

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Friday, 10 May, 2019 3:31 PM  
**To:** Claims Dept of CTI  
**Cc:** Elaine Cheong; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); KKLau; Admin A; Vic (LKKAUTO)  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving YP8488T (OI: SNM19D200197C02/8) and SJC2657H (TP : LKK REF - CC6/CTI19000031/Ahb3)on 28.12.2018

Dear Alfred,

We refer to the below email.

Please be informed that we had settled the matter with TP at a global sum of **\$8,850.00** (all in).

We will forward all necessary documents to your good office for your further action.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

**Sent:** Tuesday, 7 May, 2019 2:49 PM

**To:** Vic (LKKAUTO); Admin A

**Cc:** Elaine Cheong; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); KKLau

**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving YP8488T (OI: SNM19D200197C02/8) and SJC2657H (TP : LKK REF - CC6/CTI19000031/Ahb3)on 28.12.2018

**LKK REF - CC6/CTI19000031/Ahb3**

**CTI REF – SNM19D200197C02/8 (YP8488T)**

Dear Vic

We refer to your email pertaining to the above matter.

Please proceed to offer as follow:

Cost of Repairs	\$8,000.00
Loss of Use (1339cc - \$50.00 x 14 + 3 days)	\$ 850.00
LTA Search Fee	\$ 7.45
<b>Total</b>	<b>\$8,857.45</b>
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We await your payment advice to enable Elaine to act accordingly.

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #XX-00 Springleaf Tower Singapore 079909**  
**DID : (65) 6389 6183**  
**FAX: (65) 6224 7478**  
**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG**

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Tuesday, 7 May, 2019 10:50 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving YP8488T (OI: SNM19D200197C02/8) and SJC2657H (TP : LKK REF - CC6/CTI19000031/Ahb3)on 28.12.2018

**CTI REF – TBA**

**LKK REF – CC6/CTI19000031/Ahb3**

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES YP 8488T (OI) / SJC 2657H (TP) / OTHERS ON 28/12/2018

We refer to the above matter.

It was reported that the Insured vehicle was involved in a 4 vehicle chain collision and was the 3<sup>rd</sup> car and was pushed forward from behind.

We had spoken to the Insured Driver Mr Wu and informed him of the TP claim and MCF. He agreed to settle the TP claim and is aware of NCD issues. A letter was sent out to the Insured company to informed about the TP claim. No feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **SM AUTOMOTIVE** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 29,986.00	\$ 8,000.00
Loss of Use (\$60 x 17 days)	\$ 1,020.00	\$ 1,020.00
LTA Search Fee	\$ 7.45	\$ 7.45
<b>TOTAL</b>	<b>\$ 31,013.45</b>	<b>\$ 9,027.45</b>

**Breakdown of days is as follows:**

Recommended Days	14 days
Weekends / Downtime	3 days
<b>TOTAL</b>	<b>17 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Wednesday, 17 April, 2019 10:47 AM

**To:** Claims Dept of CTI

**Cc:** Lucas Lee; Elaine Cheong; Admin A; Alfred Toh; Vic (LKKAuto)

**Subject:** RE: Direct Settlement - Accident Involving YP8488T (OI : CTI - TBA) and SJC2657H (TP : LKK REF - CC6/CTI19000031/Ahb3)on 28.12.2018

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer further to our below email.

We have inspected TP vehicle SJC 2657H at M/s SM Automotive on a WP basis and TP repairer proposed for a direct settlement.

Enclosed below for your perusal:

- TP Estimate – Marked
- Preliminary Advice
- Inspection and Re-inspection Photos

Thank you

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

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**From:** Shu Pei (LKKAuto)

**Sent:** Wednesday, 2 January, 2019 2:31 PM

**To:** Claims Dept of CTI

**Cc:** Lucas Lee; Elaine Cheong; Admin A; Vic (LKKAuto)

**Subject:** Direct Settlement - Accident Involving YP8488T (OI : CTI - TBA) and SJC2657H (TP : LKK REF - CC6/CTI19000031/Ahb3)on 28.12.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJC 2657H at M/s SM Automotive on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

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