

Cecilia Chong (LKK Auto)

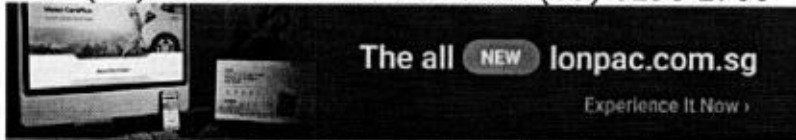
From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 20 March 2019 4:25 PM
To: Cecilia Chong (LKK Auto)
Cc: Hsiao Tong (LKKAuto); Admin A; MT_Claim_SG
Subject: RE: Our Ref: 18/18/19/VC05/021278 ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018 ALONG PIE TOWARDS TUAS AT ABOUT 1900 HOUR [External General]

Lonpac External - General

Dear Cecilia

Pls proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Tuesday, 19 March, 2019 10:41 AM
To: ONG LI LI
Cc: Hsiao Tong (LKKAuto); Admin A; MT_Claim_SG
Subject: RE: Our Ref: 18/18/19/VC05/021278 RE: ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018 ALONG PIE TOWARDS TUAS AT ABOUT 1900 HOUR

Lonpac Ref: **18/18/19/VC05/021278**

LKK Ref: CC4/LPC19000035/Upb3s2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 04/01/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "FOCUS AUTO PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 18,038.22	\$ 10,700.00

2. Loss of Rental (19days x \$120.00)	\$ 2,280.00	\$ 1,800.00 (18days x \$100.00)
3. LTA/ GIA Search Fee	\$ 31.00	\$ 31.00
4. Incidentals	\$ 88.00	\$ -
Total	\$ 20,437.22	\$ 12,531.00

**15days recommendation for repair + 2sundays + 1PH = 18days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Friday, 4 January 2019 11:41 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref: 18/18/19/VC05/021278 RE: ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018 ALONG PIE TOWARDS TUAS AT ABOUT 1900 HOUR

Dear Shu Pei

Please see attached for our Insured's GIA report.

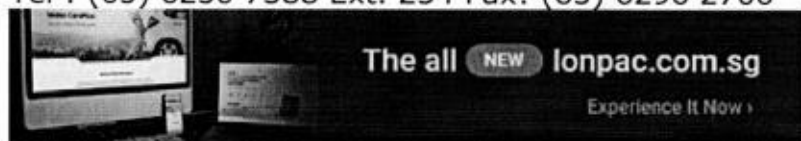
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Friday, 4 January, 2019 9:39 AM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)

Subject: RE: Our Ref: 18/18/19/VC05/021278 RE: ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018 ALONG PIE TOWARDS TUAS AT ABOUT 1900 HOUR

WITHOUT PREJUDICE

Focus Auto Pte Ltd**Business Reg. No. 201004495R****GST Reg. No. 201004495R****Tel: 6886 9097 Fax: 6481 9095****Email: focus.autopteltd@yahoo.com.sg**

Date : 21/2/2019

BY E-MAIL

Your ref: GBC2828B

Our ref: SLN6623Y

WITHOUT PREJUDICE**M/S Lonpac Insurance BHD**

300 Beach Road, #17-04/07, The Concourse

Singapore 199555

Dear Sir/Madam,

ACCIDENT INVOLVING : (SLN6623Y & GBC2828B) ALONG PIE TWDS TUAS**DOA: 29/12/2018****TIME: 1900 HOURS**

We refer to the above matter and write on behalf of **ONESTO CAR RENTALS**, the registered owner of **SLN6623Y** in respect of the above accident.

We are instructed that the above accident was caused by your insured's negligent driving/ or management of your insured vehicle. Your insured's vehicle GBC2828B collided onto the rear portion of our client vehicle SLN6623Y. As a result of the accident, our client has been put to loss and expenses, particulars of which are as follows:-

1. Cost of Repair (\$10000 + 7% GST)	\$	10,700.00
2. Loss of Rental (19 days x \$120)	\$	2,280.00
3. Buy 3rd party's GIA report	\$	29.00
4. GIA search	\$	2.00
5. Incidentals	\$	88.00

Total Amount:**\$ 13,099.00**

Enclosed are the following documents for your perusal.

- 1) Driver's driving license/ Identity card
- 2) Certificate of Insurance
- 3) GIA report
- 4) GIA Search (GBC2828B)
- 5) Original repair claim
- 6) Car Rental Agreement/ Receipt (UL - 3311)

Our company is not the authorized workshop of any of the GIA member companies and we are writing in purely for amicable sake.

The demand herein is in respect of our client's for damages pertaining to his motor vehicle and any settlement following or subsequent to this demand shall not prejudice any claim in respect of personal injuries.

Kindly acknowledge receipt of the above said documents within 7 days and your favourable reply is deeply appreciated.

Yours faithfully,



Bereza

LETTER OF AUTHORIZATION

DATE : 31/12/2018

To : _____

RE: ACCIDENT INVOLVING VEHICLE NO. SLN 6623Y & GBC 2828B

ALONG PIE Twds Tuas ON 29/12/2018

I/WE Onesto Car Rentals of (NRIC / ROC NO.) 53312139J

OF 210 Turf Club Road #A8 - The Grandstand 3 (287995)

Owner of vehicle no. SLN 6623Y in consideration of M/S **FOCUS AUTO PTE LTD**

Repairing my / our vehicle SLN 6623Y at my / our instruction and hereby authorize

FOCUS AUTO PTE LTD to demand claim settle receive whatever amount settled / payable

by the Insurance Company and / or third party or to commence legal proceeding. If necessary, under

my name, for the cost of repairs, car rental and / or loss of use, etc and to their appointing Solicitor to

act for me / us in respect of the said accident / claim and all claimed and / or settled shall belong to

them absolutely.

I further agree and undertake to indemnify them against the above mentioned claim cost which may

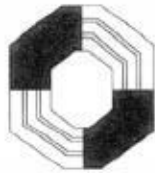
arisen therewith.

Signature of Owner : _____
(Company's chop - if any)



Name of Owner : Onesto Car Rentals

NRIC No : 53312139J



LONPAC INSURANCE BHD

CLAIM NO : 18/18/19/VC05/021278
DATE : 25 MARCH 2019

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

DISCHARGE VOUCHER

I/We, Onesto Car Rentals confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SLN6623Y the sum of Singapore Dollar Twelve Thousand Five Hundred Thirty One Only (\$12,531.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLN6623Y and GBC2828B on 29 Dec 2018 along PIE TWDS TUAS.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ THAN CONSTRUCTION & ENGINEERING PTE LTD AND/OR SUBBAIAH CHANDRAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **FOCUS AUTO PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



Signature of vehicle owner/Date 3/4/19

Onesto Car Rentals

Name of vehicle owner /Date 3/4/19

Focus Auto Pte Ltd

Business Reg. No: 201004495R

GST Reg. No: 201004495R

No 1 Kaki Bukit Ave 6 Autobay

#02-50 Singapore 417883

Date: 21/02/2019

ONESTO CAR RENTALS

C/O NO 1 KAKI BUKIT AVENUE 6

AUTOBAY #02-48/50

SINGAPORE 417883

MOTOR VEHICLE NO: SLN6623Y TOYOTA COROLLA

REPAIR CLAIM	\$ 10,000.00
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LUMP SUM

Sub- total \$ 10,000.00

7% GST:	\$	700.00
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Total: \$ 10,700.00

SINGAPORE DOLLARS: TEN THOUSAND AND SEVEN HUNDRED DOLLARS ONLY

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6 AutoBay

#02-48 Singapore 417883

Business Reg No. 201004495R

(GST Reg No. : 201004495R)

Tel No. : 6886 9097 Fax No. : 6844 4625

Bill To

LONPAC INSURANCE BHD

300 BEACH ROAD

#17-04/07 THE CONCOURSE

SINGAPORE 199555

Tel : 6250 7388

TAX INVOICE

No. : FA-INV000076

Date : 03/04/2019

P/O Ref. : SLN6623Y

Terms : C.O.D.

