

ASS. REC. BY:

REF:

CS/FCL190000023/Tlvbnz

Special Instruction:

Surveyor

ASSIGNMENT (Office)

From (Person):

(WS) Sithura

of

FCL

Date/Time:

02/01/2019 12pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKR 809AM

Insured:

SHC 844X

at Workshop m/s

Mova

Tel:

6272 3892.

of

Blk 1008 Bukit Merah Lot 3 #01-04

Policy No:

Claim No:

D19000093MFSH

Sum Insured:

Excess:

Make of Veh:

D.O.A.

26/2/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS 'Wp'

H.O.D. Endorsement:

Date/Time:

02/01/2019 1205pm

Person Contacted:

Avril

Vehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

SKR 809AM - x

SHC 844X - CS/FCL190000023/Klgbnz

D.O.A. 12/11/2018

11/1/19

Email preli revised to FCL

31/5/19

LS \$1150 confirmed by email (Ref 1273, 537)

REF: FCI

ASSIGNMENT

From: Date: 10/01/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKR 8099M

at Workshop m/s

Mova

of 311C 1004, 311C Mervh June 3 #01-04

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

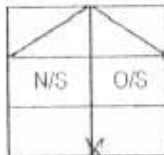
(Client's Record)

Make of Veh:

12 pin @ owner waiting

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS ^{1 up}

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SKR 8099M Yt Regn: 295, Mervh

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Jetta

C.C.

1390

Colour:

Black

A/C.

Insured / Std / NI / NA

Sp. Reading

58751

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WVW222162FM002459

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/55R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Giti

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

10/1/19 @ 12pm

Survey held at

Mova BM

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 3 JUN 2019

Date/Time, File Pass to?



: Preli. Report

1)



: Final Report

Date/Time, File Return to?

2) 316 - typist

Report Format :

CWS

Lump Sum / I.B.C. (\$)

1150/-

Days Of Repair: 2

Resurvey No. of Trip: 1

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Survey Fee:

Transportation:

) \$ + RS. SI

) Photos

) Others

TOTAL

110

50

50

20

230



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D19000093MFSH

Our ref: CS/FCI19000023/T1vb

Date: 11/1/2019

The Motor Claims Department
MS FIRST CAPITAL INSURANCE LTD

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO SKR 8099M

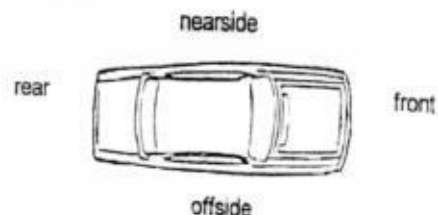
We thank you for your instruction on 2/1/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on 10/1/2019 at the premises of M/s MOVA AUTOMOTIVE PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$2,423.00
Revised Estimate Amount	: S\$1,699.00
"Check" Items Amount	: S\$
Total	: S\$
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the rear portion



Comments/Present Status:

Damages Consistent

Yours faithfully,

MOHAMAD TAUFIKH
M.MATAI, AMSAE-A
Automobile Assessor

MOTOR SURVEY ASSIGNMENT

Date	31-12-2018	Our Ref No.	D19000093MFSH
Accident Date	26-12-2018	Claim Type.	Third Party
Insured Vehicle	SHC0844X	Third Party Vehicle.	SKR8099M
Survey Location	BLOCK 1008 BUKIT MERAH LANE 3 #01-04/06/08		
Contact Person.	NITHA		
Contact No.	62723892/ 0	Fax No.	62708314
Survey Type	WITHOUT PREJUDICE:		
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD		
Contact Person	NA	Fax No.	68416315
Contact Number.	NA		

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	MOVA AUTOMOTIVE PTE LTD	Attention.	NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No.	NA
Officer Incharge	SITHARA		

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Veron Chen (LKKAUTO)

From: Jacelyn <jacelyn@mov.com.sg>
Sent: Friday, 31 May 2019 4:23 PM
To: Veron Chen (LKKAUTO); Taufikh (LKKAUTO)
Cc: SUR
Subject: RE: FINALIZATION: SKR8099M - TP/FCI - VW JETTA 1.4 (DOA 26.12.2018)

Dear Veron,

Amount confirmed.

