

Erreuer: Kalvin

REF-

ASSIGNMENT

From: _____ Date: _____

EstimatedCost:

OD/TP INS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No. _____

et Workshop m/o

34

Insured: _____

Policy No.

Claims No.

Turn In Speed: 500000

(Client's Record)

State of Veh:

(Policy Condition)

Remark: the veh had commenced its repair at the time of inspection.

N/S	O/S

Book or Market Value

DAC Accident Report	Consistent? : Yes or No

GIA / PR Seen:	Consistent? : Yes or No
----------------	-------------------------

Est. Repair: 4 days Res.: Yes or No

Lim Sum:	20	%	3 Val: Yes or No
----------	----	---	------------------

CA / REV / REP / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Date / Time	Action / Instruction
-------------	----------------------

[illegible]

Delete File Page 102

☐: Prelim. Report

11

Final Report

DateTime, File Return to?

1

Report Format:

Days Of Repair:

Resurvey No. of Trip:

Add Fee: : Site Insp (\$

Interview (\$

Tech Jobs (\$

1044-4015/05/0000-0000\$05.00/0

Survey Fee:

Transportation:

5488

Phobias

11. Others

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC19000010/K1hb3		
300 BEACH ROAD		Date : 02-01-2019		
#17-04/07 THE CONCOURSESINGAPORE 199555		Code : LPC2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKD 1066C	Veh. Inspected	SHC 3816H	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	02/01/2019	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	27/12/2018	Inspection Date	28/12/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 LEBU LAL, #02-25 PAVANIL INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref: To Be Advised
Our ref: CC4/LPC19000010/K1hb3

Date: 02.01.2019

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHC3816H

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 28.12.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	16,163.68
Revised Estimate Amount	: S\$	6,580.88
"Check" Items Amount	: S\$	824.64
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Front Portion & O/S Front portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

