

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 19 March 2019 10:41 AM
To: ONG LI LI
Cc: Hsiao Tong (LKKAuto); Admin A; 'MT_Claim_SG'
Subject: RE: Our Ref: 18/18/19/VC05/021278 RE: ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018 ALONG PIE TOWARDS TUAS AT ABOUT 1900 HOUR
Attachments: LOD AND OTHER DOCUMENTS.pdf; LKK RESURVEY PHOTO (DISMANTLE).pdf; LKK RESURVEY PHOTO.pdf; LKK SURVEY PHOTO.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION REPORT.pdf

Lonpac Ref: **18/18/19/VC05/021278**

LKK Ref: CC4/LPC19000035/Upb3s2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 04/01/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**FOCUS AUTO PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 18,038.22	\$ 10,700.00
2. Loss of Rental (19days x \$120.00)	\$ 2,280.00	\$ 1,800.00 (18days x \$100.00)
3. LTA/ GIA Search Fee	\$ 31.00	\$ 31.00
4. Incidentals	\$ 88.00	\$ -
Total	\$ 20,437.22	\$ 12,531.00

**15days recommendation for repair + 2sundays + 1PH = 18days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Friday, 4 January 2019 11:41 AM

To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: Our Ref: 18/18/19/VC05/021278 RE: ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018 ALONG PIE TOWARDS TUAS AT ABOUT 1900 HOUR

Dear Shu Pei

Please see attached for our Insured's GIA report.

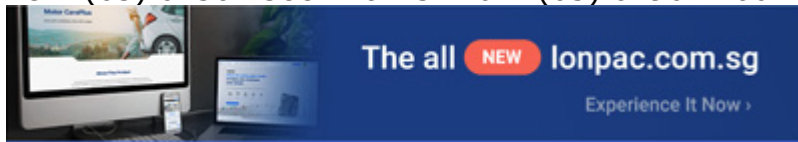
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Friday, 4 January, 2019 9:39 AM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAUTO)

Subject: RE: Our Ref: 18/18/19/VC05/021278 RE: ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018 ALONG PIE TOWARDS TUAS AT ABOUT 1900 HOUR

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLN 6623Y at M/s Focus Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 2 January 2019 12:15 PM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 18/18/19/VC05/021278 RE: ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018 ALONG PIE TOWARDS TUAS AT ABOUT 1900 HOUR

Dear Li Li,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 2 January, 2019 12:13 PM

To: Focus Auto <focus.autopteltd@yahoo.com.sg>; assignments@lkkauto.com; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Our Ref: 18/18/19/VC05/021278 RE: ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018 ALONG PIE TOWARDS TUAS AT ABOUT 1900 HOUR

Without Prejudice

Dear Ms Sin

Thank you for your reply.

Dear Catherine/Nivitha

Please arrange Marcus Chua to conduct TP survey.

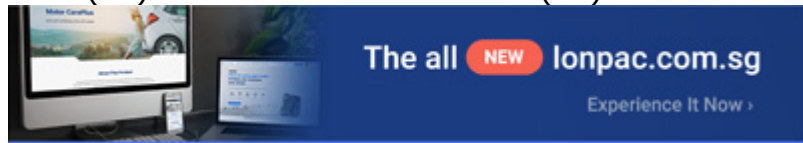
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Focus Auto [<mailto:focus.autopteltd@yahoo.com.sg>]

Sent: Wednesday, 2 January, 2019 12:08 PM

To: ONG LI LI

Cc: MT_Claim_SG

Subject: Re: ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018 ALONG PIE TOWARDS TUAS AT ABOUT 1900 HOUR

Dear Ms Ong,

Thank you for your reply. Kindly be inform that we choose no.7 Marcus Chua.

Thanks & Regards,
Ms Sin

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6481 9095

On Wednesday, 2 January 2019 10:47:37 AM +08, ONG LI LI <llong@lonpac.com> wrote:

Without Prejudice

Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick <input checked="" type="checkbox"/>
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	

6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

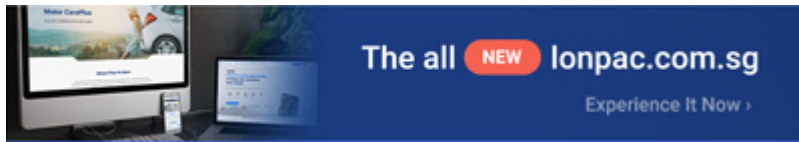
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: GERALD POH WEE BIN

Sent: Wednesday, 2 January, 2019 10:46 AM

To: ONG LI LI

Subject: FW: ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018 ALONG PIE TOWARDS TUAS AT ABOUT 1900 HOUR

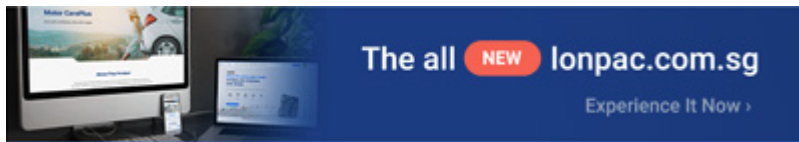
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Focus Auto [<mailto:focus.autopteltd@yahoo.com.sg>]

Sent: Monday, 31 December, 2018 1:58 PM

To: GERALD POH WEE BIN

Subject: ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018 ALONG PIE TOWARDS TUAS AT ABOUT 1900 HOUR

Dear Officer-In-Charge,

Good day.

Please send a list of surveyor name to arrange the surveyor down our workshop regarding as below.

We are instructed by our client to notify you of a road traffic accident on 29/12/2018 at about 1900 hours along PIE TOWARDS TUAS involving our client's SLN 6623 Y and GBC 2828 B driven by your insured or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client /we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of workshop : FOCUS AUTO PTE LTD

Address: No.1 Kaki Bukit Ave 6
AutoBay #02-50
Singapore 417883

Telephone no. : 6886 9097

Best Regards,
Ms Sin

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6481 9095