Best Regards,
Jacelyn Ooi
Estimator
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Friday, 31 May 2019 12:43 PM
To: Jacelyn; Taufikh (LKKAUTO)
Cc: SUR
Subject: RE: FINALIZATION: SKR8099M - TP/FCI - VW JETTA 1.4 (DOA 26.12.2018)

Dear Jacelyn,

WITHOUT PREJUDICE

Offer Lump Sum \$1150 @ 2 working days.

Please check and confirm

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacelyn <jacelyn@mov.com.sg>
Sent: Friday, 17 May 2019 11:17 AM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: FINALIZATION: SKR8099M - TP/FCI - VW JETTA 1.4 (DOA 26.12.2018)

Hi Taufikh,

Please find the attached 'Marking Estimate' & After-Paint' photographs for your reference.

We propose the finalize amount at Lumpsum \$ 1,350.00 with 2 working days. Kindly revert.

Best Regards,
Jacelyn Ooi
Estimator
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



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Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 17 January 2019 4:55 PM
To: 'Sithara'; Taufikh (LKKAUTO); SUR
Subject: FW: SURVEY ASSESSMENT - D19000093MFSH/1, SKR 8099M
Attachments: SKR 8099M PRELI ADVISED.pdf

Dear Sithara,

Thank you for the email.

Will check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sithara <Sithara@msfirstcapital.com.sg>
Sent: Tuesday, 15 January 2019 5:23 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: FW: SURVEY ASSESSMENT - D19000093MFSH/1, SKR 8099M

Dear Veron,

Our insured driver reported as below i.e. no damages to both vehicles.: as such, please verify the allegations made by our insured driver.

on. 26 Dec 2018 @ 11:30 hrs
VEH A Slow down and stop - VEH A
Roll forward and touch VEH B front Rear
VEH B Came out and CAKE found
no damage and drive off. VEH A was both.
no damage intent - we drive off from ^
the scene VEH A Perry a PAK.

Thanks and regards,

Sithara G S
Motor Claims



Change of email address
Sithara@msfirstcapital.com.sg

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 | Fax No. : 6507 3849 |
Company Regn. No. 195000106C
A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.
If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Friday, January 11, 2019 1:47 PM
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Cc: Sithara <Sithara@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19000093MFSH/1, SKR 8099M

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SKR 8099M
Date of survey: 10/1/19
Number of days : 2 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 2 January 2019 12:08 PM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Sithara' <Sithara@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19000093MFSH/1

Dear Sir / Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Wednesday, 2 January, 2019 12:00 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Sithara <Sithara@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19000093MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 11 January 2019 1:47 PM
To: 'CWS Motor Claims'
Cc: 'Sithara'; SUR
Subject: RE: SURVEY ASSESSMENT - D19000093MFSH/1, SKR 8099M
Attachments: SKR 8099M PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SKR 8099M
Date of survey: 10/1/19
Number of days : 2 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Wednesday, 2 January 2019 12:08 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Sithara' <Sithara@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
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Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]
Sent: Wednesday, 2 January, 2019 12:00 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Sithara <Sithara@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19000093MFSH/1

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We refer to the above reference.

Please find attached the necessary documents for survey.

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Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

Main Office:
 Mova Building
 No. 22, Jalan Kilang,
 Singapore 159419
 Tel: (65) 6476 3333
 Fax: (65) 6271 5891
 www.mova.com.sg

Workshop Dept:
 Block 1008,
 Bukit Merah Lane 3,
 #01-04/06/08/94
 Singapore 159722

Tel: (65) 6272 3892
 Fax: (65) 6270 8314

Co. Reg. 198904033G
 GST Reg. M2-0088864-2

Estimate

28/12/2018

MS FIRST CAPITAL INSURANCE LIMITED

36 Robinson Road
 #16-01 City House
 Singapore 068877.

Page # :- 1

Veh # :- SKR8099M

Veh Model :- VW JETTA

Estimate# :- CK418501

Claim # :- TP/OK133615

ACC. Date :- 26/12/18

Terms :- C.O.D Days

Remarks :- MF4 10 Mar 2015 (2014)