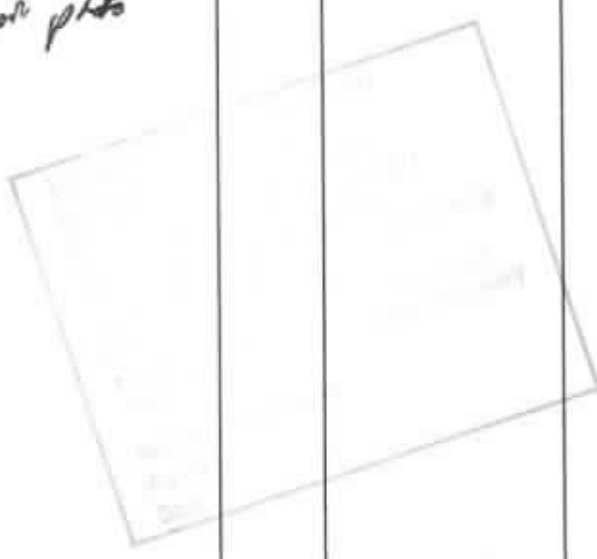
VEHICLE NO : SHC 3816H

DATE 12/28/2018 10:36

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Bonnet <i>X repair</i>			\$ 2,265.90	
	Bonnet Hinge (LH/RH) <i>X repair</i>		\$ 41.00	\$ 82.00	
	Front Bumper Cover <i>Refined</i>			\$ 544.50	
	Front Bumper Sponge <i>X sm</i>			\$ 99.20	
	Front Bumper Reinforcement <i>X sm</i>			\$ 402.10	
	Front Bumper Grille (LH/RH) <i>1st / oe</i>	\$	41.60	\$ 83.20	
	Front Bumper Centre Grille <i>X sm</i>			\$ 178.60	
	Front Bumper Centre Grille Top Garnish (RH) <i>X sm</i>			\$ 80.00	
	Front Bumper Bracket Top (LH/RH) <i>oe</i>	\$	22.40	\$ 44.80	
	Front Bumper Bracket (LH/RH) <i>oe</i>	\$	24.60	\$ 49.20	
	Headlamp Support Panel Assy <i>oe</i>			\$ 907.40	
	Headlamp (LH/RH) <i>oe</i>	\$	1,388.00	\$ 2,776.00	
	Radiator Expansion Tank <i>X sm</i>			\$ 28.30	
	Front Fender (LH/RH) <i>Ad</i>	\$	566.30	\$ 1,132.60	
	Front Fender Shield (LH/RH) <i>oe</i>	\$	174.90	\$ 349.80	
	Aircon Condenser <i>X sm</i>			\$ 927.50	
	Wiper Container <i>oe</i>			\$ 61.90	
	Wiper Container Motor <i>X sm</i>			\$ 75.00	
	Front Wheel Rim (LH/RH) <i>X sm</i>	\$	325.30	\$ 650.60	
	Front Wheel Hub Cap (LH/RH) <i>oe</i>	\$	107.10	\$ 214.20	
	Front Wheel Bearing (LH/RH) <i>X sm</i>	\$	540.50	\$ 1,081.00	
	Front Shock Absorber (Assy) (LH/RH) <i>X sm</i>	\$	342.20	\$ 684.40	
	Front Shock Absorber Mounting (LH/RH) <i>X sm</i>	\$	108.80	\$ 217.60	
	Rack & Pinion Assy <i>X sm</i>			\$ 969.60	
	STG Tie End (RH) <i>X sm</i>			\$ 62.60	
	Front Suspension Lower Arm (LH/RH) <i>X sm</i>	\$	529.30	\$ 1,058.60	
	Knuckle Arm (LH/RH) <i>X sm</i>	\$	552.00	\$ 1,104.00	
	ABS Sensor <i>X sm</i>			\$ 234.00	
	SUB TOTAL			\$ 16,364.60	
	LESS 20%			\$ 3,272.92	
	DISCOUNTED TOTAL			\$ 13,091.68	
	Front Tyre (LH/RH) <i>X sm</i>	\$	216.00	\$ 432.00	Nett
				\$ 432.00	
	Labour Charge				
	Panel Beating			\$ 1,000.00	<i>600</i>
	Spray Painting Charge			\$ 1,000.00	<i>800</i>
	Wiring Charge			\$ 50.00	<i>20</i>
	Tuff Kote			\$ 100.00	<i>50</i>
	Towing Charge			\$ 60.00	<i>1</i>
	Remove/Refix Undercarriage (FRT)			\$ 200.00	<i>X 2</i>
	FRT Wheel Alignment			\$ 80.00	<i>60</i>

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Remove/Refix Aircon & Refill Gas			\$ 158.00 60
	TOTAL LABOUR			\$ 2,640.00
	ESTIMATE TOTAL			\$ 16,163.68
<p>Ka/hi 1 CLK</p> <p>28/12/18 1530hrs</p> <p>4 Pys</p> <p>4/s</p> <p>After Repair photo</p> 				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No : 305254793
Date : 02/01/19

FINALIZATION FORM

To : LKK Fax :
Attn : KALVIN
Vehicle Reg No. : SHC3816H 27/12/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: LONPAC SKD1066C
2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges
 - Total for Part-By-Part Repair Cost**
 - (c.) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less:
Final Lumpsum Repair cost \$5,250.00
3. Estimated normal period for repairs: 4 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance. We confirm the estimates and finalized amount

Signature :
Name : CHIANG
Tel : 62148314
Fax : 65468156

Signature :
Name : Kala
Date : 21/1/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

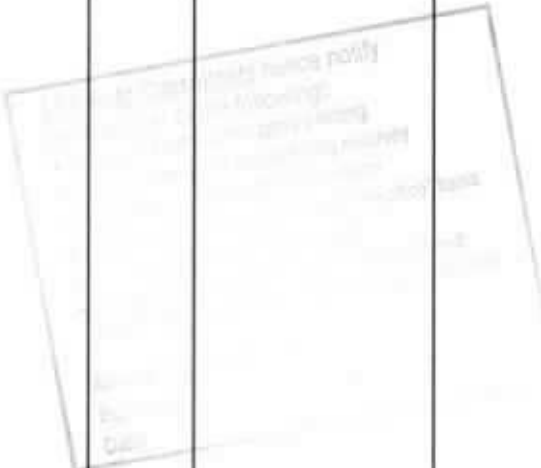
Remarks:

REPAIR ESTIMATE*

DATE 12/28/2018 10:36

MODEL : HYUNDAI i40

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	Front Bumper Cover /			\$ 544.50
	Front Bumper Sponge X			\$ 99.20
	Front Bumper Reinforcement X			\$ 402.10
	Front Bumper Grille (LH/RH) 1st /	\$	41.60	\$ 83.20
	Front Bumper Centre Grille X			\$ 178.60
	Front Bumper Centre Grille Top Garnish (RH) X			\$ 80.00
	Front Bumper Bracket Top (LH/RH) /	\$	22.40	\$ 44.80
	Front Bumper Bracket (LH/RH) /	\$	24.60	\$ 49.20
	Headlamp Support Panel Assy /			\$ 907.40
	Headlamp (LH/RH) /	\$	1,388.00	\$ 2,776.00
	Radiator Expansion Tank ?			\$ 28.30
	Front Fender (LH/RH) /	\$	566.30	\$ 1,132.60
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	Wiper Container /			\$ 61.90
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	Knuckle Arm (LH/RH) X	\$	552.00	\$ 1,104.00
	ABS Sensor X			\$ 234.00
	SUB TOTAL			\$ 16,364.60
	LESS 20%			\$ 3,272.92
	DISCOUNTED TOTAL			\$ 13,091.68
	Front Tyre (LH/RH) X	\$	216.00	\$ 432.00
				\$ 432.00
	Labour Charge			
	Panel Beating			\$ 1,000.00 600
	Spray Painting Charge			\$ 1,000.00 800
	Wiring Charge			\$ 50.00 20
	Tuff Kote			\$ 100.00 50
	Towing Charge			\$ 60.00 /
	Remove/Refix Undercarriage (FRT)			\$ 200.00 X
	FRT Wheel Alignment			\$ 80.00 60

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Remove/Refix Aircon & Refill Gas			\$ 150.00 60
	TOTAL LABOUR			\$ 2,640.00
	ESTIMATE TOTAL			\$ 16,163.68
<p>Ka luh 1 (Ukt)</p> <p>28/12/18 1530hrs</p> <p>4 Days</p> <p>4/5</p> <p>After Repair photo</p>				
				
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				



TEL: 97297337

T ZONE TOWING PTE LTD

8 Kaki Bukit Ave 4 #06-32 Premier@Kaki Bukit

Singapore 415875

Email: t-zonetowing@live.com.sg

GST Reg No. 201500018C

WORK ORDER

No. P 20272

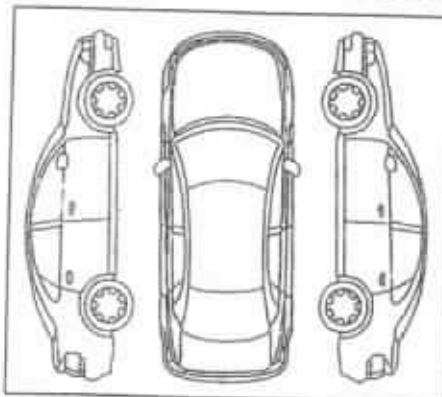
Svc Date 27/12/18
Member's Name Pdk Chang Boon
M'ship / NRIC No. 7136039L
Member's Contact No. 9023 8085
Car Regr. No. SHC 3916 H
Car Make / Model _____
Remarks (if any) _____

Time Received 0921
Time Arrived 0938
Time Completed 1008
From 469A Yishun
To Loyang
Tow Truck No. YN7844K
Amount \$40/-

ADDITIONAL CHARGES

- | | |
|---|--|
| <input type="checkbox"/> Dolly Wheels /Flat bed | <input type="checkbox"/> Patch Tyre |
| <input type="checkbox"/> Basement /Multi-storey | <input type="checkbox"/> Change Spare Tyre |
| <input type="checkbox"/> Crane up /Bogged | <input type="checkbox"/> Change Battery |
| <input type="checkbox"/> Causeway /2nd Link | Size : _____ |
| <input type="checkbox"/> Jump Start | |
| <input type="checkbox"/> Collection of key | |
| <input type="checkbox"/> ERP /Carpark | |

