: TOMMY/JESS

CODE: L0002 INS-LON
 CUSTOMER: LONPAC INSURANCE BHD
 ADDRESS: 100 BEACH ROAD
 #17-04/07 THE CONCOURSE
 SINGAPORE 199555
 TEL NO: 6250 7388
 MODEL: MAZDA3 1.5L SDN DELUXE BLACK L
 CHASSIS NO: JM6BN22A8H0149003
 ENGINE NO: P520430430
 DESCRIPTION: Body repair

CODE	DESCRIPTION	AMOUNT
BMY2-52-6LXB	TRUNK LID SDN BM/BN	1 957.40
9991-00-501	GROMMET, SCREW	20 2.80
<p>Parts 2,617.29 Surchage 0.00 Labour 6,315.00 Menus 0.00</p>		<p>Net 8,932.29 G.S.T. 7% 625.26 Total 9,557.55 Paid 0.00 Amount Due 9,557.55</p>

ORIGINAL COPY

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

TRANS EUROKARS PTE LTD

CASH / NETS / AMEX / VISA / MASTER
NO:

Customer Signature

Authorised Signature



Corporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungai Kadut Ave Singapore 729648
 Tel: 6363 3003 Fax: 6369 3003 BRN.199103859N

Showrooms & Service Centres :

5 Ubi Close Singapore 408605
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23 Leng Kee Road Singapore 159095
 Sales Tel.: 6603 6118 Service Tel.: 6603 6128
 Sales Fax: 6476 7073 Service Fax: 6476 7417

Eurokars Aftersales Centre :
 27A Tanjong Penjuru Singapore 609042
 Service Tel.: 6331 0606
 Service Fax: 6331 0620

ZOOM-ZOOM

TAX INVOICE

Invoice to: LONPAC INSURANCE BHD
300 BEACH ROAD,
#17-04/07
The CONCOURSE
SINGAPORE 199555

Invoice number: 18035
GST REGN NO: M90364005A
Date: 28/02/2019
Account number: L0005
Invoice Currency: SIN
Term of Credit: C.O.D.
Page: 1

Description	GST	Amount
NAME OF CUSTOMER: LAU AIK CHENG CUSTOMER VEHICLE: SLN5470C (MAZDA 3)	S	800.00
LOAN'S CAR MODEL: MAZDA 3 LOAN'S CAR REGN NO: SKN8847S		
BEING CAR RENTAL CHARGE FOR 8 DAYS FROM 25/01/2019-01/02/2019 @\$100/DAY		

Code	Description	% Rate	Goods Total	GST Total	SIN Total
S	Standard Rate	7.000	800.00	56.00	856.00
Totals for invoice			800.00	56.00	856.00

For Eurokars Leasing Pte Ltd

Head office & Postal address:

Eurokars Centre
12 Sungei Kadut Ave
Singapore 729648

Tel : 6363 3003
Fax: 6369 3003

Emergency Breakdown
Tel: 9760 3003

Email : leasing@eurokarsleasing.com
www.eurokarsleasing.com



Authorized Signature



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-199235
Date of Request: 28/12/2018

Your Ref No: Online Purchase

Trans Eurokars Pte Ltd
12 Sungei Kadut Ave
Singapore 729648

Dear Sir/Madam,

Enquiry Date 28/12/2018
Enquiry By Lim Yan Shi
TP Vehicle No. SLA9372U
Accident Date 23/12/2018

SLN 5470 C

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLA9372U	Lonpac Insurance Bhd	23/03/2018-22/03/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-199235
Date of Request: 28/12/2018

Your Ref No: Online Purchase

Trans Eurokars Pte Ltd
12 Sungei Kadut Ave
Singapore 729648

Dear Sir/Madam,

Enquiry Date 28/12/2018
Enquiry By Lim Yan Shi
TP Vehicle No. SLA9372U
Accident Date 23/12/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque