

15/03/00

INS. CASE OWNER:

CC / LPC1900

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES (NO))

Nature of Accident:

If NO. Driver Name / Age:

Driver Tel No.:

(V/L: YES (NO))

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT (YES / NO) : TP GIA REPORT (YES / NO)

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

9/1/19
int.

SLN 66239-X

GBC 2828B-X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

27.

If NO or B 28. Ass. Lia:

Repair Cost:

SS

10,700.00

Loss of Rental (LOR):

SS

1,800

(S

x

days) x \$100

Loss of Use (LOU):

SS

-

(S

x

days)

Loss of Income (LOI):

SS

-

(S

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

[Tick only one]

GIA/LTA Search

SS

31.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost:

SS

-

Total:

SS

12,531.00

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

12,531.00

Name 1:

FOLUS Auto Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

450.00

ah 12/1/19

(08/11/13) wef

REF:

ASS. REC. BY: *Marcus*

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: *SLN 66234*at Workshop m/s *Beus*

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: *64*

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: *15* days Res.: Yes or NoLum Sum: *20* % 3 Val.: Yes or NoCA / REV / REP. / 24 HRS *LIA 49887*

Date: _____ Person Contacted: _____

Vehicle: IN / OUT *2976*Veh No: *SLN 66234* Yr Regn: *5, 17*

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: *Toyota corolla Axio* c.c. *1496*Colour: *Silver* A/C: Insured / Std / NI / NASp. Reading: *134797* T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: *NRE161 0020958*

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: *185/60R15* Goodride

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front _____ Rear _____

R/Bal. *6* mm R/Bal. *6* mmL/Bal. *0* mm L/Bal. *6* mmD.O.A. *29/12/18* D.O.I. *2/1/19*

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time _____ Action / Instruction *2976**Boothed Jammed can't open doors (LH & RH)**US \$ 10K (Red) \$ 6858.15 / 4141*

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I. (\$) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

S + RS, SI

Photos

Others

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC19000035/Upp3

300 BEACH ROAD
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 02-01-2019



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBC 2828B	Veh. Inspected	SLN 6623Y
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	02/01/2019

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	29/12/2018	Inspection Date	02/01/2019
Survey held at	FOCUS AUTO PTE LTD NO 1 KAKI BUKIT AVE 6 AUTOBAY #02-48 SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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FOCUS AUTO PTE LTD

NO. 1 KAKI BUKIT AVENUE 6 #02-48/50 AUTOBAY @ KAKI BUKIT SINGAPORE 417883

TEL: 6886 9097 FAX: 6886 9095 Email: focus.autopteltd@yahoo.com.sg

GST:201004495R RCB NO:201004495R

not authorized
N/A
2/1/19
4/s 10,000/
the auto after repair
15 day.

M/S : Lonpac Insurance Bhd
100 Beach Road
#19-11 Shaw Tower
Singapore 189702

TEL: 6250 7388

FAX: 6296 2706

ATTN: Motor Claim Department

Your Ref No: SLN6623Y

Claim Type: Third Party

Accident Date: 29-12-2018

TP Veh Reg No: GBC2828B

Estimate No: EST0000779

Date: 31 Dec 2018

Policy No: 5102928106

Veh Reg No: **SLN6623Y**

Make/Model: TOYOTA AXIO

Chassis No: NRE1610020955

Engine No: 2NR8664365

Reg. Date: 12-05-2017

Estimate Repair Cost to Vehicle No :SLN6623Y

PAGE:1/3

Description	U/Price	Quantity	List Price	Amount
			<u>SS</u>	<u>SS</u>
SLN6623Y TOYOTA AXIO				
List Price				
1 Rear Boot	895.0000	1 PC <i>buc</i>	895.00 ✓	
2 Rear Boot Lock	375.0000	1 PC <i>tw</i>	375.00 ✓	
3 Rear Boot Lock Catch	35.0000	1 PC <i>tw</i>	35.00 X	
4 Rear Boot Rubber	175.0000	1 PC <i>tw</i>	175.00 ✓	
5 Rear Boot Hinges	95.0000	2 PC <i>buc</i>	190.00 ✓	
6 Rear Boot Inner Cover	80.0000	1 PC <i>tw</i>	80.00 ✓	
7 Rear Boot Inner Cover Clips	5.5000	6 PC <i>tw</i>	33.00 X	
8 Rear Boot Emblem (corolla)	45.0000	1 PC <i>tw</i>	45.00 ✓	
9 Rear Boot Emblem (Axio)	60.0000	1 PC <i>tw</i>	60.00 ✓	
10 Rear Boot Emblem (G)	40.0000	1 PC <i>tw</i>	40.00 ✓	
11 Rear Boot Centre Logo	95.0000	1 PC <i>tw</i>	95.00 ✓	
12 Rear Boot Centre Moulding	315.0000 <i>buc</i>	1 PC <i>tw</i>	315.00 ✓	
13 Rear Boot Centre Moulding Clips	8.5000	2 PC <i>tw</i>	17.00 X	
14 Rear Fender	896.0000 <i>n/s buc</i>	2 PC <i>tw</i>	1,792.00 <i>tw</i>	
15 Rear Fender Inner Side Garnish	526.2000 <i>tw</i>	1 PC <i>tw</i>	526.20 ✓	
16 Rear Fender Inner Side Garnish Clips	8.5000	8 PC <i>tw</i>	68.00 X	
17 Rear Fender Dust Cover	98.0000	2 PC <i>tw</i>	196.00 <i>tw</i>	
18 Rear Fender Dust Cover Clip	8.5000	4 PC <i>tw</i>	34.00 X	
19 Rear Fender Air duct	70.2000	1 PC <i>tw</i>	70.20 ✓	
20 Rear Number Plate Lamp	50.2000	2 PC <i>tw</i>	100.40 X	
21 Rear Spare Tyre Panel	896.0000 <i>cramp</i>	1 PC <i>tw</i>	896.00 ✓	
22 Rear Spare Tyre Top Cover Board	565.0000	1 PC <i>tw</i>	565.00 ✓	
23 Rear Tool Tray (sponge)	388.0000 <i>tw</i>	1 PC <i>tw</i>	388.00 ✓	
24 Rear Windscreen Moulding	80.2000	1 PC <i>tw</i>	80.20 ✓	
25 Rear Tail Lamp	585.0000 <i>n/s tw</i>	2 PC <i>tw</i>	1,170.00 ✓	
26 Rear Tail Lamp Panel	150.0000	2 PC <i>tw</i>	300.00 <i>tw</i>	
27 Rear Tail Lamp Gasket Seal	38.0000	2 PC <i>tw</i>	76.00 X	
28 Rear Tail Lamp Clips	12.2000	2 PC <i>tw</i>	24.40 X	
29 Rear Tail Lamp Lower Bracket	75.0000	2 PC <i>tw</i>	150.00 ✓	
30 Rear End Panel	608.0000	1 PC <i>tw</i>	608.00 ✓	
31 Rear End Panel Top Garnish	227.0000	1 PC <i>tw</i>	227.00 ✓	
32 Rear End Panel Top Garnish Clips	7.9000	2 PC <i>tw</i>	15.80 X	
33 Rear Bumper	596.2000	1 PC <i>tw</i>	596.20 ✓	

FOCUS AUTO PTE LTD

NO. 1 KAKI BUKIT AVENUE 6 #02-48/50 AUTOBAY @ KAKI BUKIT SINGAPORE 417883

TEL: 6886 9097 FAX: 6886 9095 Email: focus.autopteltd@yahoo.com.sg

GST:201004495R RCB NO:201004495R

M/S : Lonpac Insurance Bhd

100 Beach Road

#19-11 Shaw Tower

Singapore 189702

TEL: 6250 7388

FAX: 6296 2706

ATTN: Motor Claim Department

Your Ref No: SLN6623Y

Claim Type: Third Party

Accident Date: 29-12-2018

TP Veh Reg No: GBC2828B

Estimate No: EST0000779

Date: 31 Dec 2018

Policy No: 5102928106

Veh Reg No: SLN6623Y

Make/Model: TOYOTA AXIO

Chassis No: NRE1610020955

Engine No: 2NR8664365

Reg. Date: 12-05-2017

Estimate Repair Cost to Vehicle No :SLN6623Y

PAGE:2/3

Description	U/Price	Quantity	List Price	Amount
			SS	SS
34 Rear Bumper Side Retainer	96.0000	2 PC <i>surf</i>	192.00 ✓	
35 Rear Bumper Bracket	65.0000	2 PC <i>surf</i>	130.00 ✓	
36 Rear Bumper Lower Clip	5.5000	4 PC <i>sur</i>	22.00 ✓	
37 Rear Bumper Reflector	48.2000	2 PC <i>surf</i>	96.40 <i>12C</i>	
38 Rear Spare Tyre Panel Side Panel	298.2000	1 PC <i>surf</i>	298.20 ✓	
39 Rear Wheel Housing	752.4000	1 PC <i>Body</i>	752.40 ✓	
40 Rear Exhaust Silencer	680.0000	1 PC <i>sur</i>	680.00 X	
41 Rear Exhaust Rubber	55.0000	2 PC <i>11</i>	110.00 X	
42 Rear Door	1,049.0000	1 PC <i>sur</i>	1,049.00 X	
43 Rear Door Lock	503.0000	1 PC <i>sur</i>	503.00 ✓	
44 Rear Door Rubber	173.0000	1 PC <i>11</i>	173.00 X	
45 Rear Door Hinges	48.7000	2 PC <i>11</i>	97.40 X	
46 Rear Chassis Sub Frame	362.4000	1 PC <i>sur</i>	362.40 ✓	
			14,704.20	
		Less 25%	3,676.05	11,028.15

Special Net

47 Rear Boot Camera	450.0000	1 PC <i>NT</i>	450.00 X	
48 Rear Number Plate	50.0000	1 PC <i>sur</i>	50.00 <i>40</i>	
49 Rear Spare Tyre Top Insulator	150.0000	1 PCS <i>sur</i>	150.00 <i>100</i>	
50 Rear Windscreen <i>Gum sealant</i>	80.0000	1 PC <i>sur</i>	80.00 <i>40</i>	
51 Rear Bumper Sensor	300.0000	1 PC <i>surf</i>	300.00 <i>200</i>	
52 Rear Panel <i>sealant</i>	60.0000	1 PC <i>sur</i>	60.00 <i>50</i>	
			1,090.00	1,090.00 <i>430</i>

Labour

53 Towing Fees	50.0000	1 PC	50.00 ✓	
54 Panel Beating	2,200.0000	1 PC	2,200.00 <i>2100</i>	
55 Check Wiring	60.0000	1 PC	60.00 <i>30</i>	
56 To Spray Rust Proofing	80.0000	1 PC	80.00 ✓	
57 To Remove & Refit Rear Windscreen	160.0000	1 PC	160.00 <i>120</i>	
58 To Remove & Refit Rear Seal and Up-Hole Stretch	160.0000	1 PC <i>11</i>	160.00 X	
59 To Remove & Replace Rear Under Carriage	320.0000	1 PC <i>11</i>	320.00 X	
60 To Remove & Replace Bumper Sensor	80.0000	1 PC	80.00 <i>50</i>	
61 To Remove & Replace Fuel Tank	150.0000	1 PCS	150.00 <i>60</i>	
62 To Remove & Replace Exhaust	80.0000	1 PC	80.00 <i>60</i>	

FOCUS AUTO PTE LTD

NO. 1 KAKI BUKIT AVENUE 6 #02-48/50 AUTOBAY @ KAKI BUKIT SINGAPORE 417883

TEL: 6886 9097 FAX: 6886 9095 Email: focus.autopteltd@yahoo.com.sg

GST:201004495R RCB NO:201004495R

M/S : Lonpac Insurance Bhd
100 Beach Road
#19-11 Shaw Tower
Singapore 189702

TEL: 6250 7388

FAX: 6296 2706

ATTN: Motor Claim Department

Your Ref No: SLN6623Y

Claim Type: Third Party

Accident Date: 29-12-2018

TP Veh Reg No: GBC2828B

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Policy No: 5102928106

Veh Reg No: **SLN6623Y**

Make/Model: TOYOTA AXIO

Chassis No: NRE1610020955

Engine No: 2NR8664365

Reg. Date: 12-05-2017

Estimate Repair Cost to Vehicle No :SLN6623Y

PAGE:3/3

Description	U/Price	Quantity	List Price	Amount
			SS	SS
63 Spray Painting	1,400.0000	1 PC	1,400.00 / 300	
			4,740.00	4,740.00
			Total	SS 16,858.15

TOTAL: SINGAPORE DOLLAR SIXTEEN THOUSAND EIGHT HUNDRED FIFTY EIGHT AND CENTS FIFTEEN ONLY

For FOCUS AUTO PTE LTD

AUTHORISED SIGNATURE

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Catherine Chong (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 2 January, 2019 12:13 PM
To: Focus Auto; assignments@lkkauto.com; 'Admin-D (LKKAuto)'
Cc: MT_Claim_SG
Subject: Our Ref: 18/18/19/VC05/021278 RE: ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018 ALONG PIE TOWARDS TUAS AT ABOUT 1900 HOUR

Without Prejudice

Dear Ms Sin

Thank you for your reply.

Dear Catherine/Nivitha

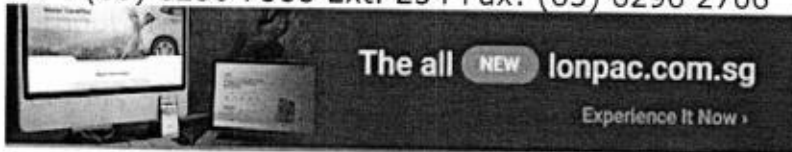
Please arrange Marcus Chua to conduct TP survey.

02012019 @ 12.15pm

ms Sin veh in

Marcus.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Focus Auto [mailto:focus.autopteltd@yahoo.com.sg]
Sent: Wednesday, 2 January, 2019 12:08 PM
To: ONG LI LI
Cc: MT_Claim_SG
Subject: Re: ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018 ALONG PIE TOWARDS TUAS AT ABOUT 1900 HOUR

Dear Ms Ong,

Thank you for your reply. Kindly be inform that we choose no.7 Marcus Chua.

Thanks & Regards,
Ms Sin

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6481 9095

On Wednesday, 2 January 2019 10:47:37 AM +08, ONG LI LI <llong@lonpac.com> wrote:

Without Prejudice

Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick <input type="checkbox"/>
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

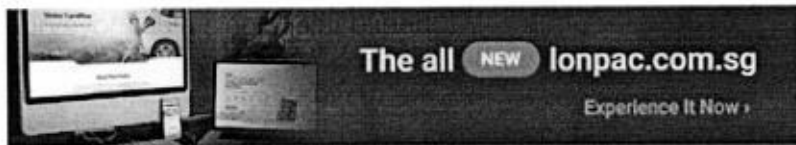
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: GERALD POH WEE BIN

Sent: Wednesday, 2 January, 2019 10:46 AM

To: ONG LI LI

Subject: FW: ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018 ALONG PIE TOWARDS TUAS AT ABOUT 1900 HOUR

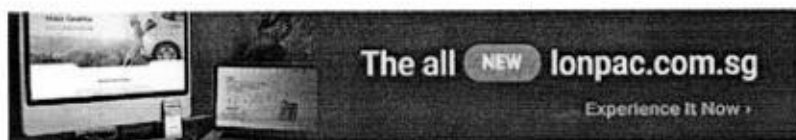
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Focus Auto [mailto:focus.autopteltd@yahoo.com.sg]

Sent: Monday, 31 December, 2018 1:58 PM

To: GERALD POH WEE BIN

Subject: ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018 ALONG PIE TOWARDS TUAS AT ABOUT 1900 HOUR

Dear Officer-In-Charge,

Good day.

Please send a list of surveyor name to arrange the surveyor down our workshop regarding as below.