Attention :- XA026

No.	Description	Qty	U.Price	Amounts S\$
LIST ITEMS :				
1.	REAR BUMPER	1 PC	1,370.00	1,370.00
2.	REAR BUMPER LOWER	1 PC	660.00	660.00
3.	REAR BUMPER CLIPS	10 PC	4.00	40.00
	LIST TOTAL S\$			2,070.00
	10% DISCOUNT S\$			-207.00
				1,863.00
LABOUR :				
1.	TO REMOVE & TRANSFER REVERSE SENSOR	1 PC	60.00	60.00
	TO REMOVE & REPLACE DAMAGED ITEMS, REALIGN CONNECTION			200
				250.00
	TO SPRAY PAINT ON REPAIRED AREAS			200
				250.00
	LABOUR TOTAL S\$			430
				560.00

E. & O.E

NON-TAX AMOUNT S

AMOUNT S\$ 2,423.00

GST @ 7% 169.61

AMOUNT DUE S\$ 2,592.61

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

11/1/19
Lump sum
Resurvey after repair
02 days
Surf/consultant
10/1/19 @ 12pm



Automotive Pte Ltd

Main Office:
Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel: (65) 6476 3333
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722

Tel: (65) 6272 3892
Fax: (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088864-2

Estimate

28/12/2018

MS FIRST CAPITAL INSURANCE LIMITED
36 Robinson Road
#16-01 City House
Singapore 068877.

Attention :- XA026

Page # :- 1

Veh # :- SKR8099M

Veh Model :- VW JETTA

Estimate# :- CK418501

Claim # :- TR/CK133615

ACC. Date :- 26/12/18

Terms :- C.O.D Days

Remarks :- mF6 10 Mar 2015 (2014)

No.	Description	Qty	U.Price	Amounts S\$
LIST ITEMS :				
1.	REAR BUMPER	1 PC	1,370.00	1,370.00
2.	REAR BUMPER LOWER	1 PC	660.00	660.00
3.	REAR BUMPER CLIPS	10 PC	4.00	40.00
LIST TOTAL S\$				2,070.00
10% DISCOUNT S\$				-207.00
				1,863.00
LABOUR :				
1.	TO REMOVE & TRANSFER REVERSE SENSOR	1 PC	60.00	60.00
TO REMOVE & REPLACE DAMAGED ITEMS, REALIGN CONNECTION				200
TO SPRAY PAINT ON REPAIRED AREAS				200
LABOUR TOTAL S\$				560.00

Part : \$ 1269.00

Lab : \$ 430.00

\$ 1699.00

- LS 20%

\$ 1359.20

Lumpsum \$ 1350.00

E. & O.E

NON-TAX AMOUNT S

AMOUNT S\$ 2,423.00

GST @ 7% 169.61

AMOUNT DUE S\$ 2,592.61

Customer's Signature/Co. Stamp

MOVA AUTOMOTIVE PTE LTD

Tanpin 97495749

Lumpsum

Repairing after repair

2 days

Sure/like to see

10/1/19 @ 12pm.




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI19000023/T1vbn2		
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 04-06-2019		
		Code : FCI2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 844X	Veh. Inspected	SKR 8099M	
Policy No.		Coverage (\$)	0.00	
Claim No.	D19000093MFSH	Excess (\$)	0.00	
Assign From	SITHARA	Assign Date	02/01/2019	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN JETTA	c.c	1390	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	WWWZZZ16ZFM002459	Colour	BLACK	
Odometer	58751	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	GITI	6 mm	
L/H Front Tyre	205/55 R16	GITI	6 mm	
R/H Rear Tyre	205/55 R16	GITI	6 mm	
L/H Rear Tyre	205/55 R16	GITI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	26/12/2018	Inspection Date	10/01/2019	
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKR 8099M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	DEFORMED	1,370.00	1,116.70
1	REAR BUMPER LOWER	TO REPAIR SEE LABOUR	660.00	-
10	REAR BUMPER CLIPS @\$4.00	NECESSARY	40.00	40.00
	LESS 10% DISCOUNT		-207.00	-115.67
			1,863.00	1,041.03
	LABOUR			
	TO REMOVE & TRANSFER REVERSE SENSOR.		60.00	30.00
	TO REMOVE & REPLACE DAMAGED ITEMS.REALIGN CONNECTION.INCLUSIVE OF THE REPAIR OF REAR BUMPER LOWER.		250.00	200.00
	TO SPRAY PAINT ON REPAIRED AREAS.		250.00	200.00
			560.00	430.00
	GRAND TOTAL		2,423.00	1,471.03
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,150.00

Report Ref No. CS/FCI19000023/T1vbn2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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