

Shirley Hiew (LKK Auto)

From: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Sent: Friday, 4 January 2019 3:39 PM
To: Shirley Hiew (LKK Auto); Siti Rahman; Survey Report (ERGO Insurance Pte. Ltd.)
Cc: SUR; Admin-D (LKKAuto)
Subject: RE: OWN DAMAGE CLAIM IRO SKE7773A DOA 28.12.2018 | ERGO REF: CDMPG18001245

Shirley,

Please proceed to authorise repairs as per your Preliminary Advice dated 03/01/2019.

Do take note of the policy excess indicated below.

Thank you

Regards
Rohaini Hussain

DID.: +65 6829 9225
FAX: +65 6829 9247

www.ergo.com.sg



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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Thursday, 3 January, 2019 3:54 PM
To: Siti Rahman; Survey Report (ERGO Insurance Pte. Ltd.)
Cc: SUR; Admin-D (LKKAuto)
Subject: RE: OWN DAMAGE CLAIM IRO SKE7773A DOA 28.12.2018 | ERGO REF: SKE7773A/SL/sa

Dear Siti,

Enclosed preliminary revised of vehicle SKE 7773A
Date of survey: 02/01/2019
Number of days : 6 days

We have Not authorise repair.

Kindly let us have your approval please.

Thank you.
Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Wednesday, 2 January 2019 11:11 AM

To: 'Siti Rahman' <Siti.Rahman@ergo.com.sg>

Cc: SUR <sur@lkkauto.com>; 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>

Subject: RE: OWN DAMAGE CLAIM IRO SKE7773A DOA 28.12.2018 | ERGO REF: SKE7773A/SL/sa

Dear Siti,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Siti Rahman [<mailto:Siti.Rahman@ergo.com.sg>]

Sent: Wednesday, 2 January, 2019 10:51 AM

To: admin-d@lkkauto.com

Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Subject: OWN DAMAGE CLAIM IRO SKE7773A DOA 28.12.2018 | ERGO REF: SKE7773A/SL/sa

Hi ,

Please assist to conduct an Own Damage survey on without prejudice.

Attached are insured's SAS & TP's SAS (note: reports not to be released to any Third Party).

Please assist to advise the consistency of the damages too.

Excess: \$500.00 (SECT I) + \$300.00 (NON-AUTH WORKSHOP) = \$800.00

S/N	VEH TO BE SURVEY	W/SHOP NAME	PERSON TO CONTACT	OIC	REMARKS
1	SKE7773A	GUAN MOTOR WORKS <i>Refer attached for the estimate and address</i>	6453 6111 / 9742 6003	STEVE	DOA : 28/12/2018 WP

Thank you

Siti A'thikah
Claims Department

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9170
Siti.Rahman@ergo.com.sg

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