We are instructed by our client to notify you of a road traffic accident on 29/12/2018 at about 1900 hours along PIE TOWARDS TUAS involving our client's SLN 6623 Y and GBC 2828 B driven by your insured or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client /we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of workshop : FOCUS AUTO PTE LTD

Address: No.1 Kaki Bukit Ave 6
AutoBay #02-50
Singapore 417883

Telephone no. : 6886 9097

Best Regards,
Ms Sin

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6481 9095

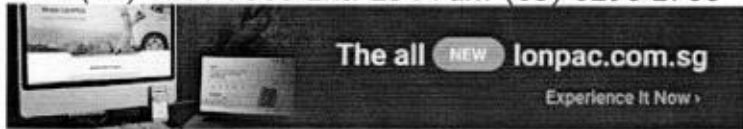
Shu Pei (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 4 January 2019 11:41 AM
To: Shu Pei (LKKAuto)
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)
Subject: RE: Our Ref: 18/18/19/VC05/021278 RE: ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018 ALONG PIE TOWARDS TUAS AT ABOUT 1900 HOUR
Attachments: GBC2828B 291218 (2).PDF

Dear Shu Pei

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Friday, 4 January, 2019 9:39 AM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)
Subject: RE: Our Ref: 18/18/19/VC05/021278 RE: ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018 ALONG PIE TOWARDS TUAS AT ABOUT 1900 HOUR

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLN 6623Y at M/s Focus Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 2 January 2019 12:15 PM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 18/18/19/VC05/021278 RE: ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018
ALONG PIE TOWARDS TUAS AT ABOUT 1900 HOUR

Dear Li Li,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 2 January, 2019 12:13 PM

To: Focus Auto <focus.autopteltd@yahoo.com.sg>; assignments@lkkauto.com; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Our Ref: 18/18/19/VC05/021278 RE: ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018 ALONG
PIE TOWARDS TUAS AT ABOUT 1900 HOUR

Without Prejudice

Dear Ms Sin

Thank you for your reply.

Dear Catherine/Nivitha

Please arrange Marcus Chua to conduct TP survey.

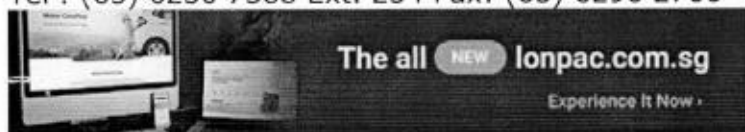
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Focus Auto [mailto:focus.autopteltd@yahoo.com.sg]

Sent: Wednesday, 2 January, 2019 12:08 PM

To: ONG LI LI

Cc: MT_Claim_SG

Subject: Re: ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018 ALONG PIE TOWARDS TUAS AT ABOUT 1900 HOUR

Dear Ms Ong,

Thank you for your reply. Kindly be inform that we choose no.7 Marcus Chua.

Thanks & Regards,

Ms Sin

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6481 9095

On Wednesday, 2 January 2019 10:47:37 AM +08, ONG LI LI <llong@lonpac.com> wrote:

Without Prejudice

Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick <input checked="" type="checkbox"/>
1	Kalvin Ang	

2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: GERALD POH WEE BIN

Sent: Wednesday, 2 January, 2019 10:46 AM

To: ONG LI LI

Subject: FW: ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018 ALONG PIE TOWARDS TUAS AT ABOUT 1900 HOUR

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Focus Auto [mailto:focus.autopteltd@yahoo.com.sg]

Sent: Monday, 31 December, 2018 1:58 PM

To: GERALD POH WEE BIN

Subject: ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018 ALONG PIE TOWARDS TUAS AT ABOUT 1900 HOUR

Dear Officer-In-Charge,

Good day.

Please send a list of surveyor name to arrange the surveyor down our workshop regarding as below.

We are instructed by our client to notify you of a road traffic accident on 29/12/2018 at about 1900 hours along PIE TOWARDS TUAS involving our client's SLN 6623 Y and GBC 2828 B driven by your insured or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client /we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of workshop : FOCUS AUTO PTE LTD

Address: No.1 Kaki Bukit Ave 6
AutoBay #02-50
Singapore 417883

Telephone no. : 6886 9097

Best Regards,
Ms Sin

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6481 9095

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 19 March 2019 10:41 AM
To: ONG LI LI
Cc: Hsiao Tong (LKKAuto); Admin A; 'MT_Claim_SG'
Subject: RE: Our Ref: 18/18/19/VC05/021278 RE: ACCIDENT INVOLVING SLN 6623 Y & GBC 2828 B ON 29/12/2018 ALONG PIE TOWARDS TUAS AT ABOUT 1900 HOUR
Attachments: LOD AND OTHER DOCUMENTS.pdf; LKK RESURVEY PHOTO (DISMANTLE).pdf; LKK RESURVEY PHOTO.pdf; LKK SURVEY PHOTO.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION REPORT.pdf

Lonpac Ref: **18/18/19/VC05/021278**

LKK Ref: CC4/LPC19000035/Upb3s2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 04/01/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "FOCUS AUTO PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 18,038.22	\$ 10,700.00
2. Loss of Rental (19days x \$120.00)	\$ 2,280.00	\$ 1,800.00 (18days x \$100.00)
3. LTA/ GIA Search Fee	\$ 31.00	\$ 31.00
4. Incidentals	\$ 88.00	\$ -
Total	\$ 20,437.22	\$ 12,531.00

**15days recommendation for repair + 2sundays + 1PH = 18days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC19000035/Ugb3s2		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 22-05-2019		
		Code : LPC2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBC 2828B	Veh. Inspected	SLN 6623Y	
Policy No.	Z18VC05001008	Coverage (\$)	0.00	
Claim No.	18/18/19/VC05/021278	Excess (\$)	0.00	
Assign From	ONG LI LI	Assign Date	02/01/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA COROLLA AXIO	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	NRE1610020955	Colour	SILVER	
Odometer	134797	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/60R15	GOODRIDE	6 mm	
L/H Front Tyre	185/60R15	GOODRIDE	6 mm	
R/H Rear Tyre	185/60R15	GOODRIDE	6 mm	
L/H Rear Tyre	185/60R15	GOODRIDE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	29/12/2018	Inspection Date	02/01/2019	
Survey held at	FOCUS AUTO PTE LTD NO 1 KAKI BUKIT AVE 6 AUTOBAY #02-48 SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		15 Working Days		



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLN 6623Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BOOTLID	BUCKLED	895.00	895.00
1	REAR BOOT LOCK	TWISTED	375.00	375.00
1	REAR BOOT LOCK CATCH	NOT NECESSARY	35.00	-
1	REAR BOOT RUBBER	TWISTED	175.00	175.00
2	REAR BOOT HINGES @ \$95.00	BENT	190.00	190.00
1	REAR BOOT INNER COVER	TORN	80.00	80.00
6	REAR BOOT INNER COVER CLIPS @ \$5.50	NOT NECESSARY	33.00	-
1	REAR BOOT EMBLEM (COROLLA)	NECESSARY	45.00	45.00
1	REAR BOOT EMBLEM (AXIO)	NECESSARY	60.00	60.00
1	REAR BOOT EMBLEM (G)	NECESSARY	40.00	40.00
1	REAR BOOT CENTRE LOGO	NECESSARY	95.00	95.00
1	REAR BOOT CENTRE MOULDING	BENT / CRACKED	315.00	315.00
2	REAR BOOT CENTRE MOULDING CLIPS @ \$8.50	NOT NECESSARY	17.00	-
2	REAR FENDERS @ \$896.00	N/S BUCKLED / O/S TO REPAIR SEE LABOUR	1,792.00	896.00
2	REAR FENDER INNER SIDE GARNISHS	DEFORMED / TORN	526.20	526.20
8	REAR FENDER INNER SIDE GARNISH CLIPS @ \$8.50	NOT NECESSARY	68.00	-
2	REAR FENDER DUST COVER @ \$98.00	N/S TORN	196.00	98.00
4	REAR FENDER DUST COVER CLIPS @ \$8.50	NOT NECESSARY	34.00	-
1	REAR FENDER AIR DUCT	TWISTED	70.20	70.20
2	REAR NUMBER PLATE LAMPS @ \$50.20	NOT NECESSARY	100.40	-
1	REAR SPARE TYRE PANEL	CRUMPLED / BUCKLED	896.00	896.00
1	REAR SPARE TYRE TOP COVER BOARD	WARPED	565.00	565.00
1	REAR TOOL TRAY (SPONGE)	TORN / CRACKED	388.00	388.00
1	REAR WINDSCREEN MOULDING	NECESSARY	80.20	80.20
2	REAR TAIL LAMPS @ \$585.00	N/S BROKEN / O/S CRACKED	1,170.00	1,170.00
2	REAR TAIL LAMP PANELS @ \$150.00	N/S DENTED	300.00	150.00
2	REAR TAIL LAMP GASKET SEALS @ \$38.00	NOT NECESSARY	76.00	-
2	REAR TAIL LAMP CLIPS @ \$12.20	NOT NECESSARY	24.40	-