BODY & PAINT CONDITION RECORD



*please remove any valuables or personal belongings in the car

Jacky
Tow Driver's Name & Signature

bizSAFE₃

AL
Member's Signature

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

Nivitha (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 28 December 2018 3:04 PM
To: Admin-D (LKKAuto)
Cc: MT_Claim_SG
Subject: ACCIDENT INVOLVING SKD1066C,SHC3816C & SJN7206K ON 27.12.2018
Attachments: 28122018145658.pdf

3:08pm @ 28/12/18
vehicle in
sup @ Kevin

Our Ref : 18/18/19/VP05/021263

Dear Catherine/Nivitha

Attached copy of estimate for your attention.

Please proceed to survey and assess liability before proceeding with direct settlement.

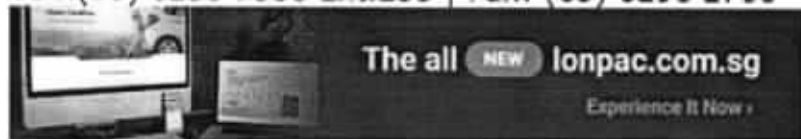
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Shu Pei (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 3 January 2019 9:18 AM
To: Shu Pei (LKKAuto)
Cc: MT_Claim_SG; Vic (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SKD1066C,SHC3816C & SJN7206K ON 27.12.2018
Attachments: 03012019091138.pdf; SKD1066D(1).mp4; SKD1066D.mp4

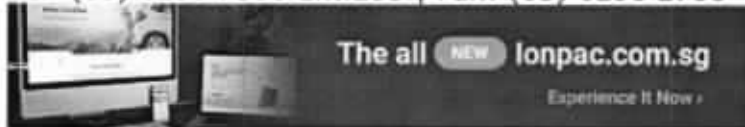
Our Ref : 18/18/19/VP05/021263

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Aside to Vic – Attached video footage provided by our insured
For your info, the footage stopped at the point of impact.
Kindly assess liability before proceeding with direct settlement.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Wednesday, 2 January, 2019 7:42 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SKD1066C,SHC3816C & SJN7206K ON 27.12.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 3816H at M/s ComfortDelGro Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 28 December 2018 3:15 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKD1066C,SHC3816C & SJN7206K ON 27.12.2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Friday, 28 December 2018 3:04 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: ACCIDENT INVOLVING SKD1066C,SHC3816C & SJN7206K ON 27.12.2018

Our Ref : 18/18/19/VP05/021263

Dear Catherine/Nivitha

Attached copy of estimate for your attention.

Please proceed to survey and assess liability before proceeding

with direct settlement.

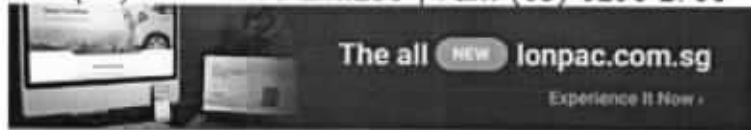
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Our Ref : T 1218/ SHC3816H /KS(st)

Your Ref :

Date : 15-Feb-19

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 578701

Mobile: +65 6353 6280
Facsimile: +65 6280 9755

www.cdge.com.sg

Company Registration No: 1988010001

Lonpac Insurance Bhd
300 Beach Road
#17-04 / 07, The Concourse
Singapore 199555

Attn : Motor Claim Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC3816H YOUR INSURED SKD1066C
AND OTHER SJN7206K ON 27.12.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHC3816H** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SKD1066C** we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 5,617.50
2	5 days Loss of Rental @ \$ 117.28 per day	\$ 586.40
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 6,211.39

HIRER'S CLAIM

7	5 days Loss of Income @ \$ 80.00 per days	\$ 400.00
Total Claims:		\$ 6,611.39

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : SJN5240Z
- c) GIA / Police report/s of : SHC3816H
- d) Letter of authority from owner / hirer / operator
 - () PIR () Towing/Medical bill/receipts () Certificate of Insurance
 - (X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Kazali Hj. Selahudin
CDGE Taxi Claims Department
Tel : 6214 8736 Fax: 6214 1843 Email: kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING I 40 SHC3816H , SKD1066C , SJN7206K **ON 27-Dec-18 08:45**
ALONG T JUNCTION OF YISHUN AVE 8 AND YISHUN AVE 1

I / We **PEK CHENG BOON** (Hirer) NRIC No.: **S7136039C**

and/or (Relief) NRIC No.:

Taxi Number **SHC3816H**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **27-Dec-2018**

Name of Hirer **PEK CHENG BOON**
Hirer NRIC **S7136039C**

Signature :



Address **182 RIVERVALE CRESCENT #15-321**
540182

Contact No. **90238085**

TAX INVOICE

8010042

LONPAC INSURANCE BERHAD
THE CONCOURSE

300 BEACH ROAD #17-04/07
SINGAPORE 199555

CONTACT NO: 62507388

VEHICLE NO
SHC3816H

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
07.08.2014

CHASSIS CODE
KMHLEB41UMKU056314

NO/DATE
91423048 29.01.2019

JOB NO.
305254793

ODOMETER READING

JOB TYPE

Description : 3P 27.12.2018 -C

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	5,250.00
Add GST @ 7.000 %	367.50
Total Invoice amount	5,617.50

Issued by : KATHERINE TAN 29.01.2019 10:50:30
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THE RISK OF ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OF OTHER PROPERTY BELONGING TO CUSTOMERS AND VEHICLES, THE OFFICE AND VEHICLE A CUSTOMER RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND REPORT WITHIN 24 HOURS FROM DELIVERY AND NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. THEREAFTER, THE RISKERS WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED UP TO A MAXIMUM OF 12 MONTHS FROM THE DATE OF DELIVERY OF THE VEHICLE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DAY OF DELIVERY OR AFTER 12 MONTHS FROM THE DATE OF DELIVERY OF THE VEHICLE TO THE COMPANY.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18120755

Date: 21 January 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	27/12/2018 @ 08:45 hrs
ALONG	T JUNCTION OF YISHUN AVE 8 AND YISHUN AVE 1
INVOLVING	SKD1066C, SJN7206K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3816H** (the "Taxi"). The Taxi was hired to **PEK CHENG BOON IC NO S7136039C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

录规则

请在换班前将里数记录在簿上。记录里数时，
3 后的数字。

撕掉记录簿内的任何页数。

三、局官理局官员随时检查。

《好报告》

与薄的工友，采取纪律行动。

：須註明在簿子內。工友必須保存一切有關的

[illegible]

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKD1066C	27 Dec 2018 / 08:45:00	Successful	LD6	LONPAC INSURANCE BHD

[Previous](#)[OK](#)

Suc 3816 H

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 19 March, 2019 4:39 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SKD1066C,SHC3816C & SJN7206K ON 27.12.2018 LKK REF CC4/LPC19000010/K1hb3 [External Confidential]

Dear Gerald,

We refer to your below email and the contents were noted.

As such, we will proceed to close the matter in our end and will submit our report accordingly.

Thank you.

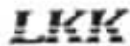
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]
Sent: Tuesday, 19 March, 2019 4:38 PM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: ACCIDENT INVOLVING SKD1066C,SHC3816C & SJN7206K ON 27.12.2018 LKK REF CC4/LPC19000010/K1hb3 [External Confidential]

Lonpac External - Confidential

Dear Vic,

We shall reject the third party claim at our end.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Vic (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 19 March, 2019 4:38 PM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: ACCIDENT INVOLVING SKD1066C,SHC3816C & SJN7206K ON 27.12.2018 LKK REF CC4/LPC19000010/K1hb3 [External Confidential]

Lonpac External - Confidential

Dear Vic,

We shall reject the third party claim at our end.

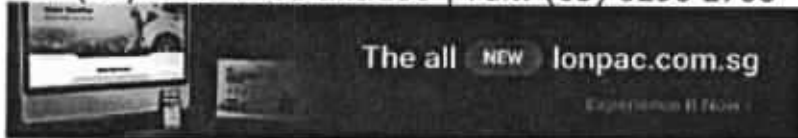
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 19 March, 2019 4:31 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SKD1066C,SHC3816C & SJN7206K ON 27.12.2018 LKK REF CC4/LPC19000010/K1hb3

Without Prejudice

Dear Gerald,

We refer to your below email.

We had further reviewed the matter and based on all available information and evidence provided, we are of the view that our Insured vehicle was already in the lane when collided by TP taxi that swerved lane.

In view of the Insured's video footage and the accident statement of the vehicle SJN 7206K, both had correspond to the scenario as reported by the Insured.

As such, we would like to deny the TP claim.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 3 January, 2019 11:08 AM

To: Vic (LKKAuto)

Cc: MT_Claim_SG

Subject: FW: ACCIDENT INVOLVING SKD1066C,SHC3816C & SJN7206K ON 27.12.2018

Dear Vic,

Attached copy of accident statement and sketch plan of SJN7206K for your attention.

Based on both accident statements of SJN7206K and SKD1066C, it would appear that both reports are consistent and liability rest substantially against the driver of SHC3816C. The video footage seems to support both versions.

Please let us have your views if any.

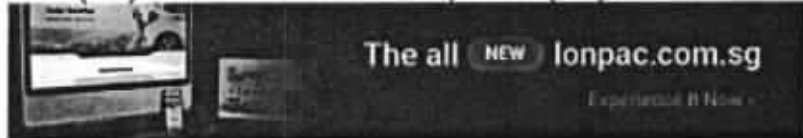
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: GERALD POH WEE BIN

Sent: Thursday, 3 January, 2019 9:17 AM

To: 'Shu Pei (LKKAuto)'

Cc: 'mt_claim@lonpac.com'; 'Vic (LKKAuto)'

Subject: RE: ACCIDENT INVOLVING SKD1066C,SHC3816C & SJN7206K ON 27.12.2018

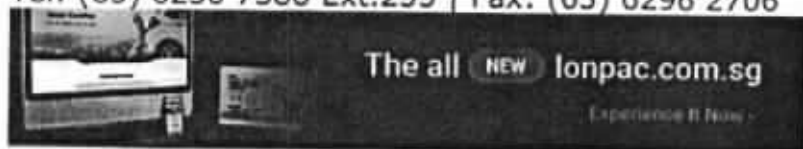
Our Ref : 18/18/19/VP05/021263

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Aside to Vic – Attached video footage provided by our insured
For your info, the footage stopped at the point of impact.
Kindly assess liability before proceeding with direct settlement.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Wednesday, 2 January, 2019 7:42 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SKD1066C,SHC3816C & SJN7206K ON 27.12.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 3816H at M/s ComfortDelGro Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Friday, 28 December 2018 3:15 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKD1066C,SHC3816C & SJN7206K ON 27.12.2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Friday, 28 December 2018 3:04 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: ACCIDENT INVOLVING SKD1066C,SHC3816C & SJN7206K ON 27.12.2018

Our Ref : 18/18/19/VP05/021263

Dear Catherine/Nivitha

Attached copy of estimate for your attention.

Please proceed to survey and assess liability before proceeding with direct settlement.

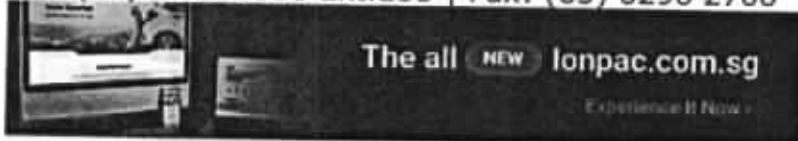
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
LONPAC INSURANCE BHD		Ref : CC4/LPC19000010/K1hb3q2	
300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE 199555		Date : 22-03-2019	
		Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKD 1066C	Veh. Inspected	SHC 3816H
Policy No.	Z18VP05020609	Coverage (\$)	0.00
Claim No.	18/18/19/VP05/021263	Excess (\$)	0.00
Assign From	GERALD	Assign Date	28/12/2018
2. Vehicle Particulars & Condition			
Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	KMHLB41UMEU056314	Colour	BLUE
Odometer	477963	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	205/60 R16	HANKOOK	7 mm
L/H Front Tyre	205/60 R16	HANKOOK	7 mm
R/H Rear Tyre	205/60 R16	HANKOOK	7 mm
L/H Rear Tyre	205/60 R16	HANKOOK	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT AND O/S FRONT PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	27/12/2018	Inspection Date	28/12/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 3816H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	BONNET	TO REPAIR SEE LABOUR	2,265.90	-
2	BONNET HINGE (LH/RH) @\$41.00	TO REPAIR SEE LABOUR	82.00	-
1	FRONT BUMPER COVER	DEFORMED	544.50	544.50
1	FRONT BUMPER SPONGE	SERVICEABLE	99.20	-
1	FRONT BUMPER REINFORCEMENT	SERVICEABLE	402.10	-
2	FRONT BUMPER GRILLE (LH/RH) @\$41.60	CRACKED	83.20	83.20
1	FRONT BUMPER CENTRE GRILLE	SERVICEABLE	178.60	-
1	FRONT BUMPER CENTRE GRILLE TOP GARNISH (RH)	SERVICEABLE	80.00	-
2	FRONT BUMPER BRACKET TOP (LH/RH) @\$22.40	CRACKED	44.80	44.80
2	FRONT BUMPER BRACKET (LH/RH) @\$24.60	CRACKED	49.20	49.20
1	HEADLAMP SUPPORT PANEL ASSY	CRACKED	907.40	907.40
2	HEADLAMP (LH/RH) @\$1388.00	CRACKED	2,776.00	2,776.00
1	RADIATOR EXPANSION TANK	SERVICEABLE	28.30	-
2	FRONT FENDER (LH/RH) @\$566.30	DENTED	1,132.60	1,132.60
2	FRONT FENDER SHIELD (LH/RH) @\$174.90	TORN	349.80	349.80
1	AIRCON CONDENSER	SERVICEABLE	927.50	-
1	WIPER CONTAINER	CRACKED	61.90	61.90
1	WIPER CONTAINER MOTOR	SERVICEABLE	75.00	-
2	FRONT WHEEL RIM (LH/RH) @\$325.30	SERVICEABLE	650.60	-
2	FRONT WHEEL HUB CAP (LH/RH) @\$107.10	CRACKED	214.20	214.20
2	FRONT WHEEL BEARING (LH/RH) @\$540.50	SERVICEABLE	1,081.00	-
2	FRONT SHOCK ABSORBER (ASSY) (LH/RH) @\$342.20	SERVICEABLE	684.40	-
2	FRONT SHOCK ABSORBER MOUNTING (LH/RH) @\$108.80	SERVICEABLE	217.60	-
1	RACK & PINION ASSY	SERVICEABLE	969.60	-
1	STG TIE END (RH)	SERVICEABLE	62.60	-
2	FRONT SUSPENSION LOWER ARM (LH/RH) @\$529.30	SERVICEABLE	1,058.60	-
2	KNUCKLE ARM (LH/RH) @\$552.00	SERVICEABLE	1,104.00	-
1	ABS SENSOR	SERVICEABLE	234.00	-

Report Ref No. CC4/LPC19000010/K1hb3q2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No. 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 20% DISCOUNT		-3,272.92	-1,232.72
			13,091.68	4,930.88
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT TYRE (LH/RH) @\$216.00 (SN)	SERVICEABLE	432.00	-
			432.00	-
	<u>LABOUR</u>			
	PANEL BEATING INCLUSIVE OF THE REPAIR OF BONNET AND BONNET HINGE (LH/RH).		1,000.00	600.00
	SPRAY PAINTING CHARGE.		1,000.00	800.00
	WIRING CHARGE.		50.00	20.00
	TUFF KOTE.		100.00	50.00
	TOWING CHARGE.		60.00	60.00
	REMOVE/REFIX UNDERCARRIAGE (FRT).	NOT NECESSARY	200.00	-
	FRT WHEEL ALIGNMENT.		80.00	60.00
	REMOVE /REFIX AIRCON & REFILL GAS.		150.00	60.00
			2,640.00	1,650.00
	GRAND TOTAL		16,163.68	6,580.88
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				5,250.00

Report Ref No. CC4/LPC19000010/K1hb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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