

Vic (LKKAUTO)

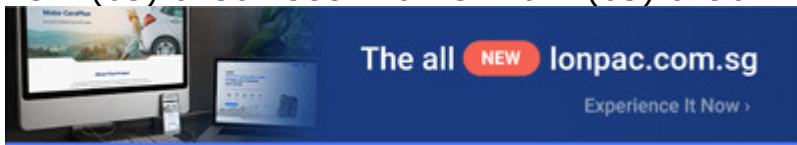
From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 13 December, 2019 12:14 PM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: <SEEK MANDATE> Our Ref: 18/18/19/VC/021272 Liability Status - Accident involving SLV4941A & GY9097Y (LONPAC) on 28/12/2018 - LKK REF CC4/LPC19000036/Khb3 [External General]

Lonpac External - General

Dear Vic

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Saturday, 7 December 2019 2:50 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Our Ref: 18/18/19/VC/021272 RE: Liability Status - Accident involving SLV4941A & GY9097Y (LONPAC) on 28/12/2018 - LKK REF CC4/LPC19000036/Khb3

Your Ref: 18/18/19/VC/021272
Our Ref: CC4/LPC19000036/Khb3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES GY 9097Y (OI) AND SLV 4941A (TP) ON 28/12/2018

We refer to the subject matter and to the assignment dated 2nd January 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle rear-ended the TP vehicle.

As such, in view of the MCF and BOLA scenario 27, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**MBM WHEELPOWER PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 11,075.84	\$ 4,761.50
Loss of Rental w/gst (\$150 x 10 days)	\$ 1,605.00	\$ 1,605.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 12,682.84	\$ 6,368.50

Breakdown of days is as follows:

Our surveyor's recommended days to repair	6 days
Weekends / Downtime / New Year Holiday	4 days
TOTAL	10 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shu Pei (LKKAuto)

Sent: Friday, 4 January, 2019 9:35 AM

To: ONG LI LI

Cc: MT_Claim_SG; assignments; Admin A; Joy Irene (LKKAuto)

Subject: RE: Our Ref: 18/18/19/VC/021272 RE: Liability Status - Accident involving SLV4941A & GY9097Y (LONPAC) on 28/12/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We have inspected TP vehicle SLV 4941A at M/s MBM Wheelpower Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 2 January 2019 5:03 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: Our Ref: 18/18/19/VC/021272 RE: Liability Status - Accident involving SLV4941A & GY9097Y (LONPAC) on 28/12/2018

Hi Shu Pei

Please see attached for our Insured's GIA report.

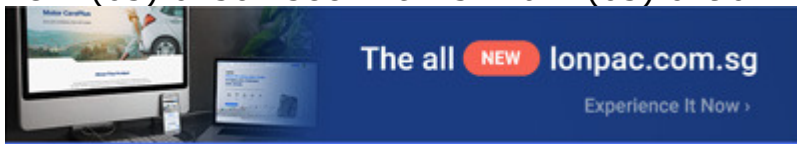
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, 2 January, 2019 2:52 PM

To: ONG LI LI

Cc: MT_Claim_SG; assignments; Admin A; Joy Irene (LKKAuto)

Subject: RE: Our Ref: 18/18/19/VC/021272 RE: Liability Status - Accident involving SLV4941A & GY9097Y (LONPAC) on 28/12/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 2 January 2019 11:51 AM

To: 'ONG LI LI' <llong@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: Our Ref: 18/18/19/VC/021272 RE: Liability Status - Accident involving SLV4941A & GY9097Y (LONPAC) on 28/12/2018

Dear Li Li,

Thank you for your email.

Dear Shu Pei,

Kindly assist.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 2 January, 2019 11:48 AM

To: Danny Ong <danny.ong@mbmwheelpower.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Cc: stephanie.lin@mbmwheelpower.com.sg

Subject: RE: Our Ref: 18/18/19/VC/021272 RE: Liability Status - Accident involving SLV4941A & GY9097Y (LONPAC) on 28/12/2018

Without Prejudice

Dear Danny

Please liaise with LKK Auto Consultants Pte Ltd.

Dear Catherine/Nivitha

Please handle urgently.

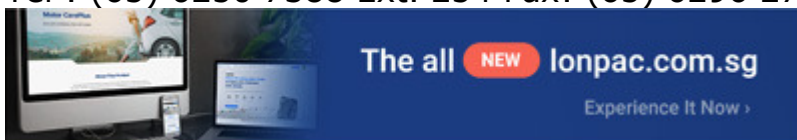
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Danny Ong [<mailto:danny.ong@mbmwheelpower.com.sg>]

Sent: Wednesday, 2 January, 2019 11:35 AM

To: ONG LI LI; MT_Claim_SG; assignments@lkkauto.com; 'Admin-D (LKKAuto)'

Cc: stephanie.lin@mbmwheelpower.com.sg

Subject: RE: Our Ref: 18/18/19/VC/021272 RE: Liability Status - Accident involving SLV4941A & GY9097Y (LONPAC)

on 28/12/2018

Importance: High

Dear Ms Ong

Noted with thanks.

Kindly advise on the liability status urgently

Best regards,

Danny Ong / Claims Advisor



T 6262 8888 | **F** 6452 5333 | **M** 9328 8668

Email: danny.ong@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: ONG LI LI <llong@lonpac.com>

Sent: Monday, 31 December 2018 12:21 PM

To: Danny Ong <danny.ong@mbmwheelpower.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: stephanie.lin@mbmwheelpower.com.sg

Subject: Our Ref: 18/18/19/VC/021272 RE: Liability Status - Accident involving SLV4941A & GY9097Y (LONPAC) on 28/12/2018

Without Prejudice

Dear Danny

Please liaise with LKK Auto Consultants Pte Ltd for survey and liability.

Dear Nivitha/Catherine

Please follow up.

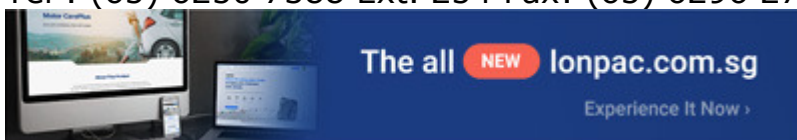
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Danny Ong [<mailto:danny.ong@mbmwheelpower.com.sg>]
Sent: Monday, 31 December, 2018 12:03 PM
To: MT_Claim_SG
Cc: stephanie.lin@mbmwheelpower.com.sg
Subject: Liability Status - Accident involving SLV4941A & GY9097Y (LONPAC) on 28/12/2018

Dear All

Appreciate if you can advise us on the liability status first for the below loss and arrange a pre-survey.

Kindly refer to the attached GIA report & estimate.

Our Client's Vehicle Number:	SLV4941A
LONPAC Vehicle Number:	GY9097Y
Date/Time of Loss:	28/12/2018 1730hrs

Kindly arrange your surveyor to survey the vehicle at **160 Sin Ming Drive #06-03 Sin Ming Autocity**
Singapore 575722

Please contact Danny 93288668 for the survey arrangement

Best regards,

Danny Ong / Claims Advisor



T 6262 8888 | **F** 6452 5333 | **M** 9328 8668

Email: danny.ong@mbmwheelpower.com.sg
MBM Wheelpower Pte Ltd
160 Sin Ming Drive • #06-02
Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

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