Report Ref No. CC4/LPC19000035/Ugb3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
2	REAR TAIL LAMP LOWER BRACKETS @ \$75.00	CRACKED	150.00	150.00
1	REAR END PANEL	BADLY DENTED	608.00	608.00
1	REAR END PANEL TOP GARNISH	TWISTED	227.00	227.00
2	REAR END PANEL TOP GARNISH CLIPS @ \$7.90	NOT NECESSARY	15.80	-
1	REAR BUMPER	DISTORTED	596.20	596.20
2	REAR BUMPER SIDE RETAINERS @ \$96.00	BENT	192.00	192.00
2	REAR BUMPER BRACKETS @ \$65.00	BENT	130.00	130.00
4	REAR BUMPER LOWER CLIPS @ \$5.50	NECESSARY	22.00	22.00
2	REAR BUMPER REFLECTOR @ \$48.20	N/S CRACKED	96.40	48.20
1	REAR SPARE TYRE PANEL SIDE PANEL	BUCKLED	298.20	298.20
1	REAR WHEEL HOUSING	BADLY DENTED / BUCKLED	752.40	752.40
1	REAR EXHAUST SILENCER	TO REPAIR SEE LABOUR	680.00	-
2	REAR EXHAUST RUBBERS @ \$55.00	NOT NECESSARY	110.00	-
1	REAR DOOR	TO REPAIR SEE LABOUR	1,049.00	-
1	REAR DOOR LOCK	TWISTED / SHORTED	503.00	503.00
1	REAR DOOR RUBBER	NOT NECESSARY	173.00	-
2	REAR DOOR HINGES @ \$48.70	NOT NECESSARY	97.40	-
1	REAR CHASSIS SUB FRAME	BUCKLED	362.40	362.40
	LESS 25% DISCOUNT		-3,676.05	-2,749.75
			11,028.15	8,249.25
	SPECIAL NETT ITEMS			
1	REAR BOOT CAMERA (SN)	NOT FITTED	450.00	-
1	REAR NUMBER PLATE (SN)	CRACKED	50.00	40.00
1	REAR SPARE TYRE TOP INSULATOR (SN)	NECESSARY	150.00	100.00
1	REAR WINDSCREEN SEALANT (SN)	NECESSARY	80.00	40.00
1	SET REAR BUMPER SENSOR (SN)	SHORTED	300.00	200.00
1	REAR PANEL SEALANT (SN)	NECESSARY	60.00	50.00
			1,090.00	430.00
	LABOUR			
	TOWING FEES.		50.00	50.00

Report Ref No. CC4/LPC19000035/Ugb3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF O/S REAR FENDERS, REAR EXHAUST SILENCER AND REAR DOOR.		2,200.00	2,100.00
	CHECK WIRING.		60.00	30.00
	TO SPRAY RUST PROOFING.		80.00	80.00
	TO REMOVE & REFIT REAR WINDSCREEN.		160.00	120.00
	TO REMOVE & REFIT REAR SEAL AND UP-HOLE STRETCH.	NOT NECESSARY	160.00	-
	TO REMOVE & REPLACE REAR UNDER CARRIAGE.	NOT NECESSARY	320.00	-
	TO REMOVE & REPLACE BUMPER SENSOR.		80.00	50.00
	TO REMOVE & REPLACE FUEL TANK.		150.00	60.00
	TO REMOVE & REPLACE EXHAUST.		80.00	60.00
	SPRAY PAINTING.		1,400.00	1,300.00
			4,740.00	3,850.00
GRAND TOTAL			16,858.15	12,529.25
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				10,000.00

Report Ref No. CC4/LPC19000035/Ugb3s2

CHUA KANG SENG

Licensed Appraiser

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