Page : 1

SLN6623Y TOYOTA COROLLA

No.	Code	Description	Qty	Price	Disc.	Tax Code	Amount S\$
1	COR	COST OF REPAIR	1	10,000.00		SR	10,000.00
2	LOR	LOST OF RENTAL	1	1,800.00		ZR	1,800.00
3	GIA	THIRD PARTY GIA REPORT	1	29.00		ZR	29.00
4	LTA	LTA SEARCH	1	2.00		ZR	2.00

SINGAPORE TWELVE THOUSAND FIVE HUNDRED THIRTY ONE ONLY

<u>GST summary</u>	<u>Amount (S\$)</u>	<u>GST (S\$)</u>
SR @ 7%	10,000.00	700.00
ZR @ 0%	1,831.00	0.00

Subtotal (Excluding GST)	11,831.00
Discount	0.00
GST 7% on 10,000.00	700.00
Total	12,531.00
Rounding Adj.	0.00
Grand Total	12,531.00

Focus Auto Pte Ltd

No 1 Kaki Bukit Ave 6 Auto Bay

#02-50 Singapore 417883

Tel: 68349635





FOR Focus Auto Pte Ltd

CUSTOMER SIGNATURE & STAMP

Replacement Vehicle
2 weeks
31/12/2018 - 14/1/2019

Focus - SHN 6623

VEHICLE RENTAL AGREEMENT No. RA 3311

HIRER'S PARTICULARS Name: <u>Zulkifle Bin S Salim</u> Address: <u>Blk 843 Tampines Street 83</u> <u>#01-148 Singapore 520847</u> Contact Person: <u>85753381</u> Tel: _____		Vehicle No: <u>SJV931R</u> Replace Veh No: _____ Mileage Out: _____ Mileage In: _____ Make & Model: <u>Toyota</u> Make & Model: _____ Auto / Manual: <u>ATD</u> Auto / Manual: _____ OUT Date: <u>31/12/2018</u> OUT Time: <u>12.00 pm</u> HIRE EXPIRY: <u>14/1/19</u> TIME EXPIRY: <u>11.00am</u>	
DRIVER'S PARTICULARS Name: _____ Address: _____ Tel No: _____ H/P No: _____ P.P. / I.C. No.: <u>S817834796</u> D/L NO: _____ Date of Birth: <u>2/4/1966</u> Date of Issue / Expiry: _____ Nationality: <u>Spong</u> Pl. Of Issue: <u>10 Sep 1998</u> Occupation: _____ Driving Exp: _____		RENTAL CHARGES Daily: <u>19 day</u> @ \$ <u>120</u> <u>2,280.00</u> Weekly: @ \$ _____ Monthly: @ \$ _____ Hours: @ \$ _____ Others: @ \$ _____ CDW: @ \$ _____ PAI: @ \$ _____ Delivery Service: _____ SUB-TOTAL \$ <u>2,280.00</u>	
Refundable Deposits: _____ Cash/Nets/Cheque/VISA/MC Cards No.: _____ (A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;"> <p>FRONT</p>  </div> <div style="text-align: center;"> <p>LEFT</p>  </div> <div style="text-align: center;"> <p>RIGHT</p>  </div> <div style="text-align: center;"> <p>REAR</p>  </div> </div>		EXTENSION _____ Collection Service _____ Misc. _____ ESTIMATED TOTAL RENTAL \$ _____ Sales Person Code: _____ Hirer is responsible for the first \$ <u>3,500</u> excess for collision / damage to first party. (i.e) ULTIMATE CAR RENTAL Vehicles (including windscreen) and also first \$ <u>2,500</u> excess for collision/damage to third party's vehicles for each and every accident / damage <u>*Additional excess loady \$3,500</u> HIRER's Signature: _____ Additional Driver's Signature: _____	
ACCESSORIES CHECK <input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S / Tyre <input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps <input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD / Cartridges <input type="checkbox"/> S / RIM			

