

AH LIM MOTOR COMPANY

176 Sin Ming Drive #05-12 Sin Ming Autocare Singapore 575721
TEL: 6456 3637 FAX: 6456 3686 Email: admin@almsm.com.sg
GST:M9-0009639-E RCB NO:064703008

Our Ref : MCS1102629
Your Ref : SKA1250C
Date : 08/03/2019

AXA INSURANCE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
SINGAPORE 068811

Dear Sir/Madam,

Request for Direct Settlement for Accident involving our client's vehicle SGY1133D and your Insured SKA1250C ON 21/12/2018 10:20 ALONG JALAN TEMPUA INFRT OF HSE NO. 15 C

We refer to the above matter.

Please assess through your Insured's (SKA1250C) report and our Client (SGY1133D) – GOH KWEE CHUAH's report as attached and advise whether there are possibilities of direct settlement.

Please find attached the following :

- 1) Final Bill
- 2) GIA Motor Accident Report form
- 3) Certificate of Insurance, IC and Driving Licence
- 4) LTA Search

The above vehicle was surveyed by Mr Kenneth from LKK as appointed by AXA

We would quantify our claim as below:-

Cost of Repair	: \$588.50
Loss Of Use	: \$120.00(2 X \$60) Surveyor recommend 2 days
Audatex Fee	: \$44.94 (Incl GST)
LTA Search	: \$2.00
=====	
Total	: \$755.44

Kindly acknowledge and revert on the possibility of direct settlement within 14 days.

Thank You.

Yours faithfully,


Kee Mar Hong



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

24 JAN 2019

1st Reminder

KUNZRU GAUTAM
278 DUNEARN ROAD
SINGAPORE 299549

Dear Madam,

OUR REF : CC4/ASM18023343/Kpb3

YOUR REF : SKA 1250C

**ACCIDENT INVOLVING SKA 1250C & SGY 1133D ALONG/AT JALAN TEMPUA –
INFRONT OF HOUSE NO.15C ON 21/12/2018**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 31 JAN 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SGY 1133D** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **31 JAN 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Chew Hsiao Tong (Ms)
Case Handler
DID: 6742 3197
Email: chewht@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

14 Feb 2019

2nd Reminder

KUNZRU GAUTAM
278 DUNEARN ROAD
SINGAPORE 299549

Dear Madam,

OUR REF : CC4/ASM18023343/Kpb3
YOUR REF : SKA 1250C
ACCIDENT INVOLVING SKA 1250C & SGY 1133D ALONG/AT JALAN TEMPUA – INFRONT OF
HOUSE NO.15C ON 21/12/2018

We refer to our 1st reminder letter dated 24 Jan 2019 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07days, i.e by 22 Feb 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

Please take note that we shall inform the **Traffic Police** of the non-reporting if we do not hear from you then.

Furthermore, the owner of vehicle **SGY 1133D** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by 22 Feb 2019, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

If you need any clarification, please do not hesitate to contact us at 6742 3197 at our operating hours 9:00am to 5:30pm or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours faithfully

Chew Hsiao Tong (Ms)
Case Handler
DID: 6742 3197
Email: chewht@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

07 March 2019

FINAL REMINDER

KUNZRU GAUTAM
278 DUNEARN ROAD
SINGAPORE 299549

Dear Madam,

OUR REF : CC4/ASM18023343/Kpb3
YOUR REF : SKA 1250C
ACCIDENT INVOLVING SKA 1250C & SGY 1133D ALONG/AT JALAN TEMPUA –
INFRONT OF HOUSE NO.15C ON 21/12/2018

We refer to our letters of 02/01/2019, 24/01/2019 & 14/02/2019 to you requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of our AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 7 days, i.e by 15 March 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

As you are aware, the owner of the vehicle SGY 1133D has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **15 March 2019**, we shall refer the third party claim to you for direct handling.

Yours faithfully

Chew Hsiao Tong (Ms)
Case Handler
DID: 6742 3197
Email: chewht@lkkauto.com

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Cc AXA Insurance Pte Ltd
(Motor Claims Dept)


Authorisation to Act


I, Goh Kwee Chuah (the third party claimant)
of Apt B1K 79C Toa Payoh Central # 11-33 (address), owner of
SGY 1133D (Vehicle no) hereby authorise Ah Lim Motor Company
(the workshop) to act for me in respect to my claim for repair costs and / or rental
and /or loss of use (Claim) for my vehicle No. SGY 1133D that was damaged
pursuant to the accident which occurred on 21/12/18 (date) along
Jalan Tempua in front of House 15C (location) involving
vehicle Nos SKA 1250C (the Accident)

I further authorise the workshop to settle the above mentioned claim in a manner that
they deem fit and the workshop is further authorised to receive the payment further
to settlement of my claim with payment cheque/s made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is
on a without prejudice and without admission of liability basis insofar as the
driver/owner/insurers of the other vehicle is concerned.


Dated this 21 day of Dec (month) 20 18 (year)


Signed by Third party claimant
Owner Veh No : SGY 1133D


Signed by the workshop

Personal data Protection Act 2012

I/ We acknowledge and consent to Ah Lim Motor Company collecting , using and disclosing and
/or processing my/our personal data to Third Party service providers and/or Insurance company my
/ our personal data for the purpose of processing the claim and related insurance / claim matters.


Owner Signature

AH LIM MOTOR COMPANY

176 Sin Ming Drive #05-12 Sin Ming Autocare Singapore 575721
TEL: 6456 3637 FAX: 6456 3686 Email: admin@almsm.com.sg
GST:M9-0009639-E RCB NO:06470300B

M/S : GOH KWEE CHUAH
APT BLK 79C TOA PAYOH CENTRAL
#11-33
SINGAPORE 313079

Final No: ALS1900166
Claim No: MCS1102629
Date: 08 Mar 2019
Policy No: MT/00010235/08
Veh Reg No: SGY1133D
Make/Model: HONDA CITY CVT

ATTN:
Your Ref No: SGY1133D
Claim Type: Third Party
Accident Date: 21/12/2018

Tax Invoice-Final Repair Cost to Vehicle No :SGY1133D

PAGE:1

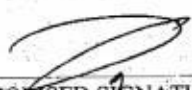
Description	Quantity	List Price	Amount
		SS	SS
As agreed to proceed repair at Lump Sum Repair			S\$ 550.00
Less Excess			S\$ 0.00
Amount Before GST			S\$ 550.00
Add GST @ 7%			38.50
Total Amount payable			S\$ 588.50

TOTAL: SINGAPORE DOLLAR FIVE HUNDRED EIGHTY EIGHT AND CENTS FIFTY ONLY

The above vehicle was surveyed by KENNETH KONG -LKK on

For AH LIM MOTOR COMPANY

E. & O. E.


AUTHORISED SIGNATURE



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-196649

Date of Request: 21/12/2018

Your Ref No: Online Purchase

Ah Lim Motor Company
10 Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint
Singapore 568047

Dear Sir/Madam,

Enquiry Date 21/12/2018
Enquiry By Kee Mui Hong
TP Vehicle No. SKA1250C
Accident Date 21/12/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKA1250C	AXA Insurance Pte Ltd	21/01/2018-20/01/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-196649

Date of Request: 21/12/2018

Your Ref No: Online Purchase

Ah Lim Motor Company
10 Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint
Singapore 568047

Dear Sir/Madam,

Enquiry Date 21/12/2018
Enquiry By Kee Mui Hong
TP Vehicle No. SKA1250C
Accident Date 21/12/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque