

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Friday, 12 July, 2019 12:01 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO)  
**Subject:** <SEEK MANDATE> RE: ACCIDENT INVOLVING SKD1066C, SHC3816C & SJN7206K ON 27.12.2018 LKK REF CC4/LPC19000010/K1hb3 [External Confidential]  
**Attachments:** LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP LOD.pdf

**Your Ref:** 18/18/19/VP05/021263  
**Our Ref:** CC4/LPC19000010/K1hb3q2

Dear Gerald,

ACCIDENT INVOLVING VEHICLES SKD 1066C(OI) AND SHC 3816H (TP) ON 27/12/2018

We refer to your below email.

It was reported that both vehicles were changing towards the same lane when the accident happened. Both parties provided video footage and were already provided on our previous emails.

We propose to offer to TP repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 17,295.14	\$ 5,617.50
Loss of Rental (\$117.28 x 5 days)	\$ 586.40	\$ 586.40
Loss of Income (\$80 x 5 days)	\$ 400.00	\$ 250.00 (\$50 x 5 days)
<i>Subtotal</i>		\$ 6,453.90
<b>50%</b>		\$ 3,226.95
LTA Search Fee	\$ 7.49	\$ 7.49
<b>TOTAL</b>	<b>\$ 18,289.03</b>	<b>\$ 3,234.44</b>

**Breakdown of days is as follows:**

Our surveyor's recommended days to repair	4 days
Downtime/Weekends	1 day
<b>TOTAL</b>	<b>5 days</b>

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** GERALD POH WEE BIN [mailto:[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)]

**Sent:** Friday, 12 July, 2019 11:44 AM

**To:** Vic (LKKAuto)

**Cc:** MT\_Claim\_SG

**Subject:** RE: ACCIDENT INVOLVING SKD1066C,SHC3816C & SJN7206K ON 27.12.2018 LKK REF CC4/LPC19000010/K1hb3 [External Confidential]

## **Lonpac External - Confidential**

Dear Vic,

Kindly let us have your mandate based on 50% liability.

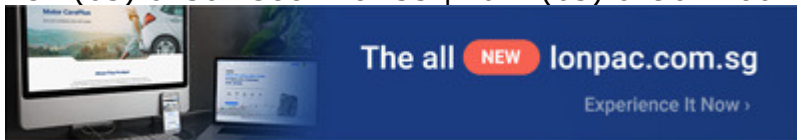
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Vic (LKKAuto) [mailto:[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)]

**Sent:** Friday, 12 July, 2019 11:10 AM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAuto)

**Subject:** RE: ACCIDENT INVOLVING SKD1066C,SHC3816C & SJN7206K ON 27.12.2018 LKK REF CC4/LPC19000010/K1hb3 [External Confidential]

Dear Gerald,

We refer to the below email.

Please be informed that TP repairer is chasing once again for an update.

Based on our Insured's video footage as attached (showing the back camera), we are of the view that our Insured vehicle had already completed the lane changed.

Kindly advise if we maintain rejection or offer for a 50/50 settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Thursday, 28 March, 2019 8:34 AM

**To:** Vic (LKKAuto)

**Cc:** MT\_Claim\_SG

**Subject:** RE: ACCIDENT INVOLVING SKD1066C,SHC3816C & SJN7206K ON 27.12.2018 LKK REF CC4/LPC19000010/K1hb3 [External Confidential]

## **Lonpac External - Confidential**

Dear Vic,

Kindly re-look into liability again.

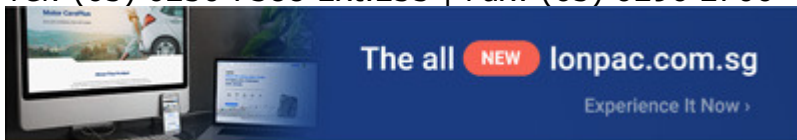
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Tuesday, 19 March, 2019 4:31 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAuto)

**Subject:** RE: ACCIDENT INVOLVING SKD1066C,SHC3816C & SJN7206K ON 27.12.2018 LKK REF CC4/LPC19000010/K1hb3

Without Prejudice

Dear Gerald,

We refer to your below email.

We had further reviewed the matter and based on all available information and evidence provided, we are of the view that our Insured vehicle was already in the lane when collided by TP taxi that swerved lane.

In view of the Insured's video footage and the accident statement of the vehicle SJN 7206K, both had correspond to the scenario as reported by the Insured.

As such, we would like to deny the TP claim.

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Thursday, 3 January, 2019 11:08 AM

**To:** Vic (LKKAuto)

**Cc:** MT\_Claim\_SG

**Subject:** FW: ACCIDENT INVOLVING SKD1066C,SHC3816C & SJN7206K ON 27.12.2018

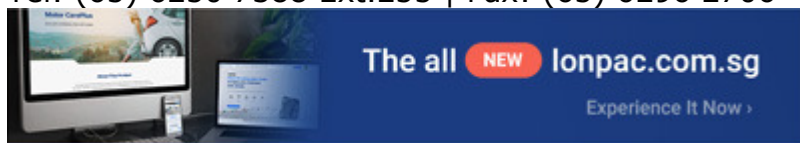
Dear Vic,

Attached copy of accident statement and sketch plan of SJN7206K for your attention.

Based on both accident statements of SJN7206K and SKD1066C, it would appear that both reports are consistent and liability rest substantially against the driver of SHC3816C. The video footage seems to support both versions.

Please let us have your views if any.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** GERALD POH WEE BIN  
**Sent:** Thursday, 3 January, 2019 9:17 AM  
**To:** 'Shu Pei (LKKAUTO)'  
**Cc:** 'mt\_claim@lonpac.com'; 'Vic (LKKAUTO)'  
**Subject:** RE: ACCIDENT INVOLVING SKD1066C,SHC3816C & SJN7206K ON 27.12.2018

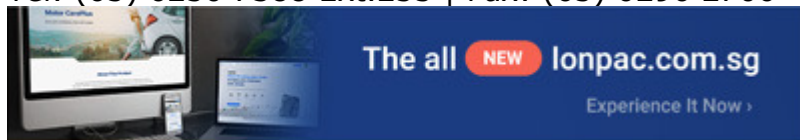
Our Ref : 18/18/19/VP05/021263

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Aside to Vic – Attached video footage provided by our insured  
For your info, the footage stopped at the point of impact.  
Kindly assess liability before proceeding with direct settlement.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]  
**Sent:** Wednesday, 2 January, 2019 7:42 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO)  
**Subject:** RE: ACCIDENT INVOLVING SKD1066C,SHC3816C & SJN7206K ON 27.12.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 3816H at M/s ComfortDelGro Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Friday, 28 December 2018 3:15 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SKD1066C,SHC3816C & SJN7206K ON 27.12.2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Friday, 28 December 2018 3:04 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** ACCIDENT INVOLVING SKD1066C,SHC3816C & SJN7206K ON 27.12.2018

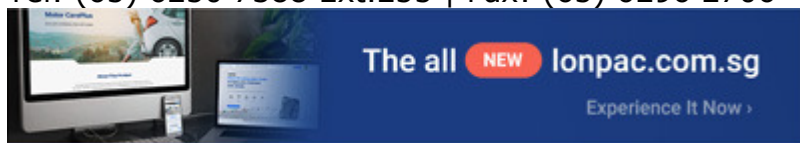
Our Ref : 18/18/19/VP05/021263

Dear Catherine/Nivitha

Attached copy of estimate for your attention.

Please proceed to survey and assess liability before proceeding with direct settlement.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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