We agree to the terms and conditions above, overleaf and that all information given is true and correct in all respect. My/Our Driving license(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

IMPORTANT

- ONLY PERSONS ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLES IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY ULTIMATE CAR RENTAL.
- IN THE EVENT OF AN ACCIDENT, THE HIRER OR AUTHORISED DRIVER:
 - shall report all accidents involving the said vehicle to the Owner immediately
 - shall take immediate steps to complete and sign Form Mar 1 (Motor Accident Report form) and do all other acts required in compliance with the "NON-INJURY MOTOR ACCIDENT REPORT SCHEME" (the form will be made available when the accident is reported to the owner)
 - shall report to the police within 24 hours from the occurrence, the following types of accidents:-
 - injury case;
 - non-injury case involving a Government vehicles or damage to Government property;
 - non-injury case involving a foreign vehicle (to obtain their motor insurance, policy, Passport No./Name of the driver, Vehicle number, Log card and Vehicle road tax information);
 - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE - THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER/DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO ULTIMATE CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND
19/1/19	11.00am				

SIGNATURE OF HIRER/DRIVER

Ultimate Car Rental

53100391D

No. 1 Kaki Bukit Avenue 6

#02-50

Singapore 417883

Tel No. : 6636 5018 / 6844 4620 Fax No. : 6844 4625

Bill To

FOCUS AUTO PTE LTD

No. 1 Kaki Bukit Avenue 6

#02-50 Autobay

Singapore 417883

Attention : ZULKIFFLE BIN S SALIMS1783479G

Tel : 6886 9097 Fax : 6481 9095

INVOICE

No. : INV003377

Date : 19/01/2019

P/O Ref. : SJV2931R

Terms : 365 days

Page : 1

RENTAL FEE 31/12/18 TO 19/01/19

TP - SLN6623Y RA.3311

No.	Code	Description	Qty	Price	Discount	Tax	Amount
1	SJV2931R	TOYOTA COROLLA ALTIS 1.6 A RENTAL FEE FROM 31/12/18 TO 19/01/19	19	120.00			2,280.00

SINGAPORE

TWO THOUSAND TWO HUNDRED EIGHTY ONLY

Subtotal	2,280.00
Discount	0.00
Nett	2,280.00
Tax	0.00
Grand Total	S\$ 2,280.00



FOR Ultimate Car Rental

CUSTOMER SIGNATURE & STAMP



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-000111

Date of Request: 02/01/2019

Your Ref No: MSME18167684

Focus Auto Pte Ltd
1 Kaki Bukit Ave 6
#02-48/50 Autobay
Singapore 417883

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 29/12/2018

Place of Accident: PIE TWDS TUAS

Client Vehicle No: SLN6623Y

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-000128

Date of Request: 02/01/2019

Your Ref No: MSME18167684

Focus Auto Pte Ltd
1 Kaki Bukit Ave 6
#02-48/50 Autobay
Singapore 417883

Dear Sir/Madam,

Date of Accident: 29/12/2018

Vehicle No: SLN6623Y

Place of Accident: PIE TWDS TUAS

Involving Vehicle No: GBC2828B

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
GBC2828B	PIE TWDS TUAS	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-200227

Date of Request: 31/12/2018

Your Ref No: Online Purchase

Focus Auto Pte Ltd
1 Kaki Bukit Ave 6
#02-48/50 Autobay
Singapore 417883

Dear Sir/Madam,

Enquiry Date 31/12/2018

Enquiry By Sin Lai Mei

TP Vehicle No. GBC2828B

Accident Date 29